



21 West Ave
Spencerport, NY 14559

May 15, 2019

Advice Letter No. 060SPL

Filing Center
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Grandfather certain Residential bundles, discount plan and offers

Frontier Communications Northwest Inc. (Frontier) hereby submits for filing an electronic copy of the enclosed revised sheets for the Statewide Price List.

The purpose of this filing is to grandfather the following residential bundles, voice discount plan and offers:

- Regional Calling Value or Regional Essentials
- Multi Package Residential Offer - Option A and B
- Two Feature Packages (Residence)
- Three Feature Packages (Residence)
- Frontier Local Calling Plan
- Frontier Local Calling Plan Plus
- Frontier Regional Calling Plan
- Regional Calling Extra
- Frontier Digital Phone Unlimited
- Voice Discount Plan
- Residence \$50 Reconnect Offer
- Digital Phone Value Price Guarantee Offer

It is respectfully requested that this filing become effective on May 17, 2019.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.zink@fr.com.

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: lms
Enclosures

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2

7th Revised Sheet A
Canceling
6th Revised Sheet A

PACKAGED/BUNDLED SERVICES

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		(D)

Reference No. 060SPL

Issued: May 15, 2019
Issued by Frontier Communications Northwest Inc.
By Senior Vice President - Regulatory Affairs

Effective: May 17, 2019

Section 2

5th Revised Sheet 1
Canceling
4th Revised Sheet 1

PACKAGED/BUNDLED SERVICES

REGIONAL CALLING VALUE or REGIONAL ESSENTIALS – Grandfathered as of May 17, 2019

(C)

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Regional Calling Value includes the following services:

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:
Service Order Charge – Initial and Central Office Connection Charge – Residence (–Network Access Services Tariff P.U.C. OR No. 18.)
Service Order Charge – Subsequent and if applicable Central Office Connection Charge - Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18.)
- d. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Essentials includes the following services:

- a. The services listed above under Regional Calling Value Service and up to three vertical services:
- b. Caller ID
- c. Call Waiting/Cancel Call Waiting
- d. In addition to the nonrecurring charges listed above in Regional Calling Value Service, the following nonrecurring rate is included in the package price:

Calling Services – Nonrecurring Charge, per order (STATEWIDE PRICE LIST - OREGON, SECTION 6)
- e. A Feature Package that includes Call Forwarding and 3 Way Calling when the customer also subscribes to a qualifying unlimited long distance calling plan (see Conditions).

Section 2

3rd Revised Sheet 2
Canceling
2nd Revised Sheet 2

PACKAGED/BUNDLED SERVICES

REGIONAL CALLING VALUE or REGIONAL ESSENTIALS – Grandfathered as of May 17, 2019 - Continued

(C)

3. CONDITIONS

Regional Calling Value or Regional Essentials is only available on flat-rated single-line residential service.

Regional Calling Value or Regional Essentials is not available:

- with any other package or bundled offering on the same line;
- with ISDN service;
- with affiliate discounts;
- with optional toll discount calling plans

Feature Package*

The Feature Package for Regional Essentials will automatically be provided to customers newly subscribing to Regional Essentials on or after April 18, 2010. Customers subscribing to Regional Essentials prior to April 18, 2010 will be eligible to receive the Feature Package upon customer request.

If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package. Additionally, if the customer requests the removal of any of the individual features included in the Feature Package, the entire feature package will be removed.

4. RATES

	Monthly Rate ¹
Regional Calling Value	\$30.04*
Regional Essentials	32.04

* Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Frontier Communications Online and Long Distance Inc., Posted Rates, Terms and Conditions.

¹ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2

4th Revised Sheet 8
Canceling
3rd Revised Sheet 8

PACKAGED/BUNDLED SERVICES

RESIDENTIAL CUSTOMERS

1.	MULTI PACKAGE RESIDENTIAL OFFER – Grandfathered as of May 17, 2019		(C)
		Monthly Rate	(T) (T)
	Option A	\$16.00 ¹	
	Anonymous Call Block/Rejection		
	*66 Busy Number Redial		
	*69 Call Return		
	Selective Call Rejection		
	Caller ID with Name		
	Basic Call Forward		
	Call Waiting/Cancel Call Waiting		
	Call Waiting ID ²		
	Distinctive Ring		
	Priority Call		
	Selective Call Acceptance		
	Selective Call Forward		
	Speed Call 8 ³		
	3 Way Calling		
	Option B	\$9.00 ¹	
	*69 Call Return		
	Selective Call Rejection		
	Basic Call Forward		
	Call Waiting/Cancel Call Waiting		
	Speed Call 8 ³		
	3 Way Calling		

¹ The Nonrecurring Charge per order does not apply to this service.

² Offered where facilities are available.

³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2

4th Revised Sheet 9
Canceling
3rd Revised Sheet 9

PACKAGED/BUNDLED SERVICES

RESIDENTIAL/BUSINESS CUSTOMERS

		RATES		
1.	TWO FEATURE PACKAGES	<u>Residence</u> ²	<u>Business</u>	(C)
	Two feature packages ¹ same line	\$ 3.25 ²	\$ 3.25	(C)
	Call Waiting/Cancel Call Waiting, Basic Call Forward			
	Basic Call Forward, 3 Way Calling			

¹ Offered where facilities are available.

² Grandfathered as of May 17, 2019.

(N)

Reference No. 060SPL

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STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2

3rd Revised Sheet 10
Canceling
2nd Revised Sheet 10

PACKAGED/BUNDLED SERVICES

RESIDENTIAL/BUSINESS CUSTOMERS - Continued

		RATES		
2.	THREE FEATURE PACKAGES	<u>Residence</u> ³	<u>Business</u>	(C)
	Three feature packages ¹ same line	\$ 3.50 ³	\$ 3.50	(C)
	Speed Call 8 ² , Call Waiting/Cancel Call Waiting, Basic Call Forward			
	Call Waiting/Cancel Call Waiting, 3 Way Calling, Speed Call 8 ²			
	Call Waiting/Cancel Call Waiting, Basic Call Forward, 3 Way Calling			

¹ Offered where facilities are available.

² This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

³ Grandfathered as of May 17, 2019.

(N)

Reference No. 060SPL

Issued: May 15, 2019
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By Senior Vice President - Regulatory Affairs

Effective: May 17, 2019

Section 2

6th Revised Sheet 16
Canceling
5th Revised Sheet 16

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA - Grandfathered as of May 17, 2019

(C)

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Frontier Local Calling Plan and Frontier Local Calling Plan Plus include the following services:

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited Local Directory Assistance
- d. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Service Order Charge – Initial and Central Office Connection Charge – Residence (Network Access Services Tariff P.U.C. OR No. 18).

Service Order Charge – Subsequent and if applicable Central Office Connection Charge – Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18).

Calling Services – Service Charge, per order (Network Access Services Tariff P.U.C. OR No. 18).

- e. Frontier Local Calling Plan Plus - choice of any of the following Calling Services;
Local Calling - choice of any three of the following Calling Services:

Anonymous Call Block/Rejection	Basic Call Forward
*66 Busy Number Redial	Distinctive Ring
*69 Call Return	Selective Call Acceptance
Selective Call Rejection	Selective Call Forward
Caller ID with Name	Speed Call 8 ¹
Call Waiting/Cancel Call Waiting	Speed Call 30
	3 Way Calling
	Priority Call

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

Section 2

6th Revised Sheet 17
Canceling
5th Revised Sheet 17

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or
REGIONAL CALLING EXTRA - Grandfathered as of May 17, 2019 - Continued

(C)

2. Services - Continued

Frontier Regional Calling Plan includes the following services:

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Service Order Charge – Initial – Residence (Network Access Services Tariff P.U.C. OR No. 18).
Service Order Charge – Subsequent and if applicable Central Office Connection Charge – Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18).
Calling Services – Service Charge, per order (Network Access Services Tariff P.U.C. OR No. 18).

- d. Caller ID Name and Number, Speed Call 8¹ and 30, Call Waiting/Cancel Call Waiting, and 3 Way Calling
- e. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Calling Extra includes the following services:

- a. The services listed above under Local Calling
- b. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)
- c. Anonymous Call Block/Rejection

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA - Grandfathered as of May 17, 2019 - Continued

(C)

3. CONDITIONS

Frontier Local Calling Plan, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, or Regional Calling Extra is only available on flat-rated single-line residential service.

Choices or combinations of Calling Services are subject to availability.

Frontier Local Calling Plan, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, or Regional Calling Extra is not available:

with any other package or bundled offering on the same line;

with ISDN service

Frontier Regional Calling Plan, or Regional Calling Extra is not available for grandfathered foreign exchange customers.

4. RATES

	Monthly Rate ¹
Regional Calling Extra	\$49.95
Frontier Regional Calling Plan	\$44.95
Frontier Local Calling Plan Plus	\$32.95
Frontier Local Calling Plan	\$29.95

¹ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

Section 2

2nd Revised Sheet 45
Canceling
1st Revised Sheet 45

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED – Grandfathered as of May 17, 2019

(C)

1. General

The Frontier Digital Phone Unlimited Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Package

One-Party Network Access Line
Unlimited Extended Area Service
*66 Busy Number Redial
Caller ID Number Only

Call Waiting ID
Speed Call 8¹
*69 Call Return
Call Waiting/Cancel Call Waiting

Feature Package

Basic Call Forward
Distinctive Ring
Priority Call
Call Forward Busy/No Answer
Selective Call Rejection
Select Call Acceptance

3 Way Calling
Speed Call 30
Anonymous Call Block/Rejection
Call Forward No Answer
Selective Call Forward

2. Regulations

- A. The package is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.
- D. Customers may add or delete any features offered in the package without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED – Grandfathered as of May 17, 2019 - Continued

(C)

2. Regulations - Continued

- F. The package is offered on a month-to-month.
- G. The package will appear as a single line item on the bill.
- H. The packaged rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- I. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- J. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Local Exchange tariff.
- K. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the package will be temporarily deactivated.
 - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - 5. The cost of the service includes the Subscriber Line Charge.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - 8. The Federal Subscriber Line Charge is included in the monthly rate.
 - 9. All applicable taxes and surcharges apply.

Section 2

3rd Revised Sheet 47
Canceling
2nd Revised Sheet 47

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED – Grandfathered as of May 17, 2019 - Continued

(C)

3. Rates

- A. Federal Subscriber Line Charge will be billed separately from the basic packages offering. All other surcharges and taxes apply and will be billed in addition to the package.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section IV apply to the installation of individual components of the package.
- C. Frontier Digital Phone Unlimited package is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$4.49
Stay Connected Seasonal Offering	\$9.99

COMPETITIVE RESPONSE

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(D)

COMPETITIVE RESPONSE

VOICE DISCOUNT PLAN – Grandfathered as of May 17, 2019

(C)

GENERAL

The Voice Discount Plan provides discounted offers for Regional Calling Value and Regional Essentials to qualifying residential customers.

CONDITIONS

Qualifying residential customers are those who call Frontier and either:

- (a) Indicate that they intend to disconnect their Frontier primary lines, and subsequently agree to retain their service, or
- (b) Indicate an interest in changing their local service from another service provider to Frontier and subsequently do so as a result of this offer, or
- (c) Change their local service from another provider to Frontier and within 30 days of that change call Frontier and specifically request these discounts as a response to direct mailings, advertising or other Frontier marketing activities, or
- (d) Have Frontier Online highspeed internet service or FIOS Internet service but no local service from Frontier Communications Northwest Inc. and accept this offer in response to a direct mailing, advertising, or other Frontier marketing activity, or
- (e) Contact Frontier citing competitor's offers or otherwise indicate potential future disconnection based on price, or
- (f) Subscribe to Frontier local service as a result of this offer, or
- (g) Subscribe to Regional Essentials or Regional Calling Value as a result of this offer when they previously did not have a package plan.

Discounts may vary depending upon whether a customer has a existing package* plan or not.

Customers participating in this offer are not eligible to participate in other Frontier Communications Northwest Inc. discount offers or promotions on the same dial-ton line.

The offers are not available to employees of Frontier.

The offers are not transferable or redeemable for cash.

If prior to the end of the 12-month term the customer removes the qualifying product from their account, the customer will lose the associated discount.

After the initial 12-month term, customers will automatically renew at the renewal rates specified herein on a month-to-month basis.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited rates, terms, and conditions as found in the Frontier Communications Online and Long Distance Product Guide.

* Package services include Local Calling, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, Regional Calling Extra, Regional Calling Value and Regional Essentials.

(D)

Section 14

1st Revised Sheet 6
Canceling
Original Sheet 6

COMPETITIVE RESPONSE

VOICE DISCOUNT PLAN – Grandfathered as of May 17, 2019 - Continued

(C)

RATES

	<u>Monthly Discount</u>
Regional Calling Value	\$20.05*
Regional Calling Value ¹	18.00*
Regional Essentials ¹	10.00

Customers who subscribed to the Regional Calling Value and Regional Essentials Retention and Winback Offer² prior to April 12, 2008 may receive the month-to-month discount listed below upon expiration of their initial 12-month discount. Customers who subscribed to the Regional Calling Value or the Regional Essentials offer as a promotion will also be eligible for the monthly credit listed below after their 12-month promotional discounts expire.

	<u>Renewal Discount</u>
Regional Calling Value	\$10.05*
Regional Calling Value ¹	15.00*
Regional Essentials ¹	7.00

Customers who subscribed to the Regional Calling Value and Regional Essentials Retention and Winback Offer² beginning April 12, 2008 may receive the month-to-month discount listed below upon expiration of their initial 12-month discount.

	<u>Renewal Discount</u>
Regional Calling Value	\$20.05*
Regional Calling Value ¹	18.00*
Regional Essentials ¹	10.00

Customers subscribing to the Voice Discount Plan on or after March 1, 2010.

	<u>Monthly Discount</u>
Regional Calling Value	\$20.05
Regional Calling Value ¹	13.00
Regional Calling Value ^{1,3}	8.00
Regional Essentials ¹	5.00

* To be implemented on a full bill period basis on or after November 1, 2009.

¹ Bundled with a qualifying unlimited domestic long distance calling plan.

² Effective March 1, 2010, the name of the Regional Calling Value and Regional Essentials Retention and Winback Offer was changed to the Voice Discount Plan.

³ Retention offer for customers currently subscribed to a Frontier package. Package service includes Local Calling, Frontier Local Calling Plan Plus, Regional Calling, Regional Calling Extra, Regional Calling Value and Regional Essentials.

(D)

Reference No. 060SPL

Issued: May 15, 2019
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By Senior Vice President – Regulatory Affairs

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COMPETITIVE RESPONSE

RESIDENCE \$50 RECONNECT OFFER – Grandfathered as of May 17, 2019

(C)

GENERAL

The Residence \$50 Reconnect Offer provides a one-time incentive of \$50 to residence customers for the purpose of reconnecting their local service with Frontier or changing their local service from another provider to Frontier. The incentives may be provided in the form of a bill credit or gift card.

CONDITIONS

Customers are eligible for the Residence \$50 Reconnect Offer if they have voluntarily disconnected their Frontier local service, or if they have another carrier for local service and are responding to a Frontier direct mailing, advertisement, or other Frontier marketing activity offering this benefit.

The \$50 offer is not available to residence customers with Basic Calling Service or Community Calling Service.

The offer is not redeemable for cash and may not be used to satisfy delinquent balances owed to Frontier or any Frontier affiliate. Bill credit offers mailed to customers must be redeemed prior to the expiration date specified in the mailing.

This offer is limited to one per customer and cannot be combined with other discount or promotional offers except as authorized by Frontier.

RATES

For customers meeting the specific criteria set forth in Conditions, above:

Customers will receive a credit on their Frontier local service bill of \$50, or a gift card with a \$50 value.

(D)

COMPETITIVE RESPONSE

DIGITAL PHONE VALUE PRICE GUARANTEE OFFER – Grandfathered as of May 17, 2019

(C)

GENERAL

The Digital Phone Value Price Guarantee Offer provides a discounted offer for Regional Calling Value to qualifying residential customers.

CONDITIONS

Qualify residential customers are those customers who meet all of the following:

- (a) Must be a new residential customer; or be an existing local customer who calls Frontier to disconnect their telephone service and agree to retain their service based on this offer;
- (b) Must reside in a service area not eligible for Frontier Broadband or Frontier FIOS products;
- (c) Must subscribe to Regional Calling Value service; and
- (d) Must subscribe to a qualifying unlimited long distance calling plan.

The monthly rate is guaranteed for as long as the customer: (i) remains at the same service address.

Discontinuance of any one of the qualifying services will result in immediate termination of this offer.

Each service must be billed by Frontier Communications Northwest Inc.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Frontier Communications Online and Long Distance Posted Rates, Terms and Conditions.

RATES

For customers meeting all of the specific criteria set forth in Conditions, above:

Customers will be eligible to receive Regional Calling Value for a monthly rate of \$17.04.

(D)