



**Portland General Electric**  
121 SW Salmon Street • Portland, Ore. 97204  
PortlandGeneral.com

May 31, 2019

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street S.E., Suite 100  
P.O. Box 1088  
Salem, OR 97308-1088

Portland General Electric Company (PGE) respectfully submits this letter as requested by parties at the prehearing conference for UE 358. The letter will serve as communication to customers in the New Load Direct Access (NLDA) revocable participation queue and will inform them of their place in the queue and an estimate of the amount of load ahead of them in the queue. Each customer in the participation queue will receive the full letter with the exception of the middle section where we will insert only that information specific to that customer. Information specific to each customer is subject to Protective Order No. 19-175 as the identity of the customer could potentially be determined. A confidential version of PGE's Letter to Customers in the NLDA Queue is being sent via U.S. Mail.

PGE began accepting NLDA emails as of 8am April 15, 2019. PGE will maintain the customer queue until the Schedule 689 investigation is complete, the tariff is approved, and service agreements have been executed by PGE and eligible customers in the queue or the cap is met, whichever occurs first. PGE reserves the right to evaluate each customer's request and their eligibility for service under Schedule 689, and the Oregon Administrative Rule (OAR) 860-038-0700 through 860-038-0740. Customers will have 10 business days from the time of Schedule 689's tariff effective date to sign and return to PGE their service agreement for Schedule 689. Otherwise, customers will forfeit their place in the NLDA queue and be on a cost of service schedule.

Should you have any questions or comments regarding this filing, please contact Andrew Speer at (503) 464-7486.

Please direct all formal correspondence and requests to the following email address:  
[pge.opuc.filings@pge.com](mailto:pge.opuc.filings@pge.com).

Sincerely,

for 

Karla Wenzel  
Manager, Pricing and Tariffs

**DRAFT letter to customers in the NLDA Queue**

Date

Name

Company

Address

City State Zip

Dear [Name]:

Pursuant to Commission Order 19-03, PGE opened a non-binding queue for customers interested in Portland General Electric's (PGE) New Load Direct Access (NLDA) program on April 15, 2019. We have been requested to inform customers as to their position in the queue and the approximate amount of customer load ahead of them in the queue. The purpose of this letter is to provide such notification given that you have notified PGE of your intent to enroll in the NLDA program.

Be advised that this notification is based on information PGE has gathered from communications with those in the queue or their representatives, and rather than a specific load number, in some instances PGE has been provided a load range. We have not verified statements provided. In this notice we provide you an estimate of the amount of load ahead of you in the queue at this time. It is only an estimate and could change. Our proposed tariff, filed with the Oregon Public Utility Commission (OPUC), provides that we will determine the amount of load taken by a given customer under the cap, as the amount identified when a distribution services agreement is signed by the customer and the company. In all instances of customers in the queue, not one has signed a services agreement.

**[INSERT THE PARAGRAPH BELOW THAT APPLIES TO THE SPECIFIC CUSTOMER IN THE LETTER]**

For customer 1

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[END OF CUSTOMER-SPECIFIC INFO]

Eligible load for the program will be determined by the distribution services agreement you sign with PGE and will be for the load you identify in that agreement. This is according to PGE's proposed NLDA tariff which is under investigation by the OPUC. Questions of determining load eligibility and the cap may be taken up by the OPUC in its current investigation of PGE's NLDA program. Since this is a non-binding queue, any or all parties currently ahead of you in the queue may choose to revoke their notice prior to the tariff effective date.

Please direct any questions on the New Load Direct Access program to Andrew Speer at (503) 464-7486 or [Andrew.Speer@pgn.com](mailto:Andrew.Speer@pgn.com).

Sincerely,

Karla Wenzel  
Manager, Pricing and Tariffs