



NW Natural®

250 SW Taylor Street
Portland, OR 97204

503-226-4211
nwnatural.com

February 24, 2023

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Post Office Box 1088
Salem, OR 97308-1088

Re: RG-90 / UM 2114 / UM 2068 – NW Natural’s 4Q 2022 Report of COVID-19-Related Costs and Benefits

On January 30, 2023, Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), filed its fourth quarter 2022 compliance report in the above-referenced docket. Because the required due date for the report fell before NW Natural’s parent company’s fourth quarter earnings release, the Company filed the report with a confidential designation.

Northwest Natural Holding Company released its fourth quarter earnings on February 24, 2023; as a result, the Company’s previously filed report no longer requires the confidential designation. The unredacted, non-confidential report is provided herein.

Please address correspondence on this matter to me at rebecca.trujillo@nwnatural.com or (503) 610.7326 with copies to the following:

eFiling
Rates & Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, Oregon 97204
Telephone: (503) 610.7330
Fax: (503) 220.2579
eFiling@nwnatural.com

Sincerely,

/s/ Rebecca Trujillo

Rebecca Trujillo
Regulatory Consultant

Enclosure

NW Natural
Oregon Quarterly COVID Report
COVID-19 Costs, Savings, and Benefits
For the three months ended December 31, 2022

Term Sheet Category COVID Itemization:	OREGON									Current Qtr Q4 2022	2022 Total	Aggregated Total
	2020 Total	Q1 2021	Q2 2021	Q3 2021	Q4 2021	2021 Total	Q1 2022	Q2 2022	Q3 2022			
Item a Direct Costs*	2,517,469	213,454	234,736	156,981	158,539	763,711	120,808	78,355	26,087	16,874	242,124	3,523,304
Item a Direct Savings and Benefits*	(237,839)	(267,495)	(124,811)	(82,141)	(101,741)	(576,189)	(120,567)	(29,771)	17,623	(4,728)	(137,443)	(951,471)
<i>Travel, meals and entertainment related</i>	(236,843)	(91,490)	(104,922)	(69,186)	(96,455)	(362,053)	(22,897)	22,897	-	-	0	(598,896)
<i>Employee expenses: education and refreshments</i>		(174,277)	(16,685)	(9,296)	(971)	(201,229)	(91,727)	(46,135)	24,438		(113,424)	(314,653)
<i>Interest</i>	(996)	(1,728)	(3,204)	(3,658)	(4,316)	(12,907)	(5,943)	(6,533)	(6,815)	(4,728)	(24,019)	(37,921)
Item b Late Payment Fees Not Assessed*	1,254,487	474,284	427,502	145,481	216,012	1,263,278	464,074	469,580	156,348	18,663	1,108,665	3,463,430
Item c Bad Debt Expense Above Baseline	2,093,761	261,916	258,507	(93,307)	(561,200)	(134,084)	248,738	(661,061)	1,188,183	887,739	1,663,597	3,623,275
<i>Residential</i>	1,188,554	509,128	328,213	35,711	(660,517.12)	212,535	182,277	(653,401)	839,789	717,730.12	1,086,395	2,487,484
<i>Commercial</i>	853,114	(195,320)	(69,341)	(101,805)	66,517.97	(299,948)	52,337	(97,983)	277,427	145,962.35	377,743	930,908
<i>Industrial</i>	29,303	(63,872)	(13,810)	(41,779)	19,192.39	(100,268)	-	75,511	56,155	10,912.85	142,579	71,614
<i>Interest</i>	22,789	11,980	13,445	14,566	13,606.79	53,598	14,124	14,812	14,812	13,133	56,881	133,268
Item d Reconnections and Field Visits April 1, 2021-October 1, 2022	-	-	-	-	-	-	-	-	-	-	-	-
Item e Foregone Reconnection Charges Incurred through November 15, 2020	-	-	-	-	-	-	-	-	-	-	-	-
Item f COVID-19 Bill Payment Assistance Program	-	-	382,956	1,638,912	1,709,050	3,730,918	2,295,925	2,802,261	372,945	92,497	5,563,627	9,294,545
Total	5,627,877	682,158	1,178,890	1,765,927	1,420,659	5,047,634	3,008,977	2,659,364	1,761,185	1,011,045	8,440,571	18,953,082

*Beginning October 1, 2022 the quarterly activity on these categories include interest only

** The aggregated total of Late Payment Fees has been adjusted in November 2022 for the UG 435 COVID late fee adjustment of \$163,000.

NW Natural
Oregon Quarterly COVID Report
COVID-19 Costs, Savings, and Benefits
For the three months ended December 31, 2022

		OREGON											
Term Sheet Category	COVID Itemization:	2020 Total	Q1 2021	Q2 2021	Q3 2021	Q4 2021	2021 Total	Q1 2022	Q2 2022	Q3 2022	Current Qtr Q4 2022	2022 Total	Aggregated Total
Item a	Direct Costs*	2,517,469	213,454	234,736	156,981	158,539	763,711	120,808	78,355	26,087	16,874	242,124	3,523,304
Item a	Direct Savings and Benefits*	(237,839)	(267,495)	(124,811)	(82,141)	(101,741)	(576,189)	(120,567)	(29,771)	17,623	(4,728)	(137,443)	(951,471)
	<i>Travel, meals and entertainment related</i>	(236,843)	(91,490)	(104,922)	(69,186)	(96,455)	(362,053)	(22,897)	22,897	-	-	0	(598,896)
	<i>Employee expenses: education and refreshments</i>		(174,277)	(16,685)	(9,296)	(971)	(201,229)	(91,727)	(46,135)	24,438		(113,424)	(314,653)
	<i>Interest</i>	(996)	(1,728)	(3,204)	(3,658)	(4,316)	(12,907)	(5,943)	(6,533)	(6,815)	(4,728)	(24,019)	(37,921)
Item b	Late Payment Fees Not Assessed*	1,254,487	474,284	427,502	145,481	216,012	1,263,278	464,074	469,580	156,348	18,663	1,108,665	3,463,430
Item c	Bad Debt Expense Above Baseline	2,093,761	261,916	258,507	(93,307)	(561,200)	(134,084)	248,738	(661,061)	1,188,183	887,739	1,663,597	3,623,275
	<i>Residential</i>	1,188,554	509,128	328,213	35,711	(660,517.12)	212,535	182,277	(653,401)	839,789	717,730.12	1,086,395	2,487,484
	<i>Commercial</i>	853,114	(195,320)	(69,341)	(101,805)	66,517.97	(299,948)	52,337	(97,983)	277,427	145,962.35	377,743	930,908
	<i>Industrial</i>	29,303	(63,872)	(13,810)	(41,779)	19,192.39	(100,268)	-	75,511	56,155	10,912.85	142,579	71,614
	<i>Interest</i>	22,789	11,980	13,445	14,566	13,606.79	53,598	14,124	14,812	14,812	13,133	56,881	133,268
Item d	Reconnections and Field Visits April 1, 2021-October 1, 2022	-	-	-	-	-	-	-	-	-	-	-	-
Item e	Foregone Reconnection Charges Incurred through November 15, 2020	-	-	-	-	-	-	-	-	-	-	-	-
Item f	COVID-19 Bill Payment Assistance Program	-	-	382,956	1,638,912	1,709,050	3,730,918	2,295,925	2,802,261	372,945	92,497	5,563,627	9,294,545
Total		5,627,877	682,158	1,178,890	1,765,927	1,420,659	5,047,634	3,008,977	2,659,364	1,761,185	1,011,045	8,440,571	18,953,082

*Beginning October 1, 2022 the quarterly activity on these categories include interest only

** The aggregated total of Late Payment Fees has been adjusted in November 2022 for the UG 435 COVID late fee adjustment of \$163,000.