

Public Utility Commission
201 High St SE Suite 100
Salem, OR 97301-3398
Mailing Address: PO Box 1088
Salem, OR 97308-1088
503-373-7394

6

August 28, 2019

BY EMAIL
Robyn Crichton
CenturyLink
robyn.m.crichton@centurylink.com

RE: Advice No. 2150

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as ADV 975. A receipted copy of the acknowledged sheet in your advice filing is attached.

/s/ Nolan Moser Chief Administrative Law Judge Public Utility Commission of Oregon (503) 378-3098

# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON NO. 33 EXCHANGE AND NETWORK SERVICES SECTION 2
3rd Revised Sheet 41
Cancels 2nd Revised Sheet 41

#### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

#### 2.3 PAYMENT FOR SERVICE

## 2.3.2 PAYMENT OF BILLS (Cont'd)

J. In deciding on the reasonableness of a particular agreement, the Company will take into account the customer's ability to pay, the size of the unpaid balance; the customer's payment history and length of service, and the amount of time and reasons why the debt is outstanding.

### K. Returned Payments

A nonrecurring charge will apply for each payment returned by the customer's designated financial institution for reasons such as non-sufficient funds, account closed, payment stopped, etc.

Nonrecurring Charge

• Returned Payment Charge

\$30.00

Effective: July 3, 2019

(T)

(T)

L. Late Payment Charge (OAR 860-21-126)

A late payment charge will be applied to any amounts on a customer's bill not paid and carried over to the next bill.

The late payment rate will be established by the Oregon Public Utility Commission in accordance with Oregon Administrative Rule (OAR) 860-021-0126.

(T)

(D)

(D)

Received by OPUC

Filing Center 05/31/2019

Advice No. 2150
Issued by Qwest Corporation
By Phil Grate, State Regulatory Affairs, Director