



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



NW Natural[®]

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Portland, OR 97204

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nwnatural.com

January 30, 2023

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Post Office Box 1088
Salem, Oregon 97308-1088

Re: RG 90 / UM 2114 / UM 2068 – NW Natural’s 4Q 2022 Report of COVID-19-Related Costs and Benefits

As required by Order No. 20-380 issued in UM 2068, enclosed for filing is Northwest Natural Gas Company’s, dba NW Natural (NW Natural or Company), compliance report itemizing utility costs, savings, and benefits resulting from COVID-19 for the fourth quarter of 2022. This confidential report contains material, nonpublic financial information as defined by the Securities and Exchange Commission’s Regulation Fair Disclosure and is exempt from public disclosure under OAR 860-001-0070.

NW Natural’s parent company, Northwest Natural Holding Company, has scheduled its earnings release for February 24, 2023, after which the enclosed report would no longer require the confidential designation. Accordingly, NW Natural will refile the enclosed report without the confidential designation after that time.

Please address correspondence on this matter to me at rebecca.brown@nwnatural.com or (503) 610-7326 with copies to the following:

eFiling
Rates & Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, Oregon 97204
Telephone: (503) 610-7330
Fax: (503) 220-2579
Email: eFiling@nwnatural.com

Sincerely,

/s/ Rebecca Trujillo

Rebecca Trujillo
Regulatory Consultant

Enclosure

NW Natural
Oregon Quarterly COVID Report
COVID-19 Costs, Savings, and Benefits
For the three months ended December 31, 2022

Term Sheet Category COVID Itemization:	OREGON									Current Qtr		Aggregated
	2020 Total	Q1 2021	Q2 2021	Q3 2021	Q4 2021	2021 Total	Q1 2022	Q2 2022	Q3 2022	Q4 2022	2022 Total	Total
	Item a Direct Costs*	2,517,469	213,454	234,736	156,981	158,539	763,711	120,808	78,355	26,087		
Item a Direct Savings and Benefits*	(237,839)	(267,495)	(124,811)	(82,141)	(101,741)	(576,189)	(120,567)	(29,771)	17,623			
<i>Travel, meals and entertainment related</i>	(236,843)	(91,490)	(104,922)	(69,186)	(96,455)	(362,053)	(22,897)	22,897	-			
<i>Employee expenses: education and refreshments</i>		(174,277)	(16,685)	(9,296)	(971)	(201,229)	(91,727)	(46,135)	24,438			
<i>Interest</i>	(996)	(1,728)	(3,204)	(3,658)	(4,316)	(12,907)	(5,943)	(6,533)	(6,815)			
Item b Late Payment Fees Not Assessed*	1,254,487	474,284	427,502	145,481	216,012	1,263,278	464,074	469,580	156,348			
Item c Bad Debt Expense Above Baseline	2,093,761	261,916	258,507	(93,307)	(561,200)	(134,084)	248,738	(661,061)	1,188,183			
<i>Residential</i>	1,188,554	509,128	328,213	35,711	(660,517.12)	212,535	182,277	(653,401)	839,789			
<i>Commercial</i>	853,114	(195,320)	(69,341)	(101,805)	66,517.97	(299,948)	52,337	(97,983)	277,427			
<i>Industrial</i>	29,303	(63,872)	(13,810)	(41,779)	19,192.39	(100,268)	-	75,511	56,155			
<i>Interest</i>	22,789	11,980	13,445	14,566	13,606.79	53,598	14,124	14,812	14,812			
Item d Reconnections and Field Visits April 1, 2021-October 1, 2022	-	-	-	-	-	-	-	-	-			
Item e Foregone Reconnection Charges Incurred through November 15, 2020	-	-	-	-	-	-	-	-	-			
Item f COVID-19 Bill Payment Assistance Program	-	-	382,956	1,638,912	1,709,050	3,730,918	2,295,925	2,802,261	372,945			
Total	5,627,877	682,158	1,178,890	1,765,927	1,420,659	5,047,634	3,008,977	2,659,364	1,761,185			

*Beginning October 1, 2022 the quarterly activity on these categories include interest only

** The aggregated total of Late Payment Fees has been adjusted in November 2022 for the UG 435 COVID late fee adjustment of \$163,000.