



February 28, 2017

Oregon Public Utility Commission
Attention: Joan Grindeland, Tariff Coordinator
201 High St. SE
Salem, OR 97301-3612

RE: Advice No. OR17-02A for United Telephone Company of the Northwest d/b/a CenturyLink

Dear Members of the Commission:

Attached for filing are revised pages of Access Service Tariff PUC Or. No. 6 for United Telephone Company of the Northwest d/b/a CenturyLink. The revised pages are:

ACCESS SERVICE TARIFF
PUC Or. No. 6

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>
2	41	Fourth
2	44	Third
2	45	Third

This filing proposes to change the late payment language and penalty to \$0.000407 per day to gain Company-wide standardization within interstate and intrastate access tariffs, where possible. The deposit interest rate language was revised to reference the late payment penalty for the interest rate paid on deposits. Customers were notified of these changes.

The proposed effective date is April 1, 2017.

If you have questions concerning this filing, you may contact me at the phone number or email address listed below or Phil Grate at (206) 345-6224.

Sincerely,

A handwritten signature in cursive script that reads "Debra Levy".

Debra Levy
Manager Regulatory Operations

Enclosures

ec: Phil Grate, CenturyLink
John Felz, CenturyLink

OR17-02A

DEBRA LEVY
Debra.Levy@CenturyLink.com
600 New Century Parkway
New Century, KS 66031
Voice: (913) 353-7088

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(A) (Cont'd)

Such a deposit may be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the lawful rate as specified by OAR 860-021-0210(1) and 860-034-0160(1) or the customer will receive interest at the same percentage rate as that set forth in (B)(b)(1) or in (B)(b)(2) following, whichever is higher. Should a deposit be credited to the customer's account, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(C)
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(C)

(B) The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services, including, but not limited to, Maintenance of Service as set forth in 13.3.1 following, established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill, in advance, charges for all services to be provided during the ensuing billing period (e.g., Special Access and Switched Access Entrance Facility, Direct-Trunked Transport and Multiplexing), except for charges associated with service usage (e.g., Tandem-Switched, Transport and Local Switching and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

(b) (Cont'd)

(II) 0.000407 per day, compounded daily for the number of days from the payment date including the date that the customer actually makes the payment to the Telephone Company.

(R)

(c) In the event that a billing dispute concerning any charges billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment interest charge set forth in (b) preceding. If the customer disputes the bill on or before the payment date, and pays the undisputed amount on or before the payment date, any late payment interest charge for the disputed amount will not start until 10 working days after the payment date. If the billing dispute is resolved in favor of the customer, no late payment interest charge will apply to the disputed amount. In addition, if a customer who has paid the total billed amount disputes the billed amount, and the billing dispute is resolved in favor of the customer, the customer shall be entitled to the principal amount of such overpayment plus an interest amount, calculated from the date the customer pays the bill to the date the money is refunded, for disputes found in favor of the customer which are filed within six months of the payment date. For disputes filed after six months from the payment date, interest will be paid from the claim date to the date the money is refunded to the customer.

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

(c) (Cont'd)

The disputed amount late payment interest charge shall be the disputed amount resolved the customer's favor times a penalty factor. The penalty interest factor shall be the lesser of:

(I) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or

(II) 0.000407 per day, compounded daily for the number days from the first to and including the last date of the period involved.

(R)

(d) In the event of a dispute concerning withheld payment amounts of overbilling, the customer shall notify the Telephone Company in writing at the earliest possible date, but in no event later than the normal payment date if the dispute concerns withheld payment amounts. The Telephone Company shall respond no later than 15 working days, or other mutually agreed period, from the date of receipt of the notice of dispute. Such response shall state agreement or disagreement with the customer's position and, if disagreement, shall state clearly the reasons for such disagreement.