



## e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)  
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

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Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

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Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



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Portland, OR 97204

503-226-4211  
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November 16, 2022

**VIA ELECTRONIC FILING**

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Post Office Box 1088  
Salem, Oregon 97308-1088

**Re: RG-90 / UM 2114 / UM 2088 – NW Natural’s Third Quarter 2022 Report of COVID-19-Related Costs and Benefits**

On October 31, 2022, Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), filed its third quarter 2022 compliance report in the above-referenced docket. Because the required due date for the report fell before NW Natural’s parent company’s third quarter earnings release, the Company filed the report with a confidential designation.

Northwest Natural Holding Company released its third quarter earnings on November 8, 2022; as a result, the Company’s previously filed report no longer requires the confidential designation. The unredacted, non-confidential report is provided herein.

Please address correspondence on this matter to me at [rebecca.trujillo@nwnatural.com](mailto:rebecca.trujillo@nwnatural.com) or (503) 610.7326 with copies to the following:

eFiling  
Rates & Regulatory Affairs  
NW Natural  
250 SW Taylor Street  
Portland, Oregon 97204  
Telephone: (503) 610.7330  
Fax: (503) 220.2579  
[eFiling@nwnatural.com](mailto:eFiling@nwnatural.com)

Sincerely,

*/s/ Rebecca Trujillo*

Rebecca Trujillo  
Regulatory Consultant

Enclosure

**NW Natural**  
**Oregon Quarterly COVID Report**  
**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended September 30, 2022**

Term Sheet Category	COVID Itemization:						Current Quarter			2022 Total	Aggregated Total	
		2020 Total	Q1 2021	Q2 2021	Q3 2021	Q4 2021	2021 Total	Q1 2022	Q2 2022			Q3 2022
Item a	<b>Direct Costs</b>	<b>2,517,469</b>	<b>213,454</b>	<b>234,736</b>	<b>156,981</b>	<b>158,539</b>	<b>763,711</b>	<b>120,808</b>	<b>78,355</b>	<b>26,087</b>	<b>225,251</b>	<b>3,506,430</b>
Item a	<b>Direct Savings and Benefits</b>	<b>(237,839)</b>	<b>(267,495)</b>	<b>(124,811)</b>	<b>(82,141)</b>	<b>(101,741)</b>	<b>(576,189)</b>	<b>(120,567)</b>	<b>(29,771)</b>	<b>17,623</b>	<b>(132,715)</b>	<b>(946,743)</b>
	Travel, meals and entertainment related	(236,843)	(91,490)	(104,922)	(69,186)	(96,455)	(362,053)	(22,897)	22,897	-	0	(598,896)
	Employee expenses: education and refreshments		(174,277)	(16,685)	(9,296)	(971)	(201,229)	(91,727)	(46,135)	24,438	(113,424)	(314,653)
	Interest	(996)	(1,728)	(3,204)	(3,658)	(4,316)	(12,907)	(5,943)	(6,533)	(6,815)	(19,291)	(33,194)
Item b	<b>Late Payment Fees Not Assessed</b>	<b>1,254,487</b>	<b>474,284</b>	<b>427,502</b>	<b>145,481</b>	<b>216,012</b>	<b>1,263,278</b>	<b>464,074</b>	<b>469,580</b>	<b>156,348</b>	<b>1,090,002</b>	<b>3,607,766</b>
Item c	<b>Bad Debt Expense Above Baseline</b>	<b>2,093,761</b>	<b>261,916</b>	<b>258,507</b>	<b>(93,307)</b>	<b>(561,200)</b>	<b>(134,084)</b>	<b>248,738</b>	<b>(661,061)</b>	<b>1,188,183</b>	<b>775,859</b>	<b>2,735,536</b>
	Residential	1,188,554	509,128	328,213	35,711	(660,517)	212,535	182,277	(653,401)	839,789	368,665	1,769,754
	Commercial	853,114	(195,320)	(69,341)	(101,805)	66,518	(299,948)	52,337	(97,983)	277,427	231,781	784,946
	Industrial	29,303	(63,872)	(13,810)	(41,779)	19,192	(100,268)	-	75,511	56,155	131,666	60,701
	Interest	22,789	11,980	13,445	14,566	13,607	53,598	14,124	14,812	14,812	43,747	120,135
Item d	<b>Reconnections and Field Visits April 1, 2021-October 1, 2022</b>	-	-	-	-	-	-	-	-	-	-	-
Item e	<b>Foregone Reconnection Charges Incurred through November 15, 2020</b>	-	-	-	-	-	-	-	-	-	-	-
Item f	<b>COVID-19 Bill Payment Assistance Program</b>	-	-	<b>382,956</b>	<b>1,638,912</b>	<b>1,709,050</b>	<b>3,730,918</b>	<b>2,295,925</b>	<b>2,802,261</b>	<b>372,945</b>	<b>5,471,131</b>	<b>9,202,049</b>
<b>Total</b>		<b>5,627,877</b>	<b>682,158</b>	<b>1,178,890</b>	<b>1,765,927</b>	<b>1,420,659</b>	<b>5,047,634</b>	<b>3,008,977</b>	<b>2,659,364</b>	<b>1,761,185</b>	<b>7,429,527</b>	<b>18,105,038</b>