



## e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)  
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR  
Statute  
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



250 SW Taylor Street  
Portland, OR 97204

503-226-4211  
nwnatural.com

March 1, 2021

**VIA ELECTRONIC FILING**

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Post Office Box 1088  
Salem, Oregon 97308-1088

**Re: RG-90 – NW Natural’s Report of COVID-19-Related Costs and Benefits**

On February 1, 2021, Northwest Natural Gas Company dba as NW Natural (NW Natural or Company) filed its compliance report in the above-referenced docket. Because the required due date for the report fell before NW Natural’s parent company’s fourth quarter earnings release, the Company filed the report with a confidential designation.

Northwest Natural Holding Company released its fourth quarter earnings on February 26, 2021; as a result, the Company’s previously filed report no longer requires the confidential designation. The unredacted, non-confidential report is provided herein.

Please address correspondence on this matter to me at [natasha.siores@nwnatural.com](mailto:natasha.siores@nwnatural.com) or 503.610.7074 with copies to the following:

eFiling  
Rates & Regulatory Affairs  
NW Natural  
250 SW Taylor Street  
Portland, Oregon 97204  
Phone: (503) 610.7330  
Fax: (503) 220.2579  
[eFiling@nwnatural.com](mailto:eFiling@nwnatural.com)

Sincerely,

*/s/ Natasha Siores*

Natasha Siores  
Rates/Regulatory Manager

Enclosure

**NW Natural**  
**Oregon Quarterly COVID Report**  
**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended December 31, 2020**

Term Sheet Category COVID Itemization:	OR	OR	OR	QR	OR
	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Total
Item a Direct Costs	71,537	1,677,440	396,025	372,467	2,517,469
Item a Direct Savings and Benefits	-	-	(121,254)	(116,585)	(237,839)
Item b Late Payment Fees Not Assessed	221,133	552,750	245,026	235,578	1,254,487
Item c Bad Debt Expense Above Baseline	326,811	321,706	365,360	1,079,884	2,093,761
Item d Reconnections and Field Visits April 1, 2021-October 1, 2022	-	-	-	-	-
Item e Foregone Reconnection Charges Incurred through November 15, 2020	-	-	-	-	-
Item f COVID-19 Bill Payment Assistance Program	-	-	-	-	-
<b>Totals</b>	<b>619,480</b>	<b>2,551,896</b>	<b>885,157</b>	<b>1,571,343</b>	<b>5,627,877</b>