



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: 184

Report is required by: OAR
 Statute
 Order 20-401 and 20-377

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Quarterly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@puc.oregon.gov

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



CONNIE ASCHENBRENNER
Rate Design Senior Manager
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January 20, 2023

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 184 – Idaho Power Company’s Quarterly Credit and Collections Data
for Q4 - 2022

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114 and Order No. 20-377 issued in UM 2067, Idaho Power Company transmits for electronic filing its Quarterly Credit and Collections Data for Q4 - 2022.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg
Enclosure

**Idaho Power Company
COVID-19 Quarterly Report
Q4 2022**

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	4	1	5
97819	-	15	-	21	6	42
97834	-	33	32	650	103	818
97837	-	30	2	64	16	112
97840	-	-	1	106	17	124
97844	-	1	-	-	-	1
97870	-	21	22	425	64	532
97884	-	23	8	162	49	242
97901	-	108	19	351	69	547
97902	-	1	1	29	6	37
97903	-	44	2	76	26	148
97904	-	21	2	110	50	183
97905	1	20	8	89	46	164
97906	-	56	8	137	41	242
97907	-	16	39	375	114	544
97908	-	56	2	58	41	157
97909	-	88	1	47	22	158
97910	-	71	18	363	87	539
97911	-	1	7	89	28	125
97913	-	439	155	2,092	350	3,036
97914	4	633	517	6,775	1,079	9,008
97917	-	1	-	1	1	3
97918	1	533	115	1,898	414	2,961
97920	-	25	1	33	9	68
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	6	2,237	960	13,955	2,643	19,801

Customer count is the count of active contracts (service agreements).

**Idaho Power Company
COVID-19 Quarterly Report
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b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	3	\$ 20.17	-	\$ -	-	\$ -	3	\$ 20.17
97834	-	\$ -	4	\$ 5.79	14	\$ 71.25	18	\$ 21.69	36	\$ 98.73
97837	-	\$ -	-	\$ -	1	\$ 0.83	-	\$ -	1	\$ 0.83
97840	-	\$ -	-	\$ -	-	\$ -	3	\$ 5.99	3	\$ 5.99
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	5	\$ 1.72	7	\$ 61.76	12	\$ 11.33	24	\$ 74.81
97884	-	\$ -	2	\$ 0.14	-	\$ -	13	\$ 9.11	15	\$ 9.25
97901	-	\$ -	18	\$ 61.46	3	\$ 59.01	14	\$ 18.10	35	\$ 138.57
97902	-	\$ -	-	\$ -	-	\$ -	2	\$ 0.96	2	\$ 0.96
97903	-	\$ -	6	\$ 1.27	1	\$ 21.78	7	\$ 6.79	14	\$ 29.84
97904	-	\$ -	4	\$ 49.58	-	\$ -	11	\$ 4.31	15	\$ 53.89
97905	1	\$ 85.27	4	\$ 30.89	1	\$ 0.72	5	\$ 4.49	11	\$ 121.37
97906	-	\$ -	1	\$ 0.01	-	\$ -	8	\$ 6.15	9	\$ 6.16
97907	-	\$ -	3	\$ 0.55	4	\$ 21.40	25	\$ 20.03	32	\$ 41.98
97908	-	\$ -	4	\$ 29.34	-	\$ -	5	\$ 3.82	9	\$ 33.16
97909	-	\$ -	18	\$ 51.95	-	\$ -	7	\$ 9.29	25	\$ 61.24
97910	-	\$ -	13	\$ 45.85	4	\$ 56.53	14	\$ 16.14	31	\$ 118.52
97911	-	\$ -	1	\$ 0.47	4	\$ 36.39	7	\$ 4.18	12	\$ 41.04
97913	-	\$ -	55	\$ 820.70	25	\$ 254.31	66	\$ 74.03	146	\$ 1,149.04
97914	1	\$ 12,535.60	129	\$ 1,834.68	136	\$ 1,720.23	245	\$ 334.52	511	\$ 16,425.03
97917	-	\$ -	1	\$ 21.09	-	\$ -	-	\$ -	1	\$ 21.09
97918	-	\$ -	87	\$ 381.05	30	\$ 343.55	101	\$ 136.17	218	\$ 860.77
97920	-	\$ -	3	\$ 57.23	1	\$ 0.15	-	\$ -	4	\$ 57.38
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
Grand Total	2	\$ 12,620.87	361	\$ 3,413.94	231	\$ 2,647.91	563	\$ 687.10	1,157	\$ 19,369.82

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

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c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Industrial	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	-	1	-	1
97834	-	-	12	-	12
97840	-	-	1	-	1
97870	-	1	12	-	13
97884	-	1	4	-	5
97901	-	1	10	-	11
97903	-	-	3	-	3
97904	-	-	1	-	1
97905	-	-	4	-	4
97906	-	-	5	-	5
97907	-	1	17	-	18
97910	-	-	7	-	7
97913	-	1	102	3	106
97914	1	7	406	7	421
97918	-	2	88	1	91
Grand Total	1	14	673	11	699

**Idaho Power Company
COVID-19 Quarterly Report
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d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Industrial	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	22	2	24
97840	-	-	2	-	2
97870	-	1	13	-	14
97884	-	-	5	-	5
97901	-	2	22	4	28
97903	-	-	9	-	9
97904	-	-	1	-	1
97905	-	-	5	-	5
97906	-	-	5	-	5
97907	-	2	26	2	30
97910	-	-	11	-	11
97913	-	3	171	4	178
97914	1	25	637	26	689
97918	-	5	125	5	135
97920	-	-	1	-	1
Grand Total	1	38	1,055	43	1,137

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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e. The number of customers completing a TPA during the period, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	17	3	20
97840	-	1	-	1
97870	-	12	-	12
97884	-	2	-	2
97901	1	20	4	25
97903	-	6	-	6
97904	-	1	-	1
97905	-	2	-	2
97906	-	3	-	3
97907	1	15	-	16
97910	1	9	-	10
97913	1	114	2	117
97914	13	369	20	402
97918	3	86	7	96
97920	-	1	-	1
Grand Total	20	658	36	714

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f. The number of customers renegotiating TPAs during the period, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	2	-	2
97870	-	3	-	3
97901	-	1	-	1
97903	-	1	-	1
97905	-	1	-	1
97907	-	5	-	5
97910	-	1	-	1
97913	-	20	1	21
97914	3	70	-	73
97918	-	18	-	18
Grand Total	3	122	1	126

**Idaho Power Company
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g. The number of customers taking service at the bill payment assistance program developed in this Term Sheet

In accordance with the program's term, as specified within Schedule 67, Residential Arrearage Management Program, of the Company's Tariff, no new customers were enrolled in the program during the period.

**Idaho Power Company
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h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

**Idaho Power Company
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i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

**Idaho Power Company
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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,447
Small General Commercial	115
Grand Total	1,562

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,447	481	378	588
97819	1	-	-	1
97834	39	21	5	13
97837	2	1	1	-
97840	4	2	1	1
97870	25	11	5	9
97884	13	6	2	5
97901	22	8	5	9
97903	8	3	2	3
97904	5	1	3	1
97905	8	1	-	7
97906	5	-	2	3
97907	48	13	11	24
97908	1	1	-	-
97909	1	-	-	1
97910	15	4	4	7
97911	5	3	-	2
97913	201	69	42	90
97914	820	254	243	323
97918	222	83	50	89
97920	2	-	2	-
Small General Commercial	115	58	25	32
97834	5	2	2	1
97840	1	1	-	-
97870	1	-	1	-
97884	3	2	-	1
97903	3	3	-	-
97905	1	1	-	-
97906	1	-	1	-
97907	3	2	1	-
97909	2	2	-	-
97910	2	2	-	-
97911	3	3	-	-
97913	11	3	3	5
97914	52	26	12	14
97918	27	11	5	11
Grand Total	1,562	539	403	620

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
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j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 551,306.07	\$ 34,343.77	\$ 55,275.02	\$ 461,687.28
97819	\$ 478.35	\$ -	\$ -	\$ 478.35
97834	\$ 14,743.42	\$ 1,563.67	\$ 797.30	\$ 12,382.45
97837	\$ 127.55	\$ 15.09	\$ 112.46	\$ -
97840	\$ 349.89	\$ 154.56	\$ 23.59	\$ 171.74
97870	\$ 3,945.98	\$ 844.16	\$ 956.59	\$ 2,145.23
97884	\$ 5,512.75	\$ 216.72	\$ 439.18	\$ 4,856.85
97901	\$ 13,886.69	\$ 361.08	\$ 1,088.14	\$ 12,437.47
97903	\$ 2,294.82	\$ 195.47	\$ 278.61	\$ 1,820.74
97904	\$ 606.08	\$ 0.58	\$ 137.99	\$ 467.51
97905	\$ 2,256.12	\$ 48.24	\$ -	\$ 2,207.88
97906	\$ 12,569.82	\$ -	\$ 508.30	\$ 12,061.52
97907	\$ 42,599.70	\$ 1,028.66	\$ 1,931.69	\$ 39,639.35
97908	\$ 0.36	\$ 0.36	\$ -	\$ -
97909	\$ 400.42	\$ -	\$ -	\$ 400.42
97910	\$ 5,558.82	\$ 402.36	\$ 386.65	\$ 4,769.81
97911	\$ 1,186.52	\$ 54.80	\$ -	\$ 1,131.72
97913	\$ 65,947.70	\$ 4,112.01	\$ 8,886.00	\$ 52,949.69
97914	\$ 296,474.43	\$ 18,518.36	\$ 33,162.22	\$ 244,793.85
97918	\$ 82,135.48	\$ 6,827.65	\$ 6,335.13	\$ 68,972.70
97920	\$ 231.17	\$ -	\$ 231.17	\$ -
Small General Commercial	\$ 9,593.27	\$ 3,235.88	\$ 1,547.70	\$ 4,809.69
97834	\$ 214.99	\$ 112.09	\$ 89.21	\$ 13.69
97840	\$ 165.29	\$ 165.29	\$ -	\$ -
97870	\$ 19.53	\$ -	\$ 19.53	\$ -
97884	\$ 182.01	\$ 0.31	\$ -	\$ 181.70
97903	\$ 10.13	\$ 10.13	\$ -	\$ -
97905	\$ 69.86	\$ 69.86	\$ -	\$ -
97906	\$ 13.43	\$ -	\$ 13.43	\$ -
97907	\$ 60.57	\$ 19.85	\$ 40.72	\$ -
97909	\$ 19.34	\$ 19.34	\$ -	\$ -
97910	\$ 191.51	\$ 191.51	\$ -	\$ -
97911	\$ 75.77	\$ 75.77	\$ -	\$ -
97913	\$ 879.82	\$ 392.73	\$ 90.41	\$ 396.68
97914	\$ 5,489.28	\$ 1,485.43	\$ 936.57	\$ 3,067.28
97918	\$ 2,201.74	\$ 693.57	\$ 357.83	\$ 1,150.34
Grand Total	\$ 560,899.34	\$ 37,579.65	\$ 56,822.72	\$ 466,496.97

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Quarterly Report
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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 381.00	\$ 71.40	\$ 146.23	\$ 785.18
97819	\$ 478.35	\$ -	\$ -	\$ 478.35
97834	\$ 378.04	\$ 74.46	\$ 159.46	\$ 952.50
97837	\$ 63.78	\$ 15.09	\$ 112.46	\$ -
97840	\$ 87.47	\$ 77.28	\$ 23.59	\$ 171.74
97870	\$ 157.84	\$ 76.74	\$ 191.32	\$ 238.36
97884	\$ 424.06	\$ 36.12	\$ 219.59	\$ 971.37
97901	\$ 631.21	\$ 45.14	\$ 217.63	\$ 1,381.94
97903	\$ 286.85	\$ 65.16	\$ 139.31	\$ 606.91
97904	\$ 121.22	\$ 0.58	\$ 46.00	\$ 467.51
97905	\$ 282.02	\$ 48.24	\$ -	\$ 315.41
97906	\$ 2,513.96	\$ -	\$ 254.15	\$ 4,020.51
97907	\$ 887.49	\$ 79.13	\$ 175.61	\$ 1,651.64
97908	\$ 0.36	\$ 0.36	\$ -	\$ -
97909	\$ 400.42	\$ -	\$ -	\$ 400.42
97910	\$ 370.59	\$ 100.59	\$ 96.66	\$ 681.40
97911	\$ 237.30	\$ 18.27	\$ -	\$ 565.86
97913	\$ 328.10	\$ 59.59	\$ 211.57	\$ 588.33
97914	\$ 361.55	\$ 72.91	\$ 136.47	\$ 757.88
97918	\$ 369.98	\$ 82.26	\$ 126.70	\$ 774.97
97920	\$ 115.59	\$ -	\$ 115.59	\$ -
Small General Commercial	\$ 83.42	\$ 55.79	\$ 61.91	\$ 150.30
97834	\$ 43.00	\$ 56.05	\$ 44.61	\$ 13.69
97840	\$ 165.29	\$ 165.29	\$ -	\$ -
97870	\$ 19.53	\$ -	\$ 19.53	\$ -
97884	\$ 60.67	\$ 0.16	\$ -	\$ 181.70
97903	\$ 3.38	\$ 3.38	\$ -	\$ -
97905	\$ 69.86	\$ 69.86	\$ -	\$ -
97906	\$ 13.43	\$ -	\$ 13.43	\$ -
97907	\$ 20.19	\$ 9.93	\$ 40.72	\$ -
97909	\$ 9.67	\$ 9.67	\$ -	\$ -
97910	\$ 95.76	\$ 95.76	\$ -	\$ -
97911	\$ 25.26	\$ 25.26	\$ -	\$ -
97913	\$ 79.98	\$ 130.91	\$ 30.14	\$ 79.34
97914	\$ 105.56	\$ 57.13	\$ 78.05	\$ 219.09
97918	\$ 81.55	\$ 63.05	\$ 71.57	\$ 104.58
Grand Total	\$ 359.09	\$ 69.72	\$ 141.00	\$ 752.41

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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k. Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact), by customer class

Zip Code	Industrial			Irrigation			Large General Commercial			Residential			Small General Commercial			Grand Total	
	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	20-day Notice ¹	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice		Personal Contact
97819	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	1
97834	-	-	-	-	-	-	3	1	1	4	48	32	44	5	3	5	146
97837	-	-	-	-	-	-	-	-	-	-	1	-	2	-	-	-	3
97840	-	-	-	-	-	-	-	-	-	-	2	-	1	1	-	-	4
97870	-	-	-	-	-	-	2	2	2	2	36	26	31	-	-	-	101
97884	-	-	-	-	-	-	-	-	-	-	16	9	14	1	-	-	40
97901	-	-	-	4	4	-	3	1	2	-	44	27	38	5	2	4	134
97903	-	-	-	-	-	-	1	-	-	-	8	7	7	-	-	-	23
97904	-	-	-	-	-	-	-	-	-	-	8	4	5	-	-	-	17
97905	-	-	-	2	-	-	2	-	-	-	14	10	11	1	1	1	42
97906	-	-	-	-	-	-	-	-	-	-	10	10	11	-	-	-	31
97907	-	-	-	-	-	-	5	4	4	-	65	56	69	1	1	1	206
97909	-	-	-	-	-	-	-	-	-	-	3	1	2	1	1	2	10
97910	-	-	-	2	1	-	7	5	5	-	24	13	18	1	-	-	76
97911	-	-	-	-	-	-	5	2	3	-	7	6	6	-	-	-	29
97913	-	-	-	18	12	-	7	3	4	9	443	313	391	13	13	13	1,239
97914	1	1	-	31	24	-	67	37	45	53	1,284	918	1,158	69	40	47	3,775
97918	-	-	-	13	11	-	26	9	11	4	310	227	297	16	8	8	940
97920	-	-	-	1	1	-	-	-	-	-	2	1	2	-	-	-	7
Grand Total	1	1	-	71	53	-	128	64	77	72	2,326	1,660	2,107	114	69	81	6,824

¹ Residential customers began being sent 20-day reminder notices starting December 30, 2022.

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I. Non-Pay Service Disconnects, by customer class

Disconnects					
Zip Code	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	2	-	2
97901	3	-	3	-	6
97907	-	-	2	-	2
97913	3	-	19	-	22
97914	10	1	78	2	91
97918	6	-	14	4	24
97920	2	-	-	-	2
Grand Total	24	1	118	6	149

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m. Service Reconnects, by customer class

Zip Code	Irrigation		Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97834	-	-	-	-	-	-	-	-	-	-
97901	1	2	-	-	2	-	-	-	3	2
97913	-	-	-	-	16	-	-	-	16	-
97914	1	-	-	-	58	3	1	1	60	4
97918	-	-	-	-	11	-	-	-	11	-
Grand Total	2	2	-	-	87	4	1	1	90	7