



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Comapny

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: 187

Report is required by: OAR
 Statute
 Order 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM2114

List Key Words for this report. We use these to improve search results.

Monthly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@puc.oregon.gov

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



CONNIE ASCHENBRENNER
Rate Design Senior Manager
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December 20, 2023

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 187 – Idaho Power Company’s Monthly Credit and Collections Data for November 2023

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114, Idaho Power Company (“Idaho Power” or “Company”) transmits for electronic filing its Monthly Credit and Collections Data for November 2023.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg
Enclosure

**Idaho Power Company
COVID-19 Monthly Report
November 2023**

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97720	-	-	-	-	2	2
97814	-	-	-	4	2	6
97819	-	15	-	21	6	42
97834	-	34	30	649	103	816
97837	-	30	1	63	17	111
97840	-	-	2	116	16	134
97844	-	1	-	-	-	1
97870	-	21	17	426	69	533
97884	-	23	8	160	49	240
97901	-	114	19	352	71	556
97902	-	1	1	30	6	38
97903	-	44	1	76	27	148
97904	-	21	3	110	48	182
97905	1	20	6	89	46	162
97906	-	56	7	136	43	242
97907	-	17	36	371	119	543
97908	-	56	2	59	39	156
97909	-	88	-	47	23	158
97910	-	72	18	358	88	536
97911	-	1	7	90	28	126
97913	-	449	150	2,179	352	3,130
97914	4	653	514	6,791	1,094	9,056
97917	-	1	-	1	1	3
97918	1	544	113	1,904	423	2,985
97920	-	27	2	33	9	71
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	6	2,288	937	14,065	2,683	19,979

Customer count is the count of active contracts (service agreements).

**Idaho Power Company
COVID-19 Monthly Report
November 2023**

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Residential		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.30	1	\$ 0.30
97819	-	\$ -	3	\$ 33.62	-	\$ -	-	\$ -	-	\$ -	3	\$ 33.62
97834	-	\$ -	5	\$ 12.89	6	\$ 45.13	3	\$ 40.10	20	\$ 17.67	34	\$ 115.79
97837	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97840	-	\$ -	-	\$ -	-	\$ -	-	\$ -	3	\$ 5.17	3	\$ 5.17
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	1	\$ 0.03	7	\$ 18.22	2	\$ 11.19	12	\$ 7.03	22	\$ 36.47
97884	-	\$ -	6	\$ 25.53	5	\$ 19.28	2	\$ 2.02	12	\$ 3.35	25	\$ 50.18
97901	-	\$ -	2	\$ 4.69	6	\$ 60.55	2	\$ 2.80	14	\$ 7.85	24	\$ 75.89
97902	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97903	-	\$ -	2	\$ 0.87	-	\$ -	2	\$ 4.72	5	\$ 5.22	9	\$ 10.81
97904	-	\$ -	2	\$ 2.90	-	\$ -	-	\$ -	2	\$ 0.83	4	\$ 3.73
97905	-	\$ -	2	\$ 1.13	-	\$ -	-	\$ -	5	\$ 1.65	7	\$ 2.78
97906	-	\$ -	2	\$ 7.20	-	\$ -	1	\$ 0.08	5	\$ 2.43	8	\$ 9.71
97907	-	\$ -	1	\$ 0.03	3	\$ 7.77	4	\$ 23.61	13	\$ 6.69	21	\$ 38.10
97908	-	\$ -	2	\$ 0.06	-	\$ -	-	\$ -	3	\$ 0.78	5	\$ 0.84
97909	-	\$ -	8	\$ 29.84	-	\$ -	-	\$ -	4	\$ 3.73	12	\$ 33.57
97910	-	\$ -	10	\$ 10.95	2	\$ 3.39	3	\$ 4.68	14	\$ 4.26	29	\$ 23.28
97911	-	\$ -	-	\$ -	2	\$ 30.60	1	\$ 2.21	2	\$ 0.37	5	\$ 33.18
97913	-	\$ -	46	\$ 67.74	4	\$ 32.87	14	\$ 59.66	22	\$ 16.73	86	\$ 177.00
97914	1	\$ 56.36	102	\$ 227.74	54	\$ 499.55	45	\$ 216.90	104	\$ 95.77	306	\$ 1,096.32
97917	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97918	-	\$ -	72	\$ 242.84	8	\$ 32.44	12	\$ 31.12	49	\$ 39.96	141	\$ 346.36
97920	-	\$ -	2	\$ 2.15	-	\$ -	-	\$ -	-	\$ -	2	\$ 2.15
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.30	1	\$ 0.30
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
Grand Total	1	\$ 56.36	268	\$ 670.21	97	\$ 749.80	91	\$ 399.09	291	\$ 220.09	748	\$ 2,095.55

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

Idaho Power Company
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c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Industrial	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	12	-	12
97840	-	-	2	-	2
97870	-	-	12	-	12
97884	-	-	2	-	2
97901	-	-	10	-	10
97903	-	-	6	-	6
97904	-	-	1	-	1
97905	-	-	2	1	3
97906	-	-	5	-	5
97907	-	1	22	2	25
97910	-	1	3	-	4
97911	-	1	1	-	2
97913	-	2	137	2	141
97914	1	6	454	5	466
97918	-	1	121	2	124
Grand Total	1	12	790	12	815

**Idaho Power Company
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d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Industrial	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	7	-	7
97840	-	-	1	-	1
97870	-	-	4	-	4
97884	-	-	1	-	1
97901	-	-	10	-	10
97903	-	-	4	2	6
97905	-	-	-	3	3
97906	-	-	4	-	4
97907	-	2	9	3	14
97909	-	-	1	1	2
97910	-	-	1	-	1
97911	-	2	1	-	3
97913	-	2	63	3	68
97914	1	3	200	5	209
97918	-	1	48	4	53
Grand Total	1	10	354	21	386

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

Zip Code	Residential	Grand Total
97913	3	3
97914	4	4
Grand Total	7	7

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i. The number of customers enrolling in new medical payment arrangements during the period

Zip Code	Residential	Grand Total
97834	1	1
97913	2	2
97914	1	1
Grand Total	4	4

**Idaho Power Company
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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,345
Small General Commercial	130
Grand Total	1,475

**Idaho Power Company
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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,345	653	223	469
97920	3	3	-	-
97918	227	103	52	72
97914	733	378	102	253
97913	196	76	45	75
97911	4	4	-	-
97910	19	9	1	9
97909	2	2	-	-
97908	3	3	-	-
97907	40	13	4	23
97906	5	3	-	2
97905	11	7	1	3
97904	1	1	-	-
97903	12	8	1	3
97901	14	6	4	4
97884	10	8	-	2
97870	20	5	6	9
97840	6	3	1	2
97837	1	1	-	-
97834	38	20	6	12
Small General Commercial	130	91	14	25
97918	21	14	3	4
97914	62	46	6	10
97913	8	5	2	1
97911	1	1	-	-
97910	2	-	-	2
97909	1	1	-	-
97907	8	5	-	3
97906	1	-	-	1
97905	3	2	1	-
97903	3	3	-	-
97884	9	8	-	1
97870	3	2	-	1
97840	2	1	1	-
97834	6	3	1	2
Grand Total	1,475	744	237	494

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 419,346.16	\$ 55,037.14	\$ 50,908.36	\$ 313,400.66
97914	\$ 213,234.54	\$ 33,445.42	\$ 24,544.07	\$ 155,245.05
97910	\$ 6,148.65	\$ 517.03	\$ 41.96	\$ 5,589.66
97918	\$ 73,439.57	\$ 8,675.35	\$ 10,316.19	\$ 54,448.03
97913	\$ 74,244.46	\$ 6,763.68	\$ 12,070.59	\$ 55,410.19
97884	\$ 800.63	\$ 365.90	\$ -	\$ 434.73
97870	\$ 5,553.60	\$ 391.02	\$ 1,432.18	\$ 3,730.40
97906	\$ 2,216.95	\$ 623.69	\$ -	\$ 1,593.26
97907	\$ 11,008.36	\$ 1,016.60	\$ 412.97	\$ 9,578.79
97901	\$ 7,807.08	\$ 335.77	\$ 702.61	\$ 6,768.70
97834	\$ 17,435.79	\$ 1,240.90	\$ 966.63	\$ 15,228.26
97903	\$ 1,048.39	\$ 310.16	\$ 142.60	\$ 595.63
97909	\$ 215.01	\$ 215.01	\$ -	\$ -
97904	\$ 81.42	\$ 81.42	\$ -	\$ -
97840	\$ 445.06	\$ 75.56	\$ 238.75	\$ 130.75
97837	\$ 0.86	\$ 0.86	\$ -	\$ -
97905	\$ 4,966.19	\$ 279.17	\$ 39.81	\$ 4,647.21
97911	\$ 326.60	\$ 326.60	\$ -	\$ -
97908	\$ 215.34	\$ 215.34	\$ -	\$ -
97920	\$ 157.66	\$ 157.66	\$ -	\$ -
Small General Commercial	\$ 11,577.70	\$ 4,616.24	\$ 1,370.56	\$ 5,590.90
97914	\$ 6,198.80	\$ 2,802.58	\$ 992.44	\$ 2,403.78
97910	\$ 78.66	\$ -	\$ -	\$ 78.66
97918	\$ 1,020.50	\$ 575.22	\$ 125.67	\$ 319.61
97913	\$ 757.85	\$ 449.75	\$ 85.45	\$ 222.65
97884	\$ 281.45	\$ 203.24	\$ -	\$ 78.21
97870	\$ 174.95	\$ 60.27	\$ -	\$ 114.68
97906	\$ 38.98	\$ -	\$ -	\$ 38.98
97907	\$ 2,287.59	\$ 75.06	\$ -	\$ 2,212.53
97834	\$ 340.70	\$ 172.01	\$ 46.89	\$ 121.80
97903	\$ 176.53	\$ 176.53	\$ -	\$ -
97909	\$ 66.75	\$ 66.75	\$ -	\$ -
97840	\$ 52.38	\$ 8.62	\$ 43.76	\$ -
97905	\$ 89.89	\$ 13.54	\$ 76.35	\$ -
97911	\$ 12.67	\$ 12.67	\$ -	\$ -
Grand Total	\$ 430,923.86	\$ 59,653.38	\$ 52,278.92	\$ 318,991.56

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 311.78	\$ 84.28	\$ 228.29	\$ 668.23
97914	\$ 290.91	\$ 88.48	\$ 240.63	\$ 613.62
97910	\$ 323.61	\$ 57.45	\$ 41.96	\$ 621.07
97918	\$ 323.52	\$ 84.23	\$ 198.39	\$ 756.22
97913	\$ 378.80	\$ 89.00	\$ 268.24	\$ 738.80
97884	\$ 80.06	\$ 45.74	\$ -	\$ 217.37
97870	\$ 277.68	\$ 78.20	\$ 238.70	\$ 414.49
97906	\$ 443.39	\$ 207.90	\$ -	\$ 796.63
97907	\$ 275.21	\$ 78.20	\$ 103.24	\$ 416.47
97901	\$ 557.65	\$ 55.96	\$ 175.65	\$ 1,692.18
97834	\$ 458.84	\$ 62.05	\$ 161.11	\$ 1,269.02
97903	\$ 87.37	\$ 38.77	\$ 142.60	\$ 198.54
97909	\$ 107.51	\$ 107.51	\$ -	\$ -
97904	\$ 81.42	\$ 81.42	\$ -	\$ -
97840	\$ 74.18	\$ 25.19	\$ 238.75	\$ 65.38
97837	\$ 0.86	\$ 0.86	\$ -	\$ -
97905	\$ 451.47	\$ 39.88	\$ 39.81	\$ 1,549.07
97911	\$ 81.65	\$ 81.65	\$ -	\$ -
97908	\$ 71.78	\$ 71.78	\$ -	\$ -
97920	\$ 52.55	\$ 52.55	\$ -	\$ -
Small General Commercial	\$ 89.06	\$ 50.73	\$ 97.90	\$ 223.64
97914	\$ 99.98	\$ 60.93	\$ 165.41	\$ 240.38
97910	\$ 39.33	\$ -	\$ -	\$ 39.33
97918	\$ 48.60	\$ 41.09	\$ 41.89	\$ 79.90
97913	\$ 94.73	\$ 89.95	\$ 42.73	\$ 222.65
97884	\$ 31.27	\$ 25.41	\$ -	\$ 78.21
97870	\$ 58.32	\$ 30.14	\$ -	\$ 114.68
97906	\$ 38.98	\$ -	\$ -	\$ 38.98
97907	\$ 285.95	\$ 15.01	\$ -	\$ 737.51
97834	\$ 56.78	\$ 57.34	\$ 46.89	\$ 60.90
97903	\$ 58.84	\$ 58.84	\$ -	\$ -
97909	\$ 66.75	\$ 66.75	\$ -	\$ -
97840	\$ 26.19	\$ 8.62	\$ 43.76	\$ -
97905	\$ 29.96	\$ 6.77	\$ 76.35	\$ -
97911	\$ 12.67	\$ 12.67	\$ -	\$ -
Grand Total	\$ 292.15	\$ 80.18	\$ 220.59	\$ 645.73

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
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I. Non-Pay Service Disconnects, by customer class

Disconnects					
Zip Code	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	1	-	1
97840	-	-	1	-	1
97901	-	-	3	-	3
97907	-	-	1	-	1
97913	7	-	13	-	20
97914	4	1	27	2	34
97918	4	1	9	2	16
Grand Total	15	2	55	4	76

Idaho Power Company
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m. Service Reconnects, by customer class

Zip Code	Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97901	-	-	3	-	-	-	3	-
97907	-	-	1	-	-	-	1	-
97913	-	-	6	2	-	-	6	2
97914	-	-	23	2	-	1	23	3
97918	1	-	9	-	1	-	11	-
Grand Total	1	-	42	4	1	1	44	5