



March 29, 2019

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. 2019-001-PL for Qwest Corporation d/b/a CenturyLink QC Price List **[AMENDMENT]**

Dear Commissioners:

Please find the attached **amendment** to the Qwest Corporation d/b/a CenturyLink QC Price List filing that was originally submitted under Advice No. 2019-001-PL on January 30, 2019 to become effective on February 1, 2019. The following pages are included:

<u>Section</u>	<u>Sheet</u>	<u>Revision</u>	
5	130	2nd	
5	131	3rd	
5	132	2nd	
6	18	6th	WITHDRAWN
6	20	5th	WITHDRAWN
105	27	2nd	

As previously discussed with Senior Utility Analyst of the Oregon Public Utility Commission, Mr. Stephen Hayes, the purpose of this amendment is to add clarifying language that delays the effective date for residence rate increases for Directory Listings. Also under this amendment, 6th Revised Sheet 18 and 5th Revised Sheet 20 are being withdrawn from the filing as Directory Assistance increases have been postponed until a later date.

Attachment A includes an updated Price Plan Control List.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information below.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink

OR 2019-001

**ROBYN CRICHTON**  
Tariff Manager  
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Attachment A: Qwest Corporation d/b/a CenturyLink QC  
Price Plan Control List

Exchange and Network Services Price List Fourth Edition

Transmittal #	Effective Date	Location	Sheet	Service	USOC	Pre-plan Price	Current Price	Proposed Price	12-Month Percent Change	Cumulative Percent Change	Price Plan Category	Pricing Flexibility Allowed
OR 2019-001	2/1/2019	6.2.4.A.3	18	Local DA Call	N/A	\$3.36	\$3.36	\$4.49	33.63%	33.63%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
OR 2019-001	2/1/2019	6.2.4.B.3	20	National DA Call	N/A	\$4.64	\$4.64	\$5.99	29.09%	29.09%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
OR 2019-001	2/1/2019	5.7.1.D.2	129	Additional Listings - Business	CLT	\$4.10	\$4.10	\$5.10	24.39%	24.39%	Directory Listings	25% Annually
OR 2019-001	5/1/2019	5.7.1.D.2	130	Additional Listings - Residence	RLT	\$2.10	\$2.10	\$2.62	24.76%	24.76%	Directory Listings	25% Annually
OR 2019-001	5/1/2019	105.4.14.C.3	27	Additional Listings Discounted - Residence	NLYXA	\$0.75	\$0.75	\$0.93	24.00%	24.00%	Directory Listings	25% Annually
OR 2019-001	2/1/2019	5.7.1.D.2	129	Foreign Listing - Business	FAL	\$4.10	\$4.10	\$5.10	24.39%	24.39%	Directory Listings	25% Annually
OR 2019-001	5/1/2019	5.7.1.D.2	130	Foreign Listing - Residence	FAL	\$2.10	\$2.10	\$2.62	24.76%	24.76%	Directory Listings	25% Annually
OR 2019-001	5/1/2019	105.4.14.C.3	27	Foreign Listing Discounted - Residence	NLYXB	\$0.75	\$0.75	\$0.93	24.00%	24.00%	Directory Listings	25% Annually
OR 2019-001	5/1/2019	5.7.1.D.2	131	Reference Listings - Residence	CLT	\$2.10	\$2.10	\$2.62	24.76%	24.76%	Directory Listings	25% Annually
OR 2019-001	2/1/2019	5.7.1.D.2	131	Reference Listings - Business	RLT	\$4.10	\$4.10	\$5.10	24.39%	24.39%	Directory Listings	25% Annually
OR 2019-001	5/1/2019	5.7.1.D.2	131	Information Listings - Residence	XLL	\$3.10	\$3.10	\$3.85	24.19%	24.19%	Directory Listings	25% Annually
OR 2019-001	2/1/2019	5.7.1.D.2	131	Information Listings - Business	XLL	\$4.10	\$4.10	\$5.10	24.39%	24.39%	Directory Listings	25% Annually
OR 2019-001	5/1/2019	105.4.14.C.3	27	Information Listings Discounted - Residence	NLYXC	\$0.75	\$0.75	\$0.93	24.00%	24.00%	Directory Listings	25% Annually
OR 2019-001	2/1/2019	5.7.1.D.2	131	<b>Secretarial Listing</b>	<b>9FK</b>	<b>\$4.10</b>	<b>\$4.10</b>	<b>\$5.10</b>	<b>24.39%</b>	<b>24.39%</b>	<b>Directory Listings</b>	<b>25% Annually</b>
OR 2019-001	5/1/2019	5.7.1.D.2	131	E-mail Address Listing - Residence	EM6	\$3.00	\$3.00	\$3.75	25.00%	25.00%	Directory Listings	25% Annually
OR 2019-001	2/1/2019	105.7.1.B	36	E-mail Address Listing - Business	EM6	\$6.00	\$6.00	\$7.00	16.67%	16.67%	Directory Listings	25% Annually
OR 2019-001	5/1/2019	5.7.1.D.2	131	URL Address Listing - Residence	NL1	\$3.00	\$3.00	\$3.75	25.00%	25.00%	Directory Listings	25% Annually
OR 2019-001	5/1/2019	5.7.1.D.2	131	E-Mail/URL Address Listing - Residence	L9GEU	\$5.00	\$5.00	\$6.00	20.00%	20.00%	Directory Listings	25% Annually
OR 2019-001	2/1/2019	5.7.1.D.2	132	Tel Number listed in Alpha Form - Business	RNCAF	\$7.00	\$7.00	\$8.00	14.29%	14.29%	Directory Listings	25% Annually
OR 2019-001	5/1/2019	5.7.1.D.2	132	Tel Number listed in Alpha Form - Residence	RNCAF	\$7.00	\$7.00	\$8.00	14.29%	14.29%	Directory Listings	25% Annually

**Qwest Corporation d/b/a CenturyLink QC**

**PRICE LIST  
OREGON**

**EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION**

**SECTION 5**  
2nd Revised Sheet 130  
Cancels 1st Revised Sheet 130

**5. EXCHANGE SERVICES**

**5.7 DIRECTORY SERVICES**

**5.7.1 LISTING SERVICES**

D. Rates and Charges

2. Listing Rates and Charges (Cont'd)

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE [6]</b>	(C)
• Residence Service Additional Listings[1-5]				
- Each listing for an individual(s) residing at a residence	RLT	\$4.00	<b>\$2.62 (I)</b>	
- Each listing for an individual(s) residing at a hotel (guest)	RLT	4.00	<b>2.62</b>	
• Foreign listing[5]	FAL	4.00	<b>2.62 (I)</b>	

[1] No charge applies if listing change is due to annoyance calls.

[2] No charge applies to change a listing for the same customer on Residence Service.

[3] No charge applies to remove or add an address to a customer's listing on Residence Service.

[4] When a business service is furnished in a residence, residence additional listings may be furnished for the customer, an employee, or a member of the customer's domestic establishment.

[5] Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.

[6] **Residence rates will increase from \$2.10 to \$2.62 effective May 1, 2019.** (C)

**Qwest Corporation d/b/a CenturyLink QC**

**PRICE LIST  
OREGON**

**EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION**

**SECTION 5**  
3rd Revised Sheet 131  
Cancels 2nd Revised Sheet 131

**5. EXCHANGE SERVICES**

**5.7 DIRECTORY SERVICES**

**5.7.1 LISTING SERVICES**

- D. Rates and Charges  
2. Listing Rates and Charges (Cont'd)

	<b>USOC</b>	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE [2]</b>	<b>(C)</b>
• Reference Listings				
- Each listing giving reference to service of the same or another customer				
- Business	CLT	\$10.00	<b>\$5.10 (I)</b>	
- Residence	RLT	4.00	<b>2.62 (I)</b>	
• Information Listings				
- Each line of information in				
- Business	XLL	10.00	<b>5.10 (I)</b>	
- Residence	XLL	4.00	<b>3.85 (I)</b>	
• Secretarial Listing	9FK	10.00	<b>5.10 (I)</b>	
• E-mail Address Listing, each[1]				
- Residence	EM6	4.00	<b>3.75 (I)</b>	
• URL Address Listing, each[1]				
- Residence	NL1	4.00	<b>3.75 (I)</b>	
• Listing Packages				
- E-Mail/URL Address Listing, each[1]				
- Residence	L9GEU	4.00	<b>6.00 (I)</b>	

[1] Nonrecurring Charge applies to establish or change.

[2] **Residence rates will increase effective May 1, 2019, as follows: Reference Listings from \$2.10 to \$2.62; Information Listings from \$3.10 to \$3.85; E-mail and URL Address Listings from \$3.00 to \$3.75; and Listings E-Mail/URL Address Listings from \$5.00 to \$6.00.**

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# Qwest Corporation d/b/a CenturyLink QC

## PRICE LIST OREGON

EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION

SECTION 5  
2nd Revised Sheet 132  
Cancels 1st Revised Sheet 132

### 5. EXCHANGE SERVICES

#### 5.7 DIRECTORY SERVICES

##### 5.7.1 LISTING SERVICES

###### D. Rates and Charges

###### 2. Listing Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE [1]	(C)
• Each telephone number listed in alpha form, e.g., 622-Book, in the white pages of the first Telephone Directory selected, when ordered with a new customized telephone number	RNCAF	–	<b>\$8.00 (I)</b>	
- Listing in alpha form in each Telephone Directory, when not ordered with a new customized telephone number	RNCAF	\$ 20.00	<b>8.00 (I)</b>	

[1] **Residence rates will increase from \$7.00 to \$8.00 effective May 1, 2019.** (C)

Transmittal No. 2019-001-PL

Effective: February 1, 2019

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

OR2019-001

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST  
OREGON

EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION

SECTION 6  
6th Revised Sheet 18  
Cancels 5th Revised Sheet 18

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service (Cont'd)

2. Terms and Conditions

- a. Directory Assistance calls originated from telephone services the Company has determined are used on a continuing basis by a person or persons incapable of using a published telephone directory because of a physical or functional disability will be exempt from charges.
- b. An exempted disabled person may third number bill, to a home telephone number, Directory Assistance requests made at a work location if those requests are unable to be isolated.
- c. One of the following situations constitutes a single request:
  - (1) Any "if no answer" or "or" numbers associated with a listing.
  - (2) Any suggestion of a way a number may be listed when the original listing cannot be located.
  - (3) A final "Not Found" report applies even after checking for alternate listings as shown in (2), above.
  - (4) A maximum of two listings from a caption provided to satisfy a request for one number.

3. Charges

	<b>CHARGE</b>	
• Call to Directory Assistance [1]	<b>\$4.49</b>	(I)

[1] In locations (including PALs) where the customer has the capability to direct dial Directory Assistance but places a call to the Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the Directory Assistance Charge.

**Qwest Corporation d/b/a CenturyLink QC**

**PRICE LIST**

**OREGON**

**EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION**

**SECTION 6**

5th Revised Sheet 20  
Cancels 4th Revised Sheet 20

**6. MESSAGE TELECOMMUNICATIONS SERVICE**

**6.2 STANDARD SERVICE OFFERINGS**

**6.2.4 DIRECTORY ASSISTANCE SERVICE**

**B. National Directory Assistance Service (Cont'd)**

**3. Charges**

- a. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
- b. In locations, including Public Access Lines, where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1 preceding, apply in addition to the following Directory Assistance Charge:

**CHARGE**

- Each call dialed directly by customer **\$5.99** (I)

# Qwest Corporation d/b/a CenturyLink QC

## PRICE LIST

### OREGON

EXCHANGE AND  
NETWORK SERVICES  
FOURTH EDITION

SECTION 105  
2nd Revised Sheet 27  
Cancels 1st Revised Sheet 27

## 105. OBSOLETE EXCHANGE SERVICES

### 105.4 PREMIUM EXCHANGE SERVICES

#### 105.4.14 CUSTOM SOLUTIONS

C.3. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE [1]	(C)
• Residence Service Additional Listings				
- Each listing for an individual(s) residing at a residence				
- Discounted	NLYXA	–	<b>\$0.93</b> (I)	
- Each listing for an individual(s) residing at a hotel (guest)				
- Discounted	NLYXA	–	<b>0.93</b> (I)	
- Foreign listing				
- Discounted	NLYXB	–	<b>0.93</b> (I)	
• Reference Listings				
- Each listing giving reference to service of the same or another customer				
- Residence				
- Discounted	NLYXA	–	<b>0.93</b> (I)	
• Information Listings				
- Each line of information in				
- Residence				
- Discounted	NLYXC	–	<b>0.93</b> (I)	

[1] **Residence rates will increase from \$0.75 to \$0.93 effective May 1, 2019.** (C)