



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: 184

Report is required by: OAR
 Statute
 Order 20-401 and 20-377

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Quarterly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@puc.oregon.gov

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



CONNIE ASCHENBRENNER
Rate Design Senior Manager
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January 20, 2022

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 184 – Idaho Power Company’s Quarterly Credit and Collections Data
for Q4 - 2021

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114 and Order No. 20-377 issued in UM 2067, Idaho Power Company transmits for electronic filing its Quarterly Credit and Collections Data for Q4 - 2021.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg
Enclosure

**Idaho Power Company
COVID-19 Quarterly Report
Q4 2021**

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	33	29	650	100	812
97837	-	26	-	63	18	107
97840	-	-	2	92	14	108
97844	-	1	-	-	-	1
97870	-	18	20	423	67	528
97884	-	23	7	161	49	240
97901	-	104	20	348	67	539
97902	-	1	1	28	5	35
97903	-	41	1	78	27	147
97904	-	20	2	107	50	179
97905	1	19	6	97	43	166
97906	-	51	7	133	41	232
97907	-	15	35	372	115	537
97908	-	56	2	58	40	156
97909	-	89	2	46	21	158
97910	-	66	17	380	87	550
97911	-	2	6	89	29	126
97913	-	419	145	2,064	355	2,983
97914	5	607	494	6,639	1,086	8,831
97917	-	1	-	1	1	3
97918	1	528	123	1,897	410	2,959
97920	-	28	2	33	9	72
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,164	921	13,783	2,645	19,520

Customer count is the count of active contracts (service agreements).

**Idaho Power Company
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b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	4	\$ 0.13	-	\$ -	-	\$ -	4	\$ 0.13
97834	-	\$ -	-	\$ -	7	\$ 66.61	24	\$ 28.10	31	\$ 94.71
97837	-	\$ -	9	\$ 75.77	-	\$ -	3	\$ 1.77	12	\$ 77.54
97840	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.20	1	\$ 0.20
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	5	\$ 1.71	8	\$ 45.63	15	\$ 9.68	28	\$ 57.02
97884	-	\$ -	6	\$ 15.75	1	\$ 9.61	13	\$ 7.29	20	\$ 32.65
97901	-	\$ -	18	\$ 95.20	6	\$ 57.78	16	\$ 17.71	40	\$ 170.69
97902	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.86	1	\$ 0.86
97903	-	\$ -	6	\$ 21.26	1	\$ 19.55	4	\$ 1.17	11	\$ 41.98
97904	-	\$ -	3	\$ 23.67	-	\$ -	6	\$ 2.40	9	\$ 26.07
97905	-	\$ -	3	\$ 20.04	-	\$ -	4	\$ 4.10	7	\$ 24.14
97906	-	\$ -	11	\$ 33.25	-	\$ -	7	\$ 10.88	18	\$ 44.13
97907	-	\$ -	4	\$ 3.13	4	\$ 18.08	13	\$ 10.15	21	\$ 31.36
97908	-	\$ -	15	\$ 98.95	-	\$ -	5	\$ 0.65	20	\$ 99.60
97909	-	\$ -	22	\$ 28.19	-	\$ -	6	\$ 7.82	28	\$ 36.01
97910	-	\$ -	5	\$ 2.91	2	\$ 44.23	17	\$ 12.78	24	\$ 59.92
97911	-	\$ -	1	\$ 18.50	3	\$ 80.64	10	\$ 2.32	14	\$ 101.46
97913	-	\$ -	69	\$ 583.05	24	\$ 184.58	88	\$ 92.94	181	\$ 860.57
97914	-	\$ -	124	\$ 770.14	110	\$ 1,677.60	259	\$ 317.65	493	\$ 2,765.39
97917	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.37	1	\$ 0.37
97918	1	\$ 3,432.05	121	\$ 692.91	24	\$ 156.29	99	\$ 86.45	245	\$ 4,367.70
97920	-	\$ -	4	\$ 10.94	-	\$ -	-	\$ -	4	\$ 10.94
97934	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.12	1	\$ 0.12
97980	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.56	1	\$ 0.56
Grand Total	1	\$ 3,432.05	430	\$ 2,495.50	190	\$ 2,360.60	594	\$ 615.97	1,215	\$ 8,904.12

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

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c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	11	2	13
97840	-	1	-	1
97870	-	5	1	6
97884	-	2	-	2
97901	1	11	1	13
97903	1	5	-	6
97904	-	1	-	1
97905	-	5	-	5
97906	-	6	-	6
97907	-	12	-	12
97910	-	2	-	2
97911	2	3	-	5
97913	-	80	2	82
97914	10	330	7	347
97918	3	83	1	87
97920	-	1	-	1
Grand Total	17	559	14	590

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d. Number of customers enrolling in a new Time Payment Agreement by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	15	1	16
97837	-	2	-	2
97840	-	3	-	3
97870	-	20	-	20
97884	-	5	-	5
97901	1	25	3	29
97902	-	1	-	1
97903	1	10	1	12
97904	-	4	-	4
97905	-	9	-	9
97906	-	3	-	3
97907	-	28	-	28
97909	-	4	1	5
97910	-	13	-	13
97911	2	5	-	7
97913	1	180	3	184
97914	18	611	23	652
97918	5	151	5	161
97920	-	1	-	1
Grand Total	28	1,090	37	1,155

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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e. The number of customers completing a TPA during the period, by customer class

Customer Class	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	10	-	10
97837	-	1	-	1
97840	-	1	-	1
97870	-	21	-	21
97884	-	5	-	5
97901	-	19	2	21
97903	-	6	1	7
97904	-	4	-	4
97905	-	6	-	6
97906	-	4	-	4
97907	-	22	-	22
97909	-	4	1	5
97910	-	9	-	9
97911	-	2	-	2
97913	1	135	3	139
97914	8	436	16	460
97918	2	97	4	103
Grand Total	11	783	27	821

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f. The number of customers renegotiating TPAs during the period, by customer class

Customer Class	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	2	-	2
97901	-	2	-	2
97903	-	1	-	1
97905	-	1	-	1
97907	-	5	-	5
97910	-	1	-	1
97913	-	20	-	20
97914	1	67	3	71
97918	1	18	1	20
Grand Total	2	117	4	123

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g. The number of customers taking service at the bill payment assistance program developed in this Term Sheet

Zip Code	Instant Grant	40/60 Balance Split	Payment Arrangement Match			Total Recipients
			6-Month	9-Month	12-Month	
97834	2	-	-	-	1	3
97870	2	1	-	-	-	3
97901	4	-	-	-	-	4
97905	1	1	-	-	-	2
97906	1	-	-	-	-	1
97907	7	1	-	-	1	9
97910	1	-	-	-	-	1
97913	20	2	-	-	-	22
97914	84	27	3	-	6	120
97918	15	10	2	-	2	29
Total Recipients	137	42	5	-	10	194

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h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

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i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,394
Small General Commercial	138
Grand Total	1,532

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,394	605	223	566
97819	1	-	-	1
97834	34	25	3	6
97837	8	4	2	2
97840	4	3	-	1
97870	26	12	6	8
97884	19	9	4	6
97901	16	9	1	6
97903	13	7	3	3
97904	3	1	-	2
97905	27	10	11	6
97906	8	3	1	4
97907	40	19	9	12
97909	1	-	1	-
97910	19	5	4	10
97911	2	2	-	-
97913	193	80	33	80
97914	771	331	102	338
97918	205	84	40	81
97920	4	1	3	-
Small General Commercial	138	88	18	32
97834	8	4	1	3
97870	6	4	-	2
97884	7	6	-	1
97903	4	3	1	-
97906	1	-	1	-
97907	2	2	-	-
97908	1	1	-	-
97909	3	3	-	-
97910	3	2	1	-
97913	15	6	5	4
97914	62	39	7	16
97918	26	18	2	6
Grand Total	1,532	693	241	598

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 452,633.32	\$ 42,308.39	\$ 29,623.86	\$ 380,701.07
97819	\$ 845.79	\$ -	\$ -	\$ 845.79
97834	\$ 7,265.66	\$ 1,961.28	\$ 434.63	\$ 4,869.75
97837	\$ 464.65	\$ 125.96	\$ 110.18	\$ 228.51
97840	\$ 161.93	\$ 92.07	\$ -	\$ 69.86
97870	\$ 4,933.90	\$ 791.21	\$ 932.45	\$ 3,210.24
97884	\$ 5,009.97	\$ 590.25	\$ 161.55	\$ 4,258.17
97901	\$ 9,573.41	\$ 543.54	\$ 59.10	\$ 8,970.77
97903	\$ 2,868.78	\$ 409.16	\$ 740.04	\$ 1,719.58
97904	\$ 725.70	\$ 79.34	\$ -	\$ 646.36
97905	\$ 1,627.39	\$ 422.47	\$ 635.53	\$ 569.39
97906	\$ 12,025.81	\$ 144.14	\$ 203.01	\$ 11,678.66
97907	\$ 29,433.00	\$ 1,912.11	\$ 1,193.47	\$ 26,327.42
97909	\$ 202.35	\$ -	\$ 202.35	\$ -
97910	\$ 2,335.13	\$ 307.91	\$ 1,096.65	\$ 930.57
97911	\$ 246.06	\$ 246.06	\$ -	\$ -
97913	\$ 55,081.27	\$ 4,690.63	\$ 3,497.01	\$ 46,893.63
97914	\$ 255,035.02	\$ 23,752.81	\$ 14,387.43	\$ 216,894.78
97918	\$ 64,308.05	\$ 6,039.07	\$ 5,681.39	\$ 52,587.59
97920	\$ 489.45	\$ 200.38	\$ 289.07	\$ -
Small General Commercial	\$ 11,170.11	\$ 5,522.68	\$ 1,469.93	\$ 4,177.50
97834	\$ 1,071.07	\$ 438.95	\$ 26.69	\$ 605.43
97870	\$ 613.80	\$ 130.56	\$ -	\$ 483.24
97884	\$ 350.92	\$ 319.93	\$ -	\$ 30.99
97903	\$ 82.48	\$ 32.52	\$ 49.96	\$ -
97906	\$ 18.90	\$ -	\$ 18.90	\$ -
97907	\$ 0.77	\$ 0.77	\$ -	\$ -
97908	\$ 0.10	\$ 0.10	\$ -	\$ -
97909	\$ 374.02	\$ 374.02	\$ -	\$ -
97910	\$ 154.61	\$ 72.03	\$ 82.58	\$ -
97913	\$ 1,726.77	\$ 249.50	\$ 757.44	\$ 719.83
97914	\$ 4,956.15	\$ 2,458.09	\$ 449.96	\$ 2,048.10
97918	\$ 1,820.52	\$ 1,446.21	\$ 84.40	\$ 289.91
Grand Total	\$ 463,803.43	\$ 47,831.07	\$ 31,093.79	\$ 384,878.57

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 324.70	\$ 69.93	\$ 132.84	\$ 672.62
97819	\$ 845.79	\$ -	\$ -	\$ 845.79
97834	\$ 213.70	\$ 78.45	\$ 144.88	\$ 811.63
97837	\$ 58.08	\$ 31.49	\$ 55.09	\$ 114.26
97840	\$ 40.48	\$ 30.69	\$ -	\$ 69.86
97870	\$ 189.77	\$ 65.93	\$ 155.41	\$ 401.28
97884	\$ 263.68	\$ 65.58	\$ 40.39	\$ 709.70
97901	\$ 598.34	\$ 60.39	\$ 59.10	\$ 1,495.13
97903	\$ 220.68	\$ 58.45	\$ 246.68	\$ 573.19
97904	\$ 241.90	\$ 79.34	\$ -	\$ 323.18
97905	\$ 60.27	\$ 42.25	\$ 57.78	\$ 94.90
97906	\$ 1,503.23	\$ 48.05	\$ 203.01	\$ 2,919.67
97907	\$ 735.83	\$ 100.64	\$ 132.61	\$ 2,193.95
97909	\$ 202.35	\$ -	\$ 202.35	\$ -
97910	\$ 122.90	\$ 61.58	\$ 274.16	\$ 93.06
97911	\$ 123.03	\$ 123.03	\$ -	\$ -
97913	\$ 285.40	\$ 58.63	\$ 105.97	\$ 586.17
97914	\$ 330.78	\$ 71.76	\$ 141.05	\$ 641.70
97918	\$ 313.70	\$ 71.89	\$ 142.03	\$ 649.23
97920	\$ 122.36	\$ 200.38	\$ 96.36	\$ -
Small General Commercial	\$ 80.94	\$ 62.76	\$ 81.66	\$ 130.55
97834	\$ 133.88	\$ 109.74	\$ 26.69	\$ 201.81
97870	\$ 102.30	\$ 32.64	\$ -	\$ 241.62
97884	\$ 50.13	\$ 53.32	\$ -	\$ 30.99
97903	\$ 20.62	\$ 10.84	\$ 49.96	\$ -
97906	\$ 18.90	\$ -	\$ 18.90	\$ -
97907	\$ 0.39	\$ 0.39	\$ -	\$ -
97908	\$ 0.10	\$ 0.10	\$ -	\$ -
97909	\$ 124.67	\$ 124.67	\$ -	\$ -
97910	\$ 51.54	\$ 36.02	\$ 82.58	\$ -
97913	\$ 115.12	\$ 41.58	\$ 151.49	\$ 179.96
97914	\$ 79.94	\$ 63.03	\$ 64.28	\$ 128.01
97918	\$ 70.02	\$ 80.35	\$ 42.20	\$ 48.32
Grand Total	\$ 302.74	\$ 69.02	\$ 129.02	\$ 643.61

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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k. Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact), by customer class

Zip Code	Irrigation		Large General Commercial			Residential			Small General Commercial			Grand Total
	15-day Notice	5-day Notice	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	
97819	-	-	-	-	-	1	-	-	-	-	-	1
97834	-	-	3	1	2	43	33	33	10	7	7	139
97837	7	2	-	-	-	3	-	-	1	-	-	13
97840	-	-	-	-	-	2	4	4	-	-	-	10
97870	-	-	2	1	2	43	29	34	4	4	4	123
97884	4	-	2	1	1	17	11	14	1	-	-	51
97901	13	13	3	1	2	56	43	48	2	2	2	185
97902	-	-	-	-	-	2	-	-	-	-	-	2
97903	4	-	-	-	-	15	9	12	-	-	1	41
97904	1	-	-	-	-	6	1	4	-	-	-	12
97905	-	-	-	-	-	10	8	7	-	-	-	25
97906	6	5	-	-	-	18	14	14	1	1	1	60
97907	-	-	-	-	1	69	50	55	2	2	2	181
97908	-	-	-	-	-	1	-	-	-	-	-	1
97909	3	-	-	-	-	4	2	2	2	-	1	14
97910	3	-	2	2	2	18	12	12	-	-	-	51
97911	1	-	4	4	4	5	3	3	-	-	-	24
97913	16	14	8	7	7	370	277	311	10	4	5	1,029
97914	41	33	59	36	38	1,214	926	1,032	58	36	39	3,512
97918	24	19	14	10	10	311	257	294	9	6	6	960
97920	1	1	-	-	-	4	-	-	-	-	-	6
Grand Total	124	87	97	63	69	2,212	1,679	1,879	100	62	68	6,440

**Idaho Power Company
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I. Non-pay service disconnects, by customer class

Disconnects					
Zip Code	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97870	-	-	1	-	1
97884	-	1	1	-	2
97901	-	-	2	-	2
97907	-	-	1	-	1
97913	5	-	13	1	19
97914	14	-	44	-	58
97918	1	1	9	-	11
97920	3	-	-	-	3
Grand Total	23	2	71	1	97

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m. Service Reconnects, by customer class

Zip Code	Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97870	-	-	1	-	-	-	1	-
97884	1	-	-	-	-	-	1	-
97901	-	-	2	-	-	-	2	-
97907	-	-	-	1	-	-	-	1
97913	-	-	12	1	1	-	13	1
97914	-	-	32	2	-	-	32	2
97918	1	-	6	-	-	-	7	-
Grand Total	2	-	53	4	1	-	56	4