



21 West Ave
Spencerport, NY 14559

October 22, 2018

Advice Letter No. 056SPL (Supplement 1)
Docket No. PL 99

Filing Center
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Docket No. PL 99 Price Plan

Frontier Communications Northwest Inc. (Frontier) hereby submits for filing an electronic copy of the enclosed revised sheets for the Statewide Price List.

This supplemental filing changes the effective date to November 7, 2018 and includes a minor housekeeping change in Section 7, correcting two sheet 66s. Changed first sheet 66 to 1st Revised Sheet 65.

It is respectfully requested that this filing become effective on November 7, 2018.

Please direct any questions or notifications of action taken on this supplemental filing to Leslie Zink at (585) 777-4717, or Leslie.zink@ftr.com.

Sincerely,

A handwritten signature in cursive script that reads "Leslie Zink".

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: lms
Enclosures

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Original Sheet A

TITLE PAGE
RATES AND CHARGES
APPLICABLE TO
PRODUCTS AND SERVICES OFFERED
IN THE TERRITORY SERVED BY
FRONTIER COMMUNICATIONS NORTHWEST INC.

SERVICES OFFERED IN THE STATEWIDE PRICE LIST MAY ALSO BE SUBJECT TO
RATES, TERMS OR CONDITIONS CONTAINED IN THE
NETWORK ACCESS SERVICES TARIFF, P.U.C. OR No. 18

(N)
|
(N)

Reference No. 056SPL (Supplement 1)

Issued: October 5, 2018
Issued by Frontier Communications Northwest Inc.
By Sr. Vice President - Regulatory Affairs

Effective: November 7, 2018

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 1

4th Revised Sheet 30
Canceling
3rd Revised Sheet 30

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS - Continued

CONDITIONS - Continued

An early termination charge will not apply under the following circumstances.

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;

Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or

Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

RATES

	<u>Monthly Rate</u> <u>Business</u>
Unlimited IntraLATA Toll Usage Plan for Business ^{1,2,3}	
Month-to-Month	\$12.00
One Year Term Option	8.00

¹ Unlimited IntraLATA Toll Usage for Business does not include a Business One-Party, EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service. Monthly rates for Unlimited IntraLATA Toll Usage for Business apply in addition to the monthly line rates associated with these services.

² For Business customers with 25 or fewer lines per customer location. Eligible Business customers may subscribe to Unlimited Toll Usage for Business for a maximum of ten (10) lines per customer location.

³ Service Charges, as set forth in Section 3, are not applicable for customers ordering Unlimited IntraLATA Toll Usage for Business on an existing Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service.

(T)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2

6th Revised Sheet A
Canceling
5th Revised Sheet A

PACKAGED/BUNDLED SERVICES

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(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.		(N)

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Section 2

4th Revised Sheet 1
Canceling
3rd Revised Sheet 1

PACKAGED/BUNDLED SERVICES

REGIONAL CALLING VALUE or REGIONAL ESSENTIALS

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Regional Calling Value includes the following services:

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:
Service Order Charge – Initial and Central Office Connection Charge – Residence (–Network Access Services Tariff P.U.C. OR No. 18.)
Service Order Charge – Subsequent and if applicable Central Office Connection Charge - Change of class, type or grade of service, each Network Access Line (Network Access Services Tariff P.U.C. OR No. 18.)
- d. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Essentials includes the following services:

- a. The services listed above under Regional Calling Value Service and up to three vertical services:
- b. Caller ID
- c. Call Waiting/Cancel Call Waiting
- d. In addition to the nonrecurring charges listed above in Regional Calling Value Service, the following nonrecurring rate is included in the package price:

Calling Services – Nonrecurring Charge, per order (STATEWIDE PRICE LIST - OREGON, SECTION 6)
- e. A Feature Package that includes Call Forwarding and 3 Way Calling when the customer also subscribes to a qualifying unlimited long distance calling plan (see Conditions).

(T)

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Challenger) - Continued

2. Regulations - Continued

H. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

I. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.

A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.

B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

C. Customer's line will be available for 911 calls only at the time of suspension.

D. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

E. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

F. The cost of the service includes the Subscriber Line Charge.

G. This service does not change any other terms and conditions of the product.

H. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

3. Rates

A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.

B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section IV apply to the installation of individual components of the bundle. (T)

C. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99
Feature Pack	\$3.49
Stay Connected Seasonal Offering	\$9.99

PACKAGED/BUNDLED SERVICES

FRONTIER ONEVOICE

(M)

1. Applicability

Applicable to Single-party Business Flat rate service.

2. Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier OneVoice Service as said exchanges are defined on the maps contained in Network Access Services Tariff No. 18.

3. General

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line	Anonymous Call Block
Call Forwarding Busy/No Answer	Call Forward
Unlimited Extended Area Service	Multi-line Hunting
Call Waiting/Cancel Call Waiting	3 Way Calling
Caller ID	

Premium Feature Package

*69 Call Return	Selective Call Forwarding
Distinctive Ring	Special Call Acceptance
*66 Busy Number Redial	Speed Call 30
Priority Call	

4. Regulations

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable section of the Statewide Price List.
- C. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

(M)

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

Reference No. 056SPL (Supplement 1)

Issued: October 5, 2018
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PACKAGED/BUNDLED SERVICES

FRONTIER ONEVOICE - Continued

4. Regulations - Continued

- D. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
- F. The bundle rate will appear as a single line item on the customer's bill.
- G. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- H. The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.
- I. The bundle is offered on a month-to-month, one, two or three year term basis.
- J. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- K. Term plans will auto renew unless notification is received from the customer sixty days in advance.

5. Rates

- A. Surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- B. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of the bundle.

	<u>Monthly Rate</u>
Basic Bundle	\$44.99
Term Price with a 1, 2 or 3 year commitment	\$29.99
Premium Feature Package	\$9.99

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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(M)

(M)

(N)

PACKAGED/BUNDLED SERVICES

FRONTIER COMMERCIAL VOICE UNLIMITED ¹ - Grandfathered as of February 14, 2018

(M)

1. APPLICABILITY

Applicable to Single-party Business Flat rate service.

2. GENERAL

Frontier Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. The bundle also included the Subscriber Line charge and the Access Recovery Charge that is tariffed in the appropriate FCC tariff.

Basic Bundle

Single Party Flat Rate Access Line
Basic Call Forward
Call Forward Busy
Call Forward No Answer
Call Waiting/Cancel Call Waiting
Caller ID
Call Waiting ID
3 Way Calling
Hunting

3. REGULATIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable section of the Statewide Price List.
- C. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Commercial Voice Unlimited includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- F. The bundle rate will appear as a single line item on the customer's bill.

¹ This service offering is limited to existing subscribers.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(M)
(N)

Reference No. 056SPL (Supplement 1)

PACKAGED/BUNDLED SERVICES

FRONTIER COMMERCIAL VOICE UNLIMITED ¹ - Grandfathered as of February 14, 2018 - Continued

(M)

3. REGULATIONS - Continued

- G. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- H. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
- I. The bundle is offered on a month-to-month, one or two year term basis.
- J. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- K. Term plans will auto renew unless notification is received from the customer sixty days in advance.

4. RATES

- A. Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- B. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundle.

<u>Basic Bundle</u>	<u>Monthly Rate</u>
Month to Month	\$33.00
One Year Term	\$28.00
Two Year Term	\$28.00

¹ This service offering is limited to existing subscribers.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(M)
(N)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3

1st Revised Sheet A
Canceling
Original Sheet A

LOCAL SERVICE

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(M) Line Extension Charges have been moved to the Network Access Services Tariff P.U.C. OR No. 18.

(N)

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

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STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3

1st Revised Sheet 1
Canceling
Original Sheet 1

LOCAL SERVICE

PUBLIC ACCESS LINE SERVICE

GENERAL

Public Access Lines (PAL) are provided for the connection of customer-owned pay telephones. The customer shall be responsible for the installation, operation and maintenance of any customer-provided pay telephones used in connection with this service. Instruments must be FCC registered and meet handicapped access specifications of the FCC, the Public Utility Commission of Oregon and the Oregon Uniform Building Code.

Customers of PAL service may select operator call screening, toll restriction and special operator or billing functions where equipment, facilities and operating conditions permit.

CONDITIONS

Public Access Lines are single party business lines equipped to provide access to local service as well as to message toll service of all available interexchange carriers.

Public Access Lines may require a number change if a customer changes from existing service. If a number change is required to order restrictive features, the appropriate Nonrecurring Charge in this section will apply.

Charges for restrictive services are in addition to the PAL Network Access line rates found elsewhere in this Statewide Price List. (T)

Supplementary services are available at rates specified elsewhere in this Statewide Price List. (T)

The customer is responsible for payment of all charges billed to the Public Access Line, including charges for Directory Assistance, Message Toll Service, and any applicable measured usage rates.

In addition to the rates and charges above, Public Access Lines shall bear all special charges related to business access line service such as directory assistance, maintenance of service and toll.

The customer shall be responsible for the payment of a Time and Material Charge for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided pay telephones.

Directory listings and options for PAL service are provided as specified in Section V of the Network Access Services Tariff P.U.C. OR No. 18 and in Section 4 of the Statewide Price List. (T)

PAL Service supersedures will incur a nonrecurring charge as specified under PAL Rates.

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STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3

1st Revised Sheet 2
Canceling
Original Sheet 2

LOCAL SERVICE

PUBLIC ACCESS LINE SERVICE - Continued

(T)

CONDITIONS - Continued

The operator will not dial digits for the customer. The exceptions are those emergency, handicapped/disabled and repair situations stated previously. Calls dialed with 0+ will not be reclassified to a 1+ direct dialed rate on station paid basis at the customer's request. An initial period call credit will be allowed on 0+ calls for cut-offs and poor transmission. The operator will refer customer requests for repair, explanation of telephone operation, etc. to the Agent or Owner of the customer provided station.

The customer-provided pay telephone must carry a labeling which identifies the owner and the person to call for reporting service problems; whether such telephone has extensions which permit a third party to access ongoing conversations; the price of a call within the local calling area; and any toll or local calling restrictions such as minutes of use per coin inserted.

The instrument may be either pre-pay or post-pay. The labeling should advise the user as to the method of payment required and also must state, in the case of pre-pay, if the coin will returned if the called party does not answer.

No-charge, no-coin-required access to operator and emergency services must be provided by the customer-provided instrument implemented telephone.

When any customer-provided telephone is found in violation of this Statewide Price List, the Company shall notify the customer of the reported violation. The Company has the right to disconnect the service when it is deemed necessary to protect the toll network and Company employees or protect the public from misuse of service. The customer must notify the Company, in writing, within ten days of the disconnect when the violation is corrected for service to be restored.

Failure to comply will result in a permanent disconnection of the service. The customer must then submit a new request for service and pay all applicable Nonrecurring charges for service installation. Proof that previous violation has been corrected will be required before service is reinstalled.

Certain private residential services with coin phones may be exempt from FCC requirements for hearing aid compatible telephones.

All PAL customers must have 0- (Operator) capability. In operating areas where 911 service is not available, the 0- feature provides operator service for the placing of emergency calls for the customer to fire departments, police, ambulance, etc. 0-calling also permits the placing of calls for certain handicapped/disabled individuals and operator-placed calls where repair problems or trouble in dialing occurs. Telephone operators will not dial digits for customers outside of these conditions.

Refer to General Regulations, Section III, for Liabilities of the Company on Public Access Line Service.

Section 3

1st Revised Sheet 3
Canceling
Original Sheet 3

LOCAL SERVICE

PUBLIC ACCESS LINE SERVICE - Continued

(T)

DESCRIPTION OF OPTIONS

PAL Package 1 - Nonrestrictive - permits all types and classes of calls to originate and terminate on the PAL.

PAL Package 2 - Restrictive - Includes the following:

Operator Call Screening (0+) and Long Distance (1+) Blocking (Selective Class of Call Screening) - Any 0+ direct dialed calls received by the operator will be screened for credit card, operator verified third number or collect billing arrangements. Long distance direct dialed calls (1 + 7 or 10 digits, 01 +, 011 +, 1 + 555, 1 + 900, 1 + 976, 1 + 700) will be blocked in the central office and directed to a recording, which informs the caller that the number may not be dialed direct from that telephone. Direct dialed calls to 1 + 800/866/877/888 and 1 + 950 + 10xx will be permitted.

Billed Number Screening - Incoming collect and third number billed calls to the PAL from most points in the United States and foreign countries will be screened by the operator from the remote location. Completion of calls will be prohibited when possible.

PAL Package 3 - Individual Restrictive Service Options - PAL customers may subscribe to one or more of the following options:

Local Call Restriction (7 or 10 digits) - Direct dialed calls will be blocked in the central office and directed to a recording that states calls cannot be completed and provides additional instructions to calling party.

Operator Call Screening (0+) and Long Distance (1+) Blocking (Selective Class of Call Screening) - Any 0+ direct dialed calls received by the operator will be screened for credit card, operator verified third number or collect billing arrangements. Long distance direct dialed calls (1 + 7 or 10 digits, 01 +, 011 +, 1 + 555, 1 + 900, 1 + 976, 1 + 700) will be blocked in the central office and directed to a recording which informs the caller that the number may not be dialed direct from that telephone. Direct dialed calls to 1 + 800/866/877/888 and 1 + 950 + 10xx will be permitted.

Operator Call Screening Only (Selective Class of Call Screening) - Any 0+ dialed calls received by the operator will be screened for operator verified third number and collect billing arrangements. Long distance (1+) directly dialed calls are allowed with this option.

Billed Number Screening - Incoming collect and third number billed calls to the PAL from most points in the United States and foreign countries will be screened by the operator from the remote location. Completion of calls will be prohibited when possible.

Outward Only PAL Service - Service is restricted to allow only calls from a PAL to another telephone. Calls placed to the PAL number are blocked in the terminating central office and directed to a recording which states that the number dialed is not in service for incoming calls.

International Blocking Service - This service will provide end office blocking of direct dialed 011+ and 101XXXX+011+ calls. This service is offered from the Company's FCC tariff.

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STATEWIDE PRICE LIST - OREGON
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Section 3

1st Revised Sheet 4
Canceling
Original Sheet 4

LOCAL SERVICE

PUBLIC ACCESS LINE SERVICE - Continued

(T)

DESCRIPTION OF OPTIONS - Continued

Answer Supervision

Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. PAL Answer Supervision will be provided for use with PAL Service as specified in this Statewide Price List to assist in determining when billing for a specific call should commence.

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3

1st Revised Sheet 5
Canceling
Original Sheet 5

LOCAL SERVICE

PUBLIC ACCESS LINE SERVICE - Continued

(T)

RATES

Measured Usage Rates - PAL	<u>Per Minute</u>	
Intraexchange	\$.08	
Extended Area Service (EAS) call	.08	
Public Access Line Service Options ¹	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
PAL Package 1 - Nonrestrictive	See Network Access Rates	See Nonrecurring Charges
PAL Package 2 - Restrictive	\$2.35	\$37.50
PAL Package 3 - Individual Restrictive Service Options		
Local Call (7and 10 digits) Restriction	.50	30.00
Operator Call Screening (0+) and Long Distance (1+) Blocking (Selective Class of Call Screening)	1.61	10.00
Operator Call Screening Only (0+) (Selective Class of Call Screening)	1.61	10.00
Billed Number Screening	1.00	--
Outward Only PAL Service	.50	--
Split 1+DDD Restriction	(See Call Restriction Service, SECTION VI*)	
International Blocking Service	(See Company's FCC tariff)	
Answer Supervision, per line	\$5.35	--
PAL Service supersedure, per line	--	\$12.26

(D)

¹ PAL customers may select Individual Restrictive Service Options if the conditions of Nonrestrictive and Restrictive PAL packages do not meet the required service needs.

Section 3

1st Revised Sheet 7
Canceling
Original Sheet 7

LOCAL SERVICE

COIN LINE SERVICE - Continued

(T)

CONDITIONS - Continued

The Company shall not be liable for shortages of coins deposited and/or collected from the Coin Line customer's equipment.

The Company shall not be liable for end-user fraud associated with failure of the customer's equipment to perform.

Suspension of service for nonpayment as specified in this Statewide Price List is not applicable to Coin Line Service unless the instrument is located within an establishment, which is temporarily closed and, as such, will be totally inaccessible to the general public for the period of suspension. In all cases, the decision to permit suspension of service for a Coin Line rests with the Company.

The carriage and completion of local and intraLATA toll messages are provided by the Company.

The customer is subject to the requirements for PAL Service as set forth previously.

The customer is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.

Special billing and coin sharing arrangements between a Coin Line customer and another carrier are the responsibility of the Coin Line customer.

It is the customer's responsibility to ensure instruments used in conjunction with Coin Line Service are capable of rating sent-paid local calls.

Coin sent paid interLATA calls from Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.

Section 3

1st Revised Sheet 8
Canceling
Original Sheet 8

LOCAL SERVICE

COIN LINE SERVICE - Continued

(T)

FEATURE DESCRIPTIONS

Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.

Service is provided on a one-way or a two-way basis at the customer's option.

Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.

Billed Number Screening (BNS) is provided for the automatic blocking via validation databases of third number billing and collect billing.

Selective Class of Call Screening is provided to alert operator services systems (live and mechanical) that a call is originating from a Coin Line, which may require special handling and billing treatment.

Central office 900 and 976 blocking is provided.

Standard recorded announcements provided by the Company are used for calls that originate from a Coin Line.

All 0-, 0+ and 1+ intraLATA toll calls and 0+ local calls are handled by the Company's operator service system.

All 0+ interLATA calls are routed to the presubscribed carrier.

Section 3

2nd Revised Sheet 9
Canceling
1st Revised Sheet 9

LOCAL SERVICE

COIN LINE SERVICE - Continued

(T)

APPLICATION OF RATES

No charge will be imposed for incoming calls.

Sent-paid local calls will be rated by the Coin Line customer's equipment. Local messages include calls made to Extended Area Service (EAS) exchanges as listed in this Statewide Price List under Network Access Rates.

Operator assisted sent-paid or non-sent paid local calls will be rated to the end-user with the appropriate additive operator service charges as specified in Section 4 of this Price List.

Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges. Non-sent paid intraLATA toll calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges.

The appropriate service charges as specified elsewhere in this Statewide Price List are applicable for each Coin Line installed, moved, or changed.

Coin Line Service supersedures will incur a nonrecurring charge as specified under Coin Line Rates.

Rates for calls to National Directory Assistance will be charged the rate specified in Section 4.

Directory listings and options for Coin Line Service are provided as specified in Section 4.

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Section 3

1st Revised Sheet 10
Canceling
Original Sheet 10

LOCAL SERVICE

COIN LINE SERVICE - Continued

(T)

RATES AND CHARGES

Coin Line Service is provided on a fixed rate basis. The following monthly rate is applicable for Coin Line Service on a per-line basis.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Coin Line, per line	See Network Access Rates, Premium Calling Service in this section	¹
Coin Line Service supersedure, per line	--	\$12.26

¹ Applicable Nonrecurring Charges in this section will apply

LOCAL SERVICE

SHARED TELECOMMUNICATIONS SERVICE - Continued

CONDITIONS - Continued

The Company retains the right to serve occupants at any location where STS exists upon request from the occupants.

The Customer-of-Record, in reselling or sharing service with clients, is the party responsible for the following:

Placing the application for service in its entirety. No orders will be accepted by clients of the Customer-of-Record.

Protecting the security and confidentiality of client information to the Company to adequately secure the account (i.e., directory services, toll records).

Placing any requests for additions, changes, rearrangements, discontinuance, or maintenance of the service.

Paying all charges billed by the Company for use by the Customer-of-Record and the clients for network access, toll, measured usage, directory assistance, directory listings, etc.

Allocating the clients charges based on the monthly statement. The Company is not responsible for the allocation of charges for resale/shared services.

Providing intercept to reserved and disconnected station line numbers when subscribing to Direct Inward Dialing Service under the conditions found in Section 5 of this Statewide Price List.

(T)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3

1st Revised Sheet 13
Canceling
Original Sheet 13

LOCAL SERVICE

SHARED TELECOMMUNICATIONS SERVICE - Continued

RATES	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	
Network Access - Business	Section IV	Section 3	(T)
Supplemental Service:			
Directory Services	Section V	Section 3	(T)
Direct Inward Dialing (DID) Service	Section 5	Section 5	(T)
Other Supplemental Services	Refer to Appropriate Sections of this Statewide Price List		(T)

(D)

(D)

Reference No. 056SPL (Supplement 1)

Issued: October 5, 2018
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By Sr. Vice President - Regulatory Affairs

Effective: November 7, 2018

LOCAL SERVICE

MILEAGE CHARGES - Continued

(T)

CONDITIONS - Continued

Terminal Loop - Continued

Terminal Loop applies to each Private Branch Exchange (PBX) and Private Access Branch Exchange (PABX) station line, or tie line located outside the building in which the switchboard or switching equipment is located and within serving central office area, except as covered in other conditions.

The rate for two Terminal Loops - Noncontinuous Property - applies for each PBX, PABX line, or tie line terminated on non-continuous property.

Where a PBX or PABX line terminates at more than one noncontinuous property location, the Terminal Loop applies for each termination.

When a PBX or PABX line terminates in more than one building on continuous property, the rate for one Terminal Loop - Continuous Property applies for the first termination of the line in each separate building.

Where a PBX or PABX station is located in a central office area other than the one in which the PBX or PABX is located, the mileage rate between central offices of an exchange applies to the airline distance between the two central offices involved. This rate is in addition to the Terminal Loop rate.

LOCAL SERVICE

MILEAGE CHARGES - Continued

(T)

CONDITIONS - Continued

Terminal Loop - Continued

Terminal Loop rates do not apply:

- if all extensions are in the same building as the primary termination of the Network Access Line;
- where buildings located within 300 feet on continuous property are connected by means of enclosed overhead or underground passage ways;
- where conduit, acceptable to the Company, is provided and maintained by the customer between buildings within 300 feet airline on continuous property;
- where a residence extension is located within 200 feet airline on continuous property;
- where direct burial cable is utilized with 300 feet as long as the customer pays for the burial of the cable;
- if all PBX or PABX stations are in the same building as the switching equipment.

Line Treatment charge for Terminal Loop - Noncontinuous property applies when combinations of wire facilities exceed the distance where transmission of information or supervision of network signaling can be accomplished without amplification or signaling adapters.

Section 3

1st Revised Sheet 17
Canceling
Original Sheet 17

LOCAL SERVICE

MILEAGE CHARGES - Continued

(T)

Extension Service

Extension Service may be furnished in connection with all classes and grades of Network Access Service except Public Telephone Service.

Directory listings or distinctive signals are not allowed for Extension Service.

The Company reserves the right to remove Extension Service that interferes with the satisfactory operation of a Network Access Line, and also to restrict the number of extension telephones in use.

Off-premises extensions may be located on the premises of another customer for answering purposes only, provided the other customer has his own separate service at the same location. This condition is not required when extensions of business service are to be located at a residence, which is occupied by the individual who is the subscriber to the business service or a partner in the firm.

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3

1st Revised Sheet 18
Canceling
Original Sheet 18

LOCAL SERVICE

MILEAGE CHARGES - Continued

(T)

RATES

Monthly Rate

Interoffice Mileage, per 1/4 airline mile	\$1.13
Terminal Loop	
Continuous Property	12.08
Non-continuous Property ¹	12.08
Line Treatment, if required	10.00

¹ Customer may select a 3-, 4-, or 5-year term commitment period. Term commitment periods are based on a per location basis. A 3-year term includes a 3% discount, a 4-year term includes a 4% discount, and a 5-year term includes a 5% discount. The discount is applicable to all terminal loops at each location. The customer must agree to remain in service for the entire term period. If the customer disconnects before the entire period expires, Termination Liability, as outlined in General Regulations, Section III, will apply.

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3

1st Revised Sheet 19
Canceling
Original Sheet 19

LOCAL SERVICE

RESERVED FOR FUTURE USE

(T)

(D)

(D)

(N)

Material has been moved to the Network Access Services Tariff, P.U.C. OR No. 18.

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STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3

1st Revised Sheet 20
Canceling
Original Sheet 20

LOCAL SERVICE

RESERVED FOR FUTURE USE - Continued

(T)

(D)

(D)

Material has been moved to the Network Access Services Tariff, P.U.C. OR No. 18.

(N)

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By Sr. Vice President - Regulatory Affairs

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STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3

1st Revised Sheet 21
Canceling
Original Sheet 21

LOCAL SERVICE

CONSTRUCTION OF OUTSIDE PLANT FACILITIES

DESCRIPTION

Construction of outside plant facility charges and requirements apply in connection with the placement of service drops, new facilities in subdivisions, and for relocation of existing facilities. The terms and conditions listed in Section 3, Sheet 19 apply to temporary, seasonal or speculative projects. (T)

RATES

Where the Company performs work in public right-of-way areas, the actual cost of both labor and materials used, less salvage, will apply.

CONDITIONS

General

The Company will furnish, install and maintain all cable/wire on the Company side of the demarcation point to serve its customers, except as otherwise provided in this Price List. (T)

Construction, as cited in this section, consists of all outside plant facility work and materials required to provide service, with the exception of cable/wire which is furnished and placed by the Company. (T)

Except where required by law, the type of construction (direct burial, underground conduit, or aerial) on both public right-of-way and private property is the prerogative of the Company and will only be changed at the applicant/customer's request as provided in this section. (T)

Where underground construction will not be within a utility strip or other designated right-of-way and where the Company requires adequate rights for the construction, operation, and maintenance of such construction, the applicant/customer, or tract owner, or developer in the case of real estate subdivisions, will provide the Company with easements, deed restrictions, or other appropriate covenants for these rights.

Refer to the Network Access Services Tariff No. 18, Section III, General Regulations, Liabilities, Construction of Outside Plant Facilities. (T)

Section 3

1st Revised Sheet 22
Canceling
Original Sheet 22

LOCAL SERVICE

CONSTRUCTION OF OUTSIDE PLANT FACILITIES - Continued

(T)

CONDITIONS - Continued

Public Right-of-Way

Normal Construction

The Company will extend cable/wire to the property line of the applicant/customer at no charge except where Line Extension Charges apply.

Special Construction

If the applicant/customer requests a route or type of construction other than what the Company would ordinarily provide, the additional cost of construction will be borne by the applicant/customer or others requesting the special construction.

Relocation of Existing Outside Plant Facilities¹

When cable/wire is relocated or the type of construction is changed at the applicant/customer's, associations or other third-party's request, the entire cost of removing the old and constructing the new will be borne by the applicant/customer or others requesting the relocation. Payment for the cost of the change or relocation must be made prior to the change or relocation.

¹ A third-party request does not include a "Public Body" as defined in ORS 174.108. With respect to relocation of facilities for a Public Body as defined above, this provision is not intended to supersede any franchise agreement, ordinance or applicable state law.

Section 3

1st Revised Sheet 23
Canceling
Original Sheet 23

LOCAL SERVICE

CONSTRUCTION OF OUTSIDE PLANT FACILITIES - Continued

(T)

CONDITIONS - Continued

Private Property

Normal Construction

Where the Company determines that buried wire or cable is to be used for the service connection, the applicant/customer will provide the trench to bury the network service wire.

Where the Company determines that underground conduit is to be used for the service connection, the applicant/customer will provide the conduit and will own and maintain at his/her expense the conduit and underground supporting structure. Such conduit and structure must comply with National Electric Safety Code (NESC) and Company standards. The conduit and underground supporting structure will be the property of the applicant/customer and the cable/wire will be property of the Company.

Where the Company determines that aerial wire is to be used for the service connection, the applicant/customer shall provide any poles or other supporting structures required to complete the connection. Such poles and supporting structures must comply with National Electric Safety Code (NESC) and Company standards. These poles and supporting structures will be property of the applicant/customer and the cable/wire will be the property of the Company.

The applicant/customer will be responsible for providing the Company with access to any poles, structures, trench and/or conduit necessary for installation of cable/wire and service. The poles, structures, trench and/or conduit must meet the Company's established standards which permit termination of the buried cable/wire at the premise property line. This termination point is to be designated by the Company.

In cases where the Company is refused access to an open trench, or the Company is not notified of the availability of an open trench, it will be the responsibility of the applicant/customer to provide the necessary conduit and/or trench.

The actual cost incurred because of the sharing of an open trench on private property with another utility will be the responsibility of the applicant/customer or others requesting the work.

Section 3

1st Revised Sheet 24
Canceling
Original Sheet 24

LOCAL SERVICE

CONSTRUCTION OF OUTSIDE PLANT FACILITIES - Continued

(T)

CONDITIONS - Continued

Private Property - Continued

Special Construction

If the applicant/customer requests a different route or type of construction from what the Company has determined to be normal, the additional cost of construction will be borne by the applicant/customer or others requesting the special construction.

Relocation of Existing Outside Plant Facilities¹

When cable/wire is relocated or the type of construction is changed at the applicant/customer's, association's or other third-party's request, the entire cost, less salvage, of removing the old and placing the new construction will be borne by the applicant/customer or others requesting the relocation. Payment for the cost of the change or relocation must be made prior to the change or relocation.

Repair of Existing Outside Plant Facilities

It is the responsibility of the premises owner to provide suitable working space for repairs by the Company. This may include removing concrete or asphalt, repair or replacement of supporting structures, or digging to access the damaged areas.

¹ A third-party request does not include a "Public Body" as defined in ORS 174.108. With respect to relocation of facilities for a Public Body as defined above, this provision is not intended to supersede any franchise agreement, ordinance or applicable state law.

LOCAL SERVICE

(M)

NETWORK ACCESS RATES

CONDITIONS - GENERAL

Network Access service is provided through facilities owned and maintained according to the standards of the Company. The territory served is shown on maps filed with the Commission by the Company. This territory is referred to as exchanges and wire centers.

The application of business rates is determined by the actual or obvious use made of the service by the customer. Where only one Network Access line is provided at a location, which is both business and residence, the business rate will apply. Flat rate service will not be installed on premises of a public or semi-public character in a location where the telephone would be accessible for use by the patrons of the customer or by the public in general.

The Network Access Line rates shown in this section do not include a telephone.

While the Company's Local Exchange Network Access Line Service may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Company.

Network Access Charge - Network access is the element of local service that represents the ability of the customer to access the network and to receive calls. This charge applies to each customer line accessing the network. The Network Access Charge does not apply to or represent actual usage of the network (placement of outgoing calls).

Network Access and Local Exchange Usage Charge - This charge represents the ability of the customer to access the network, receive calls, and to make unlimited calls within the customer's own exchange.

Flat Rate Extended Area Service (EAS) Usage Charge - See the Network Access Services Tariff No. 18, Section IV.

(T)

Measured Usage Rates - Measured Usage Rates apply to local calls that are not flat-rated. These calls may be within the EAS network, within the customer's own exchange, or both, depending on customer choice of local calling options. Calls are rated based on frequency, duration, and distance.

Basic Calling Service - Customers choosing Basic Calling Service pay a Network Access Charge to gain access to the network. All outgoing local calls are subject to Measured Usage rates (local exchange and EAS). See the Network Access Services Tariff No. 18, Section IV.

(N)
(N)

Community Calling Service - Customers choosing Community Calling Service pay a Network Access and Local Exchange Usage Charge to gain access to the network and have the ability to make unlimited directly dialed calls within the same exchange. All outgoing EAS calls are subject to Measured Usage rates.

Premium Calling Service - Customer choosing Premium Calling Service pay a Network Access and Local Exchange Usage Charge to gain access to the network and have the ability to make unlimited outgoing calls within the same exchange. In addition, flat rate EAS usage charges apply where an EAS network exists.

(M)

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

Reference No. 056SPL (Supplement 1)

LOCAL SERVICE

NETWORK ACCESS RATES - Continued

RATE ZONES ¹

Classification of Business Wire Centers by Rate Zones without regard to Extended Calling

Zone 1

Aloha	Hillsboro	Somerset West
Beaverton	LaGrande	Stafford
Brookings	McMinnville	Sunnyside
Bull Mountain	Newberg	Tigard
Coos Bay	North Bend	Tualatin
Empire	Orient	Valley View
Forest Grove	Sandy	Wilsonville
Gresham	Sherwood	

Zone 2

Amity	Gaston	Myrtle Point
Aumsville	Gold Beach	Port Orford
Bandon	Grand Island	Reedsport
Banks	Hoodland	Scholls
Clatskanie	Lakeside	Silverton
Coquille	Mill City	Turner
Dayton	Murphy	Vernonia
Enterprise		

Zone 3

Cove	Joseph	Provolt
Detroit	Langlois	Union
Elgin	Lostine	Wallowa
Imbler	Powers	Yamhill
Imnaha		

¹ Rate Zones as established by O.P.U.C. Order No. 00-481 effective August 30, 2000.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

LOCAL SERVICE

(M)

NETWORK ACCESS RATES - Continued

LOCAL SERVICE OPTIONS - BASIC CALLING SERVICE¹

Basic Calling Service consists of basic access to the network coupled with usage-based pricing of outgoing local calls (local exchange & EAS). The rates found under items 1. and 2. are applicable to Basic Calling Service for all Rate Zones.

1. NETWORK ACCESS CHARGE

BUSINESS SERVICE	RATE PER MONTH		
	<u>ZONE 1</u>	<u>ZONE 2</u>	<u>ZONE 3</u>
Trunk	\$22.00	\$22.00	\$22.00
Central Office Located Trunk	2	2	2
Coin Line	2	2	2
Public Access Line	22.00	22.00	22.00
One-Party	22.00	22.00	22.00
Custom Line Telephone Service	2	2	2

2. MEASURED USAGE RATES

Please refer to Measured Usage Rate Schedule found on Sheet 31 in this section. Rates for Zone 0 and Zone 1 apply. Conditions applicable to Measured Usage Rates appear on Sheet 30 in this section.

¹ Available only where facilities and conditions permit.

² Basic Calling Service is not available.

(M)

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

Reference No. 056SPL (Supplement 1)

LOCAL SERVICE

NETWORK ACCESS RATES - Continued

LOCAL SERVICE OPTIONS - COMMUNITY CALLING SERVICE¹

Community Calling Service consists of basic access to the network coupled with premium flat rate pricing for local exchange calling and usage-based pricing for all EAS calling. The rates found under items 1. and 2. are applicable to Community Calling Service.

1. NETWORK ACCESS AND LOCAL EXCHANGE USAGE CHARGE

BUSINESS SERVICE	RATE PER MONTH		
	<u>ZONE 1</u>	<u>ZONE 2</u>	<u>ZONE 3</u>
Trunk	\$26.00	\$31.00	\$34.50
Central Office Located Trunk	2	2	2
Coin Line	2	2	2
Public Access Line	2	2	2
One-Party	23.00	28.00	31.50
Custom Line Telephone Service	2	2	2

2. MEASURED USAGE RATES

Please refer to Measured Usage Rate Schedule found on Sheet 31 in this section. Measured Usage Rate for Zone 1 will apply. Conditions applicable to Measured Usage Rates appear on Sheet 30 in this section.

¹ Available only where facilities and conditions permit.

² Community Calling Service is not available.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(M)

(M)

(N)

LOCAL SERVICE

(M)

NETWORK ACCESS RATES - Continued

LOCAL SERVICE OPTIONS - PREMIUM CALLING SERVICE

NETWORK ACCESS AND LOCAL EXCHANGE USAGE CHARGE

The Network Access and Local Exchange Usage Charge is a premium flat rate charge for access to the network along with unlimited calling within the customer's own exchange. This charge applies to Premium Calling Service. The following rates do not include the flat rate EAS Usage Charge.

BUSINESS SERVICE	RATE PER MONTH		
	<u>ZONE 1</u>	<u>ZONE 2</u>	<u>ZONE 3</u>
Trunk ¹	\$26.00	\$31.00	\$34.50
Central Office Located Trunk ²	19.87	19.87	19.87
Coin Line	35.37	35.37	35.37
Public Access Line	23.00	28.00	31.50
One-Party ¹	23.00	28.00	31.50
Custom Line Telephone Service	29.90	34.90	39.17

¹ Customers in certain exchanges/wire centers with thirteen or more lines/trunks may elect to subscribe to a term commitment from the Company's Price List - Oregon

² Available where facilities and conditions permit.

(M)

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

Reference No. 056SPL (Supplement 1)

LOCAL SERVICE

(N)

MEASURED USAGE RATES

CONDITIONS

Measured Usage rates represent costs associated with customer placement of local calls, including EAS calls. When a Measured Usage call is placed, the per minute rate applies to each minute or any fraction after the connection is made.

Customers subscribing to Basic or Community Calling Service are subject to Measured Usage rates for their applicable local usage.

For customers subscribing to Basic Calling Service, calls placed to points within the exchange area are billed the Zone 0 per minute rate, regardless of distance.

Calls placed outside the exchange area, but within the EAS, are subject to the charges shown for Zones 0 and 1. These charges apply to both Basic and Community Calling Service customers.

Calls placed to points outside the local EAS area are subject to the normal toll charges as found in Message Toll Service, Section 1.

Local calls placed from a line with Measured Usage will be billed the appropriate charges, as follows:

Direct dialed call

The customer will pay the per minute rate for duration of call based on the Zone called.

Operator assisted calls when difficulty experienced in direct dialing

Any customer subscribing to Measured Usage service who experiences difficulty in direct dialing may request an operator's assistance to place the call. The per minute rate will apply as if the call had been direct dialed. No Operator Service Charge will apply.

Handicapped customers are exempt from the Operator Service Charge on all operator-assisted calls.

Operator assisted calls for special billing arrangements

Measured Usage customers who dial the Operator to bill Exchange and/or EAS calls to a Third Number, Collect, or Special Billing Number will be billed the Operator Service Charge, and the per minute rate for the appropriate Zone.

Calls to Remote or Variable Call Forwarded lines

The Measured Usage customer pays the appropriate usage per minute rate for the duration of the call from the originating number to the called number.

The customer of the Call Forwarding service pays any applicable usage (measured) rate from the called number to the terminating location of the call.

(N)

LOCAL SERVICE

MEASURED USAGE RATES - Continued

CONDITIONS - Continued

Usage on an off-premises extension of an access line with measured usage is measured and billed as if the local calls had been placed from the primary service location.

To minimize the costs associated in the provision of Measured Usage, the monthly statement will reflect local usage data (total minutes of Usage by Zone number) in aggregate for all line numbers on a per account basis. A specific request for this information to be provided on a per line basis may necessitate a number change on secondary lines of a trunk hunt group. Where this change is required, the appropriate Nonrecurring charge(s) in this section will apply.

Local Usage Billing Detail is available for customers who request breakdown of measured calls at the rates shown on Sheet 32 in this section.

Measured Usage rates are offered where central office facilities and operating conditions permit.

A Residential customer may have both measured usage and flat rate network access lines on the same premises and on the same account where billing system capabilities exist.

Business customers may not have both measured and flat rate network access lines on the same account or premises.

Where one Network Access line is located on a residential premises that is used for residential and business purposes, the business Network Access Rate will apply.

Supplemental services are available to Measured Usage customers at rates found elsewhere in the Statewide Price List.

All customers shall be permitted to change EAS service options for a six-month period following implementation of an EAS Region adopted in an OPUC proceeding without incurring a fee for the change in service.

Measured Usage is only available on one party lines. Flat Rate service offers unlimited calling at a premium monthly rate to points within an exchange, including EAS, while Local Service Options with Measured Usage offer a lower monthly rate with measured usage charges billed on all exchange and EAS calls or just EAS calls, depending on the service option chosen. These local call usage charges encompass the frequency and duration of completed outgoing calls based on the distance of the called point and the time at which the call is placed.

RATES ¹

Usage Rates: Business	Per <u>Minute</u>
Zone 0 (Intra-Exchange)	\$.02
Zone 1 (Inter-Exchange)	\$.04

Usage will not be charged on calls placed to Operators, 911 (Emergency Service), Directory Assistance (tariffed and/or Price Listed rate applies), Company Service or Repair Offices, nor on calls that access Interexchange Carrier lines/trunks that have been registered with the Company for the purpose of placing long distance calls.

¹ These rates are not applicable to Public Access Line (PAL) Service.

LOCAL SERVICE

MEASURED USAGE RATES - Continued

DISCOUNT PERIODS

The preceding Measured Usage Rates are in effect at all times other than the particular Discount Periods shown below:

	<u>RATE</u>
Weekdays:	
9:00 p.m. to 7:59 a.m.	50% Discount
Saturdays, Sundays and Holidays (New Year's Day, Independence Day, Labor Day, Thanksgiving, Christmas):	
8:00 a.m. to 8:59 p.m.	50% Discount
9:00 p.m. to 7:59 a.m.	50% Discount

OPERATOR SERVICE CHARGES

Operator Service Charges are listed in Section 4. The discount rates listed above do not apply to Operator Service Charges.

LOCAL USAGE BILLING DETAIL - BUSINESS

Set-up Charge, per order	\$5.00
Recurring Charge, per month - per account	\$1.80
Detailed Usage list(s), per page	\$.11

(N)

(N)

LOCAL SERVICE

(M)

SERVICE CHARGES

(M)

CONDITIONS

(N)

Conditions are located in the Network Access Services Tariff No. 18, Section IV.

(N)

INSTALLATION, MOVE, AND CHANGE CHARGE

(M)

	<u>CHARGE</u>	
<u>Business</u>		
1. Service Order Charge – Initial	\$20.00	
2. Service Order Charge - Subsequent	\$25.00	
3. Central Office Located Trunk	\$20.00	
4. Central Office Connection Charge	\$15.00	
5. Reconnect Charge	\$25.00	
6. Access Line Work Charge ¹	\$5.00	
7. Change in Directory Listing	\$5.00	
8. Supersedure	\$20.00	
9. Special Telephone Number	\$60.00	

(M)

(M) Business has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

Reference No. 056SPL (Supplement 1)

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By Sr. Vice President - Regulatory Affairs

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LOCAL SERVICE

SERVICE CHARGES - Continued

(M)

INSTALLATION, MOVE, AND CHANGE CHARGE - Continued

Time and Material Charges - Business ¹ Charge

Premise Visit - Simple Service

Minimum Time Charge - first 15 minutes or fraction thereof of billable time. \$25.00

Additional Time Charge - each additional 15 minutes or fraction thereof of billable time required to complete the work over the initial 15 minute period. \$9.00

Material At Cost

Premise Visit - Complex Service

Minimum Time Charge - First 15 minutes or fraction thereof of billable time. \$40.00

Additional Time Charge - each additional 15 minutes or fraction thereof of billable time required to complete the work over the initial 15 minute period. \$10.00

Material At Cost

Work requested to be performed Monday through Friday between 5:00 p.m. and 8:00 a.m., or work performed on Saturdays, Sundays or holidays, if agreed to by the Company will be subject to the charges shown below, on both the Minimum and Additional Time Charges.

	<u>Charge</u>
Overtime Monday - Friday	50%
Saturdays	50%
Sundays and Holidays	100%

¹ The Charges apply for work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m.

(M)

(M) Business has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

(N)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 4

1st Revised Sheet 2
Canceling
Original Sheet 2

DIRECTORY AND OPERATOR SERVICES

(T)

DIRECTORY ASSISTANCE - Continued

LOCAL DIRECTORY ASSISTANCE - Continued

RATES

Charge

Each call to Directory Assistance

\$.35

Each listing requested from the Directory Assistance operator with the assistance from a long distance operator, is subject to the rates shown above, plus a surcharge of:

.50

DIRECTORY AND OPERATOR SERVICES

DIRECTORY ASSISTANCE - Continued

(T)

DIRECTORY ASSISTANCE PLUS

GENERAL

Directory Assistance Plus provides an incoming Directory Assistance customer requesting an intraLATA number, when available, a mechanized announcement offering call completion to the listed number requested.

CONDITIONS

Directory Assistance Plus provides an incoming Directory Assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer). Charge is incurred only for answered calls.

The mechanized announcement will instruct the caller that for an additional charge he may have his call automatically completed by depressing a specific digit on the touch-tone key pay. All completed calls will be charged the Directory Assistance Plus surcharge. Customers may request blocking of Directory Assistance Plus calls originating from their telephone lines by contacting the Local Company business office.

Directory Assistance Plus charges will be applicable to persons with a visual, physical, or reading handicap.

Directory Assistance Plus will only be furnished where facilities and operating conditions permit.

Directory Assistance Plus will not be provided to the following services:

- 800/866/877/888 Service
- 976 Service
- 900 Service
- Public Access Line (PAL) Service for Customer-Provided Equipment (CPE)
- Feature Group A Service

DIRECTORY AND OPERATOR SERVICES

DIRECTORY ASSISTANCE - Continued

(T)

DIRECTORY ASSISTANCE PLUS - Continued

CONDITIONS - Continued

This service is furnished solely for the telephone calling purposes of the caller.

Provisions concerning limitations of liability and allowance for interruption of service are as set forth in General Regulations, Section III, of the Network Access Services Tariff No. 18.

This offering provides call completion on a Local Access and Transport Area (LATA) basis.

When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Assistance Plus), the rate shown below will apply per call. The Directory Assistance Plus rate is in addition to any applicable Directory Assistance and/or IntraLATA local or toll charges.

Calls will be completed on a sent paid basis.

Person, collect, conference, third number or any other calls requiring operator handling, are not included.

Directory Assistance Plus is not subject to optional calling plan discounts. However, the usage associated with a call completed via Directory Assistance Plus will be subject to any applicable discounts.

RATES

	<u>Each call completed</u>
Directory Assistance Plus	\$0.35

DIRECTORY AND OPERATOR SERVICES

DIRECTORY ASSISTANCE - Continued

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

GENERAL

National Directory Assistance (NDA) provides customers with directory listings from the Company's directory assistance database. This database makes all Company listings available to any Company operator along with national listings from other directory assistance provider database(s). National Directory Assistance is available to business, government and residence customers who request directory assistance listings outside their Local Access Transport Area (LATA).

NDA also provides listings for Company 1-800/866/877/888 and Company local emergency numbers. A separate feature is also available, Customer Name and Address (CNA), a reverse search feature allowing the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

CONDITIONS

The customer will receive a maximum of two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.

Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in Section 4.

(T)

The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.

The customer will have access to any in- or out-of-franchise, number/ address listing within the continental United States, Alaska and Hawaii, with the exception of nonpublished and unlisted listings. When a nonpublished or nonlisted number/address is requested, the message "Nonpublished number/address" or "NP" is displayed and no information will be available; however, the charge for the request will still apply.

DIRECTORY AND OPERATOR SERVICES

DIRECTORY ASSISTANCE - Continued

(T)

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE - Continued

CONDITIONS - Continued

Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed on an exchange access line which the Company has determined is used on a continuing basis by a person incapable of using the Company's directory. This condition is administered the same as it is for Directory Assistance.

National Directory Assistance and Customer Name and Address Service will be available where technology permits.

Local Directory Assistance calls placed to National Directory Assistance/Customer Name and Address (NDA/CNA) Service will continue to be billed according to the local Directory Assistance charge. Local Customer Name and Address Service calls placed to NDA/CNA Service will be billed according to the NDA/CNA Service tariff.

RATES

	<u>Charge</u>
National Directory Assistance/Customer Name and Address Service	
Each call (up to two listings)	\$0.95

DIRECTORY AND OPERATOR SERVICES

DIRECTORY SERVICE - Continued

(T)

CONDITIONS - Continued

Foreign Exchange Listing

Foreign Exchange Listing is a listing appearing in a directory other than the directory in which local exchange service is furnished or associated with a service provider that does not have a directory listing agreement in place.

Extra Lines of Information

Extra Lines of Information is a descriptive text that does not have a telephone number.

RATES

	<u>Monthly Rate</u> <u>Business/Residence</u>
Additional Listing (May include Alternate Call, Cross Reference, Line of Information, or Foreign Listing. See Conditions.)	\$3.50
Foreign Exchange Listing	\$3.50
Extra Lines of Information	\$3.50

DIRECTORY AND OPERATOR SERVICES

OPERATOR SERVICES - Continued

(T)

CONDITIONS – Continued

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed

Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed local and IntraLATA long distance calls that are made from a payphone and are not paid in coins. Surcharge does not apply to calls made to emergency numbers (911) or calls made by hearing impaired or disabled persons to a telecommunications relay service (TRS).

RATES

Service Charges are assessed on a per call basis as specified below:

	<u>Per Call</u>
Operator Assisted Station to Station ¹	\$1.50
Collect	\$1.50
Operator Assisted Person to Person ¹	\$3.50
Operator Assisted Time and Charges	\$1.50
Operator Assisted - Corrections	\$2.25
Billed to Third Number	\$1.50
Public Payphone Usage Surcharge	\$0.25
Corrections Collect	<u>Per Minute Rate</u>
Peak rate	\$0.20
Off-peak rate	\$0.20

¹ Charge will apply on operator assisted IntraLATA toll calls in addition to the per minute rate found in the Company's Statewide Price List.

SECTION 5

1st Revised Sheet 2
Canceling
Original Sheet 2

GENERAL SERVICES

ALARM SIGNAL TRANSPORT SERVICE - Continued

CONDITIONS - Continued

Emergency Reporting procedures will be as follows:

The alarm company will, upon receipt of an alarm report, contact the customer or customer's agent to advise them of a potential security problem. In the event of an open access line, a Company Repair Center will be the second point of contact. The alarm company will, under no circumstances, have the Company make the first dispatch of an alarm report at a customer's premises. Company dispatch for repair will not be made until verification that the condition is not due to a security problem (burglary, fire). The alarm company or customer must provide safe access for repair service.

The alarm company will notify its customers that all service problems associated with ASTS will be first reported by the customer to the alarm company. Upon verification by the alarm company that the alarm or sensing equipment on the customer's premises is not at fault, the customer or alarm company will report the problem to a Company Repair Center. If it is subsequently discovered that the alarm or sensing equipment is at fault, the customer will be billed the appropriate repair charge. (T)

ASTS will be provided only where facilities and operating conditions permit.

ASTS will be utilized for the transmission of alarm signal status from the alarm or sensing equipment only.

A customer changing from one alarm company to another will be treated as a new customer with full nonrecurring charges applicable.

The Alarm Line is a dry solid copper pair which cross connects the remote customer location to the serving central office, providing alarm-monitoring capability. The Alarm Line option will allow the Company to offer service to large Centrex/PBX customers with remote locations. This option will also apply to customers who have other Scan Alert restrictions.

Refer to General Regulations, Section III, Alarm Signal Transport Service, for Company liability statement.

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 5

2nd Revised Sheet 3
Canceling
1st Revised Sheet 3

GENERAL SERVICES

ALARM SIGNAL TRANSPORT SERVICE - Continued

RATES	<u>Monthly Rate</u>	<u>Nonrecurring Charge ¹</u>
Service, per line equipped	\$7.50	\$45.00
Changing customer telephone number and changing type of service	--	4.00
Alarm Line, per line	12.02	25.00

¹ These charges will apply in addition to any applicable Service Charges as set forth in Section 3, including a charge for changing a telephone number per customer request. (T)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 5

2nd Revised Sheet 8
Canceling
1st Revised Sheet 8

GENERAL SERVICES

MISCELLANEOUS BILLING SERVICE - Continued

RATES	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Additional Bill Copy Service		
One to three copies per account, only		
Each request charge per account	--	\$ 5.00
Number Reservation Service		
Each telephone number reserved	--	1

¹ See Service Charges in the Network Access Services Tariff P.U.C. OR No. 18, Section IV for Residence and the Statewide Price List, Section 3 for Business.

(T)
(T)

SECTION 5

1st Revised Sheet 16
Canceling
Original Sheet 16

GENERAL SERVICES

CUSTOM RE DIRECT SERVICE - Continued

REGULATIONS - Continued

Custom Re Direct Optional Features - Continued

Custom Applications

Although most customer applications are provided using the optional features listed above, custom applications may also be provisioned. Custom applications will include the inclusion in the call processing record, a single table or single field manipulation, to meet a specific customer's need. Dialed Number Recovery (DNR) is an example of a Custom Application.

Dialed Number Recovery (DNR) is a Custom Application where the original dialed number is presented to a new customer location.

It is not the intent to provide all custom applications through this tariff item. Very complex applications, and applications for purposes other than the directing of incoming calls will not be considered part of feature and will require special assemblies.

(T)

SECTION 5

1st Revised Sheet 20
Canceling
Original Sheet 20

GENERAL SERVICES

CUSTOM RE DIRECT SERVICE - Continued

APPLICATION OF RATES - Continued

Optional Feature Charges - Continued

Super Groups

A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each group with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

Single Number Destination

A monthly and nonrecurring charge will apply for each group on which this feature is ordered.

Custom Application

A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

Alternate Central Office Trigger

A nonrecurring charge will apply at the time of the establishment of the trigger and a flat monthly rate will be billed for each central office switch in which a trigger is placed, per customer NPA-NXX. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

Special Custom Re Direct Service Transactions

Occasionally customers will require a one-time effort related to their Custom Re Direct Service. This may include the generation of a special report, out of hours programming support for testing, or other special handling of the service that was not included in the rate development for the service. This item will allow customers to request such services and the Company to recover the costs associated with these special requests. Special charges will apply.

Statewide Price List rates will not apply to numbers requiring excessive translations work. Customers whose numbers meet this criteria will need to apply for Individual Case Basis pricing. (T)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 5

2nd Revised Sheet 23
Canceling
1st Revised Sheet 23

GENERAL SERVICES

BUSINESS DIAL UP SERVICE

DESCRIPTION

Business Dial Up Service is an enhancement to single line residential and single line business service to provide higher quality transmission standards than normally provided for voice transmission. It is designed for customers requesting a better grade of service for data transmission. Lines conditioned with this level of service may also be used for normal voice communications. This service is offered subject to the availability of suitable facilities.

CONDITIONS

The parameters of Business Dial Up Service are designed to support transmission of data up to 4800 bits per second on the local loop from the point of demarcation to the serving central office switch.

The quality of the line is guaranteed only between the customer point of demarcation and the serving central office switch. No guarantee is made for a transmission level over the entire circuit.

Business Dial Up Service may not be compatible with other services offered in the State wide Price List.

(T)

RATES	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u> ²
Business and Residence, per line ¹	\$5.00	\$25.00

¹ In addition to the applicable monthly rates for the individual Network Access line service.

² In addition to the Service Charges associated with individual Network Access line service as set forth in Section 3.

(T)

Reference No. 056SPL (Supplement 1)

Issued: October 5, 2018
Issued by Frontier Communications Northwest Inc.
By Sr. Vice President - Regulatory Affairs

Effective: November 7, 2018

SECTION 5

2nd Revised Sheet 24
Canceling
1st Revised Sheet 24

GENERAL SERVICES

DIRECT INWARD DIALING SERVICE

DESCRIPTION

Direct Inward Dialing (DID) Service is a central office service that provides in-dialing from the exchange and toll network directly to the station lines associated with customer premises equipment without intervention from an attendant.

CONDITIONS

DID Service will be provided from central offices where equipment and operating conditions and facilities permit.

DID Station Line Telephone Numbers

The assignment of telephone numbers and sequence of numbers assigned to this service are made at the discretion of the Company.

DID Service will be offered in a block of 20 numbers or a block of 100 numbers from electronic central offices where facilities and operating conditions permit. Additional numbers may be ordered on a per block basis.

Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

The Service Charges in Section 3 apply when a routing selection is changed after the initial option has been selected and installed.

(T)

SECTION 5

1st Revised Sheet 26
Canceling
Original Sheet 26

GENERAL SERVICES

DIRECT INWARD DIALING SERVICE - Continued

CONDITIONS - Continued

Penalty Actions

It is the responsibility of the Company to maintain the integrity of the network that serves the general public. In the provision of DID Service it is the responsibility of the customer to maintain sufficient DID trunks, and to intercept calls to DID station lines (when Option 3 preceding has been selected), to assure that degradation of network services does not occur. Failure to do so, will result in one or more of the following actions by the Company (based on the severity of the problem):

The customer will be contacted in person or by telephone at the first awareness of a negative impact on the network and will be advised of the type of harm being created and the action required to alleviate the problem. A written notice may be sent upon completion of this contact to verify customer responsibilities for the service and actions that may be taken due to failure to comply.

The customer will be required to correct the service problem within 10 days upon notification.

Failure to correct the problem within the specified time period will result in the customer being charged the actual costs incurred by the Company in investigating and resolving trouble reports that are directly due to the negligence of the customer.

If the negligence of the customer causes harm to the network service of other customers, the Company reserves the right to take necessary action, including the disconnection of the service, until the problem is alleviated. Provisions for disconnection are as stated in OAR 860-21-505 and under Customer Billing of the General Regulations, Section III in the Network Access Service Tariff No. 18.

(T)

Special Conditions - DID Served from Electromechanical Central Offices

The Conditions/Regulations listed previously also apply to existing customers of DID Service provided from electromechanical central offices with the following exceptions:

DID station line numbers provided from electromechanical central offices are sequentially numbered.

Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

SECTION 5

1st Revised Sheet 27
Canceling
Original Sheet 27

GENERAL SERVICES

DIRECT INWARD DIALING SERVICE - Continued

CONDITIONS - Continued

Special Term Commitment Rates

The customer may elect to subscribe to a Direct Inward Dialing Service term commitment for a minimum of 3 years whereby a discount will apply. Term commitments are based on a per location basis. If DID serves more than one location, a term commitment will be issued for each service location. The customer may select a 3-, 4-, or 5-year term commitment period. A 3-year term commitment includes a 3% discount; a 4-year term commitment includes a 4% discount; a 5-year term commitment includes a 5% discount. The discount applies to the station line numbers, in use or on reserve, as stated under rates.

The customer must agree to retain the items in service for the entire term commitment period. Station Lines added subsequent to the original term commitment are billed at the discounted rate. The 3, 4, and 5% discounts apply to the current rate for such service. The percent discount will remain the same under the term commitment although the line rates are subject to change upon approval of the Commission. (T)

If the customer discontinues any of the station lines prior to the expiration date at the location under which the term commitment is in place, Termination Liability as outlined in General Regulations, Section III, will apply.

(D)

STATEWIDE PRICE LIST - OREGON
 FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 5

2nd Revised Sheet 28
 Canceling
 1st Revised Sheet 28

GENERAL SERVICES

DIRECT INWARD DIALING SERVICE - Continued

RATES ¹	<u>Monthly Rate</u>	<u>Installation Charge</u>
For service provided from Electromechanical Central Offices:		
First block of 100 DID station line numbers	\$15.00	--
Each additional block of 100 DID station line numbers	15.00	--
For service provided from Electronic Central Offices:		
Block of 20 DID station line numbers	5.00	--
Block of 100 DID station line numbers	15.00	--
DID Trunk Termination, per trunk	0.00	--
Access line	See Network Access Rates and Service Charges, Section 3	

(T)

¹ Refer to Special Term Commitment Rates for DID Station Lines under Conditions in those situations where customer elects to subscribe to a service with term commitment.

SECTION 5

2nd Revised Sheet 29
Canceling
1st Revised Sheet 29

GENERAL SERVICES

EXTENDED BASIC REFERRAL

DESCRIPTION

Extended Basic Referral is a Direct-Inward Dialing (DID) Intercept service that permits station lines from one-way incoming DID trunks to be placed on intercept and routed to a "change number announcement." This service allows a business DID customer who is relocating to another exchange, changing telephone numbers or disconnecting DID lines to have as many internal lines placed on intercept as desired. Dialing the customer's former DID number results in a prerecorded message, which announces the new telephone number.

CONDITIONS

Extended Basic Referral service is subject to the availability of facilities.

Extended Basic Referral service is offered in five (5) line increments. When the number of lines placed on Extended Basic Referral do not fall into increments of five (5), the number of lines will be rounded up to the next five for billing purposes. For example, if the customer disconnects 13 DID lines and requests all 13 to be put on referral, the customer will be charged for 15 lines under the selected option.

Extended Basic Referral must be ordered coincidentally with the order to move, change or disconnect the DID numbers to be referred. A request to change the number in the "change number announcement" will be billed at the nonrecurring rate Section 3, Service Charges.

(T)

RATES

	<u>Nonrecurring Charge</u>
Option 1 - Up to 6 months Each 5 line increment	\$250.00
Option 2 - Over 6 months to 12 months Each 5 line increment	450.00

SECTION 5

1st Revised Sheet 30
Canceling
Original Sheet 30

GENERAL SERVICES

DIRECT INWARD-OUTWARD DIALING SERVICE

GENERAL

Direct Inward-Outward Dialing Service (DIOD) is a Central Office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. This service is provisioned with E&M signaling and a 4-wire connection at the customer's premises. Rotary hunt does not apply.

CONDITIONS

The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. Telephone number rules, regulations and charges found in the DID section of this Statewide Price List apply to DIOD service. (T)

Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) service. Overflow of calls between the two arrangements is not permitted.

DIOD service works in conjunction with Direct Inward Dialing (DID) service. DIOD rates are in addition to applicable rates and charges for DID Service as specified elsewhere in this Statewide Price List. (T)

DIOD service is provided from Central Offices equipped to provide this service and subject to the availability of facilities.

Foreign Central Office

When a customer establishes service and DIOD is not available from a customer's normal serving central office, the Company may choose, at its discretion, to provide service from the nearest DIOD-capable office. At the Company's discretion if the customer is served from a central office/exchange other than his normal serving central office/exchange, FGA service rates from tariff P.U.C. OR. No. 12 will not apply. If DIOD is available from a customer's normal serving central office at the time service is established, the customer must accept service from that office and DIOD Foreign Central Office service is not available to the customer.

If a customer has service from a central office other than his normal serving central office and his normal serving office becomes DIOD capable then he must either accept a number change and receive service from his normal serving central office or continue his current service arrangement and pay FGA Service rates and Transport Service rates from tariff P.U.C. OR. No. 12.

Termination Liability

In the event DIOD is terminated by the customer prior to completion of the current term commitment period, Termination Liability as outlined in General Regulations, Section III, will apply.

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 5

2nd Revised Sheet 34
Canceling
1st Revised Sheet 34

GENERAL SERVICES

PERSONAL SIGNALING SERVICE

CONDITIONS

Charge for Signaling Service only applies if the customer provides his own receiver and associated equipment.

Personal Signaling Service is the one-way transmission of a signal to activate a pocket receiver. It is a developmental service, subject to the availability of special facilities and equipment.

Personal Signaling Service is available to pocket receivers when within range of land radiotelephone base stations through which such service is furnished. It is subject to transmission, atmosphere, terrain, and similar limitations.

RATES	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Signaling Service	\$ 11.80	--
Dual Address Feature, Type B, each pager equipped	3.03	\$8.20 ¹
Group Paging Feature, Type B, each pager equipped	2.12	8.20 ¹

¹ Service Charges as set forth in Section 3 are not applicable when feature is ordered with Signaling Service.

(T)

SECTION 5

2nd Revised Sheet 40
Canceling
1st Revised Sheet 40

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM - Continued

APPLICATION OF RATES

The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this Statewide Price List which operate in conjunction with the TSP System. (T)

Establishment of TSP System Service

The nonrecurring charge (NRC) specified below applies when facilities are ordered with provisioning and/or restoration priority. If both are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels.

Provisioning Priority

There are two basic levels of provisioning priority, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

Emergency provisioning

The Company will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth under Construction of Outside Plant Facilities, Special Construction, Section 21.

Essential provisioning

The Company will adjust its available resources to meet the customer's requested due date. To calculate the charges, the Company will keep track of the additional labor hours used to meet the request of the customer and bill the customer at the applicable Time and Material Charges as set forth under Service Charges, Section 3. (T)

Restoration Priority

Restoration Priority is a monthly rate per circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies when a restoration priority code (1, 2, 3, 4 or 5) is specified in position 12 of the authorization code.

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 5

2nd Revised Sheet 43
Canceling
1st Revised Sheet 43

GENERAL SERVICES

TELEPHONE ANSWERING SERVICE - Continued

RATES

	<u>Monthly Rate</u>	<u>Installation Charge</u>	
Lines Terminated on Answering Equipment Answering Line Service	1	1	
Secretarial Line Service: ²			
Business line	\$1.25	--	
Residence line	1.25	--	
Concentrator-Identifier systems			
<u>System Capacity</u>			
10 lines Concentrator	79.02	\$179.85	
Identifier	44.00	120.35	
Mileage charges associated with Common Concentrator-identifier Lines	See Mileage Charges, Section 3		(T)

¹ The appropriate One-Party Network Access Line or Trunk Rate, and Service Charge as set forth in Section 3 will apply. (T)

² These rates apply in addition to Network Access Line or Trunk Rates in Section 3. (T)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 5

2nd Revised Sheet 45
Canceling
1st Revised Sheet 45

GENERAL SERVICES

TOUCH CALL SERVICE

CONDITIONS

Touch Call will be provided only where facilities are available at no additional charge.

Service Charges as set forth in the Network Access Services Tariff P.U.C. OR No. 18, Section IV for Residence and Statewide Price List, Section 3 for Business do not apply to lines changed from rotary dialing to Touch Call or from Touch Call to rotary dialing.

(T)
(T)

RATES

Monthly
Rate

Touch Call Service -
per Network Access Line

--

SECTION 5

2nd Revised Sheet 48
Canceling
1st Revised Sheet 48

GENERAL SERVICES

BUSINESS TRAFFIC STUDY SERVICE - Continued

CONDITIONS

Business Traffic Study Service is available to business customers only.

Calls must be carried by the Company, and billed by or on behalf of the Company to the customer requesting the study.

Studies cannot be performed on toll-free or pay-per-call type telephone numbers.

A one-week traffic study may be performed per customer location, per access line or hunt group, per calendar year, at no Service Establishment Charge and no monthly charge. Any additional traffic studies requested during the calendar year will be billed at the Rates and Charges on the following page.

Traffic study report features may vary by Central Office switching system type.

When applicable, traffic study reports on Customized Multi-line Telephone Service should include reports on both the Central Office Located Trunk and on the hunt group, in order to make sure that blockage is not occurring at either area.

APPLICATION OF RATES AND CHARGES

For the setup of each additional Traffic Study, per customer location, per calendar year, the Service Establishment Charge applies in addition to the Monthly Rate.

A Service Order Charge - Subsequent, Section 3 will apply in addition to the Service Order Charge - Initial for initial setup and for any subsequent additions or changes to Traffic Study Reports in a calendar year.

(T)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 5

2nd Revised Sheet 49
Canceling
1st Revised Sheet 49

GENERAL SERVICES

BUSINESS TRAFFIC STUDY SERVICE - Continued

RATES

	<u>Nonrecurring Charge</u>
Service Establishment Charge, per customer location, per calendar year	
Initial One-Week Traffic Study	No charge
Setup for Additional Traffic Study	\$120.00 ¹
	<u>Monthly Rate</u>
Traffic Study Reports, per access line or hunt group, per calendar year	
Initial one-week study report	No charge
Each additional study report, per 4-week billing cycle	
Weekly reporting (4 reports)	\$80.00
Bi-weekly reporting (2 reports)	60.00
Monthly reporting (1 report)	40.00

¹ A Service Order Charge - Subsequent, Section 3 will apply in addition to the Service Establishment Charge for initial setup and for any subsequent additions or changes to Traffic Study Reports in a calendar year.

(T)

SECTION 5

1st Revised Sheet 52
Canceling
Original Sheet 52

GENERAL SERVICES

811 DIALING SERVICE

GENERAL

811 Dialing Service (811) is a custom call-routing application utilizing a three-digit local dialing arrangement, terminating to a customer-provided number for access to advance excavation notice services. It provides the calling party an easy-to-remember three-digit dialing code with call delivery to established 811 subscribers. The 811 code was assigned for this purpose pursuant to the Sixth Report and Order, released March 14, 2005 by the Federal Communications Commission in CC Docket No. 92-105, which specifies that such calls be delivered to a number provided by the relevant 811 subscriber that is not a toll call for the party dialing the number (i.e., either a toll-free (8XX) or local number). This Statewide Price List covers calls originating on lines terminating in a Frontier switch (i.e., originating and terminating within the same MSA); it does not cover 1+, 0+, 0- operator-assisted, 101XXXX, or inmate calls). If the customer requires a change to the terminating numbers, additional charges may apply. 811 does not provide Caller ID information on a real-time basis.

(T)

CONDITIONS

Calls placed using 811 are automatically routed to the 811 subscriber's terminating number, which the customer must provide in the form of either a toll-free number or a local number whose local calling area covers all of the locations to which the service is provided. The customer shall provide Frontier with this number in advance so that Frontier may properly translate its central office switches. If charges are required to re-route the call to the terminating number, they will be cared for by the use of a customer-provided toll-free number. The customer is responsible for redirecting or otherwise handling 911 and other calls misdialed or misrouted as 811 calls. The customer shall provide sufficient terminating number paths to its toll-free or local terminating number so as to not clog nor impair Frontier's network.

The rates and terms of this Statewide Price List are premised on the customer's commitments, unique network design requirements, and the customer's service mix, usage patterns and concentration, and other characteristics. Frontier's offering of 811 to the customer also is conditioned on the customer's representation that it has been authorized by appropriate state authorities to receive and respond to 811 calls from the public within the areas served by Frontier, and that the customer has obtained all licenses, authorizations, and other prerequisites necessary to provide that service, and will at all times comply with all applicable laws and regulations.

The 811 service period is five (5) years. At the end of the service period, 811 will continue on a month-to-month basis.

The 811 service establishment rate is based on the current number of switches in Frontier's network utilized to provide 811 service. The Company reserves the right to file Tariff and/or Statewide Price List at a later date if network rearrangements made by the Company or at customer request require Frontier to incur additional costs.

(T)

The Company reserves the right to discontinue the service, with notice, if interruption of 811 is necessary to prevent or protect against fraud or otherwise protect Frontier's personnel, facilities or services. 811 is not available for resale.

(D)

Reference No. 056SPL (Supplement 1)

Issued: October 5, 2018
Issued by Frontier Communications Northwest Inc.
By Sr. Vice President – Regulatory Affairs

Effective: November 7, 2018

SECTION 6

2nd Revised Sheet 1
Canceling
1st Revised Sheet 1

CALLING SERVICES

DEFINITION

Calling Services is a family of enhanced network services available to residence and business customers. These calling services provide customer-controlled or prearranged communications services on individual access lines.

INDIVIDUAL SERVICES

A. CONDITIONS

1. INDIVIDUAL SERVICES

These services are available where Network Access Service is provided by an electronic central office. The number of features available depends upon the central office providing this service.

These services are offered on a subscription or pay-per-use basis to customers subscribing to residence or business individual-line service.

Nonrecurring Service Charges may be waived at the Company's discretion during sales promotions of these services. Nonrecurring Service Charges will not apply to new services ordered within 60 days of the conversion of a central office to electronic switching equipment with the capability of offering these services. (T)

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.

SECTION 6

2nd Revised Sheet 2
Canceling
1st Revised Sheet 2

CALLING SERVICES

INDIVIDUAL SERVICES - Continued

A. CONDITIONS - Continued

2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF)

Outgoing calls can be made from a line arranged with Call Forward while forwarding incoming calls to another number.

Fixed Call Forwarding Busy, Fixed Call Forward No Answer, and Fixed Call Forward Busy/No Answer services will be available on trunk-line service.

Message or measured charges may be incurred in addition to the Remote, Fixed, or Call Forward Charge as follows:

- The calling party will be responsible for message toll or measured charges between the rate center of the originating telephone number and the rate center of the called number.
- The called party will be responsible for message toll or measured charges between the rate center of the called number and the rate center for the call forwarding location.
- The message or measured charges billed to the customer will be those specified in the applicable Tariff and/or Statewide Price List for the type of call involved. (T)

Fixed Call Forward is provided from electronic and digital central offices where facilities permit. Fixed Call Forward from non-electronic and non-digital central offices is found under Transfer Service, Section 5.

Remote Call Forward (RCF) may be provided on a flat rate or measured usage service basis. When RCF is provided on a flat rate basis, the customer will pay the RCF rate, plus any appropriate message toll charges. When RCF is provided on a measured basis, the customer will pay the RCF rate, local usage rates listed in the Network Access Services Tariff P.U.C. OR No. 18, Section IV for Residence and Statewide Price List, Section 3 for Business, plus any appropriate message toll charges. (T)

Message toll or measured charges may occur in addition to the RCF charge. The same charges as identified in the conditions for Call Forwarding will apply.

Listings in the directory serving the exchange in which the RCF is located will be furnished by the same regulations governing the providing of business and residence listings found in Directory Services, Section 4 of this Price List.

SECTION 6

3rd Revised Sheet 4
Canceling
2nd Revised Sheet 4

CALLING SERVICES

INDIVIDUAL SERVICES - Continued

A. CONDITIONS - Continued

2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF) - Continued

A change of the telephone number to which RCF or Fixed Call Forward calls are forwarded must be made in the central office. Nonrecurring Service Charges will apply to number changes for individual-line and trunk-line services arranged for Fixed Call Forward and for all Remote Call Forward services. (T)

The customer must order sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional Remote Call Forward features are required at the call forwarding location or if facilities are needed at the terminating station, the subscriber will be required to subscribe to additional features and facilities. Should the customer refuse to subscribe to additional features and/or facilities, the customer's RCF service will be subject to termination.

SECTION 6

2nd Revised Sheet 6
Canceling
1st Revised Sheet 6

CALLING SERVICES

INDIVIDUAL SERVICES - Continued

A. CONDITIONS - Continued

3. ENHANCED CALL FORWARD (ECF) - Continued

ECF will be offered as follows:

- The customer's existing number or a personal number can be used
- 3 Speed Forward Numbers
- Timed Forwarding

Enhanced Call Forward with Call Manager

- Includes services for ECF plus
- Automatic Forwarding
- Two schedules (normal and alternate)
- Two call acceptance lists with 20 number capacity each
- Two four-digit Caller Codes

Enhanced Call Forward is provided subject to the availability of technology and facilities.

ECF will not be available on nondedicated trunks equipped with DID, DOD or DIOD service; or available to Public Access Line Service (PAL), or Coin Line Service.

The ECF customer is responsible for any applicable long distance, Extended Area Calling Service, and/or Local Calling Plan charges, including applicable local measured usage charges when calls to the ECF number are redirected. Local measured usage rates can be found in Section IV of Tariff No. 18 for Residence and Section 3 of the Statewide Price List for Business.

(T)
(T)

SECTION 6

1st Revised Sheet 8
Canceling
Original Sheet 8

CALLING SERVICES

INDIVIDUAL SERVICES - Continued

A. CONDITIONS - Continued

4. RE DIRECT SERVICE (RDS)

Re Direct Service (RDS) enables a customer to redirect all or part of the customer's incoming voice calls to other telephone numbers of the customer's choice by means of four features.

RDS is a group-based call routing service, which utilizes Advanced Intelligent Network (AIN) capabilities. RDS provides customers the capability to immediately redirect incoming calls as needed, without a service order. The customer may call into the Administrative User Interface as frequently as desired to change the redirection of calls.

Conditions

The following conditions apply:

Re Direct Service is available where facilities permit.

There is a maximum number of 15 lines.

Each group may have a maximum of three redirect options.

The customer must have touchtone capability.

Message Charges

If calls are redirected outside the local calling area of an exchange, the applicable toll charges or measured usage charges from Local Network Access Service, Section IV of Tariff No. 18 for Residence and the Statewide Price List, Section 3 for Business shall apply.

(T)
(T)

Charges for calls between the RDS number and the telephone number to which these calls are redirected are the responsibility of the RDS customer. Usage charges, including toll, extended area service calling and other measured charges will apply if the RDS number is forwarded to a location which would normally incur those charges.

Service Activation

If the customer elects to activate the redirection of calls, the customer dials into the Company network Administrative User Interface using a touchtone telephone. Upon reaching the network Administrative User Interface, the customer must enter a Personal Identification Number (PIN) to access the system. If, after three attempts, the customer fails to enter his PIN number correctly, he will automatically be disconnected.

SECTION 6

1st Revised Sheet 9
Canceling
Original Sheet 9

CALLING SERVICES

INDIVIDUAL SERVICES - Continued

A. CONDITIONS - Continued

4. RE DIRECT SERVICE (RDS) - Continued

Service Activation - Continued

After entering the system, the customer may forward all telephone numbers assigned to a group. A group may be any group of stations within an organization. Each group must be preassigned upon the establishment of the service.

The customer must have sufficient lines and associated facilities to handle the estimated or actual number of calls redirected without interfering with exchange or toll service. In the event that there is interference with exchange or toll service, the Company reserves the right to immediately disconnect the service in accordance with General Regulations, Section III of this Statewide Price List.

Per line charges will be based on the number of simultaneous calls the customer wants to redirect and RDS will be provisioned on each member of the hunt group. Charges will be based on the number of lines currently in the customer's hunt group.

RDS is not designed to restore telephone service in the event of service interruptions at Company central offices.

Redirected calls must directly terminate at either a customer-assigned location, an Interexchange Carrier's point of presence, a Voice Mail system, an Auto Attendant system, or an Announcement frame within the LATA of call termination.

RDS may not be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.

It is the responsibility of the RDS customer redirecting calls to a third party (disaster recovery firm) to obtain, when appropriate, that third party's permission prior to the calls being redirected.

RDS will be provisioned only on telephone numbers provisioned with central office line equipment.

A customer should not route a call to a destination number, which is a Re Direct Service number, since this number may route the call back to the original group. This will cause the calls to fail due to looping within the network.

N11, 0+, or 00+ will not be allowed as destination numbers.

(T)

SECTION 6

3rd Revised Sheet 10
Canceling
2nd Revised Sheet 10

CALLING SERVICES

INDIVIDUAL SERVICES - Continued

A. CONDITIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Custom Local Area Signaling Service is a group of Calling Services offered to individual line residential and business customers.

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability, and content of that information. **Note:** The family of services to which *69 Caller ID belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Frontier Calling Services.

Operator assisted calls will override these services for emergency purposes.

Service Charges as set forth in Section 3 are not applicable when Custom Local Area Signaling Service is provided at the same time as the business or residence individual line service is established. (T)

When services are added or rearranged on an existing line, the Service Charge will apply.

All customer lines in Caller ID – Number Only serving areas will automatically be provisioned with Caller ID – Number Only - per call service unless the customer orders Caller ID – Number Only - per line service.

The Service Charge will not apply to Complete Blocking - per line.

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.

(D)

SECTION 6

2nd Revised Sheet 11
Canceling
1st Revised Sheet 11

CALLING SERVICES

INDIVIDUAL SERVICES - Continued

B. FEATURE DESCRIPTIONS

1. INDIVIDUAL SERVICES

Call Waiting - Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties.

Cancel Call Waiting - Cancel Call Waiting allows a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.

Distinctive Ring - Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns.

Speed Call 8¹ - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight-number capacity.

Speed Call 30 - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty number capacity.

3 Way Calling - Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls. (T)

The pay per use charge is activated irrespective of whether the call is completed or not.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

SECTION 6

3rd Revised Sheet 20
Canceling
2nd Revised Sheet 20

CALLING SERVICES

INDIVIDUAL SERVICES - Continued

C. APPLICATION OF RATES

1. INDIVIDUAL SERVICES

See applicable conditions and feature descriptions for these services beginning on Sheet 4 in this section.

2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF)

See applicable conditions and feature descriptions for these services in this section.

3. ENHANCED CALL FORWARD (ECF)

See applicable conditions and feature descriptions for these services in this section.

4. RE DIRECT SERVICE

Monthly Charge Per Feature

There will be a monthly charge per feature activated for each exchange access line, Customized multi-line Telephone Service line, ISDN-BRI line, and/or when the line terminates in a hunting arrangement.

Rearrangement Charges

A Service Charge as set forth in Section 3 will apply to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges in Section 3. Each change to a directory number will result in a Service Charge. For example, (215) 555-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 555-6767. A number that is moved by the Company from one group to another group will also incur a Service Charge. Each number added by the Company will incur a Service Charge.

(T)
(T)

Personal Identification Number Charge

This charge applies each time, after service establishment, the customer requests the Company to change the Personal Identification Number. A service order will be generated after the initialization takes place and a PIN change charge will apply.

Group Charges

There will be no additional charges for the first group ordered. A Service Charge will apply to each additional group.

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

See applicable conditions and feature descriptions for these services in this section.

SECTION 7

2nd Revised Sheet 17
Canceling
1st Revised Sheet 17

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CONDITIONS - Continued

Subsequent Additions, Deletions and Changes

Subsequent line additions will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term commitment.

If subsequent line deletions cause the total number of lines to fall within a different line group, all remaining lines will be billed at rates according to the associated line group.

If a customer requests an upgrade or downgrade of an existing Feature Series (e.g., from Series 1000 to 2000, from Series 3000 to 2000 etc.), his existing per line term rate will be changed to reflect the new Feature Series rate. The new term rate will apply for the duration of the existing term period. Data Base Program charges will apply.

The term period for Optional System Features is based upon the initial term period for the Customized Multi-line Telephone Service. Subsequent additions of Optional System Features will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term.

Service Connection Charge

The Service Charges for Network Access Line Connect-Business and Network Access Line Connect for Central Office Located Trunk, as identified in Section 3 will not apply to the initial installation of Customized Multi-line Telephone Service Lines when installed at Statewide Price List rates under a term commitment.

(T)
(T)

Numbers Not in Use

Customers are required to keep 50% or more of their assigned telephone numbers working, in order to retain them. The Company will notify customers annually if the quantity of working numbers drops below 50% of their assigned numbers, so that action can be initiated by the customer to increase their number of assigned numbers working, or by Frontier to reclaim numbers. Telephone numbers working periodically for regular intervals of time, such as those assigned to student residences, are "working at all times" to the extent that they work for a minimum of 90 non-consecutive days during each calendar year in which they are assigned to the customer.

Termination Liability

In the event Customized Multi-line Telephone Service is terminated by the customer prior to completion of the initial term commitment period, Termination Liability as outlined in General Regulations, Section III will apply.

SECTION 7

3rd Revised Sheet 18
Canceling
2nd Revised Sheet 18

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CONDITIONS - Continued

Customized Multi-line Telephone Service CLASS

Custom Local Area Signaling Service (CLASS) is a group of Customized Multi-line Telephone Service features offered to customers subscribing to Customized Multi-line Telephone Service local exchange service.

The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices offering the service.

Operator assisted calls will override these features for emergency purposes.

Nonrecurring Service Charges are not applicable when Custom Local Area Signaling Service features are provided at the same time as the Customized Multi-line Telephone Service is initially established. (T)

When features are added or rearranged on an existing line, the nonrecurring Service Charge will apply.

All customer lines in Caller ID Number Only serving areas will automatically be provisioned with Cancel Caller ID Number Only – Per Call service unless the customer orders Cancel Caller ID Number Only – Per Line service.

Cancel Caller ID Number Only – Per Line, will be provided without nonrecurring Service Charge to law enforcement, domestic violence agencies, and crisis intervention agencies and volunteers certified by those agencies.

In order to subscribe to Customized Multi-line Telephone Service CLASS, the customer must also subscribe to at least Feature Package Series 1000.

SECTION 7

2nd Revised Sheet 20
Canceling
1st Revised Sheet 20

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

RATES - Continued

2. FEATURE SERIES

Descriptions of Feature Series packages and options are found under DESCRIPTIONS.

Feature Series rates are listed in the Company's Price List-Oregon.

3. NETWORK ACCESS REGISTER

A software defined path in the Customized Multi-line Telephone Service, which provides network access to the Customized Multi-line Telephone Service stations in that system.

	<u>MONTHLY RATE</u>	<u>NONRECURRING CHARGE</u>	
Network Access Register	1	2	(T)

¹ The appropriate rates for the Central Office Located Trunks found in Section IV, Local Service, Network Access Rates (Network Access Register) will apply.

² The nonrecurring Service Charges for Service Order charge - Initial and Central Office Connection Charge, as identified in Section 3, will not apply to the initial installation of Customized Multi-line Telephone Service Lines when installed at the Statewide Price List rates under a term commitment.

SECTION 7

1st Revised Sheet 21
Canceling
Original Sheet 21

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

RATES - Continued

4. DATA BASE CHANGES

	NONRECURRING <u>CHARGE</u> ¹
Major Software Additions	\$100.00
Add Customized Dialing Plan	
Add Customer Requested Data Base Profile	
Routine Software Change ²	50.00
Change Trunk Group	
Change Non-Data-Link Attendant ³	
Change Customer Recording	
Change ARS Translations	
Change Translations Tables	
Station Message Detail Recording (SMDR) ²	25.00
Additions or changes, per system	

¹ Data Base Additions or Changes not listed in this Statewide Price List will be charged a rate of \$50.00 per hour, or fraction thereof. (T)

² Applies to changes to existing services.

³ Additional minor change charge for each additional console.

SECTION 7

1st Revised Sheet 22
Canceling
Original Sheet 22

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

RATES - Continued

4. DATA BASE CHANGES - Continued¹

NONRECURRING
CHARGE

Minor Software Change ²	\$25.00
Change Subgroup	
Hunt Groups	
ACD Hunt Group ³	
Simulated Facility Group (NAR)	
Queuing Groups ⁴	
Night Answer (UNA/PNA) ⁵	
Paging/Public Address/Code Calling ⁶	
Conference Calling - 8, 16, 24 Ports	
Authorization Code Validation ⁷	
Music on Hold Access	
Dictation Link Access	
Standard Recording	
Extended Pick Up Code	
Executive Busy Override	
Add Line Features ⁸	

5. OPTIONAL SYSTEM FEATURES

ISDN PRI Customized Multi-line Telephone Service Access per PRI ⁹	200.00
ISDN PRI Voice over Internet Protocol (VOIP) Customized Multi-line Telephone Service ^{9,10}	
Per block of 100 DID or individual telephone numbers	235.00
Each additional number added	2.50

¹ Data Base Additions or Changes not listed in this Statewide Price List will be charged a rate of \$50.00 per hour, or fraction thereof. (T)

² Applies to changes to existing services.

³ Additional minor change charge for recording, queuing, station changes.

⁴ Additional minor change charge for each trunk group.

⁵ Additional minor change charge for each PNA number, zone, area.

⁶ Additional minor change charge for each area.

⁷ Additional minor change charge for every two (2) codes.

⁸ Additional minor change charge to add toll control.

⁹ ISDN PRI Access and Tie Channel Service or Tie Channel to an Intermediary Customer Service is provided per this Price List, Section 9. Tie Channels are in addition to the regular channel rates.

¹⁰ The initial installation must use the NRC for a block of 100 DIDs, after initial installation then the NRC for the block of 100 DIDs or each additional number NRC may be used.

Reference No. 056SPL (Supplement 1)

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By Sr. Vice President – Regulatory Affairs

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SECTION 7

2nd Revised Sheet 24
Canceling
1st Revised Sheet 24

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOMER MOVES AND CHANGES (CMAC) - Continued

Regulations

CMAC is available to either existing or new Customized Multi-line Telephone Service customers.

CMAC will be furnished only from offices that are technically capable of and equipped for providing the service.

Customers will have 24-hour access to the CMAC system except when restricted during maintenance windows. Customers are permitted unlimited sessions on the system; however, after a period of inactivity, the system will terminate the session.

Some of the lines in a customer's Customized Multi-line Telephone Service system cannot or should not be rearranged. The Company will specify the unchangeable lines. The customer may have the Company designate other lines as unchangeable. Changes to these lines will be made through the Company's existing service order procedures.

CMAC service is provided per Customized Multi-line Telephone Service system customer.

All normal or emergency functions of the central office switch processor will have priority over execution of CMAC requests. The Company assumes no responsibility for change requests delayed by priority central office switch processor functions.

The Company reserves the right to inhibit CMAC service in the event of a service-affecting condition to the central office or affiliated operating support system.

The Company reserves the right to bill appropriate charges should the customer-initiated changes require corrective action by the Company.

Customers requesting CMAC service for 201 or more lines will be price under an Individual Case Basis (ICB) arrangement.

Rates and Charges:

The following rates and charges apply per Customized Multi-line Telephone Service system:

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u> ¹
Line Size -		
2 – 200 Lines	\$95.00	\$800.00
201+ Lines	ICB	ICB

¹ Applies in addition to nonrecurring Service Charges as set forth in Section 3.

(T)

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

STATION MESSAGE DETAIL RECORDING (SMDR)

General

Station Message Detail Recording (SMDR) is an optional feature of Customized Multi-line Telephone Service that provides a record of calls originating from Customized Multi-line Telephone Service station lines to locations outside of the same Customized Multi-line Telephone Service system. Facility groups may also be designated as requiring originating and terminating records.

Description of Service

The SMDR record includes the following information:

The Customized Multi-line Telephone Service line number of the incoming facility group which originated the call or the originating station number

The called telephone number

The date, time and duration of the call

The facility type used for routing the call

Authorization codes, if ordered by the customer, can be included in the record at the discretion of the station user.

SMDR records are provided to the customer via one of the following three methods:

Dedicated access to the customer's premises - the call records are transmitted to the customer according to a pre-determined schedule. This option requires a minimum of a dedicated voice grade line from the Central Office to the customer location. The associated rates, charges, and regulations for the dedicated access line shall apply in addition to the rates, charges and regulations for SMDR.

(T)

Dial-up access - the customer dials into a centralized location to retrieve the call records when desired. Call records are stored for a maximum of 10 days.

Internet access - the call records are sent to the customer via the internet.

SECTION 7

1st Revised Sheet 27
Canceling
Original Sheet 27

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

GENERAL

Custom Line Telephone Service is a non-engineered Custom Line Telephone Service -based service, with a pre-positioned switch which does not require operations provisioning at the time of the customer order and does not require the customer to use the "dial 9" access code to place calls.

Custom Line Telephone Service is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and features are not offered separately.

Custom Line Telephone Service is customized for small businesses with a minimum of 2 lines, not to exceed a maximum of 30 lines.¹ If the Custom Line Telephone Service system falls below two lines it will no longer be considered a Custom Line Telephone Service system. The remaining line will be converted to an individual business line with no features. All existing rules, regulations, rates and charges associated with the conversion will apply.

(T)

Custom Line Telephone Service provides an enhanced dial tone from the Central office to the customer's premises along with an attractive menu of basic services.

Custom Line Telephone Service is furnished from compatible digital-type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between Custom Line Telephone Service lines within the customer's system. Custom Line Telephone Service includes local Exchange Service (no dial "9" required), direct inward-dialing to Custom Line Telephone Service lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Company, touch-tone Calling Service and intercept to the main listed number. Central Office Located Trunks are not required for local access.

Customer provided equipment may be required for some of the described features. The Company assumes no responsibility for the customer equipment or the compatibility to Custom Line Telephone Service.

No other Custom Line Telephone Service Classes of Service may be mixed with Custom Line Telephone Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meets the communications needs of the business as well as choosing features from within the offered Custom Line Telephone Service package for each line or hunt group.

¹ The service is limited to a maximum of six-lines in the DMS 10 Central Office.

SECTION 7

2nd Revised Sheet 30
Canceling
1st Revised Sheet 30

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE - Continued

CONDITIONS

Term Options

Custom Line Telephone Service customers may select either a month-to-month option or a two-year term commitment period. The term commitment period becomes effective upon the installation date of the service.

Custom Line Telephone Service payment options may be selected by billing account number within a customer's system.

Service Charges

The nonrecurring Service Charges as set forth in Section 3 for Custom Line Telephone Service and Feature Changes will not apply to the initial installation of Custom Line Telephone Service when purchased on a term commitment. (T)

Adding Lines Under Term Option

Additional Custom Line Telephone Service lines may be added to an existing system, up to a maximum of 30, during the term commitment period. For customers subscribing to the two-year term commitment period, the term commitment with respect to any additional lines will be coterminous.

Termination Liability¹

There is no termination liability for customers who have elected the Custom Line Telephone Service month-to-month payment option.

Transfer of Term Option¹

With the permission of the Company, the obligation to pay the Custom Line Telephone Service charges for the remainder of the term commitment period may be assigned to another customer.

¹ See General Regulations, Section III of the Network Access Services Tariff P.U.C. OR No. 18, for Termination Liability

SECTION 7

1st Revised Sheet 32
Canceling
Original Sheet 32

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE - Continued

CONDITIONS - Continued

Feature Restriction

Call Transfer, 3 Way Calling, Call Forward Busy, Call Forward No Answer and Basic Call Forward may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer. (T)

Customer Satisfaction Guarantee

When a customer subscribes to the month-to-month option or the 24-month term commitment for Custom Line Telephone Service, he must request that the Company disconnect the service within 30 calendar days of installation to be entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service. In addition, customers who are not satisfied with their Custom Line Telephone Service within 30 calendar days of installation, may have their previous Frontier service reinstalled, at no cost, in accordance with the following terms and conditions:

Customers will not be permitted to revert to a service, which has been grandfathered.

Customers who had no previous Company services, and subsequently elect to have their Custom Line Telephone Service disconnected, will be converted by the Company to Business Lines or Trunks with no additional nonrecurring charges. However, the lines cannot exceed the total number of lines in the Custom Line Telephone Service that the customer is disconnecting.

The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer's bill.

Credit refunds will not be applied for toll charges, E911, or other like surcharges incurred.

Each customer will be entitled to a credit refund, one time per service.

The Customer Satisfaction Guarantee applies to the Custom Line Telephone Service as a whole and not to the individual services offered with Custom Line Telephone Service.

The Customer Satisfaction Guarantee does not extend to any Customer Provided Equipment (CPE) used in conjunction with this service, nor does it apply to Time and Material charges incurred.

The Customer Satisfaction Guarantee does not apply to the installation of temporary service.

SECTION 7

2nd Revised Sheet 33
Canceling
1st Revised Sheet 33

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE - Continued

FEATURE DESCRIPTIONS

CUSTOM LINE TELEPHONE SERVICE BASIC STANDARD SERVICES

The services listed here are automatically included on every Custom Line Telephone Service line, and are the backbone of the Custom Line Telephone Service offering:

Assume Dial "9" - Allows the customer to place calls outside the group without having to dial the access code "9".

Call Hold - The ability to place an established call on hold for an extended period of time by dialing a feature code (*01). This frees the line to place or receive another call. Only one call can be put on hold at a time per line.

Call Transfer – (All Calls) - The ability for a Custom Line Telephone Service line to transfer an established incoming call to another line. The "transfer to line" location may be inside or outside the group. Calls forwarded outside the area subject to local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer.

Consultation Hold - A temporary or soft hold activated by a hook-switch flash or link button that places an existing call in progress on hold and activates dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

Direct Inward Dial (DID) - The ability of each member of the Custom Line Telephone Service group to receive calls from outside the group directly to their station.

Direct Outward Dial (DOD) - The ability of each member of the Custom Line Telephone Service group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.

Distinctive Ring (Inside/Outside) - Allows the user to distinguish external calls from calls originating within the Custom Line Telephone Service group. A double ring will signify external calls and a single ring will identify calls from within the group. (T)

Intercom Dialing - Allows the user to communicate between lines within the Custom Line Telephone Service group by dialing a two-digit code. The intercom codes are assigned by the Company at the time of the initial service order.

3 Way Calling - Allows the user to add a third party. Calls from within the group or outside the group may be added to establish a 3 way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer.

SECTION 7

2nd Revised Sheet 39
Canceling
1st Revised Sheet 39

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE - Continued

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE OPTIONAL SERVICES - Continued

Last number redial¹ - Enables the user to redial the last called number by dialing a code (#77).

Selective Call Forward² - Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.

Priority Call - Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "**61" or "1161" on a rotary telephone.

Enhanced Call Forward (ECF)² – Existing Number - Using a toll-free number, subscribers can forward calls to a number of their choice. The subscriber is required to provide the Company a default destination number at the time of subscription. Override flexibility is allowed through a dial-up administrative system. Please refer to Section 6 for other details and rates for ECF. (T)

Enhanced Call Forward (ECF)² - Existing Number w/Call Manager - Call Manager adds four additional services. Please refer to Section 6 for other details and rates. (T)

Unlimited IntraLATA Toll Usage for Business – Allows a customer to subscribe to unlimited intraLATA toll voice usage for a flat monthly rate within the customer's intraLATA area. See Statewide Price List – Oregon under Discount Calling Plans.

Unlimited IntraLATA Toll Usage for Business Feature Package Two – Allows a customer that is subscribed to Unlimited IntraLATA Toll Usage for Business to choose Caller ID with Name and Voice Messaging. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

Unlimited IntraLATA Usage for Business Feature Package Three – Allows a customer that is subscribed to Unlimited IntraLATA Toll Usage for Business to choose Caller ID with Name and One Point Voice Messaging. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

Unlimited Custom Line Telephone Service Basic Packages - Optional business flat-rated usage package with a Custom Line Telephone Service line, calling features and Voice Messaging³ offered for a one-year or three-year term commitment.

¹ This feature is not available in the 5ESS.

² Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE - Continued

RATES

CUSTOM LINE TELEPHONE SERVICE BASIC SERVICE

	<u>Monthly Rate</u>	<u>24-Month Term Rate</u>	
Basic Service, each line ¹			
Zone 1	\$28.15	\$26.15	
Zone 2	33.15	31.15	
Zone 3	37.42	35.42	
Service Order Charges ²		<u>Nonrecurring Charge</u>	
Each Custom Line Telephone Service Network Access Line connected ³		see Section 3	(T)
Time and Material Complex Service Charge		see Section 3	(T)
Other changes to a Custom Line Telephone Service Access Line ³		see Section 3	(T)
DataBase Changes - Minor Software Change Charge		see Section 7	
Feature Change Charge - per order ³		see Section 3	(T)

¹ Basic Service line includes a Custom Line Telephone Service line and basic services listed in this section. (D)

² Rates can be found in the Nonrecurring Charges, Calling Services and Custom Line Telephone Service sections of this Statewide Price List. (T)

³ The nonrecurring charges for Custom Line Telephone Service Network Access Line Connect, Other Changes to a Custom Line Telephone Service Access Line, and Feature Change Charge will not apply to the initial installation of Custom Line Telephone Service when purchased on a term commitment. (T)

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE - Continued

RATES - Continued

Optional Prefix Service Charges –

See applicable charges as specified elsewhere in this Statewide Price List.

(T)

Usage charges

Usage charges apply as specified elsewhere in this Statewide Price List.

(T)

Service Order Activity

If a customer elects to change from a Business Line or another Customized Multi-line Telephone Service to the Custom Line Telephone Service or from the Custom Line Telephone Service to another Custom Line Telephone Service, a Change of Class or Grade of Service Charge applies, rather than a Line Connection charge.

No service charges will apply for Custom Line Telephone Service Custom Calling and CLASS Services, if installed initially with the Custom Line Telephone Service system. When services are added or rearranged on an existing line subsequent to the installation of the Custom Line Telephone Service System, the appropriate service charges, as specified in Section 3 will apply.

(T)

Calling Plans

Refer to O.P.U.C. OR. No. 9 for rates and availability of IntraLATA Toll Discount Calling Plans.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

GENERAL

1. Versaline Centrex Service (Versaline) is a digital central office based switching system that provides premium, versatile, and advanced communication features and service to multi-line business customers. Versaline includes various features and the ability to establish groups of lines with common and/or unique characteristics.
2. Versaline Service is only offered from digital central offices and is subject to availability of required facilities, conditions and central office technology.
3. Frontier Communications (the Company) will determine what type of central office configuration is required to conform to facility standards of the Company, including transmission requirements. Additional charges for special arrangements to meet signaling and transmission requirements may apply.

Feature availability is based on central office technology serving any given exchange.

4. Customer Premises Equipment (CPE) - CPE may be provided by the customer or by the Company. CPE provided by the customer must be compatible with Versaline features.
5. Directory listings for Versaline Service will be provided in accordance with regulations and rates as specified in this Price List.
6. Service charges as specified in Section 3 apply to all customer requested moves and changes performed at the customer's premises. (T)
7. Maintenance of Service Charges, as set forth in Section 3 apply for visits by the Company to a customer's premises if a service difficulty results from customer provided facilities for equipment. (T)
8. The Local Exchange Calling scope for Versaline stations will be the Business Premium Calling Plan as specified in this Statewide Price List. (T)
9. Temporary suspension of service, vacation service, or seasonal service does not apply to Versaline Service.
10. Versaline stations of the same system but located in different exchanges will be subject to foreign exchange mileage as specified in this Price List.
11. Versaline Service features are available to PBX and Key System customers. Versaline Service cannot be used as a surrogate for the Automatic Access Line or Business Line serving a PBX or Key System.
12. The rates contained herein are for central office facilities and local intercom loops only. The applicable interexchange mileage and termination charges will be charged for private line, foreign exchange lines, tie lines, and WATS.
13. Federal Subscriber Line charges will be billed to each Versaline Service Line as set forth in FCC tariff.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE - Continued

VERSALINE CENTREX SERVICE ARRANGEMENTS

1. Subscription Components

A. Versaline Station Line Service

Monthly Rate includes:

- Versaline loop
- Local exchange calling
- Versaline system and station features
- Versaline station-to-station calling

B. System Size Bands:

- 2 lines and greater

C. Contract Terms:

Contract Periods

- 12 Months
- 24 Months
- 36 Months

D. Optional Add-On Features listed in this Statewide Price List apply. The contract period for the Optional Features is based upon the initial contract period for the Digital Versaline System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

(T)

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE - Continued

DEFINITIONS - Continued

4. Attendant Feature Package - Continued

Recorded Announcement - feature permits the routing of either originated or extended attendant calls to an optional announcement.

Secrecy - allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

Serial Call - allows an attendant to extend a call to more than one station.

Speed Call - allows the attendant to dial frequently called numbers with an abbreviated number of digits. A console can have one Speed Calling Short List, one Long List, and can be a user of a Long List.

Transfer - allows a call that is transferred by a station to an attendant to be queued on a first-in, first-out basis.

Two-Way Split - allows the attendant to talk privately to either the calling party or the called party.

Wildcard Key - allows any special feature normally available through the use of a feature key to be invoked through the Wildcard Key, with the exception of ICI.

RATES AND CHARGES

1. Recurring Charges

A. Versaline Station Line Service

The following monthly rates and charges are in addition to the non-recurring rates and charges as referenced previously in this Statewide Price List.

(T)

<u>Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$45.00
12 Month Contract	\$44.00
24 Month Contract	\$43.00
36 Month Contract	\$42.00

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE - Continued

RATES AND CHARGES - Continued

1. Recurring Charges - Continued

C. Optional Add on Features - Continued

<u>Optional Add-On Features</u> ^a	<u>MRC</u> [#]	<u>NRC</u> [*]
Paging Access		
Loudspeaker Access	\$40.00	\$25.00
Code Access	40.00	25.00
Radio Access	40.00	25.00
Queuing for Multiline Hunt Groups	2.50	
Special Service Facilities Access ¹		
FX Facilities Access	Note 1	Note 1
OutWATS Access	Note 1	Note 1
Private Line Facilities Access	Note 1	Note 1
Tie Facility Access	Note 1	Note 1
800 Service Access	Note 1	Note 1
Station Message Detail Recording (SMDR) ²	Note 1	Note 1

Notes:

- a Optional features are available only where facilities and conditions permit.
Monthly Recurring Charge - MRC
* Non-recurring Charge - NRC
1 Refer to other Company Tariffs or Price Lists for mileage and termination charges
2 Offered on an Individual Case Basis (ICB) arrangement.

(T)

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE - Continued

RATES AND CHARGES - Continued

1. Recurring Charges - Continued

D. Attendant Feature Package

<u>Attendant Feature Package</u>	<u>MRC</u>
Attendant Feature Package ¹	\$65.00
Per attendant	
See this Statewide Price List for package features	ICB

(T)

E. PBX and Systems*

System and Station Versaline Service features may be extended to PBX and Key System customers at the applicable Automatic Access Line or Business Line rates as specified in the following:

<u>Attendant Feature Package</u>	<u>MRC</u>
Versaline PBX	\$7.95
Add-On Rate - Per Trunk	
Versaline Business Line	\$7.95
Add-On Rate - Per Line	

Notes:

* Rates are subject to volume discounts.

¹ Available where facilities and conditions permit.

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SECTION 7

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE - Continued

RATES AND CHARGES - Continued

2. Database Modifications

	<u>Nonrecurring Charge</u>
Additions, changes, or deletions per hour, or fraction thereof	\$50.00

TELEPHONE NUMBERS AND FACILITIES RESERVED FOR FUTURE USE

1. General

- A. A customer may reserve pre-assigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations, on a mutually agreeable date. In the event the customer elects not to be provided with reserved telephone numbers, timely main station additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.
- B. Telephone numbers reserved for future use services include pre-assigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as required by the customer.
- C. The assignment of telephone numbers and the sequence of numbers assigned to a Versaline system is made at the discretion of the Company.
- D. The service is furnished subject to the availability of facilities and telephone numbers.
- E. Calls to reserved (unassigned) telephone numbers will be routed to intercept over Versaline common recorded announcement facilities. (T)
- F. Telephone numbers furnished herein retain their reserve status until assigned to a main station at which time the service assumes rates and charges applicable to a Versaline main station.
- G. Reserved numbers not assigned to a main station as agreed in this Statewide Price List will be billed at the following rates until removed from reserved status or billed as an active Versaline main station. (T)

SWITCHED DATA SERVICE

APPLICATION OF RATES

Switched Data Customized Multi-line Telephone Service Line rates are determined by the total number of either Low Speed or either High Speed lines (i.e., if a customer requests 55 Low Speed lines and 25 High Speed lines, all 55 Low Speed lines will be billed at the "50-100" rate and all 25 High Speed lines will be billed at the "2-49" rate).

Rates and charges specified in other sections of the Statewide Price List for services provided in conjunction with Switched Data service (Touch-Tone, Custom Calling Service features, Customized Multi-line Telephone Service features, etc.) are in addition to the monthly rates for Switched Data service.

(T)

Customer Premises Channelization is an optional component of Switched Data Channel Access. The customer has the option to support premises channelization with CPE devices or to be made available by the Company. Channelization at the customer's premises when provided by the Company is available at the rates specified in this section. Both the Customer Premises Channelization charge, per channel and the Customer Premises Termination charge, per access arrangement (24 channels) will apply.

Switched Data lines placed in a business group do not require Network Access Registers (NARs) for outbound data traffic. However, the customer may choose to purchase additional NARs to support all terminating traffic that may be increased by Switched Data.

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 8

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SWITCHED DATA SERVICE

RATES

The following rates and charges are in addition to other rates and charges that may apply for other associated services.

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGE</u> ¹
<u>Switched Data Low Speed and High Speed</u> ²		
Low Speed		
Single Line, without Intercom, each	\$37.00	\$50.00
Customized Multi-line Telephone Service with Intercom		
2-49 lines, each	40.00	50.00
50-100 lines, each	37.00	50.00
101 and above lines, each	34.00	50.00
High Speed		
Single Line, without Intercom, each	47.00	50.00
Customized Multi-line Telephone Service with Intercom		
2-49 lines, each	50.00	50.00
50-100 lines, each	47.00	50.00
101 and above lines, each	44.00	50.00

¹ In addition to applicable charges under Service Charges in Section 3.

² In addition to the FCC Subscriber Line Charge, as set forth in the Company's Interstate Access Tariff.

(T)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 8

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SWITCHED DATA SERVICE

RATES - Continued

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGE</u> ¹
<u>Switched Data Individual Line Loop Extension</u>		
Switched Data - Interoffice Mileage	2	--
Switched Data Access Loop		
Single Line	\$50.00	\$50.00
Customized Multi-line Telephone Service	50.00	50.00
Switched Data - Channelization, per line		
Single Line	12.00	50.00
Customized Multi-line Telephone Service	15.00	50.00

¹ In addition to applicable charges under Service Charges, Section 3.

² Use Digital Data Service for interoffice and/or interexchange mileage charges in Section 12 of this Statewide Price List.

(T)
(T)

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STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 8

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SWITCHED DATA SERVICE

RATES - Continued

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGE ¹</u>
<u>Switched Data Channel Access - 24 channels ^{2,3}</u>		
Central Office Termination, per access arrangement	\$150.00	\$125.00
Central Office Channelization, per channel activated	5.00	--
Customer Premises Termination, (optional) per access arrangement	90.00	75.00
Customer Premises Channelization, (optional) per channel activated	35.00	20.00
<u>Optional Features</u>		
Data Direct Connect, each line	1.00	--
Data Closed User Group, each line	1.00	--
Voice Option		
Single Line, Flat, each	8.00	--
Single Line, Measured Usage, each	5.00	--
Customized Multi-line Telephone Service Station Line, each	5.00	--

¹ In addition to applicable charges under Service Charges in Section 3.

² The Special Access Line Rate, as set forth in Facilities for Intrastate Access Tariff P.U.C. OR No. 12, will apply.

³ In addition to the FCC Subscriber Line Charge, as set forth in the Company's Interstate Access Tariff.

(T)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 8

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SWITCHED DATA SERVICE

RATES - Continued

	<u>MONTHLY RATE</u>	<u>NONRECURRING CHARGE ¹</u>
<u>Optional Features Packages</u>		
Feature Package Data 1000, per line	\$3.00	--
Feature Package Data 2000, per line	5.00	--
<u>Network Usage ^{2,3}</u>		
Switched Data Network Usage Rates	4	--
Discount Periods	4	--
<u>Software Reconfiguration Charge, ⁵</u> per occurrence	--	\$12.75

¹ In addition to applicable charges under Service Charges in Section 3.

² Network Usage does not apply to Customized Multi-line Telephone Service intercom calls. (T)

³ Switched Data Network Usage will be billed to the originating end of the Switched Data call, which terminates within the local calling area only. For Switched Data calls terminating outside the local calling area the applicable toll charges or Local Calling Plan rates will apply.

⁴ Measured Usage Rates and Discount Periods, Section 3 will apply.

⁵ The Software Reconfiguration charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Call Lists, Data Direct Connection Destination, etc.) or changes to Feature Packages (e.g., add, delete or change features). (T)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

GENERAL

Services offered in accordance with this Statewide Price List are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. ISDN services will be provided where central office capabilities and conditions permit. (T)

Customer-provided equipment used in conjunction with services provided in accordance with this Statewide Price List must conform with the technical specifications of the Company. (T)

The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

Customer requested temporary disconnections of ISDN services are not permitted.

A change to ISDN services will cause a temporary interruption of service.

The Company will provide one alphabetical directory listing per ISDN customer group (system) without charge. Additional directory listings will be provided in accordance with the rates and conditions set forth in Section 4, Directory Services.

A change in service from Customized Multi-line Telephone Service or from a basic exchange service to ISDN service is a discontinuation of service and an establishment of service. See Termination Liability exceptions in General Regulations, Section III of the Network Access Service Tariff No. 18. All applicable installation and service connection charges and all charges applicable to the establishment of ISDN services apply. (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES - Continued

CONDITIONS

General

Digital (ISDN) Single Line Service is available where central office and operating facilities and conditions permit.

One bill will be rendered for each Digital (ISDN) Single Line Service.

Digital (ISDN) Single Line Service is offered on a month-by-month or contractual basis commencing on the date the service is established.

Digital (ISDN) Single Line Service Line and Feature Packages rates apply each month from the time the system is placed in service until the service is discontinued.

Rates and charges for Digital (ISDN) Single Line Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.

Customer-provided equipment used in conjunction with services provided in accordance with this Statewide Price List must conform with the technical specifications of the Company. (T)

The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

A change in service from a basic exchange service to Digital (ISDN) Single Line service is a discontinuation of service and an establishment of service and will cause a temporary interruption of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Single Line services apply.

All voice/circuit-switched data calls will be charged either flat rate or network measured usage rates in Section 3. Flat rate service is furnished at a fixed monthly rate without an additional charge for usage. Customers who choose measured usage or the unbundled option will pay usage charges found in Section IV. (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES - Continued

RATES - Residence/Business

	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u> ³
Flat Rate Usage Option ¹		
Home Digital (ISDN) Single Line Service ²		
Month-to-Month	\$97.00	\$200.00
12-Month Term Agreement	67.00	100.00
36-Month Term Agreement	47.00	-
Business Digital (ISDN) Single Line Service ²		
Month-to-Month	101.00	200.00
12-Month Term Agreement	71.00	100.00
36-Month Term Agreement	51.00	-

¹ EAS exchange specific rates and the Federal Subscriber Line Charge apply in addition to Flat Rate Usage Options above and are applied on a per local loop basis.

² Includes local loop, access, and B-Voice/CSD per line.

³ The nonrecurring charge will be assessed in lieu of Service Charges in Section 3.

(T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES - Continued

RATES - Residence/Business - Continued

	<u>Monthly Rate</u>	<u>Nonrecurring Charges ²</u>	
Measured Rate Usage Option			
Home Digital (ISDN) Single Line Service ¹			
Month-to-Month	\$45.00	\$200.00	
12-Month Term Agreement	45.00	100.00	
36-Month Term Agreement	45.00	-	
Plus applicable usage charges.			
Business Digital (ISDN) Single Line Service ¹			
Month-to-Month	45.00	200.00	
12-Month Term Agreement	45.00	100.00	
36-Month Term Agreement	45.00	-	
Plus applicable usage charges.			
Usage Charges Table	<u>Rate</u>		
		See Measured Usage Rates in Section 3.	(T) (T)

¹ Includes local loop, access, and B-Voice/CSD per line.

² The nonrecurring charge will be assessed in lieu of Service Charges in Section 3.

(T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES - Continued

RATES - Residence/Business - Continued

Unbundled Option	Monthly <u>Rate</u>	Nonrecurring <u>Charges</u> ¹	
Home & Business Digital (ISDN) Single-Line Service			
Local Loop	\$28.00	-	
Home Digital (ISDN) Single-Line			
Month-to-Month	67.00	\$200.00	
12-Month Term Agreement	37.00	100.00	
36-Month Term Agreement	17.00	-	
Business Digital (ISDN) Single-Line			
Month-to-Month	71.00	200.00	
12-Month Term Agreement	41.00	100.00	
36-Month Term Agreement	21.00	-	
B-Voice/Circuit Switched Data, per line	2.00	-	
EAS Flat Rate Usage Charges			
Home Flat Rate	Refer to EAS Rates, Section IV ²		(T)
Business Flat Rate			
Home & Business Usage Charges ³	<u>Rate</u>		(T)
	See Measured Usage Rates, Section 3		(T)

¹ The Nonrecurring Charges will be assessed in lieu of Service Charges in Section 3.

² Of the Network Access Services Tariff P.U.C. OR No. 18.

³ Usage applies to all local originating voice and circuit switched data calls.

(T)

(T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN-BASIC RATE INTERFACE SERVICES (BRI)

DESCRIPTION

BRI Services are digital, business-system, exchange services, which include station connections and network access and which are provided as an alternative to or in conjunction with Customized Multi-line Telephone Service.

BRI Services include from two to 100 BRI lines with either an ISDN Access Service or an ISDN Multipoint Access Service and with one variation of Central Office Elements. (T)

Each BRI line within a business system may be uniquely arranged with a Packaged Service and with any combination of B-Channels.

ISDN Access and ISDN Multipoint Access are services which terminate BRI lines at the central office and permit access to the exchange network. Only one ISDN access (either ISDN Access or ISDN Multipoint Access) element is required for each BRI line, since this element provides any configuration of the basic elements and includes one access to the network line termination.

An ISDN Access arranges a BRI line for an individual user.

An ISDN Multipoint Access arranges a BRI line for multiple users or arranges a BRI line for more than one voice-type B-Channel.

Both B-Channels of a BRI line may be arranged for B-CSD.

Data sent to locations within a business system and to interexchange carriers over B-CSD Channels can be transmitted at either 64 kbps or 56 kbps. (Some interexchange carriers do not offer transmission at 64 kbps.)

Data sent to locations within other business systems must be transported at a speed of 56 kbps in accordance with the rates, charges, and conditions specified by the Company's tariffs.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN-BASIC RATE INTERFACE SERVICES (BRI) - Continued

SERVICE DESCRIPTIONS AND FEATURES

Additional Telephone Numbers

A primary telephone number is provided with each activated BRI channel. Additional telephone numbers may be ordered for each BRI Line. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates in Section 4. (T)

At least one additional telephone number is required for each additional Multipoint Access user.

One interexchange carrier must be selected for all telephone numbers associated with the same BRI Line, however 101XXXX access to other carriers is provided. All BRI lines within the same business system need not be associated with the same carrier.

ISDN Multipoint Access

Multipoint Access allows connecting from one to eight users on an individual BRI line.

Multipoint Access is required for connecting two B-Channels for voice on the same BRI line.

Only one user will be connected to each B-Channel. Other users on the same BRI line can access the D-Channel only.

Multipoint Access to a BRI line connecting an attendant's console is not permitted.

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Section 9

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN-BASIC RATE INTERFACE SERVICES (BRI) - Continued

RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>
Basic Rate Interface Line	\$ 8.25	1
Central Office Located Trunk	2	2
ISDN Access - Single User	12.00	-
ISDN Multipoint Access - Multiple User	15.00	-
Central Office Services		
B-Voice	3.00	-
B-CSD	6.00 ³	-
B-Voice/CSD	7.00 ³	-
B-Packet ⁴	100.00	-
Additional Telephone Numbers		
Each number	.40	-
Packaged Services (per line)		
Customized Multi-line Telephone Service (1000, 2000, 3000)	5	5
ISDN Basic Station Service	6.25	\$ 30.00
ISDN Deluxe Station Service	8.00	30.00
Co Attendant Service	35.00	100.00
Data 1000	3.00	15.00
Data 2000	5.00	15.00

¹ See Service Charges in Section 3.

(T)

² See rates and charges applicable to Premium Calling Service in Section 3.

(T)

³ Measured Usage Rates also apply to CSD calls for calling to Zone 0 and Zone 1

⁴ B-Packet service for Communications Assistance for Law Enforcement Act (CALEA) use only.

⁵ See rates and charges in Section 7.

(T)

Reference No. 056SPL (Supplement 1)

Issued: October 5, 2018
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By Sr. Vice President - Regulatory Affairs

Effective: November 7, 2018

INTEGRATED SERVICE DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI) - Continued

CONDITIONS

The general conditions applicable to all communication services offered by the Company. Additional conditions pertaining to specific service offerings are specified in various sections of this Statewide Price List and other Company tariffs.

(T)
(T)

Customers are responsible for providing compatible customer provided equipment for terminating the "D" Channel and the 1.544 Mbps digital service facility.

Calling Line Identification - Number Only is included as a feature in the ISDN-PRI Access Interface Service where facilities are available.

Where a single customer's ISDN-PRI Service Arrangement interconnects with an Intermediary Customer (e.g., Interexchange Carrier or other service provider) ISDN-PRI Access B is only permitted within that customer's business group. An Interexchange Carrier or other service provider cannot purchase access to the Company's network exchange or switched services for the purpose of resale.

If facilities are not available in a customer's normal serving central office or a customer's normal central office that is part of a Remote Switching Cluster that is not equipped, a customer may be required to be served from a central office other than the customer's normal serving central office. In such a situation, the following requirements apply:

- the customer's telephone number may need to be changed to receive the service from an ISDN provisioned switch;
- If a change in number is not acceptable by the customer and the customer's central office must be provisioned for ISDN, such service may be offered on an Individual Case Basis for the installation but the monthly rates in this Statewide Price List will apply.

(T)

When ISDN-PRI service is not available in the customer's normal serving central office, and the customer chooses to be served from another ISDN-PRI capable central office, the Interoffice Transport (Special Transport & Mileage) charges, identified in the Rates section of this Statewide Price List, will apply per airline mile between the central office providing the ISDN-PRI Service and the customer's normal serving central office.

(T)

When a customer's serving office is part of a Remote Switching Cluster, additional Special Transport Termination and Special Transport (Mileage) charges are not applicable. A remote Switching Cluster exists when the remote switch is dependent on the host switch for its software processing. A remote switch can process only intra-office calls with the host switch. Customers served from a Remote Switching Cluster may subscribe to ISDN-PRI from the host switch at no additional charge, provided the customer's local calling area and telephone numbers are those provided from the remote switch.

INTEGRATED SERVICE DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI) - Continued

APPLICATION OF RATES

Rates and charges for ISDN-PRI Service are in addition to other rates and charges that may be applicable for accessible services which operate in conjunction with ISDN-PRI Service. Rates and regulations that apply on a per line basis in other sections in this Statewide Price List may apply to ISDN-PRI on a per channel basis.

(T)

Nonrecurring Charges

Nonrecurring Charges as set forth in RATES in this section will apply for the ordering and processing of a customer's request for initial service and subsequent changes. This charge will be applicable per service order.

Subsequent Activity Charge

This charge will apply for database work on an initial installation for a month-to-month plan.

The charge is applicable for any changes on a customer configuration under any rate plan after the initial installation.

Payment Options

ISDN-PRI Service is offered on a month-to-month or a 1-, 2- or 3-year term and volume commitment plan. ¹

The ISDN-PRI Access Term and Volume Packages include the ISDN-PRI Access (A & B), standard features and Channel Activations (except Tie Channels), including Two Way/Universal, DID or DOD arrangements. Packages are available with or without DS1 Switched Facility and are offered as Flat Voice/Measured Data or as Measured Voice/Measured Data. Premium Calling Service is only offered on the flat rate voice. Tie channels are in addition to the regular channels. Nonrecurring charges do not apply to Term and Volume Packages.

¹ Refer to the Company's Statewide Price List Oregon for additional ISDN-PRI optional payment plans.

Section 11

2nd Revised Sheet 3
Canceling
1st Revised Sheet 3

DS1 CYBER SERVICE

REGULATIONS

DS1 Cyber is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company. Clear Channel Capability (B8ZS) will be provided where available.

DS1 Cyber is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified in Section 3 of this Price List may be applicable.

All DS1 Cyber must be channelized in a single equipment location on a customer's premises. DS1 Cyber cannot be split between premises, or multiple locations within a premise. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features, will be provided by the Company for analog and digital services consistent with existing practices.

APPLICATION OF RATES

The DS1 Cyber Capacity rate is applicable to each DS1 Cyber.

The DS1 Cyber Capacity element provides for the network facility to the customer premises and the central office channelization.

For each increment of 24 digital channels, a credit equal to 100% of the applicable interstate Subscriber Line Charge will be applied to 22 of the 24 channels.

DS1 Cyber Service is available on a month-to-month basis, or on a 12-, 24-, or 36-month term commitment. A change from month-to-month to a term commitment will incur a Service Order Charge - Subsequent found in Section 3. In the event DS1 Cyber Service is terminated by the customer prior to the completion of the current term commitment period, Termination Liability as outlined in General Regulations, Section III of the Network Access Services Tariff No. 18 will apply. (T)

Supersedure (transfer) of service responsibility between customers is permitted subject to the rules and regulations as specified elsewhere in this Statewide Price List. (T)

Unless specified herein, rules and regulations contained elsewhere in this Statewide Price List are also applicable to DS1 Cyber Service. (T)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 11

2nd Revised Sheet 4
Canceling
1st Revised Sheet 4

DS1 CYBER SERVICE

RATES AND CHARGES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u> ^{1,2}
DS1 Cyber Capacity, each increment of 24 Digital Channels ³		
Month-to-month	\$750.00	\$500.00
12-Month Term Commitment	725.00	500.00
24-Month Term Commitment	675.00	500.00
36-Month Term Commitment	600.00	500.00

¹ The nonrecurring charge will be assessed for the initial establishment of service in lieu of the Service Charges in Section 3. (T)

² A change from month-to-month to a term commitment will incur a Service Order Charge - Subsequent found in Section 3. (T)

³ For each increment of 24 digital channels, a credit equal to 100% of the applicable interstate Subscriber Line Charge will be applied to 22 of the 24 channels.

DIGITAL NETWORK SERVICES

DIGITAL CHANNEL SERVICE - Continued

APPLICATION OF RATES - Continued

Service Activation - Continued

The Service Activation rate will apply on a per channel basis to each network service (switched or dedicated) requested by the customer.

When DCS facilities are used to transport DS1 Service, the DS1 Service Activation rate is applied in lieu of the Digital Channel Activation rate. DS1 Service Activation can only be ordered when provided in conjunction with other service activations.

Service Activation is offered on a month-to-month basis. In addition to Service Activation rates, Basic Exchange Access rates may apply.

Basic Exchange Access

Basic Exchange Access provides a connection to the telephone network at the serving central office when used in conjunction with DCS.

Network Access (Central Office Located Trunk) rates in Section 3 will apply to each Service Activation that utilizes Basic Exchange Access, with the exception of Intrastate Feature Group A/FX service and Customized Multi-line Telephone Service as described below. These rates are applied in addition to other applicable DCS rates and charges. The Service Activation and Central Office Located Trunk rates will apply in lieu of exchange service rates (i.e. Business Service One-Party, Trunk, Customized Multi-line Telephone Service Station Line). (T)

A one-to-one ratio of Service Activations to Basic Exchange Access connections is not required when DCS is used for Customized Multi-line Telephone Service station lines. Customized Multi-line Telephone Service customers must specify the number of Basic Exchange Access connections required based on anticipated usage from Customized Multi-line Telephone Service station lines. The customer must subscribe to a number of Basic Exchange Access connections sufficient to ensure service standards as determined by the Company.

Rates and charges specified in other sections of the Statewide Price List for services connected to or extended beyond DCS (i.e., Calling Services, off-premises stations, tie lines, private lines, DID, etc.) are in addition to rates specified for DCS. This includes nonrecurring charges for activities involving the non-DCS portion of the end-to-end service. (T)

DIGITAL NETWORK SERVICES

DIGITAL CHANNEL SERVICE - Continued

APPLICATION OF RATES - Continued

Nonrecurring Charges

Installation of Digital Channel Service

The nonrecurring charges outlined below are associated with work performed by the Company in connection with physical installation activities involving central office and/or outside plant facilities. These charges apply to initial installation requests and to requests for additional terminations to existing service or Digital Channel Capacity.

In addition to these installation charges, the appropriate Service Charges from Section 3 will apply.

(T)

Service Establishment Charge

This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations. This charge includes common centralized testing, coordination and accounting activities.

This charge also applies to subsequent orders received to establish additional Digital Channel Capacity(s).

Service Change Charge

This charge applies on a per Digital Channel Capacity basis (increments of 24 channels) associated with a customer request for modifications to an existing DCS. This would include activities such as but not limited to the following:

- Inside move
- Change name, same customer
- Administrative record changes

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 12

2nd Revised Sheet 13
Canceling
1st Revised Sheet 13

DIGITAL NETWORK SERVICES

DIGITAL CHANNEL SERVICE - Continued

RATES

<u>Nonrecurring Charges</u>	<u>Nonrecurring Charge</u>
Service Establishment Charge	
Initial	\$300.00
Subsequent	300.00
Service Change Charge	
Per Digital Channel Capacity	
Each, increment of 24 channels	150.00
Configuration Charge	
Per Activation	
Each, increment of 24 channels	100.00
Premise Visit Charge	
Per Visit, Each	See Complex Service under Service Charges in Section 3

(T)

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 12

1st Revised Sheet 14
Canceling
Original Sheet 14

DIGITAL NETWORK SERVICES

DIGITAL CHANNEL SERVICE - Continued

RATES - Continued

Digital Channel Capacity - Per System

The rates for Digital Channel Capacity are as follows. These rates apply whether or not service is activated.

	Nonrecurring Charge	Monthly Rate			
		Month to Month	36 Months ¹	60 Months ¹	84 Months
Initial:					
24 Digital Channels	\$250.00	\$330.00	\$170.00	\$140.00	\$125.00
Each additional:					
24 Digital Channels (up to 648 Digital Channels)	250.00	330.00	170.00	140.00	125.00
672 Digital Channels	7,000.00	3,200.00	2,200.00	2,050.00	1,950.00

Digital Interoffice Transport

Refer to Tariff P.U.C. OR. No. 12, Section 5 for rates.

Service Activations - Per Network Service

	Monthly Rate
Analog Service ^{1,3} (Exchange Line/Trunk)	\$ 3.75
Customized Multi-line Telephone Service Station Line ³ Less than 100 lines, per line	6.00
100 lines or more, per line	5.75
Switched Data Service ⁴	8.00

¹ Under these term commitment plans, the Nonrecurring Charge specified will not be applied for customers in the exchanges and wire centers listed in Section 3.

² The rate for this service will not be applied for customers served by exchanges and wire centers as listed in Section 3.

³ Network Access (Central Office Located Trunk) rates, Section 3 apply in addition to Service Activation.

⁴ Network Usage rates listed under Network Access Rates, Measured Usage Rates, Section 3 apply in addition to Digital Channel Service rates.

(T)
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(T)

Reference No. 056SPL (Supplement 1)

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By Sr. Vice President - Regulatory Affairs

Effective: November 7, 2018

DIGITAL NETWORK SERVICES

CUSTOMER NETWORK CONTROL SERVICE - Continued

CONDITIONS - Continued

CNC Service is available in conjunction with Private Line/Special Access Services between a customer premises and local serving office and between two Digital Cross-connect System equipped central offices. When the customer's local serving office is not Digital Cross-connect System equipped, interoffice channel/special transport mileage rates will be applied.

CNC Service may be combined with Digital Channel Service from this Statewide Price List. All CNC Service rates and charges will apply except the Digital Cross-connect Termination charges. When a Digital Channel Service customer subscribes to CNC, a Service Establishment charge applies. (T)

The customer has the option of purchasing additional Network Access Ports to the Network Controller for additional terminals. Terminals may utilize either dedicated or dial-up access.

As required, Company assistance will be available on a call-in basis to assist customers with recovery from major service outages. This assistance may involve on-line customer support or service reconfigurations performed by the Company at the direction of the customer. This assistance is intended for abnormal service interruptions and will not serve as a substitute for normal trouble reporting and repair procedures.

The regulations and rates specified herein for CNC Service are in addition to applicable regulations and rates for the various services subscribed to in other sections of this Statewide Price List or other appropriate Company tariffs. (T)

A minimum service period of six months is required for CNC Service Arrangement rate elements.

DIGITAL NETWORK SERVICES

CUSTOMER NETWORK CONTROL SERVICE - Continued

CONDITIONS - Continued

CNC Service employs a multi-level security system to ensure the privacy and integrity of customer networks. To access the Network Controller, the customer must enter a log-in ID and a password, which is defined by the customer, and requires periodic revision by the customer. Log-in ID and password protection is the responsibility of the customer.

A customer may only control channels which are terminated in a Digital Cross-connect System equipped central office. A customer can control only those channels within the assigned CNC Service Arrangement/partition.

A CNC Service customer may have multiple terminals for accessing the Network Controller. The Company's network administrator must have access to the Network Controller database for maintenance and administrative purposes. If the customer reports a trouble and it is determined the problem resides in customer provided equipment, Repair Charges will be applicable as defined in Section 3. (T)

When service is interrupted due to a failure or malfunction in a CNC Service Arrangement and the reconfiguration capability is unavailable, a pro rata adjustment of the CNC Service elements monthly charge will be allowed in accordance with General Regulations, Section III, Obligation of the Company, Allowance for Interruptions.

No allowances will be granted for interruptions required to perform preventive or routine maintenance as indicated in this section, or to perform software updates when the customer is notified at least 24 hours prior to such occurrences. (T)

DIGITAL NETWORK SERVICES

FLEXIBLE DIGITAL CHANNEL SERVICE - Continued

REGULATIONS - Continued

In case the customer orders Flexible Digital Channel Service Customer Premises Based Channelization Service (Option 2), the service will be installed on the customer's premises. The customer must provide suitable floor space, controlled environment and a source nonswitched 120 volt 60 Hz AC power within four feet of the demarcation point to support the service. Emergency backup power capabilities are not included. The customer has the option to support premises channelization with CPE devices.

The customer may order any combination of Option 1 and/or Option 2 Trunk Capacity and Service Activation capabilities, provided that the number of Option 1 and Option 2 Service Activations are within the trunk capacity limits that the customer specified under the respective Option.

In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section III of the Network Access Services Tariff No. 18 will apply. (T)

If the Statewide Price List rates on a contract are reduced, the customer will be allowed to cancel the existing contract without penalty, provided the customer signs a new contract for equal or greater monetary value. The customer will be subject to all terms, conditions and rates of the new contract. (T)

Service charges, specified in Section 3 are applicable when Flexible Digital Channel Service is established. For initial service, the Network Access Establishment charge will apply. When a customer orders additional Flexible Digital Channel Service channels, requests moves within his present system, or makes changes to his present system on a subsequent order, only the service order charge, Digital Data Service, following rate shall apply. When the customer moves to a different address, it will be treated as a disconnection of the service and an installation of a new service. (T)

Multi-Jurisdiction – The maximum number of channels that can be activated is equal to the customer's digital channel capacity. The intraoffice and interoffice service activations are incremental to the number of local exchange access lines, Customized Multi-line Telephone Service, foreign exchange, off-premises extensions, private lines, tie lines, dedicated access service, and digital data service. The number of multi-jurisdiction activations cannot exceed the number of Flexible Digital Channel Service activations.

OPTIONS FOR PROVIDING ENHANCED SERVICES

DESCRIPTION

Options for providing enhanced services are central office capabilities, which can be used by Enhanced Service Providers (ESPs) who, in turn, provide services such as voice messaging services to their clients. Options for providing enhanced services include: Call Forwarding (Busy Line, Don't Answer and Busy Line/Don't Answer), Customer Controllable Ringing, Data Link, Forwarded Call Information, Inter-Switch Voice Messaging (ISVM), Message Waiting Indication-Audible, Message Waiting Indication-Audible Ring Burst, Message Waiting Indication-Visual, Queuing, and User Transfer. Subscribers to any of the options require trunk line or Customized Multi-line Telephone Service, which are obtained from existing general offerings. (T)

CONDITIONS

Customers are responsible for the payment of rates and charges associated with establishing, continuing, and discontinuing or disconnecting services ordered on behalf of themselves and their clients.

The Company will not provide instructions for operating services of customers. Instructing clients is the responsibility of the customer.

The Company is not required to notify a customer (such as an ESP) when the Company disconnects a service subscribed to by another customer who is also the customer's (ESP's) client.

The Company will not disconnect or discontinue the Tariff and/or Statewide Price List services subscribed to by a customer who is also a client of another customer (such as an ESP) because of nonpayment of charges billed to the other customer. The Company will discontinue or disconnect services billed directly to a customer for nonpayment in accordance with the rules of the Company's tariffs. The Company is not responsible for harm or damages to a customer or its clients resulting from services disconnected in accordance with Tariff and/or Statewide Price List rules, terms, and conditions. (T)

Refer to General Regulations, Section III for liability statement relating to Options for Providing Enhanced Services.

Each customer, not the Company, has the responsibility and control over the content, quality, and characteristics of the services provided and conversations conducted over its equipment. The Company is not responsible for quality of, defects in, or content of the services which a customer provides its clients. The customer is responsible for complying with law, with rules and regulations of governmental agencies, and with the terms and conditions of the Company's tariffs.

A customer may neither use the Company's name, signs, symbols, or markings nor implicate, implicitly or explicitly, the Company in any other way as a participant, promoter, or co-promoter, in sales media or other publicity, of services provided wholly by the ESP or jointly by the ESP and the Company, unless the customer first obtains written permission from the Company for each advertisement, announcement, or other informational media to be released.

Section 15

6th Revised Sheet 1
Canceling
5th Revised Sheet 1

PROMOTIONS

1. Promotional offering beginning January 1, 2015 and continuing through March 31, 2015, new and existing customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at \$29.99 and lines 2-12 at \$24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications Online and Long Distance, Inc., as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products as listed in this Statewide Price List.
2. Promotional offering beginning April 1, 2015 and continuing through June 29, 2015, new and existing customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at \$29.99 and lines 2-12 at \$24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications Online and Long Distance, Inc., as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products as listed in this Statewide Price List.
3. Promotional offering beginning October 18, 2015 and extending until January 15, 2016, new or upgraded Business broadband customers who purchase the OneVoice Nationwide at a price point of \$39.99 will be guaranteed the price for the OneVoice Nationwide and the broadband for the life of the account. Customer will sign for a one or two year term. Termination fees as described in the tariff will apply if the customer cancels before the end of the term. Two year term customers will have the broadband installation fees waived. Changes to the product services after January 15, 2016 including broadband speed upgrades/downgrades will disqualify the Price for Life guarantee. All other Terms and Conditions of the services remain in effect.
4. Promotional offering beginning April 1, 2016 and extending until June 29, 2016, new or upgraded Business broadband customers who purchase the OneVoice Nationwide at a price point of \$39.99 will be guaranteed the price for the OneVoice Nationwide and the broadband for the life of the account. Customer will sign for a one or two year term. Termination fees as described in the tariff will apply if the customer cancels before the end of the term. Two year term customers will have the broadband installation fees waived. Changes to the product services after June 29, 2016 including broadband speed upgrades/downgrades will disqualify the Price for Life guarantee. All other Terms and Conditions of the services remain in effect.
5. Promotional offering for new Frontier business customers that sign up for Frontier Commercial Voice Unlimited between May 22, 2017 and August 19, 2017 with a term commitment of 1, 2 or 3 years will have all standard non-recurring charges waived for the initial set up and be given a \$5.00 credit per month per line for the length of the contract. New is defined as not having Frontier service in the past ninety days. (M)
6. Promotional offering for new Frontier business customers that sign up for Frontier Commercial Voice Unlimited between September 15, 2017 and December 13, 2017 with a term commitment of 1 year will have all standard non-recurring charges waived for the initial set up and be given a \$5.00 credit per month per line for the length of the contract. New is defined as not having Frontier service in the past ninety days. (M)
7. Promotional offering, beginning July 22, 2018 through October 19, 2018 for new Digital Phone customers who purchase qualifying broadband services will have standard non-recurring charges waived for the initial set up and a monthly rate of \$19.99 for two years. (T)

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18

(N)

Reference No. 056SPL (Supplement 1)

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By Sr. Vice President - Regulatory Affairs

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GRANDFATHERED SERVICES

RESTRICTED SECONDARY LINE SERVICE ¹

GENERAL REGULATIONS

RSLs will be offered where facilities and operating conditions permit.

The features of RSLs are as described previously in this Price List. No substitution of any feature is permitted. However, additional supplemental features may be ordered at the applicable rates found elsewhere in this Price List.

The Nonrecurring Charge for the installation of, or conversion to, a RSLs includes all work associated with the provision of service through the Company's side of the point of demarcation on the customer's premises.

RSLs will be billed to the primary service. In the event that service is to be interrupted for nonpayment of bill, both lines will be denied service.

The customer retains the capability of accepting Third Number Billed and Collect calls on a restricted service. The customer is responsible for those calls billed to his account.

0- access is not permitted under the provisions of this Price List. Therefore, it is the responsibility of the customer to notify station users that Operator access is not available from this secondary service.

Other general regulations and conditions applicable to local exchange service as defined elsewhere in this Price List shall apply in the provision of RSLs.

Refer to General Regulations, Section III, Restricted Secondary Line Service for Company liability statement.

RATE	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
RSLs per line	\$1.90	\$ 15.00
In addition to the above rate, apply the monthly rate for a One-party flat rate network access line (Premium Calling Service)	Refer to Section 3	

(T)

¹ No new service after June 16, 1989. Transfer of service to a new address after this date will not be permitted.

GRANDFATHERED SERVICES

TRANSPORT LAN CONNECT ¹

CONDITIONS - Continued

RECOMMENDED CONFIGURATIONS

The recommended TLC inter-node configurations include star (hub and spoke) and/or standard (non-split fiber) ring of up to eight nodes that are booked at up to 100% of inter-node transport port bandwidth. These recommended configurations also include a mix of DS-1, Ethernet (10 Base-T), Fast Ethernet (100 Base-TX), and/or Asynchronous Transfer Mode (ATM) OC3c interface ports at each node as required by customer's specific applications.

CONFIGURATIONS THAT ARE NOT RECOMMENDED

Over-Booked Configurations

Over-booking of inter-node transport ports is not recommended due to their inherent degradation potential for quality and performance. In an over-booked configuration, the inter-node transport ports are allocated (booked) at over 100%. An example would be two Fast (100 Base-TX) Ethernet (100Mbps each) interface ports competing for the bandwidth of a single OC3c (155Mbps) inter-node transport port. In this example, the booking ratio is 200/155 Mbps or approximately 130% booking.

Split Fiber Ring Configurations

Split fiber ring configurations carry inherent risk should one node fail or a fiber cut occur. In a split fiber ring configuration, the inter-node transport port's transmit and receive fibers of a TLC node are split with the transmit fiber going to one TLC node while the receiving fiber goes to another TLC node.

Non-split Fiber Ring Configurations Of More Than 8 Nodes

Non-split fiber ring configurations of more than eight nodes are not recommended due to their inherent degradation potential for quality and performance. In a non-split fiber ring configuration, both the transmit and receive fibers of a TLC node's first inter-node transport port are both interconnected to one TLC node and both the transmit and receive fibers of the additional TLC inter-node transport port are both interconnected to another TLC node.

CUSTOMER REQUESTED SERVICE CONFIGURATION CHANGES

Time and Material Charges for Complex Service under Service Charges, Section 3 apply if the customer requests service configuration changes. (T)

¹ Offering is limited to existing customers at existing locations as of March 20, 2003.

GRANDFATHERED SERVICES

SHARED PRIVATE LINE SERVICES

RATES - Continued

Packet Switching Network Services - Continued

Access - Continued

Dedicated Access ¹

- Dedicated Access Port

<u>Speed</u>	<u>Charge</u>	<u>Nonrecurring Charge</u>
9.6 Kbps	\$35.00	\$120.00
56 Kbps ²	\$35.00	\$120.00

(T)

Applicable rate elements:

- One (1) Special Access Line Charge (Digital Data Service)
- Special Transport (When Applicable)
- Dedicated Access Port
- Usage rates under Packet Switching Network Service
- For Intraexchange Dedicated Access Rates, the appropriate 4-wire digital data circuit rate from O.P.U.C OR. No. 14
- For Interexchange Dedicated Access Rates, refer to O.P.U.C OR. No. 12

Special Access Line (DDS)

Special Transport (when applicable)

¹ In addition, the Service Charges (when applicable) will apply.

² If the customer's requirements exceed 56 Kbps then 64 Kbps may be provided but will require clear channel capability ordered from the appropriate tariff.

(T)

GRANDFATHERED SERVICE

CUSTOM ROUTING SERVICE

APPLICATION OF RATES

Type I Charges

Service Establishment Charge

The Service Establishment Charge will apply for the original order for Custom Routing Service. This charge will not apply again unless the customer cancels the service and re-establishes Custom Routing Service at a later date. If Custom Routing Service is ordered for both Type I and Type II services at the same time, the Service Establishment Charge will only apply once. The charge will be determined by whichever is the larger amount, Type I or Type II. The Service Charges, Section 3 will apply. (T)

Monthly Charge Per Line

There will be a monthly charge for each line, i.e., exchange access line, DID number, or Customized Multi-line Telephone System line. This charge does not apply when lines are used as, or in, multi-line hunt groups. In those cases, the trunk/multi-line hunt group charge will apply. The monthly rate per line will be based on the number of telephone numbers with Custom Routing Service. In addition to the monthly rate, a nonrecurring charge will apply to each number installed.

Rearrangement Charges

A nonrecurring charge will apply to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges, Section 3. Each change to a directory number will result in a nonrecurring charge. For example, 215/555-1354 is presently programmed to redirect to 215/555-1234, but is changed to redirect 717/555-6767. A number that is moved by the Company from one group to another group will also incur a nonrecurring charge. Each number added by the Company will incur a nonrecurring charge. (T)

A nonrecurring charge, Section IV, is not applicable to Group-Based Redirect when the customer adds to, removes, or changes numbers within the hunt group(s), excluding changes to the main number of the hunt group(s).

GRANDFATHERED SERVICES

CUSTOM ROUTING SERVICE

APPLICATION OF RATES - Continued

Type II Charges

Service Establishment Charge

The Service Establishment Charge will apply for the original order for Custom Routing Service. This charge will not apply again unless the customer cancels the service and re-establishes Custom Routing Service at a later date. If Custom Routing Service is ordered for both Type I and Type II services at the same time, the Service Establishment Charge will only apply once. The charge will be determined by whichever is the larger amount, Type I or Type II. The Service Charges, Section 3 will apply.

(T)
(T)

Monthly Charge Per Trunk

There will be a monthly charge for each trunk or line number that terminates in a multiline hunt group. The charge per trunk will be based on the number of trunk telephone numbers installed. As the customer moves from one size category to the next, the rates will apply for all trunk numbers. In addition, a nonrecurring charge will apply to each trunk or multiline hunt number installed.

Rearrangement Charges

A nonrecurring charge will apply to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges, Section 3. Each change to a primary trunk number will incur a nonrecurring charge. For example, 215/555-1354 is presently programmed to redirect to 215/555-1234, but is changed to redirect 717/555-6767. A trunk number that is moved from one group to another group will also incur a nonrecurring charge. Each trunk number added will incur a nonrecurring charge. Examples include an addition of trunk number, moving a trunk number from one group to another, or changing a number to which a trunk was routed.

Personal Identification Number Change

This charge applies each time, after service establishment, the customer requests the Company to change the Personal Identification Number. A service order will be generated after the initialization takes place and a PIN change charge will apply.

Group Charges

There will be no additional charges for the first group ordered. A nonrecurring charge will apply to each additional group.

The Type I or Type II charges, whichever are applicable, will apply to Group Rearrangements.