



Oregon

Kate Brown, Governor

Public Utility Commission

201 High St SE Suite 100

Salem, OR 97301-3398

Mailing Address: PO Box 1088

Salem, OR 97308-1088

503-373-7394

August 28, 2019



BY EMAIL

Robyn Crichton

CenturyLink

robyn.m.crichton@centurylink.com

RE: Advice No. 2019-005-PL

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 127. A receipted copy of the acknowledged sheets in your price list filing is attached.

/s/ Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

(503) 378-3098

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST
OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 6
6th Revised Sheet 18
Cancels 5th Revised Sheet 18

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service (Cont'd)

2. Terms and Conditions

- a. Directory Assistance calls originated from telephone services the Company has determined are used on a continuing basis by a person or persons incapable of using a published telephone directory because of a physical or functional disability will be exempt from charges.
- b. An exempted disabled person may third number bill, to a home telephone number, Directory Assistance requests made at a work location if those requests are unable to be isolated.
- c. One of the following situations constitutes a single request:
 - (1) Any "if no answer" or "or" numbers associated with a listing.
 - (2) Any suggestion of a way a number may be listed when the original listing cannot be located.
 - (3) A final "Not Found" report applies even after checking for alternate listings as shown in (2), above.
 - (4) A maximum of two listings from a caption provided to satisfy a request for one number.

3. Charges

	CHARGE	
• Call to Directory Assistance ^[1]	\$4.49	(I)

^[1] In locations (including PALs) where the customer has the capability to direct dial Directory Assistance but places a call to the Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the Directory Assistance Charge.

Received by OPUC
Filing Center
05/30/2019

Transmittal No. 2019-005-PL

Effective: June 1, 2019

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

Qwest Corporation d/b/a CenturyLink QC

**PRICE LIST
OREGON**

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

**SECTION 6
5th Revised Sheet 20
Cancels 4th Revised Sheet 20**

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

B. National Directory Assistance Service (Cont'd)

3. Charges

- a. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
- b. In locations, including Public Access Lines, where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the following Directory Assistance Charge.

CHARGE

- Each call dialed directly by customer **\$5.99** (I)

Received by OPUC
Filing Center
05/30/2019

Transmittal No. 2019-005-PL

Effective: June 1, 2019

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

OR2019-007