



**Portland General Electric Company**  
121 SW Salmon Street • 1WTC0306 • Portland, OR 97204  
portlandgeneral.com

July 20, 2022

***Via Electronic Filing***

Public Utility Commission of Oregon  
Attention: Filing Center  
P.O. Box 1088  
Salem, OR 97308-1088

Re: RE 188 (UM 2114) – Investigation into the Effects of the COVID-19 Pandemic on Utility Customers. PGE Report of COVID-19 related late payment fees, time payment agreements, arrearages, disconnects and reconnects

Dear Filing Center:

On November 5, 2020, the Commission issued Order No. 20-401 in Docket No. UM 2114, Investigation into the Effects of the COVID-19 Pandemic on Utility Customers formally approving Staff's recommendation. The Staff Report approved by Order 20-401 included a recommendation that the Commission approve the Stipulated Agreement on the Effects of COVID-19 Pandemic on Energy Utility Customers. Attachment A of the Stipulation requires that each energy utility (utility) report certain information on a monthly basis for the prior month through December 2023. The first monthly report was due November 1, 2020 for October 2020, with subsequent monthly reports due the 20<sup>th</sup> day of the following month.

Further, Commission Order 21-057 included the requirement that the utilities that signed the UM 2114 Stipulated Agreement report on a monthly basis the number of recipients per Arrearage Management Program (AMP) option, total funds expended, total funds available, funds expended per option and average customer payments per option.

Attached is the PGE monthly COVID-19 report for July 2022. The AMP activity information for June 2022 is included on the "Program Participation" tab. Program Participation values for June 2022 have been updated to reflect that the Three-Month Payment match program has ended and only "participants" are reflected without customers "enrolled" but not participating. The updated response for IR 040 with data for June 2022 is also included as a separate tab. If you have any questions regarding the report, please contact Stefan Brown at (503) 464-8172. Please direct all formal correspondence and requests to the following email address [pge.opuc.filings@pgn.com](mailto:pge.opuc.filings@pgn.com).

Sincerely,

*/s/ Jay Tinker*

Jay Tinker  
Director, Rates and Regulatory Affairs

## Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of June 2022.

Zip Code	Non-Residential	Residential
97002	939	2,250
97003	769	11,146
97004	460	1,783
97005	2,536	12,328
97006	1,666	19,053
97007	948	18,770
97008	1,180	11,997
97009	1,121	3,415
97011	72	490
97013	818	2,369
97015	2,043	9,081
97017	228	1,121
97019	274	1,230
97020	77	374
97022	411	1,451
97023	1,079	4,936
97024	537	4,655
97026	285	1,191
97027	491	4,951
97028	143	730
97030	2,207	15,478
97032	484	1,749
97034	898	8,442
97035	1,346	11,410
97036	21	2
97038	1,173	6,385
97041	7	
97042	339	1,223
97045	3,496	22,223
97049	170	1,780
97051	5	
97055	1,514	7,994
97056	8	29
97060	1,111	8,116
97062	2,052	11,348
97067	415	1,271
97068	1,208	11,706
97070	1,865	11,515
97071	1,640	9,964
97078	513	9,145
97079	1	
97080	908	16,470

97086	1,025	13,036
97089	787	5,015
97101	338	1,558
97106	356	1,561
97109	19	81
97111	347	1,486
97113	665	5,288
97114	545	1,789
97115	331	1,730
97116	293	850
97117	70	266
97119	370	1,628
97123	2,694	18,347
97124	3,254	21,754
97125	6	18
97127	100	1,484
97128	171	495
97132	1,954	12,053
97133	469	2,303
97137	286	488
97140	1,659	9,515
97148	336	1,356
97201	729	7,364
97202	2,609	20,169
97203	1,448	13,032
97204	627	412
97205	316	3,272
97206	1,630	21,961
97208	1	
97209	2,141	15,138
97210	1,884	7,974
97211	12	22
97212	1	
97213	262	3,115
97214	2,919	15,333
97215	535	7,646
97216	494	4,224
97217	1,708	12,928
97218	4	
97219	1,348	17,534
97221	324	5,569
97222	1,957	15,631
97223	2,452	21,038
97224	1,652	15,954
97225	1,161	11,631
97227	58	428
97229	1,554	28,252

97230	2,098	15,577
97231	540	2,000
97232	824	5,337
97233	1,170	15,315
97236	999	13,858
97239	780	10,010
97251	12	
97266	1,487	13,406
97267	1,099	12,839
97280	1	
97291	1	
97301	3,042	19,152
97302	2,798	17,233
97303	1,098	10,744
97304	285	1,345
97305	1,884	15,705
97306	820	13,898
97310	31	
97311	1	
97312	3	
97317	1,247	8,453
97325	62	164
97338	83	247
97347	204	802
97352	33	123
97362	307	1,512
97371	44	105
97373	1	
97375	118	520
97378	558	2,837
97381	1,185	6,475
97385	57	162
97392	368	1,957
97396	236	1,360
97048	2	
97240	1	
97286	1	
97294	1	

**Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period**

Counts were made on customers that had late pay charges at any point during June 2022.

<b>Zip Code</b>	<b>Non-Residential</b>	<b>Residential</b>
97002	119	0
97003	78	0
97004	78	0
97005	344	0
97006	163	0
97007	77	0
97008	135	0
97009	173	0
97011	18	0
97013	111	0
97015	270	0
97017	37	0
97019	39	0
97020	10	0
97022	76	0
97023	149	0
97024	105	0
97026	33	0
97027	64	0
97028	3	0
97030	272	0
97032	65	0
97034	68	0
97035	188	0
97038	183	0
97042	54	0
97045	401	0
97048	2	
97049	31	0
97055	241	0
97056		0
97060	176	0
97062	220	0
97067	32	0
97068	127	0
97070	341	0
97071	260	0
97078	86	0
97080	127	0
97086	133	0
97089	106	0

97101	47	0
97106	56	0
97109	1	0
97111	40	0
97113	98	0
97114	94	0
97115	65	0
97116	28	0
97117	11	0
97119	70	0
97123	412	0
97124	483	0
97125	2	
97127	13	0
97128	23	0
97132	261	0
97133	71	0
97137	24	0
97140	222	0
97148	41	0
97201	74	0
97202	350	0
97203	180	0
97204	80	0
97205	48	0
97206	254	0
97209	340	0
97210	226	0
97213	20	0
97214	371	0
97215	59	0
97216	92	0
97217	242	0
97219	197	0
97221	42	0
97222	318	0
97223	332	0
97224	149	0
97225	252	0
97227	3	0
97229	158	0
97230	408	0
97231	60	0
97232	74	0
97233	239	0
97236	173	0
97239	119	0

97251	5	
97266	248	0
97267	169	0
97301	388	0
97302	400	0
97303	135	0
97304	45	0
97305	300	0
97306	110	0
97317	151	0
97325	13	0
97338	9	0
97347	30	0
97352	3	0
97362	54	0
97371	9	0
97375	10	0
97378	115	0
97381	148	0
97385	4	0
97392	61	0
97396	48	0

\*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

## Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)\*

Counts were made on customers that enrolled in a TPA at any point on or before June 30, 2022, have close dates after March 31, 2022, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		65
97003		540
97004	2	45
97005	3	648
97006		764
97007		454
97008	1	512
97009	1	145
97011		23
97013		80
97015	5	468
97017		53
97019		35
97020		26
97022	1	91
97023	3	228
97024	3	354
97026		56
97027	1	255
97028		3
97030	3	1162
97032		82
97034		64
97035		228
97038	8	313
97042	4	39
97045	6	902
97049		36
97055	7	333
97056		1
97060	1	435
97062	2	456
97067	1	54
97068		206
97070		362
97071	1	394
97078		431
97080	1	793
97086	2	459



97089	6	132
97101		59
97106	1	40
97109		2
97111		56
97113	1	207
97114		91
97115		47
97116	2	21
97117	1	6
97119	1	72
97123	9	622
97124	4	693
97127	2	67
97128	1	17
97132	4	404
97133	1	37
97137		21
97140	1	201
97148	1	72
97201	2	197
97202	2	491
97203	2	591
97204		21
97205	1	81
97206	4	784
97209	2	429
97210		137
97213		95
97214	10	334
97215		120
97216		199
97217	3	432
97219	2	432
97221		120
97222	2	682
97223	2	817
97224	3	419
97225		256
97227		5
97229		542
97230	2	1038
97231		35
97232	3	119
97233	8	1462
97236	5	1146
97239	2	176

97266	1	891
97267	2	461
97301	5	1337
97302	3	718
97303	2	471
97304		28
97305	6	1008
97306		550
97317		467
97325		7
97338		12
97347		48
97352		3
97362		49
97371		2
97375		19
97378	4	177
97381	1	212
97385		4
97392		49
97396	1	87
NULL	9	32

\*May include customers with TPAs prior to March 17th, 2020

### Attachment A subpart d - The number of customers enrolling in a new TPA\*

Counts were made on customers that enrolled in a TPA at any point during June 2022 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		4
97003		87
97004		5
97005	1	83
97006		103
97007		58
97008		59
97009		10
97011		3
97013		5
97015	2	58
97017		4
97020		2
97022		9
97023	1	22
97024		47
97026		8
97027		33
97028		1
97030		158
97032		9
97034		4
97035		24
97038	1	31
97042		2
97045	2	131
97049		7
97055	1	34
97060		38
97062		62
97067		3
97068		27
97070		50
97071		35
97078		59
97080		92
97086	1	67
97089		17
97101		11
97106	1	4
97111		8

97113		27
97114		7
97115		4
97116		4
97117	1	2
97119		8
97123		72
97124		103
97127		5
97128		2
97132		35
97133	1	3
97137		2
97140		20
97148		6
97201	1	28
97202		65
97203		81
97204		1
97205		11
97206		93
97209		68
97210		20
97213		11
97214	1	53
97215		21
97216		23
97217	1	61
97219		65
97221		8
97222		82
97223		121
97224		63
97225		42
97227		1
97229		73
97230	2	118
97231		3
97232		19
97233	1	189
97236		142
97239		30
97266		130
97267		54
97301	1	181
97302		80
97303		45

97304		3
97305	3	135
97306		70
97317		49
97338		3
97347		6
97362		2
97371		1
97375		1
97378	1	19
97381	1	21
97392		7
97396		10
NULL		13

\*New TPAs entered into during current month

## Attachment A subpart e - The number of customers completing a TPA during the period

Counts were made on customers that enrolled in a TPA at any point on or before June 30, 2022, have close dates at any point between April 1, 2022 and June 30, 2022, and have a "TPA Success" of Success.

Zip Code	Non-Residential	Residential
97002		15
97003		96
97004		11
97005		100
97006	1	123
97007		77
97008		80
97009		25
97011		2
97013		12
97015	3	113
97017		10
97019	2	6
97020		7
97022		18
97023	2	41
97024		68
97026		18
97027		57
97030	1	224
97032		21
97034		12
97035		38
97038	3	52
97042	1	10
97045	4	188
97049		10
97055	3	57
97060	1	80
97062		75
97067		12
97068		42
97070		83
97071		91
97078		76
97080	1	168
97086	2	98
97089	1	22
97101		17
97106	1	9

97109		1
97111	1	16
97113	4	30
97114		13
97115		8
97116		3
97117		1
97119		7
97123	2	97
97124	2	104
97127	2	13
97128	2	1
97132		86
97133		6
97140		45
97148	1	13
97201	1	37
97202	1	96
97203	2	138
97204		9
97205		14
97206	2	186
97209		71
97210	2	28
97213		18
97214	1	58
97215		23
97216		35
97217		78
97219		78
97221		19
97222		164
97223		145
97224		88
97225		50
97227		2
97229		98
97230	1	200
97231		6
97232	2	17
97233	2	299
97236	1	212
97239		31
97266	1	195
97267	1	95
97301	1	324
97302	1	144

97303		106
97304		10
97305	3	232
97306		109
97317		82
97325		3
97338	1	1
97347		12
97352		1
97362		16
97375		3
97378	3	46
97381		36
97392		9
97396	1	11
NULL	5	264



## Attachment A subpart f - The number of customers, by customer class, renegotiating TPAs during the period

Counts were made on customers that enrolled in a TPA at any point on or before June 30, 2022, have close dates at any point between April 1, 2022 and June 30, 2022, and have a "TPA Success" of Renegotiated.

Zip Code	Non-Residential	Residential
97003		3
97005		2
97006		2
97008		1
97015		2
97017		1
97019		1
97024		1
97030		1
97032		1
97045		1
97060		1
97062		1
97078		3
97080		3
97089		2
97115		1
97124		1
97132		1
97202		3
97203		2
97206		2
97213		1
97214		2
97215		2
97217		1
97219		2
97222		1
97224		2
97229		2
97230		2
97232		1
97233		12
97236		5
97266		4
97301		7
97302		3
97305		1
97306		4

97317	2
97381	1
NULL	5

**Attachment A subpart g - The number of customers taking service at the bill payment assistance program developed in this Term Sheet**

<b>Zip Code</b>	<b>50/50 Payment</b>	<b>Customer Assistance</b>	<b>Payment Match</b>	<b>Reconnect Service Assistance</b>	<b>TPA Relief</b>
97002	17	25	17	3	43
97003	116	260	127	46	215
97004	21	21	6	1	21
97005	176	363	184	74	304
97006	145	324	192	56	311
97007	101	210	122	27	186
97008	130	228	145	49	238
97009	32	35	14	6	53
97011	5	5	3	2	5
97013	20	20	17	1	31
97015	102	213	113	53	243
97017	12	15	3	1	26
97019	10	12	7		20
97020	3	5	4	3	11
97022	12	34	22	7	55
97023	35	75	35	9	98
97024	78	177	67	21	160
97026	14	30	9	1	37
97027	75	123	50	15	127
97028	1	2			1
97030	258	595	295	124	590
97032	22	32	12	6	44
97034	18	32	23	4	35
97035	31	74	67	7	100
97038	82	132	80	24	159
97042	6	17	2	1	26
97045	201	402	199	57	449
97049	14	17	8		17
97055	75	121	64	19	181
97060	114	198	77	27	217
97062	105	186	118	47	184
97067	10	15	5	4	18
97068	47	90	61	9	104
97070	79	172	104	30	160
97071	153	205	115	29	230
97078	110	206	110	30	201
97080	189	338	205	48	387
97086	105	250	112	47	203
97089	37	43	31	14	74
97101	8	21	13	3	28
97106	10	20	9		23

97111	14	9	9	3	18
97113	42	102	52	8	105
97114	15	24	11	5	45
97115	14	14	6	3	25
97116	4	7	1		8
97117		2	3	1	7
97119	11	13	10	5	27
97123	189	345	141	38	310
97124	144	291	156	61	276
97127	24	37	8	2	23
97128	3	3	1		11
97132	90	156	87	26	166
97133	7	11	4	2	17
97137	1	5	2	2	6
97140	54	80	59	12	77
97148	15	13	7	1	32
97201	38	82	68	17	46
97202	119	210	184	41	202
97203	187	382	160	58	271
97204	7	6	8	3	11
97205	18	43	29	3	20
97206	232	421	227	76	387
97209	79	178	145	39	113
97210	20	68	44	17	33
97213	21	49	41	6	32
97214	98	184	124	28	105
97215	35	73	49	12	65
97216	46	122	51	7	92
97217	89	221	113	32	188
97219	117	232	91	36	170
97221	24	57	27	6	50
97222	187	407	174	51	352
97223	150	369	244	91	393
97224	106	196	126	41	187
97225	56	116	88	15	116
97227	1	3	2	2	1
97229	99	242	107	41	229
97230	234	603	237	90	565
97231	9	16	8	2	26
97232	30	57	46	5	37
97233	366	950	328	147	752
97236	266	722	244	103	589
97239	53	80	72	8	62
97266	247	563	240	92	462
97267	117	251	109	37	241
97301	316	701	343	115	648
97302	150	339	149	52	308

97303	81	237	107	19	212
97304	9	9	6		11
97305	268	564	252	100	556
97306	89	246	123	28	256
97317	94	208	98	22	161
97325	2	2			6
97338	2	4	1		4
97347	16	12	13	7	25
97352	1	2	2		4
97362	17	26	15	4	27
97371					1
97375	2	4	4	2	8
97378	28	72	22	10	82
97381	45	69	39	11	92
97385	2	3		1	2
97392	9	17	13	3	23
97396	17	29	16	8	33

## Attachment A subpart h - The number of customers taking service at the beginning of the period under existing medical payment arrangements

Counts were made on customers that enrolled in a TPA at any point on or before March 31, 2022, have close dates at any point on or after April 1, 2022, have a "TPA Success" of Active Arrears, Active Current, or Renegotiated, and has MedCert.

Zip Code	Non-Residential	Residential
97003		2
97004		2
97005		5
97006		10
97007		2
97008		5
97009		6
97013		1
97015		6
97019		1
97020		1
97022		3
97023		7
97024		4
97027		5
97030		13
97034		1
97035		3
97038		3
97042		2
97045		13
97055		5
97060		3
97062		2
97067		1
97068		4
97070		7
97071		3
97078		1
97080		6
97086		7
97089		4
97101		1
97106		1
97113		3
97114		1
97117		1
97119		1
97123		7

97124	8
97127	1
97128	1
97132	9
97140	1
97148	4
97201	1
97202	3
97203	7
97206	11
97209	1
97210	1
97213	2
97214	1
97215	2
97216	1
97217	2
97219	9
97222	13
97223	8
97224	4
97225	2
97229	2
97230	21
97233	32
97236	32
97266	14
97267	5
97301	26
97302	14
97303	8
97304	1
97305	12
97306	6
97317	6
97347	2
97378	8
97392	1

## Attachment A subpart i - The number of customers enrolling in new medical payment arrangements during the period

Counts were made on customers that enrolled in a TPA at any point between April 1, 2022 and June 30, 2022, have a "TPA Success" of Active Arrears, Active Current, or Renegotiated, and has MedCert.

Zip Code	Non-Residential	Residential
97003		3
97005		1
97006		4
97007		1
97008		2
97009		1
97015		3
97023		1
97024		4
97027		4
97030		4
97032		2
97035		1
97045		2
97060		3
97062		1
97067		1
97068		1
97070		5
97071		1
97078		3
97080		7
97086		3
97089		2
97106		1
97115		1
97123		2
97124		6
97132		7
97140		1
97201		1
97202		3
97203		2
97206		6
97209		1
97210		1
97214		1
97216		2
97217		1
97219		2



97222	4
97223	3
97224	1
97225	1
97227	1
97230	7
97233	11
97236	8
97266	2
97267	1
97301	6
97302	5
97303	3
97305	6
97306	2
97317	3
97347	1
97378	1

**Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days\***

Counts were made on customers that had a balance on the last Friday of June 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	104	40	13	70	5	7
97003	795	275	131	47	14	5
97004	61	16	12	29	10	13
97005	1,235	388	204	175	44	19
97006	1,185	400	222	117	62	7
97007	843	250	110	58	42	5
97008	881	271	128	91	9	6
97009	269	32	21	107	10	22
97011	20	3	5	9	1	1
97013	79	23	5	62	11	15
97015	735	248	118	144	24	18
97017	52	9	5	14	2	1
97019	41	8	3	5	2	4
97020	21	3		5		
97022	143	16	8	37	3	4
97023	396	48	44	57	11	14
97024	342	99	60	23	14	11
97026	67	18	8	11	3	1
97027	303	65	51	18	6	5
97028	8	4	2	6		
97030	1,366	495	251	93	32	33
97032	97	15	8	31	3	2
97034	188	41	26	10	4	3
97035	359	91	55	41	11	6
97038	529	139	68	109	21	12
97041					1	
97042	58	8	5	16	7	7
97045	1,156	352	175	179	38	32
97048					2	
97049	37	18	9	25		4
97055	378	86	50	101	18	14
97056			1			
97060	455	167	69	27	13	14
97062	669	209	80	78	39	5
97067	47	13	4	16		5
97068	304	80	38	24	10	4
97070	516	140	53	48	5	7
97071	554	142	67	110	9	18
97078	689	213	107	61	16	10

97080	1,174	370	154	61	13	9
97086	822	301	143	75	15	16
97089	325	83	28	67	9	14
97101	92	23	21	14	1	1
97106	52	9	3	6	6	4
97109	1	1				
97111	58	8	4	12	4	1
97113	261	61	25	24	11	4
97114	96	18	12	16	9	6
97115	40	15	2	5	3	2
97116	18	5	4	11	7	3
97117	12	2	1	3	2	1
97119	73	22	12	16	3	5
97123	802	244	111	93	82	27
97124	970	305	114	106	71	36
97125				1		
97127	75	16	11	3	1	4
97128	22	5	2	6		2
97132	620	106	70	93	14	18
97133	57	10	8	10	7	3
97137	22	3	3	10		
97140	404	134	56	121	40	15
97148	54	13	2	7	3	3
97201	396	177	201	23	8	6
97202	1,220	434	226	196	46	29
97203	946	330	173	87	15	8
97204	39	16	40	26	8	2
97205	203	94	100	7	3	1
97206	1,627	403	261	113	24	33
97209	981	467	383	79	17	16
97210	345	155	142	55	13	10
97211				4	1	
97212						1
97213	204	92	51	17	2	2
97214	1,021	433	359	179	43	29
97215	404	120	74	26	7	7
97216	250	109	47	59	3	3
97217	871	298	276	104	29	19
97219	643	185	86	43	19	17
97221	184	74	36	10	3	1
97222	793	252	135	41	8	23
97223	1,440	434	212	189	36	26
97224	759	254	91	74	18	6
97225	592	132	67	97	23	11
97227	29	2	3	4	1	3
97229	847	242	118	21	51	4
97230	1,026	390	210	63	20	16

97231	55	16	8	26	7	8
97232	464	165	112	41	5	4
97233	1,477	593	423	51	22	32
97236	1,227	465	267	61	18	27
97239	445	165	113	27	9	3
97251					1	
97266	1,119	464	248	96	32	20
97267	758	182	98	33	7	13
97286				1		
97301	2,016	574	351	202	31	33
97302	825	273	138	94	43	17
97303	516	140	85	21	4	5
97304	36	8	3	4	2	5
97305	1,261	426	189	104	25	17
97306	614	201	75	29	8	4
97310				1		
97317	607	191	78	66	18	12
97325	7	3	2	1	2	
97338	5	1	1	6		
97347	58	12	9	8	3	1
97352	3	2	1	1		
97362	107	27	19	16	8	
97371	2	1	1	1		
97375	33	10	5	3	3	3
97378	234	86	30	53	15	15
97381	390	112	38	71	18	15
97385	4	1	3	3		
97392	81	13	7	31	3	5
97396	74	20	7	13	1	1

\*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

**Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days\***

Amounts were made on customers that had a balance on the last Friday of June 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 13,434	\$ 12,378	\$ 7,183	\$ 15,990	\$ 6,861	\$ 1,849
97003	\$ 83,944	\$ 58,802	\$ 55,057	\$ 21,951	\$ 2,574	\$ 1,917
97004	\$ 9,689	\$ 6,633	\$ 7,228	\$ 12,772	\$ 7,896	\$ 2,544
97005	\$ 123,328	\$ 71,075	\$ 70,214	\$ 65,741	\$ 8,481	\$ 7,164
97006	\$ 113,479	\$ 80,620	\$ 91,984	\$ 79,839	\$ 15,649	\$ 2,045
97007	\$ 85,089	\$ 50,303	\$ 43,238	\$ 30,140	\$ 7,901	\$ 1,020
97008	\$ 98,175	\$ 56,297	\$ 61,673	\$ 45,931	\$ 1,771	\$ 1,987
97009	\$ 55,674	\$ 11,256	\$ 23,278	\$ 48,141	\$ 12,728	\$ 11,336
97011	\$ 1,997	\$ 1,091	\$ 5,583	\$ 1,544	\$ 297	\$ 116
97013	\$ 14,258	\$ 7,322	\$ 4,523	\$ 25,042	\$ 3,204	\$ 7,078
97015	\$ 80,954	\$ 53,950	\$ 59,478	\$ 57,552	\$ 9,833	\$ 22,167
97017	\$ 11,113	\$ 3,386	\$ 6,288	\$ 4,749	\$ 3,291	\$ 239
97019	\$ 5,549	\$ 3,848	\$ 2,198	\$ 1,476	\$ 97	\$ 2,908
97020	\$ 2,929	\$ 1,238		\$ 233		
97022	\$ 25,454	\$ 5,573	\$ 4,941	\$ 27,312	\$ 6,463	\$ 1,319
97023	\$ 56,288	\$ 18,135	\$ 20,729	\$ 22,233	\$ 17,130	\$ 3,962
97024	\$ 33,333	\$ 27,517	\$ 29,968	\$ 2,545	\$ 3,019	\$ 1,448
97026	\$ 8,219	\$ 4,484	\$ 1,874	\$ 2,071	\$ 601	\$ 170
97027	\$ 27,733	\$ 13,516	\$ 19,553	\$ 2,198	\$ 2,428	\$ 1,484
97028	\$ 597	\$ 849	\$ 311	\$ 1,317		
97030	\$ 161,115	\$ 120,313	\$ 138,665	\$ 18,845	\$ 8,294	\$ 28,713
97032	\$ 11,144	\$ 3,746	\$ 3,006	\$ 3,202	\$ 608	\$ 423
97034	\$ 17,232	\$ 6,180	\$ 11,932	\$ 2,009	\$ 364	\$ 645
97035	\$ 35,534	\$ 19,542	\$ 15,850	\$ 5,661	\$ 4,074	\$ 1,213
97038	\$ 82,540	\$ 37,263	\$ 36,152	\$ 21,754	\$ 12,742	\$ 2,486
97041					\$ 18	
97042	\$ 6,810	\$ 2,327	\$ 2,419	\$ 1,436	\$ 3,386	\$ 1,486
97045	\$ 139,569	\$ 89,101	\$ 87,728	\$ 25,844	\$ 10,069	\$ 8,988
97048					\$ 1,256	
97049	\$ 5,617	\$ 4,410	\$ 2,560	\$ 1,560		\$ 1,196
97055	\$ 45,108	\$ 20,735	\$ 33,388	\$ 44,796	\$ 33,346	\$ 5,192
97056			\$ 3,340			
97060	\$ 43,736	\$ 38,607	\$ 28,808	\$ 5,414	\$ 4,493	\$ 5,006
97062	\$ 65,476	\$ 50,138	\$ 39,501	\$ 25,426	\$ 31,113	\$ 3,760
97067	\$ 5,680	\$ 3,288	\$ 2,158	\$ 2,242		\$ 2,971
97068	\$ 33,630	\$ 18,401	\$ 16,767	\$ 3,375	\$ 1,910	\$ 748
97070	\$ 47,188	\$ 38,741	\$ 22,654	\$ 10,936	\$ 1,115	\$ 1,255
97071	\$ 52,826	\$ 30,806	\$ 24,823	\$ 20,896	\$ 7,544	\$ 4,320
97078	\$ 66,991	\$ 49,441	\$ 36,844	\$ 29,242	\$ 2,977	\$ 5,846

97080	\$ 138,404	\$ 91,391	\$ 70,807	\$ 27,445	\$ 3,762	\$ 4,356
97086	\$ 87,474	\$ 67,427	\$ 52,973	\$ 24,617	\$ 2,239	\$ 4,167
97089	\$ 56,001	\$ 27,054	\$ 11,511	\$ 31,745	\$ 2,352	\$ 5,898
97101	\$ 13,628	\$ 5,431	\$ 11,566	\$ 1,056	\$ 50	\$ 656
97106	\$ 5,975	\$ 2,861	\$ 6,372	\$ 325	\$ 948	\$ 1,098
97109	\$ 95	\$ 60				
97111	\$ 15,119	\$ 2,240	\$ 7,705	\$ 306	\$ 1,220	\$ 125
97113	\$ 25,081	\$ 10,499	\$ 8,725	\$ 2,854	\$ 1,353	\$ 1,804
97114	\$ 12,408	\$ 6,386	\$ 10,007	\$ 5,932	\$ 1,475	\$ 1,579
97115	\$ 4,439	\$ 2,763	\$ 829	\$ 205	\$ 183	\$ 426
97116	\$ 2,666	\$ 1,664	\$ 11,637	\$ 5,487	\$ 3,191	\$ 878
97117	\$ 2,146	\$ 728	\$ 181	\$ 641	\$ 67	\$ 1,433
97119	\$ 10,059	\$ 5,674	\$ 8,392	\$ 1,607	\$ 329	\$ 1,549
97123	\$ 72,110	\$ 45,592	\$ 41,465	\$ 22,540	\$ 27,086	\$ 12,424
97124	\$ 93,888	\$ 64,023	\$ 41,589	\$ 57,070	\$ 17,722	\$ 15,425
97125				\$ 82		
97127	\$ 7,050	\$ 13,287	\$ 8,314	\$ 490	\$ 222	\$ 2,861
97128	\$ 3,996	\$ 1,408	\$ 1,425	\$ 454		\$ 1,304
97132	\$ 77,252	\$ 22,104	\$ 38,256	\$ 61,614	\$ 3,388	\$ 8,602
97133	\$ 10,151	\$ 1,974	\$ 3,961	\$ 1,649	\$ 995	\$ 1,522
97137	\$ 2,470	\$ 1,615	\$ 1,466	\$ 3,929		
97140	\$ 51,225	\$ 27,203	\$ 24,013	\$ 23,794	\$ 25,417	\$ 6,386
97148	\$ 9,719	\$ 6,903	\$ 939	\$ 260	\$ 3,678	\$ 636
97201	\$ 24,995	\$ 19,883	\$ 46,176	\$ 6,346	\$ 604	\$ 6,941
97202	\$ 104,680	\$ 68,707	\$ 59,617	\$ 124,996	\$ 33,775	\$ 15,563
97203	\$ 89,059	\$ 60,505	\$ 63,392	\$ 45,663	\$ 2,828	\$ 6,497
97204	\$ 2,058	\$ 1,450	\$ 12,226	\$ 9,930	\$ 25,574	\$ 484
97205	\$ 11,318	\$ 8,932	\$ 21,698	\$ 1,965	\$ 1,125	\$ 623
97206	\$ 184,367	\$ 76,155	\$ 88,715	\$ 49,432	\$ 7,058	\$ 22,674
97209	\$ 56,479	\$ 50,172	\$ 85,760	\$ 65,337	\$ 9,825	\$ 14,038
97210	\$ 22,619	\$ 15,647	\$ 28,302	\$ 28,897	\$ 10,008	\$ 12,574
97211				\$ 1,445	\$ 107	
97212						\$ 73
97213	\$ 17,127	\$ 12,886	\$ 14,849	\$ 2,404	\$ 140	\$ 1,385
97214	\$ 66,273	\$ 55,776	\$ 73,542	\$ 75,379	\$ 27,102	\$ 10,307
97215	\$ 35,612	\$ 17,612	\$ 19,289	\$ 9,565	\$ 5,568	\$ 3,958
97216	\$ 27,445	\$ 17,877	\$ 21,434	\$ 4,315	\$ 569	\$ 1,074
97217	\$ 73,473	\$ 55,917	\$ 66,726	\$ 38,287	\$ 12,877	\$ 11,802
97219	\$ 62,636	\$ 36,406	\$ 33,789	\$ 7,008	\$ 3,596	\$ 4,613
97221	\$ 15,130	\$ 12,213	\$ 15,539	\$ 4,522	\$ 1,784	\$ 144
97222	\$ 76,181	\$ 48,350	\$ 64,710	\$ 6,175	\$ 3,171	\$ 8,451
97223	\$ 148,643	\$ 86,874	\$ 66,677	\$ 53,152	\$ 12,792	\$ 19,980
97224	\$ 76,687	\$ 54,180	\$ 35,583	\$ 13,949	\$ 5,416	\$ 4,047
97225	\$ 58,888	\$ 24,142	\$ 21,103	\$ 33,635	\$ 2,945	\$ 2,256
97227	\$ 2,219	\$ 315	\$ 549	\$ 1,017	\$ 48	\$ 215
97229	\$ 72,657	\$ 42,361	\$ 46,664	\$ 1,091	\$ 7,832	\$ 2,187
97230	\$ 110,414	\$ 84,729	\$ 128,826	\$ 33,503	\$ 6,075	\$ 18,943

97231	\$ 7,535	\$ 2,688	\$ 1,986	\$ 2,342	\$ 2,891	\$ 1,527
97232	\$ 23,151	\$ 17,845	\$ 21,984	\$ 20,479	\$ 2,127	\$ 879
97233	\$ 152,510	\$ 135,472	\$ 221,927	\$ 8,818	\$ 9,066	\$ 21,059
97236	\$ 140,535	\$ 111,092	\$ 134,220	\$ 12,468	\$ 8,591	\$ 8,427
97239	\$ 31,860	\$ 20,695	\$ 27,115	\$ 4,707	\$ 7,322	\$ 1,495
97251				\$ 408		
97266	\$ 120,620	\$ 95,862	\$ 120,450	\$ 29,257	\$ 15,065	\$ 13,306
97267	\$ 87,338	\$ 35,010	\$ 41,277	\$ 4,233	\$ 3,008	\$ 4,461
97286				\$ 785		
97301	\$ 227,831	\$ 119,539	\$ 149,872	\$ 85,246	\$ 49,137	\$ 13,440
97302	\$ 81,373	\$ 59,991	\$ 49,366	\$ 41,834	\$ 19,711	\$ 4,823
97303	\$ 53,396	\$ 29,745	\$ 39,303	\$ 814	\$ 249	\$ 1,250
97304	\$ 2,733	\$ 2,506	\$ 610	\$ 148	\$ 154	\$ 494
97305	\$ 130,108	\$ 94,195	\$ 73,002	\$ 22,492	\$ 8,374	\$ 8,624
97306	\$ 61,090	\$ 41,662	\$ 44,426	\$ 5,167	\$ 6,017	\$ 7,876
97310				\$ 86		
97317	\$ 77,118	\$ 45,192	\$ 37,980	\$ 11,343	\$ 3,917	\$ 2,119
97325	\$ 1,680	\$ 458	\$ 1,505	\$ 65	\$ 103	
97338	\$ 710	\$ 412	\$ 861	\$ 478		
97347	\$ 7,740	\$ 2,955	\$ 3,121	\$ 261	\$ 385	\$ 189
97352	\$ 243	\$ 158	\$ 84	\$ 23		
97362	\$ 11,408	\$ 5,381	\$ 13,074	\$ 6,520	\$ 2,692	
97371	\$ 444	\$ 289	\$ 61	\$ 27		
97375	\$ 5,734	\$ 3,469	\$ 2,700	\$ 100	\$ 514	\$ 285
97378	\$ 33,932	\$ 25,274	\$ 18,204	\$ 6,548	\$ 11,447	\$ 16,241
97381	\$ 51,739	\$ 25,988	\$ 12,935	\$ 23,524	\$ 2,792	\$ 2,738
97385	\$ 747	\$ 280	\$ 2,674	\$ 336		
97392	\$ 9,466	\$ 2,355	\$ 2,336	\$ 11,566	\$ 486	\$ 1,263
97396	\$ 8,886	\$ 7,784	\$ 5,362	\$ 507	\$ 125	\$ 301

\*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

**Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days\***

Averages were made on customers that had a balance on the last Friday of June 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 129	\$ 309	\$ 553	\$ 228	\$ 1,372	\$ 264
97003	\$ 106	\$ 214	\$ 420	\$ 467	\$ 184	\$ 383
97004	\$ 159	\$ 415	\$ 602	\$ 440	\$ 790	\$ 196
97005	\$ 100	\$ 183	\$ 344	\$ 376	\$ 193	\$ 377
97006	\$ 96	\$ 202	\$ 414	\$ 682	\$ 252	\$ 292
97007	\$ 101	\$ 201	\$ 393	\$ 520	\$ 188	\$ 204
97008	\$ 111	\$ 208	\$ 482	\$ 505	\$ 197	\$ 331
97009	\$ 207	\$ 352	\$ 1,108	\$ 450	\$ 1,273	\$ 515
97011	\$ 100	\$ 364	\$ 1,117	\$ 172	\$ 297	\$ 116
97013	\$ 180	\$ 318	\$ 905	\$ 404	\$ 291	\$ 472
97015	\$ 110	\$ 218	\$ 504	\$ 400	\$ 410	\$ 1,232
97017	\$ 214	\$ 376	\$ 1,258	\$ 339	\$ 1,646	\$ 239
97019	\$ 135	\$ 481	\$ 733	\$ 295	\$ 48	\$ 727
97020	\$ 139	\$ 413	\$ -	\$ 47	\$ -	\$ -
97022	\$ 178	\$ 348	\$ 618	\$ 738	\$ 2,154	\$ 330
97023	\$ 142	\$ 378	\$ 471	\$ 390	\$ 1,557	\$ 283
97024	\$ 97	\$ 278	\$ 499	\$ 111	\$ 216	\$ 132
97026	\$ 123	\$ 249	\$ 234	\$ 188	\$ 200	\$ 170
97027	\$ 92	\$ 208	\$ 383	\$ 122	\$ 405	\$ 297
97028	\$ 75	\$ 212	\$ 156	\$ 219	\$ -	\$ -
97030	\$ 118	\$ 243	\$ 552	\$ 203	\$ 259	\$ 870
97032	\$ 115	\$ 250	\$ 376	\$ 103	\$ 203	\$ 211
97034	\$ 92	\$ 151	\$ 459	\$ 201	\$ 91	\$ 215
97035	\$ 99	\$ 215	\$ 288	\$ 138	\$ 370	\$ 202
97038	\$ 156	\$ 268	\$ 532	\$ 200	\$ 607	\$ 207
97041	\$ -	\$ -	\$ -	\$ -	\$ 18	\$ -
97042	\$ 117	\$ 291	\$ 484	\$ 90	\$ 484	\$ 212
97045	\$ 121	\$ 253	\$ 501	\$ 144	\$ 265	\$ 281
97048	\$ -	\$ -	\$ -	\$ -	\$ 628	\$ -
97049	\$ 152	\$ 245	\$ 284	\$ 62	\$ -	\$ 299
97055	\$ 119	\$ 241	\$ 668	\$ 444	\$ 1,853	\$ 371
97056	\$ -	\$ -	\$ 3,340	\$ -	\$ -	\$ -
97060	\$ 96	\$ 231	\$ 418	\$ 201	\$ 346	\$ 358
97062	\$ 98	\$ 240	\$ 494	\$ 326	\$ 798	\$ 752
97067	\$ 121	\$ 253	\$ 540	\$ 140	\$ -	\$ 594
97068	\$ 111	\$ 230	\$ 441	\$ 141	\$ 191	\$ 187
97070	\$ 91	\$ 277	\$ 427	\$ 228	\$ 223	\$ 179
97071	\$ 95	\$ 217	\$ 370	\$ 190	\$ 838	\$ 240
97078	\$ 97	\$ 232	\$ 344	\$ 479	\$ 186	\$ 585



97080	\$	118	\$	247	\$	460	\$	450	\$	289	\$	484
97086	\$	106	\$	224	\$	370	\$	328	\$	149	\$	260
97089	\$	172	\$	326	\$	411	\$	474	\$	261	\$	421
97101	\$	148	\$	236	\$	551	\$	75	\$	50	\$	656
97106	\$	115	\$	318	\$	2,124	\$	54	\$	158	\$	274
97109	\$	95	\$	60	\$	-	\$	-	\$	-	\$	-
97111	\$	261	\$	280	\$	1,926	\$	25	\$	305	\$	125
97113	\$	96	\$	172	\$	349	\$	119	\$	123	\$	451
97114	\$	129	\$	355	\$	834	\$	371	\$	164	\$	263
97115	\$	111	\$	184	\$	414	\$	41	\$	61	\$	213
97116	\$	148	\$	333	\$	2,909	\$	499	\$	456	\$	293
97117	\$	179	\$	364	\$	181	\$	214	\$	34	\$	1,433
97119	\$	138	\$	258	\$	699	\$	100	\$	110	\$	310
97123	\$	90	\$	187	\$	374	\$	242	\$	330	\$	460
97124	\$	97	\$	210	\$	365	\$	538	\$	250	\$	428
97125	\$	-	\$	-	\$	-	\$	82	\$	-	\$	-
97127	\$	94	\$	830	\$	756	\$	163	\$	222	\$	715
97128	\$	182	\$	282	\$	712	\$	76	\$	-	\$	652
97132	\$	125	\$	209	\$	547	\$	663	\$	242	\$	478
97133	\$	178	\$	197	\$	495	\$	165	\$	142	\$	507
97137	\$	112	\$	538	\$	489	\$	393	\$	-	\$	-
97140	\$	127	\$	203	\$	429	\$	197	\$	635	\$	426
97148	\$	180	\$	531	\$	470	\$	37	\$	1,226	\$	212
97201	\$	63	\$	112	\$	230	\$	276	\$	76	\$	1,157
97202	\$	86	\$	158	\$	264	\$	638	\$	734	\$	537
97203	\$	94	\$	183	\$	366	\$	525	\$	189	\$	812
97204	\$	53	\$	91	\$	306	\$	382	\$	3,197	\$	242
97205	\$	56	\$	95	\$	217	\$	281	\$	375	\$	623
97206	\$	113	\$	189	\$	340	\$	437	\$	294	\$	687
97209	\$	58	\$	107	\$	224	\$	827	\$	578	\$	877
97210	\$	66	\$	101	\$	199	\$	525	\$	770	\$	1,257
97211	\$	-	\$	-	\$	-	\$	361	\$	107	\$	-
97212	\$	-	\$	-	\$	-	\$	-	\$	-	\$	73
97213	\$	84	\$	140	\$	291	\$	141	\$	70	\$	693
97214	\$	65	\$	129	\$	205	\$	421	\$	630	\$	355
97215	\$	88	\$	147	\$	261	\$	368	\$	795	\$	565
97216	\$	110	\$	164	\$	456	\$	73	\$	190	\$	358
97217	\$	84	\$	188	\$	242	\$	368	\$	444	\$	621
97219	\$	97	\$	197	\$	393	\$	163	\$	189	\$	271
97221	\$	82	\$	165	\$	432	\$	452	\$	595	\$	144
97222	\$	96	\$	192	\$	479	\$	151	\$	396	\$	367
97223	\$	103	\$	200	\$	315	\$	281	\$	355	\$	768
97224	\$	101	\$	213	\$	391	\$	188	\$	301	\$	675
97225	\$	99	\$	183	\$	315	\$	347	\$	128	\$	205
97227	\$	77	\$	157	\$	183	\$	254	\$	48	\$	72
97229	\$	86	\$	175	\$	395	\$	52	\$	154	\$	547
97230	\$	108	\$	217	\$	613	\$	532	\$	304	\$	1,184

97231	\$	137	\$	168	\$	248	\$	90	\$	413	\$	191
97232	\$	50	\$	108	\$	196	\$	499	\$	425	\$	220
97233	\$	103	\$	228	\$	525	\$	173	\$	412	\$	658
97236	\$	115	\$	239	\$	503	\$	204	\$	477	\$	312
97239	\$	72	\$	125	\$	240	\$	174	\$	814	\$	498
97251	\$	-	\$	-	\$	-	\$	-	\$	408	\$	-
97266	\$	108	\$	207	\$	486	\$	305	\$	471	\$	665
97267	\$	115	\$	192	\$	421	\$	128	\$	430	\$	343
97286	\$	-	\$	-	\$	-	\$	785	\$	-	\$	-
97301	\$	113	\$	208	\$	427	\$	422	\$	1,585	\$	407
97302	\$	99	\$	220	\$	358	\$	445	\$	458	\$	284
97303	\$	103	\$	212	\$	462	\$	39	\$	62	\$	250
97304	\$	76	\$	313	\$	203	\$	37	\$	77	\$	99
97305	\$	103	\$	221	\$	386	\$	216	\$	335	\$	507
97306	\$	99	\$	207	\$	592	\$	178	\$	752	\$	1,969
97310	\$	-	\$	-	\$	-	\$	86	\$	-	\$	-
97317	\$	127	\$	237	\$	487	\$	172	\$	218	\$	177
97325	\$	240	\$	153	\$	752	\$	65	\$	51	\$	-
97338	\$	142	\$	412	\$	861	\$	80	\$	-	\$	-
97347	\$	133	\$	246	\$	347	\$	33	\$	128	\$	189
97352	\$	81	\$	79	\$	84	\$	23	\$	-	\$	-
97362	\$	107	\$	199	\$	688	\$	407	\$	336	\$	-
97371	\$	222	\$	289	\$	61	\$	27	\$	-	\$	-
97375	\$	174	\$	347	\$	540	\$	33	\$	171	\$	95
97378	\$	145	\$	294	\$	607	\$	124	\$	763	\$	1,083
97381	\$	133	\$	232	\$	340	\$	331	\$	155	\$	183
97385	\$	187	\$	280	\$	891	\$	112	\$	-	\$	-
97392	\$	117	\$	181	\$	334	\$	373	\$	162	\$	253
97396	\$	120	\$	389	\$	766	\$	39	\$	125	\$	301

\*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

**Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)**

Counts were made on customers that received a notice at any point between April 1, 2022 and June 30, 2022.

Zip Code	Disconnect Notice Small Commercial		Disconnect Notice Residential		
	15-Day Notice	5-Day Notice	15-Day Notice	5-Day Notice	Friendly Reminder
97002	72	57	550	460	47
97003	83	64	2929	2972	234
97004	55	59	411	309	52
97005	303	216	3375	3703	347
97006	234	259	4082	4130	454
97007	113	133	3071	2851	329
97008	109	68	2804	2842	265
97009	158	155	978	882	85
97011	22	13	138	101	14
97013	91	82	566	400	58
97015	268	153	2400	2402	196
97017	30	32	421	321	38
97019	29	25	324	231	43
97020	5	5	94	79	8
97022	77	67	557	545	38
97023	153	162	1520	1421	123
97024	68	34	1800	1613	130
97026	21	19	467	349	30
97027	59	29	1398	1295	115
97028	13	8	43	21	17
97030	258	211	5473	5632	406
97032	41	24	523	414	42
97034	26	14	861	596	167
97035	155	73	1656	1370	249
97038	125	94	2014	1853	171
97041	3	1			
97042	36	29	325	271	33
97045	328	257	5453	4872	476
97048	5	3			
97049	22	14	370	286	46
97055	183	129	2232	1884	184
97056			5	4	
97060	167	101	2842	2246	201
97062	263	200	2549	2412	241
97067	67	49	316	263	25
97068	67	42	1889	1280	260
97070	223	98	2032	2101	268

97071	242	127	2683	2222	240
97078	90	78	2477	2265	199
97080	106	91	4502	4285	378
97086	96	64	2676	2613	330
97089	88	72	1079	867	105
97101	35	10	486	365	44
97106	29	14	328	271	26
97109			8	3	2
97111	38	11	405	287	51
97113	58	46	1391	1056	122
97114	78	33	594	423	51
97115	36	18	311	221	28
97116	25	22	178	129	17
97117	13	13	70	48	3
97119	28	20	494	393	40
97123	348	301	4372	3346	362
97124	374	316	4143	3745	430
97125	3	1			
97127	14	8	467	312	45
97128	21	17	153	96	15
97132	225	121	2372	2046	231
97133	53	34	355	241	37
97137	23	10	113	84	10
97140	207	208	1519	1227	156
97148	33	19	395	303	41
97201	91	68	1163	1332	237
97202	364	332	3259	3196	455
97203	172	140	3295	3164	318
97204	140	92	143	164	19
97205	50	47	471	549	90
97206	258	235	4729	4810	503
97209	294	208	2309	2721	433
97210	180	141	936	947	188
97211	3	4			
97213	13	7	590	576	67
97214	377	209	2348	2570	341
97215	58	38	1031	1018	153
97216	71	57	1247	1185	106
97217	245	184	2694	2767	354
97219	174	128	3175	2551	368
97221	41	24	824	745	124
97222	199	133	3874	3672	361
97223	271	164	4276	4178	449
97224	129	72	2437	2189	274
97225	155	103	1724	1727	259
97227	3	1	31	27	11
97229	156	182	3497	3334	441

97230	354	226	5149	5006	431
97231	45	24	331	231	50
97232	119	63	702	725	115
97233	221	195	6677	6857	574
97236	194	161	5509	5505	419
97239	82	74	1313	1190	221
97251	3	3			
97266	292	227	4763	4759	400
97267	120	81	2898	2702	268
97286	2	1			
97301	455	290	6561	6867	614
97302	280	166	3955	3453	417
97303	65	42	2611	2333	223
97304	10	4	246	185	32
97305	258	157	5311	5219	418
97306	43	37	2851	2559	291
97310	7	2			
97317	111	57	2420	2198	222
97325	4	3	24	20	7
97338	6	3	54	36	6
97347	11	5	307	281	31
97352			27	23	1
97362	28	20	347	298	24
97371	2	1	10	8	6
97375	3	2	156	123	20
97378	70	47	939	785	91
97381	107	58	1271	1117	149
97385	1		34	27	1
97392	36	37	393	304	46
97396	17	13	477	441	47

## Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during June 2022.

Zip Code	Non-Residential	Residential
97002		3
97003	1	43
97004		3
97005	1	53
97006		54
97007		22
97008		25
97009		7
97011		1
97013	2	4
97015	1	23
97017	1	
97019		2
97020		1
97022		1
97023		10
97024		19
97026	1	7
97027		13
97030	2	100
97032		5
97034		2
97035		11
97038		18
97042		1
97045	1	58
97049	1	
97055	1	15
97060	1	21
97062	2	35
97068	1	9
97070		23
97071		12
97078		35
97080		43
97086		40
97089		8
97101		2
97111		2
97113		10
97114	1	

97115		2
97116	1	
97119		3
97123	1	29
97124	2	43
97127		3
97128		2
97132		21
97133		1
97137		2
97140	2	8
97148		4
97201		13
97202	4	39
97203	1	45
97204		1
97205		4
97206	1	45
97209	2	38
97210	2	16
97213	1	12
97214	2	34
97215		15
97216		10
97217	1	56
97219	3	32
97221		5
97222		41
97223		47
97224		28
97225	1	13
97229		46
97230	1	83
97232		9
97233	7	111
97236	1	98
97239	1	9
97266	3	80
97267		15
97301	2	101
97302	1	27
97303	3	20
97304		2
97305	2	76
97306	1	28
97317	1	30
97347		4

97352	1
97362	3
97375	1
97378	7
97381	15
97392	1
97396	3



**Attachment A subpart m - Total number of service reconnections, segmented  
by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect,  
and more than seven-day reconnect**

Counts were made on customers that were reconnected at any point during June 2022.

Zip Code	Non-Residential				Residential			
	24-hour	48-hour	<7 days	>7 days	24-hour	48-hour	<7 days	>7 days
97002					1			
97003	1				36	1		
97004					2			
97005					34	2	1	
97006					32	3	1	
97007					18			
97008					20	1		
97009					5		1	
97011								
97013	2				3			
97015	1				15	1	1	2
97017	1							
97019					2			
97020					1			
97022						1		
97023					7			
97024					14			
97026	1				5		1	
97027					6		3	
97030	1				68	1	3	1
97032					5			
97034					1			
97035					11			
97038					11	1	1	
97042					1			
97045	1				42	1	3	1
97049	1							
97055					7		2	
97060					17	1	1	
97062	1	1			27		1	
97068	1				4			
97070					19		1	
97071					8			
97078					28			1
97080					28		3	
97086					23	4	2	1
97089					7			
97101						2		
97111					2			

97113				8	1	1	
97114							
97115				2			
97116	1						
97119				1			1
97123	1			20	1	3	1
97124	1	1		33		1	
97127				3			
97128				2			
97132				12		3	
97133				1			
97137				2			
97140	1	1		4			
97148				3			
97201				7			
97202			1	24	2	4	1
97203	1			32	1	1	
97204				1			
97205				3		1	
97206	1			31	1	4	
97209				18	3	3	
97210	1			7			
97213				5	1		
97214				23		2	
97215				10	1		
97216				8			
97217	1			31		3	1
97219	3			21	2	5	
97221				4			
97222				27	2	2	
97223				34	1	2	
97224				17		1	
97225				10	1		
97229				34	5		
97230	1			49	5	6	1
97232				4	1		1
97233	4	1		66	3	8	1
97236				52	6	3	3
97239				4		1	
97266	1			58	3	6	1
97267				12		1	
97301	1			67	4	3	1
97302	1			20	1	1	
97303	1			15			
97304				1	1		
97305	2			59	2	2	1
97306	1			20			

97317	1	22			1
97347		2			
97352		1			
97362		2		1	
97375					
97378		5	1		
97381		10		1	1
97392		1			
97396		2			

## AMP activity for June 2022

### 1. Number of customers enrolled and/or participating:

Program:	June	Total
• 50/50	0	9,815
• Three-Month Payment Match	0	7,993
• Extended Match	1,403	15,193
• Customer Assistance	306	16,371
• Reconnect Assistance	0	2,562
<b>Total number of recipients:</b>	1,709	51,934

The 50/50, Three-Month Payment Match, and Reconnect Assistance Programs have all ended. However, we continue to come across minor corrections and adjustments which is why there continues to be minimal data for these programs. Customer Assistance has been temporarily re-opened for Medical Certificate customers.

### 2. Funds expended by program and total:

Program:	June	Total
• 50/50	\$0	\$3,541,653
• Three-Month Payment Match	\$0	\$1,944,619
• Extended Match	\$149,477	\$9,689,704
• Customer Assistance	\$119,605	\$6,371,540
• Reconnect Assistance	\$0	\$1,229,628
<b>Total funds expended:</b>	\$269,082	\$22,777,144

### 3. Total funds unallocated:

PGE beginning tranche: \$17,557,000

PGE second tranche: \$6,000,000

<b>Total funds unallocated:</b>	\$316,446
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	Total
Total funds spent:	\$22,777,144
Total funds reserved:	\$463,410
<b>Total funds allocated:</b>	<b>\$23,240,554</b>

When calculating available funds, PGE considered the amount of funds already provided to customers and the amount set aside for each customer enrolled in the Extended Match Program. When a customer enrolled in the Extended Match, PGE allocates \$1,000 based on the max amount of funding a customer can receive on each program. If the customer gets caught up sooner and doesn't need the full allotment, those funds are then added back into total funds available.

### 4. Average customer payments per option:

Program:	June	Total
• 50/50	N/A	\$338
• Three-Month Payment Match	N/A	\$132

• Extended Match	\$134	\$166
• Customer Assistance	\$391	\$374
• Reconnect Assistance	N/A	\$474

This shows the average customer payment per option, as well as the average PGE match for the matching programs. The Customer Assistance and Reconnect Assistance do not require a customer payment, so the amount shown is the average amount of the assistance applied by PGE.

<b>Month</b>	<b>Disconnect Count</b>	<b>Customer Count</b>	<b>Percent Disconnected</b>
201806	0	103,396	0.00%
201807	0	103,383	0.00%
201808	0	103,699	0.00%
201809	0	103,797	0.00%
201810	0	103,764	0.00%
201811	1	103,759	0.00%
201812	0	103,844	0.00%
201901	1	103,870	0.00%
201902	167	103,924	0.16%
201903	157	103,731	0.15%
201904	109	103,625	0.11%
201905	93	103,652	0.09%
201906	51	103,676	0.05%
201907	57	103,961	0.05%
201908	37	103,999	0.04%
201909	45	103,986	0.04%
201910	50	104,134	0.05%
201911	54	104,263	0.05%
201912	40	104,145	0.04%
202001	68	104,306	0.07%
202002	48	104,429	0.05%
202003	28	104,516	0.03%
202004	0	104,549	0.00%
202005	0	104,603	0.00%
202006	0	104,617	0.00%
202007	0	104,643	0.00%
202008	0	104,674	0.00%
202009	0	104,747	0.00%
202010	1	104,928	0.00%
202011	0	105,021	0.00%
202012	7	105,154	0.01%
202101	3	105,242	0.00%
202102	2	105,272	0.00%
202103	28	105,307	0.03%
202104	64	105,413	0.06%
202105	45	105,419	0.04%
202106	69	105,457	0.07%
202107	46	105,579	0.04%
202108	46	105,689	0.04%
202109	56	105,821	0.05%
202110	31	105,856	0.03%
202111	41	105,918	0.04%
202112	28	105,871	0.03%
202201	50	105,975	0.05%
202202	55	106,034	0.05%
202203	39	106,114	0.04%

202204	32	106,319	0.03%
202205	54	106,475	0.05%
202206	64	106,638	0.06%