



## e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)  
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Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

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List Key Words for this report. We use these to improve search results.

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Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



**NW Natural**<sup>®</sup>

250 SW Taylor Street  
Portland, OR 97204

503-226-4211  
nwnatural.com

October 31, 2022

**VIA ELECTRONIC FILING**

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Post Office Box 1088  
Salem, Oregon 97308-1088

**Re: RG 90 / UM 2114 / UM 2068 – NW Natural’s 3Q 2022 Report of COVID-19-Related Costs and Benefits**

As required by Order No. 20-380 issued in UM 2068, enclosed for filing is Northwest Natural Gas Company’s, dba NW Natural (NW Natural or Company), compliance report itemizing utility costs, savings, and benefits resulting from COVID-19 for the third quarter of 2022. This confidential report contains material, nonpublic financial information as defined by the Securities and Exchange Commission’s Regulation Fair Disclosure and is exempt from public disclosure under OAR 860-001-0070.

NW Natural’s parent company, Northwest Natural Holding Company, has scheduled its earnings release for November 8, 2022, after which the enclosed report would no longer require the confidential designation. Accordingly, NW Natural will refile the enclosed report without the confidential designation after that time.

Please address correspondence on this matter to me at [rebecca.brown@nwnatural.com](mailto:rebecca.brown@nwnatural.com) or (503) 610-7326 with copies to the following:

eFiling  
Rates & Regulatory Affairs  
NW Natural  
250 SW Taylor Street  
Portland, Oregon 97204  
Telephone: (503) 610-7330  
Fax: (503) 220-2579  
Email: [eFiling@nwnatural.com](mailto:eFiling@nwnatural.com)

Sincerely,

*/s/ Rebecca T. Brown*

Rebecca T. Brown  
Regulatory Consultant

Enclosure

**NW Natural**  
**Oregon Quarterly COVID Report**  
**COVID-19 Costs, Savings, and Benefits**  
**For the three months ended September 30, 2022**

Term Sheet Category	COVID Itemization:	2020 Total	Q1 2021	Q2 2021	Q3 2021	Q4 2021	2021 Total	Q1 2022	Q2 2022	Current Quarter		Aggregated Total
										Q3 2022	2022 Total	
Item a	<b>Direct Costs</b>	<b>2,517,469</b>	213,454	234,736	156,981	158,539	<b>763,711</b>	120,808	78,355			
Item a	<b>Direct Savings and Benefits</b>	<b>(237,839)</b>	(267,495)	(124,811)	(82,141)	(101,741)	<b>(576,189)</b>	(120,567)	(29,771)			
	Travel, meals and entertainment related	(236,843)	(91,490)	(104,922)	(69,186)	(96,455)	(362,053)	(22,897)	22,897			
	Employee expenses: education and refreshments		(174,277)	(16,685)	(9,296)	(971)	(201,229)	(91,727)	(46,135)			
	Interest	(996)	(1,728)	(3,204)	(3,658)	(4,316)	(12,907)	(5,943)	(6,533)			
Item b	<b>Late Payment Fees Not Assessed</b>	<b>1,254,487</b>	474,284	427,502	145,481	216,012	<b>1,263,278</b>	464,074	469,580			
Item c	<b>Bad Debt Expense Above Baseline</b>	<b>2,093,761</b>	261,916	258,507	(93,307)	(561,200)	<b>(134,084)</b>	248,738	(661,061)			
	Residential	1,188,554	509,128	328,213	35,711	(660,517)	212,535	182,277	(653,401)			
	Commercial	853,114	(195,320)	(69,341)	(101,805)	66,518	(299,948)	52,337	(97,983)			
	Industrial	29,303	(63,872)	(13,810)	(41,779)	19,192	(100,268)	-	75,511			
	Interest	22,789	11,980	13,445	14,566	13,607	53,598	14,124	14,812			
Item d	<b>Reconnections and Field Visits April 1, 2021-October 1, 2022</b>	-	-	-	-	-	-					
Item e	<b>Foregone Reconnection Charges Incurred through November 15, 2020</b>	-	-	-	-	-	-					
Item f	<b>COVID-19 Bill Payment Assistance Program</b>	-	-	382,956	1,638,912	1,709,050	<b>3,730,918</b>	2,295,925	2,802,261			
<b>Total</b>		<b>5,627,877</b>	<b>682,158</b>	<b>1,178,890</b>	<b>1,765,927</b>	<b>1,420,659</b>	<b>5,047,634</b>	<b>3,008,977</b>	<b>2,659,364</b>			