



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: 184

Report is required by: OAR
 Statute
 Order 20-401 and 20-377

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Quarterly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@puc.oregon.gov

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



CONNIE ASCHENBRENNER
Rate Design Senior Manager
caschenbrenner@idahopower.com

April 20, 2022

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 184 – Idaho Power Company’s Quarterly Credit and Collections Data
for Q1 - 2022

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114 and Order No. 20-377 issued in UM 2067, Idaho Power Company transmits for electronic filing its Quarterly Credit and Collections Data for Q1 - 2022.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg
Enclosure

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	32	32	648	98	810
97837	-	25	2	63	16	106
97840	-	-	1	92	15	108
97844	-	1	-	-	-	1
97870	-	19	22	423	65	529
97884	-	23	8	163	48	242
97901	-	101	19	348	68	536
97902	-	1	1	28	5	35
97903	-	41	1	77	27	146
97904	-	20	2	108	50	180
97905	1	20	6	88	43	158
97906	-	51	7	134	41	233
97907	-	15	37	370	114	536
97908	-	56	2	58	40	156
97909	-	88	2	46	21	157
97910	-	68	17	381	87	553
97911	-	2	6	89	29	126
97913	-	421	142	2,070	355	2,988
97914	5	605	503	6,636	1,085	8,834
97917	-	1	-	1	1	3
97918	1	526	121	1,897	412	2,957
97920	-	23	2	33	9	67
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,155	933	13,777	2,640	19,512

Customer count is the count of active contracts (service agreements).

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	4	\$ 0.31	-	\$ -	-	\$ -	4	\$ 0.31
97834	-	\$ -	7	\$ 0.52	7	\$ 109.10	11	\$ 45.23	25	\$ 154.85
97837	-	\$ -	9	\$ 4.93	1	\$ 3.31	1	\$ 2.58	11	\$ 10.82
97840	-	\$ -	-	\$ -	-	\$ -	3	\$ 1.69	3	\$ 1.69
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	2	\$ 0.13	4	\$ 28.66	16	\$ 15.03	22	\$ 43.82
97884	-	\$ -	7	\$ 0.34	5	\$ 37.90	19	\$ 8.76	31	\$ 47.00
97901	-	\$ -	19	\$ 5.87	12	\$ 481.14	22	\$ 34.96	53	\$ 521.97
97902	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.57	1	\$ 1.57
97903	-	\$ -	4	\$ 0.20	1	\$ 19.67	7	\$ 9.59	12	\$ 29.46
97904	-	\$ -	2	\$ 0.06	-	\$ -	18	\$ 13.73	20	\$ 13.79
97905	-	\$ -	2	\$ 0.06	-	\$ -	5	\$ 4.99	7	\$ 5.05
97906	-	\$ -	6	\$ 9.13	2	\$ 23.32	16	\$ 18.89	24	\$ 51.34
97907	-	\$ -	-	\$ -	6	\$ 65.25	14	\$ 14.75	20	\$ 80.00
97908	-	\$ -	12	\$ 1.26	-	\$ -	13	\$ 7.21	25	\$ 8.47
97909	-	\$ -	4	\$ 0.71	-	\$ -	4	\$ 2.98	8	\$ 3.69
97910	-	\$ -	13	\$ 2.97	3	\$ 39.16	17	\$ 25.32	33	\$ 67.45
97911	-	\$ -	-	\$ -	3	\$ 26.63	10	\$ 6.41	13	\$ 33.04
97913	-	\$ -	45	\$ 10.01	24	\$ 230.70	71	\$ 122.17	140	\$ 362.88
97914	-	\$ -	143	\$ 14.66	125	\$ 2,169.98	268	\$ 416.72	536	\$ 2,601.36
97917	-	\$ -	1	\$ 0.03	-	\$ -	1	\$ 0.36	2	\$ 0.39
97918	1	\$ 3,492.54	103	\$ 23.31	34	\$ 432.10	91	\$ 105.70	229	\$ 4,053.65
97920	-	\$ -	7	\$ 0.26	-	\$ -	-	\$ -	7	\$ 0.26
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	1	\$ 2.07	1	\$ 2.07
Grand Total	1	\$ 3,492.54	390	\$ 74.76	227	\$ 3,666.92	609	\$ 860.71	1,227	\$ 8,094.93

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	22	2	24
97870	-	16	-	16
97884	-	3	-	3
97901	-	15	-	15
97903	-	6	-	6
97904	-	1	-	1
97905	-	5	-	5
97906	-	8	-	8
97907	-	18	-	18
97910	2	2	-	4
97913	4	131	4	139
97914	8	417	10	435
97918	1	102	1	104
Grand Total	15	746	17	778

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97814	-	-	-	1	-	1
97819	-	-	-	1	-	1
97834	-	-	3	32	1	36
97837	-	-	-	2	-	2
97840	-	-	-	3	-	3
97870	-	-	-	27	-	27
97884	-	-	-	9	1	10
97901	-	1	1	28	1	31
97902	-	-	-	1	-	1
97903	-	-	-	15	2	17
97904	-	-	-	3	-	3
97905	-	-	-	6	-	6
97906	-	-	-	9	-	9
97907	-	-	2	45	1	48
97909	-	-	-	4	1	5
97910	-	-	6	10	-	16
97911	-	-	-	4	-	4
97913	-	-	7	277	6	290
97914	-	-	24	930	24	978
97918	1	-	3	198	10	212
97920	-	-	-	4	-	4
Grand Total	1	1	46	1,609	47	1,704

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

e. The number of customers completing a TPA during the period, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97814	-	-	-	1	-	1
97834	-	-	3	15	1	19
97837	-	-	-	2	-	2
97840	-	-	-	4	-	4
97870	-	-	-	12	-	12
97884	-	-	-	9	1	10
97901	-	1	1	18	1	21
97902	-	-	-	1	-	1
97903	-	-	-	9	1	10
97904	-	-	-	2	-	2
97905	-	-	-	6	-	6
97906	-	-	-	6	-	6
97907	-	-	2	23	1	26
97909	-	-	-	5	1	6
97910	-	-	2	10	-	12
97911	-	-	2	6	-	8
97913	-	-	2	176	4	182
97914	-	-	19	605	18	642
97918	1	-	2	126	8	137
97920	-	-	-	5	-	5
Grand Total	1	1	33	1,041	36	1,112

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

f. The number of customers renegotiating TPAs during the period, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	2	-	2
97870	-	3	-	3
97901	-	1	-	1
97903	-	2	-	2
97907	-	5	-	5
97910	1	-	-	1
97913	-	20	1	21
97914	2	64	1	67
97918	-	17	1	18
Grand Total	3	114	3	120

**Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022**

g. The number of customers taking service at the bill payment assistance program developed in this Term Sheet

Zip Code	Instant Grant	40/60 Balance Split	Payment Arrangement Match			Total Recipients
			6-Month	9-Month	12-Month	
97819	-	-	-	-	1	1
97834	2	2	1	-	-	5
97870	5	-	-	-	-	5
97884	-	1	-	-	-	1
97903	-	1	-	-	-	1
97904	-	-	-	-	1	1
97905	-	1	-	-	-	1
97906	1	-	-	-	-	1
97907	6	4	1	-	-	11
97909	1	-	-	-	-	1
97910	-	2	-	-	-	2
97913	15	18	-	1	1	35
97914	82	44	2	-	8	136
97918	15	14	1	-	1	31
Total Recipients	127	87	5	1	12	232

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,409
Small General Commercial	120
Grand Total	1,529

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,409	666	196	547
97819	1	-	-	1
97834	34	22	3	9
97837	3	1	2	-
97840	2	1	-	1
97870	33	17	10	6
97884	19	15	2	2
97901	18	3	9	6
97903	9	4	2	3
97904	2	1	-	1
97905	26	3	15	8
97906	9	4	2	3
97907	43	17	9	17
97909	1	1	-	-
97910	19	6	2	11
97911	2	2	-	-
97913	197	84	28	85
97914	779	381	73	325
97918	210	102	39	69
97920	2	2	-	-
Small General Commercial	120	71	16	33
97834	5	2	-	3
97870	4	3	1	-
97884	3	3	-	-
97903	2	-	2	-
97905	2	2	-	-
97906	1	1	-	-
97907	4	3	1	-
97908	4	4	-	-
97910	6	2	3	1
97911	1	1	-	-
97913	12	4	1	7
97914	58	36	5	17
97918	18	10	3	5
Grand Total	1,529	737	212	580

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 597,727.05	\$ 91,317.11	\$ 59,146.36	\$ 447,263.58
97819	\$ 1,067.11	\$ -	\$ -	\$ 1,067.11
97834	\$ 13,783.06	\$ 3,174.26	\$ 793.05	\$ 9,815.75
97837	\$ 711.54	\$ 355.31	\$ 356.23	\$ -
97840	\$ 192.65	\$ 9.62	\$ -	\$ 183.03
97870	\$ 8,892.82	\$ 3,353.58	\$ 3,136.97	\$ 2,402.27
97884	\$ 5,945.39	\$ 1,702.24	\$ 460.88	\$ 3,782.27
97901	\$ 9,404.20	\$ 233.42	\$ 2,728.67	\$ 6,442.11
97903	\$ 3,335.83	\$ 802.70	\$ 600.57	\$ 1,932.56
97904	\$ 1,179.87	\$ 101.16	\$ -	\$ 1,078.71
97905	\$ 4,470.83	\$ 108.05	\$ 2,111.43	\$ 2,251.35
97906	\$ 11,640.22	\$ 638.04	\$ 747.24	\$ 10,254.94
97907	\$ 38,281.31	\$ 2,225.43	\$ 3,107.24	\$ 32,948.64
97909	\$ 163.87	\$ 163.87	\$ -	\$ -
97910	\$ 5,909.64	\$ 624.87	\$ 528.55	\$ 4,756.22
97911	\$ 1,021.94	\$ 1,021.94	\$ -	\$ -
97913	\$ 72,047.25	\$ 12,244.71	\$ 10,976.26	\$ 48,826.28
97914	\$ 327,101.25	\$ 48,479.37	\$ 20,809.62	\$ 257,812.26
97918	\$ 92,308.80	\$ 15,809.07	\$ 12,789.65	\$ 63,710.08
97920	\$ 269.47	\$ 269.47	\$ -	\$ -
Small General Commercial	\$ 14,094.01	\$ 4,241.48	\$ 1,457.47	\$ 8,395.06
97834	\$ 1,814.53	\$ 227.55	\$ -	\$ 1,586.98
97870	\$ 76.66	\$ 30.89	\$ 45.77	\$ -
97884	\$ 10.10	\$ 10.10	\$ -	\$ -
97903	\$ 251.74	\$ -	\$ 251.74	\$ -
97905	\$ 1.88	\$ 1.88	\$ -	\$ -
97906	\$ 18.89	\$ 18.89	\$ -	\$ -
97907	\$ 13.80	\$ 3.07	\$ 10.73	\$ -
97908	\$ 72.26	\$ 72.26	\$ -	\$ -
97910	\$ 183.93	\$ 1.67	\$ 115.78	\$ 66.48
97911	\$ 0.06	\$ 0.06	\$ -	\$ -
97913	\$ 2,631.90	\$ 278.72	\$ 110.62	\$ 2,242.56
97914	\$ 7,773.63	\$ 2,969.07	\$ 739.55	\$ 4,065.01
97918	\$ 1,244.63	\$ 627.32	\$ 183.28	\$ 434.03
Grand Total	\$ 611,821.06	\$ 95,558.59	\$ 60,603.83	\$ 455,658.64

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 424.22	\$ 137.11	\$ 301.77	\$ 817.67
97819	\$ 1,067.11	\$ -	\$ -	\$ 1,067.11
97834	\$ 405.38	\$ 144.28	\$ 264.35	\$ 1,090.64
97837	\$ 237.18	\$ 355.31	\$ 178.12	\$ -
97840	\$ 96.33	\$ 9.62	\$ -	\$ 183.03
97870	\$ 269.48	\$ 197.27	\$ 313.70	\$ 400.38
97884	\$ 312.92	\$ 113.48	\$ 230.44	\$ 1,891.14
97901	\$ 522.46	\$ 77.81	\$ 303.19	\$ 1,073.69
97903	\$ 370.65	\$ 200.68	\$ 300.29	\$ 644.19
97904	\$ 589.94	\$ 101.16	\$ -	\$ 1,078.71
97905	\$ 171.96	\$ 36.02	\$ 140.76	\$ 281.42
97906	\$ 1,293.36	\$ 159.51	\$ 373.62	\$ 3,418.31
97907	\$ 890.26	\$ 130.91	\$ 345.25	\$ 1,938.16
97909	\$ 163.87	\$ 163.87	\$ -	\$ -
97910	\$ 311.03	\$ 104.15	\$ 264.28	\$ 432.38
97911	\$ 510.97	\$ 510.97	\$ -	\$ -
97913	\$ 365.72	\$ 145.77	\$ 392.01	\$ 574.43
97914	\$ 419.90	\$ 127.24	\$ 285.06	\$ 793.27
97918	\$ 439.57	\$ 154.99	\$ 327.94	\$ 923.33
97920	\$ 134.74	\$ 134.74	\$ -	\$ -
Small General Commercial	\$ 117.45	\$ 59.74	\$ 91.09	\$ 254.40
97834	\$ 362.91	\$ 113.78	\$ -	\$ 528.99
97870	\$ 19.17	\$ 10.30	\$ 45.77	\$ -
97884	\$ 3.37	\$ 3.37	\$ -	\$ -
97903	\$ 125.87	\$ -	\$ 125.87	\$ -
97905	\$ 0.94	\$ 0.94	\$ -	\$ -
97906	\$ 18.89	\$ 18.89	\$ -	\$ -
97907	\$ 3.45	\$ 1.02	\$ 10.73	\$ -
97908	\$ 18.07	\$ 18.07	\$ -	\$ -
97910	\$ 30.66	\$ 0.84	\$ 38.59	\$ 66.48
97911	\$ 0.06	\$ 0.06	\$ -	\$ -
97913	\$ 219.33	\$ 69.68	\$ 110.62	\$ 320.37
97914	\$ 134.03	\$ 82.47	\$ 147.91	\$ 239.12
97918	\$ 69.15	\$ 62.73	\$ 61.09	\$ 86.81
Grand Total	\$ 400.14	\$ 129.66	\$ 285.87	\$ 785.62

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

k. Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact), by customer class

Zip Code	Irrigation			Large General Commercial			Residential			Small General Commercial			Grand Total
	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	
97834	-	-	-	4	4	4	68	40	47	11	13	13	204
97837	6	3	2	-	-	-	6	3	3	-	-	-	23
97840	-	-	-	-	-	-	2	2	2	-	-	-	6
97870	-	-	-	2	1	1	54	43	51	2	1	2	157
97884	-	-	-	3	2	2	16	9	11	-	-	-	43
97901	12	6	6	3	2	2	54	42	49	3	1	1	181
97902	-	-	-	-	-	-	1	-	1	-	-	-	2
97903	-	-	-	-	-	-	21	11	17	2	-	1	52
97904	-	-	-	-	-	-	12	5	7	3	-	-	27
97905	-	-	-	-	-	-	18	15	16	-	-	-	49
97906	1	2	1	-	-	-	24	19	24	2	1	1	75
97907	1	1	1	2	2	2	62	42	55	-	1	1	170
97908	1	1	1	-	-	-	2	-	-	-	-	-	5
97909	1	1	1	-	-	-	5	2	4	1	1	1	17
97910	1	-	-	5	4	4	31	25	28	-	-	-	98
97911	-	-	-	4	-	-	5	1	2	1	-	-	13
97913	24	6	6	14	7	10	474	320	396	18	16	16	1,307
97914	32	22	23	62	46	52	1,446	1,087	1,315	53	45	50	4,233
97918	31	15	15	13	13	13	375	248	315	11	10	14	1,073
97920	1	1	1	-	-	-	5	4	4	-	-	-	16
97980	-	-	-	-	-	-	-	-	-	1	1	1	3
Grand Total	111	58	57	112	81	90	2,681	1,918	2,347	108	90	101	7,754

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

L. Non-Pay Service Disconnects, by customer class

Disconnects					
Zip Code	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	-	1	1
97837	1	-	-	-	1
97840	-	-	1	-	1
97870	-	-	1	-	1
97901	1	-	2	-	3
97906	2	-	-	-	2
97907	-	-	2	-	2
97909	2	-	-	-	2
97910	-	-	1	-	1
97913	2	-	12	-	14
97914	10	1	59	5	75
97918	6	1	11	1	19
Grand Total	24	2	89	7	122

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

m. Service Reconnects, by customer class

Zip Code	Irrigation		Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97834	-	-	-	-	-	-	1	-	1	-
97870	-	-	-	-	-	1	-	-	-	1
97901	-	-	-	-	1	-	-	-	1	-
97906	1	-	-	-	-	-	-	-	1	-
97907	-	-	-	-	1	-	-	-	1	-
97909	2	-	-	-	-	-	-	-	2	-
97913	-	-	-	-	10	-	-	-	10	-
97914	-	4	1	-	43	5	1	-	45	9
97918	2	-	1	-	9	1	1	-	13	1
Grand Total	5	4	2	-	64	7	3	-	74	11

Idaho Power Company
COVID-19 Quarterly Report
Q1 2022

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	32	32	648	98	810
97837	-	25	2	63	16	106
97840	-	-	1	92	15	108
97844	-	1	-	-	-	1
97870	-	19	22	423	65	529
97884	-	23	8	163	48	242
97901	-	101	19	348	68	536
97902	-	1	1	28	5	35
97903	-	41	1	77	27	146
97904	-	20	2	108	50	180
97905	1	20	6	88	43	158
97906	-	51	7	134	41	233
97907	-	15	37	370	114	536
97908	-	56	2	58	40	156
97909	-	88	2	46	21	157
97910	-	68	17	381	87	553
97911	-	2	6	89	29	126
97913	-	421	142	2,070	355	2,988
97914	5	605	503	6,636	1,085	8,834
97917	-	1	-	1	1	3
97918	1	526	121	1,897	412	2,957
97920	-	23	2	33	9	67
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,155	933	13,777	2,640	19,512

Customer count is the count of active contracts (service agreements).

Idaho Power Company
COVID-19 Quarterly Report
Q1 2022

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	4	\$ 0.31	-	\$ -	-	\$ -	4	\$ 0.31
97834	-	\$ -	7	\$ 0.52	7	\$ 109.10	11	\$ 45.23	25	\$ 154.85
97837	-	\$ -	9	\$ 4.93	1	\$ 3.31	1	\$ 2.58	11	\$ 10.82
97840	-	\$ -	-	\$ -	-	\$ -	3	\$ 1.69	3	\$ 1.69
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	2	\$ 0.13	4	\$ 28.66	16	\$ 15.03	22	\$ 43.82
97884	-	\$ -	7	\$ 0.34	5	\$ 37.90	19	\$ 8.76	31	\$ 47.00
97901	-	\$ -	19	\$ 5.87	12	\$ 481.14	22	\$ 34.96	53	\$ 521.97
97902	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.57	1	\$ 1.57
97903	-	\$ -	4	\$ 0.20	1	\$ 19.67	7	\$ 9.59	12	\$ 29.46
97904	-	\$ -	2	\$ 0.06	-	\$ -	18	\$ 13.73	20	\$ 13.79
97905	-	\$ -	2	\$ 0.06	-	\$ -	5	\$ 4.99	7	\$ 5.05
97906	-	\$ -	6	\$ 9.13	2	\$ 23.32	16	\$ 18.89	24	\$ 51.34
97907	-	\$ -	-	\$ -	6	\$ 65.25	14	\$ 14.75	20	\$ 80.00
97908	-	\$ -	12	\$ 1.26	-	\$ -	13	\$ 7.21	25	\$ 8.47
97909	-	\$ -	4	\$ 0.71	-	\$ -	4	\$ 2.98	8	\$ 3.69
97910	-	\$ -	13	\$ 2.97	3	\$ 39.16	17	\$ 25.32	33	\$ 67.45
97911	-	\$ -	-	\$ -	3	\$ 26.63	10	\$ 6.41	13	\$ 33.04
97913	-	\$ -	45	\$ 10.01	24	\$ 230.70	71	\$ 122.17	140	\$ 362.88
97914	-	\$ -	143	\$ 14.66	125	\$ 2,169.98	268	\$ 416.72	536	\$ 2,601.36
97917	-	\$ -	1	\$ 0.03	-	\$ -	1	\$ 0.36	2	\$ 0.39
97918	1	\$ 3,492.54	103	\$ 23.31	34	\$ 432.10	91	\$ 105.70	229	\$ 4,053.65
97920	-	\$ -	7	\$ 0.26	-	\$ -	-	\$ -	7	\$ 0.26
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	1	\$ 2.07	1	\$ 2.07
Grand Total	1	\$ 3,492.54	390	\$ 74.76	227	\$ 3,666.92	609	\$ 860.71	1,227	\$ 8,094.93

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	22	2	24
97870	-	16	-	16
97884	-	3	-	3
97901	-	15	-	15
97903	-	6	-	6
97904	-	1	-	1
97905	-	5	-	5
97906	-	8	-	8
97907	-	18	-	18
97910	2	2	-	4
97913	4	131	4	139
97914	8	417	10	435
97918	1	102	1	104
Grand Total	15	746	17	778

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97814	-	-	-	1	-	1
97819	-	-	-	1	-	1
97834	-	-	3	32	1	36
97837	-	-	-	2	-	2
97840	-	-	-	3	-	3
97870	-	-	-	27	-	27
97884	-	-	-	9	1	10
97901	-	1	1	28	1	31
97902	-	-	-	1	-	1
97903	-	-	-	15	2	17
97904	-	-	-	3	-	3
97905	-	-	-	6	-	6
97906	-	-	-	9	-	9
97907	-	-	2	45	1	48
97909	-	-	-	4	1	5
97910	-	-	6	10	-	16
97911	-	-	-	4	-	4
97913	-	-	7	277	6	290
97914	-	-	24	930	24	978
97918	1	-	3	198	10	212
97920	-	-	-	4	-	4
Grand Total	1	1	46	1,609	47	1,704

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

Idaho Power Company
COVID-19 Quarterly Report
Q1 2022

e. The number of customers completing a TPA during the period, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97814	-	-	-	1	-	1
97834	-	-	3	15	1	19
97837	-	-	-	2	-	2
97840	-	-	-	4	-	4
97870	-	-	-	12	-	12
97884	-	-	-	9	1	10
97901	-	1	1	18	1	21
97902	-	-	-	1	-	1
97903	-	-	-	9	1	10
97904	-	-	-	2	-	2
97905	-	-	-	6	-	6
97906	-	-	-	6	-	6
97907	-	-	2	23	1	26
97909	-	-	-	5	1	6
97910	-	-	2	10	-	12
97911	-	-	2	6	-	8
97913	-	-	2	176	4	182
97914	-	-	19	605	18	642
97918	1	-	2	126	8	137
97920	-	-	-	5	-	5
Grand Total	1	1	33	1,041	36	1,112

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

f. The number of customers renegotiating TPAs during the period, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	2	-	2
97870	-	3	-	3
97901	-	1	-	1
97903	-	2	-	2
97907	-	5	-	5
97910	1	-	-	1
97913	-	20	1	21
97914	2	64	1	67
97918	-	17	1	18
Grand Total	3	114	3	120

**Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022**

g. The number of customers taking service at the bill payment assistance program developed in this Term Sheet

Zip Code	Instant Grant	40/60 Balance Split	Payment Arrangement Match			Total Recipients
			6-Month	9-Month	12-Month	
97819	-	-	-	-	1	1
97834	2	2	1	-	-	5
97870	5	-	-	-	-	5
97884	-	1	-	-	-	1
97903	-	1	-	-	-	1
97904	-	-	-	-	1	1
97905	-	1	-	-	-	1
97906	1	-	-	-	-	1
97907	6	4	1	-	-	11
97909	1	-	-	-	-	1
97910	-	2	-	-	-	2
97913	15	18	-	1	1	35
97914	82	44	2	-	8	136
97918	15	14	1	-	1	31
Total Recipients	127	87	5	1	12	232

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,409
Small General Commercial	120
Grand Total	1,529

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,409	666	196	547
97819	1	-	-	1
97834	34	22	3	9
97837	3	1	2	-
97840	2	1	-	1
97870	33	17	10	6
97884	19	15	2	2
97901	18	3	9	6
97903	9	4	2	3
97904	2	1	-	1
97905	26	3	15	8
97906	9	4	2	3
97907	43	17	9	17
97909	1	1	-	-
97910	19	6	2	11
97911	2	2	-	-
97913	197	84	28	85
97914	779	381	73	325
97918	210	102	39	69
97920	2	2	-	-
Small General Commercial	120	71	16	33
97834	5	2	-	3
97870	4	3	1	-
97884	3	3	-	-
97903	2	-	2	-
97905	2	2	-	-
97906	1	1	-	-
97907	4	3	1	-
97908	4	4	-	-
97910	6	2	3	1
97911	1	1	-	-
97913	12	4	1	7
97914	58	36	5	17
97918	18	10	3	5
Grand Total	1,529	737	212	580

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 597,727.05	\$ 91,317.11	\$ 59,146.36	\$ 447,263.58
97819	\$ 1,067.11	\$ -	\$ -	\$ 1,067.11
97834	\$ 13,783.06	\$ 3,174.26	\$ 793.05	\$ 9,815.75
97837	\$ 711.54	\$ 355.31	\$ 356.23	\$ -
97840	\$ 192.65	\$ 9.62	\$ -	\$ 183.03
97870	\$ 8,892.82	\$ 3,353.58	\$ 3,136.97	\$ 2,402.27
97884	\$ 5,945.39	\$ 1,702.24	\$ 460.88	\$ 3,782.27
97901	\$ 9,404.20	\$ 233.42	\$ 2,728.67	\$ 6,442.11
97903	\$ 3,335.83	\$ 802.70	\$ 600.57	\$ 1,932.56
97904	\$ 1,179.87	\$ 101.16	\$ -	\$ 1,078.71
97905	\$ 4,470.83	\$ 108.05	\$ 2,111.43	\$ 2,251.35
97906	\$ 11,640.22	\$ 638.04	\$ 747.24	\$ 10,254.94
97907	\$ 38,281.31	\$ 2,225.43	\$ 3,107.24	\$ 32,948.64
97909	\$ 163.87	\$ 163.87	\$ -	\$ -
97910	\$ 5,909.64	\$ 624.87	\$ 528.55	\$ 4,756.22
97911	\$ 1,021.94	\$ 1,021.94	\$ -	\$ -
97913	\$ 72,047.25	\$ 12,244.71	\$ 10,976.26	\$ 48,826.28
97914	\$ 327,101.25	\$ 48,479.37	\$ 20,809.62	\$ 257,812.26
97918	\$ 92,308.80	\$ 15,809.07	\$ 12,789.65	\$ 63,710.08
97920	\$ 269.47	\$ 269.47	\$ -	\$ -
Small General Commercial	\$ 14,094.01	\$ 4,241.48	\$ 1,457.47	\$ 8,395.06
97834	\$ 1,814.53	\$ 227.55	\$ -	\$ 1,586.98
97870	\$ 76.66	\$ 30.89	\$ 45.77	\$ -
97884	\$ 10.10	\$ 10.10	\$ -	\$ -
97903	\$ 251.74	\$ -	\$ 251.74	\$ -
97905	\$ 1.88	\$ 1.88	\$ -	\$ -
97906	\$ 18.89	\$ 18.89	\$ -	\$ -
97907	\$ 13.80	\$ 3.07	\$ 10.73	\$ -
97908	\$ 72.26	\$ 72.26	\$ -	\$ -
97910	\$ 183.93	\$ 1.67	\$ 115.78	\$ 66.48
97911	\$ 0.06	\$ 0.06	\$ -	\$ -
97913	\$ 2,631.90	\$ 278.72	\$ 110.62	\$ 2,242.56
97914	\$ 7,773.63	\$ 2,969.07	\$ 739.55	\$ 4,065.01
97918	\$ 1,244.63	\$ 627.32	\$ 183.28	\$ 434.03
Grand Total	\$ 611,821.06	\$ 95,558.59	\$ 60,603.83	\$ 455,658.64

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2022**

j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 424.22	\$ 137.11	\$ 301.77	\$ 817.67
97819	\$ 1,067.11	\$ -	\$ -	\$ 1,067.11
97834	\$ 405.38	\$ 144.28	\$ 264.35	\$ 1,090.64
97837	\$ 237.18	\$ 355.31	\$ 178.12	\$ -
97840	\$ 96.33	\$ 9.62	\$ -	\$ 183.03
97870	\$ 269.48	\$ 197.27	\$ 313.70	\$ 400.38
97884	\$ 312.92	\$ 113.48	\$ 230.44	\$ 1,891.14
97901	\$ 522.46	\$ 77.81	\$ 303.19	\$ 1,073.69
97903	\$ 370.65	\$ 200.68	\$ 300.29	\$ 644.19
97904	\$ 589.94	\$ 101.16	\$ -	\$ 1,078.71
97905	\$ 171.96	\$ 36.02	\$ 140.76	\$ 281.42
97906	\$ 1,293.36	\$ 159.51	\$ 373.62	\$ 3,418.31
97907	\$ 890.26	\$ 130.91	\$ 345.25	\$ 1,938.16
97909	\$ 163.87	\$ 163.87	\$ -	\$ -
97910	\$ 311.03	\$ 104.15	\$ 264.28	\$ 432.38
97911	\$ 510.97	\$ 510.97	\$ -	\$ -
97913	\$ 365.72	\$ 145.77	\$ 392.01	\$ 574.43
97914	\$ 419.90	\$ 127.24	\$ 285.06	\$ 793.27
97918	\$ 439.57	\$ 154.99	\$ 327.94	\$ 923.33
97920	\$ 134.74	\$ 134.74	\$ -	\$ -
Small General Commercial	\$ 117.45	\$ 59.74	\$ 91.09	\$ 254.40
97834	\$ 362.91	\$ 113.78	\$ -	\$ 528.99
97870	\$ 19.17	\$ 10.30	\$ 45.77	\$ -
97884	\$ 3.37	\$ 3.37	\$ -	\$ -
97903	\$ 125.87	\$ -	\$ 125.87	\$ -
97905	\$ 0.94	\$ 0.94	\$ -	\$ -
97906	\$ 18.89	\$ 18.89	\$ -	\$ -
97907	\$ 3.45	\$ 1.02	\$ 10.73	\$ -
97908	\$ 18.07	\$ 18.07	\$ -	\$ -
97910	\$ 30.66	\$ 0.84	\$ 38.59	\$ 66.48
97911	\$ 0.06	\$ 0.06	\$ -	\$ -
97913	\$ 219.33	\$ 69.68	\$ 110.62	\$ 320.37
97914	\$ 134.03	\$ 82.47	\$ 147.91	\$ 239.12
97918	\$ 69.15	\$ 62.73	\$ 61.09	\$ 86.81
Grand Total	\$ 400.14	\$ 129.66	\$ 285.87	\$ 785.62

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrearage bucket.

Idaho Power Company
COVID-19 Quarterly Report
Q1 2022

k. Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact), by customer class

Zip Code	Irrigation			Large General Commercial			Residential			Small General Commercial			Grand Total
	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	
97834	-	-	-	4	4	4	68	40	47	11	13	13	204
97837	6	3	2	-	-	-	6	3	3	-	-	-	23
97840	-	-	-	-	-	-	2	2	2	-	-	-	6
97870	-	-	-	2	1	1	54	43	51	2	1	2	157
97884	-	-	-	3	2	2	16	9	11	-	-	-	43
97901	12	6	6	3	2	2	54	42	49	3	1	1	181
97902	-	-	-	-	-	-	1	-	1	-	-	-	2
97903	-	-	-	-	-	-	21	11	17	2	-	1	52
97904	-	-	-	-	-	-	12	5	7	3	-	-	27
97905	-	-	-	-	-	-	18	15	16	-	-	-	49
97906	1	2	1	-	-	-	24	19	24	2	1	1	75
97907	1	1	1	2	2	2	62	42	55	-	1	1	170
97908	1	1	1	-	-	-	2	-	-	-	-	-	5
97909	1	1	1	-	-	-	5	2	4	1	1	1	17
97910	1	-	-	5	4	4	31	25	28	-	-	-	98
97911	-	-	-	4	-	-	5	1	2	1	-	-	13
97913	24	6	6	14	7	10	474	320	396	18	16	16	1,307
97914	32	22	23	62	46	52	1,446	1,087	1,315	53	45	50	4,233
97918	31	15	15	13	13	13	375	248	315	11	10	14	1,073
97920	1	1	1	-	-	-	5	4	4	-	-	-	16
97980	-	-	-	-	-	-	-	-	-	1	1	1	3
Grand Total	111	58	57	112	81	90	2,681	1,918	2,347	108	90	101	7,754

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

L. Non-Pay Service Disconnects, by customer class

Disconnects					
Zip Code	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	-	1	1
97837	1	-	-	-	1
97840	-	-	1	-	1
97870	-	-	1	-	1
97901	1	-	2	-	3
97906	2	-	-	-	2
97907	-	-	2	-	2
97909	2	-	-	-	2
97910	-	-	1	-	1
97913	2	-	12	-	14
97914	10	1	59	5	75
97918	6	1	11	1	19
Grand Total	24	2	89	7	122

Idaho Power Company
 COVID-19 Quarterly Report
 Q1 2022

m. Service Reconnects, by customer class

Zip Code	Irrigation		Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97834	-	-	-	-	-	-	1	-	1	-
97870	-	-	-	-	-	1	-	-	-	1
97901	-	-	-	-	1	-	-	-	1	-
97906	1	-	-	-	-	-	-	-	1	-
97907	-	-	-	-	1	-	-	-	1	-
97909	2	-	-	-	-	-	-	-	2	-
97913	-	-	-	-	10	-	-	-	10	-
97914	-	4	1	-	43	5	1	-	45	9
97918	2	-	1	-	9	1	1	-	13	1
Grand Total	5	4	2	-	64	7	3	-	74	11