



Portland General Electric Company
121 SW Salmon Street • 1WTC0306 • Portland, OR 97204
portlandgeneral.com

February 18, 2022

Via Electronic Filing

Public Utility Commission of Oregon
Attention: Filing Center
P.O. Box 1088
Salem, OR 97308-1088

Re: RE 188 (UM 2114) – Investigation into the Effects of the COVID-19 Pandemic on Utility Customers. PGE Report of COVID-19 related late payment fees, time payment agreements, arrearages, disconnects and reconnects

Dear Filing Center:

On November 5, 2020 the Commission issued Order No. 20-401 in Docket No. UM 2114, Investigation into the Effects of the COVID-19 Pandemic on Utility Customers formally approving Staff's recommendation. The Staff Report approved by Order 20-401 included a recommendation that the Commission approve the Stipulated Agreement on the Effects of COVID-19 Pandemic on Energy Utility Customers. Attachment A of the Stipulation requires that each energy utility (utility) report certain information on a monthly basis for the prior month through December 2023. The first monthly report was due November 1, 2020 for October 2020, with subsequent monthly reports due the 20th day of the following month.

Attachment A of the Commission approved Stipulation in UM 2114 requires that each energy utility report certain information on a monthly basis for the prior month through December 2023 with monthly reports due the 20th day of the following month. Further, Commission Order 21- 057 included the requirement that the utilities that signed the UM 2114 Stipulated Agreement report on a monthly basis the number of recipients per Arrearage Management Program (AMP) option, total funds expended, total funds available, funds expended per option and average customer payments per option.

Attached is the PGE monthly COVID-19 report for February 2021. The AMP activity information for January 2021 is included on the "Program Participation" tab. Program Participation values for January 2021 have been updated to reflect that the Three-Month Payment match program has ended and only "participants" are reflected without customers "enrolled" but not participating. The updated response for IR 040 with data for January is also included as a separate tab. Should you have any questions regarding the report, please contact Stefan Brown at (503) 464-7805. Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com.

Sincerely,

/s/ Jay Tinker

Jay Tinker
Director, Rates and Regulatory Affairs

Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of January 2022.

Zip Code	Non-Residential	Residential
97002	929	2,242
97003	787	11,348
97004	455	1,790
97005	2,524	12,045
97006	1,651	18,710
97007	914	18,666
97008	1,169	11,980
97009	1,129	3,399
97010	1	2
97011	80	499
97013	825	2,382
97015	2,034	9,109
97017	232	1,125
97019	270	1,226
97020	77	375
97022	414	1,455
97023	1,064	4,841
97024	511	4,666
97026	282	1,183
97027	475	4,935
97028	145	726
97030	2,191	15,404
97032	486	1,749
97034	907	8,457
97035	1,338	11,413
97036	18	2
97038	1,165	6,344
97041	7	
97042	333	1,219
97045	3,468	22,174
97049	169	1,773
97051	5	
97055	1,512	7,973
97056	7	29
97060	1,087	8,064
97062	2,035	11,351
97067	405	1,265
97068	1,216	11,693
97070	1,859	11,478
97071	1,637	9,869
97078	553	9,520
97079	4	

97080	905	16,318
97086	925	12,943
97089	780	4,829
97101	336	1,559
97106	356	1,556
97109	19	81
97111	346	1,500
97113	669	5,212
97114	541	1,786
97115	331	1,726
97116	295	849
97117	67	262
97119	372	1,623
97123	2,640	17,876
97124	3,255	21,747
97125	6	18
97127	96	1,448
97128	162	493
97132	1,944	11,928
97133	462	2,287
97137	280	488
97140	1,627	9,479
97148	334	1,357
97201	733	7,372
97202	2,603	20,053
97203	1,433	12,916
97204	631	420
97205	316	3,018
97206	1,633	21,848
97208	8	
97209	2,120	15,215
97210	1,863	7,959
97211	5	
97212	2	
97213	267	3,123
97214	2,911	15,330
97215	520	7,624
97216	501	4,186
97217	1,705	12,803
97218	1	
97219	1,339	17,541
97221	322	5,568
97222	1,967	15,621
97223	2,450	20,927
97224	1,656	15,908
97225	1,164	11,635
97227	56	419

97229	1,547	28,107
97230	2,098	15,547
97231	544	2,005
97232	812	5,294
97233	1,182	15,221
97236	994	13,864
97239	768	9,994
97251	3	
97258	1	
97266	1,526	13,281
97267	1,090	12,844
97280	1	
97291	1	
97301	2,962	18,890
97302	2,780	17,197
97303	1,184	10,745
97304	285	1,337
97305	1,878	15,604
97306	805	13,817
97310	31	
97311	1	
97312	3	
97317	1,212	8,441
97325	62	161
97338	81	249
97347	201	800
97352	33	124
97362	303	1,518
97371	45	108
97373	1	
97375	117	518
97378	554	2,813
97381	1,180	6,470
97385	54	161
97392	369	1,945
97396	238	1,354
97424		1
97438	1	
98086		1
97346	1	1
97463		1

Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period

Counts were made on customers that had late pay charges at any point during January 2022.

Zip Code	Non-Residential	Residential
97002	80	0
97003	83	0
97004	59	0
97005	291	0
97006	147	0
97007	74	0
97008	128	0
97009	150	0
97011	12	0
97013	102	0
97015	304	0
97017	57	0
97019	40	0
97020	13	0
97022	61	0
97023	139	0
97024	90	0
97026	11	0
97027	56	0
97028	10	0
97030	374	0
97032	61	0
97034	69	0
97035	158	0
97038	150	0
97042	48	0
97045	380	0
97049	34	0
97055	195	0
97060	136	0
97062	253	0
97067	35	0
97068	35	0
97070	120	0
97071	193	0
97078	80	0
97080	121	0
97086	137	0
97089	104	0
97101	33	0

97106	6	0
97111	38	0
97113	51	0
97114	67	0
97115	36	0
97116	25	0
97117	7	0
97119	41	0
97123	287	0
97124	286	0
97125	1	0
97127	23	0
97128	23	0
97132	204	0
97133	36	0
97137	29	0
97140	203	0
97148	29	0
97201	62	0
97202	389	0
97203	191	0
97204	84	0
97205	67	0
97206	244	0
97209	241	0
97210	177	0
97213	26	0
97214	409	0
97215	78	0
97216	53	0
97217	222	0
97219	92	0
97221	16	0
97222	209	0
97223	293	0
97224	126	0
97225	147	0
97227	5	0
97229	187	0
97230	241	0
97231	71	0
97232	88	0
97233	157	0
97236	157	0
97239	50	0
97266	224	0
97267	130	0

97301	331	0
97302	177	0
97303	130	0
97304	42	0
97305	227	0
97306	66	0
97317	140	0
97325	5	0
97338	13	0
97347	16	0
97352	5	0
97362	23	0
97371	3	0
97375	7	0
97378	93	0
97381	132	0
97385	4	0
97392	48	0
97396	18	0

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before January 31, 2022, have close dates after December 31, 2021, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002	1	51
97003		352
97004	3	31
97005	1	369
97006		479
97007	1	273
97008	2	290
97009	3	94
97011		13
97013	3	43
97015	7	312
97017	1	37
97019	2	31
97020		14
97022	4	50
97023	6	142
97024	4	204
97026	1	38
97027	1	177
97028		2
97030	2	741
97032	1	64
97034		55
97035	2	152
97038	6	231
97042	2	29
97045	4	595
97049		20
97055	3	233
97056		1
97060	1	272
97062		281
97067		25
97068	4	128
97070		260
97071	2	253
97078		273
97080	3	559
97086		294

97089	6	102
97101		46
97106	1	30
97111	2	33
97113	5	95
97114		59
97115		27
97116		13
97117		2
97119		37
97123	1	375
97124	4	473
97127	3	47
97128		11
97132	1	259
97133		27
97137	1	18
97140		147
97148	1	38
97201		88
97202	8	275
97203	3	362
97204		10
97205	2	38
97206	5	503
97209	5	222
97210		63
97213	1	49
97214	10	201
97215		77
97216		114
97217	2	266
97219	1	232
97221	1	59
97222	2	458
97223	4	490
97224	1	247
97225		143
97227		2
97229	1	366
97230	2	636
97231		18
97232	3	73
97233	4	890
97236	4	663
97239	2	97
97266	4	565

97267	1	325
97301	5	787
97302	6	430
97303	2	320
97304		14
97305	6	609
97306		336
97317		259
97325		7
97338	1	8
97347		32
97352		2
97362		34
97375		16
97378	1	126
97381		130
97385		2
97392	1	33
97396		53
NULL	3	3

*May include customers with TPAs prior to March 17th, 2020

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during January 2022 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		12
97003	1	94
97004		7
97005	1	117
97006		128
97007		73
97008		98
97009		16
97011		3
97013	1	18
97015	2	73
97017		10
97019	1	5
97020		5
97022	1	13
97023	2	26
97024		62
97026		13
97027		49
97030	2	211
97032		12
97034		15
97035		32
97038	3	47
97042	1	7
97045	1	160
97049	1	2
97055	5	55
97060	1	75
97062		75
97067		12
97068		37
97070		59
97071		79
97078	1	72
97080		120
97086		75
97089	3	14
97101		18
97106		5

97109		1
97111		11
97113	1	45
97114	1	15
97115		6
97116	1	2
97117	1	1
97119	1	13
97123	7	102
97124	1	114
97127		15
97128	1	4
97132		66
97133	1	8
97137		1
97140		38
97148	1	13
97201	1	44
97202	6	88
97203	2	102
97204		4
97205		21
97206	2	142
97209	1	64
97210	1	23
97213		8
97214		69
97215	1	28
97216		42
97217	1	66
97219	3	69
97221	1	20
97222	1	125
97223	4	137
97224		80
97225		42
97227		1
97229		88
97230	1	178
97231		5
97232	1	8
97233	2	254
97236	6	229
97239	2	26
97266	5	178
97267	2	84
97301	2	277

97302	1	151
97303	1	79
97304		4
97305		199
97306		122
97317	2	79
97325		2
97338		2
97347	1	12
97352		1
97362		10
97371		1
97375		2
97378	5	33
97381	1	30
97385		1
97392		8
97396		15
NULL	1	4

*New TPAs entered into during current month

Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last Friday of January 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	94	29	22	34	5	8
97003	735	261	276	36	4	13
97004	54	13	11	19	5	11
97005	924	335	383	135	25	34
97006	1,112	352	400	69	15	60
97007	723	247	195	18	6	43
97008	760	246	267	45	10	12
97009	249	61	42	64	26	23
97011	22	2	7	2		1
97013	82	22	16	25	5	12
97015	628	249	258	106	36	20
97017	53	10	10	15	2	5
97019	88	26	8	20	5	4
97020	23	1	7	3		1
97022	129	47	27	26	5	4
97023	373	81	75	57	18	15
97024	307	89	139	20	4	14
97026	72	15	13	8	2	5
97027	442	139	124	40	4	1
97028	9	1	2	7		
97030	1,299	449	544	138	32	35
97032	81	19	35	14		4
97034	177	21	48	24	5	4
97035	309	100	172	31	13	12
97038	473	133	127	65	11	18
97041					1	
97042	44	7	6	15	4	4
97045	1,087	313	432	139	29	57
97049	41	8	19	6		6
97055	478	113	139	81	12	20
97056		1				
97060	443	136	146	61	7	6
97062	593	212	217	55	11	32
97067	29	7	19	8	1	5
97068	265	71	79	18	6	11
97070	495	122	207	27	6	2
97071	575	112	198	115	8	22
97078	655	203	167	29	6	23
97080	1,053	338	332	65	4	9

97086	741	248	271	53	3	13
97089	264	58	45	56	9	8
97101	81	20	26	3	4	4
97106	51	12	10	4	1	2
97109	2	1	1			
97111	65	14	17	13		5
97113	234	62	55	17	9	6
97114	70	27	20	11	3	10
97115	115	24	20	17	5	3
97116	20	8	2	6	1	10
97117	6	1	2	2		
97119	55	12	20	16	3	3
97123	698	249	292	97	25	73
97124	888	261	332	75	9	86
97125					1	
97127	69	14	22	3	1	5
97128	28	5	4	6	2	1
97132	677	220	191	74	14	23
97133	54	4	20	9	1	7
97137	12	6	5	8		1
97140	397	106	95	95	26	23
97148	62	11	10	9	2	3
97201	336	135	265	32	6	6
97202	1,128	431	429	128	35	50
97203	838	314	357	64	15	11
97204	29	20	47	35	7	7
97205	189	87	131	32	1	1
97206	1,485	542	474	105	28	22
97209	805	396	594	96	10	12
97210	325	147	198	48	5	9
97211				1		
97212					1	
97213	184	53	75	9	1	7
97214	905	375	455	136	36	40
97215	303	120	115	23	3	8
97216	221	64	93	20	4	6
97217	753	313	353	76	17	30
97219	593	188	192	42	12	14
97221	178	51	75	7	4	2
97222	962	323	439	58	8	25
97223	1,193	371	410	105	25	31
97224	702	206	231	42	7	22
97225	544	191	162	68	11	38
97227	15	7	6	1		1
97229	994	246	376	91	4	68
97230	948	344	488	78	9	20
97231	54	12	18	11	1	13

97232	275	107	163	28	3	7
97233	1,349	622	719	74	21	36
97236	1,130	439	462	36	18	21
97239	363	125	188	18	3	9
97266	1,019	401	466	109	23	18
97267	673	194	252	41	9	11
97301	1,752	683	713	124	27	29
97302	796	278	261	72	20	9
97303	549	137	207	28	3	11
97304	40	9	9	12		5
97305	1,628	565	534	105	32	21
97306	553	191	159	12	3	3
97310				1		
97317	535	195	177	58	10	10
97325	6	2	1		3	
97338	6					
97347	41	5	26	3		1
97352	3		1	1	1	1
97362	96	29	30	8	4	3
97371	3		1	1		
97375	31	9	5	3	2	2
97378	223	60	67	28	12	14
97381	372	98	91	65	12	14
97385	6	1	2	4		
97392	69	23	17	17	1	1
97396	127	29	35	8	4	

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last Friday of January 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 23,433	\$ 13,310	\$ 11,824	\$ 9,511	\$ 1,914	\$ 1,465
97003	\$ 84,911	\$ 65,419	\$ 144,094	\$ 7,453	\$ 8,619	\$ 4,426
97004	\$ 11,285	\$ 6,282	\$ 5,229	\$ 1,016	\$ 1,831	\$ 4,263
97005	\$ 102,208	\$ 80,105	\$ 213,328	\$ 32,251	\$ 13,258	\$ 8,575
97006	\$ 134,959	\$ 79,218	\$ 196,014	\$ 21,756	\$ 3,996	\$ 17,883
97007	\$ 88,898	\$ 53,495	\$ 103,348	\$ 11,610	\$ 1,257	\$ 11,876
97008	\$ 98,542	\$ 64,828	\$ 154,588	\$ 11,691	\$ 2,289	\$ 3,670
97009	\$ 59,455	\$ 22,097	\$ 48,845	\$ 43,173	\$ 34,684	\$ 11,583
97011	\$ 3,018	\$ 2,015	\$ 9,248	\$ 275		\$ 40
97013	\$ 18,408	\$ 9,529	\$ 12,112	\$ 10,914	\$ 2,003	\$ 2,273
97015	\$ 80,484	\$ 64,259	\$ 156,226	\$ 37,866	\$ 17,970	\$ 21,790
97017	\$ 15,184	\$ 3,808	\$ 14,818	\$ 5,162	\$ 586	\$ 5,479
97019	\$ 21,653	\$ 10,488	\$ 4,678	\$ 44,829	\$ 507	\$ 13,794
97020	\$ 4,096	\$ 362	\$ 3,378	\$ 913		\$ 318
97022	\$ 36,551	\$ 14,533	\$ 25,581	\$ 23,771	\$ 1,025	\$ 2,071
97023	\$ 78,341	\$ 33,212	\$ 46,513	\$ 30,083	\$ 14,478	\$ 19,008
97024	\$ 36,413	\$ 24,230	\$ 85,156	\$ 1,963	\$ 956	\$ 6,926
97026	\$ 9,398	\$ 4,737	\$ 6,460	\$ 614	\$ 629	\$ 4,300
97027	\$ 64,126	\$ 36,420	\$ 77,791	\$ 11,367	\$ 1,721	\$ 187
97028	\$ 856	\$ 313	\$ 242	\$ 1,340		
97030	\$ 167,991	\$ 122,748	\$ 340,612	\$ 53,662	\$ 11,415	\$ 23,914
97032	\$ 10,024	\$ 5,816	\$ 26,461	\$ 2,867		\$ 1,232
97034	\$ 19,138	\$ 4,037	\$ 20,897	\$ 13,860	\$ 3,355	\$ 1,244
97035	\$ 36,331	\$ 22,910	\$ 56,287	\$ 23,772	\$ 2,518	\$ 5,132
97038	\$ 82,632	\$ 48,196	\$ 102,105	\$ 24,244	\$ 4,937	\$ 8,016
97041					\$ 46	
97042	\$ 7,467	\$ 3,433	\$ 3,110	\$ 1,859	\$ 5,920	\$ 690
97045	\$ 155,911	\$ 91,541	\$ 266,459	\$ 36,588	\$ 14,493	\$ 47,431
97049	\$ 5,558	\$ 3,243	\$ 5,344	\$ 1,377		\$ 1,902
97055	\$ 86,865	\$ 30,520	\$ 92,508	\$ 33,975	\$ 8,758	\$ 14,917
97056		\$ 576				
97060	\$ 51,274	\$ 38,509	\$ 84,066	\$ 17,981	\$ 972	\$ 1,430
97062	\$ 72,206	\$ 51,818	\$ 102,948	\$ 40,913	\$ 2,754	\$ 18,973
97067	\$ 5,828	\$ 1,894	\$ 16,097	\$ 2,891	\$ 623	\$ 1,223
97068	\$ 30,672	\$ 17,468	\$ 45,485	\$ 3,125	\$ 511	\$ 65,664
97070	\$ 53,100	\$ 31,258	\$ 88,207	\$ 3,489	\$ 1,855	\$ 293
97071	\$ 77,584	\$ 31,227	\$ 79,020	\$ 62,690	\$ 1,249	\$ 5,362
97078	\$ 79,427	\$ 50,501	\$ 82,373	\$ 10,741	\$ 1,580	\$ 6,750

97080	\$ 150,912	\$ 95,360	\$ 213,157	\$ 18,600	\$ 2,127	\$ 1,897
97086	\$ 98,767	\$ 65,712	\$ 185,950	\$ 19,453	\$ 876	\$ 3,815
97089	\$ 55,812	\$ 28,421	\$ 27,055	\$ 22,004	\$ 7,604	\$ 12,446
97101	\$ 13,164	\$ 7,400	\$ 15,470	\$ 268	\$ 452	\$ 18,210
97106	\$ 9,253	\$ 2,777	\$ 9,676	\$ 359	\$ 93	\$ 430
97109	\$ 268	\$ 484	\$ 798			
97111	\$ 11,053	\$ 4,432	\$ 20,935	\$ 1,939		\$ 2,790
97113	\$ 24,069	\$ 15,972	\$ 43,054	\$ 2,262	\$ 1,725	\$ 1,249
97114	\$ 10,318	\$ 10,436	\$ 16,525	\$ 1,325	\$ 1,294	\$ 1,354
97115	\$ 16,139	\$ 7,109	\$ 11,920	\$ 2,108	\$ 1,225	\$ 289
97116	\$ 3,134	\$ 6,477	\$ 966	\$ 1,956	\$ 26	\$ 1,673
97117	\$ 510	\$ 63	\$ 10,191	\$ 330		
97119	\$ 8,244	\$ 5,879	\$ 13,539	\$ 1,380	\$ 180	\$ 581
97123	\$ 76,654	\$ 61,753	\$ 146,179	\$ 17,458	\$ 6,852	\$ 41,528
97124	\$ 104,914	\$ 70,517	\$ 167,999	\$ 17,984	\$ 8,980	\$ 29,269
97125					\$ 121	
97127	\$ 8,610	\$ 4,568	\$ 20,735	\$ 730	\$ 178	\$ 1,741
97128	\$ 7,237	\$ 1,746	\$ 1,976	\$ 1,355	\$ 418	\$ 310
97132	\$ 99,231	\$ 65,870	\$ 114,542	\$ 9,830	\$ 8,331	\$ 6,413
97133	\$ 8,846	\$ 1,412	\$ 12,209	\$ 6,177	\$ 155	\$ 1,769
97137	\$ 2,877	\$ 3,465	\$ 3,202	\$ 3,390		\$ 243
97140	\$ 51,657	\$ 29,172	\$ 44,453	\$ 28,782	\$ 9,001	\$ 9,736
97148	\$ 10,306	\$ 4,004	\$ 5,269	\$ 666	\$ 688	\$ 1,528
97201	\$ 24,572	\$ 14,903	\$ 74,276	\$ 7,715	\$ 2,153	\$ 6,064
97202	\$ 123,946	\$ 90,931	\$ 181,539	\$ 65,045	\$ 15,682	\$ 18,921
97203	\$ 90,990	\$ 68,907	\$ 180,651	\$ 18,239	\$ 18,148	\$ 3,660
97204	\$ 1,520	\$ 1,778	\$ 16,628	\$ 9,932	\$ 20,392	\$ 4,114
97205	\$ 13,956	\$ 9,291	\$ 33,886	\$ 6,693	\$ 3,466	\$ 3,113
97206	\$ 206,626	\$ 137,332	\$ 250,595	\$ 31,542	\$ 10,618	\$ 15,859
97209	\$ 53,239	\$ 48,389	\$ 184,289	\$ 78,388	\$ 7,835	\$ 5,419
97210	\$ 25,539	\$ 16,447	\$ 50,617	\$ 18,664	\$ 8,656	\$ 4,227
97211				\$ 52		
97212					\$ 37	
97213	\$ 16,724	\$ 10,302	\$ 23,192	\$ 1,420	\$ 335	\$ 2,286
97214	\$ 69,678	\$ 53,129	\$ 132,359	\$ 33,966	\$ 16,288	\$ 17,855
97215	\$ 33,750	\$ 22,414	\$ 53,813	\$ 2,692	\$ 508	\$ 4,473
97216	\$ 25,979	\$ 18,484	\$ 57,311	\$ 6,369	\$ 351	\$ 1,566
97217	\$ 75,191	\$ 56,271	\$ 136,286	\$ 17,529	\$ 12,736	\$ 39,431
97219	\$ 63,599	\$ 49,091	\$ 102,559	\$ 5,119	\$ 1,629	\$ 2,827
97221	\$ 18,704	\$ 9,043	\$ 42,161	\$ 3,450	\$ 3,084	\$ 435
97222	\$ 127,594	\$ 82,680	\$ 228,133	\$ 12,934	\$ 1,630	\$ 8,443
97223	\$ 141,969	\$ 92,433	\$ 228,167	\$ 33,300	\$ 9,324	\$ 16,807
97224	\$ 80,285	\$ 45,533	\$ 124,619	\$ 6,061	\$ 2,400	\$ 5,502
97225	\$ 64,292	\$ 42,782	\$ 80,946	\$ 17,803	\$ 4,117	\$ 8,822
97227	\$ 1,029	\$ 824	\$ 1,447	\$ 24		\$ 1,091
97229	\$ 116,021	\$ 55,271	\$ 165,967	\$ 9,912	\$ 733	\$ 17,253
97230	\$ 110,564	\$ 85,560	\$ 310,479	\$ 43,530	\$ 1,259	\$ 8,311

97231	\$ 7,784	\$ 5,163	\$ 5,458	\$ 2,932	\$ 46	\$ 3,061
97232	\$ 20,823	\$ 12,158	\$ 43,914	\$ 4,201	\$ 410	\$ 3,715
97233	\$ 147,905	\$ 165,081	\$ 460,050	\$ 11,868	\$ 6,907	\$ 17,319
97236	\$ 161,647	\$ 131,123	\$ 297,643	\$ 7,082	\$ 6,842	\$ 21,490
97239	\$ 28,331	\$ 19,324	\$ 67,564	\$ 1,408	\$ 740	\$ 2,149
97266	\$ 130,177	\$ 110,825	\$ 280,932	\$ 26,456	\$ 5,215	\$ 8,322
97267	\$ 86,963	\$ 48,863	\$ 134,886	\$ 7,097	\$ 3,164	\$ 5,624
97301	\$ 223,224	\$ 174,334	\$ 375,894	\$ 27,250	\$ 11,062	\$ 19,491
97302	\$ 90,528	\$ 67,107	\$ 153,553	\$ 18,289	\$ 70,517	\$ 2,020
97303	\$ 71,347	\$ 38,780	\$ 106,373	\$ 3,576	\$ 1,146	\$ 2,927
97304	\$ 7,567	\$ 2,860	\$ 6,989	\$ 587		\$ 568
97305	\$ 239,389	\$ 153,144	\$ 303,016	\$ 30,222	\$ 30,851	\$ 14,220
97306	\$ 72,271	\$ 50,693	\$ 103,082	\$ 3,236	\$ 988	\$ 452
97310				\$ 8		
97317	\$ 70,171	\$ 59,829	\$ 105,809	\$ 5,557	\$ 1,032	\$ 2,265
97325	\$ 500	\$ 1,324	\$ 553		\$ 413	
97338	\$ 954					
97347	\$ 6,199	\$ 769	\$ 34,409	\$ 517		\$ 257
97352	\$ 818		\$ 74	\$ 1	\$ 4,139	\$ 5,363
97362	\$ 13,970	\$ 10,743	\$ 17,102	\$ 3,370	\$ 1,674	\$ 501
97371	\$ 301		\$ 160	\$ 154		
97375	\$ 5,139	\$ 3,845	\$ 4,901	\$ 648	\$ 171	\$ 268
97378	\$ 50,006	\$ 26,541	\$ 52,732	\$ 19,753	\$ 13,625	\$ 9,552
97381	\$ 60,189	\$ 28,615	\$ 47,191	\$ 13,613	\$ 3,114	\$ 2,383
97385	\$ 975	\$ 233	\$ 1,749	\$ 246		
97392	\$ 11,233	\$ 6,257	\$ 11,387	\$ 1,219	\$ 123	\$ 154
97396	\$ 21,541	\$ 9,066	\$ 24,789	\$ 1,453	\$ 910	

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Averages were made on customers that had a balance on the last Friday of January 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 249	\$ 459	\$ 537	\$ 280	\$ 383	\$ 183
97003	\$ 116	\$ 251	\$ 522	\$ 207	\$ 2,155	\$ 340
97004	\$ 209	\$ 483	\$ 475	\$ 53	\$ 366	\$ 388
97005	\$ 111	\$ 239	\$ 557	\$ 239	\$ 530	\$ 252
97006	\$ 121	\$ 225	\$ 490	\$ 315	\$ 266	\$ 298
97007	\$ 123	\$ 217	\$ 530	\$ 645	\$ 210	\$ 276
97008	\$ 130	\$ 264	\$ 579	\$ 260	\$ 229	\$ 306
97009	\$ 239	\$ 362	\$ 1,163	\$ 675	\$ 1,334	\$ 504
97011	\$ 137	\$ 1,007	\$ 1,321	\$ 137	\$ -	\$ 40
97013	\$ 224	\$ 433	\$ 757	\$ 437	\$ 401	\$ 189
97015	\$ 128	\$ 258	\$ 606	\$ 357	\$ 499	\$ 1,090
97017	\$ 286	\$ 381	\$ 1,482	\$ 344	\$ 293	\$ 1,096
97019	\$ 246	\$ 403	\$ 585	\$ 2,241	\$ 101	\$ 3,448
97020	\$ 178	\$ 362	\$ 483	\$ 304	\$ -	\$ 318
97022	\$ 283	\$ 309	\$ 947	\$ 914	\$ 205	\$ 518
97023	\$ 210	\$ 410	\$ 620	\$ 528	\$ 804	\$ 1,267
97024	\$ 119	\$ 272	\$ 613	\$ 98	\$ 239	\$ 495
97026	\$ 131	\$ 316	\$ 497	\$ 77	\$ 315	\$ 860
97027	\$ 145	\$ 262	\$ 627	\$ 284	\$ 430	\$ 187
97028	\$ 95	\$ 313	\$ 121	\$ 191	\$ -	\$ -
97030	\$ 129	\$ 273	\$ 626	\$ 389	\$ 357	\$ 683
97032	\$ 124	\$ 306	\$ 756	\$ 205	\$ -	\$ 308
97034	\$ 108	\$ 192	\$ 435	\$ 578	\$ 671	\$ 311
97035	\$ 118	\$ 229	\$ 327	\$ 767	\$ 194	\$ 428
97038	\$ 175	\$ 362	\$ 804	\$ 373	\$ 449	\$ 445
97041	\$ -	\$ -	\$ -	\$ -	\$ 46	\$ -
97042	\$ 170	\$ 490	\$ 518	\$ 124	\$ 1,480	\$ 173
97045	\$ 143	\$ 292	\$ 617	\$ 263	\$ 500	\$ 832
97049	\$ 136	\$ 405	\$ 281	\$ 229	\$ -	\$ 317
97055	\$ 182	\$ 270	\$ 666	\$ 419	\$ 730	\$ 746
97056	\$ -	\$ 576	\$ -	\$ -	\$ -	\$ -
97060	\$ 116	\$ 283	\$ 576	\$ 295	\$ 139	\$ 238
97062	\$ 122	\$ 244	\$ 474	\$ 744	\$ 250	\$ 593
97067	\$ 201	\$ 271	\$ 847	\$ 361	\$ 623	\$ 245
97068	\$ 116	\$ 246	\$ 576	\$ 174	\$ 85	\$ 5,969
97070	\$ 107	\$ 256	\$ 426	\$ 129	\$ 309	\$ 147
97071	\$ 135	\$ 279	\$ 399	\$ 545	\$ 156	\$ 244
97078	\$ 121	\$ 249	\$ 493	\$ 370	\$ 263	\$ 293
97080	\$ 143	\$ 282	\$ 642	\$ 286	\$ 532	\$ 211

97086	\$	133	\$	265	\$	686	\$	367	\$	292	\$	293
97089	\$	211	\$	490	\$	601	\$	393	\$	845	\$	1,556
97101	\$	163	\$	370	\$	595	\$	89	\$	113	\$	4,553
97106	\$	181	\$	231	\$	968	\$	90	\$	93	\$	215
97109	\$	134	\$	484	\$	798	\$	-	\$	-	\$	-
97111	\$	170	\$	317	\$	1,231	\$	149	\$	-	\$	558
97113	\$	103	\$	258	\$	783	\$	133	\$	192	\$	208
97114	\$	147	\$	387	\$	826	\$	120	\$	431	\$	135
97115	\$	140	\$	296	\$	596	\$	124	\$	245	\$	96
97116	\$	157	\$	810	\$	483	\$	326	\$	26	\$	167
97117	\$	85	\$	63	\$	5,095	\$	165	\$	-	\$	-
97119	\$	150	\$	490	\$	677	\$	86	\$	60	\$	194
97123	\$	110	\$	248	\$	501	\$	180	\$	274	\$	569
97124	\$	118	\$	270	\$	506	\$	240	\$	998	\$	340
97125	\$	-	\$	-	\$	-	\$	-	\$	121	\$	-
97127	\$	125	\$	326	\$	943	\$	243	\$	178	\$	348
97128	\$	258	\$	349	\$	494	\$	226	\$	209	\$	310
97132	\$	147	\$	299	\$	600	\$	133	\$	595	\$	279
97133	\$	164	\$	353	\$	610	\$	686	\$	155	\$	253
97137	\$	240	\$	577	\$	640	\$	424	\$	-	\$	243
97140	\$	130	\$	275	\$	468	\$	303	\$	346	\$	423
97148	\$	166	\$	364	\$	527	\$	74	\$	344	\$	509
97201	\$	73	\$	110	\$	280	\$	241	\$	359	\$	1,011
97202	\$	110	\$	211	\$	423	\$	508	\$	448	\$	378
97203	\$	109	\$	219	\$	506	\$	285	\$	1,210	\$	333
97204	\$	52	\$	89	\$	354	\$	284	\$	2,913	\$	588
97205	\$	74	\$	107	\$	259	\$	209	\$	3,466	\$	3,113
97206	\$	139	\$	253	\$	529	\$	300	\$	379	\$	721
97209	\$	66	\$	122	\$	310	\$	817	\$	784	\$	452
97210	\$	79	\$	112	\$	256	\$	389	\$	1,731	\$	470
97211	\$	-	\$	-	\$	-	\$	52	\$	-	\$	-
97212	\$	-	\$	-	\$	-	\$	-	\$	37	\$	-
97213	\$	91	\$	194	\$	309	\$	158	\$	335	\$	327
97214	\$	77	\$	142	\$	291	\$	250	\$	452	\$	446
97215	\$	111	\$	187	\$	468	\$	117	\$	169	\$	559
97216	\$	118	\$	289	\$	616	\$	318	\$	88	\$	261
97217	\$	100	\$	180	\$	386	\$	231	\$	749	\$	1,314
97219	\$	107	\$	261	\$	534	\$	122	\$	136	\$	202
97221	\$	105	\$	177	\$	562	\$	493	\$	771	\$	218
97222	\$	133	\$	256	\$	520	\$	223	\$	204	\$	338
97223	\$	119	\$	249	\$	557	\$	317	\$	373	\$	542
97224	\$	114	\$	221	\$	539	\$	144	\$	343	\$	250
97225	\$	118	\$	224	\$	500	\$	262	\$	374	\$	232
97227	\$	69	\$	118	\$	241	\$	24	\$	-	\$	1,091
97229	\$	117	\$	225	\$	441	\$	109	\$	183	\$	254
97230	\$	117	\$	249	\$	636	\$	558	\$	140	\$	416
97231	\$	144	\$	430	\$	303	\$	267	\$	46	\$	235

97232	\$	76	\$	114	\$	269	\$	150	\$	137	\$	531
97233	\$	110	\$	265	\$	640	\$	160	\$	329	\$	481
97236	\$	143	\$	299	\$	644	\$	197	\$	380	\$	1,023
97239	\$	78	\$	155	\$	359	\$	78	\$	247	\$	239
97266	\$	128	\$	276	\$	603	\$	243	\$	227	\$	462
97267	\$	129	\$	252	\$	535	\$	173	\$	352	\$	511
97301	\$	127	\$	255	\$	527	\$	220	\$	410	\$	672
97302	\$	114	\$	241	\$	588	\$	254	\$	3,526	\$	224
97303	\$	130	\$	283	\$	514	\$	128	\$	382	\$	266
97304	\$	189	\$	318	\$	777	\$	49	\$	-	\$	114
97305	\$	147	\$	271	\$	567	\$	288	\$	964	\$	677
97306	\$	131	\$	265	\$	648	\$	270	\$	329	\$	151
97310	\$	-	\$	-	\$	-	\$	8	\$	-	\$	-
97317	\$	131	\$	307	\$	598	\$	96	\$	103	\$	226
97325	\$	83	\$	662	\$	553	\$	-	\$	138	\$	-
97338	\$	159	\$	-	\$	-	\$	-	\$	-	\$	-
97347	\$	151	\$	154	\$	1,323	\$	172	\$	-	\$	257
97352	\$	273	\$	-	\$	74	\$	1	\$	4,139	\$	5,363
97362	\$	146	\$	370	\$	570	\$	421	\$	418	\$	167
97371	\$	100	\$	-	\$	160	\$	154	\$	-	\$	-
97375	\$	166	\$	427	\$	980	\$	216	\$	86	\$	134
97378	\$	224	\$	442	\$	787	\$	705	\$	1,135	\$	682
97381	\$	162	\$	292	\$	519	\$	209	\$	259	\$	170
97385	\$	163	\$	233	\$	874	\$	62	\$	-	\$	-
97392	\$	163	\$	272	\$	670	\$	72	\$	123	\$	154
97396	\$	170	\$	313	\$	708	\$	182	\$	227	\$	-

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Counts were made on customers that received a notice at any point between January 1, 2022 and January 31, 2022.

Zip Code	Disconnect Notice Small Commercial		Disconnect Notice Residential		
	15-Day Notice	5-Day Notice	15-Day Notice	5-Day Notice	Friendly Reminder
97002	18	6	311	257	12
97003	31	17	2042	1782	115
97004	14	16	234	184	29
97005	120	53	2336	1990	191
97006	81	51	2663	2462	206
97007	41	33	1918	1612	175
97008	46	25	1968	1676	154
97009	65	40	598	350	28
97011	5	5	58	85	6
97013	33	33	364	288	23
97015	102	62	1712	1581	108
97017	12	11	234	180	14
97019	20	2	224	155	8
97020	5	3	65	49	8
97022	21	8	351	134	10
97023	40	33	911	531	64
97024	26	14	1028	1000	63
97026	7	5	302	214	18
97027	15	6	989	764	67
97028	20	6	25	22	5
97030	110	83	3791	3514	220
97032	17	8	261	283	21
97034	13	10	540	367	93
97035	48	29	983	836	135
97038	38	26	1326	974	60
97042	9	6	206	157	17
97045	113	80	3158	2921	230
97049	7	6	136	153	19
97055	66	42	1196	1171	91
97056			5	3	
97060	86	36	1665	1396	114
97062	107	53	1669	1510	127
97067	10	14	120	147	9
97068	25	19	1012	740	120
97070	63	38	1324	1347	121
97071	76	42	1524	1409	109
97078	38	23	1629	1439	117
97080	23	16	2981	2632	196
97086	34	23	1853	1691	139
97089	31	19	654	452	49
97101	7	6	256	229	14
97106	14	4	232	185	17
97109			11	9	3
97111	11	9	267	201	19
97113	15	8	912	698	72

97114	23	23	399	288	18
97115	11	7	222	140	13
97116	14	10	113	84	13
97117	2		37	26	4
97119	13	9	337	253	18
97123	132	91	2715	2286	204
97124	125	75	2613	2417	223
97127	7	3	299	232	14
97128	7	4	84	58	4
97132	58	17	1642	1023	148
97133	15	15	140	182	17
97137	4	3	91	59	5
97140	65	46	959	789	76
97148	7	9	234	198	23
97201	32	19	813	824	96
97202	138	92	2359	1963	287
97203	78	45	2337	2028	203
97204	49	38	81	91	10
97205	28	13	334	329	44
97206	85	53	3357	2061	264
97209	107	72	1646	1716	205
97210	69	43	549	556	94
97211	1				
97213	7	7	371	295	27
97214	143	84	1668	1535	202
97215	18	10	731	612	73
97216	20	9	840	750	51
97217	81	49	1761	1533	163
97219	64	40	1977	1661	203
97221	11	8	540	462	49
97222	67	40	2420	2404	189
97223	91	57	2951	2519	214
97224	50	24	1682	1381	135
97225	51	11	1141	796	138
97227	5	5	32	29	5
97229	62	39	2147	2001	256
97230	137	77	3423	3312	209
97231	16	8	160	141	26
97232	29	11	441	391	70
97233	73	63	4807	4553	260
97236	60	49	3772	3365	212
97239	29	24	917	821	109
97266	98	64	3344	2997	174
97267	47	17	1704	1308	108
97301	127	53	4593	3420	291
97302	91	51	2675	2286	219
97303	24	17	1411	1446	112
97304	3	3	134	136	18
97305	77	57	3898	3197	235
97306	19	9	1950	1597	140
97310	2				
97317	27	19	1642	1391	109
97325	1	1	22	23	1
97338	3		17	9	3

97347	4	5	141	153	7
97352	2	4	20	9	1
97362	8	5	265	205	16
97371	2		9	3	
97375	1	1	94	60	5
97378	34	20	638	569	31
97381	38	23	873	713	67
97385			21	17	1
97392	3	3	236	200	22
97396	4	4	292	237	19

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during January 2022.

Zip Code	Non-Residential	Residential
97002	0	2
97003	2	14
97004	0	1
97005	0	28
97006	1	23
97007	0	12
97008	0	15
97009	0	2
97015	3	9
97017	1	1
97020	0	1
97022	0	6
97023	0	4
97024	1	9
97026	0	1
97027	0	8
97030	1	32
97032	0	1
97034	0	1
97035	0	7
97038	0	3
97042	0	1
97045	0	25
97055	1	3
97060	0	5
97062	1	6
97068	0	4
97070	0	13
97071	1	6
97078	0	3
97080	1	14
97086	0	11
97089	0	2
97106	0	1
97111	0	1
97113	1	1
97115	0	1
97119	0	1
97123	5	13
97124	1	9
97127	0	1

97132	0	7
97133	1	0
97140	1	3
97148	0	2
97201	0	14
97202	2	16
97203	0	12
97204	0	2
97205	0	3
97206	2	25
97209	1	20
97210	0	6
97213	0	2
97214	1	8
97215	0	2
97216	0	6
97217	0	11
97219	0	16
97221	0	1
97222	0	15
97223	1	27
97224	0	9
97225	0	11
97229	0	11
97230	2	20
97231	1	1
97232	0	2
97233	1	38
97236	0	44
97239	0	6
97266	2	34
97267	0	10
97301	1	33
97302	5	16
97303	1	4
97305	2	37
97306	0	9
97317	1	14
97325	0	1
97362	0	1
97378	0	2
97381	1	3
97385	0	1
97396	0	2
NULL	4	75

Attachment A subpart m - Total number of service reconnections, segmented by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Counts were made on customers that were reconnected at any point during January 2022.

Zip Code	Non-Residential				Residential			
	24-hour	48-hour	<7 days	>7 days	24-hour	48-hour	<7 days	>7 days
97002						1		
97003	1				6	2		2
97005					18	3	2	
97006					13	3	1	1
97007					3	1	3	1
97008					12	2		
97009					1			
97015		3			5	1	1	
97017							1	
97020					1			
97022					5			
97023					1			
97024	1				7		2	
97026					1			
97027					5		1	1
97030	1				16	4	3	1
97032							1	
97034					1			
97035					2	1	1	
97038					2			1
97042								1
97045					16	1	1	2
97055					3			
97060					4			
97062					4	1		
97068					2			
97070					6	3	1	1
97071		1			4	1		1
97078					1		1	1
97080		1			6	2	2	
97086					7	1		1
97089					2			
97106					1			
97111						1		
97113	1				1			
97115					1			
97119					1			
97123	4		1		8	1	2	2
97124	1				4	1		1
97132					6		1	
97133	1							
97140			1			1	1	
97148					1	1		
97201					7		2	1
97202					5	3	2	
97203					6	1	1	1

97204				2				
97205					1			
97206		1		16		3		
97209				8	1	6		
97210				4	1	1		
97213				1				
97214				3	1			
97215				2				
97216				4				
97217				4	3	1	1	
97219				6	2	4		
97221						1		
97222				10		1		
97223				16	1	2	2	
97224				4		2		
97225				7	1	1		
97229				6	1			
97230	2			15	1	1		
97231				1				
97232				1				
97233	1			25	5	4	1	
97236				29	2	6	2	
97239				1	2			
97266	1			16	5	5	4	
97267				4	2			
97301				16	4	5	2	
97302		1	1	7	2	4	2	
97303				4				
97305	1		1	24	3	3	1	
97306				7		1		
97317				4	2	4	1	
97362					1			
97378				1				
97381				1		1		
97396				1				
NULL	2	2		46	8	8	2	

AMP activity for January 2022

1. Number of customers enrolled and/or participating:

Program:	January	Total
• 50/50	4	9,815
• Three-Month Payment Match	3	7,992
• Extended Match	3,297	14,144
• Customer Assistance	5	16,113
• Reconnect Assistance	447	1,928
Total number of recipients:	3,756	49,992

The 50/50, Three-Month Payment Match, and Customer Assistance Programs have all ended. However, we continue to come across minor corrections and adjustments which is why there continues to be minimal data for these programs.

2. Funds expended by program and total:

Program:	January	Total
• 50/50	\$924	\$3,541,201
• Three-Month Payment Match	\$625	\$1,944,131
• Extended Match	\$615,794	\$7,843,875
• Customer Assistance	\$2,179	\$6,250,437
• Reconnect Assistance	\$209,914	\$942,576
Total funds expended:	\$829,436	\$20,522,220

3. Total funds unallocated:

PGE beginning tranche: \$17,557,000

PGE second tranche: \$6,000,000

Total funds unallocated:	\$583,479
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	Total
Total funds spent:	\$20,522,220
Total funds reserved:	\$2,451,301
Total funds allocated:	\$22,973,521

When calculating available funds, PGE considered the amount of funds already provided to customers and the amount set aside for each customer enrolled in the Extended Match Program. When a customer enrolls in the Extended Match, PGE allocates \$1,000 based on the max amount of funding a customer can receive on each program. If the customer gets caught up sooner and doesn't need the full allotment, those funds are then added back into total funds available which is why the unallocated funds appear as a negative number.

4. Average customer payments per option:

Program:	January	Total
• 50/50	\$231	\$338
• Three-Month Payment Match	\$125	\$132
• Extended Match	\$154	\$170
• Customer Assistance	\$436	\$373
• Reconnect Assistance	\$465	\$484

This shows the average customer payment per option, as well as the average PGE match for the matching programs. The Customer Assistance and Reconnect Assistance does not require a customer payment, so the amount shown is the average amount of the assistance applied by PGE.

Month	Disconnect Count	Customer Count	Percent Disconnected
201806	0	103,396	0.00%
201807	0	103,383	0.00%
201808	0	103,699	0.00%
201809	0	103,797	0.00%
201810	0	103,764	0.00%
201811	1	103,759	0.00%
201812	0	103,844	0.00%
201901	1	103,870	0.00%
201902	167	103,924	0.16%
201903	157	103,731	0.15%
201904	109	103,625	0.11%
201905	93	103,652	0.09%
201906	51	103,676	0.05%
201907	57	103,961	0.05%
201908	37	103,999	0.04%
201909	45	103,986	0.04%
201910	50	104,134	0.05%
201911	54	104,263	0.05%
201912	40	104,145	0.04%
202001	68	104,306	0.07%
202002	48	104,429	0.05%
202003	28	104,516	0.03%
202004	0	104,549	0.00%
202005	0	104,603	0.00%
202006	0	104,617	0.00%
202007	0	104,643	0.00%
202008	0	104,674	0.00%
202009	0	104,747	0.00%
202010	1	104,928	0.00%
202011	0	105,021	0.00%
202012	7	105,154	0.01%
202101	3	105,242	0.00%
202102	2	105,272	0.00%
202103	28	105,307	0.03%
202104	64	105,413	0.06%
202105	45	105,419	0.04%
202106	69	105,457	0.07%
202107	46	105,579	0.04%
202108	46	105,689	0.04%
202109	56	105,821	0.05%
202110	31	105,856	0.03%
202111	41	105,918	0.04%
202112	28	105,871	0.04%
202201	50	105,975	0.04%

Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of January 2022.

Zip Code	Non-Residential	Residential
97002	929	2,242
97003	787	11,348
97004	455	1,790
97005	2,524	12,045
97006	1,651	18,710
97007	914	18,666
97008	1,169	11,980
97009	1,129	3,399
97010	1	2
97011	80	499
97013	825	2,382
97015	2,034	9,109
97017	232	1,125
97019	270	1,226
97020	77	375
97022	414	1,455
97023	1,064	4,841
97024	511	4,666
97026	282	1,183
97027	475	4,935
97028	145	726
97030	2,191	15,404
97032	486	1,749
97034	907	8,457
97035	1,338	11,413
97036	18	2
97038	1,165	6,344
97041	7	
97042	333	1,219
97045	3,468	22,174
97049	169	1,773
97051	5	
97055	1,512	7,973
97056	7	29
97060	1,087	8,064
97062	2,035	11,351
97067	405	1,265
97068	1,216	11,693
97070	1,859	11,478
97071	1,637	9,869
97078	553	9,520
97079	4	

97080	905	16,318
97086	925	12,943
97089	780	4,829
97101	336	1,559
97106	356	1,556
97109	19	81
97111	346	1,500
97113	669	5,212
97114	541	1,786
97115	331	1,726
97116	295	849
97117	67	262
97119	372	1,623
97123	2,640	17,876
97124	3,255	21,747
97125	6	18
97127	96	1,448
97128	162	493
97132	1,944	11,928
97133	462	2,287
97137	280	488
97140	1,627	9,479
97148	334	1,357
97201	733	7,372
97202	2,603	20,053
97203	1,433	12,916
97204	631	420
97205	316	3,018
97206	1,633	21,848
97208	8	
97209	2,120	15,215
97210	1,863	7,959
97211	5	
97212	2	
97213	267	3,123
97214	2,911	15,330
97215	520	7,624
97216	501	4,186
97217	1,705	12,803
97218	1	
97219	1,339	17,541
97221	322	5,568
97222	1,967	15,621
97223	2,450	20,927
97224	1,656	15,908
97225	1,164	11,635
97227	56	419

97229	1,547	28,107
97230	2,098	15,547
97231	544	2,005
97232	812	5,294
97233	1,182	15,221
97236	994	13,864
97239	768	9,994
97251	3	
97258	1	
97266	1,526	13,281
97267	1,090	12,844
97280	1	
97291	1	
97301	2,962	18,890
97302	2,780	17,197
97303	1,184	10,745
97304	285	1,337
97305	1,878	15,604
97306	805	13,817
97310	31	
97311	1	
97312	3	
97317	1,212	8,441
97325	62	161
97338	81	249
97347	201	800
97352	33	124
97362	303	1,518
97371	45	108
97373	1	
97375	117	518
97378	554	2,813
97381	1,180	6,470
97385	54	161
97392	369	1,945
97396	238	1,354
97424		1
97438	1	
98086		1
97346	1	1
97463		1

Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period

Counts were made on customers that had late pay charges at any point during January 2022.

Zip Code	Non-Residential	Residential
97002	80	0
97003	83	0
97004	59	0
97005	291	0
97006	147	0
97007	74	0
97008	128	0
97009	150	0
97011	12	0
97013	102	0
97015	304	0
97017	57	0
97019	40	0
97020	13	0
97022	61	0
97023	139	0
97024	90	0
97026	11	0
97027	56	0
97028	10	0
97030	374	0
97032	61	0
97034	69	0
97035	158	0
97038	150	0
97042	48	0
97045	380	0
97049	34	0
97055	195	0
97060	136	0
97062	253	0
97067	35	0
97068	35	0
97070	120	0
97071	193	0
97078	80	0
97080	121	0
97086	137	0
97089	104	0
97101	33	0

97106	6	0
97111	38	0
97113	51	0
97114	67	0
97115	36	0
97116	25	0
97117	7	0
97119	41	0
97123	287	0
97124	286	0
97125	1	0
97127	23	0
97128	23	0
97132	204	0
97133	36	0
97137	29	0
97140	203	0
97148	29	0
97201	62	0
97202	389	0
97203	191	0
97204	84	0
97205	67	0
97206	244	0
97209	241	0
97210	177	0
97213	26	0
97214	409	0
97215	78	0
97216	53	0
97217	222	0
97219	92	0
97221	16	0
97222	209	0
97223	293	0
97224	126	0
97225	147	0
97227	5	0
97229	187	0
97230	241	0
97231	71	0
97232	88	0
97233	157	0
97236	157	0
97239	50	0
97266	224	0
97267	130	0

97301	331	0
97302	177	0
97303	130	0
97304	42	0
97305	227	0
97306	66	0
97317	140	0
97325	5	0
97338	13	0
97347	16	0
97352	5	0
97362	23	0
97371	3	0
97375	7	0
97378	93	0
97381	132	0
97385	4	0
97392	48	0
97396	18	0

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before January 31, 2022, have close dates after December 31, 2021, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002	1	51
97003		352
97004	3	31
97005	1	369
97006		479
97007	1	273
97008	2	290
97009	3	94
97011		13
97013	3	43
97015	7	312
97017	1	37
97019	2	31
97020		14
97022	4	50
97023	6	142
97024	4	204
97026	1	38
97027	1	177
97028		2
97030	2	741
97032	1	64
97034		55
97035	2	152
97038	6	231
97042	2	29
97045	4	595
97049		20
97055	3	233
97056		1
97060	1	272
97062		281
97067		25
97068	4	128
97070		260
97071	2	253
97078		273
97080	3	559
97086		294

97089	6	102
97101		46
97106	1	30
97111	2	33
97113	5	95
97114		59
97115		27
97116		13
97117		2
97119		37
97123	1	375
97124	4	473
97127	3	47
97128		11
97132	1	259
97133		27
97137	1	18
97140		147
97148	1	38
97201		88
97202	8	275
97203	3	362
97204		10
97205	2	38
97206	5	503
97209	5	222
97210		63
97213	1	49
97214	10	201
97215		77
97216		114
97217	2	266
97219	1	232
97221	1	59
97222	2	458
97223	4	490
97224	1	247
97225		143
97227		2
97229	1	366
97230	2	636
97231		18
97232	3	73
97233	4	890
97236	4	663
97239	2	97
97266	4	565

97267	1	325
97301	5	787
97302	6	430
97303	2	320
97304		14
97305	6	609
97306		336
97317		259
97325		7
97338	1	8
97347		32
97352		2
97362		34
97375		16
97378	1	126
97381		130
97385		2
97392	1	33
97396		53
NULL	3	3

*May include customers with TPAs prior to March 17th, 2020

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during January 2022 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		12
97003	1	94
97004		7
97005	1	117
97006		128
97007		73
97008		98
97009		16
97011		3
97013	1	18
97015	2	73
97017		10
97019	1	5
97020		5
97022	1	13
97023	2	26
97024		62
97026		13
97027		49
97030	2	211
97032		12
97034		15
97035		32
97038	3	47
97042	1	7
97045	1	160
97049	1	2
97055	5	55
97060	1	75
97062		75
97067		12
97068		37
97070		59
97071		79
97078	1	72
97080		120
97086		75
97089	3	14
97101		18
97106		5

97109		1
97111		11
97113	1	45
97114	1	15
97115		6
97116	1	2
97117	1	1
97119	1	13
97123	7	102
97124	1	114
97127		15
97128	1	4
97132		66
97133	1	8
97137		1
97140		38
97148	1	13
97201	1	44
97202	6	88
97203	2	102
97204		4
97205		21
97206	2	142
97209	1	64
97210	1	23
97213		8
97214		69
97215	1	28
97216		42
97217	1	66
97219	3	69
97221	1	20
97222	1	125
97223	4	137
97224		80
97225		42
97227		1
97229		88
97230	1	178
97231		5
97232	1	8
97233	2	254
97236	6	229
97239	2	26
97266	5	178
97267	2	84
97301	2	277

97302	1	151
97303	1	79
97304		4
97305		199
97306		122
97317	2	79
97325		2
97338		2
97347	1	12
97352		1
97362		10
97371		1
97375		2
97378	5	33
97381	1	30
97385		1
97392		8
97396		15
NULL	1	4

*New TPAs entered into during current month

Attachment A subpart j (Count) - Total number of residential customers ar commercial (based on Utilities' tariffs) with arrearage balances, segmente days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last Friday of January 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	94	29	22	34	5	8
97003	735	261	276	36	4	13
97004	54	13	11	19	5	11
97005	924	335	383	135	25	34
97006	1,112	352	400	69	15	60
97007	723	247	195	18	6	43
97008	760	246	267	45	10	12
97009	249	61	42	64	26	23
97011	22	2	7	2		1
97013	82	22	16	25	5	12
97015	628	249	258	106	36	20
97017	53	10	10	15	2	5
97019	88	26	8	20	5	4
97020	23	1	7	3		1
97022	129	47	27	26	5	4
97023	373	81	75	57	18	15
97024	307	89	139	20	4	14
97026	72	15	13	8	2	5
97027	442	139	124	40	4	1
97028	9	1	2	7		
97030	1,299	449	544	138	32	35
97032	81	19	35	14		4
97034	177	21	48	24	5	4
97035	309	100	172	31	13	12
97038	473	133	127	65	11	18
97041					1	
97042	44	7	6	15	4	4
97045	1,087	313	432	139	29	57
97049	41	8	19	6		6
97055	478	113	139	81	12	20
97056		1				
97060	443	136	146	61	7	6
97062	593	212	217	55	11	32
97067	29	7	19	8	1	5
97068	265	71	79	18	6	11
97070	495	122	207	27	6	2
97071	575	112	198	115	8	22
97078	655	203	167	29	6	23
97080	1,053	338	332	65	4	9

97086	741	248	271	53	3	13
97089	264	58	45	56	9	8
97101	81	20	26	3	4	4
97106	51	12	10	4	1	2
97109	2	1	1			
97111	65	14	17	13		5
97113	234	62	55	17	9	6
97114	70	27	20	11	3	10
97115	115	24	20	17	5	3
97116	20	8	2	6	1	10
97117	6	1	2	2		
97119	55	12	20	16	3	3
97123	698	249	292	97	25	73
97124	888	261	332	75	9	86
97125					1	
97127	69	14	22	3	1	5
97128	28	5	4	6	2	1
97132	677	220	191	74	14	23
97133	54	4	20	9	1	7
97137	12	6	5	8		1
97140	397	106	95	95	26	23
97148	62	11	10	9	2	3
97201	336	135	265	32	6	6
97202	1,128	431	429	128	35	50
97203	838	314	357	64	15	11
97204	29	20	47	35	7	7
97205	189	87	131	32	1	1
97206	1,485	542	474	105	28	22
97209	805	396	594	96	10	12
97210	325	147	198	48	5	9
97211				1		
97212					1	
97213	184	53	75	9	1	7
97214	905	375	455	136	36	40
97215	303	120	115	23	3	8
97216	221	64	93	20	4	6
97217	753	313	353	76	17	30
97219	593	188	192	42	12	14
97221	178	51	75	7	4	2
97222	962	323	439	58	8	25
97223	1,193	371	410	105	25	31
97224	702	206	231	42	7	22
97225	544	191	162	68	11	38
97227	15	7	6	1		1
97229	994	246	376	91	4	68
97230	948	344	488	78	9	20
97231	54	12	18	11	1	13

97232	275	107	163	28	3	7
97233	1,349	622	719	74	21	36
97236	1,130	439	462	36	18	21
97239	363	125	188	18	3	9
97266	1,019	401	466	109	23	18
97267	673	194	252	41	9	11
97301	1,752	683	713	124	27	29
97302	796	278	261	72	20	9
97303	549	137	207	28	3	11
97304	40	9	9	12		5
97305	1,628	565	534	105	32	21
97306	553	191	159	12	3	3
97310				1		
97317	535	195	177	58	10	10
97325	6	2	1		3	
97338	6					
97347	41	5	26	3		1
97352	3		1	1	1	1
97362	96	29	30	8	4	3
97371	3		1	1		
97375	31	9	5	3	2	2
97378	223	60	67	28	12	14
97381	372	98	91	65	12	14
97385	6	1	2	4		
97392	69	23	17	17	1	1
97396	127	29	35	8	4	

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure each customer is represented in only one age bucket. Because of this, their total outstanding balance is represented in only one age bucket, the age bucket of their oldest outstanding balance.

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Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last Friday of January 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 23,433	\$ 13,310	\$ 11,824	\$ 9,511	\$ 1,914	\$ 1,465
97003	\$ 84,911	\$ 65,419	\$ 144,094	\$ 7,453	\$ 8,619	\$ 4,426
97004	\$ 11,285	\$ 6,282	\$ 5,229	\$ 1,016	\$ 1,831	\$ 4,263
97005	\$ 102,208	\$ 80,105	\$ 213,328	\$ 32,251	\$ 13,258	\$ 8,575
97006	\$ 134,959	\$ 79,218	\$ 196,014	\$ 21,756	\$ 3,996	\$ 17,883
97007	\$ 88,898	\$ 53,495	\$ 103,348	\$ 11,610	\$ 1,257	\$ 11,876
97008	\$ 98,542	\$ 64,828	\$ 154,588	\$ 11,691	\$ 2,289	\$ 3,670
97009	\$ 59,455	\$ 22,097	\$ 48,845	\$ 43,173	\$ 34,684	\$ 11,583
97011	\$ 3,018	\$ 2,015	\$ 9,248	\$ 275		\$ 40
97013	\$ 18,408	\$ 9,529	\$ 12,112	\$ 10,914	\$ 2,003	\$ 2,273
97015	\$ 80,484	\$ 64,259	\$ 156,226	\$ 37,866	\$ 17,970	\$ 21,790
97017	\$ 15,184	\$ 3,808	\$ 14,818	\$ 5,162	\$ 586	\$ 5,479
97019	\$ 21,653	\$ 10,488	\$ 4,678	\$ 44,829	\$ 507	\$ 13,794
97020	\$ 4,096	\$ 362	\$ 3,378	\$ 913		\$ 318
97022	\$ 36,551	\$ 14,533	\$ 25,581	\$ 23,771	\$ 1,025	\$ 2,071
97023	\$ 78,341	\$ 33,212	\$ 46,513	\$ 30,083	\$ 14,478	\$ 19,008
97024	\$ 36,413	\$ 24,230	\$ 85,156	\$ 1,963	\$ 956	\$ 6,926
97026	\$ 9,398	\$ 4,737	\$ 6,460	\$ 614	\$ 629	\$ 4,300
97027	\$ 64,126	\$ 36,420	\$ 77,791	\$ 11,367	\$ 1,721	\$ 187
97028	\$ 856	\$ 313	\$ 242	\$ 1,340		
97030	\$ 167,991	\$ 122,748	\$ 340,612	\$ 53,662	\$ 11,415	\$ 23,914
97032	\$ 10,024	\$ 5,816	\$ 26,461	\$ 2,867		\$ 1,232
97034	\$ 19,138	\$ 4,037	\$ 20,897	\$ 13,860	\$ 3,355	\$ 1,244
97035	\$ 36,331	\$ 22,910	\$ 56,287	\$ 23,772	\$ 2,518	\$ 5,132
97038	\$ 82,632	\$ 48,196	\$ 102,105	\$ 24,244	\$ 4,937	\$ 8,016
97041					\$ 46	
97042	\$ 7,467	\$ 3,433	\$ 3,110	\$ 1,859	\$ 5,920	\$ 690
97045	\$ 155,911	\$ 91,541	\$ 266,459	\$ 36,588	\$ 14,493	\$ 47,431
97049	\$ 5,558	\$ 3,243	\$ 5,344	\$ 1,377		\$ 1,902
97055	\$ 86,865	\$ 30,520	\$ 92,508	\$ 33,975	\$ 8,758	\$ 14,917
97056		\$ 576				
97060	\$ 51,274	\$ 38,509	\$ 84,066	\$ 17,981	\$ 972	\$ 1,430
97062	\$ 72,206	\$ 51,818	\$ 102,948	\$ 40,913	\$ 2,754	\$ 18,973
97067	\$ 5,828	\$ 1,894	\$ 16,097	\$ 2,891	\$ 623	\$ 1,223
97068	\$ 30,672	\$ 17,468	\$ 45,485	\$ 3,125	\$ 511	\$ 65,664
97070	\$ 53,100	\$ 31,258	\$ 88,207	\$ 3,489	\$ 1,855	\$ 293
97071	\$ 77,584	\$ 31,227	\$ 79,020	\$ 62,690	\$ 1,249	\$ 5,362
97078	\$ 79,427	\$ 50,501	\$ 82,373	\$ 10,741	\$ 1,580	\$ 6,750

97080	\$ 150,912	\$ 95,360	\$ 213,157	\$ 18,600	\$ 2,127	\$ 1,897
97086	\$ 98,767	\$ 65,712	\$ 185,950	\$ 19,453	\$ 876	\$ 3,815
97089	\$ 55,812	\$ 28,421	\$ 27,055	\$ 22,004	\$ 7,604	\$ 12,446
97101	\$ 13,164	\$ 7,400	\$ 15,470	\$ 268	\$ 452	\$ 18,210
97106	\$ 9,253	\$ 2,777	\$ 9,676	\$ 359	\$ 93	\$ 430
97109	\$ 268	\$ 484	\$ 798			
97111	\$ 11,053	\$ 4,432	\$ 20,935	\$ 1,939		\$ 2,790
97113	\$ 24,069	\$ 15,972	\$ 43,054	\$ 2,262	\$ 1,725	\$ 1,249
97114	\$ 10,318	\$ 10,436	\$ 16,525	\$ 1,325	\$ 1,294	\$ 1,354
97115	\$ 16,139	\$ 7,109	\$ 11,920	\$ 2,108	\$ 1,225	\$ 289
97116	\$ 3,134	\$ 6,477	\$ 966	\$ 1,956	\$ 26	\$ 1,673
97117	\$ 510	\$ 63	\$ 10,191	\$ 330		
97119	\$ 8,244	\$ 5,879	\$ 13,539	\$ 1,380	\$ 180	\$ 581
97123	\$ 76,654	\$ 61,753	\$ 146,179	\$ 17,458	\$ 6,852	\$ 41,528
97124	\$ 104,914	\$ 70,517	\$ 167,999	\$ 17,984	\$ 8,980	\$ 29,269
97125					\$ 121	
97127	\$ 8,610	\$ 4,568	\$ 20,735	\$ 730	\$ 178	\$ 1,741
97128	\$ 7,237	\$ 1,746	\$ 1,976	\$ 1,355	\$ 418	\$ 310
97132	\$ 99,231	\$ 65,870	\$ 114,542	\$ 9,830	\$ 8,331	\$ 6,413
97133	\$ 8,846	\$ 1,412	\$ 12,209	\$ 6,177	\$ 155	\$ 1,769
97137	\$ 2,877	\$ 3,465	\$ 3,202	\$ 3,390		\$ 243
97140	\$ 51,657	\$ 29,172	\$ 44,453	\$ 28,782	\$ 9,001	\$ 9,736
97148	\$ 10,306	\$ 4,004	\$ 5,269	\$ 666	\$ 688	\$ 1,528
97201	\$ 24,572	\$ 14,903	\$ 74,276	\$ 7,715	\$ 2,153	\$ 6,064
97202	\$ 123,946	\$ 90,931	\$ 181,539	\$ 65,045	\$ 15,682	\$ 18,921
97203	\$ 90,990	\$ 68,907	\$ 180,651	\$ 18,239	\$ 18,148	\$ 3,660
97204	\$ 1,520	\$ 1,778	\$ 16,628	\$ 9,932	\$ 20,392	\$ 4,114
97205	\$ 13,956	\$ 9,291	\$ 33,886	\$ 6,693	\$ 3,466	\$ 3,113
97206	\$ 206,626	\$ 137,332	\$ 250,595	\$ 31,542	\$ 10,618	\$ 15,859
97209	\$ 53,239	\$ 48,389	\$ 184,289	\$ 78,388	\$ 7,835	\$ 5,419
97210	\$ 25,539	\$ 16,447	\$ 50,617	\$ 18,664	\$ 8,656	\$ 4,227
97211				\$ 52		
97212					\$ 37	
97213	\$ 16,724	\$ 10,302	\$ 23,192	\$ 1,420	\$ 335	\$ 2,286
97214	\$ 69,678	\$ 53,129	\$ 132,359	\$ 33,966	\$ 16,288	\$ 17,855
97215	\$ 33,750	\$ 22,414	\$ 53,813	\$ 2,692	\$ 508	\$ 4,473
97216	\$ 25,979	\$ 18,484	\$ 57,311	\$ 6,369	\$ 351	\$ 1,566
97217	\$ 75,191	\$ 56,271	\$ 136,286	\$ 17,529	\$ 12,736	\$ 39,431
97219	\$ 63,599	\$ 49,091	\$ 102,559	\$ 5,119	\$ 1,629	\$ 2,827
97221	\$ 18,704	\$ 9,043	\$ 42,161	\$ 3,450	\$ 3,084	\$ 435
97222	\$ 127,594	\$ 82,680	\$ 228,133	\$ 12,934	\$ 1,630	\$ 8,443
97223	\$ 141,969	\$ 92,433	\$ 228,167	\$ 33,300	\$ 9,324	\$ 16,807
97224	\$ 80,285	\$ 45,533	\$ 124,619	\$ 6,061	\$ 2,400	\$ 5,502
97225	\$ 64,292	\$ 42,782	\$ 80,946	\$ 17,803	\$ 4,117	\$ 8,822
97227	\$ 1,029	\$ 824	\$ 1,447	\$ 24		\$ 1,091
97229	\$ 116,021	\$ 55,271	\$ 165,967	\$ 9,912	\$ 733	\$ 17,253
97230	\$ 110,564	\$ 85,560	\$ 310,479	\$ 43,530	\$ 1,259	\$ 8,311

97231	\$ 7,784	\$ 5,163	\$ 5,458	\$ 2,932	\$ 46	\$ 3,061
97232	\$ 20,823	\$ 12,158	\$ 43,914	\$ 4,201	\$ 410	\$ 3,715
97233	\$ 147,905	\$ 165,081	\$ 460,050	\$ 11,868	\$ 6,907	\$ 17,319
97236	\$ 161,647	\$ 131,123	\$ 297,643	\$ 7,082	\$ 6,842	\$ 21,490
97239	\$ 28,331	\$ 19,324	\$ 67,564	\$ 1,408	\$ 740	\$ 2,149
97266	\$ 130,177	\$ 110,825	\$ 280,932	\$ 26,456	\$ 5,215	\$ 8,322
97267	\$ 86,963	\$ 48,863	\$ 134,886	\$ 7,097	\$ 3,164	\$ 5,624
97301	\$ 223,224	\$ 174,334	\$ 375,894	\$ 27,250	\$ 11,062	\$ 19,491
97302	\$ 90,528	\$ 67,107	\$ 153,553	\$ 18,289	\$ 70,517	\$ 2,020
97303	\$ 71,347	\$ 38,780	\$ 106,373	\$ 3,576	\$ 1,146	\$ 2,927
97304	\$ 7,567	\$ 2,860	\$ 6,989	\$ 587		\$ 568
97305	\$ 239,389	\$ 153,144	\$ 303,016	\$ 30,222	\$ 30,851	\$ 14,220
97306	\$ 72,271	\$ 50,693	\$ 103,082	\$ 3,236	\$ 988	\$ 452
97310				\$ 8		
97317	\$ 70,171	\$ 59,829	\$ 105,809	\$ 5,557	\$ 1,032	\$ 2,265
97325	\$ 500	\$ 1,324	\$ 553		\$ 413	
97338	\$ 954					
97347	\$ 6,199	\$ 769	\$ 34,409	\$ 517		\$ 257
97352	\$ 818		\$ 74	\$ 1	\$ 4,139	\$ 5,363
97362	\$ 13,970	\$ 10,743	\$ 17,102	\$ 3,370	\$ 1,674	\$ 501
97371	\$ 301		\$ 160	\$ 154		
97375	\$ 5,139	\$ 3,845	\$ 4,901	\$ 648	\$ 171	\$ 268
97378	\$ 50,006	\$ 26,541	\$ 52,732	\$ 19,753	\$ 13,625	\$ 9,552
97381	\$ 60,189	\$ 28,615	\$ 47,191	\$ 13,613	\$ 3,114	\$ 2,383
97385	\$ 975	\$ 233	\$ 1,749	\$ 246		
97392	\$ 11,233	\$ 6,257	\$ 11,387	\$ 1,219	\$ 123	\$ 154
97396	\$ 21,541	\$ 9,066	\$ 24,789	\$ 1,453	\$ 910	

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Averages were made on customers that had a balance on the last Friday of January 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 249	\$ 459	\$ 537	\$ 280	\$ 383	\$ 183
97003	\$ 116	\$ 251	\$ 522	\$ 207	\$ 2,155	\$ 340
97004	\$ 209	\$ 483	\$ 475	\$ 53	\$ 366	\$ 388
97005	\$ 111	\$ 239	\$ 557	\$ 239	\$ 530	\$ 252
97006	\$ 121	\$ 225	\$ 490	\$ 315	\$ 266	\$ 298
97007	\$ 123	\$ 217	\$ 530	\$ 645	\$ 210	\$ 276
97008	\$ 130	\$ 264	\$ 579	\$ 260	\$ 229	\$ 306
97009	\$ 239	\$ 362	\$ 1,163	\$ 675	\$ 1,334	\$ 504
97011	\$ 137	\$ 1,007	\$ 1,321	\$ 137	\$ -	\$ 40
97013	\$ 224	\$ 433	\$ 757	\$ 437	\$ 401	\$ 189
97015	\$ 128	\$ 258	\$ 606	\$ 357	\$ 499	\$ 1,090
97017	\$ 286	\$ 381	\$ 1,482	\$ 344	\$ 293	\$ 1,096
97019	\$ 246	\$ 403	\$ 585	\$ 2,241	\$ 101	\$ 3,448
97020	\$ 178	\$ 362	\$ 483	\$ 304	\$ -	\$ 318
97022	\$ 283	\$ 309	\$ 947	\$ 914	\$ 205	\$ 518
97023	\$ 210	\$ 410	\$ 620	\$ 528	\$ 804	\$ 1,267
97024	\$ 119	\$ 272	\$ 613	\$ 98	\$ 239	\$ 495
97026	\$ 131	\$ 316	\$ 497	\$ 77	\$ 315	\$ 860
97027	\$ 145	\$ 262	\$ 627	\$ 284	\$ 430	\$ 187
97028	\$ 95	\$ 313	\$ 121	\$ 191	\$ -	\$ -
97030	\$ 129	\$ 273	\$ 626	\$ 389	\$ 357	\$ 683
97032	\$ 124	\$ 306	\$ 756	\$ 205	\$ -	\$ 308
97034	\$ 108	\$ 192	\$ 435	\$ 578	\$ 671	\$ 311
97035	\$ 118	\$ 229	\$ 327	\$ 767	\$ 194	\$ 428
97038	\$ 175	\$ 362	\$ 804	\$ 373	\$ 449	\$ 445
97041	\$ -	\$ -	\$ -	\$ -	\$ 46	\$ -
97042	\$ 170	\$ 490	\$ 518	\$ 124	\$ 1,480	\$ 173
97045	\$ 143	\$ 292	\$ 617	\$ 263	\$ 500	\$ 832
97049	\$ 136	\$ 405	\$ 281	\$ 229	\$ -	\$ 317
97055	\$ 182	\$ 270	\$ 666	\$ 419	\$ 730	\$ 746
97056	\$ -	\$ 576	\$ -	\$ -	\$ -	\$ -
97060	\$ 116	\$ 283	\$ 576	\$ 295	\$ 139	\$ 238
97062	\$ 122	\$ 244	\$ 474	\$ 744	\$ 250	\$ 593
97067	\$ 201	\$ 271	\$ 847	\$ 361	\$ 623	\$ 245
97068	\$ 116	\$ 246	\$ 576	\$ 174	\$ 85	\$ 5,969
97070	\$ 107	\$ 256	\$ 426	\$ 129	\$ 309	\$ 147
97071	\$ 135	\$ 279	\$ 399	\$ 545	\$ 156	\$ 244
97078	\$ 121	\$ 249	\$ 493	\$ 370	\$ 263	\$ 293
97080	\$ 143	\$ 282	\$ 642	\$ 286	\$ 532	\$ 211

97086	\$	133	\$	265	\$	686	\$	367	\$	292	\$	293
97089	\$	211	\$	490	\$	601	\$	393	\$	845	\$	1,556
97101	\$	163	\$	370	\$	595	\$	89	\$	113	\$	4,553
97106	\$	181	\$	231	\$	968	\$	90	\$	93	\$	215
97109	\$	134	\$	484	\$	798	\$	-	\$	-	\$	-
97111	\$	170	\$	317	\$	1,231	\$	149	\$	-	\$	558
97113	\$	103	\$	258	\$	783	\$	133	\$	192	\$	208
97114	\$	147	\$	387	\$	826	\$	120	\$	431	\$	135
97115	\$	140	\$	296	\$	596	\$	124	\$	245	\$	96
97116	\$	157	\$	810	\$	483	\$	326	\$	26	\$	167
97117	\$	85	\$	63	\$	5,095	\$	165	\$	-	\$	-
97119	\$	150	\$	490	\$	677	\$	86	\$	60	\$	194
97123	\$	110	\$	248	\$	501	\$	180	\$	274	\$	569
97124	\$	118	\$	270	\$	506	\$	240	\$	998	\$	340
97125	\$	-	\$	-	\$	-	\$	-	\$	121	\$	-
97127	\$	125	\$	326	\$	943	\$	243	\$	178	\$	348
97128	\$	258	\$	349	\$	494	\$	226	\$	209	\$	310
97132	\$	147	\$	299	\$	600	\$	133	\$	595	\$	279
97133	\$	164	\$	353	\$	610	\$	686	\$	155	\$	253
97137	\$	240	\$	577	\$	640	\$	424	\$	-	\$	243
97140	\$	130	\$	275	\$	468	\$	303	\$	346	\$	423
97148	\$	166	\$	364	\$	527	\$	74	\$	344	\$	509
97201	\$	73	\$	110	\$	280	\$	241	\$	359	\$	1,011
97202	\$	110	\$	211	\$	423	\$	508	\$	448	\$	378
97203	\$	109	\$	219	\$	506	\$	285	\$	1,210	\$	333
97204	\$	52	\$	89	\$	354	\$	284	\$	2,913	\$	588
97205	\$	74	\$	107	\$	259	\$	209	\$	3,466	\$	3,113
97206	\$	139	\$	253	\$	529	\$	300	\$	379	\$	721
97209	\$	66	\$	122	\$	310	\$	817	\$	784	\$	452
97210	\$	79	\$	112	\$	256	\$	389	\$	1,731	\$	470
97211	\$	-	\$	-	\$	-	\$	52	\$	-	\$	-
97212	\$	-	\$	-	\$	-	\$	-	\$	37	\$	-
97213	\$	91	\$	194	\$	309	\$	158	\$	335	\$	327
97214	\$	77	\$	142	\$	291	\$	250	\$	452	\$	446
97215	\$	111	\$	187	\$	468	\$	117	\$	169	\$	559
97216	\$	118	\$	289	\$	616	\$	318	\$	88	\$	261
97217	\$	100	\$	180	\$	386	\$	231	\$	749	\$	1,314
97219	\$	107	\$	261	\$	534	\$	122	\$	136	\$	202
97221	\$	105	\$	177	\$	562	\$	493	\$	771	\$	218
97222	\$	133	\$	256	\$	520	\$	223	\$	204	\$	338
97223	\$	119	\$	249	\$	557	\$	317	\$	373	\$	542
97224	\$	114	\$	221	\$	539	\$	144	\$	343	\$	250
97225	\$	118	\$	224	\$	500	\$	262	\$	374	\$	232
97227	\$	69	\$	118	\$	241	\$	24	\$	-	\$	1,091
97229	\$	117	\$	225	\$	441	\$	109	\$	183	\$	254
97230	\$	117	\$	249	\$	636	\$	558	\$	140	\$	416
97231	\$	144	\$	430	\$	303	\$	267	\$	46	\$	235

97232	\$	76	\$	114	\$	269	\$	150	\$	137	\$	531
97233	\$	110	\$	265	\$	640	\$	160	\$	329	\$	481
97236	\$	143	\$	299	\$	644	\$	197	\$	380	\$	1,023
97239	\$	78	\$	155	\$	359	\$	78	\$	247	\$	239
97266	\$	128	\$	276	\$	603	\$	243	\$	227	\$	462
97267	\$	129	\$	252	\$	535	\$	173	\$	352	\$	511
97301	\$	127	\$	255	\$	527	\$	220	\$	410	\$	672
97302	\$	114	\$	241	\$	588	\$	254	\$	3,526	\$	224
97303	\$	130	\$	283	\$	514	\$	128	\$	382	\$	266
97304	\$	189	\$	318	\$	777	\$	49	\$	-	\$	114
97305	\$	147	\$	271	\$	567	\$	288	\$	964	\$	677
97306	\$	131	\$	265	\$	648	\$	270	\$	329	\$	151
97310	\$	-	\$	-	\$	-	\$	8	\$	-	\$	-
97317	\$	131	\$	307	\$	598	\$	96	\$	103	\$	226
97325	\$	83	\$	662	\$	553	\$	-	\$	138	\$	-
97338	\$	159	\$	-	\$	-	\$	-	\$	-	\$	-
97347	\$	151	\$	154	\$	1,323	\$	172	\$	-	\$	257
97352	\$	273	\$	-	\$	74	\$	1	\$	4,139	\$	5,363
97362	\$	146	\$	370	\$	570	\$	421	\$	418	\$	167
97371	\$	100	\$	-	\$	160	\$	154	\$	-	\$	-
97375	\$	166	\$	427	\$	980	\$	216	\$	86	\$	134
97378	\$	224	\$	442	\$	787	\$	705	\$	1,135	\$	682
97381	\$	162	\$	292	\$	519	\$	209	\$	259	\$	170
97385	\$	163	\$	233	\$	874	\$	62	\$	-	\$	-
97392	\$	163	\$	272	\$	670	\$	72	\$	123	\$	154
97396	\$	170	\$	313	\$	708	\$	182	\$	227	\$	-

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Counts were made on customers that received a notice at any point between January 1, 2022 and January 31, 2022.

Zip Code	Disconnect Notice Small Commercial		Disconnect Notice Residential		
	15-Day Notice	5-Day Notice	15-Day Notice	5-Day Notice	Friendly Reminder
97002	18	6	311	257	12
97003	31	17	2042	1782	115
97004	14	16	234	184	29
97005	120	53	2336	1990	191
97006	81	51	2663	2462	206
97007	41	33	1918	1612	175
97008	46	25	1968	1676	154
97009	65	40	598	350	28
97011	5	5	58	85	6
97013	33	33	364	288	23
97015	102	62	1712	1581	108
97017	12	11	234	180	14
97019	20	2	224	155	8
97020	5	3	65	49	8
97022	21	8	351	134	10
97023	40	33	911	531	64
97024	26	14	1028	1000	63
97026	7	5	302	214	18
97027	15	6	989	764	67
97028	20	6	25	22	5
97030	110	83	3791	3514	220
97032	17	8	261	283	21
97034	13	10	540	367	93
97035	48	29	983	836	135
97038	38	26	1326	974	60
97042	9	6	206	157	17
97045	113	80	3158	2921	230
97049	7	6	136	153	19
97055	66	42	1196	1171	91
97056			5	3	
97060	86	36	1665	1396	114
97062	107	53	1669	1510	127
97067	10	14	120	147	9
97068	25	19	1012	740	120
97070	63	38	1324	1347	121
97071	76	42	1524	1409	109
97078	38	23	1629	1439	117
97080	23	16	2981	2632	196
97086	34	23	1853	1691	139
97089	31	19	654	452	49
97101	7	6	256	229	14
97106	14	4	232	185	17
97109			11	9	3
97111	11	9	267	201	19
97113	15	8	912	698	72

97114	23	23	399	288	18
97115	11	7	222	140	13
97116	14	10	113	84	13
97117	2		37	26	4
97119	13	9	337	253	18
97123	132	91	2715	2286	204
97124	125	75	2613	2417	223
97127	7	3	299	232	14
97128	7	4	84	58	4
97132	58	17	1642	1023	148
97133	15	15	140	182	17
97137	4	3	91	59	5
97140	65	46	959	789	76
97148	7	9	234	198	23
97201	32	19	813	824	96
97202	138	92	2359	1963	287
97203	78	45	2337	2028	203
97204	49	38	81	91	10
97205	28	13	334	329	44
97206	85	53	3357	2061	264
97209	107	72	1646	1716	205
97210	69	43	549	556	94
97211	1				
97213	7	7	371	295	27
97214	143	84	1668	1535	202
97215	18	10	731	612	73
97216	20	9	840	750	51
97217	81	49	1761	1533	163
97219	64	40	1977	1661	203
97221	11	8	540	462	49
97222	67	40	2420	2404	189
97223	91	57	2951	2519	214
97224	50	24	1682	1381	135
97225	51	11	1141	796	138
97227	5	5	32	29	5
97229	62	39	2147	2001	256
97230	137	77	3423	3312	209
97231	16	8	160	141	26
97232	29	11	441	391	70
97233	73	63	4807	4553	260
97236	60	49	3772	3365	212
97239	29	24	917	821	109
97266	98	64	3344	2997	174
97267	47	17	1704	1308	108
97301	127	53	4593	3420	291
97302	91	51	2675	2286	219
97303	24	17	1411	1446	112
97304	3	3	134	136	18
97305	77	57	3898	3197	235
97306	19	9	1950	1597	140
97310	2				
97317	27	19	1642	1391	109
97325	1	1	22	23	1
97338	3		17	9	3

97347	4	5	141	153	7
97352	2	4	20	9	1
97362	8	5	265	205	16
97371	2		9	3	
97375	1	1	94	60	5
97378	34	20	638	569	31
97381	38	23	873	713	67
97385			21	17	1
97392	3	3	236	200	22
97396	4	4	292	237	19

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during January 2022.

Zip Code	Non-Residential	Residential
97002	0	2
97003	2	14
97004	0	1
97005	0	28
97006	1	23
97007	0	12
97008	0	15
97009	0	2
97015	3	9
97017	1	1
97020	0	1
97022	0	6
97023	0	4
97024	1	9
97026	0	1
97027	0	8
97030	1	32
97032	0	1
97034	0	1
97035	0	7
97038	0	3
97042	0	1
97045	0	25
97055	1	3
97060	0	5
97062	1	6
97068	0	4
97070	0	13
97071	1	6
97078	0	3
97080	1	14
97086	0	11
97089	0	2
97106	0	1
97111	0	1
97113	1	1
97115	0	1
97119	0	1
97123	5	13
97124	1	9
97127	0	1

97132	0	7
97133	1	0
97140	1	3
97148	0	2
97201	0	14
97202	2	16
97203	0	12
97204	0	2
97205	0	3
97206	2	25
97209	1	20
97210	0	6
97213	0	2
97214	1	8
97215	0	2
97216	0	6
97217	0	11
97219	0	16
97221	0	1
97222	0	15
97223	1	27
97224	0	9
97225	0	11
97229	0	11
97230	2	20
97231	1	1
97232	0	2
97233	1	38
97236	0	44
97239	0	6
97266	2	34
97267	0	10
97301	1	33
97302	5	16
97303	1	4
97305	2	37
97306	0	9
97317	1	14
97325	0	1
97362	0	1
97378	0	2
97381	1	3
97385	0	1
97396	0	2
NULL	4	75

Attachment A subpart m - Total number of service reconnections, segmented by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Counts were made on customers that were reconnected at any point during January 2022.

Zip Code	Non-Residential				Residential			
	24-hour	48-hour	<7 days	>7 days	24-hour	48-hour	<7 days	>7 days
97002						1		
97003	1				6	2		2
97005					18	3	2	
97006					13	3	1	1
97007					3	1	3	1
97008					12	2		
97009					1			
97015		3			5	1	1	
97017							1	
97020					1			
97022					5			
97023					1			
97024	1				7		2	
97026					1			
97027					5		1	1
97030	1				16	4	3	1
97032							1	
97034					1			
97035					2	1	1	
97038					2			1
97042								1
97045					16	1	1	2
97055					3			
97060					4			
97062					4	1		
97068					2			
97070					6	3	1	1
97071		1			4	1		1
97078					1		1	1
97080		1			6	2	2	
97086					7	1		1
97089					2			
97106					1			
97111						1		
97113	1				1			
97115					1			
97119					1			
97123	4		1		8	1	2	2
97124	1				4	1		1
97132					6		1	
97133	1							
97140			1			1	1	
97148					1	1		
97201					7		2	1
97202					5	3	2	
97203					6	1	1	1
97204					2			
97205						1		
97206			1		16		3	
97209					8	1	6	
97210					4	1	1	
97213					1			

97214				3	1		
97215				2			
97216				4			
97217				4	3	1	1
97219				6	2	4	
97221						1	
97222				10		1	
97223				16	1	2	2
97224				4		2	
97225				7	1	1	
97229				6	1		
97230	2			15	1	1	
97231				1			
97232				1			
97233	1			25	5	4	1
97236				29	2	6	2
97239				1	2		
97266	1			16	5	5	4
97267				4	2		
97301				16	4	5	2
97302		1	1	7	2	4	2
97303				4			
97305	1		1	24	3	3	1
97306				7		1	
97317				4	2	4	1
97362					1		
97378				1			
97381				1		1	
97396				1			
NULL	2	2		46	8	8	2

AMP activity for January 2022

1. Number of customers enrolled and/or participating:

Program:	January	Total
• 50/50	4	9,815
• Three-Month Payment Match	3	7,992
• Extended Match	3,297	14,144
• Customer Assistance	5	16,113
• Reconnect Assistance	447	1,928
Total number of recipients:	3,756	49,992

The 50/50, Three-Month Payment Match, and Customer Assistance Programs have all ended. However, we continue to come across minor corrections and adjustments which is why there continues to be minimal data for these programs.

2. Funds expended by program and total:

Program:	January	Total
• 50/50	\$924	\$3,541,201
• Three-Month Payment Match	\$625	\$1,944,131
• Extended Match	\$615,794	\$7,843,875
• Customer Assistance	\$2,179	\$6,250,437
• Reconnect Assistance	\$209,914	\$942,576
Total funds expended:	\$829,436	\$20,522,220

3. Total funds unallocated:

PGE beginning tranche: \$17,557,000

PGE second tranche: \$6,000,000

Total funds unallocated:	\$583,479
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	Total
Total funds spent:	\$20,522,220
Total funds reserved:	\$2,451,301
Total funds allocated:	\$22,973,521

When calculating available funds, PGE considered the amount of funds already provided to customers and the amount set aside for each customer enrolled in the Extended Match Program. When a customer enrolls in the Extended Match, PGE allocates \$1,000 based on the max amount of funding a customer can receive on each program. If the customer gets caught up sooner and doesn't need the full allotment, those funds are then added back into total funds available which is why the unallocated funds appear as a negative number.

4. Average customer payments per option:

Program:	January	Total
• 50/50	\$231	\$338
• Three-Month Payment Match	\$125	\$132

• Extended Match	\$154	\$170
• Customer Assistance	\$436	\$373
• Reconnect Assistance	\$465	\$484

This shows the average customer payment per option, as well as the average PGE match for the matching programs. The Customer Assistance and Reconnect Assistance does not require a customer payment, so the amount shown is the average amount of the assistance applied by PGE.

Month	Disconnect Count	Customer Count	Percent Disconnected
201806	0	103,396	0.00%
201807	0	103,383	0.00%
201808	0	103,699	0.00%
201809	0	103,797	0.00%
201810	0	103,764	0.00%
201811	1	103,759	0.00%
201812	0	103,844	0.00%
201901	1	103,870	0.00%
201902	167	103,924	0.16%
201903	157	103,731	0.15%
201904	109	103,625	0.11%
201905	93	103,652	0.09%
201906	51	103,676	0.05%
201907	57	103,961	0.05%
201908	37	103,999	0.04%
201909	45	103,986	0.04%
201910	50	104,134	0.05%
201911	54	104,263	0.05%
201912	40	104,145	0.04%
202001	68	104,306	0.07%
202002	48	104,429	0.05%
202003	28	104,516	0.03%
202004	0	104,549	0.00%
202005	0	104,603	0.00%
202006	0	104,617	0.00%
202007	0	104,643	0.00%
202008	0	104,674	0.00%
202009	0	104,747	0.00%
202010	1	104,928	0.00%
202011	0	105,021	0.00%
202012	7	105,154	0.01%
202101	3	105,242	0.00%
202102	2	105,272	0.00%
202103	28	105,307	0.03%
202104	64	105,413	0.06%
202105	45	105,419	0.04%
202106	69	105,457	0.07%
202107	46	105,579	0.04%
202108	46	105,689	0.04%
202109	56	105,821	0.05%
202110	31	105,856	0.03%
202111	41	105,918	0.04%
202112	28	105,871	0.04%
202201	50	105,975	0.04%