

November 21, 2019

Advice Letter No. 067SPL

Filing Center Oregon Public Utility Commission 201 High St SE Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Digital Phone Feature Pack rate increase

Frontier Communications Northwest Inc. (Frontier) hereby submits for filing an electronic copy of the enclosed revised sheets for the Statewide Price List.

The purpose of this filing is to increase the Digital Phone Feature Pack monthly rate.

Customers have been notified 30 days prior to the rate increase.

It is respectfully requested that this filing become effective on November 24, 2019.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.zink@ftr.com.

Sincerely,

Leslie Zink

Sr. Manager, Pricing & Tariffs

LZ: Ims Enclosures

Section 2

3rd Revised Sheet 44 Canceling 2nd Revised Sheet 44

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE ESSENTIALS - Continued

3. Rates

- A. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section IV apply to the installation of individual components of the package.
- C. Frontier Digital Phone Essentials package is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Essentials	\$21.99	
Feature Package	\$4.99	(I)
Stay Connected Seasonal Offering	\$9.99	

Section 2

5th Revised Sheet 47 Canceling 4th Revised Sheet 47

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED - Grandfathered as of May 17, 2019 - Continued

3. Rates

- A. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.
- B. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.
- C. Frontier Digital Phone Unlimited package is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Unlimited	\$31.99	
Feature Package	\$4.99	(I)
Stay Connected Seasonal Offering	\$9.99	

Section 2

4th Revised Sheet 50 Canceling 3rd Revised Sheet 50

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED (Challenger) - Continued

3. Rates

- A. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.
- B. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.
- C. Frontier Digital Phone Unlimited (Challenger) package is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Unlimited (Challenger)	\$21.99	
Feature Package	\$4.99	(I)
Stay Connected Seasonal Offering	\$9.99	

Section 2

6th Revised Sheet 52 Canceling 5th Revised Sheet 52

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Challenger) - Continued

- 2. Regulations Continued
 - H. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
 - I. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- 3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
 - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - C. Customer's line will be available for 911 calls only at the time of suspension.
 - D. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - E. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - F. The cost of the service includes the Subscriber Line Charge.
 - G. This service does not change any other terms and conditions of the product.
 - H. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

3. Rates

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Order Charges as specified in the Network Access Services Tariff P.U.C. OR. No. 18, Section IV do not apply.
- C. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	Monthly Rate	
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Pack	\$4.99	
Stay Connected Seasonal Offering	\$9.99	

(I)

Reference No. 067SPL

Issued: November 21, 2019
Issued by Frontier Communications Northwest Inc.

Effective: November 24, 2019

By Allison Ellis, Senior Vice President – Regulatory Affairs

Section 16

3rd Revised Sheet 85 Canceling 2nd Revised Sheet 85

GRANDFATHERED SERVICES

FRONTIER DIGITAL PHONE ESSENTIALS 3-2010 - Grandfathered as of August 1, 2012 - Continued

4. Rates

Nates	Monthly Rate
Frontier Digital Phone Essentials 3-2010 Package	\$21.99
Stay Connected Seasonal Offering	\$9.99
Unlimited Feature Pack	\$4.99

(I)

Section 16

3rd Revised Sheet 89 Canceling 2nd Revised Sheet 89

GRANDFATHERED SERVICES

FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED WITH ESSENTIALS 3-2010 - Grandfathered as of August 1, 2012 - Continued

- 2. Regulations Continued
 - g. The package is offered on a month to month.
 - h. The package will appear as a single line item on the bill.
 - Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- 3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.
 - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.
 - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - c. Customer's line will be available for 911 calls only at the time of suspension.
 - d. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - e. The cost of the service includes the Subscriber Line Charge.
 - f. This service does not change any other terms and conditions of the product.

4. Rates

Monthly Rate

Frontier Digital Phone Nationwide Unlimited with Essentials 3-2010	\$29.99	
Digital Phone Enhanced Feature Pack	\$4.99	(I)
Stay Connected Seasonal Offering	\$9.99	

Section 16

4th Revised Sheet 91 Canceling 3rd Revised Sheet 91

GRANDFATHERED SERVICES

FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED PLUS WITH ESSENTIALS 3-2010 - Grandfathered as of August 1, 2012 - Continued

- 2. Regulations Continued
 - f. Federal Subscriber Line Charge will be billed separately from the basic package offering. All other surcharges and taxes will apply.
 - g. The package is offered on a month to month.
 - h. The package will appear as a single line item on the bill.
 - Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- 3. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010 while they are away, a minimum of one month and up to nine months for a reduced rate.
 - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - c. Customer's line will be available for 911 calls only at the time of suspension.
 - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - f. The cost of the service includes the Subscriber Line Charge.
 - g. This service does not change any other terms and conditions of the product.

4. Rates

	Monthly Rate
Frontier Digital Phone Nationwide Unlimited Plus with Essentials 3-2010	\$29.99
Digital Phone Enhanced Feature Pack	\$4.99
Stay Connected Seasonal Offering	\$9.99

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