



July 19, 2017

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 17-004 for United Telephone Company of the Northwest d/b/a CenturyLink, Price List.

Dear Commissioners:

Attached for electronic filing are revised sheets for the United Telephone Company of the Northwest d/b/a CenturyLink Price List. The following revisions are being submitted with a proposed effective date of July 20, 2017.

| <u>Section</u> | <u>Page</u> | <u>Revision</u> |
|----------------|-------------|-----------------|
| 5 | 65 | 1st |
| 5 | 66 | 1st |
| 5 | 67 | 1st |
| 5 | 68 | 2nd |

This filing grandfathers Hosted Multiline Bundle. This service will no longer be available to new business customers. There is no change to rates or to the service for existing customers. The existing customers may retain the service as long as CenturyLink continues to offer it and as long as the customer does not move to another address or make changes to their service after the effective date.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224.

Sincerely,

A handwritten signature in black ink that reads "Zarneisha Dixon".

Zarneisha Dixon

cc: Phil Grate, CenturyLink
John Felz, CenturyLink

OR 17-07 UT

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SPECIAL EXCHANGE SERVICES

4.7 Hosted MultiLine Bundle^[1]

(C)

A. General

1. Hosted MultiLine Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each Hosted MultiLine Bundle provided. Each Hosted MultiLine Bundle includes one Centrex access line. Customers must subscribe to a minimum of two and a maximum of nine Hosted MultiLine Bundles per location, which must be billed under a single invoice. Each Hosted MultiLine Bundle includes:
 - a. Centrex Service access line
 - b. Caller ID with Name (includes Anonymous Call Rejection)
 - c. Three-Way Conference with Consultation Hold and Transfer
 - d. Call Forward – Universal, Busy, and No Answer
 - e. Return Call
 - f. Last Number Redial
 - g. Speed Call Short (10)
 - h. Abbreviated Dialing
 - i. Call Waiting – Cancel Call Waiting
 - j. Call Waiting ID
 - k. Call Hold
 - l. Call Transfer
 - m. Call Park/Call Pick-Up
 - n. Dial Inward Dialing
 - o. Dial Outward Dialing
 - p. Distinctive Ringing/Ring Again
 - q. Multiple Appearance Directory Number (MADN)
 - r. Station Hunting

B. Regulations

1. The Plan is provided subject to the availability of facilities and central office equipment as determined by the Company.
2. The Plan is not available for lines that terminate into Key or PBX systems. Customers must purchase the Company's non-regulated Meridian M6320 digital set (CPE) for each Hosted MultiLine Bundle.
3. Directory Listings are furnished in accordance with the rates and regulations specified in Section 5.
4. The Plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

^[1] **Effective July 20, 2017, Hosted MultiLine Bundle is obsolete and not available to new customers. Existing customers will be allowed to retain their current lines in service only as long as service remains at the same location for the same customer. No other changes to the service are permitted after the effective date of the grandfathering of the service.**

(N)

(N)

OR 17-07

SPECIAL EXCHANGE SERVICES

4.7 Hosted MultiLine Bundle^[1] (Cont'd)

(C)

B. Regulations

(T)

5. Service Connection Charges do not apply when:
 - a. A Hosted MultiLine Bundle replaces existing Local Exchange Service;
 - b. Customers request a change from a Hosted MultiLine Bundle back to regulated Local Exchange Service; or
 - c. New and additional Hosted MultiLine Bundle lines are added.
6. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
7. Directory Assistance charges, as specified in Section 6, apply to Hosted MultiLine Bundle.
8. Call Forward features shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred nor shall it be used to simulate rotary service from the Company central office. Only one call forwarding arrangement, consisting of a single calling path, may be provided per Hosted MultiLine Bundle for which the customer subscribes to a Call Forward feature.
9. Temporary Disconnect at the customer's request, as specified in PUC OR No. 4, Section 2, is not allowed for Hosted MultiLine Bundle.
10. The assignment of telephone numbers and the sequence of the numbers assigned to a Hosted MultiLine Bundle are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Hosted MultiLine Bundle customer group, then additional recurring and non-recurring charges may apply as determined under an ICB arrangement.
11. The Company shall not be liable, directly or indirectly for damages, unless caused by gross negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and exercise reasonable supervision.
12. Applicable flat rate Extended Area (EAS) charges, found in PUC OR No. 4, Section 5, is included with Hosted Multiline Bundle and will apply as separate line items on the customer's bill for each Hosted Multiline Bundle ordered.

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(N)

(N)

SPECIAL EXCHANGE SERVICES

4.7 Hosted MultiLine Bundle^[1] (Cont'd)

(C)

C. Term Discount Plan (TDP)

1. Hosted MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of one or three years. At the end of the TDP commitment period the customer may renew the TDP for another one or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
2. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
3. If a customer disconnects any or all of the access lines associated with Hosted MultiLine Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the payments that would apply for the remainder of the TDP.
4. Customers must retain a minimum of two Hosted MultiLine Bundles. If disconnection of any access line associated Hosted MultiLine Bundle(s) prior to the end of the TDP results in only one remaining Hosted MultiLine Bundle, that remaining bundle will default to the applicable tariffed/price listed rates for the Local Exchange Service access line, including Central Office Hunting if the line is so equipped, plus the Price List rates for the individual features.
5. If a customer retains the access line(s) associated with Hosted MultiLine Bundle, but discontinues any or all of the required services prior to the expiration of the TDP, the termination liability charge will be a one-time charge equal to the sum of 50% of the payments that would apply for the remainder of the TDP for each Hosted MultiLine Bundle for which the required services were discontinued, and the associated access line(s) will default to the applicable tariffed/price listed rates for the Local Exchange Service access line, including Central Office Hunting if the line is so equipped, plus the Price List rates for the individual features.

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(N)
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(N)

SPECIAL EXCHANGE SERVICES

4.7 Hosted MultiLine Bundle^[1] (Cont'd) (C)

D. Rates and Charges

1. Monthly Recurring Charges

| | <u>Monthly Rate</u> ^[2] | (T) |
|--|------------------------------------|-----|
| One Year Commitment Period, per bundle | \$27.00 ^[3] | (T) |
| Three Year Commitment Period, per bundle | 25.00 ^[3] | (T) |

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|
(N)

^[2] Applicable flat rate Extended Area (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Hosted Multiline Bundle. (T)

^[3] Customer must also subscribe to an Embarq Communications, Inc. long distance plan per bundle and the Company's non-regulated Elite Voicemail per bundle. Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail. (T)

OR 17-07