

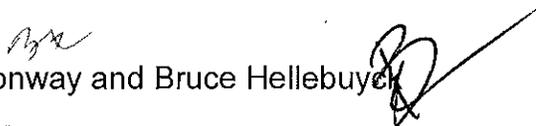
RECEIVED

OREGON PUBLIC UTILITY COMMISSION  
(INTEROFFICE CORRESPONDENCE)

SEP 06 2019

Public Utility Commission of Oregon  
Administrative Hearings Division

**DATE:** August 30, 2019

**TO:** File through Bryan Conway and Bruce Hellebuyck 

**FROM:** Stephanie Yamada 

**SUBJECT:** FRONTIER COMMUNICATIONS NORTHWEST INC.:  
(Docket No. PL 136/Advice No. 064SPL) Increases rates for Custom Calling services.

I have reviewed this filing and recommend that an acknowledgement letter be sent. With this filing, Frontier Communications Northwest Inc. (Frontier NW) proposes to increase certain Custom Calling Service rates. The filing was submitted on August 22, 2019, with a proposed effective date of August 25, 2019.

Applicable Law

Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

On August 17, 2018, with Order No. 18-303 (Docket No. UM 1895), the Commission approved a Price Plan applicable to both Frontier NW and its affiliate, Citizens Telecommunications Company of Oregon (Citizens), as allowed by ORS 759.255.<sup>1</sup> Section 9.a.ii of Citizens' and Frontier NW's (collectively, Frontier) Price Plan requires price list changes to be filed with the Commission at least one day prior to the effective date of the change. Section 9.b of the Price Plan requires Frontier to provide customers with 30-day notice of price increases.

Pursuant to Section 4.j of Frontier's Price Plan, Calling Services as listed in Section 6 of the Frontier NW Statewide Price List as of May 9, 2018, are not subject to price caps.

Analysis

With this filing, Frontier NW proposes to increase rates for certain Custom Calling services, as summarized in the table below.

---

<sup>1</sup> Order No. 18-303 was amended on February 14, 2019, with Order No. 19-038.

Service	Old Rate	New Rate	Change (\$)	Change (%)
Call Waiting/Cancel Call Waiting	\$3.60	\$4.10	\$0.50	13.89%
3 Way Calling (Monthly)	\$5.00	\$5.50	\$0.50	10.00%
3 Way Calling (Per Use)	\$2.25	\$2.75	\$0.50	22.22%
Basic Call Forward	\$3.50	\$4.00	\$0.50	14.29%
Call Forward Busy/No Answer (Residence)	\$4.50	\$5.00	\$0.50	11.11%
Call Forward Busy/No Answer (Business)	\$5.00	\$5.50	\$0.50	10.00%
Fixed Call Forward	\$3.50	\$4.00	\$0.50	14.29%
Fixed Call Forward Busy	\$2.75	\$3.25	\$0.50	18.18%
Fixed Call Forward No Answer	\$2.75	\$3.25	\$0.50	18.18%
Remote Call Forward Flat Rated Initial Path	\$13.50	\$14.00	\$0.50	3.70%
Remote Call Forward Flat Rated Additional Path	\$13.50	\$14.00	\$0.50	3.70%
Remote Call Forward Measured Initial Path	\$13.50	\$14.00	\$0.50	3.70%
Remote Call Forward Measured Additional Path	\$13.50	\$14.00	\$0.50	3.70%
Anonymous Call Block/Rejection	\$1.75	\$2.25	\$0.50	28.57%
*66 Busy Number Redial (Per Use)	\$2.25	\$2.75	\$0.50	22.22%
*69 Call Return (Per Use)	\$2.25	\$2.75	\$0.50	22.22%
Caller ID with Name (Residence)	\$8.00	\$8.50	\$0.50	6.25%
Caller ID with Name (Business)	\$9.50	\$10.00	\$0.50	5.26%

All of these services were present in Section 6 the Frontier NW Statewide Price List as of May 9, 2018. Pursuant to Section 4.j of Frontier's Price Plan, these services are not subject to price caps.

This filing was submitted at least one day prior to its effective date, as required by Section 9.a.ii of Frontier's Price Plan. Frontier states that customers were notified 30 days prior to the rate increases, as required by Section 9.b of Frontier's Price Plan.

Conclusion

This filing complies with applicable laws and Commission orders, and it has already gone into effect. An acknowledgment letter should be sent. No further action is necessary.