



e-FILING REPORT COVER SHEET

COMPANY NAME: Avista Corporation, dba Avista Utilities

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RG 92

Report is required by: OAR
 Statute
 Order 20-324

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Avista's March 2022 COVID-19 Report, UM 2114

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



Avista Corp.

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April 18, 2022

Public Utilities Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

RE: UM 2114 - Avista Utilities March 2022 COVID-19 Monthly and Quarterly Reporting requirements per order No. 20-057

Filing Center:

Avista Corporation, dba Avista Utilities, hereby submits its March 2022 and first quarter 2022 COVID-19 Report per order No. 20-057 in Docket UM 2114.

If you have any questions regarding this filing, please contact me at (509) 495-7950 amanda.ghering@avistacorp.com.

Sincerely,

/s/ Amanda Ghering

Amanda Ghering
Regulatory Policy Analyst

POSTAL	e. The number of customers completing a TPA during the period			f. The number of customers, by customer class, renegotiating TPAs during the period				g. The number of customers taking service at bill payment assistance program developed in this Term Sheet				h. The number of customers taking service at the beginning of the period under existing medical payment arrangements				i. The number of customers enrolling in new medical payment arrangements during the period				k. Total number of disconnection communications delivered by vintage (30-day, 15-day, 5-day, personal contact)					
	Commercial	Industrial	Residential	Total	Commercial	Industrial	Residential	Total	Commercial	Industrial	Residential	Total	Commercial	Industrial	Residential	Total	Commercial	Industrial	Residential	Total	30-Day	15-day	5-day	Personal Contact	Total
97417	1	9	10		0	1	1		0	0	0	0	0	0	0	0	0	0	0	34	33		19	85	
97432	0	0	0		0	0	0		0	0	0	0	0	0	0	0	0	0	0	4	4		4	8	
97442	0	5	5		0	0	0		0	0	0	0	0	0	0	0	0	0	0	9	4		4	17	
97457	4	39	43		2	0	2	4	0	0	0	0	0	0	0	0	0	0	0	197	121		94	411	
97462	1	3	4		0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	38	27		23	88	
97469	0	9	9		0	1	1		0	0	0	0	0	0	0	0	0	0	0	54	37		13	104	
97470	12	77	89		0	4	4		0	0	0	0	0	0	0	0	0	0	0	519	420		252	1191	
97471	8	77	85		0	2	2		0	0	0	0	0	0	0	0	0	0	0	296	234		152	682	
97479	3	26	29		0	1	1		0	0	0	0	0	0	0	0	0	0	0	110	73		71	254	
97495	0	7	7		0	1	1		0	0	0	0	0	0	0	0	0	0	0	23	15		16	54	
97496	1	30	31		0	1	1		0	0	0	0	0	0	0	0	0	0	0	112	102		65	279	
97497	0	0	0		0	0	0		0	0	0	0	0	0	0	0	0	0	0	1	1		1	3	
97501	37	248	285		1	0	13	14	0	0	0	0	0	0	0	0	0	0	0	1339	1017		711	3067	
97502	12	116	128		0	3	3		0	0	0	0	0	0	0	0	0	0	0	544	460		261	1265	
97503	6	53	59		0	4	4		0	0	0	0	0	0	0	0	0	0	0	218	177		112	507	
97504	28	232	260		2	0	12	14	0	0	0	0	0	0	0	0	0	0	0	1197	958		602	2757	
97520	19	116	135		0	3	3		0	0	0	0	0	0	0	0	0	0	0	534	504		328	1866	
97524	8	51	59		2	0	1	2	0	0	0	0	0	0	0	0	0	0	0	266	229		193	688	
97525	2	10	12		0	2	2		0	0	0	0	0	0	0	0	0	0	0	54	54		41	149	
97526	20	136	156		0	6	6		0	0	0	0	0	0	0	0	0	0	0	705	545		363	1611	
97527	2	111	113		0	9	9		0	0	0	0	0	0	0	0	0	0	0	520	430		303	1253	
97528	0	0	0		0	0	0		0	0	0	0	0	0	0	0	0	0	0	0	0		0	0	
97530	2	11	13		0	0	0		0	0	0	0	0	0	0	0	0	0	0	51	40		30	121	
97535	6	18	24		0	0	0		0	0	0	0	0	0	0	0	0	0	0	109	91		77	277	
97537	2	9	11		0	0	0		0	0	0	0	0	0	0	0	0	0	0	48	42		29	119	
97539	1	3	4		0	0	0		0	0	0	0	0	0	0	0	0	0	0	15	13		6	34	
97540	0	38	38		0	1	1		0	0	0	0	0	0	0	0	0	0	0	104	91		39	224	
97601	10	187	197		3	0	23	26	0	0	0	0	0	0	0	0	0	0	0	1022	859		588	2460	
97603	21	215	236		1	0	15	16	0	0	0	0	0	0	0	0	0	0	0	1154	929		612	2695	
97623	0	2	2		0	0	0		0	0	0	0	0	0	0	0	0	0	0	2	2		2	6	
97627	0	6	6		0	4	4		0	0	0	0	0	0	0	0	0	0	0	20	16		9	45	
97632	0	1	1		0	0	0		0	0	0	0	0	0	0	0	0	0	0	24	21		20	65	
97634	0	0	0		0	0	0		0	0	0	0	0	0	0	0	0	0	0	2	2		0	4	
97824	0	4	4		0	1	1		0	0	0	0	0	0	0	0	0	0	0	16	6		1	23	
97827	2	32	34		2	0	2		0	0	0	0	0	0	0	0	0	0	0	106	90		55	251	
97841	0	2	2		0	0	0		0	0	0	0	0	0	0	0	0	0	0	10	4		4	18	
97850	13	107	120		0	2	2		0	0	0	0	0	0	0	0	0	0	0	472	400		284	1156	
97867	2	7	9		0	2	2		0	0	0	0	0	0	0	0	0	0	0	29	24		16	69	
97876	0	2	2		0	0	0		0	0	0	0	0	0	0	0	0	0	0	2	1		0	3	
97883	0	20	20		0	4	4		0	0	0	0	0	0	0	0	0	0	0	53	49		35	143	
Total	223	1	2095	2233	13	0	117	130	0	0	0	0	0	0	0	0	0	0	0	0	10019	8125		5431	23579