

**OREGON PUBLIC UTILITY COMMISSION
INTEROFFICE CORRESPONDENCE**

DATE: September 30, 2020

TO: File through Michael Dougherty and Bruce Hellebuyck

FROM: Russ Beitzel

SUBJECT: Qwest Corporation: (Docket No. PL156/Advice No. 2020-02-PL) Deletes Unused Calling Feature.

I have reviewed this filing and recommend that an acknowledgement letter be sent.

The filing was submitted on September 23, 2020, and will go into effect on September 25, 2020. Qwest Corporation proposes to delete an unused calling feature, Split Referral Intercept Service. Under the CenturyLink Price Plan (Docket No. UM 1908, Order No. 18-359, dated September 28, 2018) CenturyLink companies may file changes to price-listed services with one day notice.

Telecommunications utilities are required under ORS 759.175 to submit filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

Additionally, a telecommunications utility is allowed, under Oregon Administrative Rules (OAR) 860-032-0020(8) to abandon a service if there are no current customers by filing a tariff change with a letter clearly explaining the abandoned service. The utility has met the requirements.

According to Qwest: no customers are subscribed to Split Referral Intercept Service and two similar services, Basic Intercept Service and New Number Referral Service, are available to the customer. Basic Intercept Service is available at no charge to the customer. There no current or anticipated demand for Split Referral Intercept Service.

The filing deletes all wording in Qwest Corporation d/b/a Century Link QC Exchange & Network Services Price List Oregon 4th Edition related to Split Referral Intercept Service.