



March 11, 2019

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 19-01A for United Telephone Company of the Northwest d/b/a CenturyLink,
PUC OR No. 6 Tariff

Dear Members of the Commission:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, PUC OR No. 6 Tariff. The following revisions are being submitted with a proposed effective date of May 1, 2019.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
2	27	Second

The purpose of this filing is to update the language associated with Discontinuance of Services by eliminating the use of certified U.S. Mail. Changes proposed in this filing would also allow customer notice by email if the customer is billed electronically or consents to receiving electronic notification.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information provided below.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink

OR 19-01A

ROBYN CRICHTON
Tariff Manager
robyn.m.crichton@centurylink.com
600 New Century Pkwy
New Century, KS, 66031
voice: (913) 353-7087

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service

(A) If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice **(by mail or by email if the customer is billed electronically or consents to receiving electronic notification)** to the person designated by that customer to receive such notice of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer at any time thereafter.

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If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the noncomplying customer without further notice.

(B) If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice **(by mail or by email if the customer is billed electronically or consents to receiving electronic notification)** to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the noncomplying customer at any time thereafter. In the case of such discontinuance, all applicable charges,

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