

Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of September 2021.

Zip Code	Non-Residential	Residential
97002	932	2,241
97003	774	11,216
97004	451	1,789
97005	2,517	11,993
97006	1,645	18,673
97007	913	18,503
97008	1,171	11,978
97009	1,121	3,388
97010	1	2
97011	81	499
97013	826	2,382
97015	2,018	9,106
97017	232	1,125
97019	268	1,223
97020	76	376
97022	407	1,445
97023	1,052	4,750
97024	505	4,593
97026	284	1,166
97027	470	4,936
97028	145	726
97030	2,185	15,342
97032	488	1,750
97034	909	8,445
97035	1,341	11,395
97036	18	2
97038	1,162	6,331
97041	7	
97042	337	1,216
97045	3,453	22,209
97049	169	1,768
97051	5	
97055	1,507	7,943
97056	7	29
97060	1,088	7,975
97062	2,032	11,345
97067	403	1,258
97068	1,221	11,673
97070	1,863	11,457
97071	1,633	9,763
97078	549	9,454
97079	4	

97080	905	16,297
97086	913	12,823
97089	778	4,827
97101	338	1,559
97106	353	1,561
97109	19	82
97111	346	1,477
97113	664	5,048
97114	538	1,778
97115	328	1,727
97116	294	847
97117	68	262
97119	368	1,620
97123	2,645	17,720
97124	3,241	21,762
97125	6	18
97127	93	1,442
97128	163	493
97132	1,939	11,875
97133	463	2,289
97137	280	484
97140	1,618	9,470
97148	336	1,336
97201	735	7,373
97202	2,608	19,991
97203	1,441	12,876
97204	625	419
97205	313	2,978
97206	1,635	21,691
97208	8	
97209	2,129	15,199
97210	1,870	7,949
97211	5	
97212	2	
97213	261	3,090
97214	2,919	15,323
97215	525	7,623
97216	504	4,178
97217	1,709	12,793
97218	1	
97219	1,338	17,481
97221	324	5,559
97222	1,965	15,587
97223	2,441	20,810
97224	1,660	15,865
97225	1,164	11,625
97227	56	420

97229	1,551	27,932
97230	2,100	15,543
97231	545	2,009
97232	802	5,303
97233	1,178	15,122
97236	995	13,822
97239	764	9,706
97251	3	
97258	1	
97266	1,526	13,271
97267	1,098	12,842
97280	1	
97291	1	
97301	2,958	18,783
97302	2,787	17,160
97303	1,184	10,728
97304	284	1,331
97305	1,868	15,479
97306	805	13,799
97310	31	
97311	1	
97312	3	
97317	1,205	8,399
97325	63	162
97338	79	248
97347	200	792
97352	33	124
97362	305	1,517
97371	44	107
97373	1	
97375	117	518
97378	554	2,808
97381	1,179	6,442
97385	53	160
97392	369	1,940
97396	239	1,348
97424		1
97438	1	
98086		2
97346	1	
97463		1

Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period

Counts were made on customers that had late pay charges at any point during September 2021.

Zip Code	Non-Residential	Residential
97002	107	0
97003	71	0
97004	77	0
97005	245	0
97006	268	0
97007	71	0
97008	105	0
97009	154	0
97011	9	0
97013	121	0
97015	252	0
97017	50	0
97019	28	0
97020	9	0
97022	59	0
97023	140	0
97024	72	0
97026	45	0
97027	40	0
97028	4	0
97030	258	0
97032	51	0
97034	68	0
97035	146	0
97038	195	0
97042	38	0
97045	385	0
97049	22	0
97051	1	0
97055	200	0
97056	2	0
97060	107	0
97062	228	0
97067	24	0
97068	116	0
97070	146	0
97071	206	0
97078	78	0
97080	123	0
97086	115	0
97089	113	0
97101	43	0
97106	35	0
97109	1	0
97111	30	0
97113	78	0
97114	91	0
97115	47	0

97116	35	0
97117	10	0
97119	38	0
97123	314	0
97124	280	0
97125		0
97127	17	0
97128	22	0
97132	211	0
97133	60	0
97137	17	0
97140	183	0
97148	43	0
97201	75	0
97202	324	0
97203	165	0
97204	70	0
97205	40	0
97206	247	0
97209	218	0
97210	160	0
97213	20	0
97214	365	0
97215	60	0
97216	59	0
97217	229	0
97219	146	0
97221	34	0
97222	191	0
97223	235	0
97224	167	0
97225	138	0
97227	7	0
97229	152	0
97230	251	0
97231	52	0
97232	84	0
97233	178	0
97236	150	0
97239	83	0
97266	231	0
97267	136	0
97301	344	0
97302	273	0
97303	90	0
97304	42	0
97305	218	0
97306	98	0
97317	139	0
97325	5	0
97338	10	0
97347	21	0
97352	5	0
97362	35	0
97371	4	0
97375	13	0
97378	103	0
97381	139	0
97385	5	0
97392	62	0
97396	24	0

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before September 30, 2021, have close dates after September 30, 2021, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002	1	47
97003	1	321
97004	4	36
97005	3	361
97006		440
97007	1	268
97008	2	310
97009	4	85
97011		19
97013	5	52
97015	4	330
97017		39
97019	1	33
97020		11
97022	2	63
97023	8	148
97024	3	195
97026		47
97027	2	177
97028		3
97030	4	789
97032	1	57
97034		51
97035	1	144
97038	8	235
97042	2	35
97045	9	602
97049	2	26
97055	11	257
97056		1
97060	3	274
97062	5	253
97067	1	26
97068	5	138
97070	1	223
97071	3	269
97078		282
97080	3	586
97086	2	301
97089	7	110
97101		49

97106	1	30
97111	2	34
97113	3	117
97114	2	62
97115	4	32
97116	1	9
97117		5
97119	1	45
97123	11	385
97124	5	411
97127	2	50
97128		14
97132	4	240
97133	2	28
97137	2	19
97140	3	147
97148	2	43
97201	1	63
97202	11	243
97203	5	360
97204		8
97205	2	28
97206	9	457
97209	8	179
97210	2	62
97213	1	47
97214	11	161
97215	3	77
97216		116
97217	4	250
97219	2	214
97221	1	53
97222	9	424
97223	8	468
97224	3	228
97225	2	157
97227		1
97229	2	326
97230	10	622
97231	1	25
97232	1	53
97233	17	853
97236	12	674
97239	1	88
97266	6	524
97267	3	313
97301	12	825
97302	19	438

97303	4	314
97304		16
97305	9	641
97306		358
97317	5	287
97325		7
97338		4
97347		36
97352		2
97362		36
97375	1	13
97378	6	116
97381		131
97385		3
97392		42
97396		46
NULL	11	5

*May include customers with TPAs prior to March 17th, 2020

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during September 2021 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		5
97003		65
97004	1	6
97005		76
97006		105
97007	1	63
97008	1	53
97009	2	18
97011		2
97013	1	11
97015	1	69
97017		6
97019	1	4
97020		1
97022		8
97023	3	18
97024	3	46
97026		9
97027		45
97030	1	155
97032		12
97034		6
97035		37
97038	2	43
97042		4
97045	6	115
97049		3
97055	7	57
97060	2	58
97062	1	55
97067		2
97068	4	24
97070		50
97071	2	48
97078		66
97080		117
97086		64
97089	3	14
97101		9
97106		10
97111		9
97113	1	23

97114		8
97115		8
97116		2
97117		1
97119		9
97123	4	76
97124	2	91
97127		10
97128		4
97132	1	66
97133	1	7
97137		2
97140		35
97148	1	6
97201	1	16
97202	1	53
97203	2	74
97204		2
97205	1	4
97206	3	91
97209	1	38
97210	1	17
97213	1	11
97214	2	36
97215		19
97216		25
97217		49
97219		41
97221		11
97222	3	91
97223	2	90
97224	1	41
97225		34
97229	1	80
97230	3	128
97231		5
97232	1	10
97233	4	160
97236	3	134
97239		19
97266	4	108
97267	2	60
97301	2	184
97302	11	94
97303	1	57
97304		4
97305	2	121

97306		63
97317		62
97325		2
97347		5
97362		9
97375		1
97378	1	21
97381		24
97392		5
97396		10
NULL	2	2

*New TPAs entered into during current month

Attachment A subpart e - The number of customers completing a TPA during the period

Counts were made on customers that enrolled in a TPA at any point on or before September 30, 2021, have close dates at any point between July 1, 2021 and September 30, 2021, and have a "TPA Success" of Success.

Zip Code	Non-Residential	Residential
97002		10
97003	2	60
97004		2
97005	1	84
97006		86
97007	1	50
97008		53
97009	2	19
97011		2
97013	1	9
97015		57
97017	2	7
97019	1	5
97020		4
97022	1	17
97023	1	37
97024	4	49
97026		12
97027		33
97030	2	141
97032		9
97034		9
97035		27
97038	1	56
97042		5
97045	7	127
97049	1	4
97055	1	52
97060	2	75
97062	1	65
97067		6
97068	1	26
97070		52
97071	2	64
97078		54
97080	1	113
97086	2	52
97089	3	16
97101		11
97106		3
97111		10
97113	3	41
97114	1	13
97115		8
97116		4
97117		3
97119		13

97123	6	87
97124	5	91
97127		7
97128	1	4
97132	1	71
97133		6
97137		1
97140	6	39
97148		14
97201	2	15
97202	5	39
97203	8	64
97204		3
97205	1	5
97206	3	77
97209	10	26
97210	2	10
97213		9
97214	4	33
97215		17
97216		26
97217	1	42
97219	2	43
97221		8
97222	2	94
97223	7	91
97224	2	48
97225	1	23
97229	4	57
97230	3	122
97231		5
97232	2	6
97233	9	156
97236	7	158
97239	3	16
97266	8	105
97267	3	61
97301	6	181
97302	7	79
97303	1	71
97304		5
97305	3	156
97306		69
97317	2	71
97338		1
97347		4
97352		1
97362		6
97375		6
97378	3	23
97381		32
97385		1
97392	1	11
97396		11
NULL	20	182

Attachment A subpart f - The number of customers, by customer class, renegotiating TPAs during the period

Counts were made on customers that enrolled in a TPA at any point on or before September 30, 2021, have close dates at any point between July 1, 2021 and September 30, 2021, and have a "TPA Success" of Renegotiated.

Zip Code	Non-Residential	Residential
97005		1
97007		1
97009	1	
97015		1
97024		1
97030		1
97060		1
97071		1
97080		1
97086		1
97089		1
97124		1
97203		1
97215		1
97219		1
97222		2
97230		1
97233		1
97236		1
97301		1
97302		1
97303		1
97305		3
97317		1

Attachment A subpart g - The number of customers taking service at the bill payment assistance program developed in this Term Sheet

Zip Code	50/50 Payment	Customer Assistance	Payment Match	Reconnect Service Assistance	TPA Relief
97002	17	9	17		31
97003	118	42	126	1	145
97004	21	4	6		20
97005	175	42	181	5	220
97006	145	56	189	1	217
97007	98	32	120	1	132
97008	131	34	143	1	178
97009	32	3	14	1	38
97011	5		3		5
97013	20	3	17		26
97015	103	39	113	1	166
97017	12	1	3		17
97019	10	2	7		16
97020	3		4		11
97022	12	5	22	2	47
97023	35	11	35		83
97024	79	18	66	5	122
97026	14	9	9		28
97027	75	30	49		93
97028	1				
97030	258	67	291	3	424
97032	22	3	12		26
97034	18	4	23		29
97035	31	10	66		69
97038	83	28	78		124
97042	6	3	2		25
97045	200	78	199	2	317
97049	15	4	8		13
97055	75	23	64	1	130
97060	113	29	75	1	155
97062	104	22	117	1	128
97067	10	2	5		19
97068	47	13	61	2	72
97070	80	33	104	1	112
97071	153	41	113	1	170
97078	112	28	110	2	141
97080	189	37	204	1	284
97086	106	44	109	1	135
97089	35	8	31		51
97101	8	1	13		22
97106	10	2	9		16
97111	14		9		13
97113	42	32	51	1	81
97114	15	3	11		36
97115	14	1	6		17
97116	4	2	1		7
97117			3		4
97119	11	3	10		22
97123	189	61	139	3	220

97124	145	49	157	1	207
97127	24	5	8		16
97128	3	1	1		8
97132	90	9	86	1	121
97133	7	2	4	1	14
97137	1	2	2		4
97140	53	8	58		54
97148	15	1	7		26
97201	38	4	68		28
97202	119	24	183	3	139
97203	187	77	157		185
97204	7		8		8
97205	19		28		14
97206	233	60	225	3	274
97209	79	10	142		71
97210	20	7	44		22
97213	21	11	41		25
97214	96	15	121		62
97215	35	9	49		46
97216	46	23	50	1	62
97217	89	25	112		146
97219	117	40	91		115
97221	24	7	26		35
97222	186	73	172	2	240
97223	149	47	242	5	298
97224	106	36	123	1	141
97225	56	12	87		80
97227	1	1	2		
97229	99	29	107	2	151
97230	235	78	233	5	377
97231	9	1	8		17
97232	30	5	45		23
97233	365	135	324	4	495
97236	265	76	240	7	414
97239	53	8	72		41
97266	247	78	239	3	320
97267	117	51	107	3	173
97301	315	167	342	5	492
97302	149	57	147	1	227
97303	82	48	107	1	147
97304	9	2	6		6
97305	268	122	249	3	393
97306	89	42	122	2	170
97317	94	47	97		127
97325	2				3
97338	2		1		3
97347	16	3	13		20
97352	1		2		4
97362	17	1	15		17
97375	2		4		7
97378	28	7	22		61
97381	45	11	39	1	73
97385	2				2
97392	9	3	13		18
97396	17	4	16	1	25

Attachment A subpart h - The number of customers taking service at the beginning of the period under existing medical payment arrangements

Counts were made on customers that enrolled in a TPA at any point on or before June 30, 2021, have close dates at any point on or after July 1, 2021, have a "TPA Success" of Active Arrears, Active Current, or Renegotiated, and has MedCert.

Zip Code	Non-Residential	Residential
97002		1
97003		1
97004		2
97005		6
97006		6
97007		3
97008		4
97009		3
97011		1
97013		2
97015		8
97017		1
97022		2
97023		6
97024		2
97027		1
97030		13
97032		1
97035		2
97038		4
97042		1
97045		14
97049		1
97055		5
97060		8
97062		1
97067		1
97068		4
97070		3
97071		3
97078		3
97080		12
97086		7
97089		2
97101		2
97111		2
97113		1
97114		3
97117		1

97123	3
97124	2
97127	1
97128	2
97132	4
97140	1
97148	1
97202	2
97203	8
97205	1
97206	10
97209	1
97216	3
97217	6
97219	2
97221	2
97222	3
97223	3
97224	4
97225	2
97229	3
97230	15
97231	1
97232	2
97233	19
97236	19
97266	9
97267	5
97301	19
97302	5
97303	4
97304	1
97305	16
97306	5
97317	6
97338	1
97378	5
97381	2

Attachment A subpart i - The number of customers enrolling in new medical payment arrangements during the period

Counts were made on customers that enrolled in a TPA at any point between July 1, 2021 and September 30, 2021, have a "TPA Success" of Active Arrears, Active Current, or Renegotiated, and has MedCert.

Zip Code	Non-Residential	Residential
97003		3
97004		1
97005		2
97006		6
97007		1
97008		3
97009		1
97015		2
97022		3
97023		2
97024		1
97026		1
97027		2
97030		8
97035		2
97042		2
97045		5
97055		4
97060		3
97062		5
97068		3
97070		3
97078		1
97080		7
97086		5
97089		4
97106		1
97113		1
97114		3
97123		5
97124		3
97132		2
97140		1
97148		1
97203		3
97206		5
97209		4
97214		1
97215		2
97216		1
97217		3
97219		2
97222		8
97223		4
97224		1
97229		2
97230		4
97233		16

97236	11
97266	5
97267	7
97301	7
97302	2
97303	3
97305	5
97306	2
97317	6
97378	2
97381	1
97392	1

Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last Friday of September 2021.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	103	28	36	35	12	13
97003	720	220	421	27	4	6
97004	55	18	26	15	10	11
97005	902	304	559	113	18	20
97006	1,021	301	564	83	19	5
97007	724	233	265	16	1	9
97008	769	251	351	35	13	7
97009	223	41	70	64	17	9
97011	18	6	7	5		1
97013	97	31	27	32	4	12
97015	674	212	374	107	37	23
97017	55	18	24	15	1	4
97019	29	13	18	15	1	2
97020	21	6	5	4	1	
97022	108	8	41	29		7
97023	255	46	123	50	4	18
97024	274	84	201	11	18	5
97026	74	18	20	12	2	2
97027	275	64	173	6	3	3
97028	11	4	6	3	3	1
97030	1,197	427	750	103	28	23
97032	62	30	39	5	2	4
97034	145	41	49	13	7	8
97035	414	120	128	55	15	6
97038	491	110	184	77	21	16
97041					1	
97042	60	7	15	7	4	7
97045	1,042	325	517	106	28	37
97049	50	16	19		1	5
97055	299	76	190	43	8	19
97056	2					
97060	423	152	233	25	11	8
97062	557	182	318	62	42	19
97067	28	12	18	4	2	2
97068	273	76	124	28	10	13
97070	458	149	254	26	3	2
97071	460	152	205	37	9	10
97078	583	177	320	32	5	11
97080	1,045	352	465	46	9	14
97086	778	265	350	46	14	8
97089	269	61	73	53	14	19
97101	62	32	28	5		3
97106	46	11	24	11	3	1
97109	1	1				1
97111	46	16	28	10	1	6
97113	204	76	91	14	3	5
97114	91	22	34	41	2	5

97115	42	9	17	6		1
97116	17	3	11	10	3	3
97117	7	1	4	5		
97119	54	17	30	11	1	3
97123	650	238	443	68	29	30
97124	823	271	481	50	22	16
97127	66	16	35	4	3	7
97128	22	8	7	6	2	1
97132	537	84	212	52	8	19
97133	55	8	26	6	1	3
97137	22	2	9	2	1	1
97140	383	101	118	73	22	15
97148	54	14	22	12	1	2
97201	286	137	325	18	5	4
97202	1,096	338	508	133	30	30
97203	815	298	463	53	14	11
97204	38	19	54	29	10	4
97205	200	78	141	11	3	1
97206	1,543	314	666	117	15	27
97209	740	371	705	57	19	10
97210	387	183	226	47	13	5
97211				1		
97212				1		
97213	188	65	96	7	1	4
97214	904	367	571	126	44	44
97215	351	85	165	14	6	9
97216	200	99	129	18	4	4
97217	800	252	421	85	17	18
97219	553	180	346	30	17	12
97221	172	41	119	14	4	4
97222	694	235	491	25	11	13
97223	1,237	355	621	99	26	16
97224	685	186	292	50	10	15
97225	472	83	239	40	1	12
97227	19	3	7	3	1	
97229	676	203	404	35	5	17
97230	825	316	717	42	11	9
97231	52	15	29	7	7	6
97232	305	106	190	29	4	5
97233	1,289	516	1,156	40	26	20
97236	1,047	408	801	46	17	19
97239	341	124	224	12	7	3
97266	947	361	716	87	24	25
97267	756	152	318	42	6	12
97301	1,864	456	891	131	24	28
97302	707	225	465	74	19	9
97303	416	140	226	22	6	7
97304	36	10	12	5	4	4
97305	1,162	339	665	63	17	16
97306	625	158	262	12	1	8
97310				2		
97317	536	161	213	46	17	10
97325	1	2	7	2		
97338	4		6	3		

97347	31	14	28	3	1	4
97352	1	3	1	2		
97362	99	31	39	13	5	4
97371	1					
97375	28	13	8	4	2	4
97378	209	59	105	34	7	12
97381	378	110	106	44	14	14
97385	5		4	3		
97392	80	24	20	21	1	2
97396	50	9	49	6		4

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last Friday of September 2021.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 16,096	\$ 8,851	\$ 29,113	\$ 2,541	\$ 2,199	\$ 2,307
97003	\$ 83,664	\$ 48,029	\$ 329,140	\$ 3,798	\$ 1,437	\$ 1,263
97004	\$ 8,875	\$ 4,283	\$ 24,559	\$ 6,346	\$ 1,142	\$ 2,314
97005	\$ 87,912	\$ 59,371	\$ 422,765	\$ 41,795	\$ 3,628	\$ 19,194
97006	\$ 108,705	\$ 62,876	\$ 455,037	\$ 27,798	\$ 2,762	\$ 2,640
97007	\$ 86,884	\$ 52,598	\$ 243,040	\$ 5,258	\$ 64	\$ 3,431
97008	\$ 85,884	\$ 50,020	\$ 289,353	\$ 12,774	\$ 13,286	\$ 1,758
97009	\$ 42,599	\$ 14,162	\$ 85,841	\$ 42,510	\$ 25,545	\$ 1,723
97011	\$ 1,850	\$ 819	\$ 5,808	\$ 222		\$ 127
97013	\$ 16,413	\$ 9,806	\$ 22,130	\$ 10,116	\$ 2,614	\$ 14,355
97015	\$ 82,560	\$ 50,652	\$ 319,727	\$ 67,409	\$ 20,427	\$ 33,225
97017	\$ 8,471	\$ 6,690	\$ 26,259	\$ 5,701	\$ 43	\$ 641
97019	\$ 4,536	\$ 2,599	\$ 31,283	\$ 11,805	\$ 42	\$ 447
97020	\$ 2,723	\$ 1,384	\$ 8,590	\$ 1,095	\$ 96	
97022	\$ 19,604	\$ 2,594	\$ 36,945	\$ 20,709		\$ 1,054
97023	\$ 42,395	\$ 11,858	\$ 101,444	\$ 27,085	\$ 4,937	\$ 14,121
97024	\$ 27,598	\$ 18,971	\$ 177,270	\$ 464	\$ 2,666	\$ 830
97026	\$ 9,943	\$ 5,862	\$ 19,921	\$ 4,051	\$ 962	\$ 1,015
97027	\$ 32,916	\$ 15,300	\$ 140,046	\$ 2,123	\$ 698	\$ 342
97028	\$ 459	\$ 416	\$ 2,030	\$ 109	\$ 1,425	\$ 63
97030	\$ 132,233	\$ 114,956	\$ 714,019	\$ 21,084	\$ 15,575	\$ 18,871
97032	\$ 7,122	\$ 8,741	\$ 39,123	\$ 399	\$ 294	\$ 797
97034	\$ 14,759	\$ 7,619	\$ 37,833	\$ 1,049	\$ 1,819	\$ 3,042
97035	\$ 31,689	\$ 17,410	\$ 101,595	\$ 6,487	\$ 3,947	\$ 1,551
97038	\$ 77,852	\$ 34,443	\$ 178,477	\$ 16,852	\$ 5,441	\$ 6,686
97041					\$ 46	
97042	\$ 10,386	\$ 2,404	\$ 28,974	\$ 866	\$ 2,515	\$ 1,146
97045	\$ 127,071	\$ 79,175	\$ 511,352	\$ 19,810	\$ 10,234	\$ 7,702
97049	\$ 5,230	\$ 2,788	\$ 13,866		\$ 84	\$ 551
97055	\$ 39,960	\$ 18,154	\$ 159,166	\$ 32,672	\$ 1,955	\$ 5,727
97056	\$ 106					
97060	\$ 46,178	\$ 35,398	\$ 181,750	\$ 9,696	\$ 7,958	\$ 3,832
97062	\$ 61,121	\$ 35,765	\$ 263,034	\$ 20,784	\$ 37,701	\$ 21,840
97067	\$ 2,614	\$ 2,446	\$ 11,591	\$ 394	\$ 703	\$ 338
97068	\$ 29,663	\$ 22,599	\$ 95,984	\$ 2,461	\$ 4,936	\$ 48,097
97070	\$ 43,131	\$ 29,424	\$ 195,063	\$ 6,635	\$ 1,588	\$ 241
97071	\$ 46,557	\$ 33,263	\$ 138,484	\$ 7,077	\$ 1,443	\$ 2,042
97078	\$ 68,311	\$ 32,960	\$ 269,360	\$ 2,982	\$ 1,175	\$ 2,431
97080	\$ 141,862	\$ 97,698	\$ 406,954	\$ 24,733	\$ 1,766	\$ 2,805

97086	\$ 101,829	\$ 65,040	\$ 335,143	\$ 12,551	\$ 4,138	\$ 2,578
97089	\$ 48,388	\$ 22,380	\$ 91,647	\$ 21,648	\$ 4,905	\$ 15,525
97101	\$ 6,818	\$ 9,011	\$ 30,035	\$ 6,483		\$ 631
97106	\$ 5,552	\$ 3,303	\$ 27,820	\$ 4,503	\$ 238	\$ 49
97109	\$ 14	\$ 299				\$ 268
97111	\$ 6,168	\$ 4,887	\$ 33,296	\$ 613	\$ 151	\$ 921
97113	\$ 21,759	\$ 18,187	\$ 83,707	\$ 2,429	\$ 387	\$ 1,127
97114	\$ 12,383	\$ 7,383	\$ 38,203	\$ 15,522	\$ 336	\$ 640
97115	\$ 3,744	\$ 1,814	\$ 16,523	\$ 449		\$ 364
97116	\$ 1,982	\$ 1,014	\$ 10,308	\$ 1,384	\$ 2,658	\$ 473
97117	\$ 1,313	\$ 277	\$ 14,342	\$ 368		
97119	\$ 7,633	\$ 4,535	\$ 30,931	\$ 523	\$ 84	\$ 1,159
97123	\$ 77,396	\$ 53,783	\$ 381,051	\$ 12,263	\$ 7,100	\$ 22,133
97124	\$ 80,887	\$ 52,090	\$ 412,108	\$ 9,960	\$ 3,445	\$ 5,120
97127	\$ 9,111	\$ 4,762	\$ 43,143	\$ 469	\$ 210	\$ 1,818
97128	\$ 4,026	\$ 2,584	\$ 8,017	\$ 3,199	\$ 249	\$ 140
97132	\$ 74,721	\$ 20,000	\$ 208,816	\$ 7,707	\$ 2,703	\$ 10,734
97133	\$ 7,766	\$ 1,907	\$ 27,782	\$ 620	\$ 537	\$ 580
97137	\$ 2,236	\$ 2,371	\$ 17,783	\$ 678	\$ 216	\$ 5,292
97140	\$ 51,033	\$ 27,841	\$ 111,448	\$ 28,371	\$ 26,915	\$ 4,091
97148	\$ 8,779	\$ 2,995	\$ 25,555	\$ 724	\$ 42	\$ 1,900
97201	\$ 18,192	\$ 14,313	\$ 127,219	\$ 6,583	\$ 6,071	\$ 8,961
97202	\$ 95,609	\$ 50,825	\$ 299,102	\$ 61,348	\$ 15,312	\$ 10,810
97203	\$ 73,826	\$ 53,350	\$ 352,456	\$ 17,742	\$ 20,238	\$ 27,852
97204	\$ 1,743	\$ 1,972	\$ 18,055	\$ 28,254	\$ 32,264	\$ 2,697
97205	\$ 10,452	\$ 7,327	\$ 52,037	\$ 10,043	\$ 746	\$ 83
97206	\$ 183,174	\$ 64,236	\$ 481,938	\$ 29,367	\$ 5,394	\$ 10,958
97209	\$ 41,473	\$ 39,035	\$ 314,851	\$ 31,155	\$ 29,884	\$ 6,251
97210	\$ 25,016	\$ 19,063	\$ 82,435	\$ 23,501	\$ 9,003	\$ 2,422
97211				\$ 52		
97212				\$ 37		
97213	\$ 14,608	\$ 9,107	\$ 52,493	\$ 897	\$ 56	\$ 629
97214	\$ 58,885	\$ 44,586	\$ 257,106	\$ 49,010	\$ 11,545	\$ 12,805
97215	\$ 30,323	\$ 13,079	\$ 123,173	\$ 1,407	\$ 3,705	\$ 17,403
97216	\$ 18,788	\$ 26,162	\$ 126,451	\$ 1,195	\$ 3,789	\$ 1,888
97217	\$ 62,435	\$ 39,969	\$ 248,369	\$ 17,288	\$ 6,960	\$ 20,740
97219	\$ 52,075	\$ 36,927	\$ 261,910	\$ 2,921	\$ 3,635	\$ 2,620
97221	\$ 16,786	\$ 5,878	\$ 66,459	\$ 13,869	\$ 3,734	\$ 514
97222	\$ 62,289	\$ 46,869	\$ 402,821	\$ 3,941	\$ 1,592	\$ 3,060
97223	\$ 137,837	\$ 70,318	\$ 509,487	\$ 12,395	\$ 10,477	\$ 12,920
97224	\$ 74,201	\$ 40,968	\$ 243,160	\$ 13,780	\$ 3,626	\$ 2,193
97225	\$ 48,165	\$ 12,218	\$ 154,380	\$ 7,773	\$ 36	\$ 11,930
97227	\$ 1,370	\$ 184	\$ 4,700	\$ 345	\$ 24	
97229	\$ 63,131	\$ 39,122	\$ 325,825	\$ 2,518	\$ 243	\$ 2,435
97230	\$ 83,263	\$ 68,271	\$ 674,760	\$ 7,523	\$ 2,853	\$ 11,441
97231	\$ 4,060	\$ 2,926	\$ 37,334	\$ 4,190	\$ 632	\$ 1,067
97232	\$ 18,308	\$ 11,937	\$ 79,643	\$ 17,037	\$ 594	\$ 1,758

97233	\$ 127,305	\$ 108,332	\$ 982,289	\$ 11,016	\$ 9,797	\$ 10,729
97236	\$ 124,555	\$ 100,471	\$ 715,106	\$ 8,090	\$ 6,441	\$ 11,258
97239	\$ 23,718	\$ 15,263	\$ 120,050	\$ 6,364	\$ 1,176	\$ 1,194
97266	\$ 104,635	\$ 77,688	\$ 615,018	\$ 30,610	\$ 9,309	\$ 7,472
97267	\$ 95,749	\$ 36,861	\$ 272,234	\$ 6,481	\$ 1,117	\$ 5,343
97301	\$ 209,653	\$ 97,838	\$ 669,941	\$ 36,982	\$ 5,745	\$ 11,615
97302	\$ 70,010	\$ 54,413	\$ 401,151	\$ 15,108	\$ 23,974	\$ 3,474
97303	\$ 45,584	\$ 33,830	\$ 216,558	\$ 1,802	\$ 798	\$ 1,364
97304	\$ 3,911	\$ 2,586	\$ 12,480	\$ 244	\$ 336	\$ 676
97305	\$ 129,063	\$ 79,764	\$ 547,843	\$ 12,317	\$ 8,818	\$ 7,096
97306	\$ 71,572	\$ 41,177	\$ 236,050	\$ 557	\$ 230	\$ 3,076
97310				\$ 41		
97317	\$ 59,688	\$ 39,810	\$ 187,587	\$ 7,077	\$ 2,059	\$ 1,369
97325	\$ 21	\$ 190	\$ 9,577	\$ 145		
97338	\$ 304		\$ 6,620	\$ 61		
97347	\$ 2,598	\$ 3,718	\$ 47,592	\$ 1,201	\$ 35	\$ 749
97352	\$ 309	\$ 837	\$ 314	\$ 6,250		
97362	\$ 12,128	\$ 7,997	\$ 37,761	\$ 5,717	\$ 1,666	\$ 364
97371	\$ 60					
97375	\$ 4,228	\$ 3,379	\$ 11,375	\$ 218	\$ 173	\$ 647
97378	\$ 28,915	\$ 21,381	\$ 112,213	\$ 16,066	\$ 3,847	\$ 3,670
97381	\$ 48,340	\$ 29,071	\$ 72,731	\$ 10,187	\$ 2,759	\$ 3,106
97385	\$ 537		\$ 5,270	\$ 96		
97392	\$ 9,815	\$ 8,268	\$ 17,978	\$ 776	\$ 377	\$ 359
97396	\$ 4,544	\$ 1,525	\$ 42,136	\$ 595		\$ 342

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Averages were made on customers that had a balance on the last Friday of September 2021.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97003	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97004	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97005	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97006	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97007	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97008	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97009	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97011	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97013	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97015	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97017	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97019	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97020	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97022	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97023	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97024	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97026	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97027	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97028	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97030	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97032	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97034	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97035	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97038	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97041	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97042	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97045	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97049	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97055	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97056	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97060	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97062	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97067	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97068	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97070	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97071	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97078	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97080	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97086	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97089	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97101	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230
97106	\$ 118	\$ 240	\$ 1,454	\$ 168	\$ 354	\$ 230

97304	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97305	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97306	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97310	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97317	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97325	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97338	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97347	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97352	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97362	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97371	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97375	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97378	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97381	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97385	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97392	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230
97396	\$	118	\$	240	\$	1,454	\$	168	\$	354	\$	230

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Counts were made on customers that received a notice at any point between July 1, 2021 and September 30, 2021.

Zip Code	Disconnect Notice Small Commercial		Bill Due Notice* Residential		
	15-Day Notice	5-Day Notice	15-Day Notice	5-Day Notice	Friendly Reminder
97002	67	52	616	493	68
97003	58	43	3708	3630	328
97004	45	48	437	323	42
97005	256	150	3785	3989	327
97006	137	83	4808	4971	485
97007	68	30	3566	3124	479
97008	90	40	3157	3085	284
97009	122	91	994	768	78
97011	1	1	98	101	7
97013	96	64	611	456	53
97015	242	179	3043	2998	270
97017	27	23	414	340	30
97019	32	37	324	302	24
97020	8	3	120	79	6
97022	37	28	566	481	32
97023	121	101	1457	1201	125
97024	49	30	1964	1788	128
97026	39	32	438	352	32
97027	42	26	1799	1659	151
97028	22	9	40	25	14
97030	252	171	6410	6494	506
97032	41	26	636	536	50
97034	25	18	910	640	194
97035	154	71	1663	1427	225
97038	119	98	2243	2036	175
97042	24	14	350	248	19
97045	276	204	6411	5646	662
97049	15	8	274	244	20
97055	147	112	2354	2112	212
97056	1		10	7	
97060	130	80	3209	2535	242
97062	269	141	3024	2899	296
97067	20	14	267	223	13
97068	100	60	2185	1488	328
97070	148	79	2582	2498	289
97071	193	113	3090	2504	322
97078	58	32	3071	2838	281
97080	70	51	5437	4998	476
97086	76	49	3166	3023	427
97089	88	77	1185	877	132
97101	17	20	473	372	46
97106	23	17	379	306	38
97109	1	1	4	3	3
97111	20	18	445	335	30
97113	49	34	1576	1238	136
97114	70	44	617	530	32
97115	34	21	380	300	55
97116	19	12	199	143	4

97117	6	3	67	51	5
97119	23	19	464	393	40
97123	279	202	5367	4349	514
97124	256	169	4884	4695	574
97125	1	1			
97127	26	15	602	443	59
97128	12	6	153	108	10
97132	131	86	2825	2438	335
97133	37	21	411	328	54
97137	27	21	125	115	13
97140	158	96	1811	1438	274
97148	17	12	371	309	24
97201	83	71	1248	1527	183
97202	333	234	3519	3485	471
97203	210	110	3780	3641	364
97204	133	107	134	183	18
97205	32	22	462	586	66
97206	262	189	5302	5115	536
97209	272	171	2521	3157	453
97210	168	111	922	1010	196
97213	18	9	589	572	66
97214	290	212	2592	2894	415
97215	53	44	1218	1159	150
97216	63	39	1327	1239	105
97217	223	150	2833	2771	351
97219	150	101	3421	2891	410
97221	31	27	942	916	133
97222	162	122	4663	4452	451
97223	224	136	4980	4969	537
97224	144	82	2893	2563	389
97225	90	59	1828	1814	255
97227	7	3	48	36	9
97229	82	60	4267	4162	649
97230	289	169	5801	5744	491
97231	31	22	316	274	43
97232	75	55	799	889	118
97233	153	124	7684	8138	504
97236	182	132	6230	6307	438
97239	70	49	1386	1469	167
97266	236	182	5349	5543	404
97267	88	47	3506	3117	340
97301	328	218	7215	7060	622
97302	266	164	4576	4002	449
97303	78	70	3052	2750	287
97304	19	12	297	212	37
97305	191	160	6233	5988	522
97306	42	16	3310	2968	390
97310	2	2			
97317	73	48	2725	2367	267
97325			48	45	6
97338	7	3	57	46	5
97347	13	17	329	305	18
97352	6	3	22	13	4
97362	29	20	427	342	37
97371	1	1	8	5	1
97375	8	6	139	132	14

97378	69	57	1040	952	66
97381	87	54	1456	1205	170
97385			42	34	2
97392	47	36	431	339	46
97396	16	8	458	421	39

* PGE began issuing disconnect notices on 7/30/2021. The data reflects late notices and disconnect notices.

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during September 2021.

Zip Code	Non-Residential	Residential
97002		1
97003		9
97004	1	
97005		10
97006		7
97007		3
97008		4
97009	2	4
97013		1
97015	1	6
97017	1	
97019		2
97020		1
97022		2
97024		11
97026	1	
97027		3
97030	1	21
97032	1	1
97034	1	1
97035		1
97038	1	1
97042		1
97045	1	8
97055		2
97060	1	2
97062		3
97068		3
97070		3
97071	3	4
97078		3
97080	1	3
97086		2
97089	3	2
97101		1
97113		2
97114		2
97116	5	
97123	2	10
97124		6
97128		1
97132	2	3
97137		1

97140	1	1
97148	1	1
97201	1	
97202	1	3
97203		4
97206	1	12
97209	1	3
97213		1
97214		2
97216		2
97217		1
97219	2	3
97221		1
97222		10
97223	1	8
97224	1	1
97225		3
97229		5
97230	1	17
97233	6	13
97236	1	18
97239		1
97266	4	11
97267		7
97301	4	21
97302	1	3
97303	1	1
97305	1	7
97306		6
97347	1	
97362		1
97378		1
97381	1	4
97396		2

Attachment A subpart m - Total number of service reconnections, segmented by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Counts were made on customers that were reconnected at any point during September 2021.

Zip Code	Non-Residential				Residential			
	24-hour	48-hour	<7 days	>7 days	24-hour	48-hour	<7 days	>7 days
97002								1
97003					3	2	2	1
97004			1					
97005					7		2	
97006					4		2	1
97007					2		1	
97008					3	1		
97009	2				2	1		
97015		1			5	1		
97019					2			
97020					1			
97022					1	1		
97024					7	2	2	
97026		1						
97027					3			
97030		1			13		2	1
97032	1							1
97034						1		
97035					1			
97038						1		
97042						1		
97045	1				3	3		
97055					1		1	
97060			1		1			
97062					2			
97068					1			
97070					3			
97071	2	1			3	1		
97078					3			
97080					1		1	
97086							2	
97089	1	1	1		1	1		
97101						1		
97113					2			
97114					1			1
97123	2				6		1	1
97124					3	1		1
97128					1			
97132	2				2			
97137					1			
97140	1					1		
97148	1				1			
97201	1							

97202	1				1		1
97203				1		2	
97206	1			8			1
97209	1			1		1	
97214				1	1		
97216				2			
97217				1			
97219	1		1	1	1	1	
97221				1			
97222				7	1	1	
97223	1			4	2	1	
97224			1	1			
97225					1		
97229				3	1	1	
97230		1		12		2	1
97233	4		2	7	1	3	
97236	1			11	2	1	
97266		1	1	6	2	1	1
97267				4	1		
97301	1	1	1	9	3	6	2
97302			1	1		1	1
97303			1	1			
97305	1			2	2	1	1
97306				2	1	1	
97347			1				
97362				1			
97378				1			
97381				2	1		
97396					1		

AMP activity for September 2021

1. Number of customers enrolled:

Program:	September	Total
• 50/50	0	9,811
• Three-Month Payment Match	930	12,175
• Extended Match	2,050	11,924
Total number enrolled:	2,980	33,910

Number of recipients per option:

Program:	September	Total
• 50/50	100	11,339
• Three-Month Payment Match	574	8,166
• Extended Match	2,578	9,365
• Reconnection Assistance	96	96
• Customer Assistance	449	2,728
Total number of recipients:	3,797	31,694

PGE has customers who are enrolled in a Bill Assistance Program that may not be considered a recipient yet because they have not made a payment. Because of the difference between enrollment and recipient, both numbers are provided.

2. Funds expended by program and total:

Program:	September	Total
• 50/50	\$35,064	\$3,535,055
• Three-Month Payment Match	\$79,613	\$1,895,096
• Extended Match	\$889,567	\$4,859,317
• Reconnection Assistance	\$47,536	\$47,536
• Customer Assistance	\$263,344	\$937,110
Total funds expended:	\$1,315,124	\$11,274,114

3. Total funds unallocated:

PGE beginning allocation: \$17,557,000

PGE second allocation: \$6,000,000

Total funds unallocated:	\$5,578,522
---------------------------------	-------------

	Total
Total funds spent:	\$11,274,114
Total funds reserved:	\$6,704,364
Total funds allocated:	\$17,978,478

When calculating available funds, PGE considered the amount of funds already provided to customers and the amount set aside for each customer enrolled in the Three-Month Payment Match and Extended Match Program. When a customer enrolls in the Three-Month Payment Match, PGE allocates \$500 for them and when someone enrolls in the Extended Match, PGE allocates \$1,000 based on the max amount of funding a customer can receive on each program. If the customer gets caught up sooner and doesn't need the full allotment, those funds are then added back into total funds available.

4. Average customer payments per option:

Program:	September	Total
• 50/50	\$341	\$337
• Three-Month Payment Match	\$127	\$132
• Extended Match	\$173	\$178
• Customer Assistance	\$319	\$284

This shows the average customer payment per option, as well as the average PGE match for the matching programs. The Customer Assistance does not require a customer payment, so the amount shown is the average amount of the assistance applied by PGE.

Month	Disconnect Count	Customer Count	Percent Disconnected
201806	0	103,396	0.00%
201807	0	103,383	0.00%
201808	0	103,699	0.00%
201809	0	103,797	0.00%
201810	0	103,764	0.00%
201811	1	103,759	0.00%
201812	0	103,844	0.00%
201901	1	103,870	0.00%
201902	167	103,924	0.16%
201903	157	103,731	0.15%
201904	109	103,625	0.11%
201905	93	103,652	0.09%
201906	51	103,676	0.05%
201907	57	103,961	0.05%
201908	37	103,999	0.04%
201909	45	103,986	0.04%
201910	50	104,134	0.05%
201911	54	104,263	0.05%
201912	40	104,145	0.04%
202001	68	104,306	0.07%
202002	48	104,429	0.05%
202003	28	104,516	0.03%
202004	0	104,549	0.00%
202005	0	104,603	0.00%
202006	0	104,617	0.00%
202007	0	104,643	0.00%
202008	0	104,674	0.00%
202009	0	104,747	0.00%
202010	1	104,928	0.00%
202011	0	105,021	0.00%
202012	7	105,154	0.01%
202101	3	105,242	0.00%
202102	2	105,272	0.00%
202103	28	105,307	0.03%
202104	64	105,413	0.06%
202105	45	105,419	0.04%
202106	69	105,457	0.07%
202107	46	105,579	0.04%
202108	46	105,689	0.04%
202109	56	105,821	0.05%