



Oregon

Kate Brown, Governor

Public Utility Commission

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June 6, 2019



BY EMAIL

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RE: Advice No. 362

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as ADV 898. A receipted copy of the sheet(s) in your advice filing is attached.

/s/ Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

(503) 378-3098

NONRECURRING CHARGES

3.2 RESTORAL CHARGES

Non-recurring service charges will apply as required to restore the service of a customer, which has been temporarily denied for nonpayment in accordance with the terms of this tariff. In case service has been denied for nonpayment of charges due, in addition to the charges for restoration, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service. The charges for restoration will also apply in instances when payment is offered to an installer who is on the premises to disconnect a service for nonpayment.

3.3 RETURNED CHECK CHARGE

- A. A service charge will be billed to any customer whose check is not honored by a bank or other financial institution because the account is closed or does not have sufficient funds to cover such check, or for any other reason.
- B. Charge per each returned check incident: **\$11.25.** (I)

3.4 LATE PAYMENT CHARGE

- A. A late payment charge will be applied to any amounts on a customer's bill not paid and carried over to the next bill.
- B. The late payment rate will be established by the Oregon Public Utility Commission in accordance with Oregon Administrative Rule (OAR) 860-021-0126.

3.5 COPY OF BILL

A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A nonrecurring charge applies for each printed copy furnished.

	<u>Residence</u>	<u>Business</u>
Charge per copy	\$ 4.00	\$ 7.00

DIRECTORY SERVICE

6.1 CONDITIONS (Cont'd)

- H. Where extra listings are provided in conjunction with initial or subsequent installations of exchange service facilities, the charges begin with the day on which charges for the associated service are effective. Where extra listings are provided other than in conjunction with exchange service facilities, the charges begin with the day following their entry in the information records. When extra listings are included in, or excluded from, the directory, the charge will continue until the end of the directory period unless the listed party or firm vacates the customer's premises or applies for service in his own name, or unless the customer's service is discontinued.
- I. All applications for services outlined in this section shall be made by the customer or authorized agent.
- J. The Company's liability arising from errors in or omissions of directory listings, alphabetical section or classified, shall be limited and satisfied by a refund not exceeding the amount of the charges for such if the customer's service is affected during the period covered by the directory in which the error or omission occurred.

RATES⁽¹⁾Rate Per Month

		All Exchanges	
		<u>NRC</u>	<u>Residence</u> <u>Business</u>
A.	Non-Published	\$5.00	\$2.00 (I) \$2.00 (I)
B.	Non-Listed Service	5.00	1.00 \$2.00 (I)

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⁽¹⁾ Rates for additional listings are found in the CenturyTel of Oregon d/b/a CenturyLink Price List.