



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: 184

Report is required by: OAR
 Statute
 Order 20-401 and 20-377

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Quarterly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@puc.oregon.gov

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



CONNIE ASCHENBRENNER
Rate Design Senior Manager
caschenbrenner@idahopower.com

January 19, 2024

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 184 – Idaho Power Company's Quarterly Credit and Collections Data
for Q4 - 2023

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114 and Order No. 20-377 issued in UM 2067, Idaho Power Company transmits for electronic filing its Quarterly Credit and Collections Data for Q4 - 2023.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg
Enclosure

**Idaho Power Company
COVID-19 Quarterly Report
Q4 2023**

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97720	-	-	-	-	2	2
97814	-	-	-	4	2	6
97819	-	15	-	21	6	42
97834	-	34	29	649	104	816
97837	-	30	1	63	17	111
97840	-	-	2	114	16	132
97844	-	1	-	-	-	1
97870	-	21	15	426	71	533
97884	-	23	8	160	49	240
97901	-	113	20	353	69	555
97902	-	1	1	30	6	38
97903	-	44	-	76	28	148
97904	-	21	3	110	48	182
97905	1	20	6	89	46	162
97906	-	56	7	136	43	242
97907	-	17	37	370	120	544
97908	-	56	2	59	39	156
97909	-	88	1	47	22	158
97910	-	72	17	358	89	536
97911	-	1	6	90	30	127
97913	-	449	150	2,177	351	3,127
97914	4	652	511	6,799	1,101	9,067
97917	-	1	-	1	1	3
97918	1	539	110	1,911	427	2,988
97920	-	27	2	33	9	71
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	6	2,281	928	14,076	2,698	19,989

Customer count is the count of active contracts (service agreements).

**Idaho Power Company
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b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Residential		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.30	1	\$ 0.30
97819	-	\$ -	3	\$ 34.11	-	\$ -	-	\$ -	-	\$ -	3	\$ 34.11
97834	-	\$ -	9	\$ 23.45	11	\$ 131.69	6	\$ 78.71	32	\$ 54.51	58	\$ 288.36
97837	-	\$ -	2	\$ 3.44	-	\$ -	2	\$ 4.21	3	\$ 2.11	7	\$ 9.76
97840	-	\$ -	-	\$ -	-	\$ -	-	\$ -	5	\$ 10.69	5	\$ 10.69
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	6	\$ 21.12	8	\$ 42.67	3	\$ 27.79	36	\$ 24.63	53	\$ 116.21
97884	-	\$ -	8	\$ 25.56	6	\$ 53.51	5	\$ 6.80	19	\$ 15.98	38	\$ 101.85
97901	-	\$ -	5	\$ 15.72	8	\$ 240.36	3	\$ 7.91	19	\$ 17.99	35	\$ 281.98
97902	-	\$ -	-	\$ -	-	\$ -	-	\$ -	2	\$ 1.32	2	\$ 1.32
97903	-	\$ -	3	\$ 4.49	-	\$ -	2	\$ 4.72	5	\$ 11.28	10	\$ 20.49
97904	-	\$ -	6	\$ 8.05	-	\$ -	2	\$ 2.63	13	\$ 6.89	21	\$ 17.57
97905	-	\$ -	4	\$ 19.13	-	\$ -	1	\$ 1.17	12	\$ 14.32	17	\$ 34.62
97906	-	\$ -	8	\$ 20.39	1	\$ 8.79	1	\$ 0.08	9	\$ 6.40	19	\$ 35.66
97907	-	\$ -	1	\$ 0.09	8	\$ 26.14	8	\$ 35.64	32	\$ 28.09	49	\$ 89.96
97908	-	\$ -	2	\$ 0.18	-	\$ -	-	\$ -	8	\$ 2.29	10	\$ 2.47
97909	-	\$ -	9	\$ 41.10	-	\$ -	-	\$ -	8	\$ 9.26	17	\$ 50.36
97910	-	\$ -	11	\$ 53.28	6	\$ 57.64	3	\$ 14.21	34	\$ 27.87	54	\$ 153.00
97911	-	\$ -	1	\$ 0.03	3	\$ 46.93	2	\$ 6.47	8	\$ 4.86	14	\$ 58.29
97913	-	\$ -	64	\$ 393.50	21	\$ 267.70	31	\$ 174.54	75	\$ 82.69	191	\$ 918.43
97914	1	\$ 112.16	149	\$ 1,537.37	104	\$ 1,405.65	104	\$ 575.77	224	\$ 320.26	582	\$ 3,951.21
97917	-	\$ -	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.54	1	\$ 0.54
97918	-	\$ -	128	\$ 432.32	15	\$ 92.60	34	\$ 151.49	82	\$ 99.37	259	\$ 775.78
97920	-	\$ -	4	\$ 6.93	-	\$ -	-	\$ -	-	\$ -	4	\$ 6.93
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.67	1	\$ 0.67
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
Grand Total	1	\$ 112.16	423	\$ 2,640.26	191	\$ 2,373.68	207	\$ 1,092.14	629	\$ 742.32	1,451	\$ 6,960.56

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

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c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	13	-	13
97840	-	2	-	2
97870	1	11	-	12
97884	-	3	-	3
97901	-	6	-	6
97903	-	5	-	5
97904	-	1	-	1
97906	-	6	-	6
97907	1	21	1	23
97908	-	1	-	1
97910	-	4	-	4
97911	1	-	-	1
97913	2	139	2	143
97914	8	469	5	482
97918	2	123	1	126
Grand Total	15	804	9	828

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d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	-	17	-	17
97837	-	-	-	1	-	1
97840	-	-	-	4	-	4
97870	-	-	1	16	1	18
97884	-	-	-	4	1	5
97901	-	-	-	20	-	20
97903	-	-	-	10	3	13
97904	-	-	-	1	-	1
97905	-	-	-	1	3	4
97906	-	-	-	9	-	9
97907	-	-	3	26	3	32
97908	-	-	-	1	-	1
97909	-	-	-	1	1	2
97910	-	-	1	5	1	7
97911	-	-	2	2	-	4
97913	-	1	7	194	6	208
97914	1	-	19	651	22	693
97918	-	1	7	132	11	151
Grand Total	1	2	40	1,095	52	1,190

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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e. The number of customers completing a TPA during the period, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	-	12	-	12
97837	-	-	-	1	-	1
97840	-	-	-	2	-	2
97870	-	-	-	12	1	13
97884	-	-	-	3	1	4
97901	-	-	-	19	-	19
97903	-	-	-	6	3	9
97904	-	-	-	1	-	1
97905	-	-	-	2	3	5
97906	-	-	-	5	-	5
97907	-	-	2	16	1	19
97909	-	-	-	1	1	2
97910	-	-	-	2	-	2
97911	-	-	1	2	-	3
97913	-	-	4	118	5	127
97914	1	-	15	368	19	403
97918	-	1	3	79	7	90
Grand Total	1	1	25	649	41	717

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f. The number of customers renegotiating TPAs during the period, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	1	-	1
97870	-	1	-	1
97884	-	1	-	1
97901	-	4	-	4
97906	-	2	-	2
97907	1	3	-	4
97910	-	2	-	2
97913	1	24	-	25
97914	1	82	1	84
97918	-	11	1	12
Grand Total	3	131	2	136

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g. The number of customers taking service at the bill payment assistance program developed in this Term Sheet

In accordance with the program's term, as specified within Schedule 67, Residential Arrearage Management Program, of the Company's Tariff, no new customers were enrolled in the program during the period.

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h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

Zip Code	Residential	Grand Total
97913	2	2
97914	6	6
Grand Total	8	8

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i. The number of customers enrolling in new medical payment arrangements during the period

Zip Code	Residential	Grand Total
97834	1	1
97913	3	3
97914	1	1
Grand Total	5	5

Count is the count of unique contracts (service agreements) enrolling in a new Medical Payment Arrangement during the period.

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,436
Small General Commercial	134
Grand Total	1,570

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,436	591	348	497
97918	237	106	51	80
97914	795	321	216	258
97913	209	73	44	92
97911	4	2	2	-
97910	19	7	4	8
97909	1	1	-	-
97907	51	23	6	22
97906	9	4	2	3
97905	9	2	5	2
97904	2	2	-	-
97903	13	8	1	4
97902	1	1	-	-
97901	14	6	3	5
97884	5	4	-	1
97870	22	9	5	8
97840	6	2	1	3
97834	39	20	8	11
Small General Commercial	134	83	27	24
97918	20	13	3	4
97914	54	34	10	10
97913	8	6	1	1
97911	1	-	1	-
97910	3	1	-	2
97907	20	14	4	2
97906	1	-	-	1
97905	5	3	2	-
97903	3	1	2	-
97901	1	1	-	-
97884	1	-	1	-
97870	5	3	2	-
97840	2	1	-	1
97837	1	1	-	-
97834	9	5	1	3
Grand Total	1,570	674	375	521

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 446,549.15	\$ 46,092.27	\$ 64,366.19	\$ 336,090.69
97914	\$ 233,689.77	\$ 22,004.33	\$ 41,416.67	\$ 170,268.77
97910	\$ 6,117.83	\$ 657.52	\$ 319.23	\$ 5,141.08
97918	\$ 77,813.45	\$ 10,230.80	\$ 9,087.82	\$ 58,494.83
97913	\$ 74,457.82	\$ 5,650.26	\$ 7,716.44	\$ 61,091.12
97884	\$ 252.12	\$ 134.87	\$ -	\$ 117.25
97870	\$ 5,975.42	\$ 657.42	\$ 1,008.98	\$ 4,309.02
97906	\$ 3,095.05	\$ 362.30	\$ 736.75	\$ 1,996.00
97907	\$ 12,694.45	\$ 1,765.23	\$ 1,164.07	\$ 9,765.15
97901	\$ 7,716.52	\$ 510.69	\$ 386.83	\$ 6,819.00
97834	\$ 15,870.34	\$ 2,155.28	\$ 1,456.19	\$ 12,258.87
97903	\$ 2,210.53	\$ 1,146.22	\$ 106.90	\$ 957.41
97909	\$ 0.01	\$ 0.01	\$ -	\$ -
97904	\$ 86.01	\$ 86.01	\$ -	\$ -
97840	\$ 620.67	\$ 238.82	\$ 27.91	\$ 353.94
97905	\$ 5,067.69	\$ 101.94	\$ 447.50	\$ 4,518.25
97911	\$ 824.59	\$ 333.69	\$ 490.90	\$ -
97902	\$ 56.88	\$ 56.88	\$ -	\$ -
Small General Commercial	\$ 11,624.33	\$ 5,123.34	\$ 3,093.40	\$ 3,407.59
97914	\$ 6,431.99	\$ 2,533.37	\$ 1,625.26	\$ 2,273.36
97910	\$ 117.73	\$ 18.93	\$ -	\$ 98.80
97918	\$ 1,151.83	\$ 801.25	\$ 92.67	\$ 257.91
97913	\$ 650.21	\$ 198.42	\$ 422.06	\$ 29.73
97884	\$ 139.91	\$ -	\$ 139.91	\$ -
97870	\$ 330.73	\$ 145.05	\$ 185.68	\$ -
97906	\$ 51.46	\$ -	\$ -	\$ 51.46
97907	\$ 1,382.93	\$ 687.32	\$ 284.28	\$ 411.33
97901	\$ 12.78	\$ 12.78	\$ -	\$ -
97834	\$ 861.58	\$ 549.59	\$ 91.77	\$ 220.22
97903	\$ 102.34	\$ 0.06	\$ 102.28	\$ -
97840	\$ 128.76	\$ 63.98	\$ -	\$ 64.78
97837	\$ 80.44	\$ 80.44	\$ -	\$ -
97905	\$ 155.73	\$ 32.15	\$ 123.58	\$ -
97911	\$ 25.91	\$ -	\$ 25.91	\$ -
Grand Total	\$ 458,173.48	\$ 51,215.61	\$ 67,459.59	\$ 339,498.28

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 310.97	\$ 77.99	\$ 184.96	\$ 676.24
97914	\$ 293.95	\$ 68.55	\$ 191.74	\$ 659.96
97910	\$ 321.99	\$ 93.93	\$ 79.81	\$ 642.64
97918	\$ 328.33	\$ 96.52	\$ 178.19	\$ 731.19
97913	\$ 356.26	\$ 77.40	\$ 175.37	\$ 664.03
97884	\$ 50.42	\$ 33.72	\$ -	\$ 117.25
97870	\$ 271.61	\$ 73.05	\$ 201.80	\$ 538.63
97906	\$ 343.89	\$ 90.58	\$ 368.38	\$ 665.33
97907	\$ 248.91	\$ 76.75	\$ 194.01	\$ 443.87
97901	\$ 551.18	\$ 85.12	\$ 128.94	\$ 1,363.80
97834	\$ 406.93	\$ 107.76	\$ 182.02	\$ 1,114.44
97903	\$ 170.04	\$ 143.28	\$ 106.90	\$ 239.35
97909	\$ 0.01	\$ 0.01	\$ -	\$ -
97904	\$ 43.01	\$ 43.01	\$ -	\$ -
97840	\$ 103.45	\$ 119.41	\$ 27.91	\$ 117.98
97905	\$ 563.08	\$ 50.97	\$ 89.50	\$ 2,259.13
97911	\$ 206.15	\$ 166.85	\$ 245.45	\$ -
97902	\$ 56.88	\$ 56.88	\$ -	\$ -
Small General Commercial	\$ 86.75	\$ 61.73	\$ 114.57	\$ 141.98
97914	\$ 119.11	\$ 74.51	\$ 162.53	\$ 227.34
97910	\$ 39.24	\$ 18.93	\$ -	\$ 49.40
97918	\$ 57.59	\$ 61.63	\$ 30.89	\$ 64.48
97913	\$ 81.28	\$ 33.07	\$ 422.06	\$ 29.73
97884	\$ 139.91	\$ -	\$ 139.91	\$ -
97870	\$ 66.15	\$ 48.35	\$ 92.84	\$ -
97906	\$ 51.46	\$ -	\$ -	\$ 51.46
97907	\$ 69.15	\$ 49.09	\$ 71.07	\$ 205.67
97901	\$ 12.78	\$ 12.78	\$ -	\$ -
97834	\$ 95.73	\$ 109.92	\$ 91.77	\$ 73.41
97903	\$ 34.11	\$ 0.06	\$ 51.14	\$ -
97840	\$ 64.38	\$ 63.98	\$ -	\$ 64.78
97837	\$ 80.44	\$ 80.44	\$ -	\$ -
97905	\$ 31.15	\$ 10.72	\$ 61.79	\$ -
97911	\$ 25.91	\$ -	\$ 25.91	\$ -
Grand Total	\$ 291.83	\$ 75.99	\$ 179.89	\$ 651.63

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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k. Total number of disconnection communications delivered by vintage (20-day, 15-day, 5-day, personal contact)

Zip Code	Industrial			Irrigation			Large General Commercial			Residential			Small General Commercial			Grand Total
	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	20-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	
97834	-	-	-	1	1	-	2	1	2	58	25	56	8	5	10	169
97837	-	-	-	-	-	-	-	-	-	1	3	7	1	1	1	14
97840	-	-	-	-	-	-	-	-	-	6	3	6	1	1	2	20
97870	-	-	-	-	-	-	2	1	3	32	18	43	5	4	5	113
97884	-	-	-	2	2	-	3	1	1	8	4	8	3	-	1	33
97901	-	-	-	5	2	-	1	-	-	56	21	50	-	-	-	135
97902	-	-	-	-	-	-	-	-	-	2	-	1	-	-	-	3
97903	-	-	-	1	1	-	-	-	-	9	3	8	2	2	5	31
97904	-	-	-	-	-	-	-	-	-	8	3	7	-	-	-	18
97905	-	-	-	2	1	-	-	-	-	8	4	9	3	2	4	33
97906	-	-	-	2	-	-	-	-	-	17	9	18	1	-	-	47
97907	-	-	-	-	-	-	9	4	8	61	37	90	3	2	6	220
97908	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	4
97909	-	-	-	-	-	-	-	-	-	3	3	5	1	2	4	18
97910	-	-	-	-	-	-	3	2	3	23	10	23	-	-	-	64
97911	-	-	-	-	-	-	3	2	4	5	5	10	-	-	-	29
97913	-	-	-	14	10	-	9	8	17	453	268	549	20	11	23	1,382
97914	1	1	-	33	25	-	49	33	69	1,379	796	1,652	66	48	89	4,241
97918	-	-	-	15	8	-	13	9	15	386	232	484	13	11	18	1,204
97920	-	-	-	2	2	-	-	-	-	2	1	2	-	-	-	9
97834	-	-	-	-	-	-	-	-	-	1	2	4	-	-	-	7
97840	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	4
97870	-	-	-	-	-	-	-	-	-	1	1	1	-	-	-	3
97901	-	-	-	-	-	-	-	-	-	2	2	3	-	-	-	7
97903	-	-	-	-	-	-	-	-	-	1	1	1	-	-	-	3
97913	-	-	-	-	-	-	2	1	2	3	1	2	-	-	-	11
97914	-	-	-	1	-	-	1	1	1	29	24	49	3	3	4	116
97918	-	-	-	2	2	-	-	-	-	5	4	7	-	1	2	23
Grand Total	1	1	-	80	54	-	97	63	125	2,562	1,482	3,099	130	93	174	7,961

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I. Non-Pay Service Disconnects, by customer class

Disconnects					
Zip Code	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	2	-	2
97840	-	-	1	-	1
97870	-	-	1	-	1
97901	-	-	4	-	4
97907	-	1	4	-	5
97910	-	1	4	1	6
97913	7	1	32	1	41
97914	4	3	99	6	112
97918	10	1	17	3	31
Grand Total	21	7	164	11	203

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m. Service Reconnects, by customer class

Zip Code	Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97870	-	-	1	-	-	-	1	-
97901	-	-	4	-	-	-	4	-
97907	-	-	3	-	-	-	3	-
97910	1	-	4	-	1	-	6	-
97913	1	-	22	2	-	-	23	2
97914	1	1	74	12	2	2	77	15
97918	1	-	16	1	2	-	19	1
Grand Total	4	1	124	15	5	2	133	18