



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



**Oregon
Water Utilities**
A SouthWest Water Company

1230 Golden Pheasant Dr.
Redmond, OR 97756
www.swwc.com

November 1, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street, S.E.
P.O. Box 1088
Salem, OR 97308-1088

RE: UM 2120 – Report on Collections Data Required by Order No. 20-400

In compliance with Attachment A of the stipulation approved by Order No. 20-400 in Docket No. UM 2120, Oregon Water Utilities – Cline Butte, Inc. hereby submits this report on collections data for the time period of July 1, 2021 through September 30, 2021. Please address any correspondence regarding this matter to Brian Bahr via email at bbahr@swwc.com or telephone at 646-599-2415. Thank you.

Sincerely,

/s/ Craig Gott

Craig Gott
President, Oregon Water Utilities – Cline Butte, Inc.



<u>Item</u>	<u>Info Required</u>	<u>Q3 2021</u>
a	# connections (total)	807
	# connections (res)	733
	# connections (com)	23
	# connections (irr)	50
	# connections (golf)	1
	# connections (other)	-
b	# late fee assessments (total)	63
	# late fee assessments (res)	51
	# late fee assessments (com)	10
	# late fee assessments (irr)	2
	# late fee assessments (golf)	-
	# late fee assessments (other)	-
c	# TPA enrollments @ quarter end (total)	2
	# TPA enrollments @ quarter end (res)	-
	# TPA enrollments @ quarter end (com)	2
	# TPA enrollments @ quarter end (irr)	-
	# TPA enrollments @ quarter end (golf)	-
	# TPA enrollments @ quarter end (other)	-
d	# TPA enrollments during quarter	-
e	# TPA completions during quarter	-
f	# TPA renegotiations during quarter (total)	-
g	arrears data (no entry this row)	
	# residential customers w/ 31-60 day arrearages	16
	# residential customers w/ 61-90 day arrearages	8
	# residential customers w/ 91+ day arrearages	25
	total \$\$\$ 31-60 day arrearages	393
	total \$\$\$ 61-90 day arrearages	162
	total \$\$\$ 91+ day arrearages	4,143
	average \$\$\$ 31-60 day arrearages	25
	average \$\$\$ 61-90 day arrearages	20
	average \$\$\$ 91+ day arrearages	166
h	# of 15-day disconnect notices	194
	# of 7-day disconnect notices	83
i	# of disconnections for non-payment	-
j	# of reconnections (same/next day)	-
	# of reconnections (2+ days)	-