



## Notice of Workshop

March 2, 2022

### **Community Solar Program - Docket No. UM 1930 Use of Agent Subscription Model**

Staff invites stakeholders to participate in an upcoming workshop to gain further understanding of the use of an agent subscription model within the Community Solar Program (CSP or Program).

Date: Thursday, March 17, 2022  
Time: 1 – 3 PM Pacific Time  
Access: Join the [Zoom meeting online](#) OR

Join by phone:

Call (971) 247-1195

Enter Meeting ID: 814 1360 6102

Enter Passcode: 7598698628

One tap mobile +19712471195,,81413606102#,,,,\*7598698628#

### **Purpose of Workshop**

At this workshop, Staff seeks to learn further about use of the “agent subscription model” in the Community Solar Program in order to inform a decision on use of the model in the Program. At the workshop, two Subscription Managers, Common Energy LLC and Arcadia, will present on their intended use of an agent subscription model in the Program. Utilities will also present their perspectives on this model. Workshop attendees will have the opportunity to ask presenters questions. Staff will use information presented and discussed at the workshop to inform a decision on the use of the model in the Program.

### **Background**

A Subscription Manager is an entity designated by a Project Manager as being primarily responsible for conducting customer outreach and acquisition for one or more projects. In an agent subscription model, utility customers assign the Subscription Manager limited power of attorney to administer their utility account. The Subscription Manager also signs the customer up for a Community Solar project and provides the customer with a consolidated bill. In the summer of 2021 Staff became aware of a Subscription Manager using an agent subscription model to subscribe customers to a Project Manager’s projects. At that time one utility shared concerns with Staff about how the model may impact the utility’s relationship with their customer.

Since the summer of 2021 Staff has sought to learn more about the use of the Subscription Manager’s model in the Program. In the fall, 2021 Staff learned of another entity actively building a Program waitlist and that may use an agent subscription model to subscribe customers to CSP projects. In January, 2022 two stakeholders filed comments in UM 1930 requesting opposing the use of consolidated billing in the Program. Staff is now hosting the workshop to better understand the use of the agent subscription model in the Program, and to inform a future decision.

# Notice of Workshop

## Staff Contacts

If you would like to join the service list for UM 1930, email your request to [puc.hearings@puc.oregon.gov](mailto:puc.hearings@puc.oregon.gov).

If you have questions or comments please contact Joe Abraham, [Joseph.Abraham@puc.oregon.gov](mailto:Joseph.Abraham@puc.oregon.gov) (503) 428-0699. Staff appreciates the valuable engagement in this docket by stakeholders and looks forward to a productive workshop.



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