



## e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)  
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR  
Statute  
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



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Portland, OR 97204

503-226-4211  
nwnatural.com

April 29, 2021

**VIA ELECTRONIC FILING**

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Post Office Box 1088  
Salem, Oregon 97308-1088

**Re: RG 90 / UM 2114 / UM 2068 – NW Natural’s First Quarter 2021 Report of COVID-19-Related Costs and Benefits**

As required by Order No. 20-380 issued in UM 2068, enclosed for filing is Northwest Natural Gas Company dba as NW Natural’s compliance report itemizing utility costs, savings, and benefits resulting from COVID-19 for the first quarter of 2021. This confidential report contains material, nonpublic financial information as defined by the Securities and Exchange Commission’s Regulation FD and is exempt from public disclosure under OAR 860-001-0070.

NW Natural’s parent company, Northwest Natural Holding Company, has scheduled its earnings release for May 5, 2021, after which the enclosed report would no longer require the confidential designation. Accordingly, NW Natural will refile the enclosed report without the confidential designation after that time.

Please address correspondence on this matter to me at [rebecca.brown@nwnatural.com](mailto:rebecca.brown@nwnatural.com) or 503-610-7326 with copies to the following:

eFiling  
Rates & Regulatory Affairs  
NW Natural  
250 SW Taylor Street  
Portland, Oregon 97204  
Telephone: (503) 610-7330  
Fax: (503) 220-2579  
Email: [eFiling@nwnatural.com](mailto:eFiling@nwnatural.com)

Sincerely,

*/s/ Rebecca T. Brown*

Rebecca T. Brown  
Regulatory Consultant

Enclosure

**NW Natural**  
**Oregon Quarterly COVID Report**  
**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended March 31, 2021**

Term Sheet Category	COVID Itemization:	OR Q1 2020	OR Q2 2020	OR Q3 2020	QR Q4 2020	OR 2020 Total	OR Q1 2021	OR 2021 Total	OR Aggregated Total
Item a	Direct Costs	71,537	1,677,440	396,025	372,467	2,517,469			
Item a	Direct Savings and Benefits	-	-	(121,254)	(116,585)	(237,839)			
	Travel, meals and entertainment related			(121,254)	(116,589)	(236,843)			
	Employee expenses: education and refreshments								
	Interest				(996)	(996)			
Item b	Late Payment Fees Not Assessed	221,133	552,750	245,026	235,578	1,254,487			
Item c	Bad Debt Expense Above Baseline	326,811	321,706	365,360	1,079,884	2,093,761			
Item d	Reconnections and Field Visits April 1, 2021-October 1, 2022	-	-	-	-	-			
Item e	Foregone Reconnection Charges Incurred through November 15, 2020	-	-	-	-	-			
Item f	COVID-19 Bill Payment Assistance Program	-	-	-	-	-			
	<b>Totals</b>	<b>619,480</b>	<b>2,551,896</b>	<b>885,157</b>	<b>1,571,343</b>	<b>5,627,877</b>			

\*Represents 2020 cost savings recorded in Q1 2020