



Portland General Electric Company
121 SW Salmon Street • 1WTC0306 • Portland, OR 97204
portlandgeneral.com

March 21, 2022

Via Electronic Filing

Public Utility Commission of Oregon
Attention: Filing Center
P.O. Box 1088
Salem, OR 97308-1088

Re: RE 188 (UM 2114) – Investigation into the Effects of the COVID-19 Pandemic on Utility Customers. PGE Report of COVID-19 related late payment fees, time payment agreements, arrearages, disconnects and reconnects

Dear Filing Center:

On November 5, 2020 the Commission issued Order No. 20-401 in Docket No. UM 2114, Investigation into the Effects of the COVID-19 Pandemic on Utility Customers formally approving Staff's recommendation. The Staff Report approved by Order 20-401 included a recommendation that the Commission approve the Stipulated Agreement on the Effects of COVID-19 Pandemic on Energy Utility Customers. Attachment A of the Stipulation requires that each energy utility (utility) report certain information on a monthly basis for the prior month through December 2023. The first monthly report was due November 1, 2020 for October 2020, with subsequent monthly reports due the 20th day of the following month.

Attachment A of the Commission approved Stipulation in UM 2114 requires that each energy utility report certain information on a monthly basis for the prior month through December 2023 with monthly reports due the 20th day of the following month. Further, Commission Order 21- 057 included the requirement that the utilities that signed the UM 2114 Stipulated Agreement report on a monthly basis the number of recipients per Arrearage Management Program (AMP) option, total funds expended, total funds available, funds expended per option and average customer payments per option.

Attached is the PGE monthly COVID-19 report for March 2022. The AMP activity information for January 2022 is included on the "Program Participation" tab. Program Participation values for February 2022 have been updated to reflect that the Three-Month Payment match program has ended and only "participants" are reflected without customers "enrolled" but not participating. The updated response for IR 040 with data for February 2022 is also included as a separate tab. Please note that we discovered and corrected a minor error in the formula calculating the percentages for December 2021 and January 2022. The updated values are reflected in the attachment. Should you have any questions regarding the report, please contact Stefan Brown at (503) 464-7805. Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pge.com.

Sincerely,

/s/ Jay Tinker

Jay Tinker

Director, Rates and Regulatory Affairs

Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of February 2022.

| Zip Code | Non-Residential | Residential |
|-----------------|------------------------|--------------------|
| 97002 | 929 | 2,244 |
| 97003 | 783 | 11,359 |
| 97004 | 457 | 1,789 |
| 97005 | 2,526 | 12,091 |
| 97006 | 1,656 | 18,862 |
| 97007 | 913 | 18,665 |
| 97008 | 1,168 | 11,975 |
| 97009 | 1,127 | 3,403 |
| 97010 | 1 | 2 |
| 97011 | 80 | 499 |
| 97013 | 823 | 2,382 |
| 97015 | 2,032 | 9,122 |
| 97017 | 230 | 1,126 |
| 97019 | 271 | 1,224 |
| 97020 | 76 | 374 |
| 97022 | 413 | 1,458 |
| 97023 | 1,062 | 4,864 |
| 97024 | 508 | 4,666 |
| 97026 | 283 | 1,184 |
| 97027 | 483 | 4,952 |
| 97028 | 144 | 729 |
| 97030 | 2,203 | 15,408 |
| 97032 | 485 | 1,749 |
| 97034 | 892 | 8,461 |
| 97035 | 1,342 | 11,412 |
| 97036 | 18 | 2 |
| 97038 | 1,166 | 6,345 |
| 97041 | 7 | |
| 97042 | 333 | 1,220 |
| 97045 | 3,470 | 22,207 |
| 97049 | 166 | 1,773 |
| 97051 | 5 | |
| 97055 | 1,511 | 7,987 |
| 97056 | 7 | 29 |
| 97060 | 1,091 | 8,067 |
| 97062 | 2,033 | 11,353 |
| 97067 | 405 | 1,264 |
| 97068 | 1,217 | 11,705 |
| 97070 | 1,866 | 11,487 |
| 97071 | 1,638 | 9,878 |
| 97078 | 553 | 9,539 |
| 97079 | 4 | |

| | | |
|-------|-------|--------|
| 97080 | 906 | 16,357 |
| 97086 | 934 | 12,973 |
| 97089 | 777 | 4,831 |
| 97101 | 335 | 1,563 |
| 97106 | 357 | 1,556 |
| 97109 | 19 | 81 |
| 97111 | 347 | 1,502 |
| 97113 | 669 | 5,237 |
| 97114 | 539 | 1,785 |
| 97115 | 330 | 1,729 |
| 97116 | 296 | 848 |
| 97117 | 67 | 262 |
| 97119 | 370 | 1,625 |
| 97123 | 2,638 | 17,913 |
| 97124 | 3,270 | 21,759 |
| 97125 | 6 | 18 |
| 97127 | 96 | 1,452 |
| 97128 | 162 | 493 |
| 97132 | 1,942 | 11,938 |
| 97133 | 461 | 2,289 |
| 97137 | 280 | 486 |
| 97140 | 1,628 | 9,486 |
| 97148 | 337 | 1,358 |
| 97201 | 733 | 7,367 |
| 97202 | 2,593 | 20,131 |
| 97203 | 1,438 | 12,953 |
| 97204 | 628 | 420 |
| 97205 | 315 | 3,013 |
| 97206 | 1,640 | 21,930 |
| 97208 | 8 | |
| 97209 | 2,121 | 15,395 |
| 97210 | 1,863 | 7,967 |
| 97211 | 5 | |
| 97212 | 3 | |
| 97213 | 263 | 3,125 |
| 97214 | 2,912 | 15,341 |
| 97215 | 520 | 7,632 |
| 97216 | 503 | 4,201 |
| 97217 | 1,710 | 12,884 |
| 97218 | 1 | |
| 97219 | 1,339 | 17,538 |
| 97221 | 323 | 5,564 |
| 97222 | 1,965 | 15,616 |
| 97223 | 2,446 | 20,939 |
| 97224 | 1,657 | 15,921 |
| 97225 | 1,162 | 11,635 |
| 97227 | 56 | 421 |

| | | |
|-------|-------|--------|
| 97229 | 1,552 | 28,155 |
| 97230 | 2,097 | 15,556 |
| 97231 | 542 | 2,006 |
| 97232 | 810 | 5,142 |
| 97233 | 1,181 | 15,224 |
| 97236 | 991 | 13,857 |
| 97239 | 772 | 9,994 |
| 97251 | 3 | |
| 97258 | 1 | |
| 97266 | 1,529 | 13,281 |
| 97267 | 1,096 | 12,849 |
| 97280 | 1 | |
| 97291 | 1 | |
| 97301 | 2,970 | 18,973 |
| 97302 | 2,788 | 17,239 |
| 97303 | 1,178 | 10,748 |
| 97304 | 285 | 1,338 |
| 97305 | 1,881 | 15,666 |
| 97306 | 808 | 13,818 |
| 97310 | 31 | |
| 97311 | 1 | |
| 97312 | 3 | |
| 97317 | 1,216 | 8,442 |
| 97325 | 63 | 163 |
| 97338 | 81 | 249 |
| 97347 | 201 | 804 |
| 97352 | 33 | 124 |
| 97362 | 303 | 1,516 |
| 97371 | 45 | 108 |
| 97373 | 1 | |
| 97375 | 117 | 519 |
| 97378 | 551 | 2,826 |
| 97381 | 1,183 | 6,476 |
| 97385 | 54 | 161 |
| 97392 | 369 | 1,948 |
| 97396 | 237 | 1,354 |
| 97424 | | 1 |
| 97438 | 1 | |
| 98086 | | 1 |
| 97346 | 1 | 1 |
| 97463 | | 1 |

Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period*

Counts were made on customers that had late pay charges at any point during February 2022.

| Zip Code | Non-Residential | Residential |
|----------|-----------------|-------------|
| 97002 | 79 | 0 |
| 97003 | 98 | 0 |
| 97004 | 67 | 0 |
| 97005 | 275 | 0 |
| 97006 | 180 | 0 |
| 97007 | 76 | 0 |
| 97008 | 99 | 0 |
| 97009 | 173 | 0 |
| 97011 | 11 | 0 |
| 97013 | 99 | 0 |
| 97015 | 226 | 0 |
| 97017 | 39 | 0 |
| 97019 | 33 | 0 |
| 97020 | 14 | 0 |
| 97022 | 60 | 0 |
| 97023 | 157 | 0 |
| 97024 | 24 | 0 |
| 97026 | 23 | 0 |
| 97027 | 58 | 0 |
| 97028 | 27 | 0 |
| 97030 | 360 | 0 |
| 97032 | 56 | 0 |
| 97034 | 67 | 0 |
| 97035 | 134 | 0 |
| 97038 | 167 | 0 |
| 97042 | 45 | 0 |
| 97045 | 397 | 0 |
| 97049 | 31 | 0 |
| 97055 | 190 | 0 |
| 97056 | 1 | 0 |
| 97060 | 55 | 0 |
| 97062 | 256 | 0 |
| 97067 | 28 | 0 |
| 97068 | 83 | 0 |
| 97070 | 204 | 0 |
| 97071 | 181 | 0 |
| 97078 | 56 | 0 |
| 97080 | 108 | 0 |
| 97086 | 86 | 0 |
| 97089 | 98 | 0 |
| 97101 | 42 | 0 |

| | | |
|-------|-----|---|
| 97106 | 39 | 0 |
| 97109 | | 0 |
| 97111 | 45 | 0 |
| 97113 | 82 | 0 |
| 97114 | 97 | 0 |
| 97115 | 41 | 0 |
| 97116 | 30 | 0 |
| 97117 | 7 | 0 |
| 97119 | 44 | 0 |
| 97123 | 243 | 0 |
| 97124 | 291 | 0 |
| 97125 | 1 | |
| 97127 | 6 | 0 |
| 97128 | 17 | 0 |
| 97132 | 216 | 0 |
| 97133 | 71 | 0 |
| 97137 | 23 | 0 |
| 97140 | 207 | 0 |
| 97148 | 36 | 0 |
| 97201 | 62 | 0 |
| 97202 | 339 | 0 |
| 97203 | 176 | 0 |
| 97204 | 81 | 0 |
| 97205 | 40 | 0 |
| 97206 | 206 | 0 |
| 97209 | 310 | 0 |
| 97210 | 165 | 0 |
| 97213 | 23 | 0 |
| 97214 | 429 | 0 |
| 97215 | 47 | 0 |
| 97216 | 69 | 0 |
| 97217 | 251 | 0 |
| 97219 | 79 | 0 |
| 97221 | 21 | 0 |
| 97222 | 225 | 0 |
| 97223 | 279 | 0 |
| 97224 | 193 | 0 |
| 97225 | 128 | 0 |
| 97227 | 4 | 0 |
| 97229 | 199 | 0 |
| 97230 | 300 | 0 |
| 97231 | 59 | 0 |
| 97232 | 112 | 0 |
| 97233 | 210 | 0 |
| 97236 | 163 | 0 |
| 97239 | 83 | 0 |
| 97266 | 246 | 0 |

| | | |
|-------|-----|---|
| 97267 | 145 | 0 |
| 97301 | 336 | 0 |
| 97302 | 297 | 0 |
| 97303 | 104 | 0 |
| 97304 | 30 | 0 |
| 97305 | 227 | 0 |
| 97306 | 70 | 0 |
| 97317 | 145 | 0 |
| 97325 | 2 | 0 |
| 97338 | 8 | 0 |
| 97346 | 1 | |
| 97347 | 28 | 0 |
| 97352 | 7 | 0 |
| 97362 | 31 | 0 |
| 97371 | 1 | 0 |
| 97375 | 8 | 0 |
| 97378 | 97 | 0 |
| 97381 | 125 | 0 |
| 97385 | 7 | 0 |
| 97392 | 45 | 0 |
| 97396 | 30 | 0 |

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before February 28, 2022, have close dates after January 31, 2022, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

| Zip Code | Non-Residential | Residential |
|----------|-----------------|-------------|
| 97002 | | 70 |
| 97003 | 2 | 471 |
| 97004 | 1 | 42 |
| 97005 | 3 | 531 |
| 97006 | | 664 |
| 97007 | 1 | 388 |
| 97008 | 2 | 432 |
| 97009 | 3 | 122 |
| 97011 | | 23 |
| 97013 | 4 | 75 |
| 97015 | 8 | 438 |
| 97017 | 3 | 47 |
| 97019 | 3 | 36 |
| 97020 | | 18 |
| 97022 | 4 | 81 |
| 97023 | 7 | 186 |
| 97024 | 2 | 301 |
| 97026 | 1 | 61 |
| 97027 | 1 | 247 |
| 97028 | | 3 |
| 97030 | 4 | 1048 |
| 97032 | 1 | 83 |
| 97034 | | 72 |
| 97035 | 3 | 200 |
| 97038 | 6 | 300 |
| 97042 | 6 | 40 |
| 97045 | 8 | 819 |
| 97049 | | 28 |
| 97055 | 11 | 314 |
| 97056 | | 1 |
| 97060 | 2 | 391 |
| 97062 | | 378 |
| 97067 | 1 | 45 |
| 97068 | 3 | 203 |
| 97070 | | 339 |
| 97071 | 2 | 368 |
| 97078 | | 356 |
| 97080 | 3 | 746 |
| 97086 | 2 | 423 |

| | | |
|-------|----|------|
| 97089 | 9 | 130 |
| 97101 | | 69 |
| 97106 | 1 | 43 |
| 97109 | | 2 |
| 97111 | 2 | 52 |
| 97113 | 7 | 153 |
| 97114 | 1 | 88 |
| 97115 | | 35 |
| 97116 | 1 | 17 |
| 97117 | 1 | 5 |
| 97119 | 2 | 59 |
| 97123 | 12 | 526 |
| 97124 | 5 | 631 |
| 97127 | 3 | 68 |
| 97128 | 1 | 15 |
| 97132 | 4 | 374 |
| 97133 | 2 | 39 |
| 97137 | | 17 |
| 97140 | | 191 |
| 97148 | 3 | 64 |
| 97201 | 3 | 148 |
| 97202 | 13 | 420 |
| 97203 | 4 | 497 |
| 97204 | 1 | 20 |
| 97205 | 2 | 70 |
| 97206 | 11 | 710 |
| 97209 | 5 | 357 |
| 97210 | 1 | 107 |
| 97213 | | 73 |
| 97214 | 6 | 287 |
| 97215 | 1 | 113 |
| 97216 | | 181 |
| 97217 | 5 | 363 |
| 97219 | 5 | 341 |
| 97221 | 2 | 93 |
| 97222 | 4 | 642 |
| 97223 | 7 | 713 |
| 97224 | 2 | 381 |
| 97225 | | 205 |
| 97227 | | 4 |
| 97229 | 1 | 495 |
| 97230 | 3 | 910 |
| 97231 | | 30 |
| 97232 | 2 | 85 |
| 97233 | 10 | 1273 |
| 97236 | 10 | 1011 |
| 97239 | 4 | 150 |

| | | |
|-------|----|------|
| 97266 | 9 | 854 |
| 97267 | 3 | 431 |
| 97301 | 7 | 1202 |
| 97302 | 9 | 648 |
| 97303 | 1 | 446 |
| 97304 | | 29 |
| 97305 | 11 | 933 |
| 97306 | | 518 |
| 97317 | 2 | 373 |
| 97325 | | 9 |
| 97338 | 1 | 10 |
| 97347 | 2 | 47 |
| 97352 | | 3 |
| 97362 | | 44 |
| 97371 | | 2 |
| 97375 | | 20 |
| 97378 | 6 | 174 |
| 97381 | 1 | 184 |
| 97385 | | 3 |
| 97392 | 1 | 44 |
| 97396 | 2 | 73 |

*May include customers with TPAs prior to March 17th, 2020

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during February 2022 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

| Zip Code | Non-Residential | Residential |
|----------|-----------------|-------------|
| 97002 | | 13 |
| 97003 | 1 | 81 |
| 97004 | | 9 |
| 97005 | 1 | 104 |
| 97006 | | 128 |
| 97007 | | 74 |
| 97008 | | 92 |
| 97009 | 1 | 22 |
| 97011 | | 10 |
| 97013 | | 19 |
| 97015 | 1 | 89 |
| 97017 | 2 | 6 |
| 97019 | | 6 |
| 97020 | | 2 |
| 97022 | | 22 |
| 97023 | 1 | 42 |
| 97024 | | 66 |
| 97026 | 1 | 15 |
| 97027 | | 41 |
| 97028 | | 1 |
| 97030 | 1 | 195 |
| 97032 | | 14 |
| 97034 | | 12 |
| 97035 | 1 | 40 |
| 97038 | | 58 |
| 97042 | 4 | 8 |
| 97045 | 4 | 157 |
| 97049 | | 7 |
| 97055 | 4 | 54 |
| 97060 | | 76 |
| 97062 | | 68 |
| 97067 | 1 | 10 |
| 97068 | | 47 |
| 97070 | | 52 |
| 97071 | 1 | 75 |
| 97078 | | 60 |
| 97080 | | 144 |
| 97086 | 2 | 104 |
| 97089 | 3 | 25 |
| 97101 | | 13 |
| 97106 | | 12 |

| | | |
|-------|---|-----|
| 97109 | | 1 |
| 97111 | | 10 |
| 97113 | 1 | 31 |
| 97114 | | 24 |
| 97115 | | 5 |
| 97116 | | 3 |
| 97117 | | 2 |
| 97119 | 1 | 13 |
| 97123 | 5 | 105 |
| 97124 | 2 | 117 |
| 97127 | | 12 |
| 97128 | | 2 |
| 97132 | 4 | 94 |
| 97133 | 1 | 7 |
| 97137 | | 1 |
| 97140 | | 25 |
| 97148 | 1 | 15 |
| 97201 | 2 | 25 |
| 97202 | 1 | 104 |
| 97203 | 1 | 89 |
| 97204 | 1 | 7 |
| 97205 | | 19 |
| 97206 | 4 | 153 |
| 97209 | | 91 |
| 97210 | | 25 |
| 97213 | | 22 |
| 97214 | 3 | 51 |
| 97215 | | 26 |
| 97216 | | 35 |
| 97217 | 2 | 80 |
| 97219 | 1 | 63 |
| 97221 | | 20 |
| 97222 | 2 | 125 |
| 97223 | 1 | 152 |
| 97224 | 2 | 88 |
| 97225 | | 44 |
| 97227 | | 2 |
| 97229 | | 99 |
| 97230 | | 187 |
| 97231 | | 8 |
| 97232 | 1 | 13 |
| 97233 | 4 | 238 |
| 97236 | | 206 |
| 97239 | 1 | 37 |
| 97266 | | 179 |
| 97267 | | 68 |
| 97301 | 2 | 257 |

| | | |
|-------|---|-----|
| 97302 | 3 | 141 |
| 97303 | | 90 |
| 97304 | | 12 |
| 97305 | 5 | 208 |
| 97306 | | 89 |
| 97317 | | 77 |
| 97338 | 1 | |
| 97347 | 1 | 12 |
| 97352 | | 1 |
| 97362 | | 9 |
| 97371 | | 1 |
| 97375 | | 3 |
| 97378 | 2 | 32 |
| 97381 | | 38 |
| 97392 | | 7 |
| 97396 | 2 | 13 |

*New TPAs entered into during current month

Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last Friday of February 2022.

| Zip Code | Residential | | | Small Commercial | | |
|----------|-------------|------------|----------|------------------|------------|----------|
| | 31-60 Days | 61-90 Days | 91+ Days | 31-60 Days | 61-90 Days | 91+ Days |
| 97002 | 129 | 24 | 27 | 31 | 8 | 4 |
| 97003 | 793 | 280 | 248 | 37 | 9 | 6 |
| 97004 | 73 | 20 | 6 | 25 | 6 | 6 |
| 97005 | 921 | 384 | 396 | 98 | 40 | 17 |
| 97006 | 1,080 | 409 | 371 | 114 | 10 | 9 |
| 97007 | 738 | 262 | 208 | 61 | 10 | 3 |
| 97008 | 798 | 289 | 252 | 44 | 8 | 4 |
| 97009 | 158 | 53 | 41 | 39 | 17 | 16 |
| 97011 | 17 | 8 | 3 | 2 | | |
| 97013 | 93 | 17 | 17 | 23 | 7 | 8 |
| 97015 | 681 | 260 | 242 | 91 | 24 | 27 |
| 97017 | 72 | 18 | 11 | 10 | 2 | 3 |
| 97019 | 41 | 4 | 8 | 16 | | 5 |
| 97020 | 19 | 10 | 2 | 3 | | |
| 97022 | 41 | 31 | 24 | 6 | 6 | 4 |
| 97023 | 201 | 87 | 63 | 26 | 10 | 17 |
| 97024 | 405 | 119 | 110 | 20 | 10 | 10 |
| 97026 | 71 | 29 | 11 | 5 | 2 | 2 |
| 97027 | 238 | 57 | 114 | 15 | 3 | 3 |
| 97028 | 5 | 3 | 2 | 6 | | |
| 97030 | 1,291 | 522 | 468 | 116 | 33 | 37 |
| 97032 | 101 | 26 | 27 | 7 | 3 | |
| 97034 | 166 | 52 | 33 | 15 | 10 | 5 |
| 97035 | 358 | 91 | 150 | 30 | 3 | 8 |
| 97038 | 465 | 163 | 105 | 63 | 16 | 13 |
| 97041 | | | | | 1 | |
| 97042 | 64 | 12 | 5 | 11 | 7 | 2 |
| 97045 | 1,150 | 322 | 357 | 128 | 29 | 51 |
| 97049 | 58 | 11 | 12 | 6 | | 5 |
| 97055 | 328 | 79 | 113 | 31 | 11 | 16 |
| 97056 | | | 1 | | | |
| 97060 | 498 | 142 | 127 | 25 | 9 | 10 |
| 97062 | 614 | 235 | 200 | 90 | 6 | 8 |
| 97067 | 46 | 7 | 14 | 2 | 1 | 6 |
| 97068 | 294 | 68 | 57 | 19 | 5 | 12 |
| 97070 | 488 | 168 | 162 | 26 | 7 | 4 |
| 97071 | 525 | 161 | 154 | 45 | 5 | 13 |
| 97078 | 664 | 236 | 168 | 37 | 3 | 8 |
| 97080 | 1,118 | 380 | 309 | 49 | 14 | 6 |
| 97086 | 823 | 260 | 246 | 49 | 11 | 7 |
| 97089 | 304 | 78 | 35 | 41 | 16 | 8 |
| 97101 | 90 | 18 | 25 | 7 | 1 | 3 |
| 97106 | 45 | 16 | 15 | 6 | 1 | 1 |
| 97109 | 1 | 1 | | | | |
| 97111 | 66 | 22 | 12 | 11 | 4 | 5 |
| 97113 | 274 | 62 | 61 | 26 | 3 | 5 |
| 97114 | 82 | 13 | 21 | 12 | 1 | 9 |
| 97115 | 51 | 5 | 18 | 6 | | 3 |
| 97116 | 21 | 4 | 2 | 5 | 2 | 7 |
| 97117 | 10 | 1 | 2 | 1 | 1 | |
| 97119 | 74 | 24 | 9 | 11 | 2 | 5 |
| 97123 | 780 | 240 | 277 | 92 | 24 | 39 |
| 97124 | 900 | 311 | 284 | 112 | 26 | 19 |
| 97125 | | | | | | 1 |
| 97127 | 74 | 27 | 20 | 4 | 2 | 4 |
| 97128 | 23 | 12 | 3 | 9 | | 3 |
| 97132 | 348 | 126 | 175 | 34 | 12 | 13 |
| 97133 | 38 | 14 | 12 | 11 | 4 | 3 |
| 97137 | 20 | 8 | 6 | 5 | | 1 |
| 97140 | 409 | 141 | 88 | 102 | 47 | 10 |
| 97148 | 67 | 17 | 6 | 3 | 5 | 2 |
| 97201 | 322 | 145 | 249 | 17 | 10 | 7 |
| 97202 | 1,078 | 338 | 410 | 137 | 26 | 39 |
| 97203 | 916 | 351 | 349 | 42 | 26 | 12 |
| 97204 | 51 | 17 | 38 | 30 | 12 | 5 |
| 97205 | 170 | 83 | 132 | 8 | 9 | 2 |

| | | | | | | |
|-------|-------|-----|-----|-----|----|----|
| 97206 | 950 | 478 | 436 | 59 | 27 | 18 |
| 97209 | 911 | 401 | 596 | 68 | 20 | 12 |
| 97210 | 390 | 136 | 209 | 57 | 8 | 5 |
| 97211 | | | | 1 | | |
| 97212 | | | | | 1 | |
| 97213 | 196 | 72 | 70 | 4 | 1 | 4 |
| 97214 | 942 | 397 | 468 | 151 | 55 | 27 |
| 97215 | 346 | 118 | 117 | 18 | 6 | 4 |
| 97216 | 259 | 77 | 83 | 13 | 2 | 7 |
| 97217 | 773 | 295 | 374 | 68 | 21 | 26 |
| 97219 | 558 | 231 | 198 | 39 | 13 | 10 |
| 97221 | 186 | 57 | 69 | 5 | | 4 |
| 97222 | 770 | 221 | 373 | 35 | 5 | 19 |
| 97223 | 1,329 | 419 | 398 | 132 | 17 | 23 |
| 97224 | 737 | 230 | 210 | 56 | 6 | 14 |
| 97225 | 380 | 112 | 150 | 35 | 9 | 11 |
| 97227 | 22 | 4 | 7 | 4 | | |
| 97229 | 670 | 251 | 294 | 91 | 4 | 14 |
| 97230 | 1,014 | 401 | 474 | 61 | 23 | 17 |
| 97231 | 60 | 17 | 14 | 12 | 2 | 7 |
| 97232 | 286 | 121 | 160 | 33 | 6 | 6 |
| 97233 | 1,514 | 612 | 770 | 66 | 22 | 42 |
| 97236 | 1,205 | 492 | 477 | 47 | 18 | 21 |
| 97239 | 384 | 134 | 184 | 16 | 8 | 7 |
| 97266 | 1,069 | 429 | 419 | 111 | 25 | 21 |
| 97267 | 516 | 211 | 203 | 21 | 12 | 8 |
| 97301 | 1,447 | 721 | 689 | 91 | 31 | 29 |
| 97302 | 862 | 276 | 293 | 84 | 24 | 12 |
| 97303 | 483 | 135 | 163 | 15 | 3 | 8 |
| 97304 | 38 | 9 | 5 | 3 | 3 | 3 |
| 97305 | 1,187 | 401 | 510 | 59 | 17 | 24 |
| 97306 | 652 | 193 | 169 | 16 | 2 | 2 |
| 97317 | 584 | 196 | 199 | 52 | 20 | 9 |
| 97325 | 7 | 2 | 2 | | 1 | 1 |
| 97338 | 4 | 2 | | 2 | | |
| 97346 | 1 | | | | | |
| 97347 | 54 | 13 | 13 | 7 | 2 | |
| 97352 | 7 | 2 | 1 | 4 | 2 | |
| 97362 | 114 | 30 | 28 | 14 | 3 | 4 |
| 97371 | 1 | | | | | |
| 97375 | 42 | 11 | 8 | 5 | 1 | 3 |
| 97378 | 281 | 56 | 55 | 48 | 8 | 12 |
| 97381 | 400 | 112 | 80 | 57 | 18 | 12 |
| 97385 | 6 | 3 | 1 | 2 | 1 | |
| 97392 | 93 | 22 | 15 | 13 | 1 | 2 |
| 97396 | 68 | 12 | 31 | 4 | | 2 |

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last Friday of February 2022.

| Zip Code | Residential | | | Small Commercial | | |
|----------|-------------|------------|------------|------------------|------------|-----------|
| | 31-60 Days | 61-90 Days | 91+ Days | 31-60 Days | 61-90 Days | 91+ Days |
| 97002 | \$ 30,726 | \$ 9,070 | \$ 21,100 | \$ 8,336 | \$ 4,266 | \$ 559 |
| 97003 | \$ 113,269 | \$ 76,021 | \$ 135,748 | \$ 3,538 | \$ 2,575 | \$ 1,843 |
| 97004 | \$ 15,578 | \$ 10,812 | \$ 4,001 | \$ 9,327 | \$ 1,485 | \$ 868 |
| 97005 | \$ 116,934 | \$ 90,514 | \$ 213,939 | \$ 25,043 | \$ 13,353 | \$ 4,899 |
| 97006 | \$ 143,009 | \$ 111,411 | \$ 191,203 | \$ 31,549 | \$ 3,513 | \$ 2,253 |
| 97007 | \$ 103,092 | \$ 76,737 | \$ 112,041 | \$ 10,781 | \$ 6,253 | \$ 897 |
| 97008 | \$ 112,287 | \$ 86,412 | \$ 163,432 | \$ 11,439 | \$ 1,724 | \$ 1,199 |
| 97009 | \$ 32,489 | \$ 24,504 | \$ 34,426 | \$ 46,498 | \$ 19,652 | \$ 6,401 |
| 97011 | \$ 1,937 | \$ 1,730 | \$ 5,518 | \$ 54 | | |
| 97013 | \$ 21,307 | \$ 9,517 | \$ 17,678 | \$ 16,728 | \$ 15,926 | \$ 1,776 |
| 97015 | \$ 102,483 | \$ 77,635 | \$ 139,731 | \$ 27,571 | \$ 18,457 | \$ 14,634 |
| 97017 | \$ 21,784 | \$ 8,464 | \$ 13,375 | \$ 2,712 | \$ 241 | \$ 3,829 |
| 97019 | \$ 9,621 | \$ 2,703 | \$ 3,775 | \$ 21,313 | | \$ 7,816 |
| 97020 | \$ 2,940 | \$ 5,393 | \$ 948 | \$ 435 | | |
| 97022 | \$ 9,218 | \$ 8,552 | \$ 16,801 | \$ 493 | \$ 180 | \$ 848 |
| 97023 | \$ 40,737 | \$ 28,905 | \$ 42,876 | \$ 8,279 | \$ 4,730 | \$ 20,137 |
| 97024 | \$ 62,381 | \$ 36,694 | \$ 83,921 | \$ 5,025 | \$ 1,203 | \$ 6,938 |
| 97026 | \$ 14,040 | \$ 8,934 | \$ 6,057 | \$ 2,736 | \$ 526 | \$ 156 |
| 97027 | \$ 29,295 | \$ 15,544 | \$ 65,131 | \$ 1,870 | \$ 1,067 | \$ 649 |
| 97028 | \$ 382 | \$ 789 | \$ 297 | \$ 1,334 | | |
| 97030 | \$ 190,729 | \$ 159,143 | \$ 307,891 | \$ 27,267 | \$ 11,888 | \$ 11,979 |
| 97032 | \$ 16,945 | \$ 9,263 | \$ 18,135 | \$ 8,498 | \$ 225 | |
| 97034 | \$ 18,668 | \$ 12,681 | \$ 19,675 | \$ 1,396 | \$ 4,875 | \$ 1,680 |
| 97035 | \$ 45,225 | \$ 23,134 | \$ 56,600 | \$ 10,197 | \$ 877 | \$ 5,980 |
| 97038 | \$ 84,310 | \$ 57,029 | \$ 81,629 | \$ 18,268 | \$ 2,607 | \$ 8,054 |
| 97041 | | | | \$ 46 | | |
| 97042 | \$ 16,444 | \$ 5,738 | \$ 3,410 | \$ 595 | \$ 1,347 | \$ 383 |
| 97045 | \$ 186,113 | \$ 108,229 | \$ 225,534 | \$ 26,415 | \$ 12,503 | \$ 12,787 |
| 97049 | \$ 7,152 | \$ 1,888 | \$ 5,551 | \$ 495 | | \$ 1,577 |
| 97055 | \$ 56,752 | \$ 26,982 | \$ 88,911 | \$ 26,384 | \$ 6,715 | \$ 4,151 |
| 97056 | | | \$ 1,155 | | | |
| 97060 | \$ 68,007 | \$ 44,235 | \$ 80,492 | \$ 3,694 | \$ 3,529 | \$ 4,273 |
| 97062 | \$ 80,805 | \$ 67,890 | \$ 102,412 | \$ 33,654 | \$ 1,439 | \$ 3,839 |
| 97067 | \$ 7,834 | \$ 2,369 | \$ 15,766 | \$ 80 | \$ 815 | \$ 2,424 |
| 97068 | \$ 35,842 | \$ 20,315 | \$ 37,590 | \$ 2,907 | \$ 1,424 | \$ 62,346 |
| 97070 | \$ 58,717 | \$ 41,313 | \$ 91,131 | \$ 3,249 | \$ 1,054 | \$ 1,205 |
| 97071 | \$ 62,980 | \$ 44,713 | \$ 78,255 | \$ 7,730 | \$ 6,142 | \$ 2,450 |
| 97078 | \$ 91,213 | \$ 65,838 | \$ 86,878 | \$ 8,736 | \$ 13,197 | \$ 2,209 |
| 97080 | \$ 175,854 | \$ 115,150 | \$ 210,048 | \$ 23,854 | \$ 2,904 | \$ 1,690 |
| 97086 | \$ 130,560 | \$ 73,942 | \$ 163,215 | \$ 19,785 | \$ 5,353 | \$ 2,245 |
| 97089 | \$ 64,355 | \$ 35,295 | \$ 22,672 | \$ 7,762 | \$ 9,958 | \$ 10,460 |
| 97101 | \$ 13,447 | \$ 6,248 | \$ 19,776 | \$ 925 | \$ 949 | \$ 650 |
| 97106 | \$ 6,247 | \$ 6,191 | \$ 14,383 | \$ 407 | \$ 216 | \$ 408 |
| 97109 | \$ 42 | \$ 74 | | | | |
| 97111 | \$ 11,705 | \$ 9,679 | \$ 19,322 | \$ 2,658 | \$ 847 | \$ 2,371 |
| 97113 | \$ 37,143 | \$ 14,003 | \$ 37,623 | \$ 2,285 | \$ 1,412 | \$ 598 |
| 97114 | \$ 18,047 | \$ 5,688 | \$ 19,002 | \$ 3,645 | \$ 31 | \$ 3,142 |
| 97115 | \$ 6,719 | \$ 1,628 | \$ 7,770 | \$ 132 | | \$ 376 |
| 97116 | \$ 3,417 | \$ 3,852 | \$ 2,063 | \$ 179 | \$ 3,190 | \$ 1,782 |
| 97117 | \$ 1,390 | \$ 273 | \$ 7,146 | \$ 28 | \$ 25 | |
| 97119 | \$ 18,031 | \$ 10,537 | \$ 5,816 | \$ 652 | \$ 717 | \$ 1,055 |
| 97123 | \$ 100,492 | \$ 64,011 | \$ 174,148 | \$ 14,566 | \$ 8,369 | \$ 38,470 |
| 97124 | \$ 119,569 | \$ 87,034 | \$ 176,093 | \$ 47,775 | \$ 3,121 | \$ 18,904 |

| | | | | | | | | | | | | |
|-------|----|---------|----|---------|----|---------|----|--------|----|--------|----|--------|
| 97125 | | | | | | | \$ | 250 | | | | |
| 97127 | \$ | 11,081 | \$ | 9,921 | \$ | 23,237 | \$ | 348 | \$ | 1,094 | \$ | 1,882 |
| 97128 | \$ | 5,216 | \$ | 6,593 | \$ | 1,023 | \$ | 1,168 | \$ | | \$ | 879 |
| 97132 | \$ | 54,757 | \$ | 27,771 | \$ | 101,439 | \$ | 4,780 | \$ | 874 | \$ | 4,456 |
| 97133 | \$ | 5,030 | \$ | 3,518 | \$ | 6,818 | \$ | 757 | \$ | 743 | \$ | 884 |
| 97137 | \$ | 3,859 | \$ | 4,625 | \$ | 5,263 | \$ | 2,967 | \$ | | \$ | 276 |
| 97140 | \$ | 68,006 | \$ | 40,496 | \$ | 50,741 | \$ | 42,776 | \$ | 12,991 | \$ | 5,031 |
| 97148 | \$ | 16,046 | \$ | 7,515 | \$ | 3,723 | \$ | 298 | \$ | 414 | \$ | 1,377 |
| 97201 | \$ | 26,689 | \$ | 24,157 | \$ | 73,941 | \$ | 5,094 | \$ | 2,376 | \$ | 13,910 |
| 97202 | \$ | 141,361 | \$ | 79,115 | \$ | 173,130 | \$ | 59,788 | \$ | 15,031 | \$ | 10,596 |
| 97203 | \$ | 117,062 | \$ | 88,124 | \$ | 192,615 | \$ | 5,529 | \$ | 18,155 | \$ | 4,135 |
| 97204 | \$ | 3,403 | \$ | 2,261 | \$ | 11,297 | \$ | 34,790 | \$ | 12,885 | \$ | 4,408 |
| 97205 | \$ | 13,116 | \$ | 12,756 | \$ | 31,714 | \$ | 4,020 | \$ | 4,325 | \$ | 17,994 |
| 97206 | \$ | 139,125 | \$ | 98,234 | \$ | 194,329 | \$ | 14,489 | \$ | 11,482 | \$ | 12,560 |
| 97209 | \$ | 66,191 | \$ | 60,086 | \$ | 175,870 | \$ | 71,530 | \$ | 15,571 | \$ | 5,391 |
| 97210 | \$ | 32,084 | \$ | 22,233 | \$ | 53,537 | \$ | 28,601 | \$ | 7,034 | \$ | 8,928 |
| 97211 | | | | | | | \$ | 52 | | | | |
| 97212 | | | | | | | \$ | | | 37 | | |
| 97213 | \$ | 22,649 | \$ | 14,932 | \$ | 23,824 | \$ | 203 | \$ | 198 | \$ | 1,265 |
| 97214 | \$ | 89,033 | \$ | 66,585 | \$ | 137,636 | \$ | 43,846 | \$ | 33,578 | \$ | 17,820 |
| 97215 | \$ | 44,274 | \$ | 30,555 | \$ | 49,697 | \$ | 6,366 | \$ | 5,534 | \$ | 2,006 |
| 97216 | \$ | 35,264 | \$ | 21,706 | \$ | 54,868 | \$ | 1,345 | \$ | 7,955 | \$ | 2,178 |
| 97217 | \$ | 99,549 | \$ | 65,122 | \$ | 139,670 | \$ | 24,589 | \$ | 14,540 | \$ | 38,676 |
| 97219 | \$ | 70,520 | \$ | 64,460 | \$ | 121,134 | \$ | 4,256 | \$ | 1,682 | \$ | 2,020 |
| 97221 | \$ | 20,760 | \$ | 11,240 | \$ | 42,173 | \$ | 4,882 | \$ | | \$ | 4,649 |
| 97222 | \$ | 103,844 | \$ | 56,343 | \$ | 209,570 | \$ | 6,459 | \$ | 665 | \$ | 5,193 |
| 97223 | \$ | 174,463 | \$ | 118,603 | \$ | 221,253 | \$ | 36,878 | \$ | 20,238 | \$ | 11,639 |
| 97224 | \$ | 97,661 | \$ | 60,811 | \$ | 118,830 | \$ | 9,942 | \$ | 2,218 | \$ | 4,302 |
| 97225 | \$ | 43,715 | \$ | 24,433 | \$ | 77,186 | \$ | 2,497 | \$ | 5,241 | \$ | 2,490 |
| 97227 | \$ | 3,267 | \$ | 937 | \$ | 1,623 | \$ | 329 | \$ | | \$ | |
| 97229 | \$ | 74,163 | \$ | 58,888 | \$ | 143,208 | \$ | 9,435 | \$ | 432 | \$ | 3,137 |
| 97230 | \$ | 144,565 | \$ | 114,294 | \$ | 325,023 | \$ | 28,204 | \$ | 9,670 | \$ | 7,582 |
| 97231 | \$ | 10,449 | \$ | 4,204 | \$ | 5,890 | \$ | 3,469 | \$ | 203 | \$ | 3,018 |
| 97232 | \$ | 26,982 | \$ | 18,210 | \$ | 43,689 | \$ | 12,919 | \$ | 809 | \$ | 4,488 |
| 97233 | \$ | 219,333 | \$ | 172,602 | \$ | 516,370 | \$ | 15,457 | \$ | 5,335 | \$ | 26,504 |
| 97236 | \$ | 197,049 | \$ | 172,808 | \$ | 318,964 | \$ | 15,337 | \$ | 10,319 | \$ | 20,728 |
| 97239 | \$ | 36,983 | \$ | 19,957 | \$ | 67,944 | \$ | 2,983 | \$ | 1,649 | \$ | 2,312 |
| 97266 | \$ | 148,675 | \$ | 125,080 | \$ | 265,846 | \$ | 27,746 | \$ | 9,457 | \$ | 8,368 |
| 97267 | \$ | 72,763 | \$ | 50,584 | \$ | 113,374 | \$ | 2,589 | \$ | 2,331 | \$ | 2,333 |
| 97301 | \$ | 210,481 | \$ | 183,757 | \$ | 356,481 | \$ | 31,914 | \$ | 15,821 | \$ | 18,181 |
| 97302 | \$ | 110,069 | \$ | 75,591 | \$ | 170,164 | \$ | 12,908 | \$ | 9,367 | \$ | 2,616 |
| 97303 | \$ | 63,971 | \$ | 33,894 | \$ | 89,521 | \$ | 1,895 | \$ | 448 | \$ | 2,438 |
| 97304 | \$ | 5,696 | \$ | 3,375 | \$ | 6,096 | \$ | 85 | \$ | 156 | \$ | 448 |
| 97305 | \$ | 167,671 | \$ | 117,631 | \$ | 295,009 | \$ | 17,238 | \$ | 8,046 | \$ | 17,615 |
| 97306 | \$ | 87,867 | \$ | 65,926 | \$ | 97,772 | \$ | 1,937 | \$ | 676 | \$ | 841 |
| 97317 | \$ | 86,804 | \$ | 64,923 | \$ | 130,122 | \$ | 64,076 | \$ | 3,142 | \$ | 1,917 |
| 97325 | \$ | 1,516 | \$ | 810 | \$ | 1,705 | \$ | | \$ | 49 | \$ | 111 |
| 97338 | \$ | 3,910 | \$ | 1,497 | \$ | | \$ | 25 | | | | |
| 97346 | \$ | 31 | | | | | | | | | | |
| 97347 | \$ | 12,478 | \$ | 6,143 | \$ | 10,608 | \$ | 338 | \$ | 239 | | |
| 97352 | \$ | 1,345 | \$ | 1,722 | \$ | 86 | \$ | 533 | \$ | 10,423 | | |
| 97362 | \$ | 17,017 | \$ | 10,928 | \$ | 19,759 | \$ | 7,493 | \$ | 1,194 | \$ | 615 |
| 97371 | \$ | 236 | | | | | | | | | | |
| 97375 | \$ | 8,245 | \$ | 5,147 | \$ | 9,516 | \$ | 968 | \$ | 159 | \$ | 379 |
| 97378 | \$ | 60,057 | \$ | 25,834 | \$ | 50,506 | \$ | 19,357 | \$ | 3,323 | \$ | 7,320 |
| 97381 | \$ | 70,736 | \$ | 37,001 | \$ | 42,448 | \$ | 12,808 | \$ | 3,315 | \$ | 2,147 |
| 97385 | \$ | 753 | \$ | 1,750 | \$ | 1,401 | \$ | 212 | \$ | 85 | | |
| 97392 | \$ | 14,994 | \$ | 8,723 | \$ | 13,244 | \$ | 2,587 | \$ | 205 | \$ | 339 |
| 97396 | \$ | 15,223 | \$ | 5,360 | \$ | 17,109 | \$ | 1,091 | \$ | | \$ | 167 |

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Averages were made on customers that had a balance on the last Friday of February 2022.

| Zip Code | Residential | | | Small Commercial | | |
|----------|-------------|------------|----------|------------------|------------|----------|
| | 31-60 Days | 61-90 Days | 91+ Days | 31-60 Days | 61-90 Days | 91+ Days |
| 97002 | \$ 238 | \$ 378 | \$ 781 | \$ 269 | \$ 533 | \$ 140 |
| 97003 | \$ 143 | \$ 272 | \$ 547 | \$ 96 | \$ 286 | \$ 307 |
| 97004 | \$ 213 | \$ 541 | \$ 667 | \$ 373 | \$ 248 | \$ 145 |
| 97005 | \$ 127 | \$ 236 | \$ 540 | \$ 256 | \$ 334 | \$ 288 |
| 97006 | \$ 132 | \$ 272 | \$ 515 | \$ 277 | \$ 351 | \$ 250 |
| 97007 | \$ 140 | \$ 293 | \$ 539 | \$ 177 | \$ 625 | \$ 299 |
| 97008 | \$ 141 | \$ 299 | \$ 649 | \$ 260 | \$ 215 | \$ 300 |
| 97009 | \$ 206 | \$ 462 | \$ 840 | \$ 1,192 | \$ 1,156 | \$ 400 |
| 97011 | \$ 114 | \$ 216 | \$ 1,839 | \$ 27 | \$ - | \$ - |
| 97013 | \$ 229 | \$ 560 | \$ 1,040 | \$ 727 | \$ 2,275 | \$ 222 |
| 97015 | \$ 150 | \$ 299 | \$ 577 | \$ 303 | \$ 769 | \$ 542 |
| 97017 | \$ 303 | \$ 470 | \$ 1,216 | \$ 271 | \$ 120 | \$ 1,276 |
| 97019 | \$ 235 | \$ 676 | \$ 472 | \$ 1,332 | \$ - | \$ 1,563 |
| 97020 | \$ 155 | \$ 539 | \$ 474 | \$ 145 | \$ - | \$ - |
| 97022 | \$ 225 | \$ 276 | \$ 700 | \$ 82 | \$ 30 | \$ 212 |
| 97023 | \$ 203 | \$ 332 | \$ 681 | \$ 318 | \$ 473 | \$ 1,185 |
| 97024 | \$ 154 | \$ 308 | \$ 763 | \$ 251 | \$ 120 | \$ 694 |
| 97026 | \$ 198 | \$ 308 | \$ 551 | \$ 547 | \$ 263 | \$ 78 |
| 97027 | \$ 123 | \$ 273 | \$ 571 | \$ 125 | \$ 356 | \$ 216 |
| 97028 | \$ 76 | \$ 263 | \$ 148 | \$ 222 | \$ - | \$ - |
| 97030 | \$ 148 | \$ 305 | \$ 658 | \$ 235 | \$ 360 | \$ 324 |
| 97032 | \$ 168 | \$ 356 | \$ 672 | \$ 1,214 | \$ 75 | \$ - |
| 97034 | \$ 112 | \$ 244 | \$ 596 | \$ 93 | \$ 487 | \$ 336 |
| 97035 | \$ 126 | \$ 254 | \$ 377 | \$ 340 | \$ 292 | \$ 748 |
| 97038 | \$ 181 | \$ 350 | \$ 777 | \$ 290 | \$ 163 | \$ 620 |
| 97041 | \$ - | \$ - | \$ - | \$ - | \$ 46 | \$ - |
| 97042 | \$ 257 | \$ 478 | \$ 682 | \$ 54 | \$ 192 | \$ 191 |
| 97045 | \$ 162 | \$ 336 | \$ 632 | \$ 206 | \$ 431 | \$ 251 |
| 97049 | \$ 123 | \$ 172 | \$ 463 | \$ 82 | \$ - | \$ 315 |
| 97055 | \$ 173 | \$ 342 | \$ 787 | \$ 851 | \$ 610 | \$ 259 |
| 97056 | \$ - | \$ - | \$ 1,155 | \$ - | \$ - | \$ - |
| 97060 | \$ 137 | \$ 312 | \$ 634 | \$ 148 | \$ 392 | \$ 427 |
| 97062 | \$ 132 | \$ 289 | \$ 512 | \$ 374 | \$ 240 | \$ 480 |
| 97067 | \$ 170 | \$ 338 | \$ 1,126 | \$ 40 | \$ 815 | \$ 404 |
| 97068 | \$ 122 | \$ 299 | \$ 659 | \$ 153 | \$ 285 | \$ 5,195 |
| 97070 | \$ 120 | \$ 246 | \$ 563 | \$ 125 | \$ 151 | \$ 301 |
| 97071 | \$ 120 | \$ 278 | \$ 508 | \$ 172 | \$ 1,228 | \$ 188 |
| 97078 | \$ 137 | \$ 279 | \$ 517 | \$ 236 | \$ 4,399 | \$ 276 |
| 97080 | \$ 157 | \$ 303 | \$ 680 | \$ 487 | \$ 207 | \$ 282 |
| 97086 | \$ 159 | \$ 284 | \$ 663 | \$ 404 | \$ 487 | \$ 321 |
| 97089 | \$ 212 | \$ 452 | \$ 648 | \$ 189 | \$ 622 | \$ 1,307 |
| 97101 | \$ 149 | \$ 347 | \$ 791 | \$ 132 | \$ 949 | \$ 217 |
| 97106 | \$ 139 | \$ 387 | \$ 959 | \$ 68 | \$ 216 | \$ 408 |
| 97109 | \$ 42 | \$ 74 | \$ - | \$ - | \$ - | \$ - |
| 97111 | \$ 177 | \$ 440 | \$ 1,610 | \$ 242 | \$ 212 | \$ 474 |
| 97113 | \$ 136 | \$ 226 | \$ 617 | \$ 88 | \$ 471 | \$ 120 |
| 97114 | \$ 220 | \$ 438 | \$ 905 | \$ 304 | \$ 31 | \$ 349 |
| 97115 | \$ 132 | \$ 326 | \$ 432 | \$ 22 | \$ - | \$ 125 |
| 97116 | \$ 163 | \$ 963 | \$ 1,031 | \$ 36 | \$ 1,595 | \$ 255 |
| 97117 | \$ 139 | \$ 273 | \$ 3,573 | \$ 28 | \$ 25 | \$ - |

| | | | | | | | | | | | | |
|-------|----|-----|----|-----|----|-------|----|-------|----|-------|----|-------|
| 97119 | \$ | 244 | \$ | 439 | \$ | 646 | \$ | 59 | \$ | 358 | \$ | 211 |
| 97123 | \$ | 129 | \$ | 267 | \$ | 629 | \$ | 158 | \$ | 349 | \$ | 986 |
| 97124 | \$ | 133 | \$ | 280 | \$ | 620 | \$ | 427 | \$ | 120 | \$ | 995 |
| 97125 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - | \$ | 250 |
| 97127 | \$ | 150 | \$ | 367 | \$ | 1,162 | \$ | 87 | \$ | 547 | \$ | 470 |
| 97128 | \$ | 227 | \$ | 549 | \$ | 341 | \$ | 130 | \$ | - | \$ | 293 |
| 97132 | \$ | 157 | \$ | 220 | \$ | 580 | \$ | 141 | \$ | 73 | \$ | 343 |
| 97133 | \$ | 132 | \$ | 251 | \$ | 568 | \$ | 69 | \$ | 186 | \$ | 295 |
| 97137 | \$ | 193 | \$ | 578 | \$ | 877 | \$ | 593 | \$ | - | \$ | 276 |
| 97140 | \$ | 166 | \$ | 287 | \$ | 577 | \$ | 419 | \$ | 276 | \$ | 503 |
| 97148 | \$ | 239 | \$ | 442 | \$ | 621 | \$ | 99 | \$ | 83 | \$ | 688 |
| 97201 | \$ | 83 | \$ | 167 | \$ | 297 | \$ | 300 | \$ | 238 | \$ | 1,987 |
| 97202 | \$ | 131 | \$ | 234 | \$ | 422 | \$ | 436 | \$ | 578 | \$ | 272 |
| 97203 | \$ | 128 | \$ | 251 | \$ | 552 | \$ | 132 | \$ | 698 | \$ | 345 |
| 97204 | \$ | 67 | \$ | 133 | \$ | 297 | \$ | 1,160 | \$ | 1,074 | \$ | 882 |
| 97205 | \$ | 77 | \$ | 154 | \$ | 240 | \$ | 502 | \$ | 481 | \$ | 8,997 |
| 97206 | \$ | 146 | \$ | 206 | \$ | 446 | \$ | 246 | \$ | 425 | \$ | 698 |
| 97209 | \$ | 73 | \$ | 150 | \$ | 295 | \$ | 1,052 | \$ | 779 | \$ | 449 |
| 97210 | \$ | 82 | \$ | 163 | \$ | 256 | \$ | 502 | \$ | 879 | \$ | 1,786 |
| 97211 | \$ | - | \$ | - | \$ | - | \$ | 52 | \$ | - | \$ | - |
| 97212 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | 37 | \$ | - |
| 97213 | \$ | 116 | \$ | 207 | \$ | 340 | \$ | 51 | \$ | 198 | \$ | 316 |
| 97214 | \$ | 95 | \$ | 168 | \$ | 294 | \$ | 290 | \$ | 611 | \$ | 660 |
| 97215 | \$ | 128 | \$ | 259 | \$ | 425 | \$ | 354 | \$ | 922 | \$ | 502 |
| 97216 | \$ | 136 | \$ | 282 | \$ | 661 | \$ | 103 | \$ | 3,978 | \$ | 311 |
| 97217 | \$ | 129 | \$ | 221 | \$ | 373 | \$ | 362 | \$ | 692 | \$ | 1,488 |
| 97219 | \$ | 126 | \$ | 279 | \$ | 612 | \$ | 109 | \$ | 129 | \$ | 202 |
| 97221 | \$ | 112 | \$ | 197 | \$ | 611 | \$ | 976 | \$ | - | \$ | 1,162 |
| 97222 | \$ | 135 | \$ | 255 | \$ | 562 | \$ | 185 | \$ | 133 | \$ | 273 |
| 97223 | \$ | 131 | \$ | 283 | \$ | 556 | \$ | 279 | \$ | 1,190 | \$ | 506 |
| 97224 | \$ | 133 | \$ | 264 | \$ | 566 | \$ | 178 | \$ | 370 | \$ | 307 |
| 97225 | \$ | 115 | \$ | 218 | \$ | 515 | \$ | 71 | \$ | 582 | \$ | 226 |
| 97227 | \$ | 148 | \$ | 234 | \$ | 232 | \$ | 82 | \$ | - | \$ | - |
| 97229 | \$ | 111 | \$ | 235 | \$ | 487 | \$ | 104 | \$ | 108 | \$ | 224 |
| 97230 | \$ | 143 | \$ | 285 | \$ | 686 | \$ | 462 | \$ | 420 | \$ | 446 |
| 97231 | \$ | 174 | \$ | 247 | \$ | 421 | \$ | 289 | \$ | 101 | \$ | 431 |
| 97232 | \$ | 94 | \$ | 150 | \$ | 273 | \$ | 391 | \$ | 135 | \$ | 748 |
| 97233 | \$ | 145 | \$ | 282 | \$ | 671 | \$ | 234 | \$ | 243 | \$ | 631 |
| 97236 | \$ | 164 | \$ | 351 | \$ | 669 | \$ | 326 | \$ | 573 | \$ | 987 |
| 97239 | \$ | 96 | \$ | 149 | \$ | 369 | \$ | 186 | \$ | 206 | \$ | 330 |
| 97266 | \$ | 139 | \$ | 292 | \$ | 634 | \$ | 250 | \$ | 378 | \$ | 398 |
| 97267 | \$ | 141 | \$ | 240 | \$ | 558 | \$ | 123 | \$ | 194 | \$ | 292 |
| 97301 | \$ | 145 | \$ | 255 | \$ | 517 | \$ | 351 | \$ | 510 | \$ | 627 |
| 97302 | \$ | 128 | \$ | 274 | \$ | 581 | \$ | 154 | \$ | 390 | \$ | 218 |
| 97303 | \$ | 132 | \$ | 251 | \$ | 549 | \$ | 126 | \$ | 149 | \$ | 305 |
| 97304 | \$ | 150 | \$ | 375 | \$ | 1,219 | \$ | 28 | \$ | 52 | \$ | 149 |
| 97305 | \$ | 141 | \$ | 293 | \$ | 578 | \$ | 292 | \$ | 473 | \$ | 734 |
| 97306 | \$ | 135 | \$ | 342 | \$ | 579 | \$ | 121 | \$ | 338 | \$ | 421 |
| 97317 | \$ | 149 | \$ | 331 | \$ | 654 | \$ | 1,232 | \$ | 157 | \$ | 213 |
| 97325 | \$ | 217 | \$ | 405 | \$ | 853 | \$ | - | \$ | 49 | \$ | 111 |
| 97338 | \$ | 977 | \$ | 748 | \$ | - | \$ | 12 | \$ | - | \$ | - |
| 97346 | \$ | 31 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - |
| 97347 | \$ | 231 | \$ | 473 | \$ | 816 | \$ | 48 | \$ | 119 | \$ | - |
| 97352 | \$ | 192 | \$ | 861 | \$ | 86 | \$ | 133 | \$ | 5,212 | \$ | - |
| 97362 | \$ | 149 | \$ | 364 | \$ | 706 | \$ | 535 | \$ | 398 | \$ | 154 |
| 97371 | \$ | 236 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - |

| | | | | | | | | | | | | |
|-------|----|-----|----|-----|----|-------|----|-----|----|-----|----|-----|
| 97375 | \$ | 196 | \$ | 468 | \$ | 1,189 | \$ | 194 | \$ | 159 | \$ | 126 |
| 97378 | \$ | 214 | \$ | 461 | \$ | 918 | \$ | 403 | \$ | 415 | \$ | 610 |
| 97381 | \$ | 177 | \$ | 330 | \$ | 531 | \$ | 225 | \$ | 184 | \$ | 179 |
| 97385 | \$ | 126 | \$ | 583 | \$ | 1,401 | \$ | 106 | \$ | 85 | \$ | - |
| 97392 | \$ | 161 | \$ | 396 | \$ | 883 | \$ | 199 | \$ | 205 | \$ | 170 |
| 97396 | \$ | 224 | \$ | 447 | \$ | 552 | \$ | 273 | \$ | - | \$ | 83 |

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Counts were made on customers that received a notice at any point between February 1, 2022 and February 28, 2022.

| Zip Code | Disconnect Notice Small Commercial | | Disconnect Notice Residential | | |
|----------|---------------------------------------|--------------|----------------------------------|--------------|-------------------|
| | 15-Day Notice | 5-Day Notice | 15-Day Notice | 5-Day Notice | Friendly Reminder |
| 97002 | 24 | 9 | 371 | 311 | 29 |
| 97003 | 39 | 14 | 2215 | 2107 | 134 |
| 97004 | 13 | 14 | 266 | 226 | 28 |
| 97005 | 120 | 49 | 2623 | 1841 | 187 |
| 97006 | 56 | 29 | 3065 | 2711 | 217 |
| 97007 | 18 | 9 | 2083 | 1816 | 160 |
| 97008 | 25 | 1 | 2039 | 1088 | 157 |
| 97009 | 66 | 49 | 668 | 516 | 38 |
| 97011 | 2 | 4 | 92 | 79 | 4 |
| 97013 | 33 | 24 | 355 | 283 | 25 |
| 97015 | 67 | 10 | 1718 | 846 | 115 |
| 97017 | 10 | 10 | 229 | 215 | 13 |
| 97019 | 13 | 15 | 133 | 196 | 11 |
| 97020 | 1 | | 76 | 43 | 6 |
| 97022 | 25 | 13 | 354 | 309 | 14 |
| 97023 | 54 | 39 | 951 | 862 | 63 |
| 97024 | 5 | 17 | 1065 | 1264 | 97 |
| 97026 | 11 | 12 | 322 | 273 | 13 |
| 97027 | 14 | 7 | 774 | 890 | 50 |
| 97028 | 7 | 5 | 35 | 23 | 7 |
| 97030 | 89 | 78 | 4011 | 3902 | 234 |
| 97032 | 15 | 14 | 420 | 360 | 19 |
| 97034 | 14 | 4 | 568 | 452 | 67 |
| 97035 | 38 | 30 | 1102 | 1100 | 144 |
| 97038 | 51 | 20 | 1388 | 769 | 84 |
| 97042 | 11 | 3 | 235 | 190 | 12 |
| 97045 | 109 | 87 | 3762 | 3514 | 246 |
| 97049 | 8 | 7 | 250 | 196 | 13 |
| 97055 | 58 | 50 | 1269 | 1285 | 92 |
| 97056 | 1 | | 5 | 2 | |
| 97060 | 27 | 33 | 1151 | 1599 | 60 |
| 97062 | 95 | 37 | 1754 | 1737 | 138 |
| 97067 | 10 | 13 | 196 | 170 | 20 |
| 97068 | 25 | 21 | 940 | 956 | 76 |
| 97070 | 62 | 16 | 1585 | 1617 | 126 |
| 97071 | 69 | 67 | 1891 | 1769 | 105 |
| 97078 | 21 | 18 | 1810 | 1584 | 119 |
| 97080 | 25 | 19 | 3167 | 2802 | 186 |
| 97086 | 22 | 2 | 1892 | 976 | 155 |
| 97089 | 27 | 8 | 693 | 309 | 49 |
| 97101 | 10 | 8 | 304 | 246 | 16 |
| 97106 | 13 | 12 | 234 | 216 | 8 |
| 97109 | | | 6 | 4 | 1 |

| | | | | | |
|-------|-----|----|------|------|-----|
| 97111 | 11 | 14 | 228 | 262 | 16 |
| 97113 | 20 | 13 | 824 | 827 | 48 |
| 97114 | 28 | 11 | 380 | 320 | 22 |
| 97115 | 11 | 4 | 147 | 184 | 10 |
| 97116 | 9 | 10 | 107 | 92 | 5 |
| 97117 | 2 | 2 | 35 | 23 | 1 |
| 97119 | 8 | 6 | 301 | 288 | 18 |
| 97123 | 80 | 95 | 2327 | 2850 | 110 |
| 97124 | 124 | 73 | 2904 | 2946 | 237 |
| 97125 | 1 | 1 | | | |
| 97127 | 2 | 6 | 249 | 286 | 8 |
| 97128 | 7 | 5 | 87 | 92 | 2 |
| 97132 | 59 | 39 | 1571 | 1658 | 136 |
| 97133 | 23 | 7 | 213 | 181 | 18 |
| 97137 | 9 | 5 | 87 | 77 | 3 |
| 97140 | 71 | 31 | 1033 | 594 | 76 |
| 97148 | 13 | 4 | 269 | 233 | 24 |
| 97201 | 29 | 23 | 853 | 873 | 113 |
| 97202 | 110 | 28 | 2384 | 1404 | 296 |
| 97203 | 55 | 42 | 2548 | 2414 | 177 |
| 97204 | 49 | 42 | 83 | 79 | 8 |
| 97205 | 28 | 16 | 448 | 418 | 79 |
| 97206 | 87 | 43 | 3308 | 2547 | 273 |
| 97208 | 8 | | | | |
| 97209 | 124 | 88 | 1837 | 2037 | 252 |
| 97210 | 84 | 51 | 737 | 729 | 137 |
| 97213 | 4 | 1 | 465 | 416 | 47 |
| 97214 | 132 | 45 | 1928 | 1668 | 215 |
| 97215 | 13 | 10 | 765 | 632 | 84 |
| 97216 | 22 | 13 | 869 | 838 | 60 |
| 97217 | 81 | 56 | 2021 | 1900 | 207 |
| 97219 | 27 | 46 | 1845 | 2056 | 153 |
| 97221 | 15 | 6 | 579 | 557 | 59 |
| 97222 | 60 | 39 | 2655 | 2930 | 205 |
| 97223 | 86 | 34 | 3234 | 2003 | 230 |
| 97224 | 59 | 24 | 1868 | 1431 | 167 |
| 97225 | 37 | 23 | 1118 | 1151 | 133 |
| 97227 | 2 | 1 | 30 | 26 | 7 |
| 97229 | 44 | 23 | 2284 | 2396 | 246 |
| 97230 | 117 | 89 | 3739 | 3859 | 237 |
| 97231 | 17 | 14 | 203 | 176 | 31 |
| 97232 | 57 | 23 | 573 | 599 | 82 |
| 97233 | 73 | 67 | 5165 | 5097 | 307 |
| 97236 | 66 | 48 | 4190 | 3846 | 210 |
| 97239 | 21 | 15 | 983 | 981 | 112 |
| 97266 | 93 | 55 | 3501 | 2832 | 169 |
| 97267 | 55 | 39 | 2033 | 1671 | 141 |
| 97301 | 119 | 72 | 5111 | 4392 | 323 |
| 97302 | 105 | 57 | 2701 | 2749 | 176 |
| 97303 | 27 | 11 | 1712 | 1740 | 116 |
| 97304 | 2 | 1 | 165 | 162 | 14 |
| 97305 | 74 | 45 | 3434 | 3075 | 216 |
| 97306 | 18 | 7 | 2028 | 1937 | 131 |

| | | | | | |
|-------|----|----|------|------|-----|
| 97317 | 31 | 13 | 1693 | 1521 | 113 |
| 97325 | | | 23 | 20 | |
| 97338 | 2 | 2 | 29 | 30 | 2 |
| 97347 | 4 | 2 | 226 | 196 | 14 |
| 97352 | 4 | 5 | 24 | 17 | |
| 97362 | 9 | | 269 | 71 | 21 |
| 97371 | | 1 | 7 | 7 | |
| 97375 | 1 | | 105 | 79 | 5 |
| 97378 | 30 | 14 | 624 | 340 | 51 |
| 97381 | 24 | 5 | 913 | 418 | 64 |
| 97385 | 3 | | 28 | 25 | 1 |
| 97392 | 14 | 6 | 242 | 204 | 18 |
| 97396 | 2 | 5 | 247 | 290 | 23 |

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during February 2022.

| Zip Code | Non-Residential | Residential |
|----------|-----------------|-------------|
| 97002 | 0 | 2 |
| 97003 | 1 | 12 |
| 97004 | 1 | 2 |
| 97005 | 0 | 16 |
| 97006 | 0 | 25 |
| 97007 | 0 | 13 |
| 97008 | 1 | 20 |
| 97009 | 2 | 4 |
| 97011 | 0 | 1 |
| 97013 | 1 | 0 |
| 97015 | 0 | 37 |
| 97017 | 1 | 1 |
| 97020 | 0 | 1 |
| 97022 | 0 | 3 |
| 97023 | 1 | 5 |
| 97024 | 0 | 2 |
| 97026 | 0 | 1 |
| 97027 | 0 | 3 |
| 97028 | 0 | 2 |
| 97030 | 1 | 64 |
| 97032 | 0 | 4 |
| 97034 | 0 | 1 |
| 97035 | 0 | 4 |
| 97038 | 0 | 17 |
| 97042 | 0 | 1 |
| 97045 | 2 | 20 |
| 97049 | 0 | 1 |
| 97055 | 0 | 6 |
| 97060 | 0 | 8 |
| 97062 | 0 | 14 |
| 97067 | 0 | 4 |
| 97068 | 1 | 5 |
| 97070 | 0 | 6 |
| 97071 | 3 | 8 |
| 97078 | 1 | 9 |
| 97080 | 0 | 23 |
| 97086 | 1 | 38 |
| 97089 | 3 | 7 |
| 97101 | 1 | 3 |
| 97111 | 0 | 1 |
| 97113 | 1 | 2 |

| | | | |
|-------|---|----|---|
| 97115 | 0 | 3 | |
| 97117 | 0 | 1 | |
| 97119 | 0 | 2 | |
| 97123 | 3 | 14 | |
| 97124 | 2 | 13 | |
| 97127 | 0 | 1 | |
| 97132 | 2 | 10 | |
| 97133 | 0 | 1 | |
| 97140 | 1 | 4 | |
| 97201 | 0 | 2 | |
| 97202 | 0 | 39 | |
| 97203 | 0 | 33 | |
| 97204 | 0 | 4 | |
| 97205 | 0 | 1 | |
| 97206 | 2 | 44 | |
| 97209 | 0 | 43 | |
| 97210 | 1 | 7 | |
| 97213 | 1 | 0 | |
| 97214 | 1 | 8 | |
| 97215 | 0 | 9 | |
| 97216 | 0 | 3 | |
| 97217 | 2 | 32 | |
| 97219 | 0 | 10 | |
| 97221 | 0 | 3 | |
| 97222 | 0 | 14 | |
| 97223 | 2 | 43 | |
| 97224 | 0 | 17 | |
| 97225 | 2 | 5 | |
| 97227 | 0 | 1 | |
| 97229 | 1 | 10 | |
| 97230 | 1 | 26 | |
| 97231 | 0 | 1 | |
| 97232 | 0 | 3 | |
| 97233 | 4 | 52 | |
| 97236 | 0 | 45 | |
| 97239 | 0 | 6 | |
| 97266 | 3 | 46 | |
| 97267 | 0 | 14 | |
| 97301 | 0 | 58 | |
| 97302 | 1 | 19 | |
| 97303 | 0 | 8 | |
| 97305 | 1 | 33 | |
| 97306 | 0 | 15 | |
| 97317 | 0 | 5 | |
| 97325 | 1 | 0 | |
| 97347 | 0 | | 3 |
| 97362 | 0 | | 4 |

| | | |
|-------|---|---|
| 97378 | 2 | 4 |
| 97381 | 0 | 8 |
| 97392 | 0 | 3 |
| 97396 | 0 | 3 |

Attachment A subpart m - Total number of service reconnections, segmented by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Counts were made on customers that were reconnected at any point during February 2022.

| Zip Code | Non-Residential | | | | Residential | | | |
|----------|-----------------|---------|---------|---------|-------------|---------|---------|---------|
| | 24-hour | 48-hour | <7 days | >7 days | 24-hour | 48-hour | <7 days | >7 days |
| 97002 | | | | | 1 | | 1 | |
| 97003 | 1 | | | | 11 | 1 | | |
| 97004 | 1 | | | | 2 | | | |
| 97005 | | | | | 8 | 3 | 3 | 1 |
| 97006 | | | | | 18 | 3 | 1 | |
| 97007 | | | | | 10 | | | |
| 97008 | | | | | 18 | | 1 | |
| 97009 | | 2 | | | 2 | | | |
| 97011 | | | | | | | 1 | |
| 97013 | 1 | | | | | | | |
| 97015 | | | | | 27 | 4 | 1 | |
| 97017 | | | | | | 1 | | |
| 97020 | | | | | 1 | | | |
| 97022 | | | | | 3 | | | |
| 97023 | | | | | 5 | | | |
| 97024 | | | | | 2 | | | |
| 97026 | | | | | 1 | | | |
| 97027 | | | | | 2 | 1 | | |
| 97028 | | | | | 1 | | 1 | |
| 97030 | | | | | 37 | 8 | 9 | 2 |
| 97032 | | | | | 2 | | | |
| 97034 | | | | | 1 | | | |
| 97035 | | | | | 1 | 1 | 1 | |
| 97038 | | | | | 8 | 1 | 3 | 1 |
| 97042 | | | | | 1 | | | |
| 97045 | 1 | | 1 | | 14 | 1 | 4 | |
| 97055 | | | | | 3 | 3 | | |
| 97060 | | | | | 3 | 1 | 2 | |
| 97062 | | | | | 10 | 3 | | |
| 97067 | | | | | 1 | 2 | | 1 |
| 97068 | | | 1 | | 5 | | | |
| 97070 | | | | | 3 | 2 | | |
| 97071 | 1 | 1 | 1 | | 3 | 1 | 1 | 1 |
| 97078 | | 1 | | | 5 | 4 | | |
| 97080 | | | | | 14 | 4 | 2 | 1 |
| 97086 | | | | | 31 | 1 | 4 | |
| 97089 | 2 | | | | 2 | 3 | 2 | |
| 97101 | | | | | | 1 | | |
| 97113 | | 1 | | | 1 | | 1 | |
| 97115 | | | | | 1 | 1 | | 1 |
| 97117 | | | | | | 1 | | |
| 97119 | | | | | 2 | | | |

| | | | | | | | |
|-------|---|---|---|----|----|---|---|
| 97123 | 1 | 1 | | 9 | 2 | 1 | |
| 97124 | 1 | | | 10 | | 2 | |
| 97127 | | | | | | 1 | |
| 97132 | 1 | | 1 | 6 | 1 | 2 | 1 |
| 97133 | | | | 1 | | | |
| 97140 | | | | 4 | | | |
| 97201 | | | | 1 | 1 | | |
| 97202 | | | | 20 | 6 | 4 | 1 |
| 97203 | | | | 20 | 8 | 2 | 1 |
| 97204 | | | | 2 | | 1 | |
| 97206 | | 1 | | 29 | 4 | 6 | |
| 97209 | | | | 26 | 5 | 2 | 1 |
| 97210 | | | | 3 | 2 | | 1 |
| 97214 | 1 | | | 3 | 1 | 1 | 1 |
| 97215 | | | | 5 | 1 | | |
| 97216 | | | | 1 | | | |
| 97217 | | 1 | | 22 | 2 | 2 | 2 |
| 97219 | | | | 3 | 1 | 4 | |
| 97221 | | | | 1 | | | 1 |
| 97222 | | | | 11 | 1 | 1 | |
| 97223 | | | | 24 | 12 | 3 | 1 |
| 97224 | | | | 13 | 2 | 1 | |
| 97225 | 1 | 1 | | 5 | | | |
| 97227 | | | | 1 | | | |
| 97229 | 1 | | | 7 | | 1 | |
| 97230 | | | | 18 | 2 | 3 | 1 |
| 97231 | | | | 1 | | | |
| 97232 | | | | 2 | | | |
| 97233 | 3 | 1 | | 36 | 2 | 7 | |
| 97236 | | | | 30 | 4 | 3 | |
| 97239 | | | | 2 | | | |
| 97266 | 1 | 1 | | 32 | 4 | | 2 |
| 97267 | | | | 10 | 1 | 3 | |
| 97301 | | | | 29 | 6 | 9 | |
| 97302 | | | | 14 | 1 | 2 | |
| 97303 | | | | 6 | | | |
| 97305 | 1 | | | 16 | 4 | 5 | |
| 97306 | | | | 7 | 4 | 3 | |
| 97317 | | | | 5 | | | |
| 97347 | | | | 3 | | | |
| 97362 | | | | 3 | | | |
| 97378 | | | | 2 | | | 1 |
| 97381 | | | | 6 | | 2 | |
| 97392 | | | | 3 | | | |
| 97396 | | | | 2 | | | |

AMP activity for February 2022**1. Number of customers enrolled and/or participating:**

| Program: | February | Total |
|------------------------------------|----------|--------|
| • 50/50 | 0 | 9,815 |
| • Three-Month Payment Match | 2 | 7,993 |
| • Extended Match | 2,660 | 14,368 |
| • Customer Assistance | 2 | 16,114 |
| • Reconnect Assistance | 631 | 2,557 |
| Total number of recipients: | 3,295 | 50,847 |

The 50/50, Three-Month Payment Match, and Customer Assistance Programs have all ended. However, we continue to come across minor corrections and adjustments which is why there continues to be minimal data for these programs.

2. Funds expended by program and total:

| Program: | February | Total |
|------------------------------|-----------|--------------|
| • 50/50 | \$0 | \$3,541,201 |
| • Three-Month Payment Match | \$488 | \$1,944,619 |
| • Extended Match | \$499,144 | \$8,342,832 |
| • Customer Assistance | \$800 | \$6,251,237 |
| • Reconnect Assistance | \$285,060 | \$1,227,397 |
| Total funds expended: | \$785,492 | \$21,307,286 |

3. Total funds unallocated:

PGE beginning tranche: \$17,557,000

PGE second tranche: \$6,000,000

| | |
|---------------------------------|-----------|
| Total funds unallocated: | \$394,572 |
|---------------------------------|-----------|

| | Total |
|-------------------------------|---------------------|
| Total funds spent: | \$21,307,286 |
| Total funds reserved: | \$1,855,142 |
| Total funds allocated: | \$23,162,428 |

When calculating available funds, PGE considered the amount of funds already provided to customers and the amount set aside for each customer enrolled in the Extended Match Program. When a customer enrolls in the Extended Match, PGE allocates \$1,000 based on the max amount of funding a customer can receive on each program. If the customer gets caught up sooner and doesn't need the full allotment, those funds are then added back into total funds available which is why the unallocated funds appear as a negative number.

4. Average customer payments per option:

| Program: | February | Total |
|----------|----------|-------|
|----------|----------|-------|

| | | |
|-----------------------------|-------|-------|
| • 50/50 | N/A | \$338 |
| • Three-Month Payment Match | \$244 | \$132 |
| • Extended Match | \$156 | \$169 |
| • Customer Assistance | \$500 | \$373 |
| • Reconnect Assistance | \$445 | \$474 |

This shows the average customer payment per option, as well as the average PGE match for the matching programs. The Customer Assistance and Reconnect Assistance does not require a customer payment, so the amount shown is the average amount of the assistance applied by PGE.

| Month | Disconnect Count | Customer Count | Percent Disconnected |
|--------------|-------------------------|-----------------------|-----------------------------|
| 201806 | 0 | 103,396 | 0.00% |
| 201807 | 0 | 103,383 | 0.00% |
| 201808 | 0 | 103,699 | 0.00% |
| 201809 | 0 | 103,797 | 0.00% |
| 201810 | 0 | 103,764 | 0.00% |
| 201811 | 1 | 103,759 | 0.00% |
| 201812 | 0 | 103,844 | 0.00% |
| 201901 | 1 | 103,870 | 0.00% |
| 201902 | 167 | 103,924 | 0.16% |
| 201903 | 157 | 103,731 | 0.15% |
| 201904 | 109 | 103,625 | 0.11% |
| 201905 | 93 | 103,652 | 0.09% |
| 201906 | 51 | 103,676 | 0.05% |
| 201907 | 57 | 103,961 | 0.05% |
| 201908 | 37 | 103,999 | 0.04% |
| 201909 | 45 | 103,986 | 0.04% |
| 201910 | 50 | 104,134 | 0.05% |
| 201911 | 54 | 104,263 | 0.05% |
| 201912 | 40 | 104,145 | 0.04% |
| 202001 | 68 | 104,306 | 0.07% |
| 202002 | 48 | 104,429 | 0.05% |
| 202003 | 28 | 104,516 | 0.03% |
| 202004 | 0 | 104,549 | 0.00% |
| 202005 | 0 | 104,603 | 0.00% |
| 202006 | 0 | 104,617 | 0.00% |
| 202007 | 0 | 104,643 | 0.00% |
| 202008 | 0 | 104,674 | 0.00% |
| 202009 | 0 | 104,747 | 0.00% |
| 202010 | 1 | 104,928 | 0.00% |
| 202011 | 0 | 105,021 | 0.00% |
| 202012 | 7 | 105,154 | 0.01% |
| 202101 | 3 | 105,242 | 0.00% |
| 202102 | 2 | 105,272 | 0.00% |
| 202103 | 28 | 105,307 | 0.03% |
| 202104 | 64 | 105,413 | 0.06% |
| 202105 | 45 | 105,419 | 0.04% |
| 202106 | 69 | 105,457 | 0.07% |
| 202107 | 46 | 105,579 | 0.04% |
| 202108 | 46 | 105,689 | 0.04% |
| 202109 | 56 | 105,821 | 0.05% |
| 202110 | 31 | 105,856 | 0.03% |
| 202111 | 41 | 105,918 | 0.04% |
| 202112 | 28 | 105,871 | 0.03% |
| 202201 | 50 | 105,975 | 0.05% |

| | | | |
|--------|----|---------|-------|
| 202202 | 55 | 106,034 | 0.05% |
|--------|----|---------|-------|

Attachment A subpart a - The number of customers, by customer class

Counts were made on customers on the last business day of February 2022.

| Zip Code | Non-Residential | Residential |
|-----------------|------------------------|--------------------|
| 97002 | 929 | 2,244 |
| 97003 | 783 | 11,359 |
| 97004 | 457 | 1,789 |
| 97005 | 2,526 | 12,091 |
| 97006 | 1,656 | 18,862 |
| 97007 | 913 | 18,665 |
| 97008 | 1,168 | 11,975 |
| 97009 | 1,127 | 3,403 |
| 97010 | 1 | 2 |
| 97011 | 80 | 499 |
| 97013 | 823 | 2,382 |
| 97015 | 2,032 | 9,122 |
| 97017 | 230 | 1,126 |
| 97019 | 271 | 1,224 |
| 97020 | 76 | 374 |
| 97022 | 413 | 1,458 |
| 97023 | 1,062 | 4,864 |
| 97024 | 508 | 4,666 |
| 97026 | 283 | 1,184 |
| 97027 | 483 | 4,952 |
| 97028 | 144 | 729 |
| 97030 | 2,203 | 15,408 |
| 97032 | 485 | 1,749 |
| 97034 | 892 | 8,461 |
| 97035 | 1,342 | 11,412 |
| 97036 | 18 | 2 |
| 97038 | 1,166 | 6,345 |
| 97041 | 7 | |
| 97042 | 333 | 1,220 |
| 97045 | 3,470 | 22,207 |
| 97049 | 166 | 1,773 |
| 97051 | 5 | |
| 97055 | 1,511 | 7,987 |
| 97056 | 7 | 29 |
| 97060 | 1,091 | 8,067 |
| 97062 | 2,033 | 11,353 |
| 97067 | 405 | 1,264 |
| 97068 | 1,217 | 11,705 |
| 97070 | 1,866 | 11,487 |
| 97071 | 1,638 | 9,878 |
| 97078 | 553 | 9,539 |
| 97079 | 4 | |

| | | |
|-------|-------|--------|
| 97080 | 906 | 16,357 |
| 97086 | 934 | 12,973 |
| 97089 | 777 | 4,831 |
| 97101 | 335 | 1,563 |
| 97106 | 357 | 1,556 |
| 97109 | 19 | 81 |
| 97111 | 347 | 1,502 |
| 97113 | 669 | 5,237 |
| 97114 | 539 | 1,785 |
| 97115 | 330 | 1,729 |
| 97116 | 296 | 848 |
| 97117 | 67 | 262 |
| 97119 | 370 | 1,625 |
| 97123 | 2,638 | 17,913 |
| 97124 | 3,270 | 21,759 |
| 97125 | 6 | 18 |
| 97127 | 96 | 1,452 |
| 97128 | 162 | 493 |
| 97132 | 1,942 | 11,938 |
| 97133 | 461 | 2,289 |
| 97137 | 280 | 486 |
| 97140 | 1,628 | 9,486 |
| 97148 | 337 | 1,358 |
| 97201 | 733 | 7,367 |
| 97202 | 2,593 | 20,131 |
| 97203 | 1,438 | 12,953 |
| 97204 | 628 | 420 |
| 97205 | 315 | 3,013 |
| 97206 | 1,640 | 21,930 |
| 97208 | 8 | |
| 97209 | 2,121 | 15,395 |
| 97210 | 1,863 | 7,967 |
| 97211 | 5 | |
| 97212 | 3 | |
| 97213 | 263 | 3,125 |
| 97214 | 2,912 | 15,341 |
| 97215 | 520 | 7,632 |
| 97216 | 503 | 4,201 |
| 97217 | 1,710 | 12,884 |
| 97218 | 1 | |
| 97219 | 1,339 | 17,538 |
| 97221 | 323 | 5,564 |
| 97222 | 1,965 | 15,616 |
| 97223 | 2,446 | 20,939 |
| 97224 | 1,657 | 15,921 |
| 97225 | 1,162 | 11,635 |
| 97227 | 56 | 421 |

| | | |
|-------|-------|--------|
| 97229 | 1,552 | 28,155 |
| 97230 | 2,097 | 15,556 |
| 97231 | 542 | 2,006 |
| 97232 | 810 | 5,142 |
| 97233 | 1,181 | 15,224 |
| 97236 | 991 | 13,857 |
| 97239 | 772 | 9,994 |
| 97251 | 3 | |
| 97258 | 1 | |
| 97266 | 1,529 | 13,281 |
| 97267 | 1,096 | 12,849 |
| 97280 | 1 | |
| 97291 | 1 | |
| 97301 | 2,970 | 18,973 |
| 97302 | 2,788 | 17,239 |
| 97303 | 1,178 | 10,748 |
| 97304 | 285 | 1,338 |
| 97305 | 1,881 | 15,666 |
| 97306 | 808 | 13,818 |
| 97310 | 31 | |
| 97311 | 1 | |
| 97312 | 3 | |
| 97317 | 1,216 | 8,442 |
| 97325 | 63 | 163 |
| 97338 | 81 | 249 |
| 97347 | 201 | 804 |
| 97352 | 33 | 124 |
| 97362 | 303 | 1,516 |
| 97371 | 45 | 108 |
| 97373 | 1 | |
| 97375 | 117 | 519 |
| 97378 | 551 | 2,826 |
| 97381 | 1,183 | 6,476 |
| 97385 | 54 | 161 |
| 97392 | 369 | 1,948 |
| 97396 | 237 | 1,354 |
| 97424 | | 1 |
| 97438 | 1 | |
| 98086 | | 1 |
| 97346 | 1 | 1 |
| 97463 | | 1 |

Attachment A subpart b - The number of customers, by customer class, assessed late payment fees or charges during the period*

Counts were made on customers that had late pay charges at any point during February 2022.

| Zip Code | Non-Residential | Residential |
|----------|-----------------|-------------|
| 97002 | 79 | 0 |
| 97003 | 98 | 0 |
| 97004 | 67 | 0 |
| 97005 | 275 | 0 |
| 97006 | 180 | 0 |
| 97007 | 76 | 0 |
| 97008 | 99 | 0 |
| 97009 | 173 | 0 |
| 97011 | 11 | 0 |
| 97013 | 99 | 0 |
| 97015 | 226 | 0 |
| 97017 | 39 | 0 |
| 97019 | 33 | 0 |
| 97020 | 14 | 0 |
| 97022 | 60 | 0 |
| 97023 | 157 | 0 |
| 97024 | 24 | 0 |
| 97026 | 23 | 0 |
| 97027 | 58 | 0 |
| 97028 | 27 | 0 |
| 97030 | 360 | 0 |
| 97032 | 56 | 0 |
| 97034 | 67 | 0 |
| 97035 | 134 | 0 |
| 97038 | 167 | 0 |
| 97042 | 45 | 0 |
| 97045 | 397 | 0 |
| 97049 | 31 | 0 |
| 97055 | 190 | 0 |
| 97056 | 1 | 0 |
| 97060 | 55 | 0 |
| 97062 | 256 | 0 |
| 97067 | 28 | 0 |
| 97068 | 83 | 0 |
| 97070 | 204 | 0 |
| 97071 | 181 | 0 |
| 97078 | 56 | 0 |
| 97080 | 108 | 0 |
| 97086 | 86 | 0 |
| 97089 | 98 | 0 |
| 97101 | 42 | 0 |

| | | |
|-------|-----|---|
| 97106 | 39 | 0 |
| 97109 | | 0 |
| 97111 | 45 | 0 |
| 97113 | 82 | 0 |
| 97114 | 97 | 0 |
| 97115 | 41 | 0 |
| 97116 | 30 | 0 |
| 97117 | 7 | 0 |
| 97119 | 44 | 0 |
| 97123 | 243 | 0 |
| 97124 | 291 | 0 |
| 97125 | 1 | |
| 97127 | 6 | 0 |
| 97128 | 17 | 0 |
| 97132 | 216 | 0 |
| 97133 | 71 | 0 |
| 97137 | 23 | 0 |
| 97140 | 207 | 0 |
| 97148 | 36 | 0 |
| 97201 | 62 | 0 |
| 97202 | 339 | 0 |
| 97203 | 176 | 0 |
| 97204 | 81 | 0 |
| 97205 | 40 | 0 |
| 97206 | 206 | 0 |
| 97209 | 310 | 0 |
| 97210 | 165 | 0 |
| 97213 | 23 | 0 |
| 97214 | 429 | 0 |
| 97215 | 47 | 0 |
| 97216 | 69 | 0 |
| 97217 | 251 | 0 |
| 97219 | 79 | 0 |
| 97221 | 21 | 0 |
| 97222 | 225 | 0 |
| 97223 | 279 | 0 |
| 97224 | 193 | 0 |
| 97225 | 128 | 0 |
| 97227 | 4 | 0 |
| 97229 | 199 | 0 |
| 97230 | 300 | 0 |
| 97231 | 59 | 0 |
| 97232 | 112 | 0 |
| 97233 | 210 | 0 |
| 97236 | 163 | 0 |
| 97239 | 83 | 0 |
| 97266 | 246 | 0 |

| | | |
|-------|-----|---|
| 97267 | 145 | 0 |
| 97301 | 336 | 0 |
| 97302 | 297 | 0 |
| 97303 | 104 | 0 |
| 97304 | 30 | 0 |
| 97305 | 227 | 0 |
| 97306 | 70 | 0 |
| 97317 | 145 | 0 |
| 97325 | 2 | 0 |
| 97338 | 8 | 0 |
| 97346 | 1 | |
| 97347 | 28 | 0 |
| 97352 | 7 | 0 |
| 97362 | 31 | 0 |
| 97371 | 1 | 0 |
| 97375 | 8 | 0 |
| 97378 | 97 | 0 |
| 97381 | 125 | 0 |
| 97385 | 7 | 0 |
| 97392 | 45 | 0 |
| 97396 | 30 | 0 |

*The number of customers is calculated by counting the customers with a net positive late pay charge amount for the month.

Attachment A subpart c - The number of customers, by customer class, enrolled in a current Time Payment Arrangement (TPA)*

Counts were made on customers that enrolled in a TPA at any point on or before February 28, 2022, have close dates after January 31, 2022, and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

| Zip Code | Non-Residential | Residential |
|----------|-----------------|-------------|
| 97002 | | 70 |
| 97003 | 2 | 471 |
| 97004 | 1 | 42 |
| 97005 | 3 | 531 |
| 97006 | | 664 |
| 97007 | 1 | 388 |
| 97008 | 2 | 432 |
| 97009 | 3 | 122 |
| 97011 | | 23 |
| 97013 | 4 | 75 |
| 97015 | 8 | 438 |
| 97017 | 3 | 47 |
| 97019 | 3 | 36 |
| 97020 | | 18 |
| 97022 | 4 | 81 |
| 97023 | 7 | 186 |
| 97024 | 2 | 301 |
| 97026 | 1 | 61 |
| 97027 | 1 | 247 |
| 97028 | | 3 |
| 97030 | 4 | 1048 |
| 97032 | 1 | 83 |
| 97034 | | 72 |
| 97035 | 3 | 200 |
| 97038 | 6 | 300 |
| 97042 | 6 | 40 |
| 97045 | 8 | 819 |
| 97049 | | 28 |
| 97055 | 11 | 314 |
| 97056 | | 1 |
| 97060 | 2 | 391 |
| 97062 | | 378 |
| 97067 | 1 | 45 |
| 97068 | 3 | 203 |
| 97070 | | 339 |
| 97071 | 2 | 368 |
| 97078 | | 356 |
| 97080 | 3 | 746 |
| 97086 | 2 | 423 |

| | | |
|-------|----|------|
| 97089 | 9 | 130 |
| 97101 | | 69 |
| 97106 | 1 | 43 |
| 97109 | | 2 |
| 97111 | 2 | 52 |
| 97113 | 7 | 153 |
| 97114 | 1 | 88 |
| 97115 | | 35 |
| 97116 | 1 | 17 |
| 97117 | 1 | 5 |
| 97119 | 2 | 59 |
| 97123 | 12 | 526 |
| 97124 | 5 | 631 |
| 97127 | 3 | 68 |
| 97128 | 1 | 15 |
| 97132 | 4 | 374 |
| 97133 | 2 | 39 |
| 97137 | | 17 |
| 97140 | | 191 |
| 97148 | 3 | 64 |
| 97201 | 3 | 148 |
| 97202 | 13 | 420 |
| 97203 | 4 | 497 |
| 97204 | 1 | 20 |
| 97205 | 2 | 70 |
| 97206 | 11 | 710 |
| 97209 | 5 | 357 |
| 97210 | 1 | 107 |
| 97213 | | 73 |
| 97214 | 6 | 287 |
| 97215 | 1 | 113 |
| 97216 | | 181 |
| 97217 | 5 | 363 |
| 97219 | 5 | 341 |
| 97221 | 2 | 93 |
| 97222 | 4 | 642 |
| 97223 | 7 | 713 |
| 97224 | 2 | 381 |
| 97225 | | 205 |
| 97227 | | 4 |
| 97229 | 1 | 495 |
| 97230 | 3 | 910 |
| 97231 | | 30 |
| 97232 | 2 | 85 |
| 97233 | 10 | 1273 |
| 97236 | 10 | 1011 |
| 97239 | 4 | 150 |

| | | |
|-------|----|------|
| 97266 | 9 | 854 |
| 97267 | 3 | 431 |
| 97301 | 7 | 1202 |
| 97302 | 9 | 648 |
| 97303 | 1 | 446 |
| 97304 | | 29 |
| 97305 | 11 | 933 |
| 97306 | | 518 |
| 97317 | 2 | 373 |
| 97325 | | 9 |
| 97338 | 1 | 10 |
| 97347 | 2 | 47 |
| 97352 | | 3 |
| 97362 | | 44 |
| 97371 | | 2 |
| 97375 | | 20 |
| 97378 | 6 | 174 |
| 97381 | 1 | 184 |
| 97385 | | 3 |
| 97392 | 1 | 44 |
| 97396 | 2 | 73 |

*May include customers with TPAs prior to March 17th, 2020

Attachment A subpart d - The number of customers enrolling in a new TPA*

Counts were made on customers that enrolled in a TPA at any point during February 2022 and have a "TPA Success" of Active Arrears, Active Current, or Renegotiated.

| Zip Code | Non-Residential | Residential |
|----------|-----------------|-------------|
| 97002 | | 13 |
| 97003 | 1 | 81 |
| 97004 | | 9 |
| 97005 | 1 | 104 |
| 97006 | | 128 |
| 97007 | | 74 |
| 97008 | | 92 |
| 97009 | 1 | 22 |
| 97011 | | 10 |
| 97013 | | 19 |
| 97015 | 1 | 89 |
| 97017 | 2 | 6 |
| 97019 | | 6 |
| 97020 | | 2 |
| 97022 | | 22 |
| 97023 | 1 | 42 |
| 97024 | | 66 |
| 97026 | 1 | 15 |
| 97027 | | 41 |
| 97028 | | 1 |
| 97030 | 1 | 195 |
| 97032 | | 14 |
| 97034 | | 12 |
| 97035 | 1 | 40 |
| 97038 | | 58 |
| 97042 | 4 | 8 |
| 97045 | 4 | 157 |
| 97049 | | 7 |
| 97055 | 4 | 54 |
| 97060 | | 76 |
| 97062 | | 68 |
| 97067 | 1 | 10 |
| 97068 | | 47 |
| 97070 | | 52 |
| 97071 | 1 | 75 |
| 97078 | | 60 |
| 97080 | | 144 |
| 97086 | 2 | 104 |
| 97089 | 3 | 25 |
| 97101 | | 13 |
| 97106 | | 12 |

| | | |
|-------|---|-----|
| 97109 | | 1 |
| 97111 | | 10 |
| 97113 | 1 | 31 |
| 97114 | | 24 |
| 97115 | | 5 |
| 97116 | | 3 |
| 97117 | | 2 |
| 97119 | 1 | 13 |
| 97123 | 5 | 105 |
| 97124 | 2 | 117 |
| 97127 | | 12 |
| 97128 | | 2 |
| 97132 | 4 | 94 |
| 97133 | 1 | 7 |
| 97137 | | 1 |
| 97140 | | 25 |
| 97148 | 1 | 15 |
| 97201 | 2 | 25 |
| 97202 | 1 | 104 |
| 97203 | 1 | 89 |
| 97204 | 1 | 7 |
| 97205 | | 19 |
| 97206 | 4 | 153 |
| 97209 | | 91 |
| 97210 | | 25 |
| 97213 | | 22 |
| 97214 | 3 | 51 |
| 97215 | | 26 |
| 97216 | | 35 |
| 97217 | 2 | 80 |
| 97219 | 1 | 63 |
| 97221 | | 20 |
| 97222 | 2 | 125 |
| 97223 | 1 | 152 |
| 97224 | 2 | 88 |
| 97225 | | 44 |
| 97227 | | 2 |
| 97229 | | 99 |
| 97230 | | 187 |
| 97231 | | 8 |
| 97232 | 1 | 13 |
| 97233 | 4 | 238 |
| 97236 | | 206 |
| 97239 | 1 | 37 |
| 97266 | | 179 |
| 97267 | | 68 |
| 97301 | 2 | 257 |

| | | |
|-------|---|-----|
| 97302 | 3 | 141 |
| 97303 | | 90 |
| 97304 | | 12 |
| 97305 | 5 | 208 |
| 97306 | | 89 |
| 97317 | | 77 |
| 97338 | 1 | |
| 97347 | 1 | 12 |
| 97352 | | 1 |
| 97362 | | 9 |
| 97371 | | 1 |
| 97375 | | 3 |
| 97378 | 2 | 32 |
| 97381 | | 38 |
| 97392 | | 7 |
| 97396 | 2 | 13 |

*New TPAs entered into during current month

Attachment A subpart j (Count) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Counts were made on customers that had a balance on the last Friday of February 2022.

| Zip Code | Residential | | | Small Commercial | | |
|----------|-------------|------------|----------|------------------|------------|----------|
| | 31-60 Days | 61-90 Days | 91+ Days | 31-60 Days | 61-90 Days | 91+ Days |
| 97002 | 129 | 24 | 27 | 31 | 8 | 4 |
| 97003 | 793 | 280 | 248 | 37 | 9 | 6 |
| 97004 | 73 | 20 | 6 | 25 | 6 | 6 |
| 97005 | 921 | 384 | 396 | 98 | 40 | 17 |
| 97006 | 1,080 | 409 | 371 | 114 | 10 | 9 |
| 97007 | 738 | 262 | 208 | 61 | 10 | 3 |
| 97008 | 798 | 289 | 252 | 44 | 8 | 4 |
| 97009 | 158 | 53 | 41 | 39 | 17 | 16 |
| 97011 | 17 | 8 | 3 | 2 | | |
| 97013 | 93 | 17 | 17 | 23 | 7 | 8 |
| 97015 | 681 | 260 | 242 | 91 | 24 | 27 |
| 97017 | 72 | 18 | 11 | 10 | 2 | 3 |
| 97019 | 41 | 4 | 8 | 16 | | 5 |
| 97020 | 19 | 10 | 2 | 3 | | |
| 97022 | 41 | 31 | 24 | 6 | 6 | 4 |
| 97023 | 201 | 87 | 63 | 26 | 10 | 17 |
| 97024 | 405 | 119 | 110 | 20 | 10 | 10 |
| 97026 | 71 | 29 | 11 | 5 | 2 | 2 |
| 97027 | 238 | 57 | 114 | 15 | 3 | 3 |
| 97028 | 5 | 3 | 2 | 6 | | |
| 97030 | 1,291 | 522 | 468 | 116 | 33 | 37 |
| 97032 | 101 | 26 | 27 | 7 | 3 | |
| 97034 | 166 | 52 | 33 | 15 | 10 | 5 |
| 97035 | 358 | 91 | 150 | 30 | 3 | 8 |
| 97038 | 465 | 163 | 105 | 63 | 16 | 13 |
| 97041 | | | | | 1 | |
| 97042 | 64 | 12 | 5 | 11 | 7 | 2 |
| 97045 | 1,150 | 322 | 357 | 128 | 29 | 51 |
| 97049 | 58 | 11 | 12 | 6 | | 5 |
| 97055 | 328 | 79 | 113 | 31 | 11 | 16 |
| 97056 | | | 1 | | | |
| 97060 | 498 | 142 | 127 | 25 | 9 | 10 |
| 97062 | 614 | 235 | 200 | 90 | 6 | 8 |
| 97067 | 46 | 7 | 14 | 2 | 1 | 6 |
| 97068 | 294 | 68 | 57 | 19 | 5 | 12 |
| 97070 | 488 | 168 | 162 | 26 | 7 | 4 |
| 97071 | 525 | 161 | 154 | 45 | 5 | 13 |
| 97078 | 664 | 236 | 168 | 37 | 3 | 8 |
| 97080 | 1,118 | 380 | 309 | 49 | 14 | 6 |
| 97086 | 823 | 260 | 246 | 49 | 11 | 7 |
| 97089 | 304 | 78 | 35 | 41 | 16 | 8 |
| 97101 | 90 | 18 | 25 | 7 | 1 | 3 |
| 97106 | 45 | 16 | 15 | 6 | 1 | 1 |
| 97109 | 1 | 1 | | | | |
| 97111 | 66 | 22 | 12 | 11 | 4 | 5 |
| 97113 | 274 | 62 | 61 | 26 | 3 | 5 |
| 97114 | 82 | 13 | 21 | 12 | 1 | 9 |
| 97115 | 51 | 5 | 18 | 6 | | 3 |
| 97116 | 21 | 4 | 2 | 5 | 2 | 7 |
| 97117 | 10 | 1 | 2 | 1 | 1 | |
| 97119 | 74 | 24 | 9 | 11 | 2 | 5 |
| 97123 | 780 | 240 | 277 | 92 | 24 | 39 |
| 97124 | 900 | 311 | 284 | 112 | 26 | 19 |
| 97125 | | | | | | 1 |
| 97127 | 74 | 27 | 20 | 4 | 2 | 4 |
| 97128 | 23 | 12 | 3 | 9 | | 3 |
| 97132 | 348 | 126 | 175 | 34 | 12 | 13 |
| 97133 | 38 | 14 | 12 | 11 | 4 | 3 |
| 97137 | 20 | 8 | 6 | 5 | | 1 |
| 97140 | 409 | 141 | 88 | 102 | 47 | 10 |
| 97148 | 67 | 17 | 6 | 3 | 5 | 2 |
| 97201 | 322 | 145 | 249 | 17 | 10 | 7 |
| 97202 | 1,078 | 338 | 410 | 137 | 26 | 39 |
| 97203 | 916 | 351 | 349 | 42 | 26 | 12 |
| 97204 | 51 | 17 | 38 | 30 | 12 | 5 |

| | | | | | | |
|-------|-------|-----|-----|-----|----|----|
| 97205 | 170 | 83 | 132 | 8 | 9 | 2 |
| 97206 | 950 | 478 | 436 | 59 | 27 | 18 |
| 97209 | 911 | 401 | 596 | 68 | 20 | 12 |
| 97210 | 390 | 136 | 209 | 57 | 8 | 5 |
| 97211 | | | | 1 | | |
| 97212 | | | | | 1 | |
| 97213 | 196 | 72 | 70 | 4 | 1 | 4 |
| 97214 | 942 | 397 | 468 | 151 | 55 | 27 |
| 97215 | 346 | 118 | 117 | 18 | 6 | 4 |
| 97216 | 259 | 77 | 83 | 13 | 2 | 7 |
| 97217 | 773 | 295 | 374 | 68 | 21 | 26 |
| 97219 | 558 | 231 | 198 | 39 | 13 | 10 |
| 97221 | 186 | 57 | 69 | 5 | | 4 |
| 97222 | 770 | 221 | 373 | 35 | 5 | 19 |
| 97223 | 1,329 | 419 | 398 | 132 | 17 | 23 |
| 97224 | 737 | 230 | 210 | 56 | 6 | 14 |
| 97225 | 380 | 112 | 150 | 35 | 9 | 11 |
| 97227 | 22 | 4 | 7 | 4 | | |
| 97229 | 670 | 251 | 294 | 91 | 4 | 14 |
| 97230 | 1,014 | 401 | 474 | 61 | 23 | 17 |
| 97231 | 60 | 17 | 14 | 12 | 2 | 7 |
| 97232 | 286 | 121 | 160 | 33 | 6 | 6 |
| 97233 | 1,514 | 612 | 770 | 66 | 22 | 42 |
| 97236 | 1,205 | 492 | 477 | 47 | 18 | 21 |
| 97239 | 384 | 134 | 184 | 16 | 8 | 7 |
| 97266 | 1,069 | 429 | 419 | 111 | 25 | 21 |
| 97267 | 516 | 211 | 203 | 21 | 12 | 8 |
| 97301 | 1,447 | 721 | 689 | 91 | 31 | 29 |
| 97302 | 862 | 276 | 293 | 84 | 24 | 12 |
| 97303 | 483 | 135 | 163 | 15 | 3 | 8 |
| 97304 | 38 | 9 | 5 | 3 | 3 | 3 |
| 97305 | 1,187 | 401 | 510 | 59 | 17 | 24 |
| 97306 | 652 | 193 | 169 | 16 | 2 | 2 |
| 97317 | 584 | 196 | 199 | 52 | 20 | 9 |
| 97325 | 7 | 2 | 2 | | 1 | 1 |
| 97338 | 4 | 2 | | 2 | | |
| 97346 | 1 | | | | | |
| 97347 | 54 | 13 | 13 | 7 | 2 | |
| 97352 | 7 | 2 | 1 | 4 | 2 | |
| 97362 | 114 | 30 | 28 | 14 | 3 | 4 |
| 97371 | 1 | | | | | |
| 97375 | 42 | 11 | 8 | 5 | 1 | 3 |
| 97378 | 281 | 56 | 55 | 48 | 8 | 12 |
| 97381 | 400 | 112 | 80 | 57 | 18 | 12 |
| 97385 | 6 | 3 | 1 | 2 | 1 | |
| 97392 | 93 | 22 | 15 | 13 | 1 | 2 |
| 97396 | 68 | 12 | 31 | 4 | | 2 |

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Amount) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Amounts were made on customers that had a balance on the last Friday of February 2022.

| Zip Code | Residential | | | Small Commercial | | |
|----------|-------------|------------|------------|------------------|------------|-----------|
| | 31-60 Days | 61-90 Days | 91+ Days | 31-60 Days | 61-90 Days | 91+ Days |
| 97002 | \$ 30,726 | \$ 9,070 | \$ 21,100 | \$ 8,336 | \$ 4,266 | \$ 559 |
| 97003 | \$ 113,269 | \$ 76,021 | \$ 135,748 | \$ 3,538 | \$ 2,575 | \$ 1,843 |
| 97004 | \$ 15,578 | \$ 10,812 | \$ 4,001 | \$ 9,327 | \$ 1,485 | \$ 868 |
| 97005 | \$ 116,934 | \$ 90,514 | \$ 213,939 | \$ 25,043 | \$ 13,353 | \$ 4,899 |
| 97006 | \$ 143,009 | \$ 111,411 | \$ 191,203 | \$ 31,549 | \$ 3,513 | \$ 2,253 |
| 97007 | \$ 103,092 | \$ 76,737 | \$ 112,041 | \$ 10,781 | \$ 6,253 | \$ 897 |
| 97008 | \$ 112,287 | \$ 86,412 | \$ 163,432 | \$ 11,439 | \$ 1,724 | \$ 1,199 |
| 97009 | \$ 32,489 | \$ 24,504 | \$ 34,426 | \$ 46,498 | \$ 19,652 | \$ 6,401 |
| 97011 | \$ 1,937 | \$ 1,730 | \$ 5,518 | \$ 54 | | |
| 97013 | \$ 21,307 | \$ 9,517 | \$ 17,678 | \$ 16,728 | \$ 15,926 | \$ 1,776 |
| 97015 | \$ 102,483 | \$ 77,635 | \$ 139,731 | \$ 27,571 | \$ 18,457 | \$ 14,634 |
| 97017 | \$ 21,784 | \$ 8,464 | \$ 13,375 | \$ 2,712 | \$ 241 | \$ 3,829 |
| 97019 | \$ 9,621 | \$ 2,703 | \$ 3,775 | \$ 21,313 | | \$ 7,816 |
| 97020 | \$ 2,940 | \$ 5,393 | \$ 948 | \$ 435 | | |
| 97022 | \$ 9,218 | \$ 8,552 | \$ 16,801 | \$ 493 | \$ 180 | \$ 848 |
| 97023 | \$ 40,737 | \$ 28,905 | \$ 42,876 | \$ 8,279 | \$ 4,730 | \$ 20,137 |
| 97024 | \$ 62,381 | \$ 36,694 | \$ 83,921 | \$ 5,025 | \$ 1,203 | \$ 6,938 |
| 97026 | \$ 14,040 | \$ 8,934 | \$ 6,057 | \$ 2,736 | \$ 526 | \$ 156 |
| 97027 | \$ 29,295 | \$ 15,544 | \$ 65,131 | \$ 1,870 | \$ 1,067 | \$ 649 |
| 97028 | \$ 382 | \$ 789 | \$ 297 | \$ 1,334 | | |
| 97030 | \$ 190,729 | \$ 159,143 | \$ 307,891 | \$ 27,267 | \$ 11,888 | \$ 11,979 |
| 97032 | \$ 16,945 | \$ 9,263 | \$ 18,135 | \$ 8,498 | \$ 225 | |
| 97034 | \$ 18,668 | \$ 12,681 | \$ 19,675 | \$ 1,396 | \$ 4,875 | \$ 1,680 |
| 97035 | \$ 45,225 | \$ 23,134 | \$ 56,600 | \$ 10,197 | \$ 877 | \$ 5,980 |
| 97038 | \$ 84,310 | \$ 57,029 | \$ 81,629 | \$ 18,268 | \$ 2,607 | \$ 8,054 |
| 97041 | | | | \$ | \$ 46 | |
| 97042 | \$ 16,444 | \$ 5,738 | \$ 3,410 | \$ 595 | \$ 1,347 | \$ 383 |
| 97045 | \$ 186,113 | \$ 108,229 | \$ 225,534 | \$ 26,415 | \$ 12,503 | \$ 12,787 |
| 97049 | \$ 7,152 | \$ 1,888 | \$ 5,551 | \$ 495 | | \$ 1,577 |
| 97055 | \$ 56,752 | \$ 26,982 | \$ 88,911 | \$ 26,384 | \$ 6,715 | \$ 4,151 |
| 97056 | | | \$ 1,155 | | | |
| 97060 | \$ 68,007 | \$ 44,235 | \$ 80,492 | \$ 3,694 | \$ 3,529 | \$ 4,273 |
| 97062 | \$ 80,805 | \$ 67,890 | \$ 102,412 | \$ 33,654 | \$ 1,439 | \$ 3,839 |
| 97067 | \$ 7,834 | \$ 2,369 | \$ 15,766 | \$ 80 | \$ 815 | \$ 2,424 |
| 97068 | \$ 35,842 | \$ 20,315 | \$ 37,590 | \$ 2,907 | \$ 1,424 | \$ 62,346 |
| 97070 | \$ 58,717 | \$ 41,313 | \$ 91,131 | \$ 3,249 | \$ 1,054 | \$ 1,205 |
| 97071 | \$ 62,980 | \$ 44,713 | \$ 78,255 | \$ 7,730 | \$ 6,142 | \$ 2,450 |
| 97078 | \$ 91,213 | \$ 65,838 | \$ 86,878 | \$ 8,736 | \$ 13,197 | \$ 2,209 |
| 97080 | \$ 175,854 | \$ 115,150 | \$ 210,048 | \$ 23,854 | \$ 2,904 | \$ 1,690 |
| 97086 | \$ 130,560 | \$ 73,942 | \$ 163,215 | \$ 19,785 | \$ 5,353 | \$ 2,245 |
| 97089 | \$ 64,355 | \$ 35,295 | \$ 22,672 | \$ 7,762 | \$ 9,958 | \$ 10,460 |
| 97101 | \$ 13,447 | \$ 6,248 | \$ 19,776 | \$ 925 | \$ 949 | \$ 650 |
| 97106 | \$ 6,247 | \$ 6,191 | \$ 14,383 | \$ 407 | \$ 216 | \$ 408 |
| 97109 | \$ 42 | \$ 74 | | | | |
| 97111 | \$ 11,705 | \$ 9,679 | \$ 19,322 | \$ 2,658 | \$ 847 | \$ 2,371 |
| 97113 | \$ 37,143 | \$ 14,003 | \$ 37,623 | \$ 2,285 | \$ 1,412 | \$ 598 |
| 97114 | \$ 18,047 | \$ 5,688 | \$ 19,002 | \$ 3,645 | \$ 31 | \$ 3,142 |
| 97115 | \$ 6,719 | \$ 1,628 | \$ 7,770 | \$ 132 | | \$ 376 |
| 97116 | \$ 3,417 | \$ 3,852 | \$ 2,063 | \$ 179 | \$ 3,190 | \$ 1,782 |
| 97117 | \$ 1,390 | \$ 273 | \$ 7,146 | \$ 28 | \$ 25 | |
| 97119 | \$ 18,031 | \$ 10,537 | \$ 5,816 | \$ 652 | \$ 717 | \$ 1,055 |
| 97123 | \$ 100,492 | \$ 64,011 | \$ 174,148 | \$ 14,566 | \$ 8,369 | \$ 38,470 |
| 97124 | \$ 119,569 | \$ 87,034 | \$ 176,093 | \$ 47,775 | \$ 3,121 | \$ 18,904 |

| | | | | | | | | |
|-------|------------|------------|------------|-----------|-----------|----|----|--------|
| 97125 | | | | | | | \$ | 250 |
| 97127 | \$ 11,081 | \$ 9,921 | \$ 23,237 | \$ 348 | \$ 1,094 | \$ | \$ | 1,882 |
| 97128 | \$ 5,216 | \$ 6,593 | \$ 1,023 | \$ 1,168 | | \$ | \$ | 879 |
| 97132 | \$ 54,757 | \$ 27,771 | \$ 101,439 | \$ 4,780 | \$ 874 | \$ | \$ | 4,456 |
| 97133 | \$ 5,030 | \$ 3,518 | \$ 6,818 | \$ 757 | \$ 743 | \$ | \$ | 884 |
| 97137 | \$ 3,859 | \$ 4,625 | \$ 5,263 | \$ 2,967 | | \$ | \$ | 276 |
| 97140 | \$ 68,006 | \$ 40,496 | \$ 50,741 | \$ 42,776 | \$ 12,991 | \$ | \$ | 5,031 |
| 97148 | \$ 16,046 | \$ 7,515 | \$ 3,723 | \$ 298 | \$ 414 | \$ | \$ | 1,377 |
| 97201 | \$ 26,689 | \$ 24,157 | \$ 73,941 | \$ 5,094 | \$ 2,376 | \$ | \$ | 13,910 |
| 97202 | \$ 141,361 | \$ 79,115 | \$ 173,130 | \$ 59,788 | \$ 15,031 | \$ | \$ | 10,596 |
| 97203 | \$ 117,062 | \$ 88,124 | \$ 192,615 | \$ 5,529 | \$ 18,155 | \$ | \$ | 4,135 |
| 97204 | \$ 3,403 | \$ 2,261 | \$ 11,297 | \$ 34,790 | \$ 12,885 | \$ | \$ | 4,408 |
| 97205 | \$ 13,116 | \$ 12,756 | \$ 31,714 | \$ 4,020 | \$ 4,325 | \$ | \$ | 17,994 |
| 97206 | \$ 139,125 | \$ 98,234 | \$ 194,329 | \$ 14,489 | \$ 11,482 | \$ | \$ | 12,560 |
| 97209 | \$ 66,191 | \$ 60,086 | \$ 175,870 | \$ 71,530 | \$ 15,571 | \$ | \$ | 5,391 |
| 97210 | \$ 32,084 | \$ 22,233 | \$ 53,537 | \$ 28,601 | \$ 7,034 | \$ | \$ | 8,928 |
| 97211 | | | \$ | 52 | | | | |
| 97212 | | | | \$ | 37 | | | |
| 97213 | \$ 22,649 | \$ 14,932 | \$ 23,824 | \$ 203 | \$ 198 | \$ | \$ | 1,265 |
| 97214 | \$ 89,033 | \$ 66,585 | \$ 137,636 | \$ 43,846 | \$ 33,578 | \$ | \$ | 17,820 |
| 97215 | \$ 44,274 | \$ 30,555 | \$ 49,697 | \$ 6,366 | \$ 5,534 | \$ | \$ | 2,006 |
| 97216 | \$ 35,264 | \$ 21,706 | \$ 54,868 | \$ 1,345 | \$ 7,955 | \$ | \$ | 2,178 |
| 97217 | \$ 99,549 | \$ 65,122 | \$ 139,670 | \$ 24,589 | \$ 14,540 | \$ | \$ | 38,676 |
| 97219 | \$ 70,520 | \$ 64,460 | \$ 121,134 | \$ 4,256 | \$ 1,682 | \$ | \$ | 2,020 |
| 97221 | \$ 20,760 | \$ 11,240 | \$ 42,173 | \$ 4,882 | | \$ | \$ | 4,649 |
| 97222 | \$ 103,844 | \$ 56,343 | \$ 209,570 | \$ 6,459 | \$ 665 | \$ | \$ | 5,193 |
| 97223 | \$ 174,463 | \$ 118,603 | \$ 221,253 | \$ 36,878 | \$ 20,238 | \$ | \$ | 11,639 |
| 97224 | \$ 97,661 | \$ 60,811 | \$ 118,830 | \$ 9,942 | \$ 2,218 | \$ | \$ | 4,302 |
| 97225 | \$ 43,715 | \$ 24,433 | \$ 77,186 | \$ 2,497 | \$ 5,241 | \$ | \$ | 2,490 |
| 97227 | \$ 3,267 | \$ 937 | \$ 1,623 | \$ 329 | | | | |
| 97229 | \$ 74,163 | \$ 58,888 | \$ 143,208 | \$ 9,435 | \$ 432 | \$ | \$ | 3,137 |
| 97230 | \$ 144,565 | \$ 114,294 | \$ 325,023 | \$ 28,204 | \$ 9,670 | \$ | \$ | 7,582 |
| 97231 | \$ 10,449 | \$ 4,204 | \$ 5,890 | \$ 3,469 | \$ 203 | \$ | \$ | 3,018 |
| 97232 | \$ 26,982 | \$ 18,210 | \$ 43,689 | \$ 12,919 | \$ 809 | \$ | \$ | 4,488 |
| 97233 | \$ 219,333 | \$ 172,602 | \$ 516,370 | \$ 15,457 | \$ 5,335 | \$ | \$ | 26,504 |
| 97236 | \$ 197,049 | \$ 172,808 | \$ 318,964 | \$ 15,337 | \$ 10,319 | \$ | \$ | 20,728 |
| 97239 | \$ 36,983 | \$ 19,957 | \$ 67,944 | \$ 2,983 | \$ 1,649 | \$ | \$ | 2,312 |
| 97266 | \$ 148,675 | \$ 125,080 | \$ 265,846 | \$ 27,746 | \$ 9,457 | \$ | \$ | 8,368 |
| 97267 | \$ 72,763 | \$ 50,584 | \$ 113,374 | \$ 2,589 | \$ 2,331 | \$ | \$ | 2,333 |
| 97301 | \$ 210,481 | \$ 183,757 | \$ 356,481 | \$ 31,914 | \$ 15,821 | \$ | \$ | 18,181 |
| 97302 | \$ 110,069 | \$ 75,591 | \$ 170,164 | \$ 12,908 | \$ 9,367 | \$ | \$ | 2,616 |
| 97303 | \$ 63,971 | \$ 33,894 | \$ 89,521 | \$ 1,895 | \$ 448 | \$ | \$ | 2,438 |
| 97304 | \$ 5,696 | \$ 3,375 | \$ 6,096 | \$ 85 | \$ 156 | \$ | \$ | 448 |
| 97305 | \$ 167,671 | \$ 117,631 | \$ 295,009 | \$ 17,238 | \$ 8,046 | \$ | \$ | 17,615 |
| 97306 | \$ 87,867 | \$ 65,926 | \$ 97,772 | \$ 1,937 | \$ 676 | \$ | \$ | 841 |
| 97317 | \$ 86,804 | \$ 64,923 | \$ 130,122 | \$ 64,076 | \$ 3,142 | \$ | \$ | 1,917 |
| 97325 | \$ 1,516 | \$ 810 | \$ 1,705 | \$ | \$ 49 | \$ | \$ | 111 |
| 97338 | \$ 3,910 | \$ 1,497 | \$ | 25 | | | | |
| 97346 | \$ 31 | | | | | | | |
| 97347 | \$ 12,478 | \$ 6,143 | \$ 10,608 | \$ 338 | \$ 239 | | | |
| 97352 | \$ 1,345 | \$ 1,722 | \$ 86 | \$ 533 | \$ 10,423 | | | |
| 97362 | \$ 17,017 | \$ 10,928 | \$ 19,759 | \$ 7,493 | \$ 1,194 | \$ | \$ | 615 |
| 97371 | \$ 236 | | | | | | | |
| 97375 | \$ 8,245 | \$ 5,147 | \$ 9,516 | \$ 968 | \$ 159 | \$ | \$ | 379 |
| 97378 | \$ 60,057 | \$ 25,834 | \$ 50,506 | \$ 19,357 | \$ 3,323 | \$ | \$ | 7,320 |
| 97381 | \$ 70,736 | \$ 37,001 | \$ 42,448 | \$ 12,808 | \$ 3,315 | \$ | \$ | 2,147 |
| 97385 | \$ 753 | \$ 1,750 | \$ 1,401 | \$ 212 | \$ 85 | | | |
| 97392 | \$ 14,994 | \$ 8,723 | \$ 13,244 | \$ 2,587 | \$ 205 | \$ | \$ | 339 |
| 97396 | \$ 15,223 | \$ 5,360 | \$ 17,109 | \$ 1,091 | \$ | \$ | \$ | 167 |

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart j (Average) - Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days*

Averages were made on customers that had a balance on the last Friday of February 2022.

| Zip Code | Residential | | | Small Commercial | | |
|----------|-------------|------------|----------|------------------|------------|----------|
| | 31-60 Days | 61-90 Days | 91+ Days | 31-60 Days | 61-90 Days | 91+ Days |
| 97002 | \$ 238 | \$ 378 | \$ 781 | \$ 269 | \$ 533 | \$ 140 |
| 97003 | \$ 143 | \$ 272 | \$ 547 | \$ 96 | \$ 286 | \$ 307 |
| 97004 | \$ 213 | \$ 541 | \$ 667 | \$ 373 | \$ 248 | \$ 145 |
| 97005 | \$ 127 | \$ 236 | \$ 540 | \$ 256 | \$ 334 | \$ 288 |
| 97006 | \$ 132 | \$ 272 | \$ 515 | \$ 277 | \$ 351 | \$ 250 |
| 97007 | \$ 140 | \$ 293 | \$ 539 | \$ 177 | \$ 625 | \$ 299 |
| 97008 | \$ 141 | \$ 299 | \$ 649 | \$ 260 | \$ 215 | \$ 300 |
| 97009 | \$ 206 | \$ 462 | \$ 840 | \$ 1,192 | \$ 1,156 | \$ 400 |
| 97011 | \$ 114 | \$ 216 | \$ 1,839 | \$ 27 | \$ - | \$ - |
| 97013 | \$ 229 | \$ 560 | \$ 1,040 | \$ 727 | \$ 2,275 | \$ 222 |
| 97015 | \$ 150 | \$ 299 | \$ 577 | \$ 303 | \$ 769 | \$ 542 |
| 97017 | \$ 303 | \$ 470 | \$ 1,216 | \$ 271 | \$ 120 | \$ 1,276 |
| 97019 | \$ 235 | \$ 676 | \$ 472 | \$ 1,332 | \$ - | \$ 1,563 |
| 97020 | \$ 155 | \$ 539 | \$ 474 | \$ 145 | \$ - | \$ - |
| 97022 | \$ 225 | \$ 276 | \$ 700 | \$ 82 | \$ 30 | \$ 212 |
| 97023 | \$ 203 | \$ 332 | \$ 681 | \$ 318 | \$ 473 | \$ 1,185 |
| 97024 | \$ 154 | \$ 308 | \$ 763 | \$ 251 | \$ 120 | \$ 694 |
| 97026 | \$ 198 | \$ 308 | \$ 551 | \$ 547 | \$ 263 | \$ 78 |
| 97027 | \$ 123 | \$ 273 | \$ 571 | \$ 125 | \$ 356 | \$ 216 |
| 97028 | \$ 76 | \$ 263 | \$ 148 | \$ 222 | \$ - | \$ - |
| 97030 | \$ 148 | \$ 305 | \$ 658 | \$ 235 | \$ 360 | \$ 324 |
| 97032 | \$ 168 | \$ 356 | \$ 672 | \$ 1,214 | \$ 75 | \$ - |
| 97034 | \$ 112 | \$ 244 | \$ 596 | \$ 93 | \$ 487 | \$ 336 |
| 97035 | \$ 126 | \$ 254 | \$ 377 | \$ 340 | \$ 292 | \$ 748 |
| 97038 | \$ 181 | \$ 350 | \$ 777 | \$ 290 | \$ 163 | \$ 620 |
| 97041 | \$ - | \$ - | \$ - | \$ - | \$ 46 | \$ - |
| 97042 | \$ 257 | \$ 478 | \$ 682 | \$ 54 | \$ 192 | \$ 191 |
| 97045 | \$ 162 | \$ 336 | \$ 632 | \$ 206 | \$ 431 | \$ 251 |
| 97049 | \$ 123 | \$ 172 | \$ 463 | \$ 82 | \$ - | \$ 315 |
| 97055 | \$ 173 | \$ 342 | \$ 787 | \$ 851 | \$ 610 | \$ 259 |
| 97056 | \$ - | \$ - | \$ 1,155 | \$ - | \$ - | \$ - |
| 97060 | \$ 137 | \$ 312 | \$ 634 | \$ 148 | \$ 392 | \$ 427 |
| 97062 | \$ 132 | \$ 289 | \$ 512 | \$ 374 | \$ 240 | \$ 480 |
| 97067 | \$ 170 | \$ 338 | \$ 1,126 | \$ 40 | \$ 815 | \$ 404 |
| 97068 | \$ 122 | \$ 299 | \$ 659 | \$ 153 | \$ 285 | \$ 5,195 |
| 97070 | \$ 120 | \$ 246 | \$ 563 | \$ 125 | \$ 151 | \$ 301 |
| 97071 | \$ 120 | \$ 278 | \$ 508 | \$ 172 | \$ 1,228 | \$ 188 |
| 97078 | \$ 137 | \$ 279 | \$ 517 | \$ 236 | \$ 4,399 | \$ 276 |
| 97080 | \$ 157 | \$ 303 | \$ 680 | \$ 487 | \$ 207 | \$ 282 |
| 97086 | \$ 159 | \$ 284 | \$ 663 | \$ 404 | \$ 487 | \$ 321 |
| 97089 | \$ 212 | \$ 452 | \$ 648 | \$ 189 | \$ 622 | \$ 1,307 |
| 97101 | \$ 149 | \$ 347 | \$ 791 | \$ 132 | \$ 949 | \$ 217 |
| 97106 | \$ 139 | \$ 387 | \$ 959 | \$ 68 | \$ 216 | \$ 408 |
| 97109 | \$ 42 | \$ 74 | \$ - | \$ - | \$ - | \$ - |
| 97111 | \$ 177 | \$ 440 | \$ 1,610 | \$ 242 | \$ 212 | \$ 474 |
| 97113 | \$ 136 | \$ 226 | \$ 617 | \$ 88 | \$ 471 | \$ 120 |
| 97114 | \$ 220 | \$ 438 | \$ 905 | \$ 304 | \$ 31 | \$ 349 |
| 97115 | \$ 132 | \$ 326 | \$ 432 | \$ 22 | \$ - | \$ 125 |
| 97116 | \$ 163 | \$ 963 | \$ 1,031 | \$ 36 | \$ 1,595 | \$ 255 |
| 97117 | \$ 139 | \$ 273 | \$ 3,573 | \$ 28 | \$ 25 | \$ - |
| 97119 | \$ 244 | \$ 439 | \$ 646 | \$ 59 | \$ 358 | \$ 211 |

| | | | | | | | | | | | | |
|-------|----|-----|----|-----|----|-------|----|-------|----|-------|----|-------|
| 97123 | \$ | 129 | \$ | 267 | \$ | 629 | \$ | 158 | \$ | 349 | \$ | 986 |
| 97124 | \$ | 133 | \$ | 280 | \$ | 620 | \$ | 427 | \$ | 120 | \$ | 995 |
| 97125 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - | \$ | 250 |
| 97127 | \$ | 150 | \$ | 367 | \$ | 1,162 | \$ | 87 | \$ | 547 | \$ | 470 |
| 97128 | \$ | 227 | \$ | 549 | \$ | 341 | \$ | 130 | \$ | - | \$ | 293 |
| 97132 | \$ | 157 | \$ | 220 | \$ | 580 | \$ | 141 | \$ | 73 | \$ | 343 |
| 97133 | \$ | 132 | \$ | 251 | \$ | 568 | \$ | 69 | \$ | 186 | \$ | 295 |
| 97137 | \$ | 193 | \$ | 578 | \$ | 877 | \$ | 593 | \$ | - | \$ | 276 |
| 97140 | \$ | 166 | \$ | 287 | \$ | 577 | \$ | 419 | \$ | 276 | \$ | 503 |
| 97148 | \$ | 239 | \$ | 442 | \$ | 621 | \$ | 99 | \$ | 83 | \$ | 688 |
| 97201 | \$ | 83 | \$ | 167 | \$ | 297 | \$ | 300 | \$ | 238 | \$ | 1,987 |
| 97202 | \$ | 131 | \$ | 234 | \$ | 422 | \$ | 436 | \$ | 578 | \$ | 272 |
| 97203 | \$ | 128 | \$ | 251 | \$ | 552 | \$ | 132 | \$ | 698 | \$ | 345 |
| 97204 | \$ | 67 | \$ | 133 | \$ | 297 | \$ | 1,160 | \$ | 1,074 | \$ | 882 |
| 97205 | \$ | 77 | \$ | 154 | \$ | 240 | \$ | 502 | \$ | 481 | \$ | 8,997 |
| 97206 | \$ | 146 | \$ | 206 | \$ | 446 | \$ | 246 | \$ | 425 | \$ | 698 |
| 97209 | \$ | 73 | \$ | 150 | \$ | 295 | \$ | 1,052 | \$ | 779 | \$ | 449 |
| 97210 | \$ | 82 | \$ | 163 | \$ | 256 | \$ | 502 | \$ | 879 | \$ | 1,786 |
| 97211 | \$ | - | \$ | - | \$ | - | \$ | 52 | \$ | - | \$ | - |
| 97212 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | 37 | \$ | - |
| 97213 | \$ | 116 | \$ | 207 | \$ | 340 | \$ | 51 | \$ | 198 | \$ | 316 |
| 97214 | \$ | 95 | \$ | 168 | \$ | 294 | \$ | 290 | \$ | 611 | \$ | 660 |
| 97215 | \$ | 128 | \$ | 259 | \$ | 425 | \$ | 354 | \$ | 922 | \$ | 502 |
| 97216 | \$ | 136 | \$ | 282 | \$ | 661 | \$ | 103 | \$ | 3,978 | \$ | 311 |
| 97217 | \$ | 129 | \$ | 221 | \$ | 373 | \$ | 362 | \$ | 692 | \$ | 1,488 |
| 97219 | \$ | 126 | \$ | 279 | \$ | 612 | \$ | 109 | \$ | 129 | \$ | 202 |
| 97221 | \$ | 112 | \$ | 197 | \$ | 611 | \$ | 976 | \$ | - | \$ | 1,162 |
| 97222 | \$ | 135 | \$ | 255 | \$ | 562 | \$ | 185 | \$ | 133 | \$ | 273 |
| 97223 | \$ | 131 | \$ | 283 | \$ | 556 | \$ | 279 | \$ | 1,190 | \$ | 506 |
| 97224 | \$ | 133 | \$ | 264 | \$ | 566 | \$ | 178 | \$ | 370 | \$ | 307 |
| 97225 | \$ | 115 | \$ | 218 | \$ | 515 | \$ | 71 | \$ | 582 | \$ | 226 |
| 97227 | \$ | 148 | \$ | 234 | \$ | 232 | \$ | 82 | \$ | - | \$ | - |
| 97229 | \$ | 111 | \$ | 235 | \$ | 487 | \$ | 104 | \$ | 108 | \$ | 224 |
| 97230 | \$ | 143 | \$ | 285 | \$ | 686 | \$ | 462 | \$ | 420 | \$ | 446 |
| 97231 | \$ | 174 | \$ | 247 | \$ | 421 | \$ | 289 | \$ | 101 | \$ | 431 |
| 97232 | \$ | 94 | \$ | 150 | \$ | 273 | \$ | 391 | \$ | 135 | \$ | 748 |
| 97233 | \$ | 145 | \$ | 282 | \$ | 671 | \$ | 234 | \$ | 243 | \$ | 631 |
| 97236 | \$ | 164 | \$ | 351 | \$ | 669 | \$ | 326 | \$ | 573 | \$ | 987 |
| 97239 | \$ | 96 | \$ | 149 | \$ | 369 | \$ | 186 | \$ | 206 | \$ | 330 |
| 97266 | \$ | 139 | \$ | 292 | \$ | 634 | \$ | 250 | \$ | 378 | \$ | 398 |
| 97267 | \$ | 141 | \$ | 240 | \$ | 558 | \$ | 123 | \$ | 194 | \$ | 292 |
| 97301 | \$ | 145 | \$ | 255 | \$ | 517 | \$ | 351 | \$ | 510 | \$ | 627 |
| 97302 | \$ | 128 | \$ | 274 | \$ | 581 | \$ | 154 | \$ | 390 | \$ | 218 |
| 97303 | \$ | 132 | \$ | 251 | \$ | 549 | \$ | 126 | \$ | 149 | \$ | 305 |
| 97304 | \$ | 150 | \$ | 375 | \$ | 1,219 | \$ | 28 | \$ | 52 | \$ | 149 |
| 97305 | \$ | 141 | \$ | 293 | \$ | 578 | \$ | 292 | \$ | 473 | \$ | 734 |
| 97306 | \$ | 135 | \$ | 342 | \$ | 579 | \$ | 121 | \$ | 338 | \$ | 421 |
| 97317 | \$ | 149 | \$ | 331 | \$ | 654 | \$ | 1,232 | \$ | 157 | \$ | 213 |
| 97325 | \$ | 217 | \$ | 405 | \$ | 853 | \$ | - | \$ | 49 | \$ | 111 |
| 97338 | \$ | 977 | \$ | 748 | \$ | - | \$ | 12 | \$ | - | \$ | - |
| 97346 | \$ | 31 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - |
| 97347 | \$ | 231 | \$ | 473 | \$ | 816 | \$ | 48 | \$ | 119 | \$ | - |
| 97352 | \$ | 192 | \$ | 861 | \$ | 86 | \$ | 133 | \$ | 5,212 | \$ | - |
| 97362 | \$ | 149 | \$ | 364 | \$ | 706 | \$ | 535 | \$ | 398 | \$ | 154 |
| 97371 | \$ | 236 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - |
| 97375 | \$ | 196 | \$ | 468 | \$ | 1,189 | \$ | 194 | \$ | 159 | \$ | 126 |
| 97378 | \$ | 214 | \$ | 461 | \$ | 918 | \$ | 403 | \$ | 415 | \$ | 610 |
| 97381 | \$ | 177 | \$ | 330 | \$ | 531 | \$ | 225 | \$ | 184 | \$ | 179 |

| | | | | | | | | | | | | |
|-------|----|-----|----|-----|----|-------|----|-----|----|-----|----|-----|
| 97385 | \$ | 126 | \$ | 583 | \$ | 1,401 | \$ | 106 | \$ | 85 | \$ | - |
| 97392 | \$ | 161 | \$ | 396 | \$ | 883 | \$ | 199 | \$ | 205 | \$ | 170 |
| 97396 | \$ | 224 | \$ | 447 | \$ | 552 | \$ | 273 | \$ | - | \$ | 83 |

*Customers are placed in their age bucket by their oldest outstanding balance. This is done to ensure that the customer is represented in only one age bucket. Because of this, their total outstanding balance is also represented in only one age bucket, the age bucket of their oldest outstanding balance.

Attachment A subpart k - Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Counts were made on customers that received a notice at any point between February 1, 2022 and February 28, 2022.

| Zip Code | Disconnect Notice Small Commercial | | Disconnect Notice Residential | | |
|----------|---------------------------------------|--------------|----------------------------------|--------------|-------------------|
| | 15-Day Notice | 5-Day Notice | 15-Day Notice | 5-Day Notice | Friendly Reminder |
| 97002 | 24 | 9 | 371 | 311 | 29 |
| 97003 | 39 | 14 | 2215 | 2107 | 134 |
| 97004 | 13 | 14 | 266 | 226 | 28 |
| 97005 | 120 | 49 | 2623 | 1841 | 187 |
| 97006 | 56 | 29 | 3065 | 2711 | 217 |
| 97007 | 18 | 9 | 2083 | 1816 | 160 |
| 97008 | 25 | 1 | 2039 | 1088 | 157 |
| 97009 | 66 | 49 | 668 | 516 | 38 |
| 97011 | 2 | 4 | 92 | 79 | 4 |
| 97013 | 33 | 24 | 355 | 283 | 25 |
| 97015 | 67 | 10 | 1718 | 846 | 115 |
| 97017 | 10 | 10 | 229 | 215 | 13 |
| 97019 | 13 | 15 | 133 | 196 | 11 |
| 97020 | 1 | | 76 | 43 | 6 |
| 97022 | 25 | 13 | 354 | 309 | 14 |
| 97023 | 54 | 39 | 951 | 862 | 63 |
| 97024 | 5 | 17 | 1065 | 1264 | 97 |
| 97026 | 11 | 12 | 322 | 273 | 13 |
| 97027 | 14 | 7 | 774 | 890 | 50 |
| 97028 | 7 | 5 | 35 | 23 | 7 |
| 97030 | 89 | 78 | 4011 | 3902 | 234 |
| 97032 | 15 | 14 | 420 | 360 | 19 |
| 97034 | 14 | 4 | 568 | 452 | 67 |
| 97035 | 38 | 30 | 1102 | 1100 | 144 |
| 97038 | 51 | 20 | 1388 | 769 | 84 |
| 97042 | 11 | 3 | 235 | 190 | 12 |
| 97045 | 109 | 87 | 3762 | 3514 | 246 |
| 97049 | 8 | 7 | 250 | 196 | 13 |
| 97055 | 58 | 50 | 1269 | 1285 | 92 |
| 97056 | 1 | | 5 | 2 | |
| 97060 | 27 | 33 | 1151 | 1599 | 60 |
| 97062 | 95 | 37 | 1754 | 1737 | 138 |
| 97067 | 10 | 13 | 196 | 170 | 20 |
| 97068 | 25 | 21 | 940 | 956 | 76 |
| 97070 | 62 | 16 | 1585 | 1617 | 126 |
| 97071 | 69 | 67 | 1891 | 1769 | 105 |
| 97078 | 21 | 18 | 1810 | 1584 | 119 |
| 97080 | 25 | 19 | 3167 | 2802 | 186 |
| 97086 | 22 | 2 | 1892 | 976 | 155 |
| 97089 | 27 | 8 | 693 | 309 | 49 |
| 97101 | 10 | 8 | 304 | 246 | 16 |
| 97106 | 13 | 12 | 234 | 216 | 8 |
| 97109 | | | 6 | 4 | 1 |

| | | | | | |
|-------|-----|----|------|------|-----|
| 97111 | 11 | 14 | 228 | 262 | 16 |
| 97113 | 20 | 13 | 824 | 827 | 48 |
| 97114 | 28 | 11 | 380 | 320 | 22 |
| 97115 | 11 | 4 | 147 | 184 | 10 |
| 97116 | 9 | 10 | 107 | 92 | 5 |
| 97117 | 2 | 2 | 35 | 23 | 1 |
| 97119 | 8 | 6 | 301 | 288 | 18 |
| 97123 | 80 | 95 | 2327 | 2850 | 110 |
| 97124 | 124 | 73 | 2904 | 2946 | 237 |
| 97125 | 1 | 1 | | | |
| 97127 | 2 | 6 | 249 | 286 | 8 |
| 97128 | 7 | 5 | 87 | 92 | 2 |
| 97132 | 59 | 39 | 1571 | 1658 | 136 |
| 97133 | 23 | 7 | 213 | 181 | 18 |
| 97137 | 9 | 5 | 87 | 77 | 3 |
| 97140 | 71 | 31 | 1033 | 594 | 76 |
| 97148 | 13 | 4 | 269 | 233 | 24 |
| 97201 | 29 | 23 | 853 | 873 | 113 |
| 97202 | 110 | 28 | 2384 | 1404 | 296 |
| 97203 | 55 | 42 | 2548 | 2414 | 177 |
| 97204 | 49 | 42 | 83 | 79 | 8 |
| 97205 | 28 | 16 | 448 | 418 | 79 |
| 97206 | 87 | 43 | 3308 | 2547 | 273 |
| 97208 | 8 | | | | |
| 97209 | 124 | 88 | 1837 | 2037 | 252 |
| 97210 | 84 | 51 | 737 | 729 | 137 |
| 97213 | 4 | 1 | 465 | 416 | 47 |
| 97214 | 132 | 45 | 1928 | 1668 | 215 |
| 97215 | 13 | 10 | 765 | 632 | 84 |
| 97216 | 22 | 13 | 869 | 838 | 60 |
| 97217 | 81 | 56 | 2021 | 1900 | 207 |
| 97219 | 27 | 46 | 1845 | 2056 | 153 |
| 97221 | 15 | 6 | 579 | 557 | 59 |
| 97222 | 60 | 39 | 2655 | 2930 | 205 |
| 97223 | 86 | 34 | 3234 | 2003 | 230 |
| 97224 | 59 | 24 | 1868 | 1431 | 167 |
| 97225 | 37 | 23 | 1118 | 1151 | 133 |
| 97227 | 2 | 1 | 30 | 26 | 7 |
| 97229 | 44 | 23 | 2284 | 2396 | 246 |
| 97230 | 117 | 89 | 3739 | 3859 | 237 |
| 97231 | 17 | 14 | 203 | 176 | 31 |
| 97232 | 57 | 23 | 573 | 599 | 82 |
| 97233 | 73 | 67 | 5165 | 5097 | 307 |
| 97236 | 66 | 48 | 4190 | 3846 | 210 |
| 97239 | 21 | 15 | 983 | 981 | 112 |
| 97266 | 93 | 55 | 3501 | 2832 | 169 |
| 97267 | 55 | 39 | 2033 | 1671 | 141 |
| 97301 | 119 | 72 | 5111 | 4392 | 323 |
| 97302 | 105 | 57 | 2701 | 2749 | 176 |
| 97303 | 27 | 11 | 1712 | 1740 | 116 |
| 97304 | 2 | 1 | 165 | 162 | 14 |
| 97305 | 74 | 45 | 3434 | 3075 | 216 |
| 97306 | 18 | 7 | 2028 | 1937 | 131 |

| | | | | | |
|-------|----|----|------|------|-----|
| 97317 | 31 | 13 | 1693 | 1521 | 113 |
| 97325 | | | 23 | 20 | |
| 97338 | 2 | 2 | 29 | 30 | 2 |
| 97347 | 4 | 2 | 226 | 196 | 14 |
| 97352 | 4 | 5 | 24 | 17 | |
| 97362 | 9 | | 269 | 71 | 21 |
| 97371 | | 1 | 7 | 7 | |
| 97375 | 1 | | 105 | 79 | 5 |
| 97378 | 30 | 14 | 624 | 340 | 51 |
| 97381 | 24 | 5 | 913 | 418 | 64 |
| 97385 | 3 | | 28 | 25 | 1 |
| 97392 | 14 | 6 | 242 | 204 | 18 |
| 97396 | 2 | 5 | 247 | 290 | 23 |

Attachment A subpart I - Total number of service disconnections for non-payment

Counts were made on customers that were disconnected at any point during February 2022.

| Zip Code | Non-Residential | Residential |
|----------|-----------------|-------------|
| 97002 | 0 | 2 |
| 97003 | 1 | 12 |
| 97004 | 1 | 2 |
| 97005 | 0 | 16 |
| 97006 | 0 | 25 |
| 97007 | 0 | 13 |
| 97008 | 1 | 20 |
| 97009 | 2 | 4 |
| 97011 | 0 | 1 |
| 97013 | 1 | 0 |
| 97015 | 0 | 37 |
| 97017 | 1 | 1 |
| 97020 | 0 | 1 |
| 97022 | 0 | 3 |
| 97023 | 1 | 5 |
| 97024 | 0 | 2 |
| 97026 | 0 | 1 |
| 97027 | 0 | 3 |
| 97028 | 0 | 2 |
| 97030 | 1 | 64 |
| 97032 | 0 | 4 |
| 97034 | 0 | 1 |
| 97035 | 0 | 4 |
| 97038 | 0 | 17 |
| 97042 | 0 | 1 |
| 97045 | 2 | 20 |
| 97049 | 0 | 1 |
| 97055 | 0 | 6 |
| 97060 | 0 | 8 |
| 97062 | 0 | 14 |
| 97067 | 0 | 4 |
| 97068 | 1 | 5 |
| 97070 | 0 | 6 |
| 97071 | 3 | 8 |
| 97078 | 1 | 9 |
| 97080 | 0 | 23 |
| 97086 | 1 | 38 |
| 97089 | 3 | 7 |
| 97101 | 1 | 3 |
| 97111 | 0 | 1 |
| 97113 | 1 | 2 |

| | | | |
|-------|---|----|---|
| 97115 | 0 | 3 | |
| 97117 | 0 | 1 | |
| 97119 | 0 | 2 | |
| 97123 | 3 | 14 | |
| 97124 | 2 | 13 | |
| 97127 | 0 | 1 | |
| 97132 | 2 | 10 | |
| 97133 | 0 | 1 | |
| 97140 | 1 | 4 | |
| 97201 | 0 | 2 | |
| 97202 | 0 | 39 | |
| 97203 | 0 | 33 | |
| 97204 | 0 | 4 | |
| 97205 | 0 | 1 | |
| 97206 | 2 | 44 | |
| 97209 | 0 | 43 | |
| 97210 | 1 | 7 | |
| 97213 | 1 | 0 | |
| 97214 | 1 | 8 | |
| 97215 | 0 | 9 | |
| 97216 | 0 | 3 | |
| 97217 | 2 | 32 | |
| 97219 | 0 | 10 | |
| 97221 | 0 | 3 | |
| 97222 | 0 | 14 | |
| 97223 | 2 | 43 | |
| 97224 | 0 | 17 | |
| 97225 | 2 | 5 | |
| 97227 | 0 | 1 | |
| 97229 | 1 | 10 | |
| 97230 | 1 | 26 | |
| 97231 | 0 | 1 | |
| 97232 | 0 | 3 | |
| 97233 | 4 | 52 | |
| 97236 | 0 | 45 | |
| 97239 | 0 | 6 | |
| 97266 | 3 | 46 | |
| 97267 | 0 | 14 | |
| 97301 | 0 | 58 | |
| 97302 | 1 | 19 | |
| 97303 | 0 | 8 | |
| 97305 | 1 | 33 | |
| 97306 | 0 | 15 | |
| 97317 | 0 | 5 | |
| 97325 | 1 | 0 | |
| 97347 | 0 | | 3 |
| 97362 | 0 | | 4 |

| | | |
|-------|---|---|
| 97378 | 2 | 4 |
| 97381 | 0 | 8 |
| 97392 | 0 | 3 |
| 97396 | 0 | 3 |

Attachment A subpart m - Total number of service reconnections, segmented by 24-hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Counts were made on customers that were reconnected at any point during February 2022.

| Zip Code | Non-Residential | | | | Residential | | | |
|----------|-----------------|---------|---------|---------|-------------|---------|---------|---------|
| | 24-hour | 48-hour | <7 days | >7 days | 24-hour | 48-hour | <7 days | >7 days |
| 97002 | | | | | 1 | | 1 | |
| 97003 | 1 | | | | 11 | 1 | | |
| 97004 | 1 | | | | 2 | | | |
| 97005 | | | | | 8 | 3 | 3 | 1 |
| 97006 | | | | | 18 | 3 | 1 | |
| 97007 | | | | | 10 | | | |
| 97008 | | | | | 18 | | 1 | |
| 97009 | | 2 | | | 2 | | | |
| 97011 | | | | | | | 1 | |
| 97013 | 1 | | | | | | | |
| 97015 | | | | | 27 | 4 | 1 | |
| 97017 | | | | | | 1 | | |
| 97020 | | | | | 1 | | | |
| 97022 | | | | | 3 | | | |
| 97023 | | | | | 5 | | | |
| 97024 | | | | | 2 | | | |
| 97026 | | | | | 1 | | | |
| 97027 | | | | | 2 | 1 | | |
| 97028 | | | | | 1 | | 1 | |
| 97030 | | | | | 37 | 8 | 9 | 2 |
| 97032 | | | | | 2 | | | |
| 97034 | | | | | 1 | | | |
| 97035 | | | | | 1 | 1 | 1 | |
| 97038 | | | | | 8 | 1 | 3 | 1 |
| 97042 | | | | | 1 | | | |
| 97045 | 1 | | 1 | | 14 | 1 | 4 | |
| 97055 | | | | | 3 | 3 | | |
| 97060 | | | | | 3 | 1 | 2 | |
| 97062 | | | | | 10 | 3 | | |
| 97067 | | | | | 1 | 2 | | 1 |
| 97068 | | | 1 | | 5 | | | |
| 97070 | | | | | 3 | 2 | | |
| 97071 | 1 | 1 | 1 | | 3 | 1 | 1 | 1 |
| 97078 | | 1 | | | 5 | 4 | | |
| 97080 | | | | | 14 | 4 | 2 | 1 |
| 97086 | | | | | 31 | 1 | 4 | |
| 97089 | 2 | | | | 2 | 3 | 2 | |
| 97101 | | | | | | 1 | | |
| 97113 | | 1 | | | 1 | | 1 | |
| 97115 | | | | | 1 | 1 | | 1 |
| 97117 | | | | | | 1 | | |
| 97119 | | | | | 2 | | | |
| 97123 | 1 | 1 | | | 9 | 2 | 1 | |

| | | | | | | |
|-------|---|---|----|----|---|---|
| 97124 | 1 | | 10 | | 2 | |
| 97127 | | | | | 1 | |
| 97132 | 1 | 1 | 6 | 1 | 2 | 1 |
| 97133 | | | 1 | | | |
| 97140 | | | 4 | | | |
| 97201 | | | 1 | 1 | | |
| 97202 | | | 20 | 6 | 4 | 1 |
| 97203 | | | 20 | 8 | 2 | 1 |
| 97204 | | | 2 | | 1 | |
| 97206 | | 1 | 29 | 4 | 6 | |
| 97209 | | | 26 | 5 | 2 | 1 |
| 97210 | | | 3 | 2 | | 1 |
| 97214 | 1 | | 3 | 1 | 1 | 1 |
| 97215 | | | 5 | 1 | | |
| 97216 | | | 1 | | | |
| 97217 | | 1 | 22 | 2 | 2 | 2 |
| 97219 | | | 3 | 1 | 4 | |
| 97221 | | | 1 | | | 1 |
| 97222 | | | 11 | 1 | 1 | |
| 97223 | | | 24 | 12 | 3 | 1 |
| 97224 | | | 13 | 2 | 1 | |
| 97225 | 1 | 1 | 5 | | | |
| 97227 | | | 1 | | | |
| 97229 | 1 | | 7 | | 1 | |
| 97230 | | | 18 | 2 | 3 | 1 |
| 97231 | | | 1 | | | |
| 97232 | | | 2 | | | |
| 97233 | 3 | 1 | 36 | 2 | 7 | |
| 97236 | | | 30 | 4 | 3 | |
| 97239 | | | 2 | | | |
| 97266 | 1 | 1 | 32 | 4 | | 2 |
| 97267 | | | 10 | 1 | 3 | |
| 97301 | | | 29 | 6 | 9 | |
| 97302 | | | 14 | 1 | 2 | |
| 97303 | | | 6 | | | |
| 97305 | 1 | | 16 | 4 | 5 | |
| 97306 | | | 7 | 4 | 3 | |
| 97317 | | | 5 | | | |
| 97347 | | | 3 | | | |
| 97362 | | | 3 | | | |
| 97378 | | | 2 | | | 1 |
| 97381 | | | 6 | 2 | | |
| 97392 | | | 3 | | | |
| 97396 | | | 2 | | | |

AMP activity for February 2022**1. Number of customers enrolled and/or participating:**

| Program: | February | Total |
|------------------------------------|-----------------|---------------|
| • 50/50 | 0 | 9,815 |
| • Three-Month Payment Match | 2 | 7,993 |
| • Extended Match | 2,660 | 14,368 |
| • Customer Assistance | 2 | 16,114 |
| • Reconnect Assistance | 631 | 2,557 |
| Total number of recipients: | 3,295 | 50,847 |

The 50/50, Three-Month Payment Match, and Customer Assistance Programs have all ended. However, we continue to come across minor corrections and adjustments which is why there continues to be minimal data for these programs.

2. Funds expended by program and total:

| Program: | February | Total |
|------------------------------|------------------|---------------------|
| • 50/50 | \$0 | \$3,541,201 |
| • Three-Month Payment Match | \$488 | \$1,944,619 |
| • Extended Match | \$499,144 | \$8,342,832 |
| • Customer Assistance | \$800 | \$6,251,237 |
| • Reconnect Assistance | \$285,060 | \$1,227,397 |
| Total funds expended: | \$785,492 | \$21,307,286 |

3. Total funds unallocated:

PGE beginning tranche: \$17,557,000

PGE second tranche: \$6,000,000

| | |
|---------------------------------|-----------|
| Total funds unallocated: | \$394,572 |
|---------------------------------|-----------|

| | Total |
|-------------------------------|---------------------|
| Total funds spent: | \$21,307,286 |
| Total funds reserved: | \$1,855,142 |
| Total funds allocated: | \$23,162,428 |

When calculating available funds, PGE considered the amount of funds already provided to customers and the amount set aside for each customer enrolled in the Extended Match Program. When a customer enrolls in the Extended Match, PGE allocates \$1,000 based on the max amount of funding a customer can receive on each program. If the customer gets caught up sooner and doesn't need the full allotment, those funds are then added back into total funds available which is why the unallocated funds appear as a negative number.

4. Average customer payments per option:

| Program: | February | Total |
|-----------------|-----------------|--------------|
|-----------------|-----------------|--------------|

| | | |
|-----------------------------|-------|-------|
| • 50/50 | N/A | \$338 |
| • Three-Month Payment Match | \$244 | \$132 |
| • Extended Match | \$156 | \$169 |
| • Customer Assistance | \$500 | \$373 |
| • Reconnect Assistance | \$445 | \$474 |

This shows the average customer payment per option, as well as the average PGE match for the matching programs. The Customer Assistance and Reconnect Assistance does not require a customer payment, so the amount shown is the average amount of the assistance applied by PGE.

| Month | Disconnect Count | Customer Count | Percent Disconnected |
|--------------|-------------------------|-----------------------|-----------------------------|
| 201806 | 0 | 103,396 | 0.00% |
| 201807 | 0 | 103,383 | 0.00% |
| 201808 | 0 | 103,699 | 0.00% |
| 201809 | 0 | 103,797 | 0.00% |
| 201810 | 0 | 103,764 | 0.00% |
| 201811 | 1 | 103,759 | 0.00% |
| 201812 | 0 | 103,844 | 0.00% |
| 201901 | 1 | 103,870 | 0.00% |
| 201902 | 167 | 103,924 | 0.16% |
| 201903 | 157 | 103,731 | 0.15% |
| 201904 | 109 | 103,625 | 0.11% |
| 201905 | 93 | 103,652 | 0.09% |
| 201906 | 51 | 103,676 | 0.05% |
| 201907 | 57 | 103,961 | 0.05% |
| 201908 | 37 | 103,999 | 0.04% |
| 201909 | 45 | 103,986 | 0.04% |
| 201910 | 50 | 104,134 | 0.05% |
| 201911 | 54 | 104,263 | 0.05% |
| 201912 | 40 | 104,145 | 0.04% |
| 202001 | 68 | 104,306 | 0.07% |
| 202002 | 48 | 104,429 | 0.05% |
| 202003 | 28 | 104,516 | 0.03% |
| 202004 | 0 | 104,549 | 0.00% |
| 202005 | 0 | 104,603 | 0.00% |
| 202006 | 0 | 104,617 | 0.00% |
| 202007 | 0 | 104,643 | 0.00% |
| 202008 | 0 | 104,674 | 0.00% |
| 202009 | 0 | 104,747 | 0.00% |
| 202010 | 1 | 104,928 | 0.00% |
| 202011 | 0 | 105,021 | 0.00% |
| 202012 | 7 | 105,154 | 0.01% |
| 202101 | 3 | 105,242 | 0.00% |
| 202102 | 2 | 105,272 | 0.00% |
| 202103 | 28 | 105,307 | 0.03% |
| 202104 | 64 | 105,413 | 0.06% |
| 202105 | 45 | 105,419 | 0.04% |
| 202106 | 69 | 105,457 | 0.07% |
| 202107 | 46 | 105,579 | 0.04% |
| 202108 | 46 | 105,689 | 0.04% |
| 202109 | 56 | 105,821 | 0.05% |
| 202110 | 31 | 105,856 | 0.03% |
| 202111 | 41 | 105,918 | 0.04% |
| 202112 | 28 | 105,871 | 0.03% |
| 202201 | 50 | 105,975 | 0.05% |

| | | | |
|--------|----|---------|-------|
| 202202 | 55 | 106,034 | 0.05% |
|--------|----|---------|-------|