



Avista Corp.

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Via Electronic Mail

December 3, 2019

Public Utility Commission of Oregon
Attention: Filing Center
201 High St SE, Suite 100
Salem, OR 97301

Advice No. 19-11-G - Supplement

Attached for filing with the Commission is an electronic copy of the Company's proposed revisions to the following tariff sheets, P.U.C. OR. No. 5:

Oregon PUC Sheet No.

Eighth Revision Sheet 20

Canceling Oregon PUC Sheet No.

Seventh Revision Sheet 20

In compliance with Commission Order No.19-408 in Docket No. UM 779, "Public Utility Commission of Oregon Determination of Late-Payment Rate and Interest Accrued on Customer Deposits," Avista has made the tariff changes to reflect the annual interest rate of 1.5 percent on customer deposits, and the late payment rate of 2.1 percent, for calendar year 2020.

This tariff sheet is being provided as a supplement to the Company's November 26, 2019 filing in Advice No. 19-11-G, which inadvertently omitted the tariff sheet above. Both Avista's Rule 7 and Rule 20 are impacted by Order No. 19-408, yet only Rule 7 updates were included in the initial filing.

If you have any questions regarding this filing, please contact me at (509) 495-7839.

Sincerely,

/s/ Jaime Majure

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Avista Utilities

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AVISTA CORPORATION
dba Avista Utilities

RULE NO. 20
MISCELLANEOUS CHARGES

The following schedule summarizes the Company's service charges to its natural gas customers:

Disconnect (normal business hours).....	no charge
*Reconnect charge for non-pay/Customer convenience	\$30 -during office hours****
(Reference Rule 11)	\$50 -other than office hrs****
* Seasonal Reconnect	\$30 -during office hours****
(Reference Schedule 410 and 420)	\$50 -other than office hrs****
Returned checks from the Bank (Reference Rule 9)	\$ 25
Late Payment Fee	2.1% of unpaid balance
(Reference Rule 9).....	over \$200
2nd Meter Test within 12 Month Period.....	Company cost of***
(Reference Rule 18)	performing test
Deposits to establish credit - (Reference Rule 7).....	Based on premise usage
Penalty Charge for Excess Therms Taken During Curtailment.....	\$1.00/therm
(Reference Rule 14)	
Customer Requested Removal and Replacement of Meter/Communication Equipment.....	\$221.61
(Reference Rule 17)	
Monthly Meter Reading Expense	\$50.88/month
(Reference Rule 17)	

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* Avista Utilities may charge and collect any unusual costs incident to the discontinuance or restoration of a service which has resulted from the customer's action or negligence. In addition, this Commission approved fee may be charged whenever the Company visits a residential service address intending to reconnect service, but due to customer action, the Company is unable to complete the reconnection at the time of the visit. Further, when service has been discontinued at the Customer's request and then reestablished within a twelve-month period, the Customer shall be required to pay the monthly minimum charges that would have been billed had service not been discontinued.

*** Cost based on company formula which allows the Company to recover expenses for payroll, taxes, insurance, and company vehicle used.

**** Office hours are between 8 a.m. and 5 p.m. on weekdays, other than holidays. (Reconnects must be accomplished before 5PM in order to merit the "during office hour" charge).

Advice No. 19-11-G
Issued December 3, 2019

Effective For Service On & After
January 1, 2020

Issued by Avista Utilities
By Patrick Ehrbar, Director of Regulatory Affairs

