



LISA D. NORDSTROM
Lead Counsel
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March 19, 2021

VIA ELECTRONIC FILING

PUC.FilingCenter@state.or.us

Re: UM 2114/RE 187 – Energy Utilities Reporting; Monthly Credit and Collections Data for February 2021

Attention Filing Center:

Pursuant to Order No. 20-401 issued in the above-referenced docket, Idaho Power Company transmits for electronic filing its Monthly Credit and Collections Data for February 2021.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in black ink that reads "Lisa D. Nordstrom".

Lisa D. Nordstrom

LDN:slb
Enclosures

**Idaho Power Company
COVID-19 Monthly Report
February 2021**

a. Number of customers, by customer class, by zip code

Customer Class	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	1	1
97814	-	-	-	1	1	2
97819	-	15	-	21	6	42
97834	-	31	26	641	101	799
97837	-	30	-	63	18	111
97840	-	-	1	94	12	107
97844	-	1	-	-	-	1
97870	-	18	20	424	66	528
97884	-	20	9	160	45	234
97901	-	96	20	343	67	526
97902	-	1	1	28	5	35
97903	-	41	-	77	28	146
97904	-	19	2	106	50	177
97905	1	20	6	99	44	170
97906	-	51	8	133	40	232
97907	-	16	32	369	117	534
97908	-	56	-	57	41	154
97909	-	89	2	46	21	158
97910	-	64	15	382	90	551
97911	-	2	7	87	27	123
97913	-	405	150	2,061	347	2,963
97914	5	582	486	6,601	1,073	8,747
97917	-	1	-	1	1	3
97918	1	499	115	1,892	416	2,923
97920	-	25	1	33	10	69
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,083	901	13,719	2,629	19,339

Customer count is the count of active contracts (service agreements).

**Idaho Power Company
COVID-19 Monthly Report
February 2021**

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97834	-	\$ -	1	\$ 0.12	8	\$ 141.29	10	\$ 13.96	19	\$ 155.37
97837	-	\$ -	1	\$ 0.03	-	\$ -	2	\$ 5.04	3	\$ 5.07
97840	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.81	1	\$ 1.81
97870	-	\$ -	1	\$ 0.07	2	\$ 8.05	12	\$ 7.99	15	\$ 16.11
97884	-	\$ -	-	\$ -	1	\$ 6.93	9	\$ 6.92	10	\$ 13.85
97901	-	\$ -	16	\$ 1.63	1	\$ 5.25	11	\$ 11.68	28	\$ 18.56
97902	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.48	1	\$ 1.48
97903	-	\$ -	-	\$ -	-	\$ -	2	\$ 1.77	2	\$ 1.77
97904	-	\$ -	1	\$ 0.03	-	\$ -	3	\$ 2.87	4	\$ 2.90
97905	-	\$ -	6	\$ 1.63	-	\$ -	3	\$ 0.47	9	\$ 2.10
97906	-	\$ -	3	\$ 0.16	-	\$ -	7	\$ 5.13	10	\$ 5.29
97907	-	\$ -	-	\$ -	2	\$ 5.35	9	\$ 3.50	11	\$ 8.85
97909	-	\$ -	3	\$ 0.80	-	\$ -	-	\$ -	3	\$ 0.80
97910	-	\$ -	9	\$ 0.53	4	\$ 18.23	15	\$ 10.80	28	\$ 29.56
97911	-	\$ -	-	\$ -	3	\$ 47.68	4	\$ 0.56	7	\$ 48.24
97913	-	\$ -	28	\$ 16.69	14	\$ 159.23	38	\$ 32.38	80	\$ 208.30
97914	-	\$ -	42	\$ 4.70	55	\$ 476.79	113	\$ 126.48	210	\$ 607.97
97917	-	\$ -	1	\$ 0.03	-	\$ -	-	\$ -	1	\$ 0.03
97918	1	\$ 1,112.34	45	\$ 7.15	10	\$ 59.91	52	\$ 43.45	108	\$ 1,222.85
97920	-	\$ -	6	\$ 0.25	-	\$ -	-	\$ -	6	\$ 0.25
97980	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.05	1	\$ 1.05
Grand Total	1	\$ 1,112.34	163	\$ 33.82	100	\$ 928.71	293	\$ 277.34	557	\$ 2,352.21

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of contracts (service agreements) assessed a late payment fee.

Idaho Power Company
 COVID-19 Monthly Report
 February 2021

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	9	2	11
97837	-	1	-	1
97840	-	2	-	2
97870	-	12	-	12
97884	-	3	-	3
97901	-	10	-	10
97903	-	4	1	5
97904	-	1	-	1
97905	-	5	-	5
97906	-	4	-	4
97907	-	19	1	20
97908	-	1	-	1
97910	-	5	-	5
97913	1	92	4	97
97914	10	336	5	351
97918	2	82	4	88
97920	-	1	-	1
Grand Total	13	588	17	618

**Idaho Power Company
COVID-19 Monthly Report
February 2021**

d. Number of customers enrolling in a new Time Payment Agreement by customer class

Zip code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	3	2	5
97840	-	2	-	2
97870	-	11	-	11
97884	-	3	-	3
97901	-	8	2	10
97903	-	3	2	5
97904	-	1	-	1
97905	-	4	-	4
97906	-	3	-	3
97907	-	9	-	9
97909	-	2	-	2
97910	-	4	1	5
97913	1	67	2	70
97914	13	214	3	230
97918	3	58	2	63
Grand Total	17	392	14	423

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

**Idaho Power Company
COVID-19 Monthly Report
February 2021**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,485
Small General Commercial	98
Grand Total	1,583

**Idaho Power Company
COVID-19 Monthly Report
February 2021**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,485	516	316	653
83661	1	-	-	1
97814	1	-	-	1
97819	2	-	1	1
97834	46	22	7	17
97837	8	3	4	1
97840	2	1	-	1
97870	28	15	5	8
97884	8	3	2	3
97901	18	7	6	5
97902	1	1	-	-
97903	12	8	1	3
97904	4	2	1	1
97905	21	11	8	2
97906	11	3	2	6
97907	52	21	17	14
97908	1	-	1	-
97909	1	-	-	1
97910	10	8	1	1
97911	3	-	2	1
97913	237	99	37	101
97914	771	213	177	381
97918	244	96	44	104
97920	3	3	-	-
Small General Commercial	98	38	30	30
97834	4	-	2	2
97884	10	10	-	-
97901	1	1	-	-
97903	3	3	-	-
97907	5	4	-	1
97910	2	2	-	-
97913	12	6	-	6
97914	33	3	18	12
97918	28	9	10	9
Grand Total	1,583	554	346	683

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
February 2021**

j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 581,613.10	\$ 57,540.28	\$ 77,568.16	\$ 446,504.66
83661	\$ 6.92	\$ -	\$ -	\$ 6.92
97814	\$ 869.60	\$ -	\$ -	\$ 869.60
97819	\$ 491.49	\$ -	\$ 440.93	\$ 50.56
97834	\$ 22,808.61	\$ 2,438.47	\$ 1,762.13	\$ 18,608.01
97837	\$ 1,197.71	\$ 178.23	\$ 967.70	\$ 51.78
97840	\$ 91.05	\$ 40.45	\$ -	\$ 50.60
97870	\$ 6,375.69	\$ 2,335.07	\$ 575.59	\$ 3,465.03
97884	\$ 3,277.58	\$ 179.25	\$ 303.43	\$ 2,794.90
97901	\$ 10,470.11	\$ 511.05	\$ 1,878.46	\$ 8,080.60
97902	\$ 4.46	\$ 4.46	\$ -	\$ -
97903	\$ 2,950.58	\$ 903.42	\$ 656.10	\$ 1,391.06
97904	\$ 747.98	\$ 147.69	\$ 23.85	\$ 576.44
97905	\$ 1,460.68	\$ 428.54	\$ 301.74	\$ 730.40
97906	\$ 9,514.31	\$ 365.44	\$ 592.88	\$ 8,555.99
97907	\$ 24,341.86	\$ 2,887.49	\$ 5,544.23	\$ 15,910.14
97908	\$ 202.84	\$ -	\$ 202.84	\$ -
97909	\$ 1,101.84	\$ -	\$ -	\$ 1,101.84
97910	\$ 3,243.95	\$ 1,787.13	\$ 87.83	\$ 1,368.99
97911	\$ 2,113.01	\$ -	\$ 1,238.56	\$ 874.45
97913	\$ 83,123.17	\$ 9,933.44	\$ 9,426.94	\$ 63,762.79
97914	\$ 303,137.61	\$ 23,389.72	\$ 37,500.29	\$ 242,247.60
97918	\$ 103,921.67	\$ 11,850.05	\$ 16,064.66	\$ 76,006.96
97920	\$ 160.38	\$ 160.38	\$ -	\$ -
Small General Commercial	\$ 12,822.12	\$ 1,573.58	\$ 3,581.15	\$ 7,667.39
97834	\$ 625.07	\$ -	\$ 276.72	\$ 348.35
97884	\$ 461.38	\$ 461.38	\$ -	\$ -
97901	\$ 39.83	\$ 39.83	\$ -	\$ -
97903	\$ 251.36	\$ 251.36	\$ -	\$ -
97907	\$ 956.40	\$ 322.62	\$ -	\$ 633.78
97910	\$ 21.64	\$ 21.64	\$ -	\$ -
97913	\$ 2,101.22	\$ 135.76	\$ -	\$ 1,965.46
97914	\$ 5,149.61	\$ 47.24	\$ 2,146.56	\$ 2,955.81
97918	\$ 3,215.61	\$ 293.75	\$ 1,157.87	\$ 1,763.99
Grand Total	\$ 594,435.22	\$ 59,113.86	\$ 81,149.31	\$ 454,172.05

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
February 2021**

j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 391.66	\$ 111.51	\$ 245.47	\$ 683.77
83661	\$ 6.92	\$ -	\$ -	\$ 6.92
97814	\$ 869.60	\$ -	\$ -	\$ 869.60
97819	\$ 245.75	\$ -	\$ 440.93	\$ 50.56
97834	\$ 495.84	\$ 110.84	\$ 251.73	\$ 1,094.59
97837	\$ 149.71	\$ 59.41	\$ 241.93	\$ 51.78
97840	\$ 45.53	\$ 40.45	\$ -	\$ 50.60
97870	\$ 227.70	\$ 155.67	\$ 115.12	\$ 433.13
97884	\$ 409.70	\$ 59.75	\$ 151.72	\$ 931.63
97901	\$ 581.67	\$ 73.01	\$ 313.08	\$ 1,616.12
97902	\$ 4.46	\$ 4.46	\$ -	\$ -
97903	\$ 245.88	\$ 112.93	\$ 656.10	\$ 463.69
97904	\$ 187.00	\$ 73.85	\$ 23.85	\$ 576.44
97905	\$ 69.56	\$ 38.96	\$ 37.72	\$ 365.20
97906	\$ 864.94	\$ 121.81	\$ 296.44	\$ 1,426.00
97907	\$ 468.11	\$ 137.50	\$ 326.13	\$ 1,136.44
97908	\$ 202.84	\$ -	\$ 202.84	\$ -
97909	\$ 1,101.84	\$ -	\$ -	\$ 1,101.84
97910	\$ 324.40	\$ 223.39	\$ 87.83	\$ 1,368.99
97911	\$ 704.34	\$ -	\$ 619.28	\$ 874.45
97913	\$ 350.73	\$ 100.34	\$ 254.78	\$ 631.31
97914	\$ 393.17	\$ 109.81	\$ 211.87	\$ 635.82
97918	\$ 425.91	\$ 123.44	\$ 365.11	\$ 730.84
97920	\$ 53.46	\$ 53.46	\$ -	\$ -
Small General Commercial	\$ 130.84	\$ 41.41	\$ 119.37	\$ 255.58
97834	\$ 156.27	\$ -	\$ 138.36	\$ 174.18
97884	\$ 46.14	\$ 46.14	\$ -	\$ -
97901	\$ 39.83	\$ 39.83	\$ -	\$ -
97903	\$ 83.79	\$ 83.79	\$ -	\$ -
97907	\$ 191.28	\$ 80.66	\$ -	\$ 633.78
97910	\$ 10.82	\$ 10.82	\$ -	\$ -
97913	\$ 175.10	\$ 22.63	\$ -	\$ 327.58
97914	\$ 156.05	\$ 15.75	\$ 119.25	\$ 246.32
97918	\$ 114.84	\$ 32.64	\$ 115.79	\$ 196.00
Grand Total	\$ 375.51	\$ 106.70	\$ 234.54	\$ 664.97

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
 COVID-19 Monthly Report
 February 2021**

I. Non-pay service disconnects, by customer class

Disconnects				
Zip Code	Irrigation	Large General Commercial	Small General Commercial	Grand Total
97913	1	-	-	1
97914	3	2	1	6
Total	4	2	1	7

Idaho Power Company
 COVID-19 Monthly Report
 February 2021

m. Service reconnects, by customer class

Zip Code	Irrigation		Large General Commercial		Small General Commercial		All Customer Classes	
	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97913	-	1	-	-	-	-	-	1
97914	-	-	2	-	1	-	3	-
Total	-	1	2	-	1	-	3	1

**Idaho Power Company
COVID-19 Monthly Report
February 2021**

a. Number of customers, by customer class, by zip code

Customer Class	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	1	1
97814	-	-	-	1	1	2
97819	-	15	-	21	6	42
97834	-	31	26	641	101	799
97837	-	30	-	63	18	111
97840	-	-	1	94	12	107
97844	-	1	-	-	-	1
97870	-	18	20	424	66	528
97884	-	20	9	160	45	234
97901	-	96	20	343	67	526
97902	-	1	1	28	5	35
97903	-	41	-	77	28	146
97904	-	19	2	106	50	177
97905	1	20	6	99	44	170
97906	-	51	8	133	40	232
97907	-	16	32	369	117	534
97908	-	56	-	57	41	154
97909	-	89	2	46	21	158
97910	-	64	15	382	90	551
97911	-	2	7	87	27	123
97913	-	405	150	2,061	347	2,963
97914	5	582	486	6,601	1,073	8,747
97917	-	1	-	1	1	3
97918	1	499	115	1,892	416	2,923
97920	-	25	1	33	10	69
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,083	901	13,719	2,629	19,339

Customer count is the count of active contracts (service agreements).

Idaho Power Company
COVID-19 Monthly Report
February 2021

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97834	-	\$ -	1	\$ 0.12	8	\$ 141.29	10	\$ 13.96	19	\$ 155.37
97837	-	\$ -	1	\$ 0.03	-	\$ -	2	\$ 5.04	3	\$ 5.07
97840	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.81	1	\$ 1.81
97870	-	\$ -	1	\$ 0.07	2	\$ 8.05	12	\$ 7.99	15	\$ 16.11
97884	-	\$ -	-	\$ -	1	\$ 6.93	9	\$ 6.92	10	\$ 13.85
97901	-	\$ -	16	\$ 1.63	1	\$ 5.25	11	\$ 11.68	28	\$ 18.56
97902	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.48	1	\$ 1.48
97903	-	\$ -	-	\$ -	-	\$ -	2	\$ 1.77	2	\$ 1.77
97904	-	\$ -	1	\$ 0.03	-	\$ -	3	\$ 2.87	4	\$ 2.90
97905	-	\$ -	6	\$ 1.63	-	\$ -	3	\$ 0.47	9	\$ 2.10
97906	-	\$ -	3	\$ 0.16	-	\$ -	7	\$ 5.13	10	\$ 5.29
97907	-	\$ -	-	\$ -	2	\$ 5.35	9	\$ 3.50	11	\$ 8.85
97909	-	\$ -	3	\$ 0.80	-	\$ -	-	\$ -	3	\$ 0.80
97910	-	\$ -	9	\$ 0.53	4	\$ 18.23	15	\$ 10.80	28	\$ 29.56
97911	-	\$ -	-	\$ -	3	\$ 47.68	4	\$ 0.56	7	\$ 48.24
97913	-	\$ -	28	\$ 16.69	14	\$ 159.23	38	\$ 32.38	80	\$ 208.30
97914	-	\$ -	42	\$ 4.70	55	\$ 476.79	113	\$ 126.48	210	\$ 607.97
97917	-	\$ -	1	\$ 0.03	-	\$ -	-	\$ -	1	\$ 0.03
97918	1	\$ 1,112.34	45	\$ 7.15	10	\$ 59.91	52	\$ 43.45	108	\$ 1,222.85
97920	-	\$ -	6	\$ 0.25	-	\$ -	-	\$ -	6	\$ 0.25
97980	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.05	1	\$ 1.05
Grand Total	1	\$ 1,112.34	163	\$ 33.82	100	\$ 928.71	293	\$ 277.34	557	\$ 2,352.21

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of contracts (service agreements) assessed a late payment fee.

Idaho Power Company
 COVID-19 Monthly Report
 February 2021

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	9	2	11
97837	-	1	-	1
97840	-	2	-	2
97870	-	12	-	12
97884	-	3	-	3
97901	-	10	-	10
97903	-	4	1	5
97904	-	1	-	1
97905	-	5	-	5
97906	-	4	-	4
97907	-	19	1	20
97908	-	1	-	1
97910	-	5	-	5
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Grand Total	13	588	17	618

**Idaho Power Company
 COVID-19 Monthly Report
 February 2021**

d. Number of customers enrolling in a new Time Payment Agreement by customer class

Zip code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	3	2	5
97840	-	2	-	2
97870	-	11	-	11
97884	-	3	-	3
97901	-	8	2	10
97903	-	3	2	5
97904	-	1	-	1
97905	-	4	-	4
97906	-	3	-	3
97907	-	9	-	9
97909	-	2	-	2
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97914	13	214	3	230
97918	3	58	2	63
Grand Total	17	392	14	423

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

**Idaho Power Company
COVID-19 Monthly Report
February 2021**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,485
Small General Commercial	98
Grand Total	1,583

**Idaho Power Company
COVID-19 Monthly Report
February 2021**

j. Number of Residential and Small Commercial customers with arrearage balances

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83661	1	-	-	1
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97840	2	1	-	1
97870	28	15	5	8
97884	8	3	2	3
97901	18	7	6	5
97902	1	1	-	-
97903	12	8	1	3
97904	4	2	1	1
97905	21	11	8	2
97906	11	3	2	6
97907	52	21	17	14
97908	1	-	1	-
97909	1	-	-	1
97910	10	8	1	1
97911	3	-	2	1
97913	237	99	37	101
97914	771	213	177	381
97918	244	96	44	104
97920	3	3	-	-
Small General Commercial	98	38	30	30
97834	4	-	2	2
97884	10	10	-	-
97901	1	1	-	-
97903	3	3	-	-
97907	5	4	-	1
97910	2	2	-	-
97913	12	6	-	6
97914	33	3	18	12
97918	28	9	10	9
Grand Total	1,583	554	346	683

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**Idaho Power Company
COVID-19 Monthly Report
February 2021**

j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 581,613.10	\$ 57,540.28	\$ 77,568.16	\$ 446,504.66
83661	\$ 6.92	\$ -	\$ -	\$ 6.92
97814	\$ 869.60	\$ -	\$ -	\$ 869.60
97819	\$ 491.49	\$ -	\$ 440.93	\$ 50.56
97834	\$ 22,808.61	\$ 2,438.47	\$ 1,762.13	\$ 18,608.01
97837	\$ 1,197.71	\$ 178.23	\$ 967.70	\$ 51.78
97840	\$ 91.05	\$ 40.45	\$ -	\$ 50.60
97870	\$ 6,375.69	\$ 2,335.07	\$ 575.59	\$ 3,465.03
97884	\$ 3,277.58	\$ 179.25	\$ 303.43	\$ 2,794.90
97901	\$ 10,470.11	\$ 511.05	\$ 1,878.46	\$ 8,080.60
97902	\$ 4.46	\$ 4.46	\$ -	\$ -
97903	\$ 2,950.58	\$ 903.42	\$ 656.10	\$ 1,391.06
97904	\$ 747.98	\$ 147.69	\$ 23.85	\$ 576.44
97905	\$ 1,460.68	\$ 428.54	\$ 301.74	\$ 730.40
97906	\$ 9,514.31	\$ 365.44	\$ 592.88	\$ 8,555.99
97907	\$ 24,341.86	\$ 2,887.49	\$ 5,544.23	\$ 15,910.14
97908	\$ 202.84	\$ -	\$ 202.84	\$ -
97909	\$ 1,101.84	\$ -	\$ -	\$ 1,101.84
97910	\$ 3,243.95	\$ 1,787.13	\$ 87.83	\$ 1,368.99
97911	\$ 2,113.01	\$ -	\$ 1,238.56	\$ 874.45
97913	\$ 83,123.17	\$ 9,933.44	\$ 9,426.94	\$ 63,762.79
97914	\$ 303,137.61	\$ 23,389.72	\$ 37,500.29	\$ 242,247.60
97918	\$ 103,921.67	\$ 11,850.05	\$ 16,064.66	\$ 76,006.96
97920	\$ 160.38	\$ 160.38	\$ -	\$ -
Small General Commercial	\$ 12,822.12	\$ 1,573.58	\$ 3,581.15	\$ 7,667.39
97834	\$ 625.07	\$ -	\$ 276.72	\$ 348.35
97884	\$ 461.38	\$ 461.38	\$ -	\$ -
97901	\$ 39.83	\$ 39.83	\$ -	\$ -
97903	\$ 251.36	\$ 251.36	\$ -	\$ -
97907	\$ 956.40	\$ 322.62	\$ -	\$ 633.78
97910	\$ 21.64	\$ 21.64	\$ -	\$ -
97913	\$ 2,101.22	\$ 135.76	\$ -	\$ 1,965.46
97914	\$ 5,149.61	\$ 47.24	\$ 2,146.56	\$ 2,955.81
97918	\$ 3,215.61	\$ 293.75	\$ 1,157.87	\$ 1,763.99
Grand Total	\$ 594,435.22	\$ 59,113.86	\$ 81,149.31	\$ 454,172.05

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 391.66	\$ 111.51	\$ 245.47	\$ 683.77
83661	\$ 6.92	\$ -	\$ -	\$ 6.92
97814	\$ 869.60	\$ -	\$ -	\$ 869.60
97819	\$ 245.75	\$ -	\$ 440.93	\$ 50.56
97834	\$ 495.84	\$ 110.84	\$ 251.73	\$ 1,094.59
97837	\$ 149.71	\$ 59.41	\$ 241.93	\$ 51.78
97840	\$ 45.53	\$ 40.45	\$ -	\$ 50.60
97870	\$ 227.70	\$ 155.67	\$ 115.12	\$ 433.13
97884	\$ 409.70	\$ 59.75	\$ 151.72	\$ 931.63
97901	\$ 581.67	\$ 73.01	\$ 313.08	\$ 1,616.12
97902	\$ 4.46	\$ 4.46	\$ -	\$ -
97903	\$ 245.88	\$ 112.93	\$ 656.10	\$ 463.69
97904	\$ 187.00	\$ 73.85	\$ 23.85	\$ 576.44
97905	\$ 69.56	\$ 38.96	\$ 37.72	\$ 365.20
97906	\$ 864.94	\$ 121.81	\$ 296.44	\$ 1,426.00
97907	\$ 468.11	\$ 137.50	\$ 326.13	\$ 1,136.44
97908	\$ 202.84	\$ -	\$ 202.84	\$ -
97909	\$ 1,101.84	\$ -	\$ -	\$ 1,101.84
97910	\$ 324.40	\$ 223.39	\$ 87.83	\$ 1,368.99
97911	\$ 704.34	\$ -	\$ 619.28	\$ 874.45
97913	\$ 350.73	\$ 100.34	\$ 254.78	\$ 631.31
97914	\$ 393.17	\$ 109.81	\$ 211.87	\$ 635.82
97918	\$ 425.91	\$ 123.44	\$ 365.11	\$ 730.84
97920	\$ 53.46	\$ 53.46	\$ -	\$ -
Small General Commercial	\$ 130.84	\$ 41.41	\$ 119.37	\$ 255.58
97834	\$ 156.27	\$ -	\$ 138.36	\$ 174.18
97884	\$ 46.14	\$ 46.14	\$ -	\$ -
97901	\$ 39.83	\$ 39.83	\$ -	\$ -
97903	\$ 83.79	\$ 83.79	\$ -	\$ -
97907	\$ 191.28	\$ 80.66	\$ -	\$ 633.78
97910	\$ 10.82	\$ 10.82	\$ -	\$ -
97913	\$ 175.10	\$ 22.63	\$ -	\$ 327.58
97914	\$ 156.05	\$ 15.75	\$ 119.25	\$ 246.32
97918	\$ 114.84	\$ 32.64	\$ 115.79	\$ 196.00
Grand Total	\$ 375.51	\$ 106.70	\$ 234.54	\$ 664.97

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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I. Non-pay service disconnects, by customer class

Disconnects				
Zip Code	Irrigation	Large General Commercial	Small General Commercial	Grand Total
97913	1	-	-	1
97914	3	2	1	6
Total	4	2	1	7

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m. Service reconnects, by customer class

Zip Code	Irrigation		Large General Commercial		Small General Commercial		All Customer Classes	
	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97913	-	1	-	-	-	-	-	1
97914	-	-	2	-	1	-	3	-
Total	-	1	2	-	1	-	3	1