



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

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Avista Corp.

1411 East Mission P.O. Box 3727
Spokane, Washington 99220-0500
Telephone 509-489-0500
Toll Free 800-727-9170

November 18, 2021

Public Utilities Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

RE: UM 2114 - Avista Utilities October 2021 COVID-19 Monthly Reporting requirements per order No. 20-057

Filing Center:

Avista Corporation, dba Avista Utilities, hereby submits its October 2021 COVID-19 Report per order No. 20-057 in Docket UM 2114. Included with its COVID-19 Collections Report is Avista's response to updated Information Request (IR) No. 25 and No. 41.

If you have any questions regarding this filing, please contact me at (509) 495-7950 amanda.ghering@avistacorp.com.

Sincerely,

/s/ Amanda Ghering

Amanda Ghering
Regulatory Policy Analyst

POSTAL	a. Number of Customers by Customer Class			
	Commercial	Industrial	Residential	Total
97417	103		319	422
97432	10		55	65
97442	33	1	155	189
97457	179		1,481	1660
97462	35		275	310
97469	40	8	268	316
97470	880	4	3,554	4438
97471	598	5	5,079	5682
97479	238	3	1,669	1910
97495	16		508	524
97496	116	2	1,153	1271
97497			2	2
97501	1,475	11	9,183	10669
97502	657	3	6,453	7113
97503	250	18	1,683	1951
97504	1,404	1	13,102	14507
97520	909	1	7,349	8259
97524	139		2,781	2920
97525	61		587	648
97526	1,245	7	6,443	7695
97527	440	5	5,576	6021
97528			2	2
97530	129		1,245	1374
97535	148		1,082	1230
97537	90		557	647
97539	42		221	263
97540	68		1,339	1407
97601	850	9	6,512	7371
97603	914	6	8,851	9771
97623	10		54	64
97627	8		203	211
97632	32	1	125	158
97634	1		27	28
97824	31	1	318	350
97827	69	3	541	613
97841	16	1	134	151
97850	740	7	5,028	5775
97867	26		145	171
97876	8	2	52	62
97883	63	1	778	842
Total	12073	100	94889	107062

b. Fees assessed by Customer Class			
Commercial	Industrial	Residential	Total
3			3
			0
2			2
5			5
3			3
1			1
36	1		37
15			15
4			4
			0
5			5
			0
62		1	63
24			24
8	1		9
41			41
48			48
8			8
1			1
50			50
10			10
			0
2			2
5			5
4			4
			0
2			2
37			37
41			41
1			1
			0
2			2
			0
			0
23			23
1			1
			0
			0
444	2	1	447

c. Time Payment Agreement Active During Month			
Commercial	Industrial	Residential	Total
0		6	6
0		1	1
0		0	0
1		17	18
0		3	3
0		2	2
0		31	31
2		36	38
3		10	13
0		4	4
0		15	15
0		0	0
8		87	95
1		52	53
1		18	19
5		80	85
9		63	72
1		17	18
0		6	6
2		39	41
3		44	47
0		0	0
1		11	12
0		11	11
0		4	4
0		0	0
2		11	13
5		82	87
5		103	108
0		1	1
0		4	4
0		2	2
0		1	1
0		0	0
0		7	7
0		0	0
4		30	34
0		1	1
0		1	1
0		4	4
53	0	804	857

d. Time Payment Agreement Started During Month			
Commercial	Industrial	Residential	Total
0		2	2
0		0	0
0		0	0
0		11	11
0		1	1
0		1	1
0		12	12
1		20	21
1		6	7
0		1	1
0		12	12
0		0	0
4		53	57
0		23	23
0		8	8
2		42	44
6		37	43
1		8	9
0		1	1
1		18	19
2		26	28
0		0	0
1		7	8
0		4	4
0		2	2
0		0	0
1		6	7
2		47	49
3		44	47
0		1	1
0		1	1
0		2	2
0		0	0
0		0	0
0		4	4
0		0	0
2		18	20
0		1	1
0		1	1
0	0	2	2
27	0	422	449

l. Disconnects For Non-payment			
Commercial	Industrial	Residential	Total
			0
			0
			0
			0
		1	1
			0
		9	9
		9	9
		1	1
			0
		5	5
			0
2		5	7
1		2	3
		2	2
		6	6
2		5	7
1		1	2
		1	1
1		14	15
		6	6
			0
			0
		1	1
			0
			0
		1	1
		4	4
		7	7
			0
			0
			0
			0
			0
		1	1
			0
		4	4
			0
			0
			0
7	0	85	92

m. Number of service reconnects (Res)				
24-Hour	48-Hour	Less than 7	7+ Days	Total
				0
				0
				0
				0
			1	1
			1	1
1	1	3	1	6
2	2	1		5
	1			1
				0
1		1	1	3
				0
3		1	6	10
				0
1		1		2
5		1	4	10
1	1		1	3
1	1	1		3
				0
4		4		8
1		2	2	5
				0
				0
		1		1
				0
				0
				0
1				1
2		2	6	10
3	3	3	2	11
				0
				0
				0
				0
				0
				0
				0
				0
1	1	1	1	4
				0
				0
				0
27	10	22	26	85

m. Number of service reconnects (Comm)

24-Hour	48-Hour	Less than 7	7+ Days	Total
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
			2	2
				0
				0
				0
				0
				0
				0
				0
1				1
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
				0
1	0	0	2	3

Item j. Total number of residential and small commercial customers with arrears, segmented by 30-60 days;

Small Commercial - July 2021							
POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct	60+ Arrears
97417	4	\$ 277.34	1	\$ 19.42	\$ 19.42	1	\$ 34.68
97432	0	\$ -					
97442	2	\$ 236.02	2	\$ 236.02	\$ 118.01		
97457	17	\$ 2,998.55	10	\$ 2,005.84	\$ 200.58	5	\$ 292.31
97462	6	\$ 806.36	3	\$ 44.66	\$ 14.89	1	\$ 419.71
97469	3	\$ 870.55	2	\$ 806.16	\$ 403.08	1	\$ 64.39
97470	79	\$ 12,519.89	45	\$ 4,167.57	\$ 92.61	6	\$ 442.53
97471	37	\$ 5,139.01	29	\$ 3,835.61	\$ 132.26	2	\$ 110.64
97479	19	\$ 2,600.71	8	\$ 122.23	\$ 15.28	5	\$ 466.59
97495	1	\$ 34.00				1	\$ 34.00
97496	12	\$ 1,181.89	7	\$ 282.03	\$ 40.29	1	\$ 237.06
97497	0	\$ -					
97501	135	\$ 16,212.10	82	\$ 7,694.57	\$ 93.84	16	\$ 1,306.72
97502	59	\$ 6,041.75	26	\$ 971.35	\$ 37.36	11	\$ 601.57
97503	13	\$ 2,540.53	6	\$ 1,199.81	\$ 199.97	1	\$ 34.00
97504	80	\$ 6,640.45	39	\$ 1,175.91	\$ 30.15	16	\$ 2,041.26
97520	74	\$ 8,646.61	35	\$ 3,038.97	\$ 86.83	14	\$ 1,034.14
97524	15	\$ 2,166.94	4	\$ 173.72	\$ 43.43	5	\$ 920.92
97525	4	\$ 251.48	2	\$ 51.79	\$ 25.90	1	\$ 35.02
97526	97	\$ 16,587.19	54	\$ 5,904.51	\$ 109.34	9	\$ 505.78
97527	23	\$ 1,616.99	15	\$ 837.89	\$ 55.86	4	\$ 524.11
97528	0	\$ -					
97530	8	\$ 206.66	8	\$ 206.66	\$ 25.83		
97535	13	\$ 809.45	7	\$ 303.48	\$ 43.35	4	\$ 327.88
97537	11	\$ 1,541.27	4	\$ 233.30	\$ 58.33	2	\$ 67.00
97539	1	\$ 15.14	1	\$ 15.14	\$ 15.14		
97540	10	\$ 213.95	8	\$ 91.79	\$ 11.47	1	\$ 24.95
97601	50	\$ 6,054.07	21	\$ 1,924.79	\$ 91.66	8	\$ 1,230.13
97603	66	\$ 14,979.30	35	\$ 2,729.81	\$ 77.99	6	\$ 228.06
97623	1	\$ 193.45	1	\$ 193.45	\$ 193.45		
97627	1	\$ 2.15	1	\$ 2.15	\$ 2.15		
97632	1	\$ 17.00	1	\$ 17.00	\$ 17.00		
97634	0	\$ -					
97824	0	\$ -					
97827	0	\$ -					
97841	0	\$ -					
97850	46	\$ 4,099.04	32	\$ 2,546.17	\$ 79.57	5	\$ 645.51
97867	0	\$ -					
97876	0	\$ -					
97883	0	\$ -					
TOTAL	888	\$ 115,499.84	489	\$ 40,831.80	\$ 83.50	126	\$ 11,628.96

61-90 days; 91+ days, by zip code

60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears	POSTAL	Total Accts	Total Arrears
\$ 34.68	2	\$ 223.24	\$ 111.62	97417	1	\$ 529.70
				97432	0	\$ -
				97442	0	\$ -
\$ 58.46	2	\$ 700.40	\$ 350.20	97457	0	\$ -
\$ 419.71	2	\$ 341.99	\$ 171.00	97462	0	\$ -
\$ 64.39				97469	0	\$ -
\$ 73.76	28	\$ 7,909.79	\$ 282.49	97470	2	\$ 4,267.34
\$ 55.32	6	\$ 1,192.76	\$ 198.79	97471	0	\$ -
\$ 93.32	6	\$ 2,011.89	\$ 335.32	97479	0	\$ -
\$ 34.00				97495	0	\$ -
\$ 237.06	4	\$ 662.80	\$ 165.70	97496	0	\$ -
				97497	0	\$ -
\$ 81.67	37	\$ 7,210.81	\$ 194.89	97501	0	\$ -
\$ 54.69	22	\$ 4,468.83	\$ 203.13	97502	1	\$ 3.40
\$ 34.00	6	\$ 1,306.72	\$ 217.79	97503	0	\$ -
\$ 127.58	25	\$ 3,423.28	\$ 136.93	97504	0	\$ -
\$ 73.87	25	\$ 4,573.50	\$ 182.94	97520	0	\$ -
\$ 184.18	6	\$ 1,072.30	\$ 178.72	97524	0	\$ -
\$ 35.02	1	\$ 164.67	\$ 164.67	97525	0	\$ -
\$ 56.20	34	\$ 10,176.90	\$ 299.32	97526	0	\$ -
\$ 131.03	4	\$ 254.99	\$ 63.75	97527	0	\$ -
				97528	0	\$ -
				97530	0	\$ -
\$ 81.97	2	\$ 178.09	\$ 89.05	97535	0	\$ -
\$ 33.50	5	\$ 1,240.97	\$ 248.19	97537	0	\$ -
				97539	0	\$ -
\$ 24.95	1	\$ 97.21	\$ 97.21	97540	0	\$ -
\$ 153.77	21	\$ 2,899.15	\$ 138.05	97601	1	\$ 1,508.63
\$ 38.01	25	\$ 12,021.43	\$ 480.86	97603	0	\$ -
				97623	0	\$ -
				97627	0	\$ -
				97632	0	\$ -
				97634	0	\$ -
				97824	0	\$ -
				97827	0	\$ -
				97841	0	\$ -
\$ 129.10	9	\$ 907.36	\$ 100.82	97850	0	\$ -
				97867	0	\$ -
				97876	0	\$ -
				97883	0	\$ -
\$ 92.29	273	\$ 63,039.08	\$ 230.91	TOTAL	5	\$ 6,309.07

Large Commercial - July 2021

30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct	60+ Arrears	60 Avg Arrears	90 + Acct
1	\$ 529.70					
2	\$ 4,267.34	\$ 2,133.67				
1	\$ 3.40	\$ 3.40				
1	\$ 1,508.63	\$ 1,508.63				
5	\$ 6,309.07	\$ 1,261.81	0	\$ -	\$ -	0

90+ Arrears	90 Avg Arrears	POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears
		97417	74	\$ 7,788.29	39	\$ 1,117.71
		97432	7	\$ 438.45	3	\$ 49.18
		97442	20	\$ 1,609.40	9	\$ 169.85
		97457	242	\$ 25,278.40	102	\$ 2,269.75
		97462	30	\$ 2,669.41	10	\$ 132.87
		97469	57	\$ 6,043.32	22	\$ 519.03
		97470	539	\$ 57,231.43	200	\$ 4,797.70
		97471	520	\$ 48,171.74	238	\$ 5,917.84
		97479	146	\$ 14,407.01	51	\$ 1,159.90
		97495	41	\$ 4,036.78	19	\$ 683.78
		97496	145	\$ 14,235.20	51	\$ 1,009.15
		97497	1	\$ 86.06		
		97501	1,542	\$ 171,434.87	753	\$ 20,031.94
		97502	625	\$ 78,964.52	246	\$ 5,414.13
		97503	289	\$ 36,397.41	114	\$ 2,596.74
		97504	1,059	\$ 118,117.20	414	\$ 10,748.39
		97520	472	\$ 52,086.26	144	\$ 2,988.53
		97524	256	\$ 26,607.87	111	\$ 3,103.13
		97525	78	\$ 8,653.89	31	\$ 1,146.46
		97526	776	\$ 76,678.34	298	\$ 6,499.05
		97527	517	\$ 68,905.04	159	\$ 4,418.28
		97528	0	\$ -		
		97530	76	\$ 9,039.70	27	\$ 694.15
		97535	112	\$ 12,926.88	43	\$ 970.22
		97537	59	\$ 6,839.16	30	\$ 565.71
		97539	17	\$ 1,122.90	8	\$ 107.94
		97540	163	\$ 18,687.01	71	\$ 1,513.90
		97601	754	\$ 103,646.02	247	\$ 5,013.99
		97603	880	\$ 105,874.99	351	\$ 7,383.75
		97623	5	\$ 1,448.67	1	\$ 212.98
		97627	18	\$ 1,947.81	4	\$ 18.69
		97632	16	\$ 2,282.47	5	\$ 69.13
		97634	3	\$ 107.83		
		97824	7	\$ 266.00	2	\$ 46.51
		97827	53	\$ 6,212.20	19	\$ 721.08
		97841	3	\$ 75.08	2	\$ 42.76
		97850	466	\$ 55,337.62	165	\$ 4,577.56
		97867	12	\$ 3,546.30	2	\$ 66.03
		97876	4	\$ 217.55	1	\$ 37.64
		97883	59	\$ 5,903.51	17	\$ 266.10
\$ -	\$ -	TOTAL	10,143	\$ 1,155,322.59	4009	\$ 97,081.55

Residential - July 2021

30 Avg Arrears	60+ Acct	60+ Arrears	60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears
\$ 28.66	10	\$ 575.23	\$ 57.52	25	\$ 6,095.35	\$ 243.81
\$ 16.39	1	\$ 36.70	\$ 36.70	3	\$ 352.57	\$ 117.52
\$ 18.87	5	\$ 267.45	\$ 53.49	6	\$ 1,172.10	\$ 195.35
\$ 22.25	53	\$ 2,615.96	\$ 49.36	87	\$ 20,392.69	\$ 234.40
\$ 13.29	5	\$ 170.93	\$ 34.19	15	\$ 2,365.61	\$ 157.71
\$ 23.59	13	\$ 736.28	\$ 56.64	22	\$ 4,788.01	\$ 217.64
\$ 23.99	69	\$ 2,747.16	\$ 39.81	270	\$ 49,686.57	\$ 184.02
\$ 24.86	91	\$ 4,491.83	\$ 49.36	191	\$ 37,762.07	\$ 197.71
\$ 22.74	26	\$ 1,232.59	\$ 47.41	69	\$ 12,014.52	\$ 174.12
\$ 35.99	2	\$ 128.49	\$ 64.25	20	\$ 3,224.51	\$ 161.23
\$ 19.79	28	\$ 1,148.20	\$ 41.01	66	\$ 12,077.85	\$ 183.00
	1	\$ 86.06	\$ 86.06			
\$ 26.60	139	\$ 6,923.88	\$ 49.81	650	\$ 144,479.05	\$ 222.28
\$ 22.01	108	\$ 5,643.80	\$ 52.26	271	\$ 67,906.59	\$ 250.58
\$ 22.78	37	\$ 1,825.64	\$ 49.34	138	\$ 31,975.03	\$ 231.70
\$ 25.96	201	\$ 10,401.20	\$ 51.75	444	\$ 96,967.61	\$ 218.40
\$ 20.75	84	\$ 3,577.42	\$ 42.59	244	\$ 45,520.31	\$ 186.56
\$ 27.96	51	\$ 2,630.95	\$ 51.59	94	\$ 20,873.79	\$ 222.06
\$ 36.98	14	\$ 569.84	\$ 40.70	33	\$ 6,937.59	\$ 210.23
\$ 21.81	135	\$ 5,399.14	\$ 39.99	343	\$ 64,780.15	\$ 188.86
\$ 27.79	78	\$ 3,517.89	\$ 45.10	280	\$ 60,968.87	\$ 217.75
\$ 25.71	14	\$ 524.59	\$ 37.47	35	\$ 7,820.96	\$ 223.46
\$ 22.56	23	\$ 1,002.51	\$ 43.59	46	\$ 10,954.15	\$ 238.13
\$ 18.86	8	\$ 368.12	\$ 46.02	21	\$ 5,905.33	\$ 281.21
\$ 13.49	1	\$ 75.71	\$ 75.71	8	\$ 939.25	\$ 117.41
\$ 21.32	19	\$ 829.79	\$ 43.67	73	\$ 16,343.32	\$ 223.88
\$ 20.30	116	\$ 5,280.54	\$ 45.52	391	\$ 93,351.49	\$ 238.75
\$ 21.04	125	\$ 5,927.96	\$ 47.42	404	\$ 92,563.28	\$ 229.12
\$ 212.98	2	\$ 79.10	\$ 39.55	2	\$ 1,156.59	\$ 578.30
\$ 4.67	3	\$ 189.92	\$ 63.31	11	\$ 1,739.20	\$ 158.11
\$ 13.83	2	\$ 75.25	\$ 37.63	9	\$ 2,138.09	\$ 237.57
	1	\$ 38.53	\$ 38.53	2	\$ 69.30	\$ 34.65
\$ 23.26	3	\$ 90.46	\$ 30.15	2	\$ 129.03	\$ 64.52
\$ 37.95	5	\$ 192.58	\$ 38.52	29	\$ 5,298.54	\$ 182.71
\$ 21.38	1	\$ 32.32	\$ 32.32			
\$ 27.74	89	\$ 4,772.16	\$ 53.62	212	\$ 45,987.90	\$ 216.92
\$ 33.02	1	\$ 21.00	\$ 21.00	9	\$ 3,459.27	\$ 384.36
\$ 37.64	1	\$ 43.88	\$ 43.88	2	\$ 136.03	\$ 68.02
\$ 15.65	10	\$ 372.14	\$ 37.21	32	\$ 5,265.27	\$ 164.54
\$ 24.22	1575	\$ 74,643.20	\$ 47.39	4559	\$ 983,597.84	\$ 215.75

Industrial - July 2021							
POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct	60+ Arrears
97417	0	\$ -					
97432	0	\$ -					
97442	0	\$ -					
97457	0	\$ -					
97462	0	\$ -					
97469	0	\$ -					
97470	0	\$ -					
97471	0	\$ -					
97479	0	\$ -					
97495	0	\$ -					
97496	0	\$ -					
97497	0	\$ -					
97501	0	\$ -					
97502	0	\$ -					
97503	0	\$ -					
97504	0	\$ -					
97520	0	\$ -					
97524	0	\$ -					
97525	0	\$ -					
97526	0	\$ -					
97527	0	\$ -					
97528	0	\$ -					
97530	0	\$ -					
97535	0	\$ -					
97537	0	\$ -					
97539	0	\$ -					
97540	0	\$ -					
97601	0	\$ -					
97603	0	\$ -					
97623	0	\$ -					
97627	0	\$ -					
97632	0	\$ -					
97634	0	\$ -					
97824	0	\$ -					
97827	0	\$ -					
97841	0	\$ -					
97850	0	\$ -					
97867	0	\$ -					
97876	0	\$ -					
97883	1	\$ 17.00	1	\$ 17.00	\$ 17.00		
TOTAL	1	\$ 17.00	1	\$ 17.00	\$ 17.00	0	\$ -

Staff IR_41_ Standing Information Request for Monthly data updates in the form of the complete tables show customers and customer disconnects, also providing monthly small Oregon commerc

Oregon Small Commercial Disconnects	Jan-21	Feb-21	Mar-21	Apr-21	May-21
Small Commercial Customers	12,018	12,039	12,037	12,004	11,945
Small Commercial Disconnects	7	34	28	21	15
Disconnects as Percentage of Customers	0.06%	0.28%	0.23%	0.17%	0.13%

Oregon Small Commercial Disconnects	Jan-19	Feb-19	Mar-19	Apr-19	May-19
Small Commercial Customers	11,974	11,956	11,951	11,936	11,927
Small Commercial Disconnects	10	13	12	12	17
Disconnects as Percentage of Customers	0.08%	0.11%	0.10%	0.10%	0.14%

Oregon Small Commercial Disconnects	Jan-18	Feb-18	Mar-18	Apr-18	May-18
Small Commercial Customers	11,951	11,913	11,899	11,881	11,835
Small Commercial Disconnects	10	10	22	15	34
Disconnects as Percentage of Customers	0.08%	0.08%	0.18%	0.13%	0.29%

Number of small commercial customers below January thru the just prior month, monthly Oregon small commercial number of active customers and disconnects for each month of 2018 and 2019

Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
11,923	11,898	11,864	11,888	11,939		
22	24	8	5	10		
0.18%	0.20%	0.07%	0.04%	0.08%		

Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
11,907	11,884	11,891	11,881	11,955	11,978	12,024
12	7	13	15	11	2	10
0.10%	0.06%	0.11%	0.13%	0.09%	0.02%	0.08%

Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
11,811	11,789	11,871	11,780	11,860	11,916	11,926
19	16	28	7	12	8	10
0.16%	0.14%	0.24%	0.06%	0.10%	0.07%	0.08%

Staff IR_25 Please provide the Company's Whole Company small commercial customer count and small co
the present month. This is an ongoing reque

Small Commercial	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21
Customers	77391	77386	77329	77435	77407
Non-Payment Disconnects	3		35	32	22
All Other Disconnects	18	20	13	58	75
Disconnects as Percentage of Customers	0.027%	0.026%	0.062%	0.116%	0.125%
Non-Payment Disconnect %	0.004%	0.000%	0.045%	0.041%	0.028%
All Other Disconnects %	0.023%	0.026%	0.017%	0.075%	0.097%

Commercial disconnects in an MS Excel table as shown below from December 2020 through August through December 2021.

May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
77369	77436	77385	77433	77529	77832		
20	22	28	11	10	9		
22	17	37	35	24	27		
0.054%	0.050%	0.084%	0.059%	0.044%	0.046%		
0.026%	0.028%	0.036%	0.014%	0.013%	0.012%		
0.028%	0.022%	0.048%	0.045%	0.031%	0.035%		