



Portland General Electric
121 SW Salmon Street • Portland, Ore. 97204
PortlandGeneral.com

April 9, 2019

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street S.E., Suite 100
P.O. Box 1088
Salem, OR 97308-1088

RE: Supplemental Update to UE 358 Investigation into PGE's Offering of New Load Direct Access (NLDA) Program – Establishing the Customer Queue Process for NLDA

On April 4, 2019, Portland General Electric Company (PGE) filed with the Commission a letter outlining the queue process for customers to enroll for NLDA service under Schedule 689 prior to tariff approval. We appreciate the PUC's posting of that letter to the PUC's UE 358 docket site and request this letter be posted as well.

In the letter PGE stated that it had not yet established the email for customers to send their queue requests and would supplement the letter to include the email. PGE now has an operational email to take customers requests for the NLDA queue which is: pgedacontracts@pgn.com.

In reviewing the submitted letter for establishing the queue, we noted that we inadvertently omitted a stated time at which the queue process starts on April 15th. PGE will begin accepting NLDA queue emails from customers at **8 a.m. (PST) on April 15, 2019**. Should you have any questions or comments regarding this filing, please contact Andrew Speer at (503) 464-7486.

Please direct all formal correspondence and requests to the following email address: pge.opuc.filings@pgn.com

Sincerely,

A handwritten signature in blue ink that reads "Karla Wenzel". The signature is fluid and cursive, written over a light blue rectangular background.

Karla Wenzel
Manager, Pricing and Tariffs