



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

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Avista Corp.

1411 East Mission P.O. Box 3727
Spokane, Washington 99220-0500
Telephone 509-489-0500
Toll Free 800-727-9170

June 13, 2023

Public Utilities Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

RE: UM 2114 - Avista Utilities May 2023 COVID-19 Monthly Reporting requirements per order No. 20-057

Filing Center:

Avista Corporation, dba Avista Utilities, hereby submits its May 2023 COVID-19 Report per order No. 20-057 in Docket UM 2114.

If you have any questions regarding this filing, please contact me at (509) 495-7950 amanda.ghering@avistacorp.com.

Sincerely,

/s/ Amanda Ghering

Amanda Ghering
Regulatory Policy Analyst

a. Number of Customers by Customer Class				
POSTAL	Commercial	Industrial	Residential	Total
97417	100		317	417
97432	9		55	64
97442	33	1	153	187
97457	181		1,489	1,670
97462	35		280	315
97469	42	8	268	318
97470	902	4	3,540	4,446
97471	602	5	5,124	5,731
97479	231	3	1,712	1,946
97495	16		512	528
97496	116	2	1,151	1,269
97497			2	2
97501	1,507	11	9,282	10,800
97502	663	3	6,487	7,153
97503	251	14	1,703	1,968
97504	1,426	1	13,439	14,866
97520	910	1	7,375	8,286
97524	140		2,855	2,995
97525	60		584	644
97526	1,241	7	6,443	7,691
97527	435	5	5,691	6,131
97528			2	2
97530	125		1,259	1,384
97535	156		1,167	1,323
97537	90		575	665
97539	42		235	277
97540	71		1,456	1,527
97601	869	8	6,539	7,416
97603	936	6	8,935	9,877
97623	13		60	73
97627	8		206	214
97632	34	1	133	168
97634	1		31	32
97824	30	1	328	359
97827	66	3	542	611
97841	16	1	134	151
97850	750	7	5,001	5,758
97867	26		148	174
97876	8	1	49	58
97883	62	1	776	839
Total	12,203	94	96,038	108,335

b. Fees assessed by Customer Class			
Commercial	Industrial	Residential	Total
9		52	61
1		11	12
2		22	24
20		211	231
5		23	28
5		33	38
81		464	545
28		483	511
26		152	178
1		30	31
8		138	146
		1	1
143		1404	1547
55		722	777
27		263	290
100		1302	1402
86		575	661
16		274	290
5		70	75
73		695	768
33		586	619
			0
3		85	88
13		122	135
7		53	60
4		11	15
6		134	140
95		778	873
82	2	1004	1088
		8	8
1		20	21
6		20	26
		4	4
2		33	35
4		56	60
		8	8
61		439	500
2		21	23
1		7	8
4		75	79
1015	2	10389	11406

c. Time Payment Agreement Active During Month

Commercial	Industrial	Residential	Total
0		4	4
0		2	2
0		1	1
1		32	33
0		7	7
0		6	6
16		76	92
5		63	68
6		34	40
0		2	2
0		28	28
0		0	0
16		181	197
16		112	128
3		33	36
18		205	223
7		63	70
2		39	41
0		5	5
12		118	130
5		68	73
0		0	0
1		13	14
0		20	20
1		9	10
0		0	0
2		22	24
12		126	138
12		214	226
0		1	1
0		4	4
0		3	3
0		1	1
0		2	2
1		14	15
0		1	1
9		76	85
0		4	4
0		2	2
0		17	17
145	0	1608	1753

d. Time Payment Agreement Started During Month

Commercial	Industrial	Residential	Total
0		1	1
0		0	0
0		1	1
0		14	14
0		5	5
0		2	2
9		42	51
5		37	42
4		23	27
0		2	2
0		10	10
0		0	0
13		90	103
8		49	57
3		15	18
12		106	118
4		36	40
1		20	21
0		3	3
8		63	71
4		35	39
0		0	0
1		7	8
0		11	11
1		6	7
0		0	0
0		14	14
9		67	76
10		119	129
0		1	1
0		0	0
0		1	1
0		0	0
0		1	1
1		8	9
0		1	1
7		42	49
0		2	2
0		0	0
0		7	7
100	0	841	941

l. Disconnects For Non-payment			
Commercial	Industrial	Residential	Total
			0
			0
			0
		12	12
		2	2
2		1	3
4		15	19
		17	17
1		3	4
		1	1
		8	8
			0
2		41	43
2		17	19
		10	10
1		47	48
2		12	14
3		8	11
		1	1
3		28	31
1		26	27
			0
		3	3
		3	3
		6	6
			0
		1	1
2		48	50
4		56	60
		1	1
		1	1
		1	1
			0
			0
			0
		3	3
			0
1		27	28
		2	2
			0
		2	2
28	0	403	431

m. Number of service reconnects (Res)				
24-Hour	48-Hour	Less than 7	7+ Days	Total
				0
				0
				0
1	2	1	2	6
				0
		1		1
1		2		3
7	2		2	11
				0
				0
3	1	1		5
				0
9	2	4	1	16
6	2	2	4	14
4	1	2		7
9	7	3	2	21
2	3	3	1	9
2	2	1		5
				0
7	1	3		11
7	1			8
				0
1	1			2
		1		1
1		1		2
				0
1				1
8	5	2	4	19
16	5	4	7	32
				0
				0
1				1
				0
				0
	1			1
				0
2	4	3		9
			1	1
				0
				0
				0
88	40	34	24	186

Item j. Total number of residential and small commercial customers with arrears, segmented by

Small Commercial						
POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct
97417	5	\$ 397.77	4	\$ 223.71	\$ 55.93	
97432	0	\$ -				
97442	0	\$ -				
97457	8	\$ 1,565.92	3	\$ 731.56	\$ 243.85	4
97462	8	\$ 728.99	6	\$ 649.70	\$ 108.28	1
97469	3	\$ 1,047.28				2
97470	85	\$ 47,335.42	43	\$ 12,990.13	\$ 302.10	22
97471	25	\$ 4,719.04	13	\$ 1,986.58	\$ 152.81	9
97479	36	\$ 14,877.98	11	\$ 1,695.72	\$ 154.16	7
97495	0	\$ -				
97496	10	\$ 2,146.23	7	\$ 885.18	\$ 126.45	
97497	0	\$ -				
97501	94	\$ 36,524.45	36	\$ 10,239.75	\$ 284.44	25
97502	56	\$ 24,655.79	31	\$ 8,674.54	\$ 279.82	11
97503	19	\$ 6,199.26	13	\$ 2,665.54	\$ 205.04	3
97504	70	\$ 24,240.45	37	\$ 8,914.09	\$ 240.92	21
97520	65	\$ 40,314.64	29	\$ 10,522.14	\$ 362.83	13
97524	24	\$ 7,929.80	12	\$ 954.25	\$ 79.52	5
97525	4	\$ 920.67	2	\$ 497.73	\$ 248.87	1
97526	95	\$ 39,256.07	54	\$ 11,826.72	\$ 219.01	24
97527	20	\$ 7,690.38	10	\$ 1,122.28	\$ 112.23	4
97528	0	\$ -				
97530	5	\$ 443.25	3	\$ 39.96	\$ 13.32	1
97535	13	\$ 6,335.56	4	\$ 1,558.74	\$ 389.69	6
97537	8	\$ 4,140.64	5	\$ 1,819.13	\$ 363.83	1
97539	4	\$ 1,334.25	3	\$ 986.27	\$ 328.76	1
97540	5	\$ 1,013.80	1	\$ 37.27	\$ 37.27	
97601	86	\$ 91,741.25	52	\$ 66,981.38	\$ 1,288.10	17
97603	74	\$ 84,950.55	33	\$ 8,023.12	\$ 243.12	24
97623	1	\$ 541.71				
97627	1	\$ 103.30				1
97632	5	\$ 1,295.17	4	\$ 621.14	\$ 155.29	1
97634	0	\$ -				
97824	1	\$ 861.65	1	\$ 861.65	\$ 861.65	
97827	5	\$ 6,371.24	1	\$ 26.60	\$ 26.60	2
97841	0	\$ -				
97850	31	\$ 23,596.70	20	\$ 5,813.51	\$ 290.68	7
97867	2	\$ 198.12	1	\$ 22.86	\$ 22.86	1
97876	1	\$ 17.00	1	\$ 17.00	\$ 17.00	
97883	2	\$ 209.30	2	\$ 209.30	\$ 104.65	
TOTAL	871	\$ 483,703.63	442	\$ 161,597.55	\$ 365.61	214

y 30-60 days; 61-90 days; 91+ days, by zip code

ial					POSTAL	Total Accts
60+ Arrears	60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears		
		1	\$ 174.06	\$ 174.06	97417	0
					97432	0
					97442	1
\$ 772.24	\$ 193.06	1	\$ 62.12	\$ 62.12	97457	0
\$ 27.27	\$ 27.27	1	\$ 52.02	\$ 52.02	97462	0
\$ 698.48	\$ 349.24	1	\$ 348.80	\$ 348.80	97469	0
\$ 6,300.88	\$ 286.40	20	\$ 28,044.41	\$ 1,402.22	97470	1
\$ 2,244.95	\$ 249.44	3	\$ 487.51	\$ 162.50	97471	0
\$ 3,565.74	\$ 509.39	18	\$ 9,616.52	\$ 534.25	97479	0
					97495	0
		3	\$ 1,261.05	\$ 420.35	97496	0
					97497	0
\$ 6,846.36	\$ 273.85	33	\$ 19,438.34	\$ 589.04	97501	0
\$ 2,811.41	\$ 255.58	14	\$ 13,169.84	\$ 940.70	97502	1
\$ 516.48	\$ 172.16	3	\$ 3,017.24	\$ 1,005.75	97503	0
\$ 8,077.15	\$ 384.63	12	\$ 7,249.21	\$ 604.10	97504	0
\$ 4,861.99	\$ 374.00	23	\$ 24,930.51	\$ 1,083.94	97520	0
\$ 4,564.75	\$ 912.95	7	\$ 2,410.80	\$ 344.40	97524	0
\$ 364.66	\$ 364.66	1	\$ 58.28	\$ 58.28	97525	0
\$ 16,318.00	\$ 679.92	17	\$ 11,111.35	\$ 653.61	97526	0
\$ 1,575.09	\$ 393.77	6	\$ 4,993.01	\$ 832.17	97527	0
					97528	0
\$ 295.36	\$ 295.36	1	\$ 107.93	\$ 107.93	97530	0
\$ 2,246.85	\$ 374.48	3	\$ 2,529.97	\$ 843.32	97535	0
\$ 143.73	\$ 143.73	2	\$ 2,177.78	\$ 1,088.89	97537	0
\$ 347.98	\$ 347.98				97539	0
		4	\$ 976.53	\$ 244.13	97540	0
\$ 8,632.51	\$ 507.79	17	\$ 16,127.36	\$ 948.67	97601	1
\$ 59,147.33	\$ 2,464.47	17	\$ 17,780.10	\$ 1,045.89	97603	0
		1	\$ 541.71	\$ 541.71	97623	0
\$ 103.30	\$ 103.30				97627	0
\$ 674.03	\$ 674.03				97632	0
					97634	0
					97824	0
\$ 1,050.94	\$ 525.47	2	\$ 5,293.70	\$ 2,646.85	97827	0
					97841	0
\$ 1,740.49	\$ 248.64	4	\$ 16,042.70	\$ 4,010.68	97850	0
\$ 175.26	\$ 175.26				97867	0
					97876	0
					97883	0
\$ 134,103.23	\$ 626.65	215	\$ 188,002.85	\$ 874.43	TOTAL	3

90 + Acct	90+ Arrears	90 Avg Arrears	POSTAL	Total Accts	Total Arrears	30+ Acct
			97417	44	\$ 7,964.01	17
			97432	12	\$ 3,160.52	5
			97442	27	\$ 4,910.62	12
			97457	193	\$ 42,365.81	81
			97462	36	\$ 7,140.76	19
			97469	47	\$ 11,562.30	18
			97470	563	\$ 121,943.11	224
			97471	529	\$ 95,225.99	265
			97479	192	\$ 36,794.41	88
			97495	44	\$ 12,654.92	21
			97496	169	\$ 30,958.36	78
			97497	1	\$ 115.14	1
			97501	1,167	\$ 272,562.17	329
			97502	717	\$ 146,987.47	319
			97503	311	\$ 57,510.94	139
			97504	966	\$ 220,842.27	362
			97520	520	\$ 113,226.72	201
			97524	314	\$ 62,322.34	149
			97525	98	\$ 20,315.16	45
			97526	794	\$ 163,271.28	349
			97527	564	\$ 120,876.18	213
			97528	0	\$ -	
			97530	93	\$ 19,206.75	43
			97535	126	\$ 31,700.28	58
			97537	76	\$ 15,202.90	39
			97539	20	\$ 2,686.50	10
			97540	167	\$ 28,936.56	81
			97601	823	\$ 191,842.62	342
			97603	983	\$ 238,324.09	450
			97623	8	\$ 1,716.97	2
			97627	20	\$ 3,734.25	10
			97632	19	\$ 4,660.63	10
			97634	3	\$ 416.50	1
			97824	15	\$ 2,257.68	9
			97827	67	\$ 16,412.59	33
			97841	4	\$ 994.32	2
			97850	342	\$ 73,756.86	158
			97867	19	\$ 5,574.42	6
			97876	5	\$ 3,946.26	2
			97883	78	\$ 19,791.84	31
0	\$ -	#DIV/0!	TOTAL	10,176	\$ 2,213,872.50	4222

Residential						
30+ Arrears	30 Avg Arrears	60+ Acct	60+ Arrears	60 Avg Arrears	90 + Acct	90+ Arrears
\$ 1,332.40	\$ 78.38	4	\$ 839.19	\$ 209.80	23	\$ 5,792.42
\$ 613.82	\$ 122.76	1	\$ 234.57	\$ 234.57	6	\$ 2,312.13
\$ 858.22	\$ 71.52	7	\$ 1,312.59	\$ 187.51	8	\$ 2,739.81
\$ 7,635.13	\$ 94.26	39	\$ 7,341.80	\$ 188.25	73	\$ 27,388.88
\$ 1,996.28	\$ 105.07	6	\$ 2,089.11	\$ 348.19	11	\$ 3,055.37
\$ 1,859.74	\$ 103.32	10	\$ 1,935.11	\$ 193.51	19	\$ 7,767.45
\$ 21,752.52	\$ 97.11	135	\$ 24,867.68	\$ 184.21	204	\$ 75,322.91
\$ 21,728.55	\$ 81.99	122	\$ 23,605.05	\$ 193.48	142	\$ 49,892.39
\$ 7,481.48	\$ 85.02	46	\$ 7,915.63	\$ 172.08	58	\$ 21,397.30
\$ 4,329.60	\$ 206.17	9	\$ 1,429.41	\$ 158.82	14	\$ 6,895.91
\$ 6,724.17	\$ 86.21	35	\$ 6,582.02	\$ 188.06	56	\$ 17,652.17
\$ 115.14						
\$ 28,492.59	\$ 86.60	338	\$ 55,040.35	\$ 162.84	500	\$ 189,029.23
\$ 29,405.99	\$ 92.18	183	\$ 34,575.93	\$ 188.94	215	\$ 83,005.55
\$ 10,486.91	\$ 75.45	67	\$ 11,793.67	\$ 176.02	105	\$ 35,230.36
\$ 36,610.96	\$ 101.14	281	\$ 59,567.73	\$ 211.98	323	\$ 124,663.58
\$ 19,476.30	\$ 96.90	134	\$ 27,027.89	\$ 201.70	185	\$ 66,722.53
\$ 12,748.71	\$ 85.56	67	\$ 12,894.22	\$ 192.45	98	\$ 36,679.41
\$ 2,588.98	\$ 57.53	20	\$ 4,940.53	\$ 247.03	33	\$ 12,785.65
\$ 28,749.66	\$ 82.38	181	\$ 35,740.56	\$ 197.46	264	\$ 98,781.06
\$ 17,579.63	\$ 82.53	145	\$ 30,311.05	\$ 209.04	206	\$ 72,985.50
\$ 3,183.41	\$ 74.03	23	\$ 6,570.21	\$ 285.66	27	\$ 9,453.13
\$ 5,255.17	\$ 90.61	21	\$ 4,416.97	\$ 210.33	47	\$ 22,028.14
\$ 3,199.52	\$ 82.04	8	\$ 1,661.58	\$ 207.70	29	\$ 10,341.80
\$ 543.46	\$ 54.35	3	\$ 411.26	\$ 137.09	7	\$ 1,731.78
\$ 6,750.86	\$ 83.34	29	\$ 4,816.24	\$ 166.08	57	\$ 17,369.46
\$ 32,565.59	\$ 95.22	218	\$ 42,703.16	\$ 195.89	263	\$ 116,573.87
\$ 46,177.73	\$ 102.62	244	\$ 56,737.42	\$ 232.53	289	\$ 135,408.94
\$ 221.61	\$ 110.81	2	\$ 449.95	\$ 224.98	4	\$ 1,045.41
\$ 1,039.18	\$ 103.92	5	\$ 705.33	\$ 141.07	5	\$ 1,989.74
\$ 628.77	\$ 62.88	2	\$ 440.05	\$ 220.03	7	\$ 3,591.81
\$ 3.00	\$ 3.00	2	\$ 413.50	\$ 206.75		
\$ 898.59	\$ 99.84	3	\$ 937.58	\$ 312.53	3	\$ 421.51
\$ 2,886.26	\$ 87.46	15	\$ 3,227.25	\$ 215.15	19	\$ 10,299.08
\$ 503.80	\$ 251.90	2	\$ 490.52			
\$ 16,649.61	\$ 105.38	81	\$ 17,196.72	\$ 212.31	103	\$ 39,910.53
\$ 745.62	\$ 124.27	4	\$ 1,044.29	\$ 261.07	9	\$ 3,784.51
\$ 294.95	\$ 147.48	2	\$ 681.55	\$ 340.78	1	\$ 2,969.76
\$ 3,227.86	\$ 104.12	19	\$ 4,197.03	\$ 220.90	28	\$ 12,366.95
\$ 387,341.77	\$ 91.74	2513	\$ 497,144.70	\$ 197.83	3441	\$ 1,329,386.03

	Inc					
90 Avg Arrears	POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears	30 Avg Arrears
\$ 251.84	97417	0	\$ -			
\$ 385.36	97432	0	\$ -			
\$ 342.48	97442	0	\$ -			
\$ 375.19	97457	0	\$ -			
\$ 277.76	97462	0	\$ -			
\$ 408.81	97469	0	\$ -			
\$ 369.23	97470	0	\$ -			
\$ 351.35	97471	0	\$ -			
\$ 368.92	97479	0	\$ -			
\$ 492.57	97495	0	\$ -			
\$ 315.22	97496	0	\$ -			
	97497	0	\$ -			
\$ 378.06	97501	0	\$ -			
\$ 386.07	97502	0	\$ -			
\$ 335.53	97503	0	\$ -			
\$ 385.96	97504	0	\$ -			
\$ 360.66	97520	0	\$ -			
\$ 374.28	97524	0	\$ -			
\$ 387.44	97525	0	\$ -			
\$ 374.17	97526	0	\$ -			
\$ 354.30	97527	1	\$ 101.28	1	\$ 101.28	\$ 101.28
	97528	0	\$ -			
\$ 350.12	97530	0	\$ -			
\$ 468.68	97535	0	\$ -			
\$ 356.61	97537	0	\$ -			
\$ 247.40	97539	0	\$ -			
\$ 304.73	97540	0	\$ -			
\$ 443.25	97601	0	\$ -			
\$ 468.54	97603	1	\$ 572.14			
\$ 261.35	97623	0	\$ -			
\$ 397.95	97627	0	\$ -			
\$ 513.12	97632	0	\$ -			
	97634	0	\$ -			
\$ 140.50	97824	0	\$ -			
\$ 542.06	97827	0	\$ -			
	97841	0	\$ -			
\$ 387.48	97850	0	\$ -			
\$ 420.50	97867	0	\$ -			
	97876	1	\$ 17.00	1	\$ 17.00	\$ 17.00
\$ 441.68	97883	0	\$ -			
\$ 386.34	TOTAL	3	\$ 690.42	2	\$ 118.28	\$ 59.14

Industrial					
60+ Acct	60+ Arrears	60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears
1	\$ 572.14	\$ 572.14			
1	\$ 572.14	\$ 572.14	0	\$ -	#DIV/0!