



Portland General Electric Company
121 SW Salmon Street • 1WTC0306 • Portland, OR 97204
portlandgeneral.com

March 20, 2023

Via Electronic Filing

Public Utility Commission of Oregon
Attention: Filing Center
P.O. Box 1088
Salem, OR 97308-1088

Re: RE 188 (UM 2114) – Investigation into the Effects of the COVID-19 Pandemic on Utility Customers. PGE Report of COVID-19 related late payment fees, time payment agreements, arrearages, disconnects and reconnects

Dear Filing Center:

On November 5, 2020, the Commission issued Order No. 20-401 in Docket No. UM 2114, Investigation into the Effects of the COVID-19 Pandemic on Utility Customers formally approving Staff's recommendation. The Staff Report approved by Order 20-401 included a recommendation that the Commission approve the Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers. Attachment A of the Stipulation requires that each energy utility (utility) report certain information on a monthly basis for the prior month through December 2023. The first monthly report was due November 1, 2020, for October 2020, with subsequent monthly reports due the 20th day of the following month.

Further, Commission Order 21-057 included the requirement that the utilities that signed the UM 2114 Stipulated Agreement report on a monthly basis the number of recipients per Arrearage Management Program (AMP) option, total funds expended, total funds available, funds expended per option and average customer payments per option.

Attached is the PGE monthly COVID-19 report for March 2023. The updated response for IR 040 is also included as a separate tab. If you have any questions regarding the report, please contact Stefan Brown at (503) 464-8172. Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com.

Sincerely,

/s/ Shay LaBray

Shay LaBray
Senior Director, Regulatory Affairs & Strategy

Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of February 2023.

Zip Code	Non-Residential	Residential
97002	948	2,250
97003	779	11,158
97004	466	1,789
97005	2,528	12,326
97006	1,672	19,162
97007	951	18,888
97008	1,177	11,998
97009	1,131	3,414
97011	69	489
97013	833	2,378
97015	2,036	9,190
97017	227	1,125
97019	271	1,227
97020	76	375
97022	416	1,455
97023	1,085	4,983
97024	538	4,670
97026	284	1,214
97027	482	4,951
97028	144	807
97030	2,212	15,535
97032	495	1,752
97034	884	8,478
97035	1,347	11,422
97036	21	2
97038	1,192	6,401
97041	7	
97042	336	1,227
97045	3,523	22,420
97049	166	1,641
97051	5	
97055	1,542	8,046
97056	8	29
97060	1,123	8,148
97062	2,062	11,462
97067	412	1,363
97068	1,212	11,741
97070	1,872	11,551
97071	1,681	10,395
97078	513	9,164
97079	1	
97080	911	16,671

97086	1,027	13,196
97089	787	5,029
97101	344	1,565
97106	361	1,597
97109	20	82
97111	356	1,505
97113	664	5,402
97114	546	1,790
97115	344	1,729
97116	293	849
97117	69	267
97119	374	1,636
97123	2,713	18,597
97124	3,261	21,760
97125	6	18
97127	98	1,538
97128	172	498
97132	1,959	12,153
97133	482	2,381
97137	285	488
97140	1,672	9,566
97148	335	1,361
97201	727	7,374
97202	2,636	20,278
97203	1,450	13,187
97204	606	417
97205	315	3,283
97206	1,625	22,138
97208	1	
97209	2,151	15,448
97210	1,868	7,988
97211	12	7
97212	1	
97213	263	3,129
97214	2,929	15,504
97215	515	7,739
97216	481	4,241
97217	1,700	13,025
97218	4	
97219	1,345	17,593
97221	325	5,582
97222	1,965	15,651
97223	2,461	21,160
97224	1,658	16,073
97225	1,168	11,622
97227	58	425
97229	1,560	28,499

97230	2,087	15,682
97231	537	2,003
97232	820	5,354
97233	1,158	15,358
97236	995	13,980
97239	789	10,044
97251	12	
97266	1,475	13,406
97267	1,098	12,874
97280	1	
97291	1	
97301	3,058	19,280
97302	2,782	17,339
97303	1,096	10,746
97304	283	1,346
97305	1,886	15,742
97306	833	13,976
97310	31	
97311	1	
97312	3	
97317	1,255	8,461
97325	62	162
97338	82	250
97347	206	797
97352	33	124
97362	309	1,538
97371	44	106
97373	1	
97375	118	523
97378	556	2,850
97381	1,192	6,494
97385	57	162
97392	370	1,955
97396	244	1,374
97240	1	
97286	1	
97294	1	

Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period*

Counts were made on customers that had late pay charges at any point during February 2023.

Zip Code	Non-Residential	Residential
97002	98	238
97003	100	1512
97004	68	195
97005	290	1980
97006	267	2137
97007	91	1738
97008	116	1411
97009	153	418
97011	17	83
97013	98	248
97015	244	1227
97017	28	157
97019	25	166
97020	8	43
97022	62	215
97023	132	757
97024	51	475
97026	33	221
97027	55	691
97028	2	51
97030	287	2327
97032	57	294
97034	71	535
97035	118	850
97038	205	983
97041	0	
97042	46	160
97045	415	2739
97049	23	188
97055	250	1156
97056		1
97060	86	555
97062	254	1144
97067	30	149
97068	52	585
97070	230	1231
97071	250	1517
97078	98	1351
97080	128	2175
97086	145	1470
97089	100	559

97101	70	228
97106	34	159
97109		4
97111	34	147
97113	101	536
97114	104	253
97115	39	178
97116	33	88
97117	9	35
97119	58	229
97123	202	1250
97124	255	1617
97125	3	
97127	3	137
97128	17	39
97132	231	1370
97133	66	225
97137	24	61
97140	225	936
97148	32	193
97201	64	923
97202	388	2452
97203	185	1826
97204	79	84
97205	52	516
97206	259	2689
97209	403	2365
97210	217	928
97211		2
97213	24	419
97214	411	2233
97215	71	758
97216	76	585
97217	213	1789
97218	1	
97219	48	874
97221	31	430
97222	261	2116
97223	274	2469
97224	146	1448
97225	110	1064
97227	10	48
97229	142	2271
97230	212	1689
97231	70	220
97232	134	725
97233	221	2525

97236	211	2231
97239	113	1061
97251	1	
97266	285	2125
97267	143	1511
97301	370	3097
97302	243	1440
97303	112	1353
97304	39	120
97305	289	2607
97306	98	1533
97317	154	1124
97325	8	15
97338	11	19
97347	23	155
97352	1	16
97362	22	178
97371	4	7
97375	15	71
97378	103	474
97381	141	732
97385	3	13
97392	40	209
97396	26	237

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before February 28, 2023, have close dates after January 31, 2023, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		77
97003		530
97004		46
97005		583
97006		809
97007		465
97008		513
97009	2	128
97011		14
97013	1	68
97015		432
97017		41
97019		43
97020		24
97022	1	87
97023		219
97024		327
97026		70
97027		258
97028		2
97030		1090
97032		88
97034		54
97035		213
97038	1	343
97042		43
97045	1	870
97049		38
97055		345
97060	1	443
97062	1	425
97067		43
97068		191
97070		347
97071	1	417
97078		447
97080		783
97086	1	443
97089	1	131

97101		54
97106	1	44
97109		1
97111		40
97113	1	224
97114		84
97115		53
97116		20
97117		8
97119	1	63
97123		664
97124	1	744
97127		84
97128		19
97132		404
97133		54
97137		21
97140		212
97148		60
97201		144
97202		458
97203		528
97204		19
97205		84
97206	1	751
97209	2	392
97210		120
97211		1
97213		81
97214	2	319
97215		140
97216		173
97217		400
97219		352
97221		104
97222		666
97223		785
97224	2	438
97225		257
97227		5
97229		564
97230		914
97231		37
97232		118
97233		1289
97236		1065
97239		157

97266		821
97267		465
97301	1	1423
97302		730
97303		493
97304		25
97305		981
97306		572
97317		477
97325		8
97338		11
97347		37
97352		4
97362		59
97371		3
97375		18
97378		194
97381		211
97385		3
97392		61
97396		97
NULL	2	30

*May include customers with TPAs prior to March 17th, 2020

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during February 2023 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		19
97003		84
97004		11
97005		143
97006		171
97007		109
97008		118
97009	1	15
97011		3
97013		9
97015		81
97017		9
97019		10
97020		3
97022	1	19
97023		38
97024		80
97026		16
97027		57
97030		219
97032		11
97034		11
97035		52
97038		61
97042		4
97045		175
97049		4
97055		58
97060	1	82
97062		81
97067		8
97068		31
97070		81
97071		84
97078		76
97080		143
97086		93
97089		29
97101		13
97106		7
97111		5

97113		44
97114		16
97115		15
97116		3
97117		1
97119		9
97123		150
97124		167
97127		12
97128		3
97132		88
97133		9
97137		2
97140		34
97148		9
97201		31
97202		113
97203		103
97204		5
97205		19
97206	1	168
97209		74
97210		28
97211		1
97213		15
97214		73
97215		30
97216		35
97217		97
97219		79
97221		20
97222		145
97223		171
97224		90
97225		63
97229		114
97230		203
97231		8
97232		26
97233		284
97236		218
97239		36
97266		159
97267		94
97301		344
97302		156
97303		89

97304	4
97305	204
97306	106
97317	101
97325	1
97338	1
97347	2
97352	1
97362	15
97375	1
97378	42
97381	36
97385	2
97392	9
97396	20
NULL	18

*New TPAs entered into during current month

Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last Friday of February 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	119	32	10	32	7	10
97003	826	280	95	38	16	6
97004	71	12	5	16	5	15
97005	1,177	388	138	80	49	29
97006	1,219	448	146	113	57	13
97007	893	241	71	34	45	5
97008	902	267	61	49	11	6
97009	143	55	25	37	23	8
97011	14	7	4	3	3	2
97013	98	17	4	33	7	15
97015	733	271	82	106	21	31
97017	74	10	2	10	1	4
97019	48	6	6	4		4
97020	23	1	2	1		
97022	32	31	15	2	8	10
97023	194	105	40	31	15	13
97024	317	96	36	25	11	9
97026	84	22	1	5	8	4
97027	220	109	37	9	3	4
97028	11	1	3	5	1	
97030	1,400	478	164	144	24	15
97032	116	26	6	20	4	
97034	183	44	17	14	2	7
97035	335	81	38	62	5	7
97038	465	151	50	74	19	20
97041					1	
97042	56	15	5	9	5	4
97045	1,103	290	138	129	50	49
97049	52	8	7	1	1	5
97055	327	122	53	34	22	27
97060	480	133	47	27	15	13
97062	656	213	85	75	75	13
97067	45	14	7	5		4
97068	303	69	29	30	8	8
97070	519	128	54	67	20	10
97071	555	144	50	44	20	23
97078	750	241	68	32	17	6
97080	1,251	346	105	55	12	15

97086	928	252	104	49	28	14
97089	306	76	22	50	12	14
97101	79	20	16	12	8	4
97106	54	10	2	13	2	4
97109	3		1			
97111	71	14	10	12	2	3
97113	298	71	23	17	4	10
97114	100	23	8	15	4	3
97115	42	12	9	4		2
97116	29	4	2	8	4	4
97117	13	1	1	2	3	2
97119	85	22	11	19	6	6
97123	841	207	95	80	56	35
97124	992	285	104	74	67	23
97125				1		1
97127	64	15	13	2	1	3
97128	22	6	4	6	1	3
97132	372	159	69	53	8	28
97133	55	10	6	10	3	7
97137	24	5	2	11	3	1
97140	471	125	37	106	41	23
97148	70	6	4	7	1	2
97201	367	175	192	20	10	8
97202	1,094	403	211	140	38	31
97203	1,056	354	151	66	16	17
97204	33	13	31	28	6	7
97205	206	99	107	10	2	
97206	1,080	524	231	63	30	19
97209	1,024	394	413	89	19	31
97210	345	142	153	40	11	9
97211	1	1		1		
97212					1	
97213	196	63	37	9		5
97214	1,087	370	337	151	45	34
97215	364	101	62	27	3	6
97216	251	65	74	47	4	5
97217	859	300	194	87	13	21
97219	556	162	63	35	10	13
97221	189	58	36	13	3	
97222	779	199	140	36	9	25
97223	1,420	484	148	183	52	30
97224	767	246	81	97	16	11
97225	348	200	63	6	30	9
97227	20	8	3	2	1	1
97229	807	249	120	28	57	5
97230	1,022	338	140	50	11	22
97231	53	16	9	9	8	12

97232	307	143	108	38	6	7
97233	1,593	626	269	50	20	35
97236	1,208	424	186	47	11	33
97239	422	149	134	30	9	8
97240				1		
97266	1,144	394	203	99	24	35
97267	507	234	93	24	14	13
97286				1		
97301	1,568	757	275	120	30	38
97302	875	269	102	76	19	33
97303	509	156	60	13	4	8
97304	29	5	2	8		3
97305	1,184	559	187	54	25	37
97306	664	168	67	27	4	11
97310				1		
97317	650	251	65	56	27	19
97325	6	3	2	2	1	2
97338	9	2		2		
97347	52	21	9	3		2
97352	6	2	1	1		
97362	104	37	4	15	1	1
97371	3	1				
97375	34	6	5	9	1	
97378	262	78	33	36	7	14
97381	373	107	35	54	17	12
97385	7	3	1			
97392	86	29	13	11	4	7
97396	38	48	8	1	4	1

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last Friday of February 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 25,829	\$ 13,859	\$ 3,021	\$ 6,788	\$ 2,218	\$ 2,961
97003	\$ 113,696	\$ 74,897	\$ 35,151	\$ 7,797	\$ 5,057	\$ 1,817
97004	\$ 14,916	\$ 6,758	\$ 3,231	\$ 1,195	\$ 641	\$ 17,269
97005	\$ 136,150	\$ 88,560	\$ 40,765	\$ 23,646	\$ 12,872	\$ 10,870
97006	\$ 174,131	\$ 104,547	\$ 48,151	\$ 17,111	\$ 14,429	\$ 5,409
97007	\$ 128,525	\$ 61,076	\$ 25,997	\$ 3,966	\$ 10,893	\$ 1,827
97008	\$ 134,614	\$ 73,963	\$ 26,748	\$ 17,247	\$ 1,248	\$ 2,131
97009	\$ 31,454	\$ 14,515	\$ 27,189	\$ 50,866	\$ 58,370	\$ 2,024
97011	\$ 1,959	\$ 3,637	\$ 827	\$ 57	\$ 2,226	\$ 475
97013	\$ 23,348	\$ 9,264	\$ 2,190	\$ 10,151	\$ 1,573	\$ 16,994
97015	\$ 110,642	\$ 73,138	\$ 33,910	\$ 44,854	\$ 17,989	\$ 22,284
97017	\$ 21,005	\$ 3,973	\$ 1,391	\$ 9,108	\$ 42	\$ 5,232
97019	\$ 7,529	\$ 3,604	\$ 3,382	\$ 686		\$ 403
97020	\$ 4,282	\$ 1,462	\$ 1,312	\$ 11		
97022	\$ 10,978	\$ 5,012	\$ 11,947	\$ 2,487	\$ 4,194	\$ 15,502
97023	\$ 40,124	\$ 27,133	\$ 18,566	\$ 15,735	\$ 2,457	\$ 16,521
97024	\$ 44,435	\$ 28,444	\$ 14,097	\$ 6,117	\$ 2,862	\$ 1,813
97026	\$ 12,777	\$ 10,114	\$ 417	\$ 1,977	\$ 4,432	\$ 2,360
97027	\$ 28,818	\$ 21,467	\$ 9,873	\$ 1,561	\$ 179	\$ 1,050
97028	\$ 930	\$ 255	\$ 2,394	\$ 3,598	\$ 396	
97030	\$ 223,611	\$ 140,443	\$ 75,587	\$ 25,927	\$ 9,521	\$ 16,797
97032	\$ 16,463	\$ 8,716	\$ 2,608	\$ 9,582	\$ 1,196	
97034	\$ 26,250	\$ 10,256	\$ 4,847	\$ 1,481	\$ 455	\$ 2,136
97035	\$ 40,733	\$ 18,112	\$ 12,886	\$ 22,807	\$ 724	\$ 1,476
97038	\$ 91,051	\$ 46,941	\$ 26,991	\$ 24,103	\$ 7,889	\$ 17,074
97041					\$ 46	
97042	\$ 12,814	\$ 8,433	\$ 3,925	\$ 4,312	\$ 2,710	\$ 779
97045	\$ 183,477	\$ 85,630	\$ 59,145	\$ 26,077	\$ 21,245	\$ 20,754
97049	\$ 9,030	\$ 1,933	\$ 4,395	\$ 33	\$ 88	\$ 2,508
97055	\$ 48,633	\$ 30,277	\$ 21,481	\$ 16,509	\$ 20,759	\$ 21,437
97060	\$ 60,305	\$ 37,332	\$ 18,786	\$ 6,466	\$ 8,398	\$ 5,600
97062	\$ 88,701	\$ 58,964	\$ 27,147	\$ 32,037	\$ 71,738	\$ 3,889
97067	\$ 6,551	\$ 5,179	\$ 2,984	\$ 560		\$ 5,132
97068	\$ 38,108	\$ 20,776	\$ 8,594	\$ 8,126	\$ 925	\$ 7,348
97070	\$ 57,581	\$ 30,308	\$ 15,233	\$ 8,658	\$ 5,872	\$ 6,926
97071	\$ 67,872	\$ 35,628	\$ 17,880	\$ 6,078	\$ 43,328	\$ 11,511
97078	\$ 110,311	\$ 64,737	\$ 31,155	\$ 16,421	\$ 4,742	\$ 2,296
97080	\$ 207,597	\$ 107,789	\$ 44,732	\$ 16,457	\$ 19,427	\$ 5,488
97086	\$ 162,768	\$ 71,744	\$ 37,121	\$ 22,214	\$ 13,774	\$ 12,061

97089	\$ 73,811	\$ 28,775	\$ 12,318	\$ 10,261	\$ 11,816	\$ 15,270
97101	\$ 13,418	\$ 5,288	\$ 13,063	\$ 15,128	\$ 5,919	\$ 457
97106	\$ 8,403	\$ 3,899	\$ 1,986	\$ 1,397	\$ 262	\$ 1,473
97109	\$ 345		\$ 112			
97111	\$ 16,597	\$ 4,974	\$ 6,236	\$ 1,644	\$ 284	\$ 340
97113	\$ 40,093	\$ 21,576	\$ 7,837	\$ 5,067	\$ 400	\$ 2,305
97114	\$ 18,207	\$ 16,186	\$ 6,819	\$ 3,020	\$ 2,930	\$ 1,177
97115	\$ 4,426	\$ 3,043	\$ 2,275	\$ 337		\$ 858
97116	\$ 4,558	\$ 2,112	\$ 492	\$ 698	\$ 235	\$ 9,959
97117	\$ 2,182	\$ 393	\$ 577	\$ 633	\$ 809	\$ 342
97119	\$ 14,143	\$ 9,133	\$ 6,735	\$ 2,419	\$ 1,091	\$ 2,953
97123	\$ 97,355	\$ 50,144	\$ 27,080	\$ 15,023	\$ 21,673	\$ 15,167
97124	\$ 126,460	\$ 72,990	\$ 35,486	\$ 6,076	\$ 25,921	\$ 9,178
97125				\$ 1		\$ 1,038
97127	\$ 8,913	\$ 4,260	\$ 5,420	\$ 424	\$ 907	\$ 808
97128	\$ 5,671	\$ 3,420	\$ 3,880	\$ 2,583	\$ 257	\$ 2,113
97132	\$ 58,495	\$ 26,653	\$ 26,671	\$ 13,464	\$ 4,292	\$ 11,831
97133	\$ 6,311	\$ 3,629	\$ 2,731	\$ 1,085	\$ 3,413	\$ 1,647
97137	\$ 6,156	\$ 2,142	\$ 1,403	\$ 6,308	\$ 1,486	\$ 99
97140	\$ 84,336	\$ 35,511	\$ 14,166	\$ 34,688	\$ 22,899	\$ 26,299
97148	\$ 12,836	\$ 2,827	\$ 4,008	\$ 1,331	\$ 46	\$ 6,699
97201	\$ 32,404	\$ 25,379	\$ 49,476	\$ 6,549	\$ 5,505	\$ 6,975
97202	\$ 139,455	\$ 83,846	\$ 60,626	\$ 43,647	\$ 23,323	\$ 8,988
97203	\$ 137,099	\$ 85,445	\$ 53,095	\$ 20,285	\$ 6,752	\$ 29,752
97204	\$ 2,169	\$ 1,441	\$ 8,578	\$ 18,838	\$ 5,268	\$ 14,191
97205	\$ 14,601	\$ 12,571	\$ 25,907	\$ 2,093	\$ 922	
97206	\$ 144,686	\$ 100,681	\$ 64,649	\$ 21,135	\$ 12,086	\$ 9,701
97209	\$ 80,130	\$ 54,506	\$ 95,438	\$ 29,182	\$ 243,408	\$ 46,001
97210	\$ 30,617	\$ 19,961	\$ 28,472	\$ 16,430	\$ 4,618	\$ 5,110
97211	\$ 65	\$ 196		\$ 52		
97212					\$ 75	
97213	\$ 21,857	\$ 13,424	\$ 10,145	\$ 1,959		\$ 2,378
97214	\$ 97,578	\$ 59,045	\$ 61,966	\$ 38,475	\$ 33,256	\$ 32,184
97215	\$ 45,712	\$ 20,100	\$ 15,446	\$ 2,843	\$ 824	\$ 2,245
97216	\$ 38,948	\$ 15,803	\$ 28,623	\$ 11,089	\$ 1,489	\$ 1,936
97217	\$ 111,988	\$ 63,220	\$ 47,046	\$ 28,339	\$ 4,217	\$ 8,624
97219	\$ 68,945	\$ 39,786	\$ 22,151	\$ 6,857	\$ 1,807	\$ 3,478
97221	\$ 21,647	\$ 13,803	\$ 10,698	\$ 1,638	\$ 281	
97222	\$ 91,220	\$ 53,616	\$ 59,508	\$ 6,307	\$ 3,286	\$ 31,127
97223	\$ 202,387	\$ 117,171	\$ 43,646	\$ 63,706	\$ 26,877	\$ 19,046
97224	\$ 111,234	\$ 61,463	\$ 33,806	\$ 29,612	\$ 5,159	\$ 15,977
97225	\$ 44,497	\$ 35,611	\$ 26,207	\$ 478	\$ 4,128	\$ 3,892
97227	\$ 1,523	\$ 1,098	\$ 644	\$ 6	\$ 91	\$ 266
97229	\$ 96,440	\$ 55,303	\$ 40,618	\$ 6,351	\$ 11,730	\$ 1,388
97230	\$ 147,378	\$ 96,498	\$ 61,189	\$ 32,210	\$ 7,938	\$ 20,436
97231	\$ 12,230	\$ 7,351	\$ 3,384	\$ 1,702	\$ 845	\$ 4,818
97232	\$ 26,080	\$ 23,008	\$ 20,914	\$ 15,896	\$ 7,290	\$ 4,779

97233	\$ 221,623	\$ 171,773	\$ 108,537	\$ 8,553	\$ 10,011	\$ 30,125
97236	\$ 182,659	\$ 130,901	\$ 104,299	\$ 14,575	\$ 4,588	\$ 46,721
97239	\$ 40,779	\$ 25,616	\$ 33,611	\$ 4,418	\$ 5,256	\$ 6,746
97240				\$ 160		
97266	\$ 165,667	\$ 110,882	\$ 104,583	\$ 24,400	\$ 9,568	\$ 44,960
97267	\$ 75,506	\$ 54,681	\$ 32,074	\$ 3,615	\$ 4,989	\$ 5,688
97286				\$ 889		
97301	\$ 230,636	\$ 194,355	\$ 92,455	\$ 38,646	\$ 14,173	\$ 70,448
97302	\$ 112,891	\$ 72,239	\$ 37,736	\$ 13,737	\$ 20,441	\$ 27,929
97303	\$ 62,246	\$ 39,907	\$ 22,857	\$ 1,599	\$ 7,668	\$ 2,692
97304	\$ 4,425	\$ 2,238	\$ 874	\$ 233		\$ 315
97305	\$ 181,156	\$ 112,199	\$ 62,621	\$ 10,205	\$ 8,805	\$ 21,403
97306	\$ 82,457	\$ 44,153	\$ 29,830	\$ 5,987	\$ 696	\$ 29,289
97310				\$ 187		
97317	\$ 107,469	\$ 77,370	\$ 27,725	\$ 8,015	\$ 15,222	\$ 15,107
97325	\$ 1,864	\$ 1,459	\$ 529	\$ 280	\$ 74	\$ 811
97338	\$ 1,463	\$ 891		\$ 1,021		
97347	\$ 8,756	\$ 6,378	\$ 4,807	\$ 269		\$ 388
97352	\$ 682	\$ 219	\$ 81	\$ 2		
97362	\$ 16,238	\$ 14,975	\$ 1,109	\$ 9,134	\$ 3,457	\$ 530
97371	\$ 1,148	\$ 653				
97375	\$ 7,792	\$ 2,902	\$ 1,034	\$ 604	\$ 57	
97378	\$ 56,732	\$ 27,651	\$ 14,772	\$ 13,308	\$ 1,158	\$ 5,547
97381	\$ 62,497	\$ 33,381	\$ 12,706	\$ 8,445	\$ 8,568	\$ 2,816
97385	\$ 1,634	\$ 864	\$ 57			
97392	\$ 12,406	\$ 7,933	\$ 5,204	\$ 4,677	\$ 1,046	\$ 7,884
97396	\$ 5,773	\$ 7,494	\$ 5,874	\$ 21	\$ 573	\$ 230

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Averages were made on customers that had a balance on the last Friday of February 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 217	\$ 433	\$ 302	\$ 212	\$ 317	\$ 296
97003	\$ 138	\$ 267	\$ 370	\$ 205	\$ 316	\$ 303
97004	\$ 210	\$ 563	\$ 646	\$ 75	\$ 128	\$ 1,151
97005	\$ 116	\$ 228	\$ 295	\$ 296	\$ 263	\$ 375
97006	\$ 143	\$ 233	\$ 330	\$ 151	\$ 253	\$ 416
97007	\$ 144	\$ 253	\$ 366	\$ 117	\$ 242	\$ 365
97008	\$ 149	\$ 277	\$ 438	\$ 352	\$ 113	\$ 355
97009	\$ 220	\$ 264	\$ 1,088	\$ 1,375	\$ 2,538	\$ 253
97011	\$ 140	\$ 520	\$ 207	\$ 19	\$ 742	\$ 237
97013	\$ 238	\$ 545	\$ 548	\$ 308	\$ 225	\$ 1,133
97015	\$ 151	\$ 270	\$ 414	\$ 423	\$ 857	\$ 719
97017	\$ 284	\$ 397	\$ 695	\$ 911	\$ 42	\$ 1,308
97019	\$ 157	\$ 601	\$ 564	\$ 172	\$ -	\$ 101
97020	\$ 186	\$ 1,462	\$ 656	\$ 11	\$ -	\$ -
97022	\$ 343	\$ 162	\$ 796	\$ 1,243	\$ 524	\$ 1,550
97023	\$ 207	\$ 258	\$ 464	\$ 508	\$ 164	\$ 1,271
97024	\$ 140	\$ 296	\$ 392	\$ 245	\$ 260	\$ 201
97026	\$ 152	\$ 460	\$ 417	\$ 395	\$ 554	\$ 590
97027	\$ 131	\$ 197	\$ 267	\$ 173	\$ 60	\$ 262
97028	\$ 85	\$ 255	\$ 798	\$ 720	\$ 396	\$ -
97030	\$ 160	\$ 294	\$ 461	\$ 180	\$ 397	\$ 1,120
97032	\$ 142	\$ 335	\$ 435	\$ 479	\$ 299	\$ -
97034	\$ 143	\$ 233	\$ 285	\$ 106	\$ 228	\$ 305
97035	\$ 122	\$ 224	\$ 339	\$ 368	\$ 145	\$ 211
97038	\$ 196	\$ 311	\$ 540	\$ 326	\$ 415	\$ 854
97041	\$ -	\$ -	\$ -	\$ -	\$ 46	\$ -
97042	\$ 229	\$ 562	\$ 785	\$ 479	\$ 542	\$ 195
97045	\$ 166	\$ 295	\$ 429	\$ 202	\$ 425	\$ 424
97049	\$ 174	\$ 242	\$ 628	\$ 33	\$ 88	\$ 502
97055	\$ 149	\$ 248	\$ 405	\$ 486	\$ 944	\$ 794
97060	\$ 126	\$ 281	\$ 400	\$ 239	\$ 560	\$ 431
97062	\$ 135	\$ 277	\$ 319	\$ 427	\$ 957	\$ 299
97067	\$ 146	\$ 370	\$ 426	\$ 112	\$ -	\$ 1,283
97068	\$ 126	\$ 301	\$ 296	\$ 271	\$ 116	\$ 918
97070	\$ 111	\$ 237	\$ 282	\$ 129	\$ 294	\$ 693
97071	\$ 122	\$ 247	\$ 358	\$ 138	\$ 2,166	\$ 500
97078	\$ 147	\$ 269	\$ 458	\$ 513	\$ 279	\$ 383
97080	\$ 166	\$ 312	\$ 426	\$ 299	\$ 1,619	\$ 366
97086	\$ 175	\$ 285	\$ 357	\$ 453	\$ 492	\$ 861

97089	\$	241	\$	379	\$	560	\$	205	\$	985	\$	1,091
97101	\$	170	\$	264	\$	816	\$	1,261	\$	740	\$	114
97106	\$	156	\$	390	\$	993	\$	107	\$	131	\$	368
97109	\$	115	\$	-	\$	112	\$	-	\$	-	\$	-
97111	\$	234	\$	355	\$	624	\$	137	\$	142	\$	113
97113	\$	135	\$	304	\$	341	\$	298	\$	100	\$	230
97114	\$	182	\$	704	\$	852	\$	201	\$	733	\$	392
97115	\$	105	\$	254	\$	253	\$	84	\$	-	\$	429
97116	\$	157	\$	528	\$	246	\$	87	\$	59	\$	2,490
97117	\$	168	\$	393	\$	577	\$	316	\$	270	\$	171
97119	\$	166	\$	415	\$	612	\$	127	\$	182	\$	492
97123	\$	116	\$	242	\$	285	\$	188	\$	387	\$	433
97124	\$	127	\$	256	\$	341	\$	82	\$	387	\$	399
97125	\$	-	\$	-	\$	-	\$	1	\$	-	\$	1,038
97127	\$	139	\$	284	\$	417	\$	212	\$	907	\$	269
97128	\$	258	\$	570	\$	970	\$	430	\$	257	\$	704
97132	\$	157	\$	168	\$	387	\$	254	\$	537	\$	423
97133	\$	115	\$	363	\$	455	\$	109	\$	1,138	\$	235
97137	\$	256	\$	428	\$	702	\$	573	\$	495	\$	99
97140	\$	179	\$	284	\$	383	\$	327	\$	559	\$	1,143
97148	\$	183	\$	471	\$	1,002	\$	190	\$	46	\$	3,349
97201	\$	88	\$	145	\$	258	\$	327	\$	551	\$	872
97202	\$	127	\$	208	\$	287	\$	312	\$	614	\$	290
97203	\$	130	\$	241	\$	352	\$	307	\$	422	\$	1,750
97204	\$	66	\$	111	\$	277	\$	673	\$	878	\$	2,027
97205	\$	71	\$	127	\$	242	\$	209	\$	461	\$	-
97206	\$	134	\$	192	\$	280	\$	335	\$	403	\$	511
97209	\$	78	\$	138	\$	231	\$	328	\$	12,811	\$	1,484
97210	\$	89	\$	141	\$	186	\$	411	\$	420	\$	568
97211	\$	65	\$	196	\$	-	\$	52	\$	-	\$	-
97212	\$	-	\$	-	\$	-	\$	-	\$	75	\$	-
97213	\$	112	\$	213	\$	274	\$	218	\$	-	\$	476
97214	\$	90	\$	160	\$	184	\$	255	\$	739	\$	947
97215	\$	126	\$	199	\$	249	\$	105	\$	275	\$	374
97216	\$	155	\$	243	\$	387	\$	236	\$	372	\$	387
97217	\$	130	\$	211	\$	243	\$	326	\$	324	\$	411
97219	\$	124	\$	246	\$	352	\$	196	\$	181	\$	268
97221	\$	115	\$	238	\$	297	\$	126	\$	94	\$	-
97222	\$	117	\$	269	\$	425	\$	175	\$	365	\$	1,245
97223	\$	143	\$	242	\$	295	\$	348	\$	517	\$	635
97224	\$	145	\$	250	\$	417	\$	305	\$	322	\$	1,452
97225	\$	128	\$	178	\$	416	\$	80	\$	138	\$	432
97227	\$	76	\$	137	\$	215	\$	3	\$	91	\$	266
97229	\$	120	\$	222	\$	338	\$	227	\$	206	\$	278
97230	\$	144	\$	285	\$	437	\$	644	\$	722	\$	929
97231	\$	231	\$	459	\$	376	\$	189	\$	106	\$	402
97232	\$	85	\$	161	\$	194	\$	418	\$	1,215	\$	683

97233	\$	139	\$	274	\$	403	\$	171	\$	501	\$	861
97236	\$	151	\$	309	\$	561	\$	310	\$	417	\$	1,416
97239	\$	97	\$	172	\$	251	\$	147	\$	584	\$	843
97240	\$	-	\$	-	\$	-	\$	160	\$	-	\$	-
97266	\$	145	\$	281	\$	515	\$	246	\$	399	\$	1,285
97267	\$	149	\$	234	\$	345	\$	151	\$	356	\$	438
97286	\$	-	\$	-	\$	-	\$	889	\$	-	\$	-
97301	\$	147	\$	257	\$	336	\$	322	\$	472	\$	1,854
97302	\$	129	\$	269	\$	370	\$	181	\$	1,076	\$	846
97303	\$	122	\$	256	\$	381	\$	123	\$	1,917	\$	337
97304	\$	153	\$	448	\$	437	\$	29	\$	-	\$	105
97305	\$	153	\$	201	\$	335	\$	189	\$	352	\$	578
97306	\$	124	\$	263	\$	445	\$	222	\$	174	\$	2,663
97310	\$	-	\$	-	\$	-	\$	187	\$	-	\$	-
97317	\$	165	\$	308	\$	427	\$	143	\$	564	\$	795
97325	\$	311	\$	486	\$	265	\$	140	\$	74	\$	406
97338	\$	163	\$	446	\$	-	\$	511	\$	-	\$	-
97347	\$	168	\$	304	\$	534	\$	90	\$	-	\$	194
97352	\$	114	\$	110	\$	81	\$	2	\$	-	\$	-
97362	\$	156	\$	405	\$	277	\$	609	\$	3,457	\$	530
97371	\$	383	\$	653	\$	-	\$	-	\$	-	\$	-
97375	\$	229	\$	484	\$	207	\$	67	\$	57	\$	-
97378	\$	217	\$	355	\$	448	\$	370	\$	165	\$	396
97381	\$	168	\$	312	\$	363	\$	156	\$	504	\$	235
97385	\$	233	\$	288	\$	57	\$	-	\$	-	\$	-
97392	\$	144	\$	274	\$	400	\$	425	\$	262	\$	1,126
97396	\$	152	\$	156	\$	734	\$	21	\$	143	\$	230

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Counts were made on customers that received a notice at any point between February 1, 2023 and February 28, 2023.

Zip Code	Disconnect Notice Small Commercial		Disconnect Notice Residential		
	15-Day Notice	5-Day Notice	15-Day Notice	5-Day Notice	Friendly Reminder
97002	25	12	322	260	24
97003	32	26	2,117	1,754	127
97004	16	20	253	166	13
97005	110	39	2,378	1,849	177
97006	68	24	2,938	2,180	211
97007	30	19	2,100	1,635	160
97008	28	11	1,999	1,234	144
97009	50	39	632	332	30
97011	5	3	95	65	9
97013	25	27	366	283	20
97015	61	24	1,620	988	117
97017	13	12	243	203	7
97019	9	4	150	52	12
97020			58	38	
97022	24	8	349	101	10
97023	46	23	992	424	42
97024	12	18	915	959	56
97026	10	12	320	221	14
97027	13		859	365	74
97028	4	3	34	19	10
97030	77	65	3,655	3,195	255
97032	18	11	381	309	19
97034	13	9	530	378	81
97035	49	49	994	818	133
97038	51	20	1,365	687	55
97042	16	13	230	171	9
97045	122	90	3,544	2,652	229
97049	5	6	220	159	15
97055	58	40	1,375	919	85
97056			1		
97060	34	42	1,235	1,472	58
97062	137	84	1,732	1,537	114
97067	15	6	185	146	11
97068	25	14	942	746	94
97070	84	47	1,474	1,186	130
97071	107	60	1,754	1,249	171

97078	25	15	1,851	1,503	103
97080	36	30	3,155	2,575	194
97086	41	16	1,796	898	172
97089	28	9	721	351	43
97101	20	9	330	243	13
97106	9	5	212	160	11
97109			8	6	
97111	11	7	216	200	18
97113	27	27	884	807	50
97114	54	20	343	264	18
97115	10	1	158	56	19
97116	5	3	95	80	10
97117	4	4	55	44	2
97119	12	7	338	293	25
97123	99	110	2,307	2,386	134
97124	92	58	2,837	2,555	213
97125	1	1			
97127		3	251	266	15
97128	9	8	77	63	3
97132	100	29	1,539	716	141
97133	17	13	257	177	23
97137	13	10	87	75	6
97140	80	48	1,031	609	81
97148	6	8	285	244	13
97201	30	25	709	638	109
97202	143	34	2,326	1,182	281
97203	79	47	2,299	1,871	205
97204	42	39	80	88	5
97205	18	11	380	359	53
97206	83	15	3,194	1,085	288
97209	153	116	1,721	1,615	240
97210	76	53	697	583	115
97211			2	2	
97213	8	6	398	289	36
97214	132	99	1,803	1,547	253
97215	17	7	736	539	78
97216	17	15	755	646	57
97217	76	60	1,890	1,630	183
97219	34	56	1,598	1,450	147
97221	7	2	559	419	59
97222	70	44	2,365	1,589	200
97223	110	41	3,228	1,775	261
97224	58	46	1,742	1,054	165
97225	23	4	1,212	673	130
97227	3	2	43	24	6
97229	53	14	2,356	1,678	242
97230	114	108	3,393	2,989	225

97231	22	10	219	161	23
97232	40	22	566	478	71
97233	83	54	4,602	4,139	262
97236	82	63	3,680	3,241	214
97239	37	33	939	795	122
97251	1	2			
97266	96	61	3,215	2,457	196
97267	34	19	1,999	1,116	130
97286	1				
97301	152	80	4,710	3,111	313
97302	122	68	2,479	2,197	204
97303	19	15	1,716	1,318	116
97304	7	4	155	120	20
97305	65	22	3,727	1,639	254
97306	23	14	1,882	1,583	130
97310	1				
97317	41	34	1,771	1,396	97
97325	3	3	19	18	1
97338	3		24	19	2
97347	2	2	204	173	15
97352			18	15	
97362	11	10	217	126	11
97371	2		12	8	1
97375	1	2	89	48	8
97378	23	5	648	282	50
97381	36	17	836	549	66
97385	2		16	17	3
97392	16	8	245	201	22
97396	5	3	338	111	9

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during February 2023.

Zip Code	Non-Residential	Residential
97002	0	6
97003	0	27
97004	0	2
97005	0	43
97006	0	43
97007	0	23
97008	0	36
97009	1	5
97015	0	23
97017	0	1
97020	0	1
97022	0	4
97023	0	10
97024	0	14
97027	0	6
97030	2	74
97032	0	1
97035	0	6
97038	0	8
97045	0	16
97055	0	9
97060	0	10
97062	0	20
97067	0	2
97068	0	3
97070	0	4
97071	0	7
97078	0	32
97080	1	41
97086	0	37
97089	0	7
97106	0	1
97113	1	4
97114	0	1
97119	0	1
97123	0	11
97124	0	20
97127	0	1
97132	0	5
97133	0	2
97140	1	6

97201	0	5
97202	2	42
97203	0	29
97204	0	1
97205	0	3
97206	0	49
97209	0	25
97210	0	1
97213	0	3
97214	0	28
97215	1	4
97216	0	2
97217	0	29
97219	0	10
97221	0	3
97222	0	29
97223	0	52
97224	0	22
97225	0	22
97229	0	20
97230	0	48
97232	0	5
97233	0	65
97236	0	34
97239	0	6
97266	0	27
97267	0	19
97301	1	77
97302	0	16
97303	0	4
97305	0	52
97306	0	8
97317	0	25
97325	0	1
97352	0	1
97362	0	4
97375	0	1
97378	0	3
97381	0	2
97385	0	1
97392	0	2
97396	1	3

Attachment A subpart m - Total number of service reconnections, segmented by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Counts were made on customers that were reconnected at any point during February 2023.

Zip Code	Non-Residential				Residential			
	24-hour	48-hour	<7 days	>7 days	24-hour	48-hour	<7 days	>7 days
97002					3			
97003					19	3	1	
97004					2			
97005					21	5	2	1
97006					31	3	4	
97007					16	1	1	1
97008					28	5	2	
97009	1				3			1
97015					15	2	2	1
97017					1			
97020					1			
97022						2	1	
97023					6	1	1	
97024					9	1	1	
97027					4		1	
97030				1	37	12	4	1
97032						1		
97035					5			
97038					6		1	
97045					9	1	2	
97055					7	1	1	
97060					4	4		
97062					13	2		
97067					2			
97068					3			
97070					3		1	
97071					4	2		1
97078					21	3	2	
97080					26	5	2	
97086					20	5	3	
97089					6	1		
97106						1		
97113						3	1	
97114					1			
97119					1			
97123					9	1	1	
97124					11	3	2	
97132					3	1		

97133		2			
97140		1	1	1	1
97201		3		2	
97202	2	22	4	3	3
97203		17	3	5	
97204				1	
97205		3			
97206		29	4	5	1
97209		7	3	6	
97210		1			
97213		1		1	
97214		13	5	1	
97215		2	1		
97216		2			
97217		14	3	2	2
97219		5	1	2	
97221		2			
97222		15	4	6	
97223		39	3	2	
97224		12	4		
97225		13	2		
97229		13	2	2	1
97230		19	7	5	
97232		1	1	1	
97233		36	10	9	1
97236		17	5	5	
97239		1		1	1
97266		16	2	2	
97267		12	2	1	
97301	1	40	13	10	
97302		12	1	2	
97303		3			
97305		34	7	5	
97306		4	2		
97317		17	4	1	1
97325			1		
97352		1			
97362		4			
97375				1	
97378		3			
97381		2			
97385		1			
97392		1		1	

Month	Disconnect Count	Customer Count	Percent Disconnected
201806	0	103,396	0.00%
201807	0	103,383	0.00%
201808	0	103,699	0.00%
201809	0	103,797	0.00%
201810	0	103,764	0.00%
201811	1	103,759	0.00%
201812	0	103,844	0.00%
201901	1	103,870	0.00%
201902	167	103,924	0.16%
201903	157	103,731	0.15%
201904	109	103,625	0.11%
201905	93	103,652	0.09%
201906	51	103,676	0.05%
201907	57	103,961	0.05%
201908	37	103,999	0.04%
201909	45	103,986	0.04%
201910	50	104,134	0.05%
201911	54	104,263	0.05%
201912	40	104,145	0.04%
202001	68	104,306	0.07%
202002	48	104,429	0.05%
202003	28	104,516	0.03%
202004	0	104,549	0.00%
202005	0	104,603	0.00%
202006	0	104,617	0.00%
202007	0	104,643	0.00%
202008	0	104,674	0.00%
202009	0	104,747	0.00%
202010	1	104,928	0.00%
202011	0	105,021	0.00%
202012	7	105,154	0.01%
202101	3	105,242	0.00%
202102	2	105,272	0.00%
202103	28	105,307	0.03%
202104	64	105,413	0.06%
202105	45	105,419	0.04%
202106	69	105,457	0.07%
202107	46	105,579	0.04%
202108	46	105,689	0.04%
202109	56	105,821	0.05%
202110	31	105,856	0.03%
202111	41	105,918	0.04%
202112	28	105,871	0.03%
202201	50	105,975	0.05%
202202	55	106,034	0.05%
202203	39	106,114	0.04%

202204	32	106,319	0.03%
202205	54	106,475	0.05%
202206	64	106,638	0.06%
202207	49	106,686	0.05%
202208	68	106,721	0.06%
202209	36	106,723	0.03%
202210	50	106,735	0.05%
202211	26	106,851	0.02%
202212	32	106,900	0.03%
202301	39	106,879	0.04%
202302	11	106,916	0.01%

Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of February 2023.

Zip Code	Non-Residential	Residential
97002	948	2,250
97003	779	11,158
97004	466	1,789
97005	2,528	12,326
97006	1,672	19,162
97007	951	18,888
97008	1,177	11,998
97009	1,131	3,414
97011	69	489
97013	833	2,378
97015	2,036	9,190
97017	227	1,125
97019	271	1,227
97020	76	375
97022	416	1,455
97023	1,085	4,983
97024	538	4,670
97026	284	1,214
97027	482	4,951
97028	144	807
97030	2,212	15,535
97032	495	1,752
97034	884	8,478
97035	1,347	11,422
97036	21	2
97038	1,192	6,401
97041	7	
97042	336	1,227
97045	3,523	22,420
97049	166	1,641
97051	5	
97055	1,542	8,046
97056	8	29
97060	1,123	8,148
97062	2,062	11,462
97067	412	1,363
97068	1,212	11,741
97070	1,872	11,551
97071	1,681	10,395
97078	513	9,164
97079	1	
97080	911	16,671

97086	1,027	13,196
97089	787	5,029
97101	344	1,565
97106	361	1,597
97109	20	82
97111	356	1,505
97113	664	5,402
97114	546	1,790
97115	344	1,729
97116	293	849
97117	69	267
97119	374	1,636
97123	2,713	18,597
97124	3,261	21,760
97125	6	18
97127	98	1,538
97128	172	498
97132	1,959	12,153
97133	482	2,381
97137	285	488
97140	1,672	9,566
97148	335	1,361
97201	727	7,374
97202	2,636	20,278
97203	1,450	13,187
97204	606	417
97205	315	3,283
97206	1,625	22,138
97208	1	
97209	2,151	15,448
97210	1,868	7,988
97211	12	7
97212	1	
97213	263	3,129
97214	2,929	15,504
97215	515	7,739
97216	481	4,241
97217	1,700	13,025
97218	4	
97219	1,345	17,593
97221	325	5,582
97222	1,965	15,651
97223	2,461	21,160
97224	1,658	16,073
97225	1,168	11,622
97227	58	425
97229	1,560	28,499

97230	2,087	15,682
97231	537	2,003
97232	820	5,354
97233	1,158	15,358
97236	995	13,980
97239	789	10,044
97251	12	
97266	1,475	13,406
97267	1,098	12,874
97280	1	
97291	1	
97301	3,058	19,280
97302	2,782	17,339
97303	1,096	10,746
97304	283	1,346
97305	1,886	15,742
97306	833	13,976
97310	31	
97311	1	
97312	3	
97317	1,255	8,461
97325	62	162
97338	82	250
97347	206	797
97352	33	124
97362	309	1,538
97371	44	106
97373	1	
97375	118	523
97378	556	2,850
97381	1,192	6,494
97385	57	162
97392	370	1,955
97396	244	1,374
97240	1	
97286	1	
97294	1	

Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period*

Counts were made on customers that had late pay charges at any point during February 2023.

Zip Code	Non-Residential	Residential
97002	98	238
97003	100	1512
97004	68	195
97005	290	1980
97006	267	2137
97007	91	1738
97008	116	1411
97009	153	418
97011	17	83
97013	98	248
97015	244	1227
97017	28	157
97019	25	166
97020	8	43
97022	62	215
97023	132	757
97024	51	475
97026	33	221
97027	55	691
97028	2	51
97030	287	2327
97032	57	294
97034	71	535
97035	118	850
97038	205	983
97041	0	
97042	46	160
97045	415	2739
97049	23	188
97055	250	1156
97056		1
97060	86	555
97062	254	1144
97067	30	149
97068	52	585
97070	230	1231
97071	250	1517
97078	98	1351
97080	128	2175
97086	145	1470
97089	100	559

97101	70	228
97106	34	159
97109		4
97111	34	147
97113	101	536
97114	104	253
97115	39	178
97116	33	88
97117	9	35
97119	58	229
97123	202	1250
97124	255	1617
97125	3	
97127	3	137
97128	17	39
97132	231	1370
97133	66	225
97137	24	61
97140	225	936
97148	32	193
97201	64	923
97202	388	2452
97203	185	1826
97204	79	84
97205	52	516
97206	259	2689
97209	403	2365
97210	217	928
97211		2
97213	24	419
97214	411	2233
97215	71	758
97216	76	585
97217	213	1789
97218	1	
97219	48	874
97221	31	430
97222	261	2116
97223	274	2469
97224	146	1448
97225	110	1064
97227	10	48
97229	142	2271
97230	212	1689
97231	70	220
97232	134	725
97233	221	2525

97236	211	2231
97239	113	1061
97251	1	
97266	285	2125
97267	143	1511
97301	370	3097
97302	243	1440
97303	112	1353
97304	39	120
97305	289	2607
97306	98	1533
97317	154	1124
97325	8	15
97338	11	19
97347	23	155
97352	1	16
97362	22	178
97371	4	7
97375	15	71
97378	103	474
97381	141	732
97385	3	13
97392	40	209
97396	26	237

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before February 28, 2023, have close dates after January 31, 2023, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		77
97003		530
97004		46
97005		583
97006		809
97007		465
97008		513
97009	2	128
97011		14
97013	1	68
97015		432
97017		41
97019		43
97020		24
97022	1	87
97023		219
97024		327
97026		70
97027		258
97028		2
97030		1090
97032		88
97034		54
97035		213
97038	1	343
97042		43
97045	1	870
97049		38
97055		345
97060	1	443
97062	1	425
97067		43
97068		191
97070		347
97071	1	417
97078		447
97080		783
97086	1	443
97089	1	131

97101		54
97106	1	44
97109		1
97111		40
97113	1	224
97114		84
97115		53
97116		20
97117		8
97119	1	63
97123		664
97124	1	744
97127		84
97128		19
97132		404
97133		54
97137		21
97140		212
97148		60
97201		144
97202		458
97203		528
97204		19
97205		84
97206	1	751
97209	2	392
97210		120
97211		1
97213		81
97214	2	319
97215		140
97216		173
97217		400
97219		352
97221		104
97222		666
97223		785
97224	2	438
97225		257
97227		5
97229		564
97230		914
97231		37
97232		118
97233		1289
97236		1065
97239		157

97266		821
97267		465
97301	1	1423
97302		730
97303		493
97304		25
97305		981
97306		572
97317		477
97325		8
97338		11
97347		37
97352		4
97362		59
97371		3
97375		18
97378		194
97381		211
97385		3
97392		61
97396		97
NULL	2	30

*May include customers with TPAs prior to March 17th, 2020

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during February 2023 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		19
97003		84
97004		11
97005		143
97006		171
97007		109
97008		118
97009	1	15
97011		3
97013		9
97015		81
97017		9
97019		10
97020		3
97022	1	19
97023		38
97024		80
97026		16
97027		57
97030		219
97032		11
97034		11
97035		52
97038		61
97042		4
97045		175
97049		4
97055		58
97060	1	82
97062		81
97067		8
97068		31
97070		81
97071		84
97078		76
97080		143
97086		93
97089		29
97101		13
97106		7
97111		5

97113		44
97114		16
97115		15
97116		3
97117		1
97119		9
97123		150
97124		167
97127		12
97128		3
97132		88
97133		9
97137		2
97140		34
97148		9
97201		31
97202		113
97203		103
97204		5
97205		19
97206	1	168
97209		74
97210		28
97211		1
97213		15
97214		73
97215		30
97216		35
97217		97
97219		79
97221		20
97222		145
97223		171
97224		90
97225		63
97229		114
97230		203
97231		8
97232		26
97233		284
97236		218
97239		36
97266		159
97267		94
97301		344
97302		156
97303		89

97304	4
97305	204
97306	106
97317	101
97325	1
97338	1
97347	2
97352	1
97362	15
97375	1
97378	42
97381	36
97385	2
97392	9
97396	20
NULL	18

*New TPAs entered into during current month

Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last Friday of February 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	119	32	10	32	7	10
97003	826	280	95	38	16	6
97004	71	12	5	16	5	15
97005	1,177	388	138	80	49	29
97006	1,219	448	146	113	57	13
97007	893	241	71	34	45	5
97008	902	267	61	49	11	6
97009	143	55	25	37	23	8
97011	14	7	4	3	3	2
97013	98	17	4	33	7	15
97015	733	271	82	106	21	31
97017	74	10	2	10	1	4
97019	48	6	6	4		4
97020	23	1	2	1		
97022	32	31	15	2	8	10
97023	194	105	40	31	15	13
97024	317	96	36	25	11	9
97026	84	22	1	5	8	4
97027	220	109	37	9	3	4
97028	11	1	3	5	1	
97030	1,400	478	164	144	24	15
97032	116	26	6	20	4	
97034	183	44	17	14	2	7
97035	335	81	38	62	5	7
97038	465	151	50	74	19	20
97041					1	
97042	56	15	5	9	5	4
97045	1,103	290	138	129	50	49
97049	52	8	7	1	1	5
97055	327	122	53	34	22	27
97060	480	133	47	27	15	13
97062	656	213	85	75	75	13
97067	45	14	7	5		4
97068	303	69	29	30	8	8
97070	519	128	54	67	20	10
97071	555	144	50	44	20	23
97078	750	241	68	32	17	6
97080	1,251	346	105	55	12	15

97086	928	252	104	49	28	14
97089	306	76	22	50	12	14
97101	79	20	16	12	8	4
97106	54	10	2	13	2	4
97109	3		1			
97111	71	14	10	12	2	3
97113	298	71	23	17	4	10
97114	100	23	8	15	4	3
97115	42	12	9	4		2
97116	29	4	2	8	4	4
97117	13	1	1	2	3	2
97119	85	22	11	19	6	6
97123	841	207	95	80	56	35
97124	992	285	104	74	67	23
97125				1		1
97127	64	15	13	2	1	3
97128	22	6	4	6	1	3
97132	372	159	69	53	8	28
97133	55	10	6	10	3	7
97137	24	5	2	11	3	1
97140	471	125	37	106	41	23
97148	70	6	4	7	1	2
97201	367	175	192	20	10	8
97202	1,094	403	211	140	38	31
97203	1,056	354	151	66	16	17
97204	33	13	31	28	6	7
97205	206	99	107	10	2	
97206	1,080	524	231	63	30	19
97209	1,024	394	413	89	19	31
97210	345	142	153	40	11	9
97211	1	1		1		
97212					1	
97213	196	63	37	9		5
97214	1,087	370	337	151	45	34
97215	364	101	62	27	3	6
97216	251	65	74	47	4	5
97217	859	300	194	87	13	21
97219	556	162	63	35	10	13
97221	189	58	36	13	3	
97222	779	199	140	36	9	25
97223	1,420	484	148	183	52	30
97224	767	246	81	97	16	11
97225	348	200	63	6	30	9
97227	20	8	3	2	1	1
97229	807	249	120	28	57	5
97230	1,022	338	140	50	11	22
97231	53	16	9	9	8	12

97232	307	143	108	38	6	7
97233	1,593	626	269	50	20	35
97236	1,208	424	186	47	11	33
97239	422	149	134	30	9	8
97240				1		
97266	1,144	394	203	99	24	35
97267	507	234	93	24	14	13
97286				1		
97301	1,568	757	275	120	30	38
97302	875	269	102	76	19	33
97303	509	156	60	13	4	8
97304	29	5	2	8		3
97305	1,184	559	187	54	25	37
97306	664	168	67	27	4	11
97310				1		
97317	650	251	65	56	27	19
97325	6	3	2	2	1	2
97338	9	2		2		
97347	52	21	9	3		2
97352	6	2	1	1		
97362	104	37	4	15	1	1
97371	3	1				
97375	34	6	5	9	1	
97378	262	78	33	36	7	14
97381	373	107	35	54	17	12
97385	7	3	1			
97392	86	29	13	11	4	7
97396	38	48	8	1	4	1

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last Friday of February 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 25,829	\$ 13,859	\$ 3,021	\$ 6,788	\$ 2,218	\$ 2,961
97003	\$ 113,696	\$ 74,897	\$ 35,151	\$ 7,797	\$ 5,057	\$ 1,817
97004	\$ 14,916	\$ 6,758	\$ 3,231	\$ 1,195	\$ 641	\$ 17,269
97005	\$ 136,150	\$ 88,560	\$ 40,765	\$ 23,646	\$ 12,872	\$ 10,870
97006	\$ 174,131	\$ 104,547	\$ 48,151	\$ 17,111	\$ 14,429	\$ 5,409
97007	\$ 128,525	\$ 61,076	\$ 25,997	\$ 3,966	\$ 10,893	\$ 1,827
97008	\$ 134,614	\$ 73,963	\$ 26,748	\$ 17,247	\$ 1,248	\$ 2,131
97009	\$ 31,454	\$ 14,515	\$ 27,189	\$ 50,866	\$ 58,370	\$ 2,024
97011	\$ 1,959	\$ 3,637	\$ 827	\$ 57	\$ 2,226	\$ 475
97013	\$ 23,348	\$ 9,264	\$ 2,190	\$ 10,151	\$ 1,573	\$ 16,994
97015	\$ 110,642	\$ 73,138	\$ 33,910	\$ 44,854	\$ 17,989	\$ 22,284
97017	\$ 21,005	\$ 3,973	\$ 1,391	\$ 9,108	\$ 42	\$ 5,232
97019	\$ 7,529	\$ 3,604	\$ 3,382	\$ 686		\$ 403
97020	\$ 4,282	\$ 1,462	\$ 1,312	\$ 11		
97022	\$ 10,978	\$ 5,012	\$ 11,947	\$ 2,487	\$ 4,194	\$ 15,502
97023	\$ 40,124	\$ 27,133	\$ 18,566	\$ 15,735	\$ 2,457	\$ 16,521
97024	\$ 44,435	\$ 28,444	\$ 14,097	\$ 6,117	\$ 2,862	\$ 1,813
97026	\$ 12,777	\$ 10,114	\$ 417	\$ 1,977	\$ 4,432	\$ 2,360
97027	\$ 28,818	\$ 21,467	\$ 9,873	\$ 1,561	\$ 179	\$ 1,050
97028	\$ 930	\$ 255	\$ 2,394	\$ 3,598	\$ 396	
97030	\$ 223,611	\$ 140,443	\$ 75,587	\$ 25,927	\$ 9,521	\$ 16,797
97032	\$ 16,463	\$ 8,716	\$ 2,608	\$ 9,582	\$ 1,196	
97034	\$ 26,250	\$ 10,256	\$ 4,847	\$ 1,481	\$ 455	\$ 2,136
97035	\$ 40,733	\$ 18,112	\$ 12,886	\$ 22,807	\$ 724	\$ 1,476
97038	\$ 91,051	\$ 46,941	\$ 26,991	\$ 24,103	\$ 7,889	\$ 17,074
97041					\$ 46	
97042	\$ 12,814	\$ 8,433	\$ 3,925	\$ 4,312	\$ 2,710	\$ 779
97045	\$ 183,477	\$ 85,630	\$ 59,145	\$ 26,077	\$ 21,245	\$ 20,754
97049	\$ 9,030	\$ 1,933	\$ 4,395	\$ 33	\$ 88	\$ 2,508
97055	\$ 48,633	\$ 30,277	\$ 21,481	\$ 16,509	\$ 20,759	\$ 21,437
97060	\$ 60,305	\$ 37,332	\$ 18,786	\$ 6,466	\$ 8,398	\$ 5,600
97062	\$ 88,701	\$ 58,964	\$ 27,147	\$ 32,037	\$ 71,738	\$ 3,889
97067	\$ 6,551	\$ 5,179	\$ 2,984	\$ 560		\$ 5,132
97068	\$ 38,108	\$ 20,776	\$ 8,594	\$ 8,126	\$ 925	\$ 7,348
97070	\$ 57,581	\$ 30,308	\$ 15,233	\$ 8,658	\$ 5,872	\$ 6,926
97071	\$ 67,872	\$ 35,628	\$ 17,880	\$ 6,078	\$ 43,328	\$ 11,511
97078	\$ 110,311	\$ 64,737	\$ 31,155	\$ 16,421	\$ 4,742	\$ 2,296
97080	\$ 207,597	\$ 107,789	\$ 44,732	\$ 16,457	\$ 19,427	\$ 5,488
97086	\$ 162,768	\$ 71,744	\$ 37,121	\$ 22,214	\$ 13,774	\$ 12,061

97089	\$ 73,811	\$ 28,775	\$ 12,318	\$ 10,261	\$ 11,816	\$ 15,270
97101	\$ 13,418	\$ 5,288	\$ 13,063	\$ 15,128	\$ 5,919	\$ 457
97106	\$ 8,403	\$ 3,899	\$ 1,986	\$ 1,397	\$ 262	\$ 1,473
97109	\$ 345		\$ 112			
97111	\$ 16,597	\$ 4,974	\$ 6,236	\$ 1,644	\$ 284	\$ 340
97113	\$ 40,093	\$ 21,576	\$ 7,837	\$ 5,067	\$ 400	\$ 2,305
97114	\$ 18,207	\$ 16,186	\$ 6,819	\$ 3,020	\$ 2,930	\$ 1,177
97115	\$ 4,426	\$ 3,043	\$ 2,275	\$ 337		\$ 858
97116	\$ 4,558	\$ 2,112	\$ 492	\$ 698	\$ 235	\$ 9,959
97117	\$ 2,182	\$ 393	\$ 577	\$ 633	\$ 809	\$ 342
97119	\$ 14,143	\$ 9,133	\$ 6,735	\$ 2,419	\$ 1,091	\$ 2,953
97123	\$ 97,355	\$ 50,144	\$ 27,080	\$ 15,023	\$ 21,673	\$ 15,167
97124	\$ 126,460	\$ 72,990	\$ 35,486	\$ 6,076	\$ 25,921	\$ 9,178
97125				\$ 1		\$ 1,038
97127	\$ 8,913	\$ 4,260	\$ 5,420	\$ 424	\$ 907	\$ 808
97128	\$ 5,671	\$ 3,420	\$ 3,880	\$ 2,583	\$ 257	\$ 2,113
97132	\$ 58,495	\$ 26,653	\$ 26,671	\$ 13,464	\$ 4,292	\$ 11,831
97133	\$ 6,311	\$ 3,629	\$ 2,731	\$ 1,085	\$ 3,413	\$ 1,647
97137	\$ 6,156	\$ 2,142	\$ 1,403	\$ 6,308	\$ 1,486	\$ 99
97140	\$ 84,336	\$ 35,511	\$ 14,166	\$ 34,688	\$ 22,899	\$ 26,299
97148	\$ 12,836	\$ 2,827	\$ 4,008	\$ 1,331	\$ 46	\$ 6,699
97201	\$ 32,404	\$ 25,379	\$ 49,476	\$ 6,549	\$ 5,505	\$ 6,975
97202	\$ 139,455	\$ 83,846	\$ 60,626	\$ 43,647	\$ 23,323	\$ 8,988
97203	\$ 137,099	\$ 85,445	\$ 53,095	\$ 20,285	\$ 6,752	\$ 29,752
97204	\$ 2,169	\$ 1,441	\$ 8,578	\$ 18,838	\$ 5,268	\$ 14,191
97205	\$ 14,601	\$ 12,571	\$ 25,907	\$ 2,093	\$ 922	
97206	\$ 144,686	\$ 100,681	\$ 64,649	\$ 21,135	\$ 12,086	\$ 9,701
97209	\$ 80,130	\$ 54,506	\$ 95,438	\$ 29,182	\$ 243,408	\$ 46,001
97210	\$ 30,617	\$ 19,961	\$ 28,472	\$ 16,430	\$ 4,618	\$ 5,110
97211	\$ 65	\$ 196		\$ 52		
97212					\$ 75	
97213	\$ 21,857	\$ 13,424	\$ 10,145	\$ 1,959		\$ 2,378
97214	\$ 97,578	\$ 59,045	\$ 61,966	\$ 38,475	\$ 33,256	\$ 32,184
97215	\$ 45,712	\$ 20,100	\$ 15,446	\$ 2,843	\$ 824	\$ 2,245
97216	\$ 38,948	\$ 15,803	\$ 28,623	\$ 11,089	\$ 1,489	\$ 1,936
97217	\$ 111,988	\$ 63,220	\$ 47,046	\$ 28,339	\$ 4,217	\$ 8,624
97219	\$ 68,945	\$ 39,786	\$ 22,151	\$ 6,857	\$ 1,807	\$ 3,478
97221	\$ 21,647	\$ 13,803	\$ 10,698	\$ 1,638	\$ 281	
97222	\$ 91,220	\$ 53,616	\$ 59,508	\$ 6,307	\$ 3,286	\$ 31,127
97223	\$ 202,387	\$ 117,171	\$ 43,646	\$ 63,706	\$ 26,877	\$ 19,046
97224	\$ 111,234	\$ 61,463	\$ 33,806	\$ 29,612	\$ 5,159	\$ 15,977
97225	\$ 44,497	\$ 35,611	\$ 26,207	\$ 478	\$ 4,128	\$ 3,892
97227	\$ 1,523	\$ 1,098	\$ 644	\$ 6	\$ 91	\$ 266
97229	\$ 96,440	\$ 55,303	\$ 40,618	\$ 6,351	\$ 11,730	\$ 1,388
97230	\$ 147,378	\$ 96,498	\$ 61,189	\$ 32,210	\$ 7,938	\$ 20,436
97231	\$ 12,230	\$ 7,351	\$ 3,384	\$ 1,702	\$ 845	\$ 4,818
97232	\$ 26,080	\$ 23,008	\$ 20,914	\$ 15,896	\$ 7,290	\$ 4,779

97233	\$ 221,623	\$ 171,773	\$ 108,537	\$ 8,553	\$ 10,011	\$ 30,125
97236	\$ 182,659	\$ 130,901	\$ 104,299	\$ 14,575	\$ 4,588	\$ 46,721
97239	\$ 40,779	\$ 25,616	\$ 33,611	\$ 4,418	\$ 5,256	\$ 6,746
97240				\$ 160		
97266	\$ 165,667	\$ 110,882	\$ 104,583	\$ 24,400	\$ 9,568	\$ 44,960
97267	\$ 75,506	\$ 54,681	\$ 32,074	\$ 3,615	\$ 4,989	\$ 5,688
97286				\$ 889		
97301	\$ 230,636	\$ 194,355	\$ 92,455	\$ 38,646	\$ 14,173	\$ 70,448
97302	\$ 112,891	\$ 72,239	\$ 37,736	\$ 13,737	\$ 20,441	\$ 27,929
97303	\$ 62,246	\$ 39,907	\$ 22,857	\$ 1,599	\$ 7,668	\$ 2,692
97304	\$ 4,425	\$ 2,238	\$ 874	\$ 233		\$ 315
97305	\$ 181,156	\$ 112,199	\$ 62,621	\$ 10,205	\$ 8,805	\$ 21,403
97306	\$ 82,457	\$ 44,153	\$ 29,830	\$ 5,987	\$ 696	\$ 29,289
97310				\$ 187		
97317	\$ 107,469	\$ 77,370	\$ 27,725	\$ 8,015	\$ 15,222	\$ 15,107
97325	\$ 1,864	\$ 1,459	\$ 529	\$ 280	\$ 74	\$ 811
97338	\$ 1,463	\$ 891		\$ 1,021		
97347	\$ 8,756	\$ 6,378	\$ 4,807	\$ 269		\$ 388
97352	\$ 682	\$ 219	\$ 81	\$ 2		
97362	\$ 16,238	\$ 14,975	\$ 1,109	\$ 9,134	\$ 3,457	\$ 530
97371	\$ 1,148	\$ 653				
97375	\$ 7,792	\$ 2,902	\$ 1,034	\$ 604	\$ 57	
97378	\$ 56,732	\$ 27,651	\$ 14,772	\$ 13,308	\$ 1,158	\$ 5,547
97381	\$ 62,497	\$ 33,381	\$ 12,706	\$ 8,445	\$ 8,568	\$ 2,816
97385	\$ 1,634	\$ 864	\$ 57			
97392	\$ 12,406	\$ 7,933	\$ 5,204	\$ 4,677	\$ 1,046	\$ 7,884
97396	\$ 5,773	\$ 7,494	\$ 5,874	\$ 21	\$ 573	\$ 230

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Averages were made on customers that had a balance on the last Friday of February 2023.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 217	\$ 433	\$ 302	\$ 212	\$ 317	\$ 296
97003	\$ 138	\$ 267	\$ 370	\$ 205	\$ 316	\$ 303
97004	\$ 210	\$ 563	\$ 646	\$ 75	\$ 128	\$ 1,151
97005	\$ 116	\$ 228	\$ 295	\$ 296	\$ 263	\$ 375
97006	\$ 143	\$ 233	\$ 330	\$ 151	\$ 253	\$ 416
97007	\$ 144	\$ 253	\$ 366	\$ 117	\$ 242	\$ 365
97008	\$ 149	\$ 277	\$ 438	\$ 352	\$ 113	\$ 355
97009	\$ 220	\$ 264	\$ 1,088	\$ 1,375	\$ 2,538	\$ 253
97011	\$ 140	\$ 520	\$ 207	\$ 19	\$ 742	\$ 237
97013	\$ 238	\$ 545	\$ 548	\$ 308	\$ 225	\$ 1,133
97015	\$ 151	\$ 270	\$ 414	\$ 423	\$ 857	\$ 719
97017	\$ 284	\$ 397	\$ 695	\$ 911	\$ 42	\$ 1,308
97019	\$ 157	\$ 601	\$ 564	\$ 172	\$ -	\$ 101
97020	\$ 186	\$ 1,462	\$ 656	\$ 11	\$ -	\$ -
97022	\$ 343	\$ 162	\$ 796	\$ 1,243	\$ 524	\$ 1,550
97023	\$ 207	\$ 258	\$ 464	\$ 508	\$ 164	\$ 1,271
97024	\$ 140	\$ 296	\$ 392	\$ 245	\$ 260	\$ 201
97026	\$ 152	\$ 460	\$ 417	\$ 395	\$ 554	\$ 590
97027	\$ 131	\$ 197	\$ 267	\$ 173	\$ 60	\$ 262
97028	\$ 85	\$ 255	\$ 798	\$ 720	\$ 396	\$ -
97030	\$ 160	\$ 294	\$ 461	\$ 180	\$ 397	\$ 1,120
97032	\$ 142	\$ 335	\$ 435	\$ 479	\$ 299	\$ -
97034	\$ 143	\$ 233	\$ 285	\$ 106	\$ 228	\$ 305
97035	\$ 122	\$ 224	\$ 339	\$ 368	\$ 145	\$ 211
97038	\$ 196	\$ 311	\$ 540	\$ 326	\$ 415	\$ 854
97041	\$ -	\$ -	\$ -	\$ -	\$ 46	\$ -
97042	\$ 229	\$ 562	\$ 785	\$ 479	\$ 542	\$ 195
97045	\$ 166	\$ 295	\$ 429	\$ 202	\$ 425	\$ 424
97049	\$ 174	\$ 242	\$ 628	\$ 33	\$ 88	\$ 502
97055	\$ 149	\$ 248	\$ 405	\$ 486	\$ 944	\$ 794
97060	\$ 126	\$ 281	\$ 400	\$ 239	\$ 560	\$ 431
97062	\$ 135	\$ 277	\$ 319	\$ 427	\$ 957	\$ 299
97067	\$ 146	\$ 370	\$ 426	\$ 112	\$ -	\$ 1,283
97068	\$ 126	\$ 301	\$ 296	\$ 271	\$ 116	\$ 918
97070	\$ 111	\$ 237	\$ 282	\$ 129	\$ 294	\$ 693
97071	\$ 122	\$ 247	\$ 358	\$ 138	\$ 2,166	\$ 500
97078	\$ 147	\$ 269	\$ 458	\$ 513	\$ 279	\$ 383
97080	\$ 166	\$ 312	\$ 426	\$ 299	\$ 1,619	\$ 366
97086	\$ 175	\$ 285	\$ 357	\$ 453	\$ 492	\$ 861

97089	\$	241	\$	379	\$	560	\$	205	\$	985	\$	1,091
97101	\$	170	\$	264	\$	816	\$	1,261	\$	740	\$	114
97106	\$	156	\$	390	\$	993	\$	107	\$	131	\$	368
97109	\$	115	\$	-	\$	112	\$	-	\$	-	\$	-
97111	\$	234	\$	355	\$	624	\$	137	\$	142	\$	113
97113	\$	135	\$	304	\$	341	\$	298	\$	100	\$	230
97114	\$	182	\$	704	\$	852	\$	201	\$	733	\$	392
97115	\$	105	\$	254	\$	253	\$	84	\$	-	\$	429
97116	\$	157	\$	528	\$	246	\$	87	\$	59	\$	2,490
97117	\$	168	\$	393	\$	577	\$	316	\$	270	\$	171
97119	\$	166	\$	415	\$	612	\$	127	\$	182	\$	492
97123	\$	116	\$	242	\$	285	\$	188	\$	387	\$	433
97124	\$	127	\$	256	\$	341	\$	82	\$	387	\$	399
97125	\$	-	\$	-	\$	-	\$	1	\$	-	\$	1,038
97127	\$	139	\$	284	\$	417	\$	212	\$	907	\$	269
97128	\$	258	\$	570	\$	970	\$	430	\$	257	\$	704
97132	\$	157	\$	168	\$	387	\$	254	\$	537	\$	423
97133	\$	115	\$	363	\$	455	\$	109	\$	1,138	\$	235
97137	\$	256	\$	428	\$	702	\$	573	\$	495	\$	99
97140	\$	179	\$	284	\$	383	\$	327	\$	559	\$	1,143
97148	\$	183	\$	471	\$	1,002	\$	190	\$	46	\$	3,349
97201	\$	88	\$	145	\$	258	\$	327	\$	551	\$	872
97202	\$	127	\$	208	\$	287	\$	312	\$	614	\$	290
97203	\$	130	\$	241	\$	352	\$	307	\$	422	\$	1,750
97204	\$	66	\$	111	\$	277	\$	673	\$	878	\$	2,027
97205	\$	71	\$	127	\$	242	\$	209	\$	461	\$	-
97206	\$	134	\$	192	\$	280	\$	335	\$	403	\$	511
97209	\$	78	\$	138	\$	231	\$	328	\$	12,811	\$	1,484
97210	\$	89	\$	141	\$	186	\$	411	\$	420	\$	568
97211	\$	65	\$	196	\$	-	\$	52	\$	-	\$	-
97212	\$	-	\$	-	\$	-	\$	-	\$	75	\$	-
97213	\$	112	\$	213	\$	274	\$	218	\$	-	\$	476
97214	\$	90	\$	160	\$	184	\$	255	\$	739	\$	947
97215	\$	126	\$	199	\$	249	\$	105	\$	275	\$	374
97216	\$	155	\$	243	\$	387	\$	236	\$	372	\$	387
97217	\$	130	\$	211	\$	243	\$	326	\$	324	\$	411
97219	\$	124	\$	246	\$	352	\$	196	\$	181	\$	268
97221	\$	115	\$	238	\$	297	\$	126	\$	94	\$	-
97222	\$	117	\$	269	\$	425	\$	175	\$	365	\$	1,245
97223	\$	143	\$	242	\$	295	\$	348	\$	517	\$	635
97224	\$	145	\$	250	\$	417	\$	305	\$	322	\$	1,452
97225	\$	128	\$	178	\$	416	\$	80	\$	138	\$	432
97227	\$	76	\$	137	\$	215	\$	3	\$	91	\$	266
97229	\$	120	\$	222	\$	338	\$	227	\$	206	\$	278
97230	\$	144	\$	285	\$	437	\$	644	\$	722	\$	929
97231	\$	231	\$	459	\$	376	\$	189	\$	106	\$	402
97232	\$	85	\$	161	\$	194	\$	418	\$	1,215	\$	683

97233	\$	139	\$	274	\$	403	\$	171	\$	501	\$	861
97236	\$	151	\$	309	\$	561	\$	310	\$	417	\$	1,416
97239	\$	97	\$	172	\$	251	\$	147	\$	584	\$	843
97240	\$	-	\$	-	\$	-	\$	160	\$	-	\$	-
97266	\$	145	\$	281	\$	515	\$	246	\$	399	\$	1,285
97267	\$	149	\$	234	\$	345	\$	151	\$	356	\$	438
97286	\$	-	\$	-	\$	-	\$	889	\$	-	\$	-
97301	\$	147	\$	257	\$	336	\$	322	\$	472	\$	1,854
97302	\$	129	\$	269	\$	370	\$	181	\$	1,076	\$	846
97303	\$	122	\$	256	\$	381	\$	123	\$	1,917	\$	337
97304	\$	153	\$	448	\$	437	\$	29	\$	-	\$	105
97305	\$	153	\$	201	\$	335	\$	189	\$	352	\$	578
97306	\$	124	\$	263	\$	445	\$	222	\$	174	\$	2,663
97310	\$	-	\$	-	\$	-	\$	187	\$	-	\$	-
97317	\$	165	\$	308	\$	427	\$	143	\$	564	\$	795
97325	\$	311	\$	486	\$	265	\$	140	\$	74	\$	406
97338	\$	163	\$	446	\$	-	\$	511	\$	-	\$	-
97347	\$	168	\$	304	\$	534	\$	90	\$	-	\$	194
97352	\$	114	\$	110	\$	81	\$	2	\$	-	\$	-
97362	\$	156	\$	405	\$	277	\$	609	\$	3,457	\$	530
97371	\$	383	\$	653	\$	-	\$	-	\$	-	\$	-
97375	\$	229	\$	484	\$	207	\$	67	\$	57	\$	-
97378	\$	217	\$	355	\$	448	\$	370	\$	165	\$	396
97381	\$	168	\$	312	\$	363	\$	156	\$	504	\$	235
97385	\$	233	\$	288	\$	57	\$	-	\$	-	\$	-
97392	\$	144	\$	274	\$	400	\$	425	\$	262	\$	1,126
97396	\$	152	\$	156	\$	734	\$	21	\$	143	\$	230

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Counts were made on customers that received a notice at any point between February 1, 2023 and February 28, 2023.

Zip Code	Disconnect Notice Small Commercial		Disconnect Notice Residential		
	15-Day Notice	5-Day Notice	15-Day Notice	5-Day Notice	Friendly Reminder
97002	25	12	322	260	24
97003	32	26	2,117	1,754	127
97004	16	20	253	166	13
97005	110	39	2,378	1,849	177
97006	68	24	2,938	2,180	211
97007	30	19	2,100	1,635	160
97008	28	11	1,999	1,234	144
97009	50	39	632	332	30
97011	5	3	95	65	9
97013	25	27	366	283	20
97015	61	24	1,620	988	117
97017	13	12	243	203	7
97019	9	4	150	52	12
97020			58	38	
97022	24	8	349	101	10
97023	46	23	992	424	42
97024	12	18	915	959	56
97026	10	12	320	221	14
97027	13		859	365	74
97028	4	3	34	19	10
97030	77	65	3,655	3,195	255
97032	18	11	381	309	19
97034	13	9	530	378	81
97035	49	49	994	818	133
97038	51	20	1,365	687	55
97042	16	13	230	171	9
97045	122	90	3,544	2,652	229
97049	5	6	220	159	15
97055	58	40	1,375	919	85
97056			1		
97060	34	42	1,235	1,472	58
97062	137	84	1,732	1,537	114
97067	15	6	185	146	11
97068	25	14	942	746	94
97070	84	47	1,474	1,186	130
97071	107	60	1,754	1,249	171

97078	25	15	1,851	1,503	103
97080	36	30	3,155	2,575	194
97086	41	16	1,796	898	172
97089	28	9	721	351	43
97101	20	9	330	243	13
97106	9	5	212	160	11
97109			8	6	
97111	11	7	216	200	18
97113	27	27	884	807	50
97114	54	20	343	264	18
97115	10	1	158	56	19
97116	5	3	95	80	10
97117	4	4	55	44	2
97119	12	7	338	293	25
97123	99	110	2,307	2,386	134
97124	92	58	2,837	2,555	213
97125	1	1			
97127		3	251	266	15
97128	9	8	77	63	3
97132	100	29	1,539	716	141
97133	17	13	257	177	23
97137	13	10	87	75	6
97140	80	48	1,031	609	81
97148	6	8	285	244	13
97201	30	25	709	638	109
97202	143	34	2,326	1,182	281
97203	79	47	2,299	1,871	205
97204	42	39	80	88	5
97205	18	11	380	359	53
97206	83	15	3,194	1,085	288
97209	153	116	1,721	1,615	240
97210	76	53	697	583	115
97211			2	2	
97213	8	6	398	289	36
97214	132	99	1,803	1,547	253
97215	17	7	736	539	78
97216	17	15	755	646	57
97217	76	60	1,890	1,630	183
97219	34	56	1,598	1,450	147
97221	7	2	559	419	59
97222	70	44	2,365	1,589	200
97223	110	41	3,228	1,775	261
97224	58	46	1,742	1,054	165
97225	23	4	1,212	673	130
97227	3	2	43	24	6
97229	53	14	2,356	1,678	242
97230	114	108	3,393	2,989	225

97231	22	10	219	161	23
97232	40	22	566	478	71
97233	83	54	4,602	4,139	262
97236	82	63	3,680	3,241	214
97239	37	33	939	795	122
97251	1	2			
97266	96	61	3,215	2,457	196
97267	34	19	1,999	1,116	130
97286	1				
97301	152	80	4,710	3,111	313
97302	122	68	2,479	2,197	204
97303	19	15	1,716	1,318	116
97304	7	4	155	120	20
97305	65	22	3,727	1,639	254
97306	23	14	1,882	1,583	130
97310	1				
97317	41	34	1,771	1,396	97
97325	3	3	19	18	1
97338	3		24	19	2
97347	2	2	204	173	15
97352			18	15	
97362	11	10	217	126	11
97371	2		12	8	1
97375	1	2	89	48	8
97378	23	5	648	282	50
97381	36	17	836	549	66
97385	2		16	17	3
97392	16	8	245	201	22
97396	5	3	338	111	9

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during February 2023.

Zip Code	Non-Residential	Residential
97002	0	6
97003	0	27
97004	0	2
97005	0	43
97006	0	43
97007	0	23
97008	0	36
97009	1	5
97015	0	23
97017	0	1
97020	0	1
97022	0	4
97023	0	10
97024	0	14
97027	0	6
97030	2	74
97032	0	1
97035	0	6
97038	0	8
97045	0	16
97055	0	9
97060	0	10
97062	0	20
97067	0	2
97068	0	3
97070	0	4
97071	0	7
97078	0	32
97080	1	41
97086	0	37
97089	0	7
97106	0	1
97113	1	4
97114	0	1
97119	0	1
97123	0	11
97124	0	20
97127	0	1
97132	0	5
97133	0	2
97140	1	6

97201	0	5
97202	2	42
97203	0	29
97204	0	1
97205	0	3
97206	0	49
97209	0	25
97210	0	1
97213	0	3
97214	0	28
97215	1	4
97216	0	2
97217	0	29
97219	0	10
97221	0	3
97222	0	29
97223	0	52
97224	0	22
97225	0	22
97229	0	20
97230	0	48
97232	0	5
97233	0	65
97236	0	34
97239	0	6
97266	0	27
97267	0	19
97301	1	77
97302	0	16
97303	0	4
97305	0	52
97306	0	8
97317	0	25
97325	0	1
97352	0	1
97362	0	4
97375	0	1
97378	0	3
97381	0	2
97385	0	1
97392	0	2
97396	1	3

Attachment A subpart m - Total number of service reconnections, segmented by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Counts were made on customers that were reconnected at any point during February 2023.

Zip Code	Non-Residential				Residential			
	24-hour	48-hour	<7 days	>7 days	24-hour	48-hour	<7 days	>7 days
97002					3			
97003					19	3	1	
97004					2			
97005					21	5	2	1
97006					31	3	4	
97007					16	1	1	1
97008					28	5	2	
97009	1				3			1
97015					15	2	2	1
97017					1			
97020					1			
97022						2	1	
97023					6	1	1	
97024					9	1	1	
97027					4		1	
97030				1	37	12	4	1
97032						1		
97035					5			
97038					6		1	
97045					9	1	2	
97055					7	1	1	
97060					4	4		
97062					13	2		
97067					2			
97068					3			
97070					3		1	
97071					4	2		1
97078					21	3	2	
97080					26	5	2	
97086					20	5	3	
97089					6	1		
97106						1		
97113						3	1	
97114					1			
97119					1			
97123					9	1	1	
97124					11	3	2	
97132					3	1		

97133		2			
97140		1	1	1	1
97201		3		2	
97202	2	22	4	3	3
97203		17	3	5	
97204				1	
97205		3			
97206		29	4	5	1
97209		7	3	6	
97210		1			
97213		1		1	
97214		13	5	1	
97215		2	1		
97216		2			
97217		14	3	2	2
97219		5	1	2	
97221		2			
97222		15	4	6	
97223		39	3	2	
97224		12	4		
97225		13	2		
97229		13	2	2	1
97230		19	7	5	
97232		1	1	1	
97233		36	10	9	1
97236		17	5	5	
97239		1		1	1
97266		16	2	2	
97267		12	2	1	
97301	1	40	13	10	
97302		12	1	2	
97303		3			
97305		34	7	5	
97306		4	2		
97317		17	4	1	1
97325			1		
97352		1			
97362		4			
97375				1	
97378		3			
97381		2			
97385		1			
97392		1		1	

Month	Disconnect Count	Customer Count	Percent Disconnected
201806	0	103,396	0.00%
201807	0	103,383	0.00%
201808	0	103,699	0.00%
201809	0	103,797	0.00%
201810	0	103,764	0.00%
201811	1	103,759	0.00%
201812	0	103,844	0.00%
201901	1	103,870	0.00%
201902	167	103,924	0.16%
201903	157	103,731	0.15%
201904	109	103,625	0.11%
201905	93	103,652	0.09%
201906	51	103,676	0.05%
201907	57	103,961	0.05%
201908	37	103,999	0.04%
201909	45	103,986	0.04%
201910	50	104,134	0.05%
201911	54	104,263	0.05%
201912	40	104,145	0.04%
202001	68	104,306	0.07%
202002	48	104,429	0.05%
202003	28	104,516	0.03%
202004	0	104,549	0.00%
202005	0	104,603	0.00%
202006	0	104,617	0.00%
202007	0	104,643	0.00%
202008	0	104,674	0.00%
202009	0	104,747	0.00%
202010	1	104,928	0.00%
202011	0	105,021	0.00%
202012	7	105,154	0.01%
202101	3	105,242	0.00%
202102	2	105,272	0.00%
202103	28	105,307	0.03%
202104	64	105,413	0.06%
202105	45	105,419	0.04%
202106	69	105,457	0.07%
202107	46	105,579	0.04%
202108	46	105,689	0.04%
202109	56	105,821	0.05%
202110	31	105,856	0.03%
202111	41	105,918	0.04%
202112	28	105,871	0.03%
202201	50	105,975	0.05%
202202	55	106,034	0.05%
202203	39	106,114	0.04%

202204	32	106,319	0.03%
202205	54	106,475	0.05%
202206	64	106,638	0.06%
202207	49	106,686	0.05%
202208	68	106,721	0.06%
202209	36	106,723	0.03%
202210	50	106,735	0.05%
202211	26	106,851	0.02%
202212	32	106,900	0.03%
202301	39	106,879	0.04%
202302	11	106,916	0.01%