



**Frontier Communications Northwest Inc.**  
1800 – 41<sup>st</sup> Street  
P. O. Box 1003  
Everett, WA 98201-1003

December 9, 2016

Advice Letter No. 1053

Filing Center  
Oregon Public Utility Commission  
201 High St SE  
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Convenience Fee

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets for the P.U.C. OR. No. 18 Tariff.

The purpose of this filing is to introduce a new convenience fee if Business and Residential customers elect the option of making a payment using a Company Representative. Frontier is establishing this fee in response to steadily increasing use of this payment option by customers in recent periods. By establishing a convenience fee for this service, customers may then be incented to use other payment options which are free to them, such as by mail, via the Company's website, or automated payment by phone.

Frontier is sending the confidential work papers via UPS delivery.

It is respectfully requested that this filing become effective on January 22, 2017.

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or [Kirk.Lee@fr.com](mailto:Kirk.Lee@fr.com).

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

Section I

4<sup>th</sup> Revised Sheet 6  
Canceling  
3<sup>rd</sup> Revised Sheet 6

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Section VI

3<sup>rd</sup> Revised Sheet A  
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GENERAL SERVICES

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(D)  
(D)

**GENERAL SERVICES**

**CONVENIENCE FEE**

**GENERAL**

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

**RATES AND CHARGES**

**Nonrecurring Charge**

Convenience Fee, per occurrence

\$4.50

(N)

(N)

Section I

~~3<sup>rd</sup>~~ 4<sup>th</sup> Revised Sheet 6  
Canceling  
~~2<sup>nd</sup>~~ 3<sup>rd</sup> Revised Sheet 6

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(N)

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Advice No. 104553

Issued: ~~September 10, 2015~~ December 9, 2016  
Issued by Frontier Communications Northwest Inc.  
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: ~~September 23, 2015~~ January 22, 2017

Section VI

~~2<sup>nd</sup>~~~~3<sup>rd</sup>~~ Revised Sheet A  
Canceling  
~~1<sup>st</sup>~~~~2<sup>nd</sup>~~ Revised Sheet A

GENERAL SERVICES

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~~(N)~~  
|  
~~(N)~~

~~(M) Material has been moved from Section VII.~~  
~~(D) Material has been moved to the Statewide Price List.~~

~~(D)~~  
~~(D)~~

Advice No. 104453

Issued: ~~August 28, 2014~~ December 9, 2016  
Issued by Frontier Communications Northwest Inc.

Effective: ~~October 1, 2014~~ January 22, 2017

By ~~Jack Phillips~~ Steve Crosby, Director Senior Vice President - Governmental & External Regulatory Affairs

GENERAL SERVICES

CONVENIENCE FEE

GENERAL

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- Payment is taken for a deposit.
- The payment is for a Government account.

RATES AND CHARGES

Nonrecurring Charge

<u>Convenience Fee, per occurrence</u>	<u>\$4.50</u>
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(N)

(N)