



Portland General Electric Company
121 SW Salmon Street • 1WTC0306 • Portland, OR 97204
portlandgeneral.com

October 20, 2022

Via Electronic Filing

Public Utility Commission of Oregon
Attention: Filing Center
P.O. Box 1088
Salem, OR 97308-1088

Re: RE 188 (UM 2114) – Investigation into the Effects of the COVID-19 Pandemic on Utility Customers. PGE Report of COVID-19 related late payment fees, time payment agreements, arrearages, disconnects and reconnects

Dear Filing Center:

On November 5, 2020, the Commission issued Order No. 20-401 in Docket No. UM 2114, Investigation into the Effects of the COVID-19 Pandemic on Utility Customers formally approving Staff's recommendation. The Staff Report approved by Order 20-401 included a recommendation that the Commission approve the Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers. Attachment A of the Stipulation requires that each energy utility (utility) report certain information on a monthly basis for the prior month through December 2023. The first monthly report was due November 1, 2020, for October 2020, with subsequent monthly reports due the 20th day of the following month.

Further, Commission Order 21-057 included the requirement that the utilities that signed the UM 2114 Stipulated Agreement report on a monthly basis the number of recipients per Arrearage Management Program (AMP) option, total funds expended, total funds available, funds expended per option and average customer payments per option.

Attached is the PGE monthly COVID-19 report for September 2022. The AMP activity information for August 2022 is included on the "Program Participation" tab. Program Participation values for August 2022 have been updated to reflect that the Three-Month Payment match program has ended and only "participants" are reflected without customers "enrolled" but not participating. The updated response for IR 040 with data for August 2022 is also included as a separate tab. If you have any questions regarding the report, please contact Stefan Brown at (503) 464-8172. Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com.

Sincerely,

/s/ Shay LaBray

Shay LaBray
Senior Director, Regulatory Affairs & Strategy

Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of September 2022.

Zip Code	Non-Residential	Residential
97002	944	2,247
97003	778	11,147
97004	459	1,785
97005	2,537	12,328
97006	1,663	19,042
97007	953	18,814
97008	1,181	11,988
97009	1,127	3,402
97011	71	489
97013	826	2,374
97015	2,044	9,078
97017	229	1,124
97019	274	1,227
97020	77	373
97022	412	1,444
97023	1,076	4,952
97024	540	4,655
97026	287	1,212
97027	484	4,951
97028	147	797
97030	2,202	15,504
97032	489	1,753
97034	893	8,454
97035	1,344	11,404
97036	21	2
97038	1,180	6,387
97041	7	
97042	339	1,219
97045	3,505	22,286
97049	169	1,639
97051	5	
97055	1,519	8,009
97056	8	29
97060	1,116	8,130
97062	2,052	11,358
97067	414	1,362
97068	1,206	11,723
97070	1,868	11,508
97071	1,647	10,022
97078	511	9,186
97079	1	
97080	909	16,575

97086	1,022	13,104
97089	785	5,016
97101	342	1,553
97106	358	1,589
97109	19	81
97111	349	1,489
97113	661	5,345
97114	540	1,789
97115	342	1,728
97116	292	846
97117	70	266
97119	375	1,629
97123	2,707	18,434
97124	3,257	21,738
97125	6	18
97127	101	1,505
97128	171	496
97132	1,958	12,109
97133	473	2,322
97137	284	489
97140	1,661	9,543
97148	334	1,361
97201	730	7,369
97202	2,617	20,185
97203	1,446	13,078
97204	625	412
97205	318	3,268
97206	1,624	21,978
97208	1	
97209	2,154	15,418
97210	1,879	7,955
97211	12	7
97212	1	
97213	264	3,112
97214	2,915	15,381
97215	532	7,709
97216	492	4,221
97217	1,715	12,974
97218	4	
97219	1,350	17,538
97221	328	5,569
97222	1,958	15,653
97223	2,462	21,160
97224	1,648	16,005
97225	1,165	11,626
97227	58	427
97229	1,556	28,354

97230	2,088	15,651
97231	538	1,997
97232	818	5,346
97233	1,165	15,319
97236	1,002	13,874
97239	783	10,004
97251	12	
97266	1,484	13,374
97267	1,101	12,842
97280	1	
97291	1	
97301	3,047	19,195
97302	2,783	17,266
97303	1,096	10,739
97304	283	1,345
97305	1,883	15,702
97306	826	13,910
97310	31	
97311	1	
97312	3	
97317	1,256	8,446
97325	62	163
97338	82	249
97347	204	798
97352	33	124
97362	309	1,524
97371	44	105
97373	1	
97375	117	521
97378	558	2,834
97381	1,188	6,483
97385	56	161
97392	369	1,954
97396	239	1,366
97240	1	
97286	1	
97294	1	

**Attachment A subpart b - The number of customers, by customer class,
assessed late payment fees or charges during the period**

Counts were made on customers that had late pay charges at any point during September 2022.

Zip Code	Non-Residential	Residential
97002	120	0
97003	140	0
97004	82	0
97005	384	0
97006	253	0
97007	113	0
97008	112	0
97009	207	0
97011	15	0
97013	49	0
97015	265	0
97017	40	0
97019	30	0
97020	9	0
97022	65	0
97023	153	0
97024	66	0
97026	15	0
97027	74	0
97028	7	0
97030	423	0
97032	81	0
97034	25	0
97035	152	0
97038	187	0
97042	46	0
97045	453	0
97049	27	0
97055	247	0
97056	0	0
97060	137	0
97062	308	0
97067	186	0
97068	93	0
97070	181	0
97071	226	0
97078	73	0
97080	161	0
97086	175	0
97089	134	0

97101	48	0
97106	14	0
97109		0
97111	52	0
97113	29	0
97114	65	0
97115	45	0
97116	3	0
97117	3	0
97119	60	0
97123	347	0
97124	356	0
97125	1	
97127	10	0
97128	29	0
97132	285	0
97133	40	0
97137	40	0
97140	327	0
97148	37	0
97201	53	0
97202	388	0
97203	176	0
97204	80	0
97205	59	0
97206	289	0
97209	391	0
97210	237	0
97211	1	0
97213	30	0
97214	411	0
97215	97	0
97216	13	0
97217	282	0
97218	1	
97219	164	0
97221	16	0
97222	262	0
97223	360	0
97224	202	0
97225	133	0
97227	6	0
97229	156	0
97230	226	0
97231	65	0
97232	125	0
97233	185	0

97236	226	0
97239	33	0
97251	3	
97266	224	0
97267	164	0
97301	456	0
97302	347	0
97303	131	0
97304	40	0
97305	282	0
97306	54	0
97317	200	0
97325	15	0
97338	5	0
97347	25	0
97352	4	0
97362	35	0
97371	2	0
97375	12	0
97378	128	0
97381	161	0
97385	8	0
97392	52	0
97396	31	0

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before September 30, 2022, have close dates after June 30, 2022, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		68
97003		538
97004		44
97005	1	627
97006		776
97007		452
97008	1	504
97009	1	123
97011		21
97013		70
97015	1	410
97017		42
97019		35
97020		19
97022	1	77
97023	1	216
97024	1	317
97026		58
97027	1	228
97028		1
97030		1095
97032		81
97034		64
97035		189
97038	2	338
97042	1	41
97045	4	844
97049		32
97055	3	313
97060		423
97062	2	424
97067		50
97068		195
97070		335
97071	1	398
97078		440
97080		793
97086	1	448
97089	2	131
97101		55

97106	1	41
97109		2
97111		48
97113	1	213
97114		82
97115		47
97116	1	24
97117	1	7
97119	1	71
97123	1	654
97124		691
97127		69
97128		17
97132		369
97133		38
97137		17
97140		219
97148	1	61
97201		178
97202	2	440
97203		521
97204		22
97205		81
97206	1	752
97209	1	397
97210		131
97213		84
97214	5	315
97215		114
97216		182
97217		388
97219		369
97221		105
97222	1	645
97223		768
97224		414
97225		235
97227		6
97229		509
97230	1	953
97231		33
97232		123
97233	1	1351
97236		1070
97239		154
97266	1	822
97267	1	462

97301	2	1252
97302		685
97303	2	463
97304		28
97305	1	926
97306		546
97317		441
97325		7
97338		9
97347		40
97352		5
97362		47
97371		2
97375		20
97378		156
97381	1	207
97385		5
97392		53
97396		73
NULL	4	49

*May include customers with TPAs prior to March 17th, 2020

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during September 2022 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

Zip Code	Non-Residential	Residential
97002		9
97003		101
97004		6
97005		95
97006		137
97007		71
97008		78
97009		16
97011		1
97013		8
97015		71
97017		1
97019		1
97020		2
97022	1	8
97023		34
97024		43
97026		11
97027		37
97030		201
97032		12
97034		13
97035		21
97038		46
97042	1	3
97045		117
97049		1
97055	1	51
97060		74
97062		67
97067		8
97068		35
97070		73
97071		72
97078		74
97080		152
97086		77
97089		30
97101		9
97106		6
97111		4

97113		28
97114		8
97115		5
97116		5
97119		6
97123	1	130
97124		115
97127		8
97132		56
97133		4
97137		3
97140		35
97148		5
97201		24
97202		76
97203		93
97204		5
97205		16
97206		116
97209		61
97210		23
97213		13
97214		55
97215		19
97216		30
97217		69
97219		45
97221		10
97222		113
97223		125
97224		74
97225		41
97227		3
97229		106
97230		151
97231		4
97232		24
97233		242
97236		183
97239		19
97266	1	120
97267		81
97301		234
97302		116
97303		83
97304		4
97305		156

97306	107
97317	68
97325	2
97338	1
97347	7
97362	5
97375	1
97378	12
97381	18
97392	11
97396	8
NULL	20

*New TPAs entered into during current month

Attachment A subpart e - The number of customers completing a TPA during the period

Counts were made on customers that enrolled in a TPA at any point on or before September 30, 2022, have close dates at any point between July 1, 2022 and September 30, 2022, and have a "TPA Success" of Success.

Zip Code	Non-Residential	Residential
97002		1
97003		3
97005		1
97006		5
97007		2
97008		1
97015		3
97017		1
97022		1
97024		1
97027		1
97030		7
97032		1
97038		1
97045		3
97060		6
97062		3
97067		1
97070		1
97071		2
97078		2
97080		2
97086		1
97089		1
97114		1
97123		1
97124		4
97127		2
97132		3
97203		3
97206		3
97214		2
97216		1
97217		1
97221		1
97223		6
97225		1
97229		3
97230		4

97231	1
97233	7
97236	6
97267	3
97301	6
97302	2
97303	1
97305	5
97306	2
97317	1
NULL	16

**Attachment A subpart f - The number of customers, by customer class,
renegotiating TPAs during the period**

Counts were made on customers that enrolled in a TPA at any point on or before September 30, 2022, have close dates at any point between July 1, 2022 and September 30, 2022, and have a "TPA Success" of Renegotiated.

Zip Code	Non-Residential	Residential
97002		1
97003		3
97005		1
97006		5
97007		2
97008		1
97015		3
97017		1
97022		1
97024		1
97027		1
97030		7
97032		1
97038		1
97045		3
97060		6
97062		3
97070		1
97071		2
97078		2
97080		2
97086		1
97089		1
97114		1
97123		1
97124		4
97127		2
97132		3
97203		3
97206		3
97214		2
97216		1
97217		1
97221		1
97223		6
97225		1
97229		3
97230		3
97231		1

97233	7
97236	6
97267	3
97301	6
97302	2
97303	1
97305	5
97306	2
97317	1
NULL	16

Attachment A subpart g - The number of customers taking service at the bill payment assistance program developed in this Term Sheet

Zip Code	50/50 Payment	Customer Assistance	Payment Match	Reconnect Service Assistance	TPA Relief
97002	17	26	17	3	43
97003	116	270	127	46	218
97004	21	21	6	1	21
97005	176	370	184	74	305
97006	145	334	192	56	312
97007	101	211	122	27	187
97008	129	230	145	49	240
97009	34	37	14	6	53
97011	5	5	3	2	5
97013	20	21	17	1	31
97015	102	220	113	53	245
97017	12	16	3	1	26
97019	10	12	7		20
97020	3	5	4	3	11
97022	12	34	22	7	55
97023	35	76	35	9	98
97024	78	180	67	21	161
97025	1				
97026	14	31	9	1	37
97027	75	128	50	15	128
97028	1	2			1
97030	258	605	295	124	592
97031	1				
97032	21	33	12	6	44
97033	1				
97034	18	33	23	4	35
97035	31	74	67	7	102
97038	82	132	80	24	160
97042	6	18	2	1	26
97045	201	409	199	57	450
97046	1				
97047	1				
97049	14	17	8		17
97055	75	122	64	19	181
97060	114	199	77	27	217
97062	105	193	118	47	185
97067	10	16	5	4	18
97068	47	90	61	9	104
97070	79	176	104	30	160
97071	153	208	115	29	230
97078	110	210	110	30	202

97080	189	341	205	48	388
97086	107	258	112	47	202
97089	37	42	31	14	74
97101	8	22	13	3	29
97106	10	23	9		23
97111	14	10	9	3	18
97113	42	104	52	8	105
97114	15	24	11	5	45
97115	14	16	6	3	25
97116	4	7	1		8
97117		3	3	1	7
97119	11	14	10	5	28
97123	189	355	141	38	316
97124	143	297	156	62	280
97125	1				
97127	24	37	8	2	23
97128	3	3	1		11
97132	90	164	87	26	167
97133	7	12	4	2	17
97137	1	5	2	2	6
97140	54	81	59	12	78
97148	15	15	7	1	32
97201	38	86	68	17	47
97202	119	214	184	41	203
97203	186	391	160	58	271
97204	8	7	8	3	11
97205	18	46	29	3	20
97206	232	434	227	76	389
97209	79	182	145	39	114
97210	20	69	44	17	33
97213	21	50	41	6	32
97214	97	187	124	28	105
97215	35	74	49	12	65
97216	46	127	51	7	92
97217	89	222	113	32	189
97219	117	234	91	36	173
97220	1				
97221	24	59	27	6	50
97222	187	419	174	51	354
97223	151	378	244	91	394
97224	106	199	126	41	188
97225	56	116	88	15	116
97226	1				
97227	1	3	2	2	1
97229	99	245	107	41	228
97230	234	616	237	90	572
97231	9	16	8	2	26

97232	30	58	46	5	38
97233	366	981	328	148	762
97234	1				
97236	266	740	244	103	592
97239	53	82	72	8	63
97266	246	581	240	92	465
97267	118	256	109	37	241
97301	316	715	343	115	650
97302	150	348	149	52	309
97303	81	244	107	19	214
97304	9	9	6		10
97305	268	576	252	100	559
97306	88	252	123	28	259
97307	2				
97308	1				
97317	94	210	98	22	163
97325	2	2			6
97338	2	4	1		4
97347	16	15	13	7	25
97352	1	2	2		4
97362	17	26	15	4	27
97371					1
97375	2	4	4	2	8
97378	28	77	22	10	83
97381	45	70	39	11	92
97385	2	3		1	2
97392	9	17	13	3	23
97396	17	30	16	8	34

Attachment A subpart h - The number of customers taking service at the beginning of the period under existing medical payment arrangements

Counts were made on customers that enrolled in a TPA at any point on or before June 30, 2022, have close dates at any point on or after July 1, 2022, have a "TPA Success" of Active Arrears, Active Current, or Renegotiated, and has MedCert.

Zip Code	Non-Residential	Residential
97003		5
97004		1
97005		5
97006		8
97007		2
97008		4
97009		4
97013		1
97015		8
97017		1
97019		1
97020		1
97022		3
97023		10
97024		7
97026		2
97027		9
97030		13
97032		2
97034		1
97035		3
97038		2
97042		3
97045		8
97055		5
97060		3
97062		3
97067		2
97068		4
97070		7
97071		5
97078		7
97080		9
97086		4
97089		5
97101		1
97106		2
97113		1

97115	1
97117	1
97123	6
97124	14
97127	1
97128	1
97132	11
97148	3
97201	3
97202	3
97203	6
97205	1
97206	16
97209	2
97210	2
97213	2
97214	1
97216	2
97217	3
97219	7
97222	16
97223	7
97224	4
97225	2
97227	1
97229	1
97230	21
97232	1
97233	31
97236	25
97239	1
97266	14
97267	5
97301	16
97302	15
97303	6
97305	14
97306	6
97317	7
97378	7
97381	1
97392	1

Attachment A subpart i - The number of customers enrolling in new medical payment arrangements during the period

Counts were made on customers that enrolled in a TPA at any point between July 1, 2022 and September 30, 2022, have a "TPA Success" of Active Arrears, Active Current, or Renegotiated, and has MedCert.

Zip Code	Non-Residential	Residential
97003		3
97005		2
97006		5
97007		3
97008		5
97009		1
97015		6
97024		5
97026		1
97027		3
97030		8
97035		2
97038		2
97042		1
97045		7
97055		3
97060		6
97062		3
97068		2
97070		4
97071		2
97078		3
97080		6
97086		9
97089		1
97106		1
97113		1
97114		1
97123		4
97124		2
97128		1
97132		2
97140		1
97202		2
97203		3
97206		4
97209		3
97210		1

97214	4
97216	2
97217	2
97219	1
97222	6
97223	4
97224	1
97225	1
97229	6
97230	11
97233	16
97236	10
97266	5
97267	6
97301	11
97302	3
97303	3
97304	1
97305	4
97306	6
97317	4
97338	1
97347	1
97378	4
97381	1
97396	1

Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last Friday of September 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	87	18	9	27	5	5
97003	751	230	92	24	10	7
97004	49	6	12	6	8	10
97005	972	353	207	91	26	24
97006	1,266	391	177	55	4	3
97007	728	191	88	11	5	8
97008	832	255	118	41	3	4
97009	177	54	18	63	20	14
97011	39	14	4	7	3	
97013	73	13	9	20	7	11
97015	632	215	119	78	23	19
97017	50	9	3	11	1	3
97019	85	29	10	12	5	3
97020	22	4	2	2		1
97022	118	27	15	29	9	9
97023	296	74	31	49	17	12
97024	332	78	73	15		22
97026	62	15	5	10	3	3
97027	384	143	62	31	6	5
97028	28	10	1	5	2	
97030	1,294	437	194	71	14	25
97032	179	37	12	25	5	
97034	151	31	29	16	1	6
97035	374	111	62	17	2	4
97038	467	138	42	45	11	15
97041				1	1	
97042	34	15	6	9	4	8
97045	1,398	380	194	133	34	40
97049	107	41	11	12	4	6
97055	614	188	71	93	36	32
97056	1	1				
97060	472	108	80	27	9	12
97062	609	198	99	34	9	9
97067	95	30	10	179	3	4
97068	309	59	38	27	3	9
97070	606	168	85	62	8	9
97071	574	98	97	71	13	17
97078	608	199	90	8	2	3
97080	999	272	116	34	17	8

97086	733	357	155	52	29	9
97089	236	63	15	47	4	23
97101	84	18	16	5	2	5
97106	43	6	8	3	5	2
97109	4					
97111	47	10	5	6	4	4
97113	250	48	28	6	6	6
97114	69	14	11	11	3	8
97115	104	26	6	28	4	3
97116	19	6	2	7	1	7
97117	6	2		2	2	1
97119	50	19	6	18	3	3
97123	761	148	157	63	21	55
97124	995	257	138	65	9	31
97125						1
97127	65	11	7	1	1	5
97128	20	7	1	2	1	3
97132	654	200	73	103	34	24
97133	113	29	8	13	7	2
97137	13	3	2	2		
97140	379	104	40	91	21	16
97148	54	7	3	4	2	6
97201	343	146	205	20	5	4
97202	1,083	426	233	130	35	32
97203	813	237	153	40	9	10
97204	28	17	33	24	5	4
97205	209	87	106	6	5	3
97206	1,450	506	273	88	42	43
97209	863	489	449	48	17	15
97210	348	153	152	29	13	12
97211	2			1		
97212				1		
97213	179	70	42	6		4
97214	954	360	339	101	26	20
97215	335	95	66	16	3	8
97216	251	66	60	12	3	5
97217	686	257	237	59	8	17
97219	573	145	119	34	8	12
97221	166	66	42	5	4	
97222	1,273	408	236	84	21	23
97223	1,196	386	231	85	28	27
97224	656	216	112	25	7	15
97225	554	204	94	43	23	13
97227	20	5	2	3	1	1
97229	1,265	399	184	66	9	5
97230	941	289	221	40	8	13
97231	81	26	12	26	3	5

97232	368	136	147	14	10	7
97233	1,325	501	331	40	14	29
97236	1,121	342	234	42	22	23
97239	409	147	127	24	3	7
97251				1		
97266	1,033	349	238	56	25	25
97267	885	259	112	87	13	9
97286				1		
97301	1,675	621	260	128	26	24
97302	798	244	121	59	14	26
97303	850	255	95	47	9	5
97304	31	5	4	3	1	7
97305	1,635	529	211	105	25	27
97306	604	164	62	15	1	6
97310				2		
97317	507	146	55	51	23	14
97325	3	1	2	1	2	
97338	6	2				
97347	88	18	17	6	2	2
97352	2	2	3	3	1	
97362	97	20	9	11	3	
97371	1	2		1		1
97375	26	9	5	4		2
97378	220	64	23	33	12	11
97381	317	93	29	51	8	24
97385	4	2	1	1	1	
97392	70	18	11	9	7	3
97396	139	26	16	15	4	1

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last Friday of September 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 9,264	\$ 5,325	\$ 3,782	\$ 8,209	\$ 626	\$ 816
97003	\$ 80,215	\$ 48,824	\$ 29,154	\$ 2,902	\$ 3,581	\$ 2,381
97004	\$ 6,748	\$ 1,470	\$ 5,994	\$ 245	\$ 1,294	\$ 6,391
97005	\$ 89,514	\$ 66,187	\$ 55,672	\$ 18,985	\$ 6,835	\$ 12,762
97006	\$ 132,291	\$ 78,531	\$ 54,692	\$ 15,986	\$ 383	\$ 292
97007	\$ 78,000	\$ 40,469	\$ 29,766	\$ 5,849	\$ 853	\$ 2,018
97008	\$ 86,637	\$ 52,737	\$ 42,639	\$ 3,521	\$ 359	\$ 1,619
97009	\$ 27,199	\$ 15,782	\$ 20,891	\$ 35,731	\$ 17,500	\$ 8,971
97011	\$ 3,926	\$ 3,081	\$ 2,063	\$ 1,110	\$ 346	
97013	\$ 10,664	\$ 2,898	\$ 7,306	\$ 10,345	\$ 4,247	\$ 4,186
97015	\$ 70,965	\$ 45,416	\$ 55,302	\$ 24,209	\$ 22,398	\$ 7,598
97017	\$ 6,498	\$ 3,487	\$ 2,841	\$ 2,988	\$ 692	\$ 3,542
97019	\$ 12,452	\$ 6,884	\$ 6,382	\$ 8,562	\$ 2,639	\$ 447
97020	\$ 2,862	\$ 1,212	\$ 1,887	\$ 78		\$ 192
97022	\$ 22,223	\$ 9,578	\$ 7,670	\$ 12,084	\$ 20,695	\$ 4,962
97023	\$ 45,757	\$ 21,629	\$ 11,184	\$ 14,955	\$ 16,637	\$ 2,326
97024	\$ 39,230	\$ 15,655	\$ 25,842	\$ 439		\$ 3,572
97026	\$ 7,365	\$ 3,681	\$ 1,827	\$ 1,320	\$ 5,031	\$ 417
97027	\$ 49,452	\$ 34,030	\$ 23,066	\$ 3,733	\$ 4,734	\$ 3,041
97028	\$ 1,644	\$ 1,220	\$ 115	\$ 238	\$ 1,228	
97030	\$ 142,763	\$ 106,783	\$ 83,976	\$ 11,744	\$ 5,948	\$ 20,537
97032	\$ 24,738	\$ 8,955	\$ 3,942	\$ 3,855	\$ 1,280	
97034	\$ 16,420	\$ 4,226	\$ 9,102	\$ 702	\$ 468	\$ 1,129
97035	\$ 33,260	\$ 17,480	\$ 14,671	\$ 2,100	\$ 170	\$ 1,346
97038	\$ 71,619	\$ 34,332	\$ 19,962	\$ 8,512	\$ 7,539	\$ 2,860
97041				\$ 152	\$ 46	
97042	\$ 4,829	\$ 2,910	\$ 3,824	\$ 2,594	\$ 1,222	\$ 1,756
97045	\$ 178,717	\$ 84,216	\$ 70,588	\$ 29,592	\$ 18,579	\$ 11,302
97049	\$ 12,354	\$ 7,581	\$ 3,742	\$ 2,198	\$ 753	\$ 1,718
97055	\$ 101,147	\$ 47,718	\$ 33,523	\$ 50,320	\$ 29,108	\$ 62,832
97056	\$ 203	\$ 147				
97060	\$ 48,139	\$ 23,406	\$ 25,365	\$ 3,246	\$ 2,954	\$ 6,565
97062	\$ 65,489	\$ 39,714	\$ 24,721	\$ 10,492	\$ 3,041	\$ 1,900
97067	\$ 9,954	\$ 4,721	\$ 1,965	\$ 22,610	\$ 813	\$ 2,117
97068	\$ 32,046	\$ 12,324	\$ 19,861	\$ 4,275	\$ 5,947	\$ 1,555
97070	\$ 61,830	\$ 31,662	\$ 22,598	\$ 15,305	\$ 6,962	\$ 3,050
97071	\$ 60,643	\$ 24,468	\$ 26,805	\$ 18,105	\$ 7,573	\$ 5,186
97078	\$ 67,063	\$ 43,641	\$ 27,476	\$ 4,887	\$ 511	\$ 846

97080	\$	117,954	\$	64,625	\$	49,614	\$	12,669	\$	5,946	\$	2,591
97086	\$	87,016	\$	70,334	\$	47,952	\$	21,071	\$	3,555	\$	2,439
97089	\$	36,671	\$	18,519	\$	6,171	\$	8,758	\$	974	\$	13,801
97101	\$	8,922	\$	6,058	\$	7,490	\$	221	\$	160	\$	1,277
97106	\$	3,707	\$	1,937	\$	3,975	\$	228	\$	541	\$	691
97109	\$	228										
97111	\$	6,859	\$	3,251	\$	1,421	\$	110	\$	586	\$	610
97113	\$	22,179	\$	8,437	\$	12,444	\$	1,409	\$	1,291	\$	1,491
97114	\$	10,123	\$	3,922	\$	9,288	\$	2,451	\$	1,397	\$	2,339
97115	\$	12,164	\$	6,817	\$	1,293	\$	13,066	\$	287	\$	860
97116	\$	2,533	\$	2,405	\$	2,689	\$	263	\$	652	\$	5,120
97117	\$	930	\$	430			\$	40	\$	100	\$	804
97119	\$	6,432	\$	6,584	\$	4,016	\$	4,367	\$	219	\$	9,272
97123	\$	68,470	\$	32,916	\$	42,801	\$	8,130	\$	3,544	\$	36,816
97124	\$	101,725	\$	53,677	\$	38,306	\$	13,730	\$	3,317	\$	19,785
97125											\$	249
97127	\$	6,726	\$	3,099	\$	1,811	\$	53	\$	376	\$	3,690
97128	\$	2,122	\$	2,544	\$	170	\$	384	\$	46	\$	799
97132	\$	80,736	\$	48,210	\$	34,996	\$	17,420	\$	17,384	\$	8,557
97133	\$	20,934	\$	6,736	\$	5,445	\$	9,023	\$	1,413	\$	586
97137	\$	2,026	\$	971	\$	566	\$	483				
97140	\$	51,657	\$	26,290	\$	20,238	\$	22,736	\$	22,204	\$	5,845
97148	\$	5,724	\$	2,150	\$	1,497	\$	178	\$	278	\$	5,717
97201	\$	20,214	\$	18,235	\$	40,764	\$	4,257	\$	450	\$	5,655
97202	\$	96,435	\$	69,259	\$	57,861	\$	30,907	\$	15,252	\$	13,397
97203	\$	73,774	\$	39,613	\$	42,652	\$	4,724	\$	7,620	\$	6,415
97204	\$	1,210	\$	1,813	\$	4,360	\$	12,974	\$	2,982	\$	1,065
97205	\$	9,930	\$	8,260	\$	17,525	\$	1,012	\$	867	\$	1,631
97206	\$	149,968	\$	101,269	\$	73,253	\$	23,484	\$	28,115	\$	19,083
97209	\$	53,492	\$	53,110	\$	80,686	\$	51,182	\$	7,858	\$	5,923
97210	\$	22,915	\$	15,158	\$	24,442	\$	12,156	\$	8,531	\$	3,921
97211	\$	51					\$	52				
97212							\$	37				
97213	\$	13,540	\$	9,500	\$	9,505	\$	273			\$	1,395
97214	\$	61,033	\$	44,475	\$	59,158	\$	36,503	\$	12,425	\$	6,425
97215	\$	26,555	\$	13,512	\$	16,211	\$	387	\$	739	\$	10,096
97216	\$	27,575	\$	15,558	\$	18,863	\$	3,790	\$	1,428	\$	659
97217	\$	54,965	\$	34,245	\$	51,108	\$	16,150	\$	2,968	\$	5,902
97219	\$	44,307	\$	23,693	\$	30,245	\$	1,702	\$	1,280	\$	1,979
97221	\$	12,910	\$	10,054	\$	11,133	\$	2,181	\$	6,015		
97222	\$	152,984	\$	84,893	\$	82,302	\$	23,444	\$	13,466	\$	9,721
97223	\$	118,785	\$	74,262	\$	68,384	\$	21,647	\$	11,269	\$	11,491
97224	\$	66,123	\$	44,923	\$	42,835	\$	10,452	\$	5,837	\$	11,030
97225	\$	55,751	\$	36,669	\$	25,572	\$	12,225	\$	7,091	\$	2,819
97227	\$	1,577	\$	656	\$	1,780	\$	72	\$	24	\$	140
97229	\$	141,735	\$	84,868	\$	57,608	\$	29,176	\$	2,880	\$	574
97230	\$	99,226	\$	58,016	\$	82,379	\$	14,906	\$	1,962	\$	8,442

97231	\$	7,388	\$	6,431	\$	2,021	\$	5,483	\$	266	\$	1,626
97232	\$	19,610	\$	14,548	\$	25,383	\$	5,214	\$	4,922	\$	2,902
97233	\$	135,959	\$	96,292	\$	130,236	\$	7,643	\$	5,930	\$	18,157
97236	\$	125,769	\$	72,259	\$	91,138	\$	10,154	\$	8,546	\$	12,121
97239	\$	27,952	\$	16,330	\$	26,731	\$	2,288	\$	124	\$	2,255
97251							\$	33				
97266	\$	105,091	\$	69,279	\$	86,825	\$	13,676	\$	13,248	\$	18,678
97267	\$	114,762	\$	61,308	\$	34,743	\$	19,567	\$	7,627	\$	3,483
97286							\$	564				
97301	\$	169,963	\$	127,840	\$	86,742	\$	55,601	\$	11,026	\$	17,387
97302	\$	77,001	\$	47,036	\$	35,699	\$	35,224	\$	2,538	\$	6,034
97303	\$	110,536	\$	59,718	\$	39,627	\$	6,751	\$	8,720	\$	1,359
97304	\$	7,076	\$	1,095	\$	1,514	\$	195	\$	269	\$	1,080
97305	\$	188,853	\$	117,338	\$	65,864	\$	34,229	\$	8,092	\$	12,472
97306	\$	58,284	\$	36,512	\$	18,336	\$	826	\$	21	\$	9,724
97310							\$	6,838				
97317	\$	55,108	\$	32,181	\$	24,034	\$	8,343	\$	5,400	\$	3,322
97325	\$	365	\$	200	\$	2,270	\$	1	\$	340		
97338	\$	1,191	\$	471								
97347	\$	13,463	\$	6,336	\$	6,953	\$	363	\$	400	\$	189
97352	\$	212	\$	800	\$	178	\$	286	\$	26		
97362	\$	9,820	\$	4,543	\$	2,389	\$	4,582	\$	811		
97371	\$	172	\$	896			\$	4			\$	114
97375	\$	3,288	\$	2,765	\$	1,894	\$	133			\$	267
97378	\$	32,017	\$	14,599	\$	16,393	\$	8,072	\$	5,635	\$	3,926
97381	\$	34,592	\$	20,834	\$	11,513	\$	17,583	\$	1,593	\$	6,630
97385	\$	474	\$	1,184	\$	374	\$	32	\$	178		
97392	\$	9,532	\$	4,761	\$	2,689	\$	659	\$	5,271	\$	510
97396	\$	15,579	\$	10,248	\$	7,501	\$	1,271	\$	1,145	\$	284

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Averages were made on customers that had a balance on the last Friday of September 2022.

Zip Code	Residential			Small Commercial		
	31-60 Days	61-90 Days	91+ Days	31-60 Days	61-90 Days	91+ Days
97002	\$ 106	\$ 296	\$ 420	\$ 304	\$ 125	\$ 163
97003	\$ 107	\$ 212	\$ 317	\$ 121	\$ 358	\$ 340
97004	\$ 138	\$ 245	\$ 499	\$ 41	\$ 162	\$ 639
97005	\$ 92	\$ 187	\$ 269	\$ 209	\$ 263	\$ 532
97006	\$ 104	\$ 201	\$ 309	\$ 291	\$ 96	\$ 97
97007	\$ 107	\$ 212	\$ 338	\$ 532	\$ 171	\$ 252
97008	\$ 104	\$ 207	\$ 361	\$ 86	\$ 120	\$ 405
97009	\$ 154	\$ 292	\$ 1,161	\$ 567	\$ 875	\$ 641
97011	\$ 101	\$ 220	\$ 516	\$ 159	\$ 115	\$ -
97013	\$ 146	\$ 223	\$ 812	\$ 517	\$ 607	\$ 381
97015	\$ 112	\$ 211	\$ 465	\$ 310	\$ 974	\$ 400
97017	\$ 130	\$ 387	\$ 947	\$ 272	\$ 692	\$ 1,181
97019	\$ 146	\$ 237	\$ 638	\$ 714	\$ 528	\$ 149
97020	\$ 130	\$ 303	\$ 943	\$ 39	\$ -	\$ 192
97022	\$ 188	\$ 355	\$ 511	\$ 417	\$ 2,299	\$ 551
97023	\$ 155	\$ 292	\$ 361	\$ 305	\$ 979	\$ 194
97024	\$ 118	\$ 201	\$ 354	\$ 29	\$ -	\$ 162
97026	\$ 119	\$ 245	\$ 365	\$ 132	\$ 1,677	\$ 139
97027	\$ 129	\$ 238	\$ 372	\$ 120	\$ 789	\$ 608
97028	\$ 59	\$ 122	\$ 115	\$ 48	\$ 614	\$ -
97030	\$ 110	\$ 244	\$ 433	\$ 165	\$ 425	\$ 821
97032	\$ 138	\$ 242	\$ 328	\$ 154	\$ 256	\$ -
97034	\$ 109	\$ 136	\$ 314	\$ 44	\$ 468	\$ 188
97035	\$ 89	\$ 157	\$ 237	\$ 124	\$ 85	\$ 337
97038	\$ 153	\$ 249	\$ 475	\$ 189	\$ 685	\$ 191
97041	\$ -	\$ -	\$ -	\$ 152	\$ 46	\$ -
97042	\$ 142	\$ 194	\$ 637	\$ 288	\$ 305	\$ 219
97045	\$ 128	\$ 222	\$ 364	\$ 222	\$ 546	\$ 283
97049	\$ 115	\$ 185	\$ 340	\$ 183	\$ 188	\$ 286
97055	\$ 165	\$ 254	\$ 472	\$ 541	\$ 809	\$ 1,964
97056	\$ 203	\$ 147	\$ -	\$ -	\$ -	\$ -
97060	\$ 102	\$ 217	\$ 317	\$ 120	\$ 328	\$ 547
97062	\$ 108	\$ 201	\$ 250	\$ 309	\$ 338	\$ 211
97067	\$ 105	\$ 157	\$ 196	\$ 126	\$ 271	\$ 529
97068	\$ 104	\$ 209	\$ 523	\$ 158	\$ 1,982	\$ 173
97070	\$ 102	\$ 188	\$ 266	\$ 247	\$ 870	\$ 339
97071	\$ 106	\$ 250	\$ 276	\$ 255	\$ 583	\$ 305
97078	\$ 110	\$ 219	\$ 305	\$ 611	\$ 256	\$ 282
97080	\$ 118	\$ 238	\$ 428	\$ 373	\$ 350	\$ 324

97086	\$	119	\$	197	\$	309	\$	405	\$	123	\$	271
97089	\$	155	\$	294	\$	411	\$	186	\$	243	\$	600
97101	\$	106	\$	337	\$	468	\$	44	\$	80	\$	255
97106	\$	86	\$	323	\$	497	\$	76	\$	108	\$	345
97109	\$	57	\$	-	\$	-	\$	-	\$	-	\$	-
97111	\$	146	\$	325	\$	284	\$	18	\$	146	\$	152
97113	\$	89	\$	176	\$	444	\$	235	\$	215	\$	249
97114	\$	147	\$	280	\$	844	\$	223	\$	466	\$	292
97115	\$	117	\$	262	\$	215	\$	467	\$	72	\$	287
97116	\$	133	\$	401	\$	1,344	\$	38	\$	652	\$	731
97117	\$	155	\$	215	\$	-	\$	20	\$	50	\$	804
97119	\$	129	\$	347	\$	669	\$	243	\$	73	\$	3,091
97123	\$	90	\$	222	\$	273	\$	129	\$	169	\$	669
97124	\$	102	\$	209	\$	278	\$	211	\$	369	\$	638
97125	\$	-	\$	-	\$	-	\$	-	\$	-	\$	249
97127	\$	103	\$	282	\$	259	\$	53	\$	376	\$	738
97128	\$	106	\$	363	\$	170	\$	192	\$	46	\$	266
97132	\$	123	\$	241	\$	479	\$	169	\$	511	\$	357
97133	\$	185	\$	232	\$	681	\$	694	\$	202	\$	293
97137	\$	156	\$	324	\$	283	\$	241	\$	-	\$	-
97140	\$	136	\$	253	\$	506	\$	250	\$	1,057	\$	365
97148	\$	106	\$	307	\$	499	\$	44	\$	139	\$	953
97201	\$	59	\$	125	\$	199	\$	213	\$	90	\$	1,414
97202	\$	89	\$	163	\$	248	\$	238	\$	436	\$	419
97203	\$	91	\$	167	\$	279	\$	118	\$	847	\$	642
97204	\$	43	\$	107	\$	132	\$	541	\$	596	\$	266
97205	\$	48	\$	95	\$	165	\$	169	\$	173	\$	544
97206	\$	103	\$	200	\$	268	\$	267	\$	669	\$	444
97209	\$	62	\$	109	\$	180	\$	1,066	\$	462	\$	395
97210	\$	66	\$	99	\$	161	\$	419	\$	656	\$	327
97211	\$	26	\$	-	\$	-	\$	52	\$	-	\$	-
97212	\$	-	\$	-	\$	-	\$	37	\$	-	\$	-
97213	\$	76	\$	136	\$	226	\$	45	\$	-	\$	349
97214	\$	64	\$	124	\$	175	\$	361	\$	478	\$	321
97215	\$	79	\$	142	\$	246	\$	24	\$	246	\$	1,262
97216	\$	110	\$	236	\$	314	\$	316	\$	476	\$	132
97217	\$	80	\$	133	\$	216	\$	274	\$	371	\$	347
97219	\$	77	\$	163	\$	254	\$	50	\$	160	\$	165
97221	\$	78	\$	152	\$	265	\$	436	\$	1,504	\$	-
97222	\$	120	\$	208	\$	349	\$	279	\$	641	\$	423
97223	\$	99	\$	192	\$	296	\$	255	\$	402	\$	426
97224	\$	101	\$	208	\$	382	\$	418	\$	834	\$	735
97225	\$	101	\$	180	\$	272	\$	284	\$	308	\$	217
97227	\$	79	\$	131	\$	890	\$	24	\$	24	\$	140
97229	\$	112	\$	213	\$	313	\$	442	\$	320	\$	115
97230	\$	105	\$	201	\$	373	\$	373	\$	245	\$	649
97231	\$	91	\$	247	\$	168	\$	211	\$	89	\$	325

97232	\$	53	\$	107	\$	173	\$	372	\$	492	\$	415
97233	\$	103	\$	192	\$	393	\$	191	\$	424	\$	626
97236	\$	112	\$	211	\$	389	\$	242	\$	388	\$	527
97239	\$	68	\$	111	\$	210	\$	95	\$	41	\$	322
97251	\$	-	\$	-	\$	-	\$	33	\$	-	\$	-
97266	\$	102	\$	199	\$	365	\$	244	\$	530	\$	747
97267	\$	130	\$	237	\$	310	\$	225	\$	587	\$	387
97286	\$	-	\$	-	\$	-	\$	564	\$	-	\$	-
97301	\$	101	\$	206	\$	334	\$	434	\$	424	\$	724
97302	\$	96	\$	193	\$	295	\$	597	\$	181	\$	232
97303	\$	130	\$	234	\$	417	\$	144	\$	969	\$	272
97304	\$	228	\$	219	\$	379	\$	65	\$	269	\$	154
97305	\$	116	\$	222	\$	312	\$	326	\$	324	\$	462
97306	\$	96	\$	223	\$	296	\$	55	\$	21	\$	1,621
97310	\$	-	\$	-	\$	-	\$	3,419	\$	-	\$	-
97317	\$	109	\$	220	\$	437	\$	164	\$	235	\$	237
97325	\$	122	\$	200	\$	1,135	\$	1	\$	170	\$	-
97338	\$	198	\$	236	\$	-	\$	-	\$	-	\$	-
97347	\$	153	\$	352	\$	409	\$	61	\$	200	\$	94
97352	\$	106	\$	400	\$	59	\$	95	\$	26	\$	-
97362	\$	101	\$	227	\$	265	\$	417	\$	270	\$	-
97371	\$	172	\$	448	\$	-	\$	4	\$	-	\$	114
97375	\$	126	\$	307	\$	379	\$	33	\$	-	\$	133
97378	\$	146	\$	228	\$	713	\$	245	\$	470	\$	357
97381	\$	109	\$	224	\$	397	\$	345	\$	199	\$	276
97385	\$	118	\$	592	\$	374	\$	32	\$	178	\$	-
97392	\$	136	\$	264	\$	244	\$	73	\$	753	\$	170
97396	\$	112	\$	394	\$	469	\$	85	\$	286	\$	284

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

**Attachment A subpart k - Total number of disconnection communications delivered
by vintage (15-day, 5-day, personal contact)**

Counts were made on customers that received a notice at any point between July 1, 2022 and September 30, 2022.

Zip Code	Disconnect Notice Small Commercial		Disconnect Notice Residential		
	15-Day Notice	5-Day Notice	15-Day Notice	5-Day Notice	Friendly Reminder
97002	77	46	499	400	62
97003	126	78	3077	2812	326
97004	35	32	402	282	48
97005	328	195	3171	3180	309
97006	208	104	4062	3870	537
97007	92	46	3219	2760	473
97008	150	81	2679	2581	301
97009	182	158	897	738	110
97011	11	12	103	97	8
97013	101	84	515	365	45
97015	244	172	2424	2288	305
97017	22	20	392	283	24
97019	15	16	293	241	25
97020	3		113	82	11
97022	51	49	527	463	36
97023	125	117	1448	1296	115
97024	62	47	1650	1533	141
97026	38	16	424	317	46
97027	43	38	1465	1392	152
97028	10	9	41	27	10
97030	284	198	5193	5174	507
97032	39	34	548	391	51
97034	44	23	870	545	199
97035	125	66	1461	1250	255
97038	113	96	2061	1813	187
97041	2	3			
97042	40	24	325	234	30
97045	311	233	5549	4586	646
97049	21	12	287	238	24
97055	203	189	2233	2000	210
97056	1		5	3	
97060	145	121	2488	2122	287
97062	282	150	2554	2187	261
97067	60	37	255	217	29
97068	106	72	1992	1254	338
97070	252	154	2100	1961	318
97071	213	154	2616	2061	303

97078	83	35	2583	2376	276
97080	114	78	4813	4138	525
97086	98	79	2769	2506	416
97089	89	69	1159	809	135
97101	14	13	413	319	46
97106	20	17	336	222	45
97109			13	9	4
97111	17	13	335	264	38
97113	51	48	1368	1099	151
97114	137	102	517	384	43
97115	40	27	360	265	46
97116	20	16	180	125	19
97117	11	7	56	44	5
97119	29	26	473	432	40
97123	395	266	4229	3512	514
97124	394	209	4552	3731	617
97125	1				
97127	19	13	458	327	47
97128	17	13	132	103	14
97132	206	132	2355	1880	317
97133	53	32	361	268	46
97137	52	21	111	99	16
97140	217	164	1763	1293	271
97148	26	17	388	353	33
97201	101	86	1080	1236	164
97202	336	266	3096	2798	464
97203	250	151	3153	2900	326
97204	118	83	86	101	20
97205	67	47	420	472	80
97206	300	279	4548	4370	602
97208	1				
97209	347	226	2103	2349	394
97210	259	159	747	805	156
97211	3	4	1	2	
97213	20	7	522	474	89
97214	367	239	2177	2186	433
97215	60	34	986	888	204
97216	55	33	1156	1044	109
97217	296	196	2575	2427	387
97219	165	140	2938	2238	451
97221	42	31	830	688	135
97222	242	183	3867	3372	442
97223	297	188	4287	4001	543
97224	190	116	2528	2222	375
97225	112	104	1630	1611	263
97227	3	1	53	46	9
97229	148	96	3786	3298	641

97230	350	267	5344	4674	529
97231	46	41	321	221	48
97232	101	62	711	709	135
97233	184	154	6475	6605	578
97236	202	208	5255	5268	435
97239	96	71	1211	1094	219
97251	2	2			
97266	269	227	4451	4323	418
97267	112	81	2927	2517	338
97286	1	1			
97301	466	277	5967	5821	587
97302	389	184	3992	3313	506
97303	72	44	2741	2330	276
97304	18	6	263	179	33
97305	182	141	5128	5033	520
97306	60	34	2910	2580	341
97310	7	2			
97317	93	65	2416	2135	270
97325	1	1	30	21	7
97338	2	1	49	46	3
97347	8	7	294	278	28
97352	3		26	29	4
97362	36	28	336	277	44
97371			13	5	6
97375	4	6	117	95	20
97378	80	73	873	782	65
97381	119	82	1252	979	169
97385	4	1	29	24	2
97392	27	13	389	298	52
97396	17	13	409	412	41

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during September 2022.

Zip Code	Non-Residential	Residential
97002	0	7
97003	0	47
97004	0	5
97005	0	60
97006	0	79
97007	0	28
97008	0	41
97009	0	7
97011	0	1
97013	1	4
97015	0	35
97017	0	3
97020	0	1
97022	0	3
97023	0	13
97024	2	28
97026	0	6
97027	0	16
97030	1	80
97032	0	5
97034	0	4
97035	0	14
97038	0	14
97042	0	1
97045	2	44
97049	0	3
97055	0	20
97060	0	31
97062	1	41
97067	0	5
97068	0	8
97070	0	28
97071	0	23
97078	0	28
97080	0	64
97086	1	34
97089	0	10
97101	0	1
97106	0	2
97111	0	1
97113	0	9

97114	0	1
97115	0	1
97119	0	2
97123	1	57
97124	1	52
97127	0	2
97128	0	2
97132	0	18
97133	0	2
97137	0	1
97140	1	14
97148	0	3
97201	0	21
97202	1	31
97203	0	53
97204	0	4
97205	0	5
97206	1	41
97209	0	23
97210	0	4
97213	0	8
97214	4	26
97215	0	10
97216	0	15
97217	0	41
97219	4	31
97221	0	8
97222	1	39
97223	0	52
97224	0	31
97225	0	16
97229	0	33
97230	1	78
97231	0	1
97232	0	6
97233	1	136
97236	2	81
97239	0	7
97266	1	57
97267	0	23
97301	3	81
97302	2	51
97303	1	23
97304	0	1
97305	1	64
97306	0	33
97317	0	28

97347	1	3
97378	0	7
97381	0	8
97385	0	1
97392	1	3
97396	0	2

Attachment A subpart m - Total number of service reconnections, segmented by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Counts were made on customers that were reconnected at any point during September 2022.

Zip Code	Non-Residential				Residential			
	24-hour	48-hour	<7 days	>7 days	24-hour	48-hour	<7 days	>7 days
97002					6	1		
97003					36	2	2	
97005					34	7	4	1
97006					58	4	4	
97007					14	1	2	
97008					24	6	4	
97009					6			
97013			1		3	1		
97015					21	4	4	1
97017					1			
97022					1	1	1	
97023					9	1		
97024		1	1		16	1	5	
97026					5			
97027					10	2	3	
97030					44	10	4	
97032					4		1	
97034					4			
97035					8	3	2	
97038					8	1	2	
97045					31	8	2	
97055					14	1	1	1
97060					23	3	2	1
97062	1				31	1		1
97067					4			
97068					4		2	
97070					25		1	1
97071					18		3	
97078					19	2	2	
97080					42	7	2	
97086					27	3	1	
97089					9			
97101					1			
97106					1			
97111					1			
97113					6	2	1	
97114							1	
97115						1		
97119					2			

97123	1			36	7	2	
97124	1			38	11		
97127				1			
97128				1	1		
97132				10	6		
97133				1	1		
97137					1		
97140			1	10			
97148				3			
97201				9	4		
97202			1	23	2	2	
97203				32	5	5	
97205				1		1	
97206		1		25	4	4	
97209				8	2	1	
97210				4			
97213				5			
97214	2	1		9	7	2	
97215				7	1		
97216				10		1	
97217				25	7	4	1
97219	2		1	20		3	
97221				5	1		
97222				21	2	7	1
97223				32	2	7	
97224				23	2	3	
97225				11			
97229				24	5	1	
97230				36	13	10	1
97232				4			1
97233				72	24	13	
97236		1	1	52	7	8	
97239				1	3	2	
97266	1			35	7	5	
97267				15	3	2	
97301	1			51	9	7	1
97302	1			26	4	3	
97303	1			18	3	1	
97305		1		35	10	10	
97306				22	3	1	
97317				17	4	2	1
97347			1	1			
97378				3	1	1	
97381				8			
97392	1			2	1		
97049				1	1	1	
97204				1	1		

97004
97020
97011

3
1

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AMP activity for September 2022

1. Number of customers enrolled and/or participating:

Program:	September	Total
• 50/50	0	9,815
• Three-Month Payment Match	0	7,993
• Extended Match	459	15,269
• Customer Assistance	357	16,447
• Reconnect Assistance	0	2,563
Total number of recipients:	816	52,087

The 50/50, Three-Month Payment Match, and Reconnect Assistance Programs have all ended. However, we continue to come across minor corrections and adjustments which is why there continues to be minimal data for these programs. Customer Assistance has been temporarily re-opened for Medical Certificate customers.

2. Funds expended by program and total:

Program:	September	Total
• 50/50	\$0	\$3,541,855
• Three-Month Payment Match	\$0	\$1,944,619
• Extended Match	\$47,064	\$9,941,582
• Customer Assistance	\$113,180	\$6,526,115
• Reconnect Assistance	\$0	\$1,230,628
Total funds expended:	\$160,244	\$23,184,799

3. Total funds unallocated:

PGE beginning tranche: \$17,557,000

PGE second tranche: \$6,000,000

Total funds unallocated:	\$241,812
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	Total
Total funds spent:	\$23,184,800
Total funds reserved:	\$130,388
Total funds allocated:	\$23,315,188

When calculating available funds, PGE considered the amount of funds already provided to customers and the amount set aside for each customer enrolled in the Extended Match Program. When a customer enrolled in the Extended Match, PGE allocates \$1,000 based on the max amount of funding a customer can receive on each program. If the customer gets caught up sooner and doesn't need the full allotment, those funds are then added back into total funds available.

4. Average customer payments per option:

Program:	September	Total
• 50/50	N/A	\$338

• Three-Month Payment Match	N/A	\$132
• Extended Match	\$119	\$165
• Customer Assistance	\$317	\$373
• Reconnect Assistance	N/A	\$474

This shows the average customer payment per option, as well as the average PGE match for the matching programs. The Customer Assistance and Reconnect Assistance do not require a customer payment, so the amount shown is the average amount of the assistance applied by PGE.

Month	Disconnect Count	Customer Count	Percent Disconnected
201806	0	103,396	0.00%
201807	0	103,383	0.00%
201808	0	103,699	0.00%
201809	0	103,797	0.00%
201810	0	103,764	0.00%
201811	1	103,759	0.00%
201812	0	103,844	0.00%
201901	1	103,870	0.00%
201902	167	103,924	0.16%
201903	157	103,731	0.15%
201904	109	103,625	0.11%
201905	93	103,652	0.09%
201906	51	103,676	0.05%
201907	57	103,961	0.05%
201908	37	103,999	0.04%
201909	45	103,986	0.04%
201910	50	104,134	0.05%
201911	54	104,263	0.05%
201912	40	104,145	0.04%
202001	68	104,306	0.07%
202002	48	104,429	0.05%
202003	28	104,516	0.03%
202004	0	104,549	0.00%
202005	0	104,603	0.00%
202006	0	104,617	0.00%
202007	0	104,643	0.00%
202008	0	104,674	0.00%
202009	0	104,747	0.00%
202010	1	104,928	0.00%
202011	0	105,021	0.00%
202012	7	105,154	0.01%
202101	3	105,242	0.00%
202102	2	105,272	0.00%
202103	28	105,307	0.03%
202104	64	105,413	0.06%
202105	45	105,419	0.04%
202106	69	105,457	0.07%
202107	46	105,579	0.04%
202108	46	105,689	0.04%
202109	56	105,821	0.05%
202110	31	105,856	0.03%
202111	41	105,918	0.04%
202112	28	105,871	0.03%
202201	50	105,975	0.05%
202202	55	106,034	0.05%
202203	39	106,114	0.04%

202204	32	106,319	0.03%
202205	54	106,475	0.05%
202206	64	106,638	0.06%
202207	49	106,686	0.05%
202208	68	106,721	0.06%
202209	36	106,723	0.03%