

NW Natural
Oregon Quarterly COVID Report
COVID-19 Costs, Savings, and Benefits
For the three months ended March 31, 2021

Term Sheet Category	COVID Itemization:	OR Q1 2020	OR Q2 2020	OR Q3 2020	QR Q4 2020	OR 2020 Total	OR Q1 2021	OR 2021 Total	OR Aggregated Total
Item a	Direct Costs	71,537	1,677,440	396,025	372,467	2,517,469	213,454	213,454	2,730,923
Item a	Direct Savings and Benefits	-	-	(121,254)	(116,585)	(237,839)	(267,495)	(267,495)	(505,334)
	Travel, meals and entertainment related			(121,254)	(115,589)	(236,843)	(91,490)	(91,490)	(328,333)
	Employee expenses: education and refreshments						(174,277)	(174,277)	(174,277) *
	Interest				(996)	(996)	(1,728)	(1,728)	(2,724)
Item b	Late Payment Fees Not Assessed	221,133	552,750	245,026	235,578	1,254,487	474,284	474,284	1,728,770
Item c	Bad Debt Expense Above Baseline	326,811	321,706	365,360	1,079,884	2,093,761	261,916	261,916	2,355,676
Item d	Reconnections and Field Visits April 1, 2021-October 1, 2022	-	-	-	-	-	-	-	-
Item e	Foregone Reconnection Charges Incurred through November 15, 2020	-	-	-	-	-	-	-	-
Item f	COVID-19 Bill Payment Assistance Program	-	-	-	-	-	-	-	-
	Totals	619,480	2,551,896	885,157	1,571,343	5,627,877	682,158	682,158	6,310,035

*Represents 2020 cost savings recorded in Q1 2020

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