



May 12, 2020

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 20-03 for United Telephone Company of the Northwest d/b/a CenturyLink,
OR PUC No. 4 Tariff WITHDRAWN

Dear Commissioners:

CenturyLink withdraws the tariff filing that was originally submitted on April 20, 2020 under Advice No. 20-03 for United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC No. 4 Tariff.

This filing proposed to standardize language describing the conditions under which the Trouble Isolation Charge applies when a CenturyLink technician is dispatched to investigate a customer-reported trouble.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink

OR2020-10

ROBYN CRICHTON
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