



Oregon

Kate Brown, Governor

Public Utility Commission

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December 10, 2019



BY EMAIL

Northwest Natural Gas Company, dba NW Natural

Attn: Rebecca Brown

Rebecca.brown@nwnatural.com

RE: Advice No. 19-20

The tariff sheets in your December 3, 2019, compliance filing docketed in ADV 1072, Advice No. 19-20 are accepted in compliance with Order No. 19-408. Attached is a receipted copy of the sheets in your compliance filing for your records.

/s/ Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

(503) 378-3098

NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

Fifth Revision of Sheet C-1
Cancels Fourth Revision of Sheet C-1

SCHEDULE C MISCELLANEOUS CHARGES AND CREDITS

APPLICABLE:

To all Customers served by the Company under the Tariff of which this Schedule is a part.

PURPOSE:

To describe and summarize the charges and credits that may apply to Customers in addition to the rates established in the Rate Schedule or Service Agreement under which Customer receives service. See the DESCRIPTION OF CHARGES provision of this Schedule for specific terms and conditions.

SUMMARY OF CHARGES and CREDITS:

Late Payment Charge	2.1% of unpaid balance per payment period, but no less than \$3.00	(l)
Charge for Payment Not Honored (per incident)	\$ 15.00	
Service Reconnection Charges		
Scheduled 8:00 a.m. – 5:00 p.m. Mon.-Fri. (except Holidays)	\$ 30.00	
Scheduled after 5:00 p.m., Mon.-Fri.	\$ 80.00	
Same Day after 5:00 p.m. Mon-Fri, or on Saturday or on a Holiday	\$100.00	
Service Reconnection Charges – Curtailment Order		
8:00 a.m. - 5:00 p.m. Mon.-Fri. (except Holidays)	\$ 150.00	
After 5:00 p.m. Mon.-Fri. and on weekends or Holidays	\$ 600.00	
Inaccessible Meter Charge – Installation of Shut-off Valve	\$ 250.00	
Field Visit Charge	\$ 20.00	
Meter Interference	Actual costs of damages, repairs and any additional or unusual costs or services directly related to the meter interference, plus the amount of unbilled gas determined to have been lost, plus applicable Service Reconnection Charges.	
Unauthorized Use – failure to comply with Curtailment Order	\$ 10.00 per therm	
CSR Assisted Automated Payment Charge	\$ 2.50 per check	
Summary Billing Charge		
One-time time set up fee, per account	\$ 5.00	
Per account billed per month	\$ 1.00	

(continue to Sheet C-1.1)

Issued December 3, 2019
NWN OPUC Advice No. 19-20

Received by OPUC
Filing Center
12/3/2019

Effective with service on
and after January 1, 2020