



December 21, 2017

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. 358 for the CenturyTel of Oregon, Inc. d/b/a CenturyLink OR PUC Tariff No. 6

Dear Commissioners:

Attached for electronic filing are revisions for the CenturyTel of Oregon, Inc. d/b/a CenturyLink OR PUC Tariff No. 6. The following revisions are being submitted with a proposed effective date of January 31, 2018.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
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5	15.1	Original

This filing introduces Emergency Line Service. This optional Emergency Line Service is available to residential customers who wish to restrict outbound calling from their line while allowing incoming calls. Calls to 711 and 911 are not restricted.

Emergency Line Service offers the same functionality that was previously available as a combination of basic local exchange service and the Outbound Call Block calling feature. Outbound call blocking is inherent in Emergency Line Service and is being grandfathered in Advice No. 17-009. The proposed single rate simplifies the charges for this functionality while reducing the total monthly charge. The emergency line rate is higher than the tariffed access line rate plus the cost of the calling feature but is lower than the sum of the currently tariffed charges. The new structure is therefore a more economical as well as a simpler option for customers who desire to restrict outgoing local as well as toll calls. Customers who desire a toll restricted line only may continue to subscribe to basic local exchange service and a toll restriction feature.

Consideration and timely approval of these pages are respectfully requested. Please contact me if you have any questions regarding this filing at [zarneisha.dixon@centurylink.com](mailto:zarneisha.dixon@centurylink.com) or 913-353-7090.

Sincerely,

A handwritten signature in cursive script that reads "Zarneisha Dixon".

Zarneisha Dixon

cc: John Felz, CenturyLink

OR 17-13

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CenturyTel of Oregon, Inc. d/b/a CenturyLink

OR PUC No. 6

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**BASIC EXCHANGE ACCESS SERVICE**

(N)(M)

**5.9 RESIDENTIAL EMERGENCY LINE SERVICE**

**A. Description**

**Residential Emergency Line Service provides 711/911 abbreviated touchtone dialing only and allows unlimited incoming calls.**

**B. Terms and Conditions**

- 1. Residential Emergency Line Service is offered in exchanges where operating conditions and facilities permit.**
- 2. Abbreviated dialing to 9-1-1 (Emergency Reporting Services) and 7-1-1 (Service for Telecommunications Relay Services) is allowed. All other outbound dialing is blocked. Incoming calls are unrestricted.**
- 3. Pay-per-use features and all other calling features and services are prohibited with this service, except as specifically described within this section.**
- 4. A primary listing is included with this service. Customers may subscribe to Non-published or non-listed service at the rates as specified in Section 6.1.G of this Tariff.**
- 5. This service is not eligible for benefits offered under generally available promotional offerings unless specifically provided for in a promotional offering.**
- 6. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to this Residential Emergency Line Service, the following monthly rates will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.**

(N)(M)

(M) Material previously appearing on this page now appears on Page 15.1 of this section.

**BASIC EXCHANGE ACCESS SERVICE**

**5.9 RESIDENTIAL EMERGENCY LINE SERVICE**

(N)

**C. Application of Rates**

1. Normally applicable Service Charges apply for establishment of or changes to this service.
2. Extended Area Service (EAS) and Touchtone charges do not apply.
3. Additional fees and surcharges (e.g. Subscriber Line Charge, Access Recovery Charge, Facilities Relocation Charge) apply in addition to the monthly rate.

**D. Rates**

Monthly Rate

- Residential, per line **\$18.50**

(N)

**5.10 VACATION NUMBER RESERVATION**

(T)(M)

**GENERAL**

Vacation Number Reservation provides for temporary suspension of service at customer request for a period of not less than one (1) month and not to exceed nine (9) months in a twelve (12) month period. Vacation Number Reservation applies only to residential and business access line rates. It does not apply to Key, PBX, Centrex lines, or Trunks, calling features or bundled services. The customer's account must be current to be placed on Vacation Number Reservation. After service has been restored, there will be a minimum of one (1) month's charge for full service before the service can again be put on Vacation Number Reservation.

**CONDITIONS**

- A. Telephone service will be completely disconnected during the period of Vacation Number Reservation; there will be no dial tone.
- B. If the customer has not requested that the service be restored after nine (9) months of Vacation Number Reservation, the service will revert back to the standard rate; however, full service (dial tone) will not be restored until the customer requests such by contacting the Telephone Company. The customer will be notified of the date of the discount expiration in advance.
- C. There will be no charge to activate Vacation Number Reservation. Applicable nonrecurring charges will apply each time Vacation Number Reservation is restored to full service.

**RATES**

The charge for Vacation Number Reservation is Fifty (50) percent of the regular flat rated monthly access line rate.

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(M) Material previously appeared on Page 15 of this section.

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