



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number: 187

Report is required by:  OAR  
 Statute  
 Order 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Monthly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@puc.oregon.gov](mailto:PUC.FilingCenter@puc.oregon.gov)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



**CONNIE ASCHENBRENNER**  
Rate Design Senior Manager  
[caschenbrenner@idahopower.com](mailto:caschenbrenner@idahopower.com)

September 20, 2021

**VIA ELECTRONIC FILING**

[PUC.FilingCenter@puc.oregon.gov](mailto:PUC.FilingCenter@puc.oregon.gov)

Re: RE 187 – Idaho Power Company’s Monthly Credit and Collections Data for August 2021

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114, Idaho Power Company (“Idaho Power” or “Company”) transmits for electronic filing its Monthly Credit and Collections Data for August 2021.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg  
Enclosure

**Idaho Power Company  
COVID-19 Monthly Report  
August 2021**

**a. Number of customers, by customer class, by zip code**

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	1	1
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	34	27	645	101	807
97837	-	29	-	63	18	110
97840	-	-	2	93	12	107
97844	-	1	-	-	-	1
97870	-	19	20	423	66	528
97884	-	21	8	161	48	238
97901	-	104	22	345	65	536
97902	-	1	1	28	5	35
97903	-	41	1	78	28	148
97904	-	19	3	106	49	177
97905	1	19	6	99	43	168
97906	-	52	7	132	41	232
97907	-	16	35	369	115	535
97908	-	56	1	57	40	154
97909	-	89	2	46	21	158
97910	-	66	17	380	87	550
97911	-	2	7	88	28	125
97913	-	426	147	2,058	348	2,979
97914	5	627	512	6,615	1,054	8,813
97917	-	1	-	1	1	3
97918	1	529	126	1,896	406	2,958
97920	-	31	2	33	9	75
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
<b>Grand Total</b>	<b>7</b>	<b>2,199</b>	<b>946</b>	<b>13,740</b>	<b>2,595</b>	<b>19,487</b>

Customer count is the count of active contracts (service agreements).

**Idaho Power Company  
COVID-19 Monthly Report  
August 2021**

**b. Number of customers assessed a late payment fee, by customer class**

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97834	-	\$ -	4	\$ 19.85	3	\$ 26.54	11	\$ 12.60	18	\$ 58.99
97837	-	\$ -	4	\$ 46.26	-	\$ -	-	\$ -	4	\$ 46.26
97840	-	\$ -	-	\$ -	-	\$ -	2	\$ 0.37	2	\$ 0.37
97870	-	\$ -	3	\$ 19.12	2	\$ 8.74	9	\$ 9.44	14	\$ 37.30
97884	-	\$ -	-	\$ -	2	\$ 8.00	2	\$ 0.17	4	\$ 8.17
97901	-	\$ -	11	\$ 66.23	4	\$ 62.37	7	\$ 6.96	22	\$ 135.56
97903	-	\$ -	3	\$ 17.02	-	\$ -	4	\$ 0.78	7	\$ 17.80
97904	-	\$ -	-	\$ -	-	\$ -	2	\$ 0.25	2	\$ 0.25
97905	-	\$ -	3	\$ 9.43	-	\$ -	1	\$ 0.67	4	\$ 10.10
97906	-	\$ -	3	\$ 17.88	-	\$ -	6	\$ 1.50	9	\$ 19.38
97907	-	\$ -	2	\$ 0.36	1	\$ 3.90	5	\$ 4.47	8	\$ 8.73
97908	-	\$ -	16	\$ 407.48	-	\$ -	3	\$ 0.53	19	\$ 408.01
97909	-	\$ -	2	\$ 4.69	-	\$ -	4	\$ 1.10	6	\$ 5.79
97910	-	\$ -	7	\$ 36.61	2	\$ 26.69	9	\$ 3.98	18	\$ 67.28
97911	-	\$ -	1	\$ 15.09	2	\$ 3.00	5	\$ 0.56	8	\$ 18.65
97913	-	\$ -	67	\$ 296.88	6	\$ 19.75	40	\$ 44.14	113	\$ 360.77
97914	-	\$ -	74	\$ 576.20	63	\$ 530.46	113	\$ 127.13	250	\$ 1,233.79
97917	-	\$ -	1	\$ 4.14	-	\$ -	-	\$ -	1	\$ 4.14
97918	1	\$ 10.49	90	\$ 524.48	17	\$ 87.46	51	\$ 48.80	159	\$ 671.23
97920	-	\$ -	6	\$ 3.21	-	\$ -	-	\$ -	6	\$ 3.21
97980	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.65	1	\$ 0.65
<b>Grand Total</b>	<b>1</b>	<b>\$ 10.49</b>	<b>297</b>	<b>\$ 2,064.93</b>	<b>102</b>	<b>\$ 776.91</b>	<b>275</b>	<b>\$ 264.10</b>	<b>675</b>	<b>\$ 3,116.43</b>

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

Idaho Power Company  
 COVID-19 Monthly Report  
 August 2021

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	13	1	14
97870	-	2	-	2
97884	-	2	-	2
97901	-	12	1	13
97903	-	4	1	5
97904	-	1	-	1
97905	-	3	-	3
97906	-	6	-	6
97907	-	13	-	13
97910	-	1	-	1
97911	1	-	-	1
97913	3	89	4	96
97914	5	318	4	327
97918	3	71	1	75
<b>Grand Total</b>	<b>12</b>	<b>536</b>	<b>12</b>	<b>560</b>

**Idaho Power Company  
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**d. Number of customers enrolling in a new Time Payment Agreement, by customer class**

Zip Code	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	14	-	14
97837	-	-	1	-	1
97870	-	-	5	-	5
97884	-	-	3	-	3
97901	-	-	14	1	15
97903	-	-	6	-	6
97904	-	-	1	-	1
97905	-	1	3	-	4
97906	-	-	4	-	4
97907	-	-	7	-	7
97909	-	-	2	-	2
97910	-	-	4	-	4
97911	-	-	1	-	1
97913	-	1	113	1	115
97914	1	6	372	5	384
97918	1	2	62	-	65
<b>Grand Total</b>	<b>2</b>	<b>10</b>	<b>612</b>	<b>7</b>	<b>631</b>

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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**h. The number of customers taking service at the beginning of the period under existing medical payment arrangements**

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

**Idaho Power Company  
COVID-19 Monthly Report  
August 2021**

**i. The number of customers enrolling in new medical payment arrangements during the period**

The Company did not have any customers enrolling in new medical payment arrangements during the period.



**Idaho Power Company  
COVID-19 Monthly Report  
August 2021**

**j. Number of Residential and Small Commercial customers with arrearage balances**

<b>Customer Class</b>	<b>Total Count of Arrears 31+ Days Past Due</b>
Residential	<b>1,138</b>
Small General Commercial	<b>77</b>
<b>Grand Total</b>	<b>1,215</b>

**Idaho Power Company  
COVID-19 Monthly Report  
August 2021**

**j. Number of Residential and Small Commercial customers with arrearage balances**

<b>Customer Class</b>	<b>Count of Arrears 31+ Days Past Due</b>	<b>Count of Arrears 31-60 Days Past Due</b>	<b>Count of Arrears 61-90 Days Past Due</b>	<b>Count of Arrears 91+ Days Past Due</b>
<b>Residential</b>	<b>1,138</b>	<b>319</b>	<b>248</b>	<b>571</b>
97819	2	-	1	1
97834	23	7	7	9
97837	6	3	1	2
97840	4	3	1	-
97870	22	8	5	9
97884	13	7	4	2
97901	14	6	3	5
97903	13	7	2	4
97904	2	-	-	2
97905	7	2	1	4
97906	10	1	4	5
97907	36	15	4	17
97909	1	1	-	-
97910	12	2	6	4
97911	2	1	1	-
97913	167	58	25	84
97914	593	108	141	344
97918	206	88	42	76
97920	5	2	-	3
<b>Small General Commercial</b>	<b>77</b>	<b>32</b>	<b>14</b>	<b>31</b>
97834	5	1	1	3
97870	5	1	1	3
97884	1	1	-	-
97901	1	-	1	-
97903	3	2	-	1
97905	1	-	-	1
97906	2	-	2	-
97909	3	3	-	-
97910	2	1	1	-
97913	9	3	-	6
97914	24	6	7	11
97918	21	14	1	6
<b>Grand Total</b>	<b>1,215</b>	<b>351</b>	<b>262</b>	<b>602</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company  
COVID-19 Monthly Report  
August 2021**

**j. Arrearage balances, Residential and Small Commercial customers**

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
<b>Residential</b>	\$ <b>457,249.92</b>	\$ <b>23,321.85</b>	\$ <b>24,845.46</b>	\$ <b>409,082.61</b>
97819	\$ 1,068.26	\$ -	\$ 31.12	\$ 1,037.14
97834	\$ 6,703.47	\$ 266.46	\$ 632.88	\$ 5,804.13
97837	\$ 580.66	\$ 320.19	\$ 176.84	\$ 83.63
97840	\$ 99.82	\$ 86.76	\$ 13.06	\$ -
97870	\$ 5,417.84	\$ 248.53	\$ 254.59	\$ 4,914.72
97884	\$ 4,324.92	\$ 260.43	\$ 228.54	\$ 3,835.95
97901	\$ 8,875.61	\$ 442.90	\$ 459.44	\$ 7,973.27
97903	\$ 2,704.24	\$ 654.25	\$ 346.34	\$ 1,703.65
97904	\$ 844.73	\$ -	\$ -	\$ 844.73
97905	\$ 1,375.40	\$ 216.81	\$ 84.43	\$ 1,074.16
97906	\$ 11,613.54	\$ 86.14	\$ 77.58	\$ 11,449.82
97907	\$ 25,542.73	\$ 1,446.44	\$ 724.27	\$ 23,372.02
97909	\$ 54.41	\$ 54.41	\$ -	\$ -
97910	\$ 2,688.96	\$ 125.17	\$ 1,495.05	\$ 1,068.74
97911	\$ 226.07	\$ 156.22	\$ 69.85	\$ -
97913	\$ 62,453.62	\$ 3,641.11	\$ 3,596.20	\$ 55,216.31
97914	\$ 245,058.01	\$ 6,344.78	\$ 10,348.48	\$ 228,364.75
97918	\$ 77,112.09	\$ 8,890.92	\$ 6,306.79	\$ 61,914.38
97920	\$ 505.54	\$ 80.33	\$ -	\$ 425.21
<b>Small General Commercial</b>	\$ <b>10,617.24</b>	\$ <b>2,249.82</b>	\$ <b>621.81</b>	\$ <b>7,745.61</b>
97834	\$ 382.10	\$ 29.65	\$ 12.95	\$ 339.50
97870	\$ 535.99	\$ 30.08	\$ 35.39	\$ 470.52
97884	\$ 0.24	\$ 0.24	\$ -	\$ -
97901	\$ 14.87	\$ -	\$ 14.87	\$ -
97903	\$ 211.12	\$ 21.55	\$ -	\$ 189.57
97905	\$ 48.05	\$ -	\$ -	\$ 48.05
97906	\$ 31.86	\$ -	\$ 31.86	\$ -
97909	\$ 93.73	\$ 93.73	\$ -	\$ -
97910	\$ 97.15	\$ 9.87	\$ 87.28	\$ -
97913	\$ 3,091.01	\$ 144.79	\$ -	\$ 2,946.22
97914	\$ 2,891.09	\$ 162.77	\$ 359.46	\$ 2,368.86
97918	\$ 3,220.03	\$ 1,757.14	\$ 80.00	\$ 1,382.89
<b>Grand Total</b>	\$ <b>467,867.16</b>	\$ <b>25,571.67</b>	\$ <b>25,467.27</b>	\$ <b>416,828.22</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company  
COVID-19 Monthly Report  
August 2021**

**j. Average arrearages for Residential and Small Commercial customers**

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
<b>Residential</b>	<b>\$ 401.80</b>	<b>\$ 73.11</b>	<b>\$ 100.18</b>	<b>\$ 716.43</b>
97819	\$ 534.13	\$ -	\$ 31.12	\$ 1,037.14
97834	\$ 291.46	\$ 38.07	\$ 90.41	\$ 644.90
97837	\$ 96.78	\$ 106.73	\$ 176.84	\$ 41.82
97840	\$ 24.96	\$ 28.92	\$ 13.06	\$ -
97870	\$ 246.27	\$ 31.07	\$ 50.92	\$ 546.08
97884	\$ 332.69	\$ 37.20	\$ 57.14	\$ 1,917.98
97901	\$ 633.97	\$ 73.82	\$ 153.15	\$ 1,594.65
97903	\$ 208.02	\$ 93.46	\$ 173.17	\$ 425.91
97904	\$ 422.37	\$ -	\$ -	\$ 422.37
97905	\$ 196.49	\$ 108.41	\$ 84.43	\$ 268.54
97906	\$ 1,161.35	\$ 86.14	\$ 19.40	\$ 2,289.96
97907	\$ 709.52	\$ 96.43	\$ 181.07	\$ 1,374.82
97909	\$ 54.41	\$ 54.41	\$ -	\$ -
97910	\$ 224.08	\$ 62.59	\$ 249.18	\$ 267.19
97911	\$ 113.04	\$ 156.22	\$ 69.85	\$ -
97913	\$ 373.97	\$ 62.78	\$ 143.85	\$ 657.34
97914	\$ 413.25	\$ 58.75	\$ 73.39	\$ 663.85
97918	\$ 374.33	\$ 101.03	\$ 150.16	\$ 814.66
97920	\$ 101.11	\$ 40.17	\$ -	\$ 141.74
<b>Small General Commercial</b>	<b>\$ 137.89</b>	<b>\$ 70.31</b>	<b>\$ 44.42</b>	<b>\$ 249.86</b>
97834	\$ 76.42	\$ 29.65	\$ 12.95	\$ 113.17
97870	\$ 107.20	\$ 30.08	\$ 35.39	\$ 156.84
97884	\$ 0.24	\$ 0.24	\$ -	\$ -
97901	\$ 14.87	\$ -	\$ 14.87	\$ -
97903	\$ 70.37	\$ 10.78	\$ -	\$ 189.57
97905	\$ 48.05	\$ -	\$ -	\$ 48.05
97906	\$ 15.93	\$ -	\$ 15.93	\$ -
97909	\$ 31.24	\$ 31.24	\$ -	\$ -
97910	\$ 48.58	\$ 9.87	\$ 87.28	\$ -
97913	\$ 343.45	\$ 48.26	\$ -	\$ 491.04
97914	\$ 120.46	\$ 27.13	\$ 51.35	\$ 215.35
97918	\$ 153.33	\$ 125.51	\$ 80.00	\$ 230.48
<b>Grand Total</b>	<b>\$ 385.08</b>	<b>\$ 72.85</b>	<b>\$ 97.20</b>	<b>\$ 692.41</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company  
 COVID-19 Monthly Report  
 August 2021**

**I. Non-pay service disconnects, by customer class**

Zip Code	Disconnects			Grand Total
	Large General Commercial	Residential <sup>1</sup>	Small General Commercial	
97903	-	1	-	1
97906	-	1	-	1
97913	1	12	1	14
97914	1	37	3	41
97918	-	8	-	8
<b>Grand Total</b>	<b>2</b>	<b>59</b>	<b>4</b>	<b>65</b>

<sup>1</sup> None of the 59 residential customers disconnected for non-payment in August 2021 contacted the Company to discuss their past-due balance after having been sent their 15-day reminder notice.

Idaho Power Company  
 COVID-19 Monthly Report  
 August 2021

m. Service Reconnects, by customer class

Zip Code	Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97906	-	-	1	-	-	-	1	-
97913	-	-	7	-	1	-	8	-
97914	1	-	25	3	3	-	29	3
97918	-	-	1	4	-	-	1	4
<b>Grand Total</b>	<b>1</b>	<b>-</b>	<b>34</b>	<b>7</b>	<b>4</b>	<b>-</b>	<b>39</b>	<b>7</b>

**Idaho Power Company**  
**Entire Service Area Small Commercial Customer Count and Disconnects**  
**August 2021**

**Response to Staff's standing Information Request No. 25:**

Small Commercial	August 2021
Customers	32,276
Disconnects <sup>1</sup>	26
Disconnects as percentage of customers	0.08%

<sup>1</sup> Of the Company's 26 small commercial customers who were disconnected for non-payment in August 2021, 19 were reconnected within 7 days, 18 of which were reconnected within 1 day.

In response to Staff's standing Information Request No. 25, the Company is providing its small commercial customer count and disconnect data for its entire service area within its Monthly COVID-19 report and will continue to do so through December 2021.

**Idaho Power Company**  
**Oregon Small Commercial Customer Count and Disconnects**  
**August 2021**

**Response to Staff's standing Information Request No. 26:**

Small Commercial	August 2021
Customers	2,595
Disconnects <sup>1</sup>	4
Disconnects as percentage of customers	0.15%

<sup>1</sup> All four small commercial customers were reconnected within 1 day of having been disconnected for non-payment in August 2021.

In response to Staff's standing Information Request No. 26, the Company is providing its Oregon small commercial customer count and disconnect data within its Monthly COVID-19 report and will continue to do so through December 2021.