



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



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Portland, OR 97204

503-226-4211
nwnatural.com

October 28, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Post Office Box 1088
Salem, Oregon 97308-1088

Re: RG 90 / UM 2114 / UM 2068 – NW Natural’s 3Q 2021 Report of COVID-19-Related Costs and Benefits

As required by Order No. 20-380 issued in UM 2068, enclosed for filing is Northwest Natural Gas Company’s, dba NW Natural (NW Natural or Company), compliance report itemizing utility costs, savings, and benefits resulting from COVID-19 for the third quarter of 2021. This confidential report contains material, nonpublic financial information as defined by the Securities and Exchange Commission’s Regulation Fair Disclosure and is exempt from public disclosure under OAR 860-001-0070.

NW Natural’s parent company, Northwest Natural Holding Company, has scheduled its earnings release for November 5, 2021, after which the enclosed report would no longer require the confidential designation. Accordingly, NW Natural will refile the enclosed report without the confidential designation after that time.

Please address correspondence on this matter to me at rebecca.brown@nwnatural.com or (503) 610-7326 with copies to the following:

eFiling
Rates & Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, Oregon 97204
Telephone: (503) 610-7330
Fax: (503) 220-2579
Email: eFiling@nwnatural.com

Sincerely,

/s/ Rebecca T. Brown

Rebecca T. Brown
Regulatory Consultant

Enclosure

NW Natural
Oregon Quarterly COVID Report
COVID-19 Costs, Savings, and Benefits
For the three months ended September 30, 2021

Term Sheet Category COVID Itemization:	OR		OR		OR		OR		OR	OR	OR
	Q1 2020	Q2 2020	Q3 2020	Q4 2020	2020 Total	Q1 2021	Q2 2021	Q3 2021	2021 Total	Aggregated Total	
Item a Direct Costs	71,537	1,677,440	396,025	372,467	2,517,469	213,454	234,736				
Item a Direct Savings and Benefits	-	-	(121,254)	(116,585)	(237,839)	(267,495)	(124,811)				
<i>Travel, meals and entertainment related</i>			(121,254)	(115,589)	(236,843)	(91,490)	(104,922)				
<i>Employee expenses: education and refreshments</i>						(174,277)	(16,685)				
<i>Interest</i>				(996)	(996)	(1,728)	(3,204)				
Item b Late Payment Fees Not Assessed	221,133	552,750	245,026	235,578	1,254,487	474,284	427,502				
Item c Bad Debt Expense Above Baseline	326,811	321,706	365,360	1,079,884	2,093,761	261,916	258,507				
<i>Residential</i>	167,167	224,487	185,134	611,767	1,188,554	509,128	328,213				
<i>Commercial</i>	145,435	97,017	180,068	430,594	853,114	(195,320)	(69,341)				
<i>Industrial</i>	14,209	202	158	14,734	29,303	(63,872)	(13,810)				
<i>Interest</i>	-	-	-	22,789	22,789	11,980	13,445				
Item d Reconnections and Field Visits April 1, 2021-October 1, 2022	-	-	-	-	-	-	-				
Item e Foregone Reconnection Charges Incurred through November 15, 2020	-	-	-	-	-	-	-				
Item f COVID-19 Bill Payment Assistance Program	-	-	-	-	-	-	382,956				
Total	946,291	2,873,602	1,250,517	2,651,227	7,721,638	944,073	1,437,398				