



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



NW Natural®

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Portland, OR 97204

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November 10, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Post Office Box 1088
Salem, Oregon 97308-1088

Re: RG-90 / UM 2114 / UM 2088 – NW Natural’s Third Quarter 2021 Report of COVID-19-Related Costs and Benefits

On October 28, 2021, Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), filed its third quarter 2021 compliance report in the above-referenced docket. Because the required due date for the report fell before NW Natural’s parent company’s third quarter earnings release, the Company filed the report with a confidential designation.

Northwest Natural Holding Company released its third quarter earnings on November 5, 2021; as a result, the Company’s previously filed report no longer requires the confidential designation. The unredacted, non-confidential report is provided herein.

Please address correspondence on this matter to me at rebecca.brown@nwnatural.com or (503) 610.7326 with copies to the following:

eFiling
Rates & Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, Oregon 97204
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eFiling@nwnatural.com

Sincerely,

/s/ Rebecca T. Brown

Rebecca T. Brown
Regulatory Consultant

Enclosure

NW Natural
Oregon Quarterly COVID Report
COVID-19 Costs, Savings, and Benefits
For the three months ended September 30, 2021

Term Sheet Category	COVID Itemization:									
	OR Q1 2020	OR Q2 2020	OR Q3 2020	OR Q4 2020	OR 2020 Total	OR Q1 2021	OR Q2 2021	OR Q3 2021	OR 2021 Total	OR Aggregated Total
Item a Direct Costs	71,537	1,677,440	396,025	372,467	2,517,469	213,454	234,736	156,981	605,171	3,122,640
Item a Direct Savings and Benefits	-	-	(121,254)	(116,585)	(237,839)	(267,495)	(124,811)	(82,141)	(474,447)	(712,286)
<i>Travel, meals and entertainment related</i>			(121,254)	(116,585)	(237,839)	(91,490)	(104,922)	(69,186)	(265,598)	(502,441)
<i>Employee expenses: education and refreshments</i>						(174,277)	(16,685)	(9,296)	(200,258)	(200,258)
<i>Interest</i>				(996)	(996)	(1,728)	(3,204)	(3,658)	(8,591)	(9,587)
Item b Late Payment Fees Not Assessed	221,133	552,750	245,026	235,578	1,254,487	474,284	427,502	145,481	1,047,267	2,301,753
Item c Bad Debt Expense Above Baseline	326,811	321,706	365,360	1,079,884	2,093,761	261,916	258,507	(93,307)	427,116	2,520,877
<i>Residential</i>	167,167	224,487	185,134	611,767	1,188,554	509,128	328,213	35,711	873,052	2,061,606
<i>Commercial</i>	145,435	97,017	180,068	430,594	853,114	(195,320)	(69,341)	(101,805)	(366,466)	486,647
<i>Industrial</i>	14,209	202	158	14,734	29,303	(63,872)	(13,810)	(41,779)	(119,461)	(90,158)
<i>Interest</i>	-	-	-	22,789	22,789	11,980	13,445	14,566	39,991	62,781
Item d Reconnections and Field Visits April 1, 2021-October 1, 2022	-	-	-	-	-	-	-	-	-	-
Item e Foregone Reconnection Charges Incurred through November 15, 2020	-	-	-	-	-	-	-	-	-	-
Item f COVID-19 Bill Payment Assistance Program	-	-	-	-	-	-	382,956	1,638,912	2,021,868	2,021,868
Total	946,291	2,873,602	1,250,517	2,651,227	7,721,638	944,073	1,437,398	1,672,621	4,054,091	9,254,852