



Portland General Electric Company
121 SW Salmon Street • 1WTC0306 • Portland, OR 97204
portlandgeneral.com

July 19, 2023

Via Electronic Filing

Public Utility Commission of Oregon
Attention: Filing Center
P.O. Box 1088
Salem, OR 97308-1088

Re: **RE 188 (UM 2114) – Investigation into the Effects of the COVID-19 Pandemic on Utility Customers.** PGE Report of COVID-19 related late payment fees, time payment agreements, arrearages, disconnects and reconnects

Dear Filing Center:

On November 5, 2020, the Commission issued Order No. 20-401 in Docket No. UM 2114, Investigation into the Effects of the COVID-19 Pandemic on Utility Customers formally approving Staff's recommendation. The Staff Report approved by Order 20-401 included a recommendation that the Commission approve the Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers. Attachment A of the Stipulation requires that each energy utility (utility) report certain information on a monthly basis for the prior month through December 2023. The first monthly report was due November 1, 2020, for October 2020, with subsequent monthly reports due the 20th day of the following month.

Further, Commission Order 21-057 included the requirement that the utilities that signed the UM 2114 Stipulated Agreement report on a monthly basis the number of recipients per Arrearage Management Program (AMP) option, total funds expended, total funds available, funds expended per option and average customer payments per option.

Attached is the PGE monthly COVID-19 report for July 2023. The updated response for IR 040 is also included as a separate tab. If you have any questions regarding the report, please contact Stefan Brown at (503) 464-8172. Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com.

Sincerely,

/s/ Shay LaBray

Shay LaBray
Senior Director, Regulatory Affairs & Strategy

Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of June 2023

Zip Code	Non-Residential	Residential
97002	943	2,249
97003	776	11,172
97004	467	1,786
97005	2,539	12,310
97006	1,657	19,190
97007	956	18,921
97008	1,168	11,989
97009	1,133	3,417
97011	69	491
97013	838	2,376
97015	2,033	9,280
97017	230	1,125
97019	271	1,229
97020	77	371
97022	417	1,451
97023	1,091	5,016
97024	542	4,705
97026	290	1,216
97027	487	4,951
97028	145	806
97030	2,215	15,529
97032	489	1,757
97034	888	8,470
97035	1,351	11,403
97036	21	2
97038	1,197	6,435
97041	7	
97042	334	1,223
97045	3,535	22,489
97049	163	1,638
97051	5	
97055	1,548	8,119
97056	8	29
97060	1,129	8,145
97062	2,059	11,454
97067	410	1,387
97068	1,219	11,743
97070	1,875	11,568
97071	1,691	10,605
97078	514	9,153
97079	1	
97080	907	16,702

97086	1,032	13,248
97089	793	5,020
97101	345	1,565
97106	358	1,593
97109	23	82
97111	357	1,523
97113	667	5,410
97114	552	1,787
97115	346	1,734
97116	295	850
97117	70	266
97119	377	1,633
97123	2,707	18,644
97124	3,282	21,797
97125	6	18
97127	95	1,543
97128	173	496
97132	2,003	12,172
97133	483	2,402
97137	285	487
97140	1,666	9,566
97148	335	1,361
97201	721	7,342
97202	2,622	20,307
97203	1,459	13,122
97204	611	414
97205	306	3,224
97206	1,634	22,172
97208	1	
97209	2,150	15,423
97210	1,862	7,987
97211	13	7
97212	1	
97213	261	3,120
97214	2,925	15,455
97215	513	7,742
97216	475	4,239
97217	1,706	13,072
97218	4	
97219	1,351	17,595
97221	331	5,572
97222	1,956	15,803
97223	2,469	21,304
97224	1,657	16,091
97225	1,170	11,632
97227	58	426
97229	1,573	28,496

97230	2,098	15,674
97231	538	2,002
97232	821	5,426
97233	1,150	15,394
97236	990	14,071
97239	787	10,452
97240	1	
97251	12	
97266	1,453	13,402
97267	1,101	12,868
97280	1	
97286	1	
97291	1	
97294	1	
97301	3,062	19,464
97302	2,800	17,419
97303	1,101	10,730
97304	286	1,346
97305	1,898	15,845
97306	844	13,972
97310	31	
97311	1	
97312	3	
97317	1259	8533
97325	63	160
97338	83	250
97347	207	798
97352	33	124
97362	309	1552
97371	44	107
97373	1	
97375	118	520
97378	548	2831
97381	1208	6502
97385	58	163
97392	381	1958
97396	245	1372

Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period

Counts were made on customers that had late pay charges at any point in June 2023.

Zip Code	Non-Residential	Residential
97002	85	258
97003	101	1621
97004	63	217
97005	276	1965
97006	132	2305
97007	78	1893
97008	106	1428
97009	137	458
97011	14	78
97013	109	269
97015	235	1314
97017	34	151
97019	31	162
97020	10	51
97022	66	241
97023	163	719
97024	95	738
97026	44	210
97027	50	763
97028	22	45
97030	308	2600
97032	50	290
97034	67	641
97035	120	1142
97038	187	1039
97042	52	171
97045	418	2954
97049	23	199
97055	239	1189
97056		1
97060	121	1247
97062	207	1392
97067	227	153
97068	114	1084
97070	189	1406
97071	239	1689
97078	78	1396
97080	159	2453
97086	141	1597
97089	105	566
97101	50	230

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

97106	39	197
97109		5
97111	41	203
97113	84	722
97114	129	290
97115	35	191
97116	43	97
97117	13	35
97119	58	239
97123	332	2223
97124	295	2473
97125	2	1
97127	25	260
97128	23	54
97132	242	1387
97133	59	241
97137	28	75
97140	229	979
97148	34	210
97201	62	1044
97202	393	2570
97203	188	1898
97204	99	95
97205	66	539
97206	281	2750
97209	294	2719
97210	263	1091
97211	3	1
97213	28	459
97214	367	2329
97215	61	850
97216	50	659
97217	202	1973
97218	1	
97219	155	1900
97221	41	580
97222	275	2314
97223	295	2722
97224	159	1577
97225	110	1269
97227	3	46
97229	131	2437
97230	287	2458
97231	58	212
97232	112	838
97233	286	2870
97236	231	2387

97239	106	1306
97251	1	
97266	264	2319
97267	150	1650
97301	366	3309
97302	360	2264
97303	115	1443
97304	34	122
97305	281	2850
97306	98	1772
97317	160	1233
97325	8	19
97338	7	19
97347	28	166
97352	2	18
97362	34	193
97371	2	8
97375	9	65
97378	96	465
97381	168	756
97385	3	16
97392	50	228
97396	40	255

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before June 30, 2023, have close dates after March 31, 2022, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002	0	80
97003	1	562
97004	0	58
97005	0	624
97006	0	855
97007	0	503
97008	0	535
97009	2	146
97011	0	17
97013	3	70
97015	0	441
97017	1	45
97019	0	46
97020	0	19
97022	0	98
97023	0	242
97024	0	341
97026	0	79
97027	0	277
97030	1	1192
97032	1	83
97034	0	70
97035	0	221
97038	1	353
97042	0	40
97045	0	903
97049	0	38
97055	0	383
97060	0	432
97062	0	452
97067	0	53
97068	0	211
97070	0	368
97071	1	422
97078	0	425
97080	0	851
97086	0	444
97089	2	150
97101	0	65

*May include customers with TPAs prior to March 17th, 2020

97106	0	47
97109	0	2
97111	0	49
97113	0	237
97114	0	85
97115	0	57
97116	1	17
97117	0	11
97119	0	79
97123	1	664
97124	1	748
97127	0	73
97128	0	21
97132	0	435
97133	0	48
97137	0	20
97140	0	237
97148	0	60
97201	0	153
97202	0	504
97203	0	537
97204	0	15
97205	0	76
97206	2	789
97209	0	403
97210	0	132
97213	0	102
97214	4	341
97215	0	152
97216	0	181
97217	1	434
97219	0	406
97221	0	106
97222	0	751
97223	0	775
97224	1	466
97225	0	272
97227	0	3
97229	0	593
97230	0	1006
97231	0	40
97232	0	125
97233	0	1361
97236	1	1078
97239	0	190
97266	1	870
97267	0	523

97301	2	1521
97302	3	749
97303	0	501
97304	0	25
97305	1	1076
97306	0	591
97317	0	502
97325	0	5
97338	0	12
97347	0	49
97352	0	4
97362	0	62
97371	0	2
97375	0	22
97378	0	195
97381	0	234
97385	0	5
97392	0	61
97396	0	105

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during April, May, or June 2023 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002	0	27
97003	1	280
97004	0	24
97005	0	307
97006	0	410
97007	0	229
97008	0	268
97009	1	55
97011	0	9
97013	2	24
97015	0	199
97017	1	18
97019	0	16
97020	0	8
97022	0	40
97023	0	102
97024	0	153
97026	0	34
97027	0	130
97030	1	583
97032	1	34
97034	0	31
97035	0	90
97038	0	143
97042	0	15
97045	0	429
97049	0	17
97055	0	167
97060	0	191
97062	0	232
97067	0	23
97068	0	88
97070	0	162
97071	0	186
97078	0	208
97080	0	376
97086	0	224
97089	1	66
97101	0	23
97106	0	21
97111	0	24

*New TPAs entered into during current month (or quarter if quarter report)

97113	0	120
97114	0	33
97115	0	25
97116	0	7
97117	0	3
97119	0	36
97123	1	321
97124	0	356
97127	0	25
97128	0	6
97132	0	191
97133	0	18
97137	0	5
97140	0	108
97148	0	19
97201	0	82
97202	0	228
97203	0	275
97204	0	8
97205	0	37
97206	2	365
97209	0	210
97210	0	62
97213	0	53
97214	3	187
97215	0	79
97216	0	78
97217	1	203
97219	0	203
97221	0	54
97222	0	367
97223	0	371
97224	1	201
97225	0	129
97227	0	1
97229	0	288
97230	0	503
97231	0	19
97232	0	61
97233	0	709
97236	0	517
97239	0	99
97266	1	414
97267	0	238
97301	1	755
97302	3	342
97303	0	221

97304	0	10
97305	1	559
97306	0	272
97317	0	222
97325	0	2
97338	0	3
97347	0	22
97352	0	1
97362	0	23
97371	0	1
97375	0	10
97378	0	69
97381	0	101
97385	0	2
97392	0	21
97396	0	43

Attachment A subpart e - The number of customers completing a TPA during the period

Counts were made on customers that enrolled in a TPA at any point on or before June 30, 2023, have close dates at any point between April 1, 2023 and June 30, 2023, and have a "TPA Success" of Success.

Zip Code	Non-Residential	Residential
97002	0	21
97003	0	182
97004	0	9
97005	0	219
97006	0	275
97007	0	148
97008	0	200
97009	1	30
97011	0	6
97013	0	21
97015	0	125
97017	1	7
97019	0	13
97020	0	3
97022	1	23
97023	0	60
97024	0	99
97026	0	14
97027	0	79
97028	0	2
97030	0	311
97032	0	28
97034	0	13
97035	0	66
97038	0	90
97042	0	16
97045	0	267
97049	0	13
97055	0	94
97060	1	140
97062	1	159
97067	0	3
97068	1	64
97070	0	92
97071	0	159
97078	0	169
97080	0	223
97086	0	135
97089	0	40
97101	0	15

97106	1	9
97111	0	16
97113	0	96
97114	0	23
97115	0	19
97116	0	8
97119	0	18
97123	1	244
97124	0	275
97127	0	22
97128	0	7
97132	0	124
97133	0	11
97137	0	8
97140	0	48
97148	0	18
97201	0	47
97202	0	133
97203	0	188
97204	0	4
97205	0	22
97206	1	199
97209	1	111
97210	0	29
97211	0	1
97213	0	33
97214	0	83
97215	0	37
97216	0	50
97217	0	129
97219	0	110
97221	0	38
97222	0	218
97223	1	275
97224	0	141
97225	0	89
97227	0	1
97229	0	168
97230	0	293
97231	0	16
97232	0	28
97233	0	428
97236	0	340
97239	0	45
97266	0	273
97267	0	136
97301	0	539

97302	0	232
97303	0	164
97304	0	6
97305	0	408
97306	0	181
97317	0	177
97325	0	2
97338	0	3
97347	0	11
97362	0	18
97371	0	1
97375	0	7
97378	0	50
97381	0	66
97385	0	2
97392	0	11
97396	0	25

Attachment A subpart f - The number of customers, by customer class, renegotiating TPAs during the period

Counts were made on customers that enrolled in a TPA at any point on or before June 30, 2023, have close dates at any point between April 1, 2023 and June 30, 2023, and have a "TPA Success" of Renegotiated.

Zip Code	Non-Residential	Residential
97003	0	3
97005	0	3
97007	0	3
97008	0	3
97015	0	3
97026	0	1
97030	0	3
97035	0	1
97038	0	1
97042	0	1
97045	0	2
97060	0	1
97062	0	2
97067	0	1
97071	0	1
97124	0	1
97140	0	2
97201	0	2
97203	0	2
97206	0	2
97213	0	1
97216	0	1
97217	0	1
97219	0	3
97223	0	3
97224	0	2
97230	0	2
97232	0	1
97233	0	3
97236	0	1
97266	0	2
97301	0	1
97303	0	1
97305	0	5
97306	0	1
97317	0	1
97371	0	1
97378	0	2

Attachment A subpart h - The number of customers taking service at the beginning of the period under existing medical payment arrangements

Counts were made on customers that enrolled in a TPA at any point on or before March 31, 2023, have close dates at any point on or after April 1, 2023, have a "TPA Success" of Active Arrears, Active Current, or Renegotiated, and has MedCert.

Zip Code	Non-Residential	Residential
97002	0	2
97003	0	19
97004	0	2
97005	0	11
97006	0	18
97007	0	7
97008	0	12
97009	1	3
97013	0	1
97015	0	16
97017	0	2
97019	0	1
97022	0	6
97023	0	11
97024	0	11
97026	0	1
97027	0	8
97030	0	39
97032	0	1
97035	0	1
97038	0	8
97042	0	3
97045	0	19
97049	0	1
97055	0	8
97060	0	13
97062	0	10
97067	0	4
97068	0	3
97070	0	8
97071	0	12
97078	0	9
97080	0	22
97086	0	18
97089	0	3
97101	0	2
97106	0	5
97111	0	2
97113	0	6

97114	0	4
97115	0	1
97116	0	2
97119	0	2
97123	0	12
97124	0	21
97127	0	1
97128	0	2
97132	0	15
97133	0	1
97140	0	4
97148	0	4
97201	0	2
97202	0	7
97203	0	19
97204	0	1
97205	0	2
97206	0	33
97209	0	3
97210	0	1
97213	0	4
97214	0	4
97215	0	3
97216	0	7
97217	0	10
97219	0	12
97221	0	3
97222	0	30
97223	0	28
97224	0	8
97225	0	4
97229	0	13
97230	0	48
97232	0	1
97233	0	74
97236	0	41
97239	0	2
97266	0	35
97267	0	12
97301	0	40
97302	0	19
97303	0	10
97304	0	1
97305	0	24
97306	0	16
97317	0	15
97325	0	2

97338	0	1
97347	0	3
97378	0	16
97381	0	1
97392	0	1
97396	0	3

Attachment A subpart i - The number of customers enrolling in new medical payment arrangements during the period

Counts were made on customers that enrolled in a TPA at any point between April 1, 2023 and June 30, 2023, have a "TPA Success" of Active Arrears, Active Current, or Renegotiated, and has MedCert.

Zip Code	Non-Residential	Residential
97003	0	5
97004	0	1
97005	0	6
97006	0	8
97007	0	2
97008	0	8
97013	0	1
97015	0	5
97017	0	2
97022	0	2
97023	0	1
97024	0	2
97027	0	5
97030	0	14
97038	0	2
97045	0	10
97055	0	4
97060	0	6
97062	0	3
97067	0	1
97068	0	1
97070	0	1
97071	0	6
97078	0	4
97080	0	6
97086	0	9
97089	0	1
97106	0	2
97113	0	2
97114	0	1
97116	0	1
97119	0	1
97123	0	5
97124	0	10
97128	0	1
97132	0	6
97140	0	1
97201	0	2
97202	0	2
97203	0	11

97206	0	16
97209	0	1
97210	0	1
97213	0	1
97214	0	2
97215	0	3
97216	0	3
97217	0	5
97219	0	2
97221	0	1
97222	0	16
97223	0	17
97224	0	2
97225	0	2
97229	0	8
97230	0	10
97233	0	33
97236	0	18
97266	0	17
97267	0	5
97301	0	16
97302	0	9
97303	0	3
97305	0	8
97306	0	4
97317	0	9
97325	0	1
97347	0	1
97378	0	4
97396	0	2
97378		6
97381		1
97392		1

Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last day of June 2023.

Zip Code	Residential			Small Commercial			*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days	
97002	97	29	14	28	9	5	
97003	736	211	84	32	5	9	
97004	50	11	5	10	6	6	
97005	911	386	118	88	23	35	
97006	1,099	388	120	41	14	53	
97007	745	207	66	10	7	39	
97008	700	248	71	28	7	14	
97009	165	56	17	41	16	14	
97011	50	4	5	6	4		
97013	79	18	8	22	6	10	
97015	630	208	72	67	19	22	
97017	36	8	1	6	2	3	
97019	78	23	13	11	4	7	
97020	21	1	5	3	1		
97022	112	31	18	25	4	11	
97023	291	109	43	52	18	14	
97024	301	87	46	8	5	19	
97026	65	16	6	5	2	8	
97027	411	129	49	16	7	6	
97028	22	7	4	23	2	6	
97030	1,268	443	151	58	17	12	
97032	151	38	12	24	9	2	
97034	162	30	17	9	3	4	
97035	344	91	34	30	7	5	
97038	412	133	55	64	16	19	
97041					1	1	
97042	37	17	5	8	2	5	
97045	1,356	380	151	121	49	44	
97049	105	32	12	15	5	5	
97055	612	191	54	74	39	27	
97056	1						
97060	438	143	39	17	8	8	
97062	583	189	44	64	6	28	
97067	78	26	11	12	3	1	
97068	264	66	36	22	18	14	
97070	577	183	81	41	12	24	
97071	579	166	104	52	16	32	
97078	606	197	64	23	7	16	
97080	980	361	88	29	22	21	

97086	715	265	98	52	10	10
97089	254	65	19	33	9	11
97101	71	22	9	9	2	3
97106	40	11	3	7	3	3
97109	2					
97111	40	17	8	6	4	3
97113	232	53	22	13	10	6
97114	76	22	8	15	3	3
97115	93	31	6	18	3	1
97116	24	4		5	1	6
97117	10	3		4		3
97119	54	15	2	10	2	4
97123	760	202	94	53	22	69
97124	932	267	105	64	15	84
97127	66	23	11	12	1	1
97128	13	9		5	1	5
97132	654	198	57	89	31	23
97133	116	26	9	20	5	16
97137	15	4	4	5	3	2
97140	356	127	28	60	23	38
97148	37	10	5	3	3	2
97201	317	168	184	13	4	3
97202	1,128	402	178	120	37	29
97203	781	318	129	48	16	12
97204	28	23	27	20	4	3
97205	167	87	101	6	2	2
97206	1,304	508	217	87	31	27
97209	1,075	477	465	42	19	15
97210	378	137	126	30	9	13
97211			1	1		
97212					1	
97213	188	59	51	7		5
97214	990	406	287	92	29	35
97215	310	103	67	17	8	4
97216	233	77	33	12	4	3
97217	775	270	163	50	15	16
97219	563	176	72	29	9	14
97221	177	56	28	9	4	1
97222	1,251	413	163	73	31	23
97223	1,312	402	146	67	25	27
97224	657	195	64	35	10	9
97225	570	166	50	36	19	28
97227	15	3	2	4		1
97229	1,207	381	138	31	15	56
97230	950	308	169	46	10	17
97231	70	20	14	16	5	11
97232	321	127	116	36	7	6

97233	1,286	498	280	45	16	33
97236	1,044	406	186	35	17	33
97239	374	170	126	23	6	6
97266	996	370	242	57	32	26
97267	833	277	101	54	11	25
97301	1,726	632	256	111	32	26
97302	770	269	112	51	32	23
97303	843	264	79	35	16	11
97304	30	4	5	11	1	5
97305	1,529	606	172	85	32	31
97306	593	170	65	19	10	6
97310				1		
97317	520	160	53	49	18	12
97325	7	4	1	4	1	1
97338	5	1				
97347	108	29	23	52	2	
97352	3		2			
97362	85	35	12	12	2	
97371	4					
97375	23	7	6	2		2
97378	195	62	29	21	5	18
97381	304	95	41	45	14	15
97385	5	1	1			1
97392	75	19	8	20	4	2
97396	121	48	12	18	5	1
97286				1		
97125				2		

Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last day of June 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 13,140	\$ 9,240	\$ 11,700	\$ 12,392	\$ 2,039	\$ 5,670
97003	\$ 73,166	\$ 39,847	\$ 28,677	\$ 2,905	\$ 1,064	\$ 3,154
97004	\$ 10,064	\$ 6,762	\$ 3,231	\$ 1,075	\$ 832	\$ 2,928
97005	\$ 83,463	\$ 70,382	\$ 32,883	\$ 17,549	\$ 8,600	\$ 14,314
97006	\$ 109,569	\$ 74,188	\$ 34,509	\$ 7,863	\$ 2,363	\$ 15,788
97007	\$ 74,315	\$ 44,350	\$ 21,816	\$ 760	\$ 1,032	\$ 11,326
97008	\$ 67,272	\$ 71,245	\$ 31,256	\$ 8,030	\$ 1,144	\$ 4,809
97009	\$ 27,456	\$ 20,121	\$ 23,199	\$ 32,547	\$ 41,960	\$ 19,451
97011	\$ 10,838	\$ 1,317	\$ 1,025	\$ 1,007	\$ 1,206	
97013	\$ 10,632	\$ 7,423	\$ 7,406	\$ 10,535	\$ 1,997	\$ 3,315
97015	\$ 70,949	\$ 46,823	\$ 40,915	\$ 27,007	\$ 17,988	\$ 9,976
97017	\$ 5,688	\$ 3,175	\$ 456	\$ 406	\$ 2,242	\$ 3,413
97019	\$ 11,134	\$ 7,425	\$ 13,582	\$ 13,335	\$ 1,057	\$ 1,861
97020	\$ 2,789	\$ 210	\$ 4,437	\$ 41	\$ 269	
97022	\$ 20,295	\$ 8,158	\$ 17,230	\$ 4,817	\$ 17,744	\$ 58,586
97023	\$ 44,095	\$ 32,848	\$ 36,939	\$ 19,373	\$ 10,017	\$ 20,079
97024	\$ 30,539	\$ 18,672	\$ 23,361	\$ 1,296	\$ 1,115	\$ 5,338
97026	\$ 7,224	\$ 4,437	\$ 3,736	\$ 441	\$ 700	\$ 8,585
97027	\$ 46,642	\$ 28,067	\$ 15,554	\$ 1,266	\$ 1,702	\$ 2,452
97028	\$ 2,263	\$ 1,785	\$ 6,806	\$ 3,972	\$ 334	\$ 1,697
97030	\$ 138,927	\$ 98,929	\$ 64,228	\$ 13,872	\$ 3,897	\$ 4,663
97032	\$ 21,258	\$ 10,712	\$ 4,523	\$ 5,078	\$ 14,920	\$ 155
97034	\$ 14,601	\$ 5,520	\$ 3,750	\$ 1,779	\$ 311	\$ 2,710
97035	\$ 34,829	\$ 18,055	\$ 9,715	\$ 6,274	\$ 6,161	\$ 1,117
97038	\$ 59,901	\$ 40,360	\$ 23,364	\$ 25,408	\$ 4,194	\$ 12,967
97041					\$ 366	\$ 21
97042	\$ 4,899	\$ 5,687	\$ 4,296	\$ 1,694	\$ 342	\$ 907
97045	\$ 164,179	\$ 88,360	\$ 61,719	\$ 27,466	\$ 9,930	\$ 16,369
97049	\$ 14,291	\$ 12,788	\$ 8,232	\$ 1,139	\$ 1,477	\$ 562
97055	\$ 84,737	\$ 51,759	\$ 21,560	\$ 33,357	\$ 27,017	\$ 21,690
97056	\$ 9					
97060	\$ 48,607	\$ 29,461	\$ 10,579	\$ 3,999	\$ 5,743	\$ 3,264
97062	\$ 58,622	\$ 41,049	\$ 16,311	\$ 11,490	\$ 1,729	\$ 8,983
97067	\$ 11,766	\$ 9,888	\$ 3,482	\$ 1,866	\$ 296	\$ 119
97068	\$ 28,429	\$ 16,140	\$ 15,017	\$ 5,382	\$ 1,012	\$ 2,578
97070	\$ 54,487	\$ 38,636	\$ 24,428	\$ 7,742	\$ 3,281	\$ 11,096
97071	\$ 60,648	\$ 37,148	\$ 26,945	\$ 13,855	\$ 38,754	\$ 10,838
97078	\$ 59,504	\$ 41,358	\$ 23,724	\$ 4,090	\$ 2,652	\$ 4,504
97080	\$ 117,738	\$ 87,140	\$ 39,803	\$ 3,334	\$ 9,853	\$ 8,097

97086	\$ 77,814	\$ 66,144	\$ 46,137	\$ 13,255	\$ 1,572	\$ 6,917
97089	\$ 42,457	\$ 21,851	\$ 9,666	\$ 3,515	\$ 1,430	\$ 27,209
97101	\$ 7,624	\$ 6,237	\$ 3,616	\$ 232	\$ 107	\$ 2,687
97106	\$ 4,752	\$ 2,733	\$ 1,067	\$ 315	\$ 473	\$ 375
97109	\$ 80					
97111	\$ 5,622	\$ 4,588	\$ 7,172	\$ 1,783	\$ 1,426	\$ 616
97113	\$ 21,984	\$ 10,583	\$ 6,421	\$ 1,255	\$ 2,285	\$ 1,549
97114	\$ 12,758	\$ 7,920	\$ 7,170	\$ 6,606	\$ 501	\$ 533
97115	\$ 11,436	\$ 6,897	\$ 3,076	\$ 3,443	\$ 720	\$ 87
97116	\$ 2,719	\$ 602		\$ 438	\$ 1,246	\$ 1,282
97117	\$ 2,040	\$ 971		\$ 629		\$ 1,704
97119	\$ 6,024	\$ 3,789	\$ 218	\$ 2,272	\$ 187	\$ 1,970
97123	\$ 74,463	\$ 41,487	\$ 26,029	\$ 5,919	\$ 14,790	\$ 33,001
97124	\$ 95,695	\$ 58,035	\$ 45,927	\$ 10,026	\$ 5,264	\$ 31,979
97127	\$ 6,796	\$ 5,868	\$ 5,843	\$ 2,757	\$ 84	\$ 433
97128	\$ 1,501	\$ 3,749		\$ 1,105	\$ 61	\$ 5,576
97132	\$ 78,919	\$ 45,798	\$ 25,653	\$ 15,402	\$ 12,783	\$ 14,261
97133	\$ 15,747	\$ 5,966	\$ 11,954	\$ 4,128	\$ 1,035	\$ 3,190
97137	\$ 1,867	\$ 697	\$ 3,306	\$ 940	\$ 209	\$ 1,800
97140	\$ 44,517	\$ 29,923	\$ 12,464	\$ 17,608	\$ 13,308	\$ 23,048
97148	\$ 4,936	\$ 3,546	\$ 4,759	\$ 1,480	\$ 295	\$ 239
97201	\$ 22,841	\$ 23,609	\$ 43,112	\$ 473	\$ 326	\$ 2,754
97202	\$ 92,816	\$ 67,229	\$ 43,223	\$ 34,363	\$ 18,805	\$ 9,297
97203	\$ 71,514	\$ 55,356	\$ 38,679	\$ 37,740	\$ 3,287	\$ 29,258
97204	\$ 1,074	\$ 2,477	\$ 5,730	\$ 12,355	\$ 3,361	\$ 2,761
97205	\$ 8,311	\$ 9,544	\$ 18,663	\$ 908	\$ 717	\$ 710
97206	\$ 130,189	\$ 101,497	\$ 67,364	\$ 19,928	\$ 7,026	\$ 12,213
97209	\$ 52,003	\$ 57,124	\$ 95,896	\$ 15,348	\$ 16,241	\$ 13,926
97210	\$ 25,263	\$ 16,578	\$ 22,956	\$ 11,511	\$ 4,389	\$ 4,940
97211			\$ 403	\$ 52		
97212					\$ 76	
97213	\$ 15,063	\$ 9,027	\$ 16,207	\$ 362		\$ 5,322
97214	\$ 61,094	\$ 51,421	\$ 55,195	\$ 30,936	\$ 11,715	\$ 13,172
97215	\$ 23,505	\$ 16,018	\$ 15,873	\$ 1,239	\$ 775	\$ 2,330
97216	\$ 22,542	\$ 22,958	\$ 18,496	\$ 767	\$ 532	\$ 2,486
97217	\$ 61,209	\$ 41,457	\$ 36,349	\$ 13,106	\$ 5,481	\$ 5,149
97219	\$ 52,147	\$ 35,608	\$ 25,766	\$ 6,802	\$ 1,068	\$ 3,226
97221	\$ 14,419	\$ 8,889	\$ 5,883	\$ 654	\$ 310	\$ 171
97222	\$ 129,368	\$ 82,287	\$ 67,174	\$ 13,964	\$ 6,633	\$ 16,565
97223	\$ 115,161	\$ 80,187	\$ 43,140	\$ 21,232	\$ 5,888	\$ 8,304
97224	\$ 63,491	\$ 51,522	\$ 21,512	\$ 5,784	\$ 6,940	\$ 4,076
97225	\$ 55,128	\$ 31,707	\$ 16,582	\$ 6,285	\$ 6,720	\$ 8,487
97227	\$ 822	\$ 1,511	\$ 322	\$ 67		\$ 90
97229	\$ 123,256	\$ 76,125	\$ 46,841	\$ 4,120	\$ 3,760	\$ 18,645
97230	\$ 99,598	\$ 68,310	\$ 64,908	\$ 17,858	\$ 12,129	\$ 11,352
97231	\$ 9,004	\$ 4,623	\$ 7,777	\$ 819	\$ 446	\$ 7,392
97232	\$ 18,197	\$ 14,727	\$ 21,913	\$ 6,679	\$ 4,633	\$ 2,275

97233	\$ 126,187	\$ 99,399	\$ 120,494	\$ 6,305	\$ 5,823	\$ 18,545
97236	\$ 110,707	\$ 95,308	\$ 88,364	\$ 3,776	\$ 4,675	\$ 22,994
97239	\$ 25,175	\$ 26,309	\$ 32,788	\$ 4,237	\$ 1,703	\$ 2,089
97266	\$ 109,017	\$ 78,930	\$ 95,391	\$ 7,731	\$ 16,422	\$ 43,270
97267	\$ 109,038	\$ 64,636	\$ 41,885	\$ 10,561	\$ 2,362	\$ 20,885
97301	\$ 162,868	\$ 134,848	\$ 92,251	\$ 17,885	\$ 12,111	\$ 15,121
97302	\$ 81,529	\$ 55,746	\$ 41,161	\$ 23,445	\$ 12,650	\$ 7,763
97303	\$ 98,645	\$ 58,757	\$ 28,854	\$ 16,092	\$ 4,587	\$ 17,008
97304	\$ 3,870	\$ 793	\$ 3,598	\$ 1,115	\$ 42	\$ 4,927
97305	\$ 162,605	\$ 128,686	\$ 62,525	\$ 17,905	\$ 7,538	\$ 22,275
97306	\$ 62,874	\$ 39,947	\$ 24,765	\$ 4,677	\$ 12,474	\$ 6,021
97310				\$ 17		
97317	\$ 53,965	\$ 37,210	\$ 25,558	\$ 4,404	\$ 6,344	\$ 2,691
97325	\$ 770	\$ 2,481	\$ 878	\$ 26	\$ 85	\$ 103
97338	\$ 735	\$ 561				
97347	\$ 17,253	\$ 6,479	\$ 19,906	\$ 39,021	\$ 172	
97352	\$ 333		\$ 156			
97362	\$ 9,994	\$ 8,382	\$ 5,908	\$ 14,941	\$ 408	
97371	\$ 764					
97375	\$ 4,233	\$ 3,556	\$ 1,966	\$ 59		\$ 323
97378	\$ 25,807	\$ 18,601	\$ 14,141	\$ 2,104	\$ 638	\$ 12,823
97381	\$ 35,923	\$ 22,528	\$ 21,496	\$ 9,035	\$ 3,120	\$ 5,053
97385	\$ 841	\$ 211	\$ 123			\$ 139
97392	\$ 7,257	\$ 5,231	\$ 2,360	\$ 1,174	\$ 2,078	\$ 226
97396	\$ 17,429	\$ 11,263	\$ 6,102	\$ 2,252	\$ 534	\$ 269
97286				2.16		

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Averages were made on customers that had a balance on the last day of June 2023.

Zip Code	Residential			Small Commercial			*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days	
97002	\$ 135	\$ 319	\$ 836	\$ 443	\$ 227	\$ 1,134	
97003	\$ 99	\$ 189	\$ 341	\$ 91	\$ 213	\$ 350	
97004	\$ 201	\$ 615	\$ 646	\$ 107	\$ 139	\$ 488	
97005	\$ 92	\$ 182	\$ 279	\$ 199	\$ 374	\$ 409	
97006	\$ 100	\$ 191	\$ 288	\$ 192	\$ 169	\$ 298	
97007	\$ 100	\$ 214	\$ 331	\$ 76	\$ 147	\$ 290	
97008	\$ 96	\$ 287	\$ 440	\$ 287	\$ 163	\$ 344	
97009	\$ 166	\$ 359	\$ 1,365	\$ 794	\$ 2,622	\$ 1,389	
97011	\$ 217	\$ 329	\$ 205	\$ 168	\$ 301		
97013	\$ 135	\$ 412	\$ 926	\$ 479	\$ 333	\$ 332	
97015	\$ 113	\$ 225	\$ 568	\$ 403	\$ 947	\$ 453	
97017	\$ 158	\$ 397	\$ 456	\$ 68	\$ 1,121	\$ 1,138	
97019	\$ 143	\$ 323	\$ 1,045	\$ 1,212	\$ 264	\$ 266	
97020	\$ 133	\$ 210	\$ 887	\$ 14	\$ 269		
97022	\$ 181	\$ 263	\$ 957	\$ 193	\$ 4,436	\$ 5,326	
97023	\$ 152	\$ 301	\$ 859	\$ 373	\$ 557	\$ 1,434	
97024	\$ 101	\$ 215	\$ 508	\$ 162	\$ 223	\$ 281	
97026	\$ 111	\$ 277	\$ 623	\$ 88	\$ 350	\$ 1,073	
97027	\$ 113	\$ 218	\$ 317	\$ 79	\$ 243	\$ 409	
97028	\$ 103	\$ 255	\$ 1,701	\$ 173	\$ 167	\$ 283	
97030	\$ 110	\$ 223	\$ 425	\$ 239	\$ 229	\$ 389	
97032	\$ 141	\$ 282	\$ 377	\$ 212	\$ 1,658	\$ 77	
97034	\$ 90	\$ 184	\$ 221	\$ 198	\$ 104	\$ 677	
97035	\$ 101	\$ 198	\$ 286	\$ 209	\$ 880	\$ 223	
97038	\$ 145	\$ 303	\$ 425	\$ 397	\$ 262	\$ 682	
97041					\$ 366	\$ 21	
97042	\$ 132	\$ 335	\$ 859	\$ 212	\$ 171	\$ 181	
97045	\$ 121	\$ 233	\$ 409	\$ 227	\$ 203	\$ 372	
97049	\$ 136	\$ 400	\$ 686	\$ 76	\$ 295	\$ 112	
97055	\$ 138	\$ 271	\$ 399	\$ 451	\$ 693	\$ 803	
97056	\$ 9						
97060	\$ 111	\$ 206	\$ 271	\$ 235	\$ 718	\$ 408	
97062	\$ 101	\$ 217	\$ 371	\$ 180	\$ 288	\$ 321	
97067	\$ 151	\$ 380	\$ 317	\$ 155	\$ 99	\$ 119	
97068	\$ 108	\$ 245	\$ 417	\$ 245	\$ 56	\$ 184	
97070	\$ 94	\$ 211	\$ 302	\$ 189	\$ 273	\$ 462	
97071	\$ 105	\$ 224	\$ 259	\$ 266	\$ 2,422	\$ 339	
97078	\$ 98	\$ 210	\$ 371	\$ 178	\$ 379	\$ 282	
97080	\$ 120	\$ 241	\$ 452	\$ 115	\$ 448	\$ 386	

97086	\$	109	\$	250	\$	471	\$	255	\$	157	\$	692
97089	\$	167	\$	336	\$	509	\$	107	\$	159	\$	2,474
97101	\$	107	\$	284	\$	402	\$	26	\$	53	\$	896
97106	\$	119	\$	248	\$	356	\$	45	\$	158	\$	125
97109	\$	40										
97111	\$	141	\$	270	\$	897	\$	297	\$	356	\$	205
97113	\$	95	\$	200	\$	292	\$	97	\$	228	\$	258
97114	\$	168	\$	360	\$	896	\$	440	\$	167	\$	178
97115	\$	123	\$	222	\$	513	\$	191	\$	240	\$	87
97116	\$	113	\$	151			\$	88	\$	1,246	\$	214
97117	\$	204	\$	324			\$	157			\$	568
97119	\$	112	\$	253	\$	109	\$	227	\$	94	\$	492
97123	\$	98	\$	205	\$	277	\$	112	\$	672	\$	478
97124	\$	103	\$	217	\$	437	\$	157	\$	351	\$	381
97125							\$	22				
97127	\$	103	\$	255	\$	531	\$	230	\$	84	\$	433
97128	\$	115	\$	417			\$	221	\$	61	\$	1,115
97132	\$	121	\$	231	\$	450	\$	173	\$	412	\$	620
97133	\$	136	\$	229	\$	1,328	\$	206	\$	207	\$	199
97137	\$	124	\$	174	\$	826	\$	188	\$	70	\$	900
97140	\$	125	\$	236	\$	445	\$	293	\$	579	\$	607
97148	\$	133	\$	355	\$	952	\$	493	\$	98	\$	119
97201	\$	72	\$	141	\$	234	\$	36	\$	81	\$	918
97202	\$	82	\$	167	\$	243	\$	286	\$	508	\$	321
97203	\$	92	\$	174	\$	300	\$	786	\$	205	\$	2,438
97204	\$	38	\$	108	\$	212	\$	618	\$	840	\$	920
97205	\$	50	\$	110	\$	185	\$	151	\$	359	\$	355
97206	\$	100	\$	200	\$	310	\$	229	\$	227	\$	452
97209	\$	48	\$	120	\$	206	\$	365	\$	855	\$	928
97210	\$	67	\$	121	\$	182	\$	384	\$	488	\$	380
97211					\$	403	\$	52				
97212									\$	76		
97213	\$	80	\$	153	\$	318	\$	52			\$	1,064
97214	\$	62	\$	127	\$	192	\$	336	\$	404	\$	376
97215	\$	76	\$	156	\$	237	\$	73	\$	97	\$	582
97216	\$	97	\$	298	\$	560	\$	64	\$	133	\$	829
97217	\$	79	\$	154	\$	223	\$	262	\$	365	\$	322
97219	\$	93	\$	202	\$	358	\$	235	\$	119	\$	230
97221	\$	81	\$	159	\$	210	\$	73	\$	78	\$	171
97222	\$	103	\$	199	\$	412	\$	191	\$	214	\$	720
97223	\$	88	\$	199	\$	295	\$	317	\$	236	\$	308
97224	\$	97	\$	264	\$	336	\$	165	\$	694	\$	453
97225	\$	97	\$	191	\$	332	\$	175	\$	354	\$	303
97227	\$	55	\$	504	\$	161	\$	17			\$	90
97229	\$	102	\$	200	\$	339	\$	133	\$	251	\$	333
97230	\$	105	\$	222	\$	384	\$	388	\$	1,213	\$	668
97231	\$	129	\$	231	\$	555	\$	51	\$	89	\$	672

97232	\$	57	\$	116	\$	189	\$	186	\$	662	\$	379
97233	\$	98	\$	200	\$	430	\$	140	\$	364	\$	562
97236	\$	106	\$	235	\$	475	\$	108	\$	275	\$	697
97239	\$	67	\$	155	\$	260	\$	184	\$	284	\$	348
97266	\$	109	\$	213	\$	394	\$	136	\$	513	\$	1,664
97267	\$	131	\$	233	\$	415	\$	196	\$	215	\$	835
97286							\$	2				
97301	\$	94	\$	213	\$	360	\$	161	\$	378	\$	582
97302	\$	106	\$	207	\$	368	\$	460	\$	395	\$	338
97303	\$	117	\$	223	\$	365	\$	460	\$	287	\$	1,546
97304	\$	129	\$	198	\$	720	\$	101	\$	42	\$	985
97305	\$	106	\$	212	\$	364	\$	211	\$	236	\$	719
97306	\$	106	\$	235	\$	381	\$	246	\$	1,247	\$	1,004
97310							\$	17				
97317	\$	104	\$	233	\$	482	\$	90	\$	352	\$	224
97325	\$	110	\$	620	\$	878	\$	7	\$	85	\$	103
97338	\$	147	\$	561								
97347	\$	160	\$	223	\$	865	\$	750	\$	86		
97352	\$	111			\$	78						
97362	\$	118	\$	239	\$	492	\$	1,245	\$	204		
97371	\$	191										
97375	\$	184	\$	508	\$	328	\$	30			\$	161
97378	\$	132	\$	300	\$	488	\$	100	\$	128	\$	712
97381	\$	118	\$	237	\$	524	\$	201	\$	223	\$	337
97385	\$	168	\$	211	\$	123					\$	139
97392	96.758267		275.32842		294.975		58.7135		519.4975		112.805	
97396	144.04041		234.65563		508.503		125.13611		106.742		269.33	

Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Counts were made on customers that received a notice at any point between April 1, 2023 and June 30, 2023.

Zip Code	Disconnect Notice Small Commercial		Disconnect Notice Residential		
	15-Day Notice	5-Day Notice	15-Day Notice	5-Day Notice	Friendly Reminder
97002	62	45	557	490	75
97003	83	53	3,290	3,168	527
97004	83	40	441	334	64
97005	317	196	3,633	3,631	548
97006	212	128	4,662	4,917	748
97007	86	58	3,409	3,126	582
97008	87	61	3,131	3,133	494
97009	178	181	1,061	928	115
97011	7	11	152	156	16
97013	104	88	599	418	79
97015	228	176	2,557	2,523	412
97017	30	37	396	312	34
97019	37	30	374	305	40
97020	7	6	101	96	11
97022	76	69	581	553	66
97023	150	131	1,659	1,525	197
97024	59	56	1,584	1,885	533
97026	62	60	498	438	41
97027	46	31	1,501	1,442	226
97028	19	10	46	33	17
97030	238	210	5,702	6,210	982
97032	60	40	607	560	76
97034	42	24	912	649	309
97035	115	88	1,685	1,570	501
97038	166	119	2,172	2,001	272
97041	3	2			
97042	59	36	375	291	55
97045	392	314	5,801	5,233	849
97049	19	16	366	313	36
97055	210	184	2,380	2,150	321
97056			3	2	
97060	148	128	2,210	2,621	1,133
97062	330	228	2,686	2,733	658
97067	35	13	316	294	36
97068	85	82	1,774	1,452	845
97070	295	266	2,348	2,464	446
97071	268	188	3,200	2,755	561

97078	80	49	2,818	2,742	438
97080	111	98	5,117	4,850	716
97086	125	124	2,879	2,833	537
97089	72	61	1,162	998	130
97101	23	18	494	414	75
97106	25	18	386	315	49
97109			12	8	3
97111	29	19	381	360	132
97113	67	60	1,494	1,409	416
97114	158	148	641	504	67
97115	35	25	355	308	56
97116	25	24	195	138	28
97117	14	14	78	65	5
97119	44	22	537	506	60
97123	333	312	4,043	4,277	1,735
97124	349	225	4,689	4,784	1,664
97127	17	17	439	425	199
97128	23	21	115	88	47
97132	190	149	2,689	2,314	424
97133	52	36	401	350	73
97137	23	20	145	128	9
97140	220	193	1,667	1,302	264
97148	17	12	457	400	63
97201	91	70	1,181	1,436	262
97202	408	324	3,650	3,470	709
97203	257	200	3,541	3,377	517
97204	132	90	103	116	13
97205	68	41	539	639	128
97206	313	268	5,156	4,866	812
97209	361	297	2,703	3,290	616
97210	240	177	1,048	1,096	296
97211	5	5	2	1	
97213	26	22	666	641	107
97214	424	342	2,657	2,813	522
97215	74	56	1,199	1,074	235
97216	65	48	1,326	1,238	185
97217	272	240	2,885	2,927	496
97218	2	2			
97219	178	151	2,930	2,887	1,443
97221	38	23	901	840	234
97222	263	201	4,293	4,338	568
97223	338	236	4,837	4,832	760
97224	173	128	2,768	2,551	470
97225	145	96	1,959	2,048	426
97227	18	17	44	37	8
97229	134	108	4,136	4,020	781
97230	373	316	5,387	5,506	1,547

97231	51	41	376	287	60
97232	162	125	879	965	174
97233	257	234	6,835	7,350	987
97236	225	222	5,688	5,867	689
97239	127	93	1,515	1,540	360
97251	1	2			
97266	327	299	4,979	5,082	625
97267	155	115	3,229	2,977	447
97301	423	350	7,290	7,403	1,014
97302	392	316	4,211	4,220	1,451
97303	90	80	2,843	2,746	391
97304	26	20	232	210	68
97305	303	228	6,098	6,022	878
97306	72	56	3,104	2,961	602
97310	3				
97317	138	139	2,689	2,656	375
97325	3	3	37	33	7
97338	4	3	48	44	10
97347	65	9	389	348	30
97352	1		36	37	2
97362	24	22	375	320	57
97371	3	1	14	9	9
97375	4	2	147	124	18
97378	67	52	994	866	162
97381	109	99	1,387	1,222	231
97385	2		35	30	10
97392	47	22	437	373	52
97396	25	13	546	521	70
97286	1	1			
97125			1	1	

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during June 2023.

Zip Code	Non-Residential	Residential
97002	0	7
97003	1	89
97004	0	2
97005	1	112
97006	1	156
97007	0	51
97008	0	76
97009	0	16
97013	0	7
97015	0	52
97017	0	2
97019	0	1
97020	0	3
97022	1	10
97023	1	24
97024	0	44
97026	2	11
97027	0	32
97030	0	173
97032	0	8
97034	0	8
97035	0	24
97038	0	23
97042	1	1
97045	0	108
97049	0	2
97055	2	23
97060	1	38
97062	0	82
97067	0	8
97068	0	19
97070	1	62
97071	1	52
97078	1	80
97080	2	95
97086	1	75
97089	2	9
97101	0	3
97106	0	4
97111	0	3
97113	0	28

97114	0	2
97115	0	1
97116	1	2
97119	1	6
97123	1	85
97124	2	106
97127	0	3
97128	0	1
97132	0	31
97137	0	1
97140	1	23
97148	0	1
97201	0	20
97202	0	91
97203	0	85
97204	0	3
97205	0	10
97206	2	108
97209	1	63
97210	0	15
97211	0	1
97213	0	16
97214	0	62
97215	0	25
97216	0	13
97217	0	69
97219	0	48
97221	0	10
97222	1	82
97223	3	132
97224	0	62
97225	0	43
97229	0	82
97230	1	166
97231	0	6
97232	1	22
97233	1	220
97236	2	130
97239	0	30
97266	0	100
97267	0	63
97301	1	236
97302	0	80
97303	2	52
97304	0	1
97305	1	174
97306	1	56

97317	0	55
97325	0	2
97347	0	2
97362	0	3
97371	0	1
97375	0	1
97378	0	12
97381	0	20
97385	0	1
97392	0	4
97396	0	8

Attachment A subpart m - Total number of service reconnections, segmented by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Counts were made on customers that were reconnected at any point during June 2023.

Zip Code	Non-Residential				Residential			
	24-hour	48-hour	<7 days	>7 days	24-hour	48-hour	<7 days	>7 days
97002	0	0	0	0	3	1	1	0
97003	0	0	0	0	22	7	4	10
97004	0	0	0	0	0	0	0	0
97005	0	0	0	0	19	4	15	11
97006	1	0	0	0	44	5	9	10
97007	0	0	0	0	8	1	2	3
97008	0	0	0	0	15	4	12	11
97009	0	0	0	0	8	1	1	0
97013	0	0	0	0	3	1	1	0
97015	0	0	0	0	11	1	3	6
97017	0	0	0	0	1	0	0	0
97019	0	0	0	0	0	0	0	0
97020	0	0	0	0	0	0	0	1
97022	1	0	0	0	1	1	0	0
97023	0	0	0	0	4	0	2	2
97024	0	0	0	0	9	1	6	4
97026	0	0	0	1	3	0	0	0
97027	0	0	0	0	11	0	3	2
97030	0	0	0	0	42	4	15	19
97032	0	0	0	0	5	0	0	1
97034	0	0	0	0	2	0	1	0
97035	0	0	0	0	6	1	1	1
97038	0	0	0	0	6	0	2	1
97042	1	0	0	0	0	1	0	0
97045	0	0	0	0	24	3	9	14
97049	0	0	0	0	0	0	0	0
97055	1	0	0	0	6	0	3	1
97060	0	0	0	0	13	1	3	2
97062	0	0	0	0	18	1	7	6
97067	0	0	0	0	2	0	0	1
97068	0	0	0	0	7	0	1	1
97070	0	0	0	0	18	2	5	3
97071	1	0	0	0	14	0	6	4
97078	1	0	0	0	26	1	8	7
97080	1	1	0	0	27	1	4	12
97086	0	1	0	0	17	1	6	10
97089	0	1	0	0	5	1	0	1
97101	0	0	0	0	2	0	0	0

97106	0	0	0	0	1	0	1	0
97111	0	0	0	0	0	0	0	0
97113	0	0	0	0	10	3	1	1
97114	0	0	0	0	1	0	1	0
97115	0	0	0	0	0	0	0	0
97116	1	0	0	0	1	0	0	0
97119	1	0	0	0	4	0	1	1
97123	0	0	0	0	20	4	10	3
97124	1	0	0	0	23	2	11	8
97127	0	0	0	0	0	0	1	0
97128	0	0	0	0	0	0	0	0
97132	0	0	0	0	9	0	8	2
97137	0	0	0	0	1	0	0	0
97140	0	0	0	0	4	0	5	3
97148	0	0	0	0	0	0	0	0
97201	0	0	0	0	2	4	2	1
97202	0	0	0	0	11	2	14	6
97203	0	0	0	0	23	0	9	10
97204	0	0	0	0	0	1	0	0
97205	0	0	0	0	1	1	3	2
97206	1	0	0	0	25	4	3	9
97209	0	0	0	0	13	1	9	2
97210	0	0	0	0	4	0	1	1
97211	0	0	0	0	0	0	0	0
97213	0	0	0	0	5	0	2	0
97214	0	0	0	0	11	1	5	8
97215	0	0	0	0	4	1	1	6
97216	0	0	0	0	6	0	2	1
97217	0	0	0	0	14	2	6	7
97219	0	0	0	0	8	3	5	3
97221	0	0	0	0	1	0	3	0
97222	1	0	0	0	18	4	12	3
97223	1	0	1	0	28	6	10	12
97224	0	0	0	0	16	0	4	3
97225	0	0	0	0	10	0	3	5
97229	0	0	0	0	14	3	6	9
97230	1	0	0	0	46	5	16	10
97231	0	0	0	0	3	0	1	0
97232	0	0	0	0	4	0	6	1
97233	0	0	0	0	49	8	13	17
97236	0	0	0	0	35	4	12	10
97239	0	0	0	0	12	2	1	2
97266	0	0	0	0	28	1	12	9
97267	0	0	0	0	12	2	6	8
97301	0	0	0	0	64	2	20	17
97302	0	0	0	0	12	4	6	1
97303	1	0	0	0	18	0	4	0

97304	0	0	0	0	0	0	0	0
97305	0	0	0	0	49	3	17	19
97306	0	1	0	0	14	3	10	2
97317	0	0	0	0	17	0	0	9
97325	0	0	0	0	0	0	0	0
97347	0	0	0	0	0	0	1	0
97362	0	0	0	0	0	0	0	0
97371	0	0	0	0	1	0	0	0
97375	0	0	0	0	0	0	0	0
97378	0	0	0	0	3	0	0	0
97381	0	0	0	0	5	1	1	0
97385	0	0	0	0	0	0	0	0
97392	0	0	0	0	2	0	0	1
97396	0	0	0	0	0	0	1	0

Month	Disconnect Count	Customer Count	Percent Disconnected
201806	0	103,396	0.00%
201807	0	103,383	0.00%
201808	0	103,699	0.00%
201809	0	103,797	0.00%
201810	0	103,764	0.00%
201811	1	103,759	0.00%
201812	0	103,844	0.00%
201901	1	103,870	0.00%
201902	167	103,924	0.16%
201903	157	103,731	0.15%
201904	109	103,625	0.11%
201905	93	103,652	0.09%
201906	51	103,676	0.05%
201907	57	103,961	0.05%
201908	37	103,999	0.04%
201909	45	103,986	0.04%
201910	50	104,134	0.05%
201911	54	104,263	0.05%
201912	40	104,145	0.04%
202001	68	104,306	0.07%
202002	48	104,429	0.05%
202003	28	104,516	0.03%
202004	0	104,549	0.00%
202005	0	104,603	0.00%
202006	0	104,617	0.00%
202007	0	104,643	0.00%
202008	0	104,674	0.00%
202009	0	104,747	0.00%
202010	1	104,928	0.00%
202011	0	105,021	0.00%
202012	7	105,154	0.01%
202101	3	105,242	0.00%
202102	2	105,272	0.00%
202103	28	105,307	0.03%
202104	64	105,413	0.06%
202105	45	105,419	0.04%
202106	69	105,457	0.07%
202107	46	105,579	0.04%
202108	46	105,689	0.04%
202109	56	105,821	0.05%
202110	31	105,856	0.03%
202111	41	105,918	0.04%
202112	28	105,871	0.03%
202201	50	105,975	0.05%
202202	55	106,034	0.05%
202203	39	106,114	0.04%

202204	32	106,319	0.03%
202205	54	106,475	0.05%
202206	64	106,638	0.06%
202207	49	106,686	0.05%
202208	68	106,721	0.06%
202209	36	106,723	0.03%
202210	50	106,735	0.05%
202211	26	106,851	0.02%
202212	32	106,900	0.03%
202301	39	106,879	0.04%
202302	11	106,916	0.04%
202303	29	106,967	0.05%
202304	10	107,150	0.01%
202305	25	107,226	0.02%
202306	42	107,087	0.04%