



e-FILING REPORT COVER SHEET

COMPANY NAME: Avista Corporation, dba Avista Utilities

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: UM 2114

Report is required by: OAR
 Statute
 Order 20-324

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Avista's November 2020 COVID-19 Monthly Report, UM 2114

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Avista Corp.

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December 18, 2020

Public Utilities Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

RE: UM 2114 - Avista Utilities November 2020 COVID-19 Monthly Report per order No. 20-324

Filing Center:

Avista Corporation, dba Avista Utilities (“Avista” and/or the “Company”), hereby submits its November 2020 COVID-19 Monthly Report per order No. 20-324 in Docket UM 2114.

If you have any questions regarding this filing please contact me at (509) 495-7950.

Sincerely,

/s/ Amanda Ghering

Amanda Ghering
Regulatory Policy Analyst
Avista Utilities
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509.495.7950

POSTAL	a. Number of Customers by Customer Class				b. Fees assessed by Customer Class			
	Commercial	Industrial	Residential	Total	Commercial	Industrial	Residential	Total
97417	103	0	317	420	0	0	0	0
97432	10	0	55	65	0	0	0	0
97442	32	1	152	185	0	0	0	0
97457	179	0	1467	1646	0	0	0	0
97462	36	0	275	311	0	0	0	0
97469	41	8	272	321	0	0	0	0
97470	879	4	3550	4433	0	0	0	0
97471	597	5	5025	5627	0	0	0	0
97479	235	3	1649	1887	0	0	0	0
97495	17	0	503	520	0	0	0	0
97496	113	2	1134	1249	0	0	0	0
97497	0	0	2	2	0	0	0	0
97501	1483	11	9118	10612	0	0	0	0
97502	646	3	6377	7026	0	0	0	0
97503	237	17	1679	1933	0	0	0	0
97504	1400	1	12985	14386	0	0	0	0
97520	918	1	7307	8226	0	0	0	0
97524	139	0	2710	2849	0	0	0	0
97525	62	0	591	653	0	0	0	0
97526	1252	7	6377	7636	0	0	0	0
97527	450	5	5544	5999	0	0	0	0
97528	0	0	2	2	0	0	0	0
97530	131	0	1234	1365	0	0	0	0
97535	143	0	1039	1182	0	0	0	0
97537	94	0	551	645	0	0	0	0
97539	42	0	214	256	0	0	0	0
97540	68	0	1236	1304	0	0	0	0
97601	848	9	6486	7343	0	0	0	0
97603	925	5	8820	9750	0	0	0	0
97623	10	0	56	66	0	0	0	0
97627	7	0	202	209	0	0	0	0
97632	32	1	127	160	0	0	0	0
97634	1	0	26	27	0	0	0	0
97824	31	1	316	348	0	0	0	0
97827	70	3	539	612	0	0	0	0
97841	16	1	129	146	0	0	0	0
97850	740	7	5015	5762	0	0	0	0
97867	31	0	144	175	0	0	0	0
97876	8	2	52	62	0	0	0	0
97883	65	1	772	838	0	0	0	0
Total	12091	98	94049	106238	0	0	0	0

c. Time Payment Agreement Active During Month			
Commercial	Industrial	Residential	Total
0	0	1	1
0	0	0	0
0	0	0	0
0	0	11	11
0	0	1	1
1	0	5	6
5	0	23	28
2	0	14	16
3	0	7	10
0	0	1	1
1	0	8	9
0	0	0	0
6	0	45	51
4	0	46	50
1	0	11	12
3	0	65	68
6	0	41	47
0	0	12	12
0	0	5	5
4	0	34	38
0	0	20	20
0	0	0	0
1	0	7	8
2	0	5	7
0	0	0	0
0	0	0	0
0	0	3	3
3	0	56	59
8	0	70	78
0	0	0	0
0	0	2	2
0	0	1	1
0	0	0	0
0	0	1	1
0	0	3	3
0	0	0	0
1	0	23	24
0	0	1	1
0	0	1	1
0	0	4	4
51	0	527	578

d. Time Payment Agreement Started During Month			
Commercial	Industrial	Residential	Total
0	0	0	0
0	0	0	0
0	0	0	0
0	0	7	7
0	0	1	1
1	0	1	2
4	0	9	13
1	0	9	10
0	0	5	5
0	0	0	0
0	0	2	2
0	0	0	0
3	0	30	33
0	0	24	24
1	0	4	5
3	0	42	45
2	0	28	30
0	0	4	4
0	0	2	2
3	0	17	20
0	0	16	16
0	0	0	0
1	0	6	7
1	0	1	2
0	0	0	0
0	0	0	0
0	0	2	2
2	0	30	32
3	0	31	34
0	0	0	0
0	0	1	1
0	0	1	1
0	0	0	0
0	0	1	1
0	0	2	2
0	0	0	0
1	0	13	14
0	0	1	1
0	0	0	0
0	0	2	2
26	0	292	318

Item j. Total number of reside

Commercial - November 2020							
POSTAL	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct	60+ Arrears	60 Avg Arrears	90 + Acct
97417	4	\$ 1,102.73	\$ 275.68	2	\$ 94.24	\$ 47.12	3
97432	1	\$ 33.95	\$ 33.95				
97442	2	\$ 35.25	\$ 17.63				2
97457	11	\$ 392.07	\$ 35.64	1	\$ 9.22	\$ 9.22	8
97462	3	\$ 432.16	\$ 144.05	1	\$ 63.80	\$ 63.80	3
97469							
97470	55	\$ 2,651.47	\$ 48.21	16	\$ 774.00	\$ 48.38	48
97471	23	\$ 3,213.42	\$ 139.71	8	\$ 2,209.81	\$ 276.23	9
97479	10	\$ 905.94	\$ 90.59	3	\$ 1,148.06	\$ 382.69	10
97495	2	\$ 0.83	\$ 0.42				1
97496	4	\$ 101.12	\$ 25.28	1	\$ 64.96	\$ 64.96	2
97497							
97501	96	\$ 5,611.29	\$ 58.45	23	\$ 1,435.42	\$ 62.41	96
97502	39	\$ 3,234.91	\$ 82.95	12	\$ 570.46	\$ 47.54	21
97503	18	\$ 41,849.11	\$ 2,324.95	4	\$ 326.12	\$ 81.53	5
97504	43	\$ 2,690.82	\$ 62.58	16	\$ 1,603.99	\$ 100.25	41
97520	85	\$ 3,775.26	\$ 44.41	15	\$ 685.79	\$ 45.72	41
97524	10	\$ 356.56	\$ 35.66	2	\$ 857.45	\$ 428.73	13
97525	1	\$ 10.00	\$ 10.00				1
97526	90	\$ 7,040.57	\$ 78.23	11	\$ 1,383.86	\$ 125.81	59
97527	10	\$ 245.31	\$ 24.53	4	\$ 142.12	\$ 35.53	16
97528							
97530	6	\$ 126.01	\$ 21.00	2	\$ 1,044.34	\$ 522.17	5
97535	4	\$ 76.63	\$ 19.16	2	\$ 69.36	\$ 34.68	6
97537	6	\$ 713.46	\$ 118.91	1	\$ 25.14	\$ 25.14	4
97539	3	\$ 562.90	\$ 187.63				2
97540	3	\$ 117.90	\$ 39.30	4	\$ 173.21	\$ 43.30	
97601	49	\$ 1,794.82	\$ 36.63	14	\$ 815.27	\$ 58.23	38
97603	27	\$ 2,158.25	\$ 79.94	53	\$ 3,943.93	\$ 74.41	25
97623	1	\$ 37.37	\$ 37.37				
97627	1	\$ 10.00	\$ 10.00				
97632	3	\$ 57.29	\$ 19.10				
97634							
97824	1	\$ 40.04	\$ 40.04				2
97827	11	\$ 954.13	\$ 86.74	1	\$ 227.83	\$ 227.83	1
97841							
97850	22	\$ 3,054.55	\$ 138.84	9	\$ 1,952.88	\$ 216.99	22
97867							
97876	1	\$ 156.52	\$ 156.52				
97883	2	\$ 89.85	\$ 44.93				
TOTAL	647	\$ 83,632.49	\$ 129.26	205	\$19,621.26	\$ 95.71	484

Residential and small commercial customers with arrears, segmented by 30-60 days; 61-90 days; 91+ days, by zip code

		Residential - No				
90+ Arrears	90 Avg Arrears	POSTAL	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct
\$ 1,289.91	\$ 429.97	97417	24	\$ 825.40	\$ 34.39	7
		97432	1	\$ 13.04	\$ 13.04	2
\$ 1,158.79	\$ 579.40	97442	15	\$ 427.87	\$ 28.52	5
\$ 3,135.49	\$ 391.94	97457	136	\$ 4,926.84	\$ 36.23	28
\$ 1,222.30	\$ 407.43	97462	18	\$ 768.06	\$ 42.67	7
		97469	25	\$ 912.13	\$ 36.49	8
\$ 10,441.52	\$ 217.53	97470	241	\$ 6,348.54	\$ 26.34	81
\$ 4,391.81	\$ 487.98	97471	268	\$ 8,885.09	\$ 33.15	75
\$ 7,824.62	\$ 782.46	97479	68	\$ 1,933.74	\$ 28.44	32
\$ 360.30	\$ 360.30	97495	21	\$ 856.85	\$ 40.80	3
\$ 413.19	\$ 206.60	97496	69	\$ 1,451.16	\$ 21.03	29
		97497				
\$ 49,260.08	\$ 513.13	97501	728	\$ 20,723.16	\$ 28.47	202
\$ 6,834.15	\$ 325.44	97502	279	\$ 6,731.82	\$ 24.13	88
\$ 10,310.40	\$ 2,062.08	97503	100	\$ 2,343.15	\$ 23.43	37
\$ 14,874.68	\$ 362.80	97504	371	\$ 11,193.53	\$ 30.17	165
\$ 13,705.86	\$ 334.29	97520	269	\$ 8,682.24	\$ 32.28	63
\$ 2,275.83	\$ 175.06	97524	131	\$ 3,262.76	\$ 24.91	49
\$ 1,067.50	\$ 1,067.50	97525	39	\$ 1,199.61	\$ 30.76	16
\$ 24,637.83	\$ 417.59	97526	304	\$ 7,076.96	\$ 23.28	113
\$ 8,463.17	\$ 528.95	97527	160	\$ 3,988.41	\$ 24.93	73
		97528				
\$ 2,182.19	\$ 436.44	97530	37	\$ 830.39	\$ 22.44	11
\$ 3,538.30	\$ 589.72	97535	40	\$ 968.26	\$ 24.21	14
\$ 1,046.21	\$ 261.55	97537	23	\$ 714.33	\$ 31.06	9
\$ 1,057.10	\$ 528.55	97539	9	\$ 121.66	\$ 13.52	3
		97540	68	\$ 1,281.73	\$ 18.85	22
\$ 14,129.59	\$ 371.83	97601	222	\$ 4,176.93	\$ 18.82	109
\$ 8,162.15	\$ 326.49	97603	306	\$ 7,792.25	\$ 25.46	123
		97623	1	\$ 30.41	\$ 30.41	
		97627	5	\$ 117.71	\$ 23.54	3
		97632	3	\$ 32.28	\$ 10.76	2
		97634	2	\$ 14.54	\$ 7.27	
\$ 273.84	\$ 136.92	97824	22	\$ 1,032.49	\$ 46.93	4
\$ 209.41	\$ 209.41	97827	58	\$ 2,949.35	\$ 50.85	7
		97841	15	\$ 758.53	\$ 50.57	
\$ 10,467.50	\$ 475.80	97850	221	\$ 9,261.70	\$ 41.91	66
		97867	5	\$ 90.61	\$ 18.12	1
		97876	5	\$ 212.66	\$ 42.53	
		97883	15	\$ 328.69	\$ 21.91	8
\$ 202,733.72	\$ 418.87	TOTAL	4,324	\$ 123,264.88	\$ 28.51	1,465

de

November 2020					POSTAL	30+ Acct
60+ Arrears	60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears		
\$ 398.97	\$ 57.00	33	\$ 7,060.77	\$ 213.96	97417	
\$ 124.31	\$ 62.16	4	\$ 587.27	\$ 146.82	97432	
\$ 232.21	\$ 46.44	8	\$ 1,808.55	\$ 226.07	97442	
\$ 1,817.60	\$ 64.91	118	\$ 25,091.63	\$ 212.64	97457	
\$ 291.59	\$ 41.66	21	\$ 4,050.01	\$ 192.86	97462	
\$ 354.94	\$ 44.37	33	\$ 8,837.85	\$ 267.81	97469	
\$ 3,816.37	\$ 47.12	282	\$ 54,471.39	\$ 193.16	97470	
\$ 4,101.33	\$ 54.68	226	\$ 47,290.04	\$ 209.25	97471	
\$ 1,536.99	\$ 48.03	75	\$ 16,348.63	\$ 217.98	97479	
\$ 188.20	\$ 62.73	24	\$ 5,293.69	\$ 220.57	97495	
\$ 1,230.51	\$ 42.43	83	\$ 18,077.21	\$ 217.80	97496	
		1	\$ 117.24	\$ 117.24	97497	
\$10,490.52	\$ 51.93	694	\$ 146,693.63	\$ 211.37	97501	
\$ 3,824.24	\$ 43.46	289	\$ 64,595.20	\$ 223.51	97502	
\$ 1,831.26	\$ 49.49	129	\$ 26,543.54	\$ 205.76	97503	
\$ 9,046.90	\$ 54.83	478	\$ 106,160.22	\$ 222.09	97504	
\$ 2,554.20	\$ 40.54	264	\$ 57,750.85	\$ 218.75	97520	
\$ 2,522.74	\$ 51.48	105	\$ 21,949.76	\$ 209.05	97524	
\$ 662.41	\$ 41.40	43	\$ 10,573.60	\$ 245.90	97525	
\$ 5,456.76	\$ 48.29	332	\$ 63,769.71	\$ 192.08	97526	
\$ 3,144.37	\$ 43.07	290	\$ 59,401.95	\$ 204.83	97527	
					97528	
\$ 370.83	\$ 33.71	25	\$ 6,723.68	\$ 268.95	97530	
\$ 503.71	\$ 35.98	51	\$ 13,291.33	\$ 260.61	97535	
\$ 468.87	\$ 52.10	27	\$ 5,328.90	\$ 197.37	97537	
\$ 115.56	\$ 38.52	10	\$ 1,756.23	\$ 175.62	97539	
\$ 769.52	\$ 34.98	69	\$ 11,773.95	\$ 170.64	97540	
\$ 4,698.78	\$ 43.11	425	\$ 91,897.87	\$ 216.23	97601	
\$ 5,735.76	\$ 46.63	440	\$ 108,773.12	\$ 247.21	97603	1
		3	\$ 632.46	\$ 210.82	97623	
\$ 116.81	\$ 38.94	7	\$ 1,569.43	\$ 224.20	97627	
\$ 94.04	\$ 47.02	9	\$ 1,525.66	\$ 169.52	97632	
		1	\$ 282.27	\$ 282.27	97634	
\$ 367.47	\$ 91.87	7	\$ 957.03	\$ 136.72	97824	
\$ 529.48	\$ 75.64	30	\$ 9,332.60	\$ 311.09	97827	
		2	\$ 286.17	\$ 143.09	97841	
\$ 3,871.53	\$ 58.66	225	\$ 58,722.22	\$ 260.99	97850	
\$ 37.55	\$ 37.55	12	\$ 3,725.21	\$ 310.43	97867	
		2	\$ 605.95	\$ 302.98	97876	
\$ 362.76	\$ 45.35	35	\$ 7,332.54	\$ 209.50	97883	
\$71,669.09	\$ 48.92	4,912	\$1,070,989.36	\$ 218.04	TOTAL	1

