



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



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Portland, OR 97204

503-226-4211
nwnatural.com

August 12, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Post Office Box 1088
Salem, Oregon 97308-1088

Re: RG-90 / UM 2114 / UM 2088 – NW Natural’s Second Quarter 2021 Report of COVID-19-Related Costs and Benefits

On July 29, 2021, Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), filed its second quarter 2021 compliance report in the above-referenced docket. Because the required due date for the report fell before NW Natural’s parent company’s second quarter earnings release, the Company filed the report with a confidential designation.

Northwest Natural Holding Company released its second quarter earnings on August 5, 2021; as a result, the Company’s previously filed report no longer requires the confidential designation. The unredacted, non-confidential report is provided herein.

Please address correspondence on this matter to me at rebecca.brown@nwnatural.com or (503) 610.7326 with copies to the following:

eFiling
Rates & Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, Oregon 97204
Phone: (503) 610.7330
Fax: (503) 220.2579
eFiling@nwnatural.com

Sincerely,

/s/ Rebecca T. Brown

Rebecca T. Brown
Regulatory Consultant

Enclosure

NW Natural
Oregon Quarterly COVID Report
COVID-19 Costs, Savings, and Benefits
For the three months ended June 30, 2021

Term Sheet Category	COVID Itemization:	Q1 2020	Q2 2020	Q3 2020	Q4 2020	2020 Total	Q1 2021	Q2 2021	2021 Total	Aggregated Total
Item a	Direct Costs	71,537	1,677,440	396,025	372,467	2,517,469	213,454	234,736	448,190	2,965,659
Item a	Direct Savings and Benefits	-	-	(121,254)	(116,585)	(237,839)	(267,495)	(124,811)	(392,306)	(630,145)
	Travel, meals and entertainment related			(121,254)	(116,585)	(236,843)	(91,490)	(104,922)	(196,412)	(433,255)
	Employee expenses: education and refreshments						(174,277)	(16,685)	(190,962)	(190,962)
	Interest				(996)	(996)	(1,728)	(3,204)	(4,932)	(5,928)
Item b	Late Payment Fees Not Assessed	221,133	552,750	245,026	235,578	1,254,487	474,284	427,502	901,785	2,156,272
Item c	Bad Debt Expense Above Baseline	326,811	321,706	365,360	1,079,884	2,093,761	261,916	258,507	520,423	2,614,184
Item d	Reconnections and Field Visits April 1, 2021-October 1, 2022	-	-	-	-	-	-	-	-	-
Item e	Foregone Reconnection Charges Incurred through November 15, 2020	-	-	-	-	-	-	-	-	-
Item f	COVID-19 Bill Payment Assistance Program	-	-	-	-	-	-	382,956	382,956	382,956
	TOTALS	619,480	2,551,896	763,903	1,453,762	5,390,038	414,662	1,054,080	1,468,742	6,858,780