



Portland General Electric Company
121 SW Salmon Street • 1WTC0306 • Portland, OR 97204
portlandgeneral.com

February 21, 2023

Via Electronic Filing

Public Utility Commission of Oregon
Attention: Filing Center
P.O. Box 1088
Salem, OR 97308-1088

Re: RE 188 (UM 2114) – Investigation into the Effects of the COVID-19 Pandemic on Utility Customers. PGE Report of COVID-19 related late payment fees, time payment agreements, arrearages, disconnects and reconnects

Dear Filing Center:

On November 5, 2020, the Commission issued Order No. 20-401 in Docket No. UM 2114, Investigation into the Effects of the COVID-19 Pandemic on Utility Customers formally approving Staff's recommendation. The Staff Report approved by Order 20-401 included a recommendation that the Commission approve the Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers. Attachment A of the Stipulation requires that each energy utility (utility) report certain information on a monthly basis for the prior month through December 2023. The first monthly report was due November 1, 2020, for October 2020, with subsequent monthly reports due the 20th day of the following month.

Further, Commission Order 21-057 included the requirement that the utilities that signed the UM 2114 Stipulated Agreement report on a monthly basis the number of recipients per Arrearage Management Program (AMP) option, total funds expended, total funds available, funds expended per option and average customer payments per option. The AMP program ended in 2022. As a result, the "Program Participation" tab has been removed from the February report.

Attached is the PGE monthly COVID-19 report for February 2023. The updated response for IR 040 with data for December 2022 is also included as a separate tab. If you have any questions regarding the report, please contact Stefan Brown at (503) 464-8172. Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com.

Sincerely,

/s/ Shay LaBray

Shay LaBray
Senior Director, Regulatory Affairs & Strategy

Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of January 2023.

Zip Code	Non-Residential	Residential
97002	951	2,251
97003	780	11,154
97004	465	1,790
97005	2,530	12,326
97006	1,668	19,173
97007	952	18,886
97008	1,179	11,997
97009	1,130	3,412
97011	70	490
97013	830	2,379
97015	2,034	9,188
97017	226	1,125
97019	272	1,228
97020	76	375
97022	414	1,454
97023	1,081	4,976
97024	536	4,669
97026	287	1,216
97027	479	4,946
97028	146	805
97030	2,217	15,543
97032	493	1,757
97034	881	8,479
97035	1,346	11,416
97036	21	2
97038	1,189	6,401
97041	7	
97042	336	1,222
97045	3,528	22,406
97049	166	1,641
97051	5	
97055	1,541	8,040
97056	8	29
97060	1,120	8,151
97062	2,059	11,403
97067	413	1,362
97068	1,207	11,735
97070	1,869	11,544
97071	1,679	10,359
97078	513	9,166
97079	1	
97080	912	16,647

97086	1,024	13,169
97089	785	5,028
97101	343	1,562
97106	361	1,595
97109	20	82
97111	353	1,504
97113	664	5,402
97114	545	1,791
97115	345	1,735
97116	294	849
97117	69	267
97119	374	1,637
97123	2,706	18,587
97124	3,254	21,749
97125	6	18
97127	99	1,534
97128	171	497
97132	1,958	12,143
97133	481	2,367
97137	286	488
97140	1,673	9,567
97148	333	1,360
97201	728	7,375
97202	2,627	20,297
97203	1,447	13,188
97204	607	414
97205	314	3,281
97206	1,621	22,146
97208	1	
97209	2,153	15,445
97210	1,868	7,990
97211	12	7
97212	1	
97213	261	3,125
97214	2,929	15,508
97215	513	7,741
97216	483	4,246
97217	1,713	13,027
97218	4	
97219	1,351	17,581
97221	324	5,579
97222	1,963	15,662
97223	2,464	21,161
97224	1,657	16,073
97225	1,167	11,623
97227	58	425
97229	1,561	28,493

97230	2,087	15,687
97231	539	2,005
97232	822	5,334
97233	1,154	15,360
97236	999	13,984
97239	786	10,037
97251	12	
97266	1,478	13,419
97267	1,099	12,870
97280	1	
97291	1	
97301	3,050	19,263
97302	2,787	17,330
97303	1,097	10,755
97304	284	1,345
97305	1,888	15,750
97306	825	13,978
97310	31	
97311	1	
97312	3	
97317	1,253	8,464
97325	62	162
97338	82	250
97347	204	797
97352	33	124
97362	308	1,537
97371	44	106
97373	1	
97375	118	524
97378	556	2,847
97381	1,198	6,498
97385	56	162
97392	369	1,956
97396	244	1,373
97240	1	
97286	1	
97294	1	

Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period*

Counts were made on customers that had late pay charges at any point during January 2023.

Zip Code	Non-Residential	Residential
97002	124	300
97003	136	1707
97004	89	212
97005	415	2118
97006	242	2461
97007	116	1979
97008	226	1517
97009	214	506
97011	16	80
97013	52	150
97015	368	1299
97017	47	188
97019	44	179
97020	11	59
97022	81	253
97023	201	850
97024	86	750
97026	14	77
97027	109	743
97028	3	51
97030	451	2738
97032	57	309
97034	47	392
97035	245	1148
97036	2	
97038	216	1059
97042	47	176
97045	483	2977
97049	25	173
97055	266	1258
97056		2
97060	167	1314
97062	340	1426
97067	22	155
97068	118	1012
97070	170	1172
97071	322	1540
97078	92	1462
97080	201	2481
97086	219	1674

97089	107	573
97101	35	261
97106	9	47
97109		4
97111	49	208
97113	29	437
97114	52	146
97115	67	208
97116	2	16
97117	2	11
97119	62	238
97123	328	2167
97124	299	2464
97125	1	
97127	10	198
97128	26	71
97132	274	1377
97133	55	212
97137	34	68
97140	292	979
97148	33	220
97201	56	868
97202	529	2650
97203	195	2012
97204	111	97
97205	82	564
97206	327	2930
97209	440	2404
97210	272	1101
97211	1	2
97213	27	475
97214	489	2368
97215	58	840
97216	18	246
97217	280	1963
97218	1	
97219	173	1726
97221	27	375
97222	379	2298
97223	483	2742
97224	240	1647
97225	200	1220
97227	6	46
97229	230	2441
97230	291	2083
97231	82	247
97232	123	843

97233	226	2694
97236	261	2497
97239	18	719
97251	4	
97266	281	2128
97267	166	1700
97301	512	3500
97302	316	2012
97303	168	1474
97304	32	127
97305	410	2841
97306	85	1246
97317	190	1320
97325	12	16
97338	20	27
97347	19	156
97352	3	19
97362	43	193
97371	2	8
97375	14	74
97378	147	494
97381	165	767
97385	6	16
97392	55	241
97396	55	258

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before January 31, 2023, have close dates after December 31, 2022, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		68
97003		559
97004		44
97005	2	578
97006		798
97007		454
97008		507
97009	2	134
97011		15
97013	2	73
97015	1	420
97017		39
97019		37
97020		21
97022	1	89
97023		217
97024		309
97026		69
97027		250
97028		3
97030		1084
97032		90
97034		58
97035		201
97038	1	349
97042		42
97045	2	879
97049		37
97055		356
97060		421
97062	1	425
97067		39
97068		208
97070		339
97071	1	415
97078		452
97080		797
97086	1	447
97089	1	130

97101		53
97106	1	45
97109		2
97111		47
97113	1	225
97114		84
97115		48
97116		20
97117		8
97119	1	70
97123		646
97124	1	708
97127		85
97128		19
97132		380
97133		50
97137		23
97140		218
97148		63
97201		152
97202		448
97203		547
97204		18
97205		79
97206		745
97209	3	410
97210		123
97213		80
97214	2	309
97215		134
97216		171
97217		400
97219		348
97221		102
97222		649
97223		775
97224	2	436
97225	1	258
97227		5
97229		542
97230		916
97231		36
97232		120
97233	1	1315
97236		1085
97239		155
97266		811

97267		459
97301	1	1373
97302		721
97303		498
97304		25
97305		1028
97306		572
97317		453
97325		7
97338		10
97347		40
97352		4
97362		52
97371		3
97375		22
97378		193
97381		219
97385		3
97392		62
97396		82
NULL	2	43

*May include customers with TPAs prior to March 17th, 2020

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during January 2023 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		16
97003		122
97004		7
97005		144
97006		196
97007		107
97008		135
97009		24
97011		2
97013	1	15
97015		90
97017		12
97019		5
97020		6
97022		20
97023		35
97024		71
97026		17
97027		53
97028		2
97030		265
97032		22
97034		12
97035		58
97038		71
97042		8
97045		186
97049		9
97055		75
97060		98
97062		106
97067		8
97068		40
97070		77
97071		105
97078		113
97080		162
97086	1	112
97089		25
97101		11
97106		10

97111		13
97113		59
97114		22
97115		11
97116		2
97117		1
97119		15
97123		167
97124		190
97127		18
97128		2
97132		66
97133		13
97137		4
97140		46
97148		14
97201		35
97202		109
97203		149
97204		6
97205		12
97206		175
97209		96
97210		31
97213		20
97214	1	73
97215		36
97216		31
97217		92
97219		96
97221		26
97222		139
97223		198
97224		104
97225		68
97227		1
97229		130
97230		224
97231		12
97232		25
97233		332
97236		246
97239		30
97266		181
97267		89
97301		364
97302		191

97303	107
97304	5
97305	283
97306	133
97317	113
97325	2
97338	1
97347	10
97352	1
97362	11
97375	4
97378	51
97381	52
97392	13
97396	16
NULL	22

*New TPAs entered into during current month

Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last Friday of January 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	112	21	19	52	6	7
97003	872	295	101	43	6	8
97004	51	12	7	22	6	12
97005	1,101	371	169	162	30	27
97006	1,252	399	207	152	19	16
97007	834	205	91	69	3	2
97008	844	268	111	51	8	8
97009	219	54	18	121	13	17
97011	15	1	7	7	1	3
97013	90	11	3	48	5	14
97015	703	237	93	93	28	25
97017	63	9	7	11	1	5
97019	109	19	8	23	5	3
97020	13	7	3	4		
97022	144	30	14	32	11	9
97023	358	148	43	76	9	16
97024	333	106	53	17	1	17
97026	90	18	2	18	2	3
97027	438	139	47	31	5	6
97028	11	2	4	5		
97030	1,385	441	199	81	25	15
97032	97	16	10	26		2
97034	155	29	24	10	4	8
97035	351	78	62	41	17	5
97038	507	131	80	116	21	20
97041						1
97042	53	7	7	13	4	7
97045	1,226	310	186	163	29	61
97049	40	2	13	21	1	4
97055	526	119	72	130	16	24
97056	2					
97060	523	112	67	39	4	16
97062	676	207	101	140	18	16
97067	41	4	15	7		9
97068	309	68	31	31	8	9
97070	501	124	93	42	7	16
97071	672	125	73	118	16	24
97078	704	206	78	27	3	7

97079				1		
97080	1,169	330	141	54	19	9
97086	837	262	141	72	13	18
97089	283	65	22	47	13	13
97101	93	15	16	11	3	6
97106	45	8	3	6	3	4
97109	3	1				
97111	69	13	8	10	3	3
97113	322	46	30	15	13	7
97114	88	17	5	12	5	2
97115	126	34	4	29	3	3
97116	16	6	3	4	1	5
97117	9	2	2	3		3
97119	80	11	10	14	5	5
97123	822	215	107	113	16	36
97124	1,012	252	146	114	17	29
97125						1
97127	89	14	7	5		4
97128	21	2	2	7	3	4
97132	715	165	86	72	17	29
97133	50	6	15	5	2	7
97137	16	5		8		1
97140	450	123	41	123	23	21
97148	53	9	2	3		3
97201	392	133	221	16	10	7
97202	1,328	390	258	185	36	38
97203	872	271	147	56	15	16
97204	37	21	32	24	3	6
97205	194	81	128	5		2
97206	1,627	465	286	114	29	31
97209	859	431	505	61	19	30
97210	359	140	178	42	14	13
97211			2	1		
97212						1
97213	195	78	53	6		5
97214	966	384	351	128	35	28
97215	359	120	77	23	7	5
97216	237	66	68	10	5	4
97217	785	268	242	77	11	27
97219	593	135	85	41	12	11
97221	174	64	39	16		1
97222	1,079	278	218	89	15	32
97223	1,340	417	189	140	29	33
97224	723	197	98	59	9	14
97225	620	187	76	71	15	7
97227	21	5	4	5		2
97229	1,096	252	190	125	8	7

97230	1,085	273	199	71	5	29
97231	60	12	9	17	3	13
97232	346	144	144	27	8	6
97233	1,604	477	318	57	19	40
97236	1,212	336	239	47	11	36
97239	376	155	149	28	12	5
97251				3		
97266	1,151	332	248	81	24	31
97267	747	187	128	49	8	13
97286					1	
97301	2,090	606	324	146	25	39
97302	903	250	123	60	20	31
97303	654	140	77	40	4	11
97304	36	4	5	7		4
97305	1,809	567	206	138	31	32
97306	674	154	78	30	4	11
97310				1		
97317	635	153	90	77	15	23
97325	5	3	1	3	1	4
97338	10	1		7		
97347	49	5	13	5		3
97352	8		2	3		
97362	115	32	9	11	3	
97371	4					
97375	24	6	5	4		5
97378	267	73	28	52	8	15
97381	373	96	34	55	14	10
97385	8		1	1		
97392	96	23	10	28	2	7
97396	152	34	14	17	3	2

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last Friday of January 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 20,531	\$ 8,189	\$ 7,790	\$ 3,851	\$ 733	\$ 1,617
97003	\$ 117,289	\$ 71,307	\$ 37,164	\$ 8,998	\$ 1,406	\$ 2,653
97004	\$ 13,705	\$ 4,209	\$ 3,000	\$ 2,233	\$ 3,374	\$ 10,979
97005	\$ 138,914	\$ 85,878	\$ 50,161	\$ 36,443	\$ 7,746	\$ 13,677
97006	\$ 161,049	\$ 95,777	\$ 60,719	\$ 26,406	\$ 2,904	\$ 4,166
97007	\$ 108,433	\$ 49,321	\$ 29,302	\$ 6,542	\$ 797	\$ 683
97008	\$ 121,539	\$ 74,547	\$ 39,223	\$ 18,069	\$ 2,194	\$ 3,323
97009	\$ 49,637	\$ 22,777	\$ 17,246	\$ 47,574	\$ 37,579	\$ 17,671
97011	\$ 2,795	\$ 102	\$ 949	\$ 1,818	\$ 128	\$ 527
97013	\$ 16,472	\$ 6,813	\$ 2,429	\$ 3,212	\$ 14,335	\$ 5,778
97015	\$ 96,387	\$ 63,913	\$ 32,808	\$ 32,049	\$ 28,194	\$ 14,226
97017	\$ 12,681	\$ 3,132	\$ 3,575	\$ 2,891	\$ 602	\$ 3,956
97019	\$ 26,697	\$ 7,997	\$ 2,716	\$ 6,840	\$ 7,902	\$ 896
97020	\$ 1,371	\$ 2,572	\$ 1,228	\$ 281		
97022	\$ 37,072	\$ 15,405	\$ 9,584	\$ 9,143	\$ 31,605	\$ 2,568
97023	\$ 73,774	\$ 42,164	\$ 19,136	\$ 41,769	\$ 6,670	\$ 14,077
97024	\$ 42,499	\$ 28,949	\$ 21,916	\$ 2,929	\$ 182	\$ 14,623
97026	\$ 14,765	\$ 5,201	\$ 369	\$ 3,900	\$ 1,106	\$ 1,045
97027	\$ 67,168	\$ 38,395	\$ 16,125	\$ 6,862	\$ 1,008	\$ 4,537
97028	\$ 1,171	\$ 230	\$ 2,428	\$ 1,193		
97030	\$ 209,449	\$ 122,788	\$ 81,176	\$ 40,182	\$ 10,446	\$ 15,705
97032	\$ 13,855	\$ 5,332	\$ 3,216	\$ 4,982		\$ 515
97034	\$ 18,735	\$ 6,899	\$ 5,901	\$ 399	\$ 380	\$ 2,179
97035	\$ 41,908	\$ 22,437	\$ 18,725	\$ 3,542	\$ 7,145	\$ 1,151
97038	\$ 98,864	\$ 45,395	\$ 24,234	\$ 32,317	\$ 10,770	\$ 10,286
97041						\$ 46
97042	\$ 10,118	\$ 1,933	\$ 5,226	\$ 5,470	\$ 1,267	\$ 1,456
97045	\$ 179,468	\$ 89,259	\$ 62,775	\$ 35,224	\$ 16,292	\$ 29,995
97049	\$ 7,999	\$ 865	\$ 6,303	\$ 1,304	\$ 627	\$ 1,421
97055	\$ 90,588	\$ 33,717	\$ 27,217	\$ 41,930	\$ 7,892	\$ 15,024
97056	\$ 602					
97060	\$ 64,734	\$ 28,600	\$ 19,041	\$ 17,813	\$ 454	\$ 7,588
97062	\$ 91,150	\$ 50,482	\$ 27,842	\$ 49,548	\$ 29,680	\$ 7,231
97067	\$ 6,038	\$ 1,952	\$ 5,527	\$ 502		\$ 4,893
97068	\$ 39,126	\$ 14,536	\$ 11,938	\$ 2,417	\$ 5,350	\$ 1,651
97070	\$ 57,546	\$ 29,650	\$ 21,382	\$ 6,556	\$ 2,428	\$ 7,455
97071	\$ 94,773	\$ 33,730	\$ 17,954	\$ 23,915	\$ 5,724	\$ 24,975
97078	\$ 105,752	\$ 57,535	\$ 22,713	\$ 4,416	\$ 476	\$ 1,942

97079				\$	0		
97080	\$ 184,182	\$ 98,754	\$ 55,248	\$ 63,009	\$ 12,796	\$ 3,955	
97086	\$ 119,203	\$ 64,781	\$ 43,334	\$ 20,640	\$ 13,340	\$ 20,894	
97089	\$ 64,283	\$ 22,588	\$ 8,818	\$ 18,040	\$ 8,322	\$ 6,272	
97101	\$ 14,521	\$ 5,146	\$ 13,455	\$ 12,742	\$ 1,231	\$ 589	
97106	\$ 6,721	\$ 1,883	\$ 1,596	\$ 485	\$ 1,912	\$ 1,238	
97109	\$ 406	\$ 73					
97111	\$ 13,427	\$ 5,890	\$ 1,656	\$ 1,978	\$ 195	\$ 414	
97113	\$ 39,434	\$ 9,972	\$ 7,962	\$ 1,309	\$ 2,938	\$ 1,360	
97114	\$ 22,673	\$ 5,916	\$ 3,465	\$ 10,994	\$ 5,178	\$ 363	
97115	\$ 20,714	\$ 9,830	\$ 2,171	\$ 3,125	\$ 227	\$ 1,084	
97116	\$ 2,866	\$ 3,933	\$ 2,201	\$ 115	\$ 99	\$ 10,226	
97117	\$ 2,924	\$ 1,212	\$ 531	\$ 278		\$ 1,549	
97119	\$ 14,300	\$ 2,980	\$ 7,833	\$ 1,154	\$ 347	\$ 2,215	
97123	\$ 95,506	\$ 48,451	\$ 25,630	\$ 21,495	\$ 3,727	\$ 13,025	
97124	\$ 131,678	\$ 60,888	\$ 41,167	\$ 19,516	\$ 9,687	\$ 27,160	
97125						\$ 583	
97127	\$ 10,898	\$ 3,032	\$ 2,361	\$ 588		\$ 1,795	
97128	\$ 6,522	\$ 443	\$ 2,034	\$ 2,965	\$ 179	\$ 1,974	
97132	\$ 115,570	\$ 46,714	\$ 32,274	\$ 15,710	\$ 11,815	\$ 10,655	
97133	\$ 8,462	\$ 2,181	\$ 6,876	\$ 1,288	\$ 192	\$ 2,244	
97137	\$ 4,088	\$ 2,386		\$ 690		\$ 61	
97140	\$ 63,657	\$ 33,059	\$ 14,228	\$ 43,777	\$ 16,572	\$ 15,875	
97148	\$ 9,023	\$ 3,044	\$ 2,150	\$ 92		\$ 6,440	
97201	\$ 31,852	\$ 18,288	\$ 51,796	\$ 10,240	\$ 7,649	\$ 3,128	
97202	\$ 160,286	\$ 80,804	\$ 64,060	\$ 123,291	\$ 17,707	\$ 17,277	
97203	\$ 95,380	\$ 61,268	\$ 46,670	\$ 12,334	\$ 3,463	\$ 23,692	
97204	\$ 2,118	\$ 2,376	\$ 7,717	\$ 11,968	\$ 1,532	\$ 11,039	
97205	\$ 12,980	\$ 10,223	\$ 25,752	\$ 346		\$ 344	
97206	\$ 227,754	\$ 117,791	\$ 77,232	\$ 44,324	\$ 12,610	\$ 15,906	
97209	\$ 66,666	\$ 52,479	\$ 100,288	\$ 67,392	\$ 28,527	\$ 25,613	
97210	\$ 28,109	\$ 16,586	\$ 34,950	\$ 9,113	\$ 14,122	\$ 8,258	
97211			\$ 485	\$ 52			
97212						\$ 75	
97213	\$ 20,640	\$ 13,281	\$ 12,299	\$ 509		\$ 2,130	
97214	\$ 84,699	\$ 56,907	\$ 65,216	\$ 45,313	\$ 29,849	\$ 13,920	
97215	\$ 41,877	\$ 23,216	\$ 17,254	\$ 2,612	\$ 1,158	\$ 1,696	
97216	\$ 28,941	\$ 13,531	\$ 27,713	\$ 1,236	\$ 1,600	\$ 877	
97217	\$ 87,370	\$ 48,769	\$ 52,912	\$ 18,438	\$ 3,899	\$ 9,169	
97219	\$ 69,850	\$ 29,660	\$ 24,179	\$ 4,020	\$ 3,827	\$ 4,791	
97221	\$ 18,425	\$ 11,105	\$ 9,020	\$ 613		\$ 137	
97222	\$ 153,287	\$ 72,838	\$ 78,440	\$ 32,007	\$ 6,745	\$ 29,578	
97223	\$ 169,369	\$ 100,650	\$ 55,619	\$ 44,158	\$ 16,132	\$ 10,008	
97224	\$ 89,944	\$ 54,550	\$ 43,726	\$ 9,858	\$ 9,127	\$ 11,528	
97225	\$ 76,809	\$ 43,428	\$ 29,963	\$ 11,383	\$ 4,604	\$ 2,165	
97227	\$ 1,619	\$ 617	\$ 1,793	\$ 334		\$ 333	
97229	\$ 137,437	\$ 60,786	\$ 50,288	\$ 15,650	\$ 2,449	\$ 1,551	

97230	\$ 153,818	\$ 72,902	\$ 67,848	\$ 20,950	\$ 11,793	\$ 31,623
97231	\$ 10,264	\$ 3,284	\$ 2,230	\$ 1,653	\$ 1,364	\$ 3,396
97232	\$ 27,237	\$ 19,263	\$ 25,007	\$ 9,855	\$ 34,031	\$ 3,381
97233	\$ 195,837	\$ 119,004	\$ 112,856	\$ 7,688	\$ 8,600	\$ 28,055
97236	\$ 171,656	\$ 94,081	\$ 103,923	\$ 11,739	\$ 2,671	\$ 40,592
97239	\$ 32,672	\$ 22,082	\$ 32,833	\$ 3,464	\$ 6,114	\$ 3,549
97251				\$ 305		
97266	\$ 160,740	\$ 89,679	\$ 93,304	\$ 16,212	\$ 23,715	\$ 17,553
97267	\$ 104,767	\$ 47,812	\$ 38,428	\$ 9,243	\$ 8,804	\$ 6,038
97286					\$ 1,572	
97301	\$ 297,845	\$ 166,400	\$ 99,669	\$ 51,121	\$ 10,563	\$ 18,759
97302	\$ 114,788	\$ 63,697	\$ 41,482	\$ 11,696	\$ 5,934	\$ 47,228
97303	\$ 84,800	\$ 37,895	\$ 26,575	\$ 15,371	\$ 1,263	\$ 2,250
97304	\$ 7,509	\$ 794	\$ 1,277	\$ 902		\$ 580
97305	\$ 269,125	\$ 153,614	\$ 74,855	\$ 39,077	\$ 9,839	\$ 21,788
97306	\$ 79,169	\$ 37,802	\$ 33,686	\$ 3,882	\$ 256	\$ 19,991
97310				\$ 14		
97317	\$ 95,160	\$ 41,977	\$ 33,878	\$ 16,449	\$ 3,645	\$ 14,845
97325	\$ 766	\$ 1,710	\$ 163	\$ 145	\$ 72	\$ 933
97338	\$ 837	\$ 575		\$ 2,089		
97347	\$ 7,101	\$ 672	\$ 4,515	\$ 262		\$ 412
97352	\$ 1,195		\$ 177	\$ 179		
97362	\$ 18,590	\$ 8,524	\$ 3,135	\$ 3,753	\$ 1,037	
97371	\$ 759					
97375	\$ 5,292	\$ 976	\$ 1,206	\$ 798		\$ 1,531
97378	\$ 51,838	\$ 28,570	\$ 8,709	\$ 18,027	\$ 2,034	\$ 5,535
97381	\$ 58,219	\$ 25,755	\$ 11,621	\$ 11,920	\$ 8,917	\$ 2,441
97385	\$ 2,573		\$ 35	\$ 1,581		
97392	\$ 13,356	\$ 5,780	\$ 3,621	\$ 6,608	\$ 439	\$ 5,374
97396	\$ 30,410	\$ 15,158	\$ 3,857	\$ 1,546	\$ 443	\$ 760

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Averages were made on customers that had a balance on the last Friday of January 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 183	\$ 390	\$ 410	\$ 74	\$ 122	\$ 231
97003	\$ 135	\$ 242	\$ 368	\$ 209	\$ 234	\$ 332
97004	\$ 269	\$ 351	\$ 429	\$ 102	\$ 562	\$ 915
97005	\$ 126	\$ 231	\$ 297	\$ 225	\$ 258	\$ 507
97006	\$ 129	\$ 240	\$ 293	\$ 174	\$ 153	\$ 260
97007	\$ 130	\$ 241	\$ 322	\$ 95	\$ 266	\$ 341
97008	\$ 144	\$ 278	\$ 353	\$ 354	\$ 274	\$ 415
97009	\$ 227	\$ 422	\$ 958	\$ 393	\$ 2,891	\$ 1,039
97011	\$ 186	\$ 102	\$ 136	\$ 260	\$ 128	\$ 176
97013	\$ 183	\$ 619	\$ 810	\$ 67	\$ 2,867	\$ 413
97015	\$ 137	\$ 270	\$ 353	\$ 345	\$ 1,007	\$ 569
97017	\$ 201	\$ 348	\$ 511	\$ 263	\$ 602	\$ 791
97019	\$ 245	\$ 421	\$ 340	\$ 297	\$ 1,580	\$ 299
97020	\$ 105	\$ 367	\$ 409	\$ 70	\$ -	\$ -
97022	\$ 257	\$ 514	\$ 685	\$ 286	\$ 2,873	\$ 285
97023	\$ 206	\$ 285	\$ 445	\$ 550	\$ 741	\$ 880
97024	\$ 128	\$ 273	\$ 414	\$ 172	\$ 182	\$ 860
97026	\$ 164	\$ 289	\$ 185	\$ 217	\$ 553	\$ 348
97027	\$ 153	\$ 276	\$ 343	\$ 221	\$ 202	\$ 756
97028	\$ 106	\$ 115	\$ 607	\$ 239	\$ -	\$ -
97030	\$ 151	\$ 278	\$ 408	\$ 496	\$ 418	\$ 1,047
97032	\$ 143	\$ 333	\$ 322	\$ 192	\$ -	\$ 258
97034	\$ 121	\$ 238	\$ 246	\$ 40	\$ 95	\$ 272
97035	\$ 119	\$ 288	\$ 302	\$ 86	\$ 420	\$ 230
97038	\$ 195	\$ 347	\$ 303	\$ 279	\$ 513	\$ 514
97041	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 46
97042	\$ 191	\$ 276	\$ 747	\$ 421	\$ 317	\$ 208
97045	\$ 146	\$ 288	\$ 338	\$ 216	\$ 562	\$ 492
97049	\$ 200	\$ 432	\$ 485	\$ 62	\$ 627	\$ 355
97055	\$ 172	\$ 283	\$ 378	\$ 323	\$ 493	\$ 626
97056	\$ 301	\$ -	\$ -	\$ -	\$ -	\$ -
97060	\$ 124	\$ 255	\$ 284	\$ 457	\$ 114	\$ 474
97062	\$ 135	\$ 244	\$ 276	\$ 354	\$ 1,649	\$ 452
97067	\$ 147	\$ 488	\$ 368	\$ 72	\$ -	\$ 544
97068	\$ 127	\$ 214	\$ 385	\$ 78	\$ 669	\$ 183
97070	\$ 115	\$ 239	\$ 230	\$ 156	\$ 347	\$ 466
97071	\$ 141	\$ 270	\$ 246	\$ 203	\$ 358	\$ 1,041
97078	\$ 150	\$ 279	\$ 291	\$ 164	\$ 159	\$ 277
97079	\$ -	\$ -	\$ -	\$ 0	\$ -	\$ -

97080	\$	158	\$	299	\$	392	\$	1,167	\$	673	\$	439
97086	\$	142	\$	247	\$	307	\$	287	\$	1,026	\$	1,161
97089	\$	227	\$	348	\$	401	\$	384	\$	640	\$	482
97101	\$	156	\$	343	\$	841	\$	1,158	\$	410	\$	98
97106	\$	149	\$	235	\$	532	\$	81	\$	637	\$	309
97109	\$	135	\$	73	\$	-	\$	-	\$	-	\$	-
97111	\$	195	\$	453	\$	207	\$	198	\$	65	\$	138
97113	\$	122	\$	217	\$	265	\$	87	\$	226	\$	194
97114	\$	258	\$	348	\$	693	\$	916	\$	1,036	\$	181
97115	\$	164	\$	289	\$	543	\$	108	\$	76	\$	361
97116	\$	179	\$	655	\$	734	\$	29	\$	99	\$	2,045
97117	\$	325	\$	606	\$	265	\$	93	\$	-	\$	516
97119	\$	179	\$	271	\$	783	\$	82	\$	69	\$	443
97123	\$	116	\$	225	\$	240	\$	190	\$	233	\$	362
97124	\$	130	\$	242	\$	282	\$	171	\$	570	\$	937
97125	\$	-	\$	-	\$	-	\$	-	\$	-	\$	583
97127	\$	122	\$	217	\$	337	\$	118	\$	-	\$	449
97128	\$	311	\$	222	\$	1,017	\$	424	\$	60	\$	493
97132	\$	162	\$	283	\$	375	\$	218	\$	695	\$	367
97133	\$	169	\$	363	\$	458	\$	258	\$	96	\$	321
97137	\$	255	\$	477	\$	-	\$	86	\$	-	\$	61
97140	\$	141	\$	269	\$	347	\$	356	\$	721	\$	756
97148	\$	170	\$	338	\$	1,075	\$	31	\$	-	\$	2,147
97201	\$	81	\$	138	\$	234	\$	640	\$	765	\$	447
97202	\$	121	\$	207	\$	248	\$	666	\$	492	\$	455
97203	\$	109	\$	226	\$	317	\$	220	\$	231	\$	1,481
97204	\$	57	\$	113	\$	241	\$	499	\$	511	\$	1,840
97205	\$	67	\$	126	\$	201	\$	69	\$	-	\$	172
97206	\$	140	\$	253	\$	270	\$	389	\$	435	\$	513
97209	\$	78	\$	122	\$	199	\$	1,105	\$	1,501	\$	854
97210	\$	78	\$	118	\$	196	\$	217	\$	1,009	\$	635
97211	\$	-	\$	-	\$	243	\$	52	\$	-	\$	-
97212	\$	-	\$	-	\$	-	\$	-	\$	-	\$	75
97213	\$	106	\$	170	\$	232	\$	85	\$	-	\$	426
97214	\$	88	\$	148	\$	186	\$	354	\$	853	\$	497
97215	\$	117	\$	193	\$	224	\$	114	\$	165	\$	339
97216	\$	122	\$	205	\$	408	\$	124	\$	320	\$	219
97217	\$	111	\$	182	\$	219	\$	239	\$	354	\$	340
97219	\$	118	\$	220	\$	284	\$	98	\$	319	\$	436
97221	\$	106	\$	174	\$	231	\$	38	\$	-	\$	137
97222	\$	142	\$	262	\$	360	\$	360	\$	450	\$	924
97223	\$	126	\$	241	\$	294	\$	315	\$	556	\$	303
97224	\$	124	\$	277	\$	446	\$	167	\$	1,014	\$	823
97225	\$	124	\$	232	\$	394	\$	160	\$	307	\$	309
97227	\$	77	\$	123	\$	448	\$	67	\$	-	\$	166
97229	\$	125	\$	241	\$	265	\$	125	\$	306	\$	222
97230	\$	142	\$	267	\$	341	\$	295	\$	2,359	\$	1,090

97231	\$	171	\$	274	\$	248	\$	97	\$	455	\$	261
97232	\$	79	\$	134	\$	174	\$	365	\$	4,254	\$	564
97233	\$	122	\$	249	\$	355	\$	135	\$	453	\$	701
97236	\$	142	\$	280	\$	435	\$	250	\$	243	\$	1,128
97239	\$	87	\$	142	\$	220	\$	124	\$	509	\$	710
97251	\$	-	\$	-	\$	-	\$	102	\$	-	\$	-
97266	\$	140	\$	270	\$	376	\$	200	\$	988	\$	566
97267	\$	140	\$	256	\$	300	\$	189	\$	1,100	\$	464
97286	\$	-	\$	-	\$	-	\$	-	\$	1,572	\$	-
97301	\$	143	\$	275	\$	308	\$	350	\$	423	\$	481
97302	\$	127	\$	255	\$	337	\$	195	\$	297	\$	1,523
97303	\$	130	\$	271	\$	345	\$	384	\$	316	\$	205
97304	\$	209	\$	199	\$	255	\$	129	\$	-	\$	145
97305	\$	149	\$	271	\$	363	\$	283	\$	317	\$	681
97306	\$	117	\$	245	\$	432	\$	129	\$	64	\$	1,817
97310	\$	-	\$	-	\$	-	\$	14	\$	-	\$	-
97317	\$	150	\$	274	\$	376	\$	214	\$	243	\$	645
97325	\$	153	\$	570	\$	163	\$	48	\$	72	\$	233
97338	\$	84	\$	575	\$	-	\$	298	\$	-	\$	-
97347	\$	145	\$	134	\$	347	\$	52	\$	-	\$	137
97352	\$	149	\$	-	\$	88	\$	60	\$	-	\$	-
97362	\$	162	\$	266	\$	348	\$	341	\$	346	\$	-
97371	\$	190	\$	-	\$	-	\$	-	\$	-	\$	-
97375	\$	221	\$	163	\$	241	\$	200	\$	-	\$	306
97378	\$	194	\$	391	\$	311	\$	347	\$	254	\$	369
97381	\$	156	\$	268	\$	342	\$	217	\$	637	\$	244
97385	\$	322	\$	-	\$	35	\$	1,581	\$	-	\$	-
97392	\$	139	\$	251	\$	362	\$	236	\$	220	\$	768
97396	\$	200	\$	446	\$	275	\$	91	\$	148	\$	380

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Counts were made on customers that received a notice at any point between January 1, 2023 and January 31, 2023.

Zip Code	Disconnect Notice Small Commercial		Disconnect Notice Residential		
	15-Day Notice	5-Day Notice	15-Day Notice	5-Day Notice	Friendly Reminder
97002	35	16	362	316	25
97003	45	22	2,050	1,997	181
97004	15	12	251	170	19
97005	165	84	2,303	2,239	246
97006	61	30	2,761	2,852	249
97007	41	26	1,982	1,839	201
97008	60	28	1,939	1,899	157
97009	85	58	591	512	31
97011	5	5	63	71	8
97013	42	26	362	255	39
97015	135	69	1,577	1,616	134
97017	13	14	219	171	15
97019	15	10	226	308	15
97020	6	3	70	59	4
97022	30	29	357	400	14
97023	66	44	960	970	81
97024	21	15	949	1,118	71
97026	21	22	320	271	23
97027	25	25	952	1,249	62
97028	5	2	15	20	10
97030	135	79	3,636	3,676	325
97032	26	11	294	314	25
97034	23	17	540	398	92
97035	61	40	1,015	938	127
97038	70	57	1,330	1,138	99
97041	1				
97042	12	9	213	174	19
97045	150	122	3,200	3,272	272
97049	11	5	129	169	14
97055	97	70	1,273	1,632	110
97056					2
97060	65	37	1,719	1,522	121
97062	175	58	1,689	1,688	160
97067	10	9	132	164	8
97068	28	27	955	884	103
97070	95	44	1,233	1,335	154
97071	118	60	1,509	1,762	124

97078	49	23	1,815	1,712	135
97080	59	46	3,043	2,895	213
97086	74	43	1,761	1,750	176
97089	28	27	645	519	49
97101	7	6	273	209	23
97106	18	10	209	142	28
97109			8	6	1
97111	13	7	249	217	32
97113	29	27	1,040	860	85
97114	55	8	388	312	31
97115	23	24	231	313	27
97116	13	9	126	83	8
97117	3	1	51	53	2
97119	20	11	329	247	33
97123	116	101	2,641	2,525	214
97124	104	76	2,377	2,690	243
97125	1	1			
97127	7	5	334	279	28
97128	11	9	92	79	8
97132	95	64	1,506	1,569	173
97133	18	11	175	155	23
97137	15	9	83	67	10
97140	102	72	978	796	77
97148	9	3	280	195	27
97201	44	21	786	824	112
97202	195	166	2,325	2,363	330
97203	110	82	2,268	2,091	212
97204	60	40	75	64	18
97205	31	7	350	331	57
97206	128	110	3,143	3,172	293
97209	158	112	1,566	1,797	240
97210	103	63	615	578	139
97211	1		4	4	
97213	5	1	365	304	52
97214	186	98	1,617	1,632	239
97215	19	9	695	617	111
97216	29	14	807	710	70
97217	105	54	1,822	1,678	210
97219	49	54	1,674	1,698	197
97221	14	4	488	490	47
97222	104	85	2,337	3,208	245
97223	133	84	3,056	2,915	279
97224	74	46	1,717	1,498	188
97225	42	28	1,148	1,282	145
97227	3	1	40	28	4
97229	45	28	2,111	2,526	298
97230	135	113	2,809	3,342	217

97231	25	12	163	167	29
97232	44	23	511	538	89
97233	82	65	4,526	4,740	305
97236	87	82	3,581	3,431	255
97239	47	39	841	827	150
97240	1				
97251	2				
97266	125	98	3,221	3,024	258
97267	48	37	1,662	1,820	142
97286	1	1			
97301	231	121	4,612	4,567	400
97302	140	108	2,487	2,428	222
97303	28	21	1,447	1,841	137
97304	9	10	125	132	16
97305	129	85	3,857	4,583	259
97306	31	18	2,038	1,804	181
97317	48	41	1,735	1,614	149
97325	2	2	19	19	
97338	5	10	19	21	4
97347	6	2	140	156	7
97352			24	16	7
97362	20	8	250	209	24
97371	1		7	3	1
97375	7	2	96	69	8
97378	33	26	578	595	45
97381	57	31	801	681	88
97385	1	1	16	14	
97392	21	9	263	204	18
97396	16	17	323	402	20

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during January 2023.

Zip Code	Non-Residential	Residential
97002	0	3
97003	0	65
97004	1	4
97005	0	79
97006	0	78
97007	0	58
97008	0	71
97009	1	10
97013	0	8
97015	0	37
97017	0	1
97019	0	3
97022	0	6
97023	2	9
97024	0	39
97026	0	8
97027	1	28
97030	2	133
97032	0	5
97034	0	6
97035	0	21
97038	1	21
97042	0	1
97045	0	76
97055	0	22
97060	2	35
97062	0	47
97067	0	5
97068	0	22
97070	1	43
97071	2	40
97078	0	48
97080	1	71
97086	1	66
97089	1	10
97101	0	3
97106	0	2
97111	0	5
97113	1	15
97114	0	2
97115	0	4

97116	1	0
97117	0	1
97119	0	4
97123	4	96
97124	0	68
97127	0	5
97128	0	1
97132	0	17
97133	0	2
97137	0	1
97140	1	17
97148	0	1
97201	0	21
97202	0	52
97203	3	59
97204	0	2
97205	1	7
97206	1	73
97209	0	60
97210	0	6
97213	0	7
97214	0	34
97215	1	21
97216	0	12
97217	0	52
97219	4	48
97221	0	18
97222	0	55
97223	1	83
97224	1	52
97225	0	27
97229	0	59
97230	0	122
97231	0	6
97232	0	13
97233	1	167
97236	0	130
97239	0	13
97266	0	78
97267	0	40
97301	0	148
97302	0	60
97303	0	38
97304	0	3
97305	0	122
97306	0	50
97317	2	44

97347	0	2
97362	0	2
97378	0	18
97381	0	17
97392	1	4
97396	0	1

Attachment A subpart m - Total number of service reconnections, segmented by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Counts were made on customers that were reconnected at any point during January 2023.

Zip Code	Non-Residential				Residential			
	24-hour	48-hour	<7 days	>7 days	24-hour	48-hour	<7 days	>7 days
97002					1		1	
97003					41	5	5	1
97004					2	1		
97005					52	6	6	1
97006					55	4	8	2
97007					37	3	6	2
97008					39	15	5	2
97009	1				7	2		
97013					6			
97015					24	4	4	
97017					1			
97019					1		1	
97022					4	1		
97023	1			1	3	2	1	1
97024					24	5	2	
97026					6	1		
97027	1				20	1	2	
97030	1				86	10	10	3
97032					5			
97034					5		1	
97035					14	2		1
97038	1				17		1	
97042					1			
97045					45	8	13	1
97055					15	1	2	
97060	2				25	2	1	
97062					28	7	3	
97067					2	1	1	
97068					13	1	3	
97070					31	3	2	
97071					25	6	5	
97078					32	6	5	
97080					53	6	1	1
97086	1				41	7	8	
97089				1	9			
97101					1	1		
97106					1			
97111					4	1		

97113		1		12	1	2	
97114				2			
97115				1	1	1	
97116	1						
97117					1		
97119				2	1		
97123	2	1	1	54	16	9	2
97124				41	5	7	1
97127				3			
97128				1			
97132				11	3	1	
97133				1			
97137				1			
97140	1			15			
97148				1			
97201				9	1	2	
97202				24	6	6	1
97203	1			41	6	4	
97204						1	
97205	1			2	1	2	
97206	1			46	6	7	
97209				28	6	6	
97210				2	1	1	
97213				5			1
97214				16	7	3	
97215				10	2	6	
97216				6	1	3	
97217				29	4	1	3
97219	2			30	9	4	
97221				15	1		
97222				32	5	5	1
97223				54	5	7	2
97224				36	7	3	2
97225				12	3	5	
97229				37	8	4	2
97230				71	22	8	1
97231				3	1		
97232				8		1	
97233				101	23	11	5
97236				76	13	17	1
97239				3	1	3	
97266				48	11	9	1
97267				23	6	4	1
97301				95	18	12	1
97302				38	5	7	1
97303				23	4	1	
97304				2			

97305		79	23	3	
97306		31	5	4	2
97317	2	31	3	5	
97347		2			
97362				1	
97378		11	1	3	1
97381		12			
97392		3			
97396				1	

Month	Disconnect Count	Customer Count	Percent Disconnected
201806	0	103,396	0.00%
201807	0	103,383	0.00%
201808	0	103,699	0.00%
201809	0	103,797	0.00%
201810	0	103,764	0.00%
201811	1	103,759	0.00%
201812	0	103,844	0.00%
201901	1	103,870	0.00%
201902	167	103,924	0.16%
201903	157	103,731	0.15%
201904	109	103,625	0.11%
201905	93	103,652	0.09%
201906	51	103,676	0.05%
201907	57	103,961	0.05%
201908	37	103,999	0.04%
201909	45	103,986	0.04%
201910	50	104,134	0.05%
201911	54	104,263	0.05%
201912	40	104,145	0.04%
202001	68	104,306	0.07%
202002	48	104,429	0.05%
202003	28	104,516	0.03%
202004	0	104,549	0.00%
202005	0	104,603	0.00%
202006	0	104,617	0.00%
202007	0	104,643	0.00%
202008	0	104,674	0.00%
202009	0	104,747	0.00%
202010	1	104,928	0.00%
202011	0	105,021	0.00%
202012	7	105,154	0.01%
202101	3	105,242	0.00%
202102	2	105,272	0.00%
202103	28	105,307	0.03%
202104	64	105,413	0.06%
202105	45	105,419	0.04%
202106	69	105,457	0.07%
202107	46	105,579	0.04%
202108	46	105,689	0.04%
202109	56	105,821	0.05%
202110	31	105,856	0.03%
202111	41	105,918	0.04%
202112	28	105,871	0.03%
202201	50	105,975	0.05%
202202	55	106,034	0.05%
202203	39	106,114	0.04%

202204	32	106,319	0.03%
202205	54	106,475	0.05%
202206	64	106,638	0.06%
202207	49	106,686	0.05%
202208	68	106,721	0.06%
202209	36	106,723	0.03%
202210	50	106,735	0.05%
202211	26	106,851	0.02%
202212	32	106,900	0.03%
202301	39	106,879	0.04%

Attachment A subpart a - The number of customers, by customer class
 Counts were made on customers on the last business day of January 2023.

Zip Code	Non-Residential	Residential
97002	951	2,251
97003	780	11,154
97004	465	1,790
97005	2,530	12,326
97006	1,668	19,173
97007	952	18,886
97008	1,179	11,997
97009	1,130	3,412
97011	70	490
97013	830	2,379
97015	2,034	9,188
97017	226	1,125
97019	272	1,228
97020	76	375
97022	414	1,454
97023	1,081	4,976
97024	536	4,669
97026	287	1,216
97027	479	4,946
97028	146	805
97030	2,217	15,543
97032	493	1,757
97034	881	8,479
97035	1,346	11,416
97036	21	2
97038	1,189	6,401
97041	7	1
97042	336	1,222
97045	3,528	22,406
97049	166	1,641
97051	5	1
97055	1,541	8,040
97056	8	29
97060	1,120	8,151
97062	2,059	11,403
97067	413	1,362
97068	1,207	11,735
97070	1,869	11,544
97071	1,679	10,359
97078	513	9,166
97079	1	1
97080	912	16,647
97086	1,024	13,169
97089	785	5,028
97101	343	1,562
97106	361	1,595
97109	20	82
97111	353	1,504
97113	664	5,402
97114	545	1,791
97115	345	1,735
97116	294	849
97117	69	267
97119	374	1,637
97123	2,706	18,587
97124	3,254	21,749
97125	6	18
97127	99	1,534
97128	171	497
97132	1,958	12,143
97133	481	2,367
97137	286	488
97140	1,673	9,567
97148	333	1,360
97201	728	7,375
97202	2,627	20,297
97203	1,447	13,188
97204	607	414
97205	314	3,281
97206	1,621	22,146
97208	1	1
97209	2,153	15,445
97210	1,868	7,990
97211	12	7
97212	1	1
97213	261	3,125
97214	2,929	15,508
97215	513	7,741
97216	483	4,246
97217	1,713	13,027
97218	4	1
97219	1,351	17,581
97221	324	5,579
97222	1,963	15,662
97223	2,464	21,161
97224	1,657	16,073
97225	1,167	11,623
97227	58	425
97229	1,561	28,493
97230	2,087	15,687
97231	539	2,005
97232	822	5,334
97233	1,154	15,360
97236	999	13,984
97239	786	10,037
97251	12	1
97266	1,478	13,419
97267	1,099	12,870
97280	1	1
97291	1	1
97301	3,050	19,263
97302	2,787	17,230
97303	1,097	10,755
97304	284	1,345
97305	1,888	15,750
97306	825	13,978
97310	31	1
97311	1	1
97312	3	1
97317	1,253	8,464
97325	62	162
97338	82	250
97347	204	797
97352	33	124
97362	308	1,537
97371	44	106
97373	1	1
97375	118	524
97378	556	2,847
97381	1,198	6,498
97385	56	162
97392	369	1,956
97396	244	1,373
97240	1	1
97286	1	1
97294	1	1

Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period*

Counts were made on customers that had late pay charges at any point during January 2023.

Zip Code	Non-Residential	Residential
97002	124	300
97003	136	1707
97004	89	212
97005	415	2118
97006	242	2461
97007	116	1979
97008	226	1517
97009	214	506
97011	16	80
97013	52	150
97015	368	1299
97017	47	188
97019	44	179
97020	11	59
97022	81	253
97023	201	850
97024	86	750
97026	14	77
97027	109	743
97028	3	51
97030	451	2738
97032	57	309
97034	47	392
97035	245	1148
97036	2	
97038	216	1059
97042	47	176
97045	483	2977
97049	25	173
97055	266	1258
97056		2
97060	167	1314
97062	340	1426
97067	22	155
97068	118	1012
97070	170	1172
97071	322	1540
97078	92	1462
97080	201	2481
97086	219	1674
97089	107	573
97101	35	261
97106	9	47
97109		4
97111	49	208
97113	29	437
97114	52	146
97115	67	208
97116	2	16
97117	2	11
97119	62	238
97123	328	2167
97124	299	2464
97125	1	
97127	10	198
97128	26	71
97132	274	1377
97133	55	212
97137	34	68
97140	292	979
97148	33	220
97201	56	868
97202	529	2650
97203	195	2012
97204	111	97
97205	82	564
97206	327	2930
97209	440	2404
97210	272	1101
97211	1	2
97213	27	475
97214	489	2368
97215	58	840
97216	18	246
97217	280	1963
97218	1	
97219	173	1726
97221	27	375
97222	379	2298
97223	483	2742
97224	240	1647
97225	200	1220
97227	6	46
97229	230	2441
97230	291	2083
97231	82	247
97232	123	843
97233	226	2694
97236	261	2497
97239	18	719
97251	4	
97266	281	2128
97267	166	1700
97301	512	3500
97302	316	2012
97303	168	1474
97304	32	127
97305	410	2841
97306	85	1246
97317	190	1320
97325	12	16
97338	20	27
97347	19	156
97352	3	19
97362	43	193
97371	2	8
97375	14	74
97378	147	494
97381	165	767
97385	6	16
97392	55	241
97396	55	258

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before January 31, 2023, have close dates after December 31, 2022, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		68
97003		559
97004		44
97005	2	578
97006		798
97007		454
97008		507
97009	2	134
97011		15
97013	2	73
97015	1	420
97017		39
97019		37
97020		21
97022	1	89
97023		217
97024		309
97026		69
97027		250
97028		3
97030		1084
97032		90
97034		58
97035		201
97038	1	349
97042		42
97045	2	879
97049		37
97055		356
97060		421
97062	1	425
97067		39
97068		208
97070		339
97071	1	415
97078		452
97080		797
97086	1	447
97089	1	130
97101		53
97106	1	45
97109		2
97111		47
97113	1	225
97114		84
97115		48
97116		20
97117		8
97119	1	70
97123		646
97124	1	708
97127		85
97128		19
97132		380
97133		50
97137		23
97140		218
97148		63
97201		152
97202		448
97203		547
97204		18
97205		79
97206		745
97209	3	410
97210		123
97213		80
97214	2	309
97215		134
97216		171
97217		400
97219		348
97221		102
97222		649
97223		775
97224	2	436
97225	1	258
97227		5
97229		542
97230		916
97231		36
97232		120
97233	1	1315
97236		1085
97239		155
97266		811
97267		459
97301	1	1373
97302		721
97303		498
97304		25
97305		1028
97306		572
97317		453
97325		7
97338		10
97347		40
97352		4
97362		52
97371		3
97375		22
97378		193
97381		219
97385		3
97392		62
97396		82
NULL	2	43

*May include customers with TPAs prior to March 17th, 2020

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during January 2023 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		16
97003		122
97004		7
97005		144
97006		196
97007		107
97008		135
97009		24
97011		2
97013	1	15
97015		90
97017		12
97019		5
97020		6
97022		20
97023		35
97024		71
97026		17
97027		53
97028		2
97030		265
97032		22
97034		12
97035		58
97038		71
97042		8
97045		186
97049		9
97055		75
97060		98
97062		106
97067		8
97068		40
97070		77
97071		105
97078		113
97080		162
97086	1	112
97089		25
97101		11
97106		10
97111		13
97113		59
97114		22
97115		11
97116		2
97117		1
97119		15
97123		167
97124		190
97127		18
97128		2
97132		66
97133		13
97137		4
97140		46
97148		14
97201		35
97202		109
97203		149
97204		6
97205		12
97206		175
97209		96
97210		31
97213		20
97214	1	73
97215		36
97216		31
97217		92
97219		96
97221		26
97222		139
97223		198
97224		104
97225		68
97227		1
97229		130
97230		224
97231		12
97232		25
97233		332
97236		246
97239		30
97266		181
97267		89
97301		364
97302		191
97303		107
97304		5
97305		283
97306		133
97317		113
97325		2
97338		1
97347		10
97352		1
97362		11
97375		4
97378		51
97381		52
97392		13
97396		16
NULL		22

*New TPAs entered into during current month

Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last Friday of January 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	112	21	19	52	6	7
97003	872	295	101	43	6	8
97004	51	12	7	22	6	12
97005	1,101	371	169	162	30	27
97006	1,252	399	207	152	19	16
97007	834	205	91	69	3	2
97008	844	268	111	51	8	8
97009	219	54	18	121	13	17
97011	15	1	7	7	1	3
97013	90	11	3	48	5	14
97015	703	237	93	93	28	25
97017	63	9	7	11	1	5
97019	109	19	8	23	5	3
97020	13	7	3	4		
97022	144	30	14	32	11	9
97023	358	148	43	76	9	16
97024	333	106	53	17	1	17
97026	90	18	2	18	2	3
97027	438	139	47	31	5	6
97028	11	2	4	5		
97030	1,385	441	199	81	25	15
97032	97	16	10	26		2
97034	155	29	24	10	4	8
97035	351	78	62	41	17	5
97038	507	131	80	116	21	20
97041						1
97042	53	7	7	13	4	7
97045	1,226	310	186	163	29	61
97049	40	2	13	21	1	4
97055	526	119	72	130	16	24
97056	2					
97060	523	112	67	39	4	16
97062	676	207	101	140	18	16
97067	41	4	15	7		9
97068	309	68	31	31	8	9
97070	501	124	93	42	7	16
97071	672	125	73	118	16	24
97078	704	206	78	27	3	7
97079				1		
97080	1,169	330	141	54	19	9
97086	837	262	141	72	13	18
97089	283	65	22	47	13	13
97101	93	15	16	11	3	6
97106	45	8	3	6	3	4
97109	3	1				
97111	69	13	8	10	3	3
97113	322	46	30	15	13	7
97114	88	17	5	12	5	2
97115	126	34	4	29	3	3
97116	16	6	3	4	1	5
97117	9	2	2	3		3
97119	80	11	10	14	5	5
97123	822	215	107	113	16	36
97124	1,012	252	146	114	17	29
97125						1
97127	89	14	7	5		4
97128	21	2	2	7	3	4
97132	715	165	86	72	17	29
97133	50	6	15	5	2	7
97137	16	5		8		1
97140	450	123	41	123	23	21
97148	53	9	2	3		3
97201	392	133	221	16	10	7
97202	1,328	390	258	185	36	38
97203	872	271	147	56	15	16
97204	37	21	32	24	3	6
97205	194	81	128	5		2
97206	1,627	465	286	114	29	31
97209	859	431	505	61	19	30
97210	359	140	178	42	14	13
97211			2	1		
97212						1
97213	195	78	53	6		5
97214	966	384	351	128	35	28
97215	359	120	77	23	7	5
97216	237	66	68	10	5	4
97217	785	268	242	77	11	27
97219	593	135	85	41	12	11
97221	174	64	39	16		1
97222	1,079	278	218	89	15	32
97223	1,340	417	189	140	29	33
97224	723	197	98	59	9	14
97225	620	187	76	71	15	7
97227	21	5	4	5		2
97229	1,096	252	190	125	8	7
97230	1,085	273	199	71	5	29
97231	60	12	9	17	3	13
97232	346	144	144	27	8	6
97233	1,604	477	318	57	19	40
97236	1,212	336	239	47	11	36
97239	376	155	149	28	12	5
97251				3		
97266	1,151	332	248	81	24	31
97267	747	187	128	49	8	13
97286						1
97301	2,090	606	324	146	25	39
97302	903	250	123	60	20	31
97303	654	140	77	40	4	11
97304	36	4	5	7		4
97305	1,809	567	206	138	31	32
97306	674	154	78	30	4	11
97310				1		
97317	635	153	90	77	15	23
97325	5	3	1	3	1	4
97338	10	1		7		
97347	49	5	13	5		3
97352	8		2	3		
97362	115	32	9	11	3	
97371	4					
97375	24	6	5	4		5
97378	267	73	28	52	8	15
97381	373	96	34	55	14	10
97385	8		1	1		
97392	96	23	10	28	2	7
97396	152	34	14	17	3	2

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last Friday of January 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 20,531	\$ 8,189	\$ 7,790	\$ 3,851	\$ 733	\$ 1,617
97003	\$ 117,289	\$ 71,307	\$ 37,164	\$ 8,998	\$ 1,406	\$ 2,653
97004	\$ 13,705	\$ 4,209	\$ 3,000	\$ 2,233	\$ 3,374	\$ 10,979
97005	\$ 138,914	\$ 85,878	\$ 50,161	\$ 36,443	\$ 7,746	\$ 13,677
97006	\$ 161,049	\$ 95,777	\$ 60,719	\$ 26,406	\$ 2,904	\$ 4,166
97007	\$ 108,433	\$ 49,321	\$ 29,302	\$ 6,542	\$ 797	\$ 583
97008	\$ 121,539	\$ 74,547	\$ 39,223	\$ 18,069	\$ 2,194	\$ 3,323
97009	\$ 49,637	\$ 22,777	\$ 17,246	\$ 47,574	\$ 37,579	\$ 17,671
97011	\$ 2,795	\$ 102	\$ 949	\$ 1,818	\$ 128	\$ 527
97013	\$ 16,472	\$ 6,813	\$ 2,429	\$ 3,212	\$ 14,335	\$ 5,778
97015	\$ 96,387	\$ 63,913	\$ 32,808	\$ 32,049	\$ 28,194	\$ 14,226
97017	\$ 12,681	\$ 3,132	\$ 3,575	\$ 2,891	\$ 602	\$ 3,956
97019	\$ 26,697	\$ 7,997	\$ 2,716	\$ 6,840	\$ 7,902	\$ 896
97020	\$ 1,371	\$ 2,572	\$ 1,228	\$ 281		
97022	\$ 37,072	\$ 15,405	\$ 9,584	\$ 9,143	\$ 31,605	\$ 2,568
97023	\$ 73,774	\$ 42,164	\$ 19,136	\$ 41,769	\$ 6,670	\$ 14,077
97024	\$ 42,499	\$ 28,949	\$ 21,916	\$ 2,929	\$ 182	\$ 14,623
97026	\$ 14,765	\$ 5,201	\$ 369	\$ 3,900	\$ 1,106	\$ 1,045
97027	\$ 67,168	\$ 38,395	\$ 16,125	\$ 6,862	\$ 1,008	\$ 4,537
97028	\$ 1,171	\$ 230	\$ 2,428	\$ 1,193		
97030	\$ 209,449	\$ 122,788	\$ 81,176	\$ 40,182	\$ 10,446	\$ 15,705
97032	\$ 13,855	\$ 5,332	\$ 3,216	\$ 4,982		\$ 515
97034	\$ 18,735	\$ 6,899	\$ 5,901	\$ 399	\$ 380	\$ 2,179
97035	\$ 41,908	\$ 22,437	\$ 18,725	\$ 3,542	\$ 7,145	\$ 1,151
97038	\$ 98,864	\$ 45,395	\$ 24,234	\$ 32,317	\$ 10,770	\$ 10,286
97041						\$ 46
97042	\$ 10,118	\$ 1,933	\$ 5,226	\$ 5,470	\$ 1,267	\$ 1,456
97045	\$ 179,468	\$ 89,259	\$ 62,775	\$ 35,224	\$ 16,292	\$ 29,995
97049	\$ 7,999	\$ 865	\$ 6,303	\$ 1,304	\$ 627	\$ 1,421
97055	\$ 90,588	\$ 33,717	\$ 27,217	\$ 41,930	\$ 7,892	\$ 15,024
97056	\$ 602					
97060	\$ 64,734	\$ 28,600	\$ 19,041	\$ 17,813	\$ 454	\$ 7,588
97062	\$ 91,150	\$ 50,482	\$ 27,842	\$ 49,548	\$ 29,680	\$ 7,231
97067	\$ 6,038	\$ 1,952	\$ 5,527	\$ 502		\$ 4,893
97068	\$ 39,126	\$ 14,536	\$ 11,938	\$ 2,417	\$ 5,350	\$ 1,651
97070	\$ 57,546	\$ 29,650	\$ 21,382	\$ 6,556	\$ 2,428	\$ 7,455
97071	\$ 94,773	\$ 33,730	\$ 17,954	\$ 23,915	\$ 5,724	\$ 24,975
97078	\$ 105,752	\$ 57,535	\$ 22,713	\$ 4,416	\$ 476	\$ 1,942
97079				\$ 0		
97080	\$ 184,182	\$ 98,754	\$ 55,248	\$ 63,009	\$ 12,796	\$ 3,955
97086	\$ 119,203	\$ 64,781	\$ 43,334	\$ 20,640	\$ 13,340	\$ 20,894
97089	\$ 64,283	\$ 22,588	\$ 8,818	\$ 18,040	\$ 8,322	\$ 6,272
97101	\$ 14,521	\$ 5,146	\$ 13,455	\$ 12,742	\$ 1,231	\$ 589
97106	\$ 6,721	\$ 1,883	\$ 1,596	\$ 485	\$ 1,912	\$ 1,238
97109	\$ 406	\$ 73				
97111	\$ 13,427	\$ 5,890	\$ 1,656	\$ 1,978	\$ 195	\$ 414
97113	\$ 39,434	\$ 9,972	\$ 7,962	\$ 1,309	\$ 2,938	\$ 1,360
97114	\$ 22,673	\$ 5,916	\$ 3,465	\$ 10,994	\$ 5,178	\$ 363
97115	\$ 20,714	\$ 9,830	\$ 2,171	\$ 3,125	\$ 227	\$ 1,084
97116	\$ 2,866	\$ 3,933	\$ 2,201	\$ 115	\$ 99	\$ 10,226
97117	\$ 2,924	\$ 1,212	\$ 531	\$ 278		\$ 1,549
97119	\$ 14,300	\$ 2,980	\$ 7,833	\$ 1,154	\$ 347	\$ 2,215
97123	\$ 95,506	\$ 48,451	\$ 25,630	\$ 21,495	\$ 3,727	\$ 13,025
97124	\$ 131,678	\$ 60,888	\$ 41,167	\$ 19,516	\$ 9,687	\$ 27,160
97125					\$ 583	
97127	\$ 10,898	\$ 3,032	\$ 2,361	\$ 588		\$ 1,795
97128	\$ 6,522	\$ 443	\$ 2,034	\$ 2,965	\$ 179	\$ 1,974
97132	\$ 115,570	\$ 46,714	\$ 32,274	\$ 15,710	\$ 11,815	\$ 10,655
97133	\$ 8,462	\$ 2,181	\$ 6,876	\$ 1,288	\$ 192	\$ 2,244
97137	\$ 4,088	\$ 2,386		\$ 690		\$ 61
97140	\$ 63,657	\$ 33,059	\$ 14,228	\$ 43,777	\$ 16,572	\$ 15,875
97148	\$ 9,023	\$ 3,044	\$ 2,150	\$ 92		\$ 6,440
97201	\$ 31,852	\$ 18,288	\$ 51,796	\$ 10,240	\$ 7,649	\$ 3,128
97202	\$ 160,286	\$ 80,804	\$ 64,060	\$ 123,291	\$ 17,707	\$ 17,277
97203	\$ 95,380	\$ 61,268	\$ 46,670	\$ 12,334	\$ 3,463	\$ 23,692
97204	\$ 2,118	\$ 2,376	\$ 7,717	\$ 11,968	\$ 1,532	\$ 11,039
97205	\$ 12,980	\$ 10,223	\$ 25,752	\$ 346		\$ 344
97206	\$ 227,754	\$ 117,791	\$ 77,232	\$ 44,324	\$ 12,610	\$ 15,906
97209	\$ 66,666	\$ 52,479	\$ 100,288	\$ 67,392	\$ 28,527	\$ 25,613
97210	\$ 28,109	\$ 16,586	\$ 34,950	\$ 9,113	\$ 14,122	\$ 8,258
97211		\$ 485	\$ 52			
97212						\$ 75
97213	\$ 20,640	\$ 13,281	\$ 12,299	\$ 509		\$ 2,130
97214	\$ 84,699	\$ 56,907	\$ 65,216	\$ 45,313	\$ 29,849	\$ 13,920
97215	\$ 41,877	\$ 23,216	\$ 17,254	\$ 2,612	\$ 1,158	\$ 1,696
97216	\$ 28,941	\$ 13,531	\$ 27,713	\$ 1,236	\$ 1,600	\$ 877
97217	\$ 87,370	\$ 48,769	\$ 52,912	\$ 18,438	\$ 3,899	\$ 9,169
97219	\$ 69,850	\$ 29,660	\$ 24,179	\$ 4,020	\$ 3,827	\$ 4,791
97221	\$ 18,425	\$ 11,105	\$ 9,020	\$ 613		\$ 137
97222	\$ 153,287	\$ 72,838	\$ 78,440	\$ 32,007	\$ 6,745	\$ 29,578
97223	\$ 169,369	\$ 100,650	\$ 55,619	\$ 44,158	\$ 16,132	\$ 10,008
97224	\$ 89,944	\$ 54,550	\$ 43,726	\$ 9,858	\$ 9,127	\$ 11,528
97225	\$ 76,809	\$ 43,428	\$ 29,963	\$ 11,383	\$ 4,604	\$ 2,165
97227	\$ 1,619	\$ 617	\$ 1,793	\$ 334		\$ 333
97229	\$ 137,437	\$ 60,786	\$ 50,288	\$ 15,650	\$ 2,449	\$ 1,551
97230	\$ 153,818	\$ 72,902	\$ 67,848	\$ 20,950	\$ 11,793	\$ 31,623
97231	\$ 10,264	\$ 3,284	\$ 2,230	\$ 1,653	\$ 1,364	\$ 3,396
97232	\$ 27,237	\$ 19,263	\$ 25,007	\$ 9,855	\$ 34,031	\$ 3,381
97233	\$ 195,837	\$ 119,004	\$ 112,856	\$ 7,688	\$ 8,600	\$ 28,055
97236	\$ 171,656	\$ 94,081	\$ 103,923	\$ 11,739	\$ 2,671	\$ 40,592
97239	\$ 32,672	\$ 22,082	\$ 32,833	\$ 3,464	\$ 6,114	\$ 3,549
97251				\$ 305		
97266	\$ 160,740	\$ 89,679	\$ 93,304	\$ 16,212	\$ 23,715	\$ 17,553
97267	\$ 104,767	\$ 47,812	\$ 38,428	\$ 9,243	\$ 8,804	\$ 6,038
97286					\$ 1,572	
97301	\$ 297,845	\$ 166,400	\$ 99,669	\$ 51,121	\$ 10,563	\$ 18,759
97302	\$ 114,788	\$ 63,697	\$ 41,482	\$ 11,696	\$ 5,934	\$ 47,228
97303	\$ 84,800	\$ 37,895	\$ 26,575	\$ 15,371	\$ 1,263	\$ 2,250
97304	\$ 7,509	\$ 794	\$ 1,277	\$ 902		\$ 580
97305	\$ 269,125	\$ 153,614	\$ 74,855	\$ 39,077	\$ 9,839	\$ 21,788
97306	\$ 79,169	\$ 37,802	\$ 33,686	\$ 3,882	\$ 256	\$ 19,991
97310				\$ 14		
97317	\$ 95,160	\$ 41,977	\$ 33,878	\$ 16,449	\$ 3,645	\$ 14,845
97325	\$ 766	\$ 1,710	\$ 163	\$ 145	\$ 72	\$ 933
97338	\$ 837	\$ 575		\$ 2,089		
97347	\$ 7,011	\$ 672	\$ 4,515	\$ 262		\$ 412
97352	\$ 1,195		\$ 177	\$ 179		
97362	\$ 18,590	\$ 8,524	\$ 3,135	\$ 3,753	\$ 1,037	
97371	\$ 759					
97375	\$ 5,292	\$ 976	\$ 1,206	\$ 798		\$ 1,531
97378	\$ 51,838	\$ 28,570	\$ 8,709	\$ 18,027	\$ 2,034	\$ 5,535
97381	\$ 58,219	\$ 25,755	\$ 11,621	\$ 11,920	\$ 8,917	\$ 2,441
97385	\$ 2,573		\$ 35	\$ 1,581		
97392	\$ 13,356	\$ 5,780	\$ 3,621	\$ 6,608	\$ 439	\$ 5,374
97396	\$ 30,410	\$ 15,158	\$ 3,857	\$ 1,546	\$ 443	\$ 760

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*
 Averages were made on customers that had a balance on the last Friday of January 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 183	\$ 390	\$ 410	\$ 74	\$ 122	\$ 231
97003	\$ 135	\$ 242	\$ 368	\$ 209	\$ 234	\$ 332
97004	\$ 269	\$ 351	\$ 429	\$ 102	\$ 562	\$ 915
97005	\$ 126	\$ 231	\$ 297	\$ 225	\$ 258	\$ 507
97006	\$ 129	\$ 240	\$ 293	\$ 174	\$ 153	\$ 260
97007	\$ 130	\$ 241	\$ 322	\$ 95	\$ 266	\$ 341
97008	\$ 144	\$ 278	\$ 353	\$ 354	\$ 274	\$ 415
97009	\$ 227	\$ 422	\$ 958	\$ 393	\$ 2,891	\$ 1,039
97011	\$ 186	\$ 102	\$ 136	\$ 260	\$ 128	\$ 176
97013	\$ 183	\$ 619	\$ 810	\$ 67	\$ 2,867	\$ 413
97015	\$ 137	\$ 270	\$ 353	\$ 345	\$ 1,007	\$ 569
97017	\$ 201	\$ 348	\$ 511	\$ 263	\$ 602	\$ 791
97019	\$ 245	\$ 421	\$ 340	\$ 297	\$ 1,580	\$ 299
97020	\$ 105	\$ 367	\$ 409	\$ 70	\$ -	\$ -
97022	\$ 257	\$ 514	\$ 685	\$ 286	\$ 2,873	\$ 285
97023	\$ 206	\$ 285	\$ 445	\$ 550	\$ 741	\$ 880
97024	\$ 128	\$ 273	\$ 414	\$ 172	\$ 182	\$ 860
97026	\$ 164	\$ 289	\$ 185	\$ 217	\$ 553	\$ 346
97027	\$ 153	\$ 276	\$ 343	\$ 211	\$ 202	\$ 756
97028	\$ 106	\$ 115	\$ 607	\$ 239	\$ -	\$ -
97030	\$ 151	\$ 278	\$ 408	\$ 496	\$ 418	\$ 1,047
97032	\$ 143	\$ 333	\$ 322	\$ 192	\$ -	\$ 258
97034	\$ 121	\$ 238	\$ 246	\$ 40	\$ 95	\$ 272
97035	\$ 119	\$ 288	\$ 302	\$ 86	\$ 420	\$ 230
97038	\$ 195	\$ 347	\$ 303	\$ 279	\$ 513	\$ 514
97041	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 46
97042	\$ 191	\$ 276	\$ 747	\$ 421	\$ 317	\$ 208
97045	\$ 146	\$ 288	\$ 338	\$ 216	\$ 562	\$ 492
97049	\$ 200	\$ 432	\$ 485	\$ 62	\$ 627	\$ 355
97055	\$ 172	\$ 283	\$ 378	\$ 323	\$ 493	\$ 626
97056	\$ 301	\$ -	\$ -	\$ -	\$ -	\$ -
97060	\$ 124	\$ 255	\$ 184	\$ 457	\$ 114	\$ 474
97062	\$ 135	\$ 244	\$ 276	\$ 354	\$ 1,649	\$ 452
97067	\$ 147	\$ 488	\$ 368	\$ 72	\$ -	\$ 544
97068	\$ 127	\$ 214	\$ 385	\$ 78	\$ 669	\$ 183
97070	\$ 115	\$ 239	\$ 230	\$ 156	\$ 347	\$ 466
97071	\$ 141	\$ 270	\$ 246	\$ 203	\$ 358	\$ 1,041
97078	\$ 150	\$ 279	\$ 291	\$ 164	\$ 159	\$ 277
97079	\$ -	\$ -	\$ -	\$ 0	\$ -	\$ -
97080	\$ 158	\$ 299	\$ 392	\$ 1,167	\$ 673	\$ 439
97086	\$ 142	\$ 247	\$ 307	\$ 287	\$ 1,026	\$ 1,161
97089	\$ 227	\$ 348	\$ 401	\$ 384	\$ 640	\$ 482
97101	\$ 156	\$ 343	\$ 841	\$ 1,158	\$ 410	\$ 98
97106	\$ 149	\$ 235	\$ 532	\$ 81	\$ 637	\$ 309
97109	\$ 135	\$ 73	\$ -	\$ -	\$ -	\$ -
97111	\$ 195	\$ 453	\$ 207	\$ 198	\$ 65	\$ 138
97113	\$ 122	\$ 217	\$ 265	\$ 87	\$ 226	\$ 194
97114	\$ 258	\$ 348	\$ 693	\$ 916	\$ 1,036	\$ 181
97115	\$ 164	\$ 289	\$ 543	\$ 108	\$ 76	\$ 361
97116	\$ 179	\$ 655	\$ 734	\$ 29	\$ 99	\$ 2,045
97117	\$ 325	\$ 606	\$ 265	\$ 93	\$ -	\$ 516
97119	\$ 179	\$ 271	\$ 783	\$ 82	\$ 69	\$ 443
97123	\$ 116	\$ 225	\$ 240	\$ 190	\$ 233	\$ 362
97124	\$ 130	\$ 242	\$ 282	\$ 171	\$ 570	\$ 937
97125	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 583
97127	\$ 122	\$ 217	\$ 337	\$ 118	\$ -	\$ 449
97128	\$ 311	\$ 222	\$ 1,017	\$ 424	\$ 60	\$ 493
97132	\$ 162	\$ 283	\$ 375	\$ 218	\$ 695	\$ 367
97133	\$ 169	\$ 363	\$ 458	\$ 258	\$ 96	\$ 321
97137	\$ 255	\$ 477	\$ -	\$ 86	\$ -	\$ 61
97140	\$ 141	\$ 269	\$ 347	\$ 356	\$ 721	\$ 756
97148	\$ 170	\$ 338	\$ 1,075	\$ 31	\$ -	\$ 2,147
97201	\$ 81	\$ 138	\$ 234	\$ 640	\$ 765	\$ 447
97202	\$ 121	\$ 207	\$ 248	\$ 666	\$ 492	\$ 455
97203	\$ 109	\$ 226	\$ 317	\$ 220	\$ 231	\$ 1,481
97204	\$ 57	\$ 113	\$ 241	\$ 499	\$ 511	\$ 1,840
97205	\$ 67	\$ 126	\$ 201	\$ 69	\$ -	\$ 172
97206	\$ 140	\$ 253	\$ 270	\$ 389	\$ 435	\$ 513
97209	\$ 78	\$ 122	\$ 199	\$ 1,105	\$ 1,501	\$ 854
97210	\$ 78	\$ 118	\$ 196	\$ 217	\$ 1,009	\$ 635
97211	\$ -	\$ -	\$ 243	\$ 52	\$ -	\$ -
97212	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 75
97213	\$ 106	\$ 170	\$ 232	\$ 85	\$ -	\$ 426
97214	\$ 88	\$ 148	\$ 186	\$ 354	\$ 853	\$ 497
97215	\$ 117	\$ 193	\$ 224	\$ 114	\$ 165	\$ 339
97216	\$ 122	\$ 205	\$ 408	\$ 124	\$ 320	\$ 219
97217	\$ 111	\$ 182	\$ 219	\$ 239	\$ 354	\$ 340
97219	\$ 118	\$ 220	\$ 284	\$ 98	\$ 319	\$ 436
97221	\$ 106	\$ 174	\$ 231	\$ 38	\$ -	\$ 137
97222	\$ 142	\$ 262	\$ 360	\$ 360	\$ 450	\$ 924
97223	\$ 126	\$ 241	\$ 294	\$ 315	\$ 556	\$ 303
97224	\$ 124	\$ 277	\$ 446	\$ 167	\$ 1,014	\$ 823
97225	\$ 124	\$ 232	\$ 394	\$ 160	\$ 307	\$ 309
97227	\$ 77	\$ 123	\$ 448	\$ 67	\$ -	\$ 166
97229	\$ 125	\$ 241	\$ 265	\$ 125	\$ 306	\$ 222
97230	\$ 142	\$ 267	\$ 341	\$ 295	\$ 2,359	\$ 1,090
97231	\$ 171	\$ 274	\$ 248	\$ 97	\$ 455	\$ 261
97232	\$ 79	\$ 134	\$ 174	\$ 365	\$ 4,254	\$ 564
97233	\$ 122	\$ 249	\$ 355	\$ 135	\$ 453	\$ 701
97236	\$ 142	\$ 280	\$ 435	\$ 250	\$ 243	\$ 1,128
97239	\$ 87	\$ 142	\$ 220	\$ 124	\$ 509	\$ 710
97251	\$ -	\$ -	\$ -	\$ 102	\$ -	\$ -
97266	\$ 140	\$ 270	\$ 376	\$ 200	\$ 988	\$ 566
97267	\$ 140	\$ 256	\$ 300	\$ 189	\$ 1,100	\$ 464
97286	\$ -	\$ -	\$ -	\$ -	\$ 1,572	\$ -
97301	\$ 143	\$ 275	\$ 308	\$ 350	\$ 423	\$ 481
97302	\$ 127	\$ 255	\$ 337	\$ 195	\$ 297	\$ 1,523
97303	\$ 130	\$ 271	\$ 345	\$ 384	\$ 316	\$ 205
97304	\$ 209	\$ 199	\$ 255	\$ 129	\$ -	\$ 145
97305	\$ 149	\$ 271	\$ 363	\$ 283	\$ 317	\$ 681
97306	\$ 117	\$ 245	\$ 432	\$ 129	\$ 64	\$ 1,817
97310	\$ -	\$ -	\$ -	\$ 14	\$ -	\$ -
97317	\$ 150	\$ 274	\$ 376	\$ 214	\$ 243	\$ 645
97325	\$ 153	\$ 570	\$ 163	\$ 48	\$ 72	\$ 233
97338	\$ 84	\$ 575	\$ -	\$ 298	\$ -	\$ -
97347	\$ 145	\$ 134	\$ 347	\$ 52	\$ -	\$ 137
97352	\$ 149	\$ -	\$ 88	\$ 60	\$ -	\$ -
97362	\$ 162	\$ 266	\$ 348	\$ 341	\$ 346	\$ -
97371	\$ 190	\$ -	\$ -	\$ -	\$ -	\$ -
97375	\$ 221	\$ 163	\$ 241	\$ 200	\$ -	\$ 306
97378	\$ 194	\$ 391	\$ 311	\$ 347	\$ 254	\$ 369
97381	\$ 156	\$ 268	\$ 342	\$ 217	\$ 637	\$ 244
97385	\$ 322	\$ -	\$ 35	\$ 1,581	\$ -	\$ -
97392	\$ 139	\$ 251	\$ 362	\$ 236	\$ 220	\$ 768
97396	\$ 200	\$ 446	\$ 275	\$ 91	\$ 148	\$ 380

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Counts were made on customers that received a notice at any point between January 1, 2023 and January 31, 2023.

Zip Code	Disconnect Notice Small Commercial		Disconnect Notice Residential		
	15-Day Notice	5-Day Notice	15-Day Notice	5-Day Notice	Friendly Reminder
97002	35	16	362	316	25
97003	45	22	2,050	1,997	181
97004	15	12	251	170	19
97005	165	84	2,303	2,239	246
97006	61	30	2,761	2,852	249
97007	41	26	1,982	1,839	201
97008	60	28	1,939	1,899	157
97009	85	58	591	512	31
97011	5	5	63	71	8
97013	42	26	362	255	39
97015	135	69	1,577	1,616	134
97017	13	14	219	171	15
97019	15	10	226	308	15
97020	6	3	70	59	4
97022	30	29	357	400	14
97023	66	44	960	970	81
97024	21	15	949	1,118	71
97026	21	22	320	271	23
97027	25	25	952	1,249	62
97028	5	2	15	20	10
97030	135	79	3,636	3,676	325
97032	26	11	294	314	25
97034	23	17	540	398	92
97035	61	40	1,015	938	127
97038	70	57	1,330	1,138	99
97041	1				
97042	12	9	213	174	19
97045	150	122	3,200	3,272	272
97049	11	5	129	169	14
97055	97	70	1,273	1,632	110
97056					2
97060	65	37	1,719	1,522	121
97062	175	58	1,689	1,688	160
97067	10	9	132	164	8
97068	28	27	955	884	103
97070	95	44	1,233	1,335	154
97071	118	60	1,509	1,762	124
97078	49	23	1,815	1,712	135
97080	59	46	3,043	2,895	213
97086	74	43	1,761	1,750	176
97089	28	17	645	319	49
97101	7	6	273	209	23
97106	18	10	209	142	28
97109			8	6	1
97111	13	7	249	217	32
97113	29	27	1,040	860	85
97114	55	8	388	312	31
97115	23	24	231	313	27
97116	13	9	126	83	8
97117	3	1	51	53	2
97119	20	11	329	247	33
97123	116	101	2,641	2,525	214
97124	104	76	2,377	2,690	243
97125	1	1			
97127	7	5	334	279	28
97128	11	9	92	79	8
97132	95	64	1,506	1,569	173
97133	18	11	175	155	23
97137	15	9	83	67	10
97140	102	72	978	796	77
97148	9	3	280	195	27
97201	44	21	786	824	112
97202	195	166	2,325	2,363	330
97203	110	82	2,268	2,091	212
97204	60	40	75	64	18
97205	31	7	350	331	57
97206	128	110	3,143	3,172	293
97209	158	112	1,566	1,797	240
97210	103	63	615	578	139
97211	1		4	4	
97213	5	1	365	304	52
97214	186	98	1,617	1,632	239
97215	19	9	695	617	111
97216	29	14	807	710	70
97217	105	54	1,822	1,678	210
97219	49	54	1,674	1,698	197
97221	14	4	488	490	47
97222	104	85	2,337	3,208	245
97223	133	84	3,056	2,915	279
97224	74	46	1,717	1,498	188
97225	42	28	1,148	1,282	145
97227	3	1	40	28	4
97229	45	28	2,111	2,526	298
97230	135	113	2,809	3,342	217
97231	25	12	163	167	29
97232	44	23	511	538	89
97233	82	65	4,526	4,740	305
97236	87	82	3,581	3,431	255
97239	47	39	841	827	150
97240	1				
97251	2				
97266	125	98	3,221	3,024	258
97267	48	37	1,662	1,820	142
97286	1	1			
97301	231	121	4,612	4,567	400
97302	140	108	2,487	2,428	222
97303	28	21	1,447	1,841	137
97304	9	10	125	132	16
97305	129	85	3,857	4,583	259
97306	31	18	2,038	1,804	181
97317	48	41	1,735	1,614	149
97325	2	2	19	19	
97338	5	10	19	21	4
97347	6	2	140	156	7
97352			24	16	7
97362	20	8	250	209	24
97371	1		3	7	1
97375	7	2	96	69	8
97378	33	26	578	595	45
97381	57	31	801	681	88
97385	1	1	16	14	
97392	21	9	263	204	18
97396	16	17	323	402	20

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during January 2023.

Zip Code	Non-Residential	Residential
97002	0	3
97003	0	65
97004	1	4
97005	0	79
97006	0	78
97007	0	58
97008	0	71
97009	1	10
97013	0	8
97015	0	37
97017	0	1
97019	0	3
97022	0	6
97023	2	9
97024	0	39
97026	0	8
97027	1	28
97030	2	133
97032	0	5
97034	0	6
97035	0	21
97038	1	21
97042	0	1
97045	0	76
97055	0	22
97060	2	35
97062	0	47
97067	0	5
97068	0	22
97070	1	43
97071	2	40
97078	0	48
97080	1	71
97086	1	66
97089	1	10
97101	0	3
97106	0	2
97111	0	5
97113	1	15
97114	0	2
97115	0	4
97116	1	0
97117	0	1
97119	0	4
97123	4	96
97124	0	68
97127	0	5
97128	0	1
97132	0	17
97133	0	2
97137	0	1
97140	1	17
97148	0	1
97201	0	21
97202	0	52
97203	3	59
97204	0	2
97205	1	7
97206	1	73
97209	0	60
97210	0	6
97213	0	7
97214	0	34
97215	1	21
97216	0	12
97217	0	52
97219	4	48
97221	0	18
97222	0	55
97223	1	83
97224	1	52
97225	0	27
97229	0	59
97230	0	122
97231	0	6
97232	0	13
97233	1	167
97236	0	130
97239	0	13
97266	0	78
97267	0	40
97301	0	148
97302	0	60
97303	0	38
97304	0	3
97305	0	122
97306	0	50
97317	2	44
97347	0	2
97362	0	2
97378	0	18
97381	0	17
97392	1	4
97396	0	1

Month	Disconnect Count	Customer Count	Percent Disconnected
201806	0	103,396	0.00%
201807	0	103,383	0.00%
201808	0	103,699	0.00%
201809	0	103,797	0.00%
201810	0	103,764	0.00%
201811	1	103,759	0.00%
201812	0	103,844	0.00%
201901	1	103,870	0.00%
201902	167	103,924	0.16%
201903	157	103,731	0.15%
201904	109	103,625	0.11%
201905	93	103,652	0.09%
201906	51	103,676	0.05%
201907	57	103,961	0.05%
201908	37	103,999	0.04%
201909	45	103,986	0.04%
201910	50	104,134	0.05%
201911	54	104,263	0.05%
201912	40	104,145	0.04%
202001	68	104,306	0.07%
202002	48	104,429	0.05%
202003	28	104,516	0.03%
202004	0	104,549	0.00%
202005	0	104,603	0.00%
202006	0	104,617	0.00%
202007	0	104,643	0.00%
202008	0	104,674	0.00%
202009	0	104,747	0.00%
202010	1	104,928	0.00%
202011	0	105,021	0.00%
202012	7	105,154	0.01%
202101	3	105,242	0.00%
202102	2	105,272	0.00%
202103	28	105,307	0.03%
202104	64	105,413	0.06%
202105	45	105,419	0.04%
202106	69	105,457	0.07%
202107	46	105,579	0.04%
202108	46	105,689	0.04%
202109	56	105,821	0.05%
202110	31	105,856	0.03%
202111	41	105,918	0.04%
202112	28	105,871	0.03%
202201	50	105,975	0.05%
202202	55	106,034	0.05%
202203	39	106,114	0.04%
202204	32	106,319	0.03%
202205	54	106,475	0.05%
202206	64	106,638	0.06%
202207	49	106,686	0.05%
202208	68	106,721	0.06%
202209	36	106,723	0.03%
202210	50	106,735	0.05%
202211	26	106,851	0.02%
202212	32	106,900	0.03%
202301	39	106,879	0.04%